Somia Kumari Jain

Business Analyst Consultant

Jainsaroj1988@gmail.com 8904031954

Objective –

A Dun and Bradstreet certified Business Analyst having 6 years of experience as a Business Analyst, 2 year as Data Analyst and Data Visualizer with a proven history of turning Data Sets into progressive ideas through the creation of clear compelling dashboards, maps, data visualizations and infographics.

Education -

Bachelor in Science(Mathematics) (2011), Berhampur University.

Microsoft Partnered Dun and Bradstreet certified Business Analyst. (2017), Edupristine.

Linkedin link for extra certifications ([(9) somia jain | LinkedIn](https://www.linkedin.com))

Professional Experience –

Parent Payroll – Dataformix Technologies Pvt Ltd.

Client - SAP Labs India Pvt Ltd –

Designation - Senior Business Analyst (July - 1- 2023 – January 31, 2024)

- **Project - ERP MEcS Product Development IN (ByDesign)**
- Managing master data of Employees performance each day using **SAP SAC**.
- Keeping a track of backlog data of each individual 12 teams of Bydesign Team.
- Creating **dashboards** of team view of Age distribution, Reopened and MPT data.
- Maintaining dashboards for Health check incidents, backlog count.
- Keeping a track of Jira incidents for each team and presenting the same in sprint call.
- Creating dashboards using **Service now (Snow).**
- Handling Admin activities and taking part in team activities and arranging the team outings.
- Updating **jira tickets incidents** and assign it to the respective line managers, as well report it to the Vice President.

Payroll – Dataformix Technologies Pvt Ltd.

Client – SAP-Solution Delivery Centre

Designation - Business Support Analyst Associate (01-04-2019 – 31-03-2023).

- **Projects - SAP Learning Hub**

- Gathered and analyzed data from various sources including ServiceNow, SAP and Excel. Developed and optimized reports and dashboards using the **Power BI** platform.
- Developed a self-service dashboard for the sales team resulting in a 40% increase in data-driven decision making
- Collaborated with the IT team to streamline data collection resulting in a 25% reduction in data processing time
- Collaborated with cross-functional teams to identify data sources and streamline data collection resulting in a 25% reduction in report development time
- Developed formulas for reports in Data Analysis Expression (DAX) language

Payroll – Talent Pro People Resource Solution

Client - SAP India Pvt Ltd. –

Designation - Business Support Analyst Associate (01-09-2017 – 31-03-2019)

- **Projects – Marketing Go to Live (M-GTM), Digital Business Service (DBS), Customer Value Experience**
- **Tools – SAP Fiori Recommendation, SAP Support insights Report, SAP Solution Manager, SAP Business Support Recommendation, SAP Pathfinder.**
- Collating data from different sources and preparing performances reports .
- Analyze business process performance and usage data provided from SAP ERP system.
- Research, review, and analyze the effectiveness and efficiency of existing business modeling procedures and develop strategies for enhancing or further leveraging these processes.
- Experience in creating stories, canvas, responsive, grid, Smart Discovery, Digital Boardroom, advanced story designing blending data, formulas, cross calculations, input controls, linked analysis.
- Knowledge in configuration of live data and import data connections and data acquisition SAP S4HANA, Excel and flat files.
- Familiarity with analytic applications and analytic designer, custom scripts Python, R Visualization and Machine Learning (Classification, Regression & Time Series)
- Conducted root cause analysis to formulate countermeasures to business mistakes and improve operations.
- Translated business requirements into high-level conceptual design to meet programme performance, usability and scalability criteria.
- Stakeholder management both internal and external stake holders.
- Educated users on automation systems and features to reduce work time and achieve quality results.
- Liaised between operational and engineering teams to coordinate successful business improvement projects.
- Built reporting suite and associated tools for delivering comprehensive data for different needs. Elicited stakeholder feedback and collaboration to apply to analysing business data.

Payroll – Graviton Technologies

Client - Fidelity India Pvt Ltd. –

Designation - Data Analyst (03-03-2015 – 17-06-2017)

- Analysed and tracked data to prepare forecasts and identify trends. Developed SQL queries to obtain complex data from tables in on-site and remote databases.

- Analysed operational improvements against KPIs to measure progress.
- Collected, organised and input information into databases for storage.
- Good Experience on building Reports in multiple views Dashboard and Story board using Tableau. Relating highly interactive Data Visualization Reports and Dashboards using Quick filters, Context Filters, Cascading Filters, Sets, Bins, Groups, Hierarchy and parameters, Actions and Drill Up, Drill Down. Experience Filters, Created Reports, Dashboards and Datasets using Tableau Desktop.
- Involved in all SDLC stages under Agile process in requirements analysis.
- Evaluated complex data sets to identify business opportunities and threat.

First American India Pvt Ltd. –

- **Title Processor (03-06-2013 - 29-01-2015)**

Mother Teresa Public School

- **Assistant Teacher (2011-2013)**

Technical View – Excel VBA, Python, SAP Analytics cloud, Power BI, Tableau, MySQL,