





<u>LGSCAS – Search/View CG User Manual</u>

National Credit Guarantee Trustee Company.





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1. Introduction:

This user manual includes step wise illustration to Search and View CG options for the benefit of users.

2. Search and View CG:

MLI and NCGTC can Search and View CG options to view/check all the transaction details

2.1 Search and View CG (MLI Creator):

MLI Creator has to login into Surge portal using the credential shared by MLI Admin

• Follow below steps:

1. Go to "surge.ncgtc.in"



(Fig.1)

- 2. To login as a MLI Creator, click on "MLI Login".
- 3. **MLI login** page would be loaded.

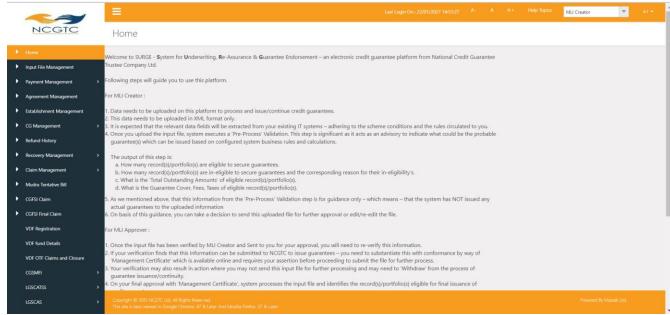






(Fig.2)

4. Insert proper username, Password, Captcha and then click on "Sign in" button.



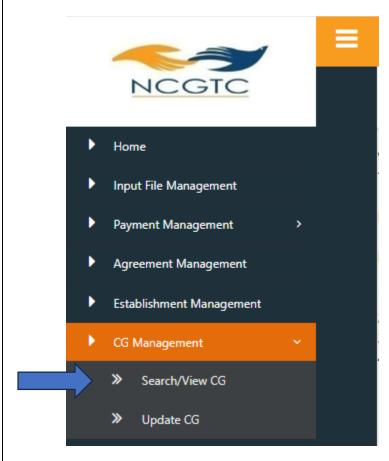
(Fig.3)

5. After successfully login in Surge, **Home page** would be loaded and displayed to user. (**Fig.3**).

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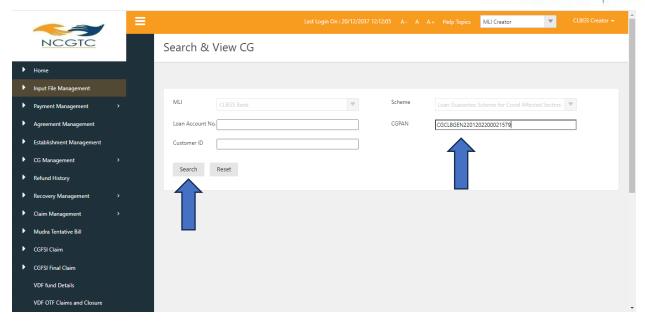
(Fig.4)

6. Click on Search/View CG sub menu from CG management main menu (Fig.4)

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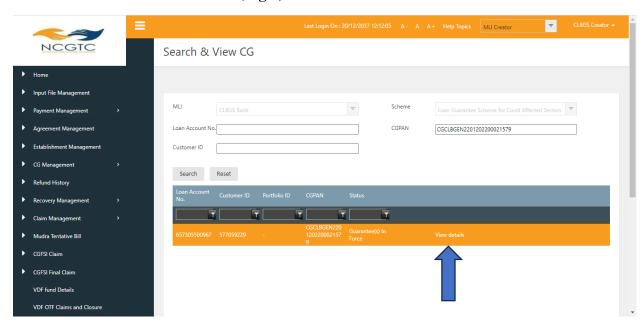






(Fig.5)

- 7. Enter CGPAN or Loan Account Number or Customer ID
- 8. Click on Submit button (Fig.5)

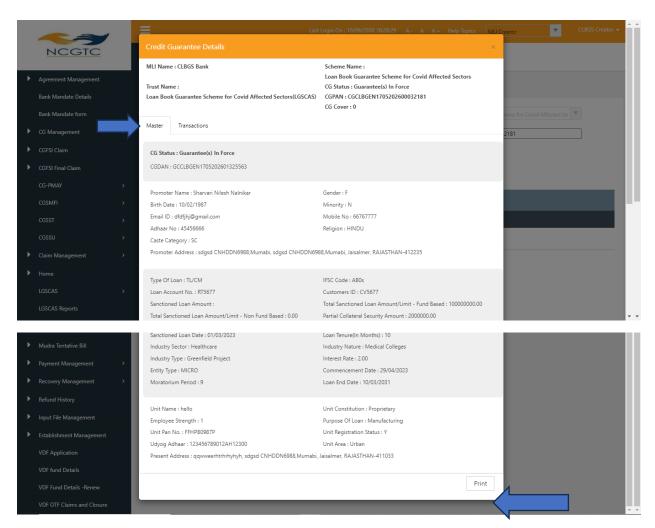


(Fig.6)

- 9. Search records displays successfully
- 10. Click on View Details





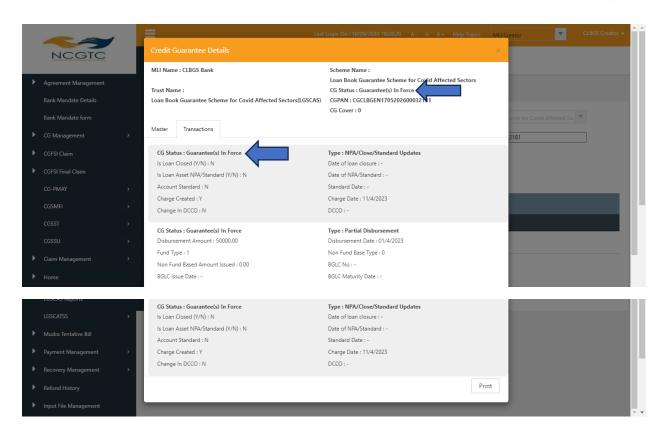


(Fig.7)

- 11. User is able to print the document
- 12. In Master tab, user can see all new cg details (Fig.7)







(Fig.8)

13. In Transactions tab, user can see all transaction like partial disbursement, update CG, claims and recovery (**Fig.8**)

Note: CG Status changes its state according to the stages

Thank You