

# Your Account Summary



Ankita Patil  
Suite 501-260 Queens Quay W  
Toronto ON M5J 2N3

Account No. DBC001-0565-4545  
Bill No. 322518303  
Billing Period Apr 25 - May 24  
Date Issued May 25, 2018

PREVIOUS BALANCE	CURRENT CHARGES	AMOUNT DUE	DUE DATE
\$0.00	+ \$83.28	= \$83.28	Jun 08, 2018

Pay your bill online or set it and forget it with pre-authorized payment at [freedommobile.ca/myaccount](http://freedommobile.ca/myaccount)

## Bill Summary

### CURRENT CHARGES

647-780-9885 **\$73.70**

Everywhere Canada 50	(May 25 to Jun 24)	\$50.00
MyTab Boost	(May 25 to Jun 24)	\$15.00
Pay-Per-Use Charges	(Apr 25 to May 24)	\$8.70

**TOTAL CURRENT CHARGES \$83.28**

Current Charges Sub-total	\$73.70
HST-ON 13% 822527412	\$9.58

### YOUR PREVIOUS BILL

**Previous Balance \$0.00**

Previous Amount Due	\$80.12
Payment Received	\$80.12

Payment received after May 20, 2018 may not be reflected on this bill

### AMOUNT DUE

**Total \$83.28**

Current Invoice	\$83.28
Your Previous Balance	\$0.00

The easiest way  
to pay your bill is  
by registering for  
preauthorized  
payment.

For more info visit [freedommobile.ca](http://freedommobile.ca)

#### IMPORTANT INFO:

As of April 6, capable devices will receive emergency alerts from the government Alert Ready service.

Alerts will notify you of possible life threatening situations that need immediate attention. Act safely, especially if alerted while operating a vehicle.  
For more info, visit [AlertReady.ca](http://AlertReady.ca).  
For a list of capable devices, visit [freedommobile.ca/alertready](http://freedommobile.ca/alertready).

<b>TOTAL MyTab BALANCE</b>	<b>\$851.58</b>
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<b>MyTab</b>	<b>- 647-780-9885</b>
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<b>Device Name</b>	<b>iPhone 8 64GB Gold</b>
MyTab Start Date	Apr 15, 2018
Previous MyTab Balance	\$890.29
MyTab decreased by	(\$38.71)
Months until Commitment End Date	22
<b>Current MyTab Balance</b>	<b>\$851.58</b>

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## 647-780-9885 - USAGE SUMMARY

### Usage covered by your plan - Everywhere Canada 50

Services Included	Units	Used	Total
Canada-wide calling	Min	2	\$0.00
Data	MB	2,696.514	\$0.00
Freedom-to-Freedom calling	Min	60	\$0.00
International calling	Min	5	\$0.00
International texting	Text	4	\$0.00
Local calling	Min	314	\$0.00
Texting	Text	2	\$0.00
Total			<b>\$0.00</b>

### Pay-Per-Use services, overage and charges - these charges are included in your current total

In some cases, international roaming charges may take up to 30 days to process in your account. As a result, some charges below may have occurred in your previous billing cycle, resulting in charges of more than \$100. You can review the dates and times of this usage in the Usage Details section on the next page.

Service	Units	Used	Charge	Source	Credit	Total
International calling	Min	10	\$8.50			\$8.50
Total						<b>\$8.50</b>

### Premium services usage and charges - these charges are included in your current total

Service	Units	Used	Charge	Source	Credit	Total
SMS Special	Text	4	\$0.20			\$0.20
Total						<b>\$0.20</b>

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## 647-780-9885 - USAGE DETAILS

**HOME - Calls** **\$8.50**

### International calling

Date	Time	Number	Your Location	Called To	Min:Sec	Charge	Source	Credit	Total
May 10	11:09 AM	248991201	Toronto ON	Seychelles	1:00	\$0.85			\$0.85
May 11	11:43 AM	248991228	Toronto ON	Seychelles	8:00	\$6.80			\$6.80
May 11	04:38 PM	248991230	Toronto ON	Seychelles	1:00	\$0.85			\$0.85

**HOME - Texts** **\$0.20**

### SMS Special

Date	Time	Number	Type	Charge	Source	Credit	Total
Apr 30	05:36 PM	898882	SMS - Outgoing	\$0.10			\$0.10
May 06	11:34 AM	898882	SMS - Outgoing	\$0.10			\$0.10

**HOME - Data** **\$0.00**

### Data

Date	Usage	Charge	Source	Credit	Total
Apr 24	0.054 MB	\$0.00			\$0.00
Apr 25	350.723 MB	\$0.00			\$0.00
Apr 26	0.146 MB	\$0.00			\$0.00
Apr 27	0.107 MB	\$0.00			\$0.00
Apr 28	0.107 MB	\$0.00			\$0.00
Apr 29	107.339 MB	\$0.00			\$0.00
Apr 30	65.229 MB	\$0.00			\$0.00
May 01	45.518 MB	\$0.00			\$0.00
May 02	40.801 MB	\$0.00			\$0.00
May 03	0.029 MB	\$0.00			\$0.00
May 04	1,062.915 MB	\$0.00			\$0.00
May 05	0.103 MB	\$0.00			\$0.00
May 06	79.448 MB	\$0.00			\$0.00
May 07	0.068 MB	\$0.00			\$0.00
May 08	9.819 MB	\$0.00			\$0.00
May 09	40.967 MB	\$0.00			\$0.00
May 10	108.057 MB	\$0.00			\$0.00
May 11	133.281 MB	\$0.00			\$0.00
May 12	0.073 MB	\$0.00			\$0.00
May 13	16.782 MB	\$0.00			\$0.00
May 14	34.146 MB	\$0.00			\$0.00
May 15	0.083 MB	\$0.00			\$0.00
May 16	0.073 MB	\$0.00			\$0.00
May 17	32.231 MB	\$0.00			\$0.00
May 18	0.435 MB	\$0.00			\$0.00
May 19	6.641 MB	\$0.00			\$0.00
May 20	22.500 MB	\$0.00			\$0.00
May 21	206.792 MB	\$0.00			\$0.00
May 22	0.122 MB	\$0.00			\$0.00
May 23	236.846 MB	\$0.00			\$0.00
May 24	95.078 MB	\$0.00			\$0.00



Details of your usage can be found at [freedommobile.ca/myaccount](https://freedommobile.ca/myaccount)

**Quick Tips:**

Dial \*123# on your phone to check your balance and manage your add-ons at any time

## WAYS TO PAY YOUR BILL

Set-up Preauthorized Payment (PAP)

Visit [freedommobile.ca/myaccount](https://freedommobile.ca/myaccount) and set it up now

Pay Online

Visit [freedommobile.ca/myaccount](https://freedommobile.ca/myaccount) to pay with VISA, MasterCard or American Express or pay online through your bank

Pay by Phone

Download the Freedom Mobile My Account app at [freedommobile.ca/MobileApp](https://freedommobile.ca/MobileApp)

## Important Information About 9-1-1

When calling 9-1-1 always provide your name, wireless phone number and the location you are calling from. Remember, it's important to speak clearly. Stay on the line for as long as the 9-1-1 operator requires. Calls to 9-1-1 are free so take all the time that you need. Leave your handset turned on after hanging up in case the 9-1-1 operator needs to call you back. Please do not program 9-1-1 into your speed dial. This can lead to accidental calls that take up valuable emergency resources.

Calling 9-1-1 on your wireless device is subject to the same limitations as all wireless calls. If you are underground or too far away from a wireless antenna, the quality of your call may be affected or you may not be able to connect to the network. For more information visit our website: <https://frdm.mobi/911-services>

## Have additional questions? Need help?

FAQs are available online at [www.freedommobile.ca/my-account/support](http://www.freedommobile.ca/my-account/support), and you can login to My Account by visiting [www.freedommobile.ca/myaccount](http://www.freedommobile.ca/myaccount) for a variety of self-serve options. You can also give us a call at 1 (877) 946-3184. If your problem still isn't resolved, please mail the Office of the President at "Freedom Mobile 207 Queens Quay West, Suite 710, PO Box 114, Toronto, Ontario M5J 1A7".

If you still have unresolved issues, you may visit the Commission for Complaints for Telecom-television Services (CCTS), website at [www.ccts-cprst.ca](http://www.ccts-cprst.ca) or call 1 (888) 221-1687.

The Canadian Radio-television and Telecommunications Commission (the "CRTC") has created a Wireless Code so that consumers of retail mobile wireless voice and data services will be better informed of their rights and obligations contained in contracts with wireless service providers. You can find out more about the Wireless Code on the CRTC website at [www.crtc.gc.ca/eng/info\\_sht/t14.htm](http://www.crtc.gc.ca/eng/info_sht/t14.htm)