
ECM and IBM FileNet P8 professional with over 18 years of hands-on experience in system analysis and architecture, administration, development, and Production support. Worked on numerous projects with installation, configuration, upgrade, and migrations involving different Enterprise Content Management systems like IBM FileNet P8, FileNet Image Services, IBM DB2 CM/DM, CMOD, Case Manager and Documentum in addition to Capture Technologies Datacap, Kofax, Capture, RightFax, OpenText.

Profile Summary:

- Extensive experience and thorough knowledge of the IBM FileNet P8 Suite, including Administration, installation, upgrades, and architecture and FileNet, FileNet components development using Java.
- Highly skilled in effectively implementing and managing large-scale transformation and migration initiatives.
- Managed end-to-end knowledge transfer for numerous implementations, including knowledge gap analysis, corrective actions blueprint for learning solutions to improve knowledge penetration in Banking, Finance and Insurance domain.
- Skilled in understanding the nature of client's organization structure, business needs, and process and translating needs to business and technical requirements

Technical Skills:

- ECM Suites: IBM FileNet P8 Suite, CMOD, CM8, Image Services, ICN, IER, BACSoC, CP4BA, BAI, BAW, OpenText, Hyland OnBase (Administration/Developer/Technical/Solution Architect)
- Imaging Tools: IBM Datacap, FileNet Capture, Kofax, RightFax, Captiva Input Accel
- Application Servers: IBM WAS 8.5, IBM HTTP Server 8.5
- Programming Languages: JAVA/J2EE, Oracle/SQL
- Ticketing Systems: Service-Now, SM7, Remedy, Support Central

Technical Certifications:

- IBM FileNet P8 Content Manager 5.5 2024 | 2016 (5.1)
- TOGAF 9.1 and 9.2 | 2019
- ITILV3 Foundation | 2015

Education:

- Haldia Institute of Technology- Master of Computer Application, 2005 | West Bengal, India.
- Suri Vidyasagar College - Bachelor of Science, 2001 | West Bengal, India.

Experience:

IBM Expert Lab Services | Solution Architect | USA |

April 2022– April 2024

Client:

Santander's Managed services for FileNet P8 Managed Services for their IBM FileNet P8 5.5.8 using Datacap. Also have been part of the BSI migration project. Installed and configured Datacap, send associate to scan manually all their existing physical papers, processed through Datacap (created necessary template to process them) and finally ingested into FileNet. Created target system all doc classes, data and security model and

committed to FileNet system. Been part of successful **migration of FileNet/Unisys/OpenText/CM8 to IBM FileNet** end to end migration. It involves the creation of Target Object Stores, Security Groups, Roles, Users, Document Classes, Data model and security model and finally using MARS tool to migrate the content from all source system to IBM FileNet SaaS. Recently acquired Florida based Bank called BSI, converted paper-based system and scanned then processed through Datacap and finally ingested into FileNet.

Tata Consultancy Services Limited | Technical Architect – USA |

Aug 2010 – Sept 2021

Client: New York Life Insurance| USA

Jan 2017 to Sept 2021

Custom Document Management System (DMS) application to store scanned documents, faxes, emails, and File uploads by the insurance agents. Core capabilities of DMS project included the collection, capture, and storage in a centralized location. Application included a custom web-based AWF Service Centre Automated Workflow for back-office operations to leverage the existing DMS system to attach electronically captured documents images to work objects within the AWF.

Software Tools: IBM FileNet P8 5.2, 5.5, ICN, Datacap, IBM DB2 9.1, 10.5, CMOD 8.5, 10.5, Adobe lifecycle, Kofax, RightFax, WAS, Linux/Windows.

Client: Nationstar Mortgage| USA

Aug 2010 to Dec 2016

IBM FileNet Project Lead role leading the detailed business requirements analysis for the check's application, Datacap Content Navigator, and FileNet ICN Application. Prepared the Datacap design and technical documents, reviewed the installation, configuration, and customization of IBM Datacap Content Navigator (ICN) applications with IBM FileNet Content Navigator. Also, planned and executed the migration of historical data to the new environment.

Software Tools: FileNet P8 5.x.x, Datacap 8.x/9.x, MSSQL 2008 R2, WAS.

Wipro Technologies | JPMorganChase | FileNet Admin | Bangalore, India June 2005 – Aug 2010

FileNet Administrator on the JPMorgan Chase's Imaging Solution Project responsible for production support to existing Image Services, Kofax, input Accel and other Captiva the capture technology with Java/J2ee integration ECM system. Played a vital role on the ongoing integration projects and helped prepare technical design documents, design, development, and roll-out of the new system.

- Provided production support to Imaging Solutions.
- Documented SLA's and priority guidelines and identified issues within defined SLA.
- Performed FileNet P8 installation, configuration, and migration from legacy system to new FileNet P8 4.0.
- Created and updated SOP documentations for known issues
- Created and updated Technical Document for Imaging Solutions.

Software Tools: FileNet Image Services, Captiva, MSSQL 2008 R2, Kofax.