Sonal Guha Dastidar

+919038190901 | sonalguhadastidar@gmail.com | [LinkedIn](#) | [Trailhead](#) | [Portfolio](#)

SUMMARY:

Experienced Salesforce Developer skilled in Administration and back-end development, holding three Salesforce certifications.

TECHNICAL SKILLS:

- **Development -** APEX, Batch, LWC, HTML, CSS, JavaScript, SOQL, SOSL, VF Pages, Flow, Triggers, Administrator.
- **Tools -** Workbench, VsCode, Data Loader.

EXPERIENCE:

Salesforce Developer – Cyber Information System Pvt Ltd | July 2022 – July 2024

- Experience in Development, Administration, Configuration, Implementation and Support of Salesforce CRM based on Apex language and leveraging Force.com Platform.
- Worked as an enhancement team member and performed the roles of Salesforce Developer on Lightning Framework.
- Diagnose and resolve complex issues using Apex, conduct code reviews, and optimize APEX code for efficient performance.
- Proficient knowledge of **Governor limits**. Experience in optimization of existing code in accordance to the governor limits.
- Collaborate cross-functionally to enhance Salesforce product, leveraging **Batch Classes** and **Flow** automation.
- Developed intricate business logics for an IT Services & Placement App operational in several countries, employing Apex, triggers, Batch, VF, etc.
- Strong Knowledge in Salesforce **Securities** - Roles, Profiles, Permission Sets, Sharing Rules, User Management.
- Implemented declarative features like Validation rules, Workflows, Process builder, Lightning flows, Approval process, Dynamic approval process, Sharing rules for satisfying complex business process automations.

PROJECTS:

IT Training & Servies

- Implemented IT services & placement project using automation and custom code like various Apex classes, Controller classes and Apex Triggers, Batch Apex, Schedulable Apex, CRON Trigger for various functional needs to maintain this business on Salesforce.
- Use various standard features of Salesforce like **Lead management**, **Case management** and ensure quick solutions to customer as well as business growth.

- Implemented Salesforce automation using web-to-case forms, email-to-case, assignment rules, automation and queues, auto response rules, escalation rules.

Health Care

- The Health Care offers services like, OPD&IP, Ward Facilities, Nursing, ICU, OT, Blood Bank, Ambulance System, Pharmacy and Diagnosis. Provide technical support to store Thousands of patient's data with test reports and medicines in Salesforce Platform to access their health records of their medical condition.
- Involved in SFDC application setup and customization to match the functional needs of the Company.

[Link] **Weather App**

- Developed and deployed a Salesforce weather app using Lightning Web Components (LWC). **Integrated an external API** seamlessly via Apex, showcasing strong API consumption skills. Published the app on the **Experience Site**, demonstrating expertise in Salesforce development and deployment.

[Link] **Portfolio in Salesforce**

Built and hosted a versatile Salesforce portfolio using Lightning Web Components (LWC), employing features like **Lightning Data Service (LDS)**, JavaScript, HTML and CSS. Deployed on the Experience Site, showcasing reusable components and expertise in Salesforce development.

CERTIFICATION:

ADM201 | PD1 | Associate

EDUCATION:

Narula Institute of Technology (MAKAUT) | Masters in Computer Applications