



Saved : 7

Revisit : 0

Unsaved : 0

Total : 40



26:55

Submit

Q 5

Q 6

Q 7

Q 8

Q 9

Single Correct • 1 Mark • Negative Marking: -0.33

C Revisit

How does mind mapping technique help you while you prepare to meet a customer?

OPTIONS

create dream sequence

helps you meditate

It helps organise information in a sequential order

helps you relax well

< Save & Previous

Save & Next >





Saved : 7

Revisit : 0

Unsaved : 0

Total : 40



26:11

Submit

Q 6

Q 7

Q 8

Q 9

Q 10

Single Correct • 1 Mark • Negative Marking: -0.33

C Revisit

Communication among business people
is successful when it is _____

OPTIONS

Two Way communication

One way communication

Private and closed door discussions

Favourable only in your side

< Save & Previous

Save & Next >





ENGLISH 2nd Internal



Saved : 8

Revisit : 0

Unsaved : 0

Total : 40



25:46

Submit

Q 6

Q 7

Q 8

Q 9

Q 10

Single Correct • 1 Mark • Negative Marking: -0.33

C Revisit

Establishing _____ is one of the key elements of successful communication.

OPTIONS

connect

logic

peace

royalty

< Save & Previous

Save & Next >





Saved : 10

Revisit : 0

Unsaved : 0

Total : 40



24:42

Submit

Q 9

Q 10

Q 11

Q 12

Q 13

Single Correct • 1 Mark • Negative Marking: -0.33

C Revisit

Importance of Practicing Extempore

OPTIONS

To be the most talkative person at the office

Not to speak when your boss is around

Dominate the situation

Organise your thoughts, to say right thing at the right time, to get more visibility. Good speakers are perceived as good leaders

< Save & Previous

Save & Next >





Saved : 11

Revisit : 0

Unsaved : 0

Total : 40



24:10

Submit

Q 10

Q 11

Q 12

Q 13

Q 14

Single Correct • 1 Mark • Negative Marking: -0.33

C Revisit

Projecting openness in your communication shows that you are

OPTIONS**Passive personality****Special personality****Assertive personality****Aggressive personality****< Save & Previous****Save & Next >**



Saved : 13

Revisit : 0

Unsaved : 0

Total : 40



22:56

Submit

Q 12

Q 13

Q 14

Q 15

Q 16

Single Correct • 1 Mark • Negative Marking: -0.33

C Revisit

If you are supposed to present your sales projection in a meeting, what would you do?

OPTIONS

use mind mapping and practice

Read out all my points from my notes

I will ask my BM to present

I will record and play it to the audience

< Save & Previous

Save & Next >





Saved : 15

Revisit : 0

Unsaved : 0

Total : 40



22:06

Submit

Q 14

Q 15

Q 16

Q 17

Q 18

Single Correct • 1 Mark • Negative Marking: -0.33

C Revisit

Proper eye contact with the audience when delivering a presentation involves

OPTIONS**Just read the script****Staring at each audience member****Looking above the audience's heads****Glance at the audience from the left to the right****< Save & Previous****Save & Next >**

ENGLISH 2nd Internal

Saved : 16

Revisit : 0

Unsaved : 0

Total : 40

21:16

Submit

Q 16

Q 17

Q 18

Q 19

Q 20

Single Correct • 1 Mark • Negative Marking: -0.33

C Revisit

One of the skills to read others body language you should study the _____, observe the _____ movement and examine the posture of his arms.

OPTIONS

wrist watch and finger ring

eyes, head

ears and nose

shirt, trouser and shoe

< Save & Previous

Save & Next >



ENGLISH 2nd Internal



Saved : 16

Revisit : 0

Unsaved : 0

Total : 40



00:00

Submit

Q 15

Q 16

Q 17

Q 18

Q 19

Single Correct • 1 Mark • Negative Marking: -0.33

Revisit

Proper eye contact with the audience when delivering a presentation involves

OPTIONS

Staring at each audience member

Just read the script

Glance at the audience from the left to the right

Looking above the audience's heads

Save & Previous

Save & Next



Saved : 20

Revisit : 0

Unsaved : 0

Total : 40



19:30

Submit

Q 19

Q 20

Q 21

Q 22

Q 23

Single Correct • 1 Mark • Negative Marking: -0.33

C Revisit

Skimming and scanning is a _____ that uses rapid eyemovement

OPTIONS

memorizing technique

education qualification

reading technique

writing technique

< Save & Previous

Save & Next >





Saved : 26

Revisit : 0

Unsaved : 0

Total : 40



16:56

Submit

Q 25

Q 26

Q 27

Q 28

Q 29

Single Correct • 1 Mark • Negative Marking: -0.33

C Revisit

When giving a presentation in front of an audience, what should you do?

OPTIONS**Stare at the audience****Look presentable, smile and speak confidently****Keep quiet and let the audience read out the points****Speak only to your friends****< Save & Previous****Save & Next >**

ENGLISH 2nd Internal

Saved : 30

Revisit : 0

Unsaved : 0

Total : 40



Submit

Q 28

Q 29

Q 30

Q 31

Q 32

Single Correct • 1 Mark • Negative Marking: -0.33

C Revisit

Shivam would like to drink _____ cup of coffee, as it helps him to stay awake all night.

OPTIONS

the

an

a

at

< Save & Previous

Save & Next >



Saved : 30

Revisit : 0

Unsaved : 0

Total : 40



14:30

Submit

Q 30

Q 31

Q 32

Q 33

Q 34

Single Correct • 1 Mark • Negative Marking: -0.33

C Revisit

You are speaking 40 new employees of BBB company on the benefits of the ICICI salary account, What are the elements of speaking skills which will make audience interested in your topic?

OPTIONS

Energy, Tone and Voice Modulation

Your Designation

The amount of money you have

Happiness, anger and sorrow

< Save & Previous

Save & Next >



ENGLISH 2nd Internal



Saved : 32

Revisit : 0

Unsaved : 0

Total : 40



13:29

Submit

Q 32

Q 33

Q 34

Q 35

Q 36

Single Correct • 1 Mark • Negative Marking: -0.33

C Revisit

Whenever you are in a public environment, you have to pay attention to your grooming, body posture and eye contact because _____

OPTIONS

bodylanguage communicates more than spoken words

you are shy

None of the options

people should approach you

< Save & Previous

Save & Next >



ENGLISH 2nd Internal

Saved : 37

Revisit : 0

Unsaved : 0

Total : 40



Submit

Q 18

Q 19

Q 20

Q 21

Q 22

Single Correct • 1 Mark • Negative Marking: -0.33

C Revisit

If you were reading a customer's company profiles in order to gain a general overview of his business, which reading strategy would be the most useful?

OPTIONS

Scanning

Skimming

None of the options

Memorising

< Save & Previous

Save & Next >



ENGLISH 2nd Internal



Saved : 39

Revisit : 0

Unsaved : 0

Total : 40



12:32

Submit

Q 8

Q 9

Q 10

Q 11

Q 12

Single Correct • 1 Mark • Negative Marking: -0.33

C Revisit

"Please report to work on 12th July. " Identify the preposition in the sentence.

OPTIONS

on

report

to

please

< Save & Previous

Save & Next >



ENGLISH 2nd Internal



Saved : 39

Revisit : 0

Unsaved : 0

Total : 40



12:00

Submit

Q 22

Q 23

Q 24

Q 25

Q 26

Single Correct • 1 Mark • Negative Marking: -0.33

C Revisit

Reema bought Ram a gift; _____ gift was sunglasses

OPTIONS

a

an

to

the

< Save & Previous

Save & Next >



ENGLISH 2nd Internal



Saved : 34

Revisit : 1

Unsaved : 0

Total : 40



14:08

Submit

Q 34

Q 35

Q 36

Q 37

Q 38

Single Correct • 1 Mark • Negative Marking: -0.33

Revisit

You and your team have set up an ICICI Bank stall at the city centre mall for the weekend. What speaking skills do you need to have to be ready to address the walk in customers?

OPTIONS

prepared speech

welcome speech

memorised speech

Extempore

Save & Previous

Save & Next





ENGLISH 2nd Internal



Saved : 16

Revisit : 0

Unsaved : 0

Total : 40



21:42

Submit

Q 15

Q 16

Q 17

Q 18

Q 19

Single Correct • 1 Mark • Negative Marking: -0.33

↻ Revisit

Projecting openness in your communication shows that you are

OPTIONS

Special personality

Aggressive personality

Passive personality

Assertive personality

< Save & Previous

Save & Next >





ENGLISH 2nd Internal



Saved : 38

Revisit : 0

Unsaved : 0

Total : 40



09:46

Submit

Q 2

Q 3

Q 4

Q 5

Q 6

Single Correct • 1 Mark • Negative Marking: -0.33

Revisit

ICICI bank _____ a card-less cash withdrawal facility for its customers from its ATMs.

OPTIONS

had launched

has launched

can launched

launched

< Save & Previous

Save & Next >



ENGLISH 2nd Internal

Saved : 35

Revisit : 0

Unsaved : 0

Total : 40



08:12

Submit

Q 36

Q 37

Q 38

Q 39

Q 40

Single Correct • 1 Mark • Negative Marking: -0.33

C Revisit

You are giving a short speech to young investors. How would you open the presentation?

OPTIONS

Share your number and ask them to call you. They may not be interested in investing.

I will ask them questions or tell them a real-time inspiring story

Just distribute brochures and ask them to invest

Save & Previous

Save & Next

ENGLISH 2nd Internal



Saved : 39

Revisit : 0

Unsaved : 0

Total : 40



07:17

Submit

35

Q 36

Q 37

Q 38

Q 39

Q 40

Single Correct · 1 Mark · Negative Marking: -0.33

C Revisit

You and your team have set up an ICICI Bank stall at the city centre mall for the weekend. What speaking skills do you need to have to be ready to address the walk in customers?

OPTIONS

memorised speech

welcome speech

Extempore

prepared speech

< Save & Previous



ENGLISH 2nd Internal



Saved : 1

Revisit : 0

Unsaved : 0

Total : 40



00:00

Submit

Q 1

Q 2

Q 3

Q 4

Q 5

Single Correct • 1 Mark • Negative Marking: -0.33

Revisit

"Please report to work on 12th July. " Identify the preposition in the sentence.

OPTIONS

to

report

on

please

Save & Previous

Save & Next



ENGLISH 2nd Internal



Saved : 40

Revisit : 0

Unsaved : 0

Total : 40



04:55

Submit

Q 2

Q 3

Q 4

Q 5

Q 6

Single Correct • 1 Mark • Negative Marking: -0.33

C Revisit

Scanning techniques include**OPTIONS****looking for spelling mistakes in the article****seeing the pictures in the article****looking for specific words, phrases, names, dates, or places****looking for the main ideas of the article****< Save & Previous****Save & Next >**



Saved : 35

Revisit : 0

Unsaved : 0

Total : 40



00:00

Submit

Q 1

Q 2

Q 3

Q 4

Single Correct • 1 Mark • Negative Marking: -0.33

C Revisit

Scanning techniques include**OPTIONS****looking for the main ideas of the article****seeing the pictures in the article****looking for spelling mistakes in the article****looking for specific words, phrases,**

Save & Next





ENGLISH 2nd Inter...



Saved : 35

Revisit : 0

Unsaved : 0

Total : 40



00:00

Submit

Q 10 Q 11 Q 12 Q 13 Q 14

Single Correct • 1 Mark • Negative Marking: -0.33

Revisit

If you were reading a customer's company profiles in order to gain a general overview of his business, which reading strategy would be the most useful?

OPTIONS

Scanning

Memorising

None of the options

Save & Previous

Save & Next





ENGLISH 2nd Internal



Saved : 40

Revisit : 0

Unsaved : 0

Total : 40



04:19

Submit

3

Q 4

Q 5

Q 6

Q 7

Q 8

Q

Single Correct • 1 Mark • Negative Marking: -0.33

C Revisit

Body Language refers to . . .**OPTIONS****Body language is a type of nonverbal communication in which physical behavior is highlighted****acting skills****Sign language****It is the language of my body**

< Save & Previous

Save & Next >



ENGLISH 2nd Internal



Saved : 38

Revisit : 0

Unsaved : 0

Total : 40



08:11

Submit

35

Q 36

Q 37

Q 38

Q 39

Q 40

Single Correct · 1 Mark · Negative Marking: -0.33

C Revisit

You are giving a short speech to young investors. How would you open the presentation?

OPTIONS

Share your number and ask them to call you. They may not be interested in investing.

They need to know how intelligent you are. So telling your own story

Just distribute brochures and asked them to invest

I will ask them questions or tell them a real-time inspiring story

Save & Previous

Save & Next



ENGLISH 2nd Internal



Saved : 30

Revisit : 0

Unsaved : 0

Total : 40



00:00

Submit

Q 4

Q 5

Q 6

Q 7

Q 8

Single Correct • 1 Mark • Negative Marking: -0.33

C Revisit

Communication among business people is successful when it is _____

OPTIONS

Favourable only in your side

Two Way communication

Private and closed door discussions

One way communication

< Save & Previous

Save & Next >

ENGLISH 2nd Internal



Saved : 31

Revisit : 0

Unsaved : 0

Total : 40



00:00

Submit

Q 9

Q 10

Q 11

Q 12

Q 13

Single Correct • 1 Mark • Negative Marking: -0.33

Revisit

If you are supposed to present your sales projection in a meeting, what would you do?

OPTIONS

I will record and play it to the audience

I will ask my BM to present

use mind mapping and practice

Read out all my points from my notes

Save & Previous

Save & Next



Saved : 36

Revisit : 0

Unsaved : 0

Total : 40



00:00

Submit

Q 1

Q 2

Q 3

Q 4

Single Correct • 1 Mark • Negative Marking: -0.33

C Revisit

Scanning techniques include**OPTIONS****looking for the main ideas of the article****seeing the pictures in the article****looking for spelling mistakes in the article****looking for specific words, phrases, names, dates, or places**

Save & Next





Saved : 37

Revisit : 0

Unsaved : 0

Total : 40



00:00

Submit

36

Q 37

Q 38

Q 39

Q 40

You are attending a family function in your hometown, one of the guest enquired about the training program at IMA Bangalore. While talking to them, how would you project yourself?

OPTIONS

stiff body language , look straight in to the eyes to show my confidence

tell them ,I will provide the information later

I will be answering very casually and keep a relaxed body

Save & Previous



ENGLISH 2nd Internal



Saved : 31

Revisit : 0

Unsaved : 0

Total : 40



00:00

Submit

Q 10

Q 11

Q 12

Q 13

Q 14

Single Correct • 1 Mark • Negative Marking: -0.33

C Revisit

If you were reading a customer's company profiles in order to gain a general overview of his business, which reading strategy would be the most useful?

OPTIONS

Skimming

None of the options

Memorising

Scanning

< Save & Previous

Save & Next >



Sonali Kumari Manipal
Positive body language

Reply

Mark as read

36

Q 37

Q 38

Q 39

Q 40

While presenting about mutual fund information to a CEO of BBB company. You were reading out the points on the slides, what does this convey?

OPTIONS

You sound very convincing

you are well prepared

you are confident

lacks confidence and product knowledge

Save & Previous

Save & Next





Saved : 39

Revisit : 0

Unsaved : 0

Total : 40



00:00

Submit

Q 35 Q 36 Q 37 Q 38 Q 39

You are speaking to new employees of BBB company on the benefits of the ICICI salary account. What are the elements of speaking skills which will make audience interested in your topic?

OPTIONS

The amount of money you have

Energy, Tone and Voice Modulation

Your Designation

Happiness, anger and sorrow

Save & Previous

Save & Next





RBS 2ND INTERNAL



Saved : 1

Revisit : 0

Unsaved : 0

Total : 40



00:00

Submit

Q 1

Q 2

Q 3

Q 4

Single Correct • 1 Mark • Negative Marking: -0.33

Revisit

Which qualitative tool of monetary policy is implemented if a bank fails to adhere to RBI directives?

OPTIONS

CRR

Direct action

SLR

Moral suasion

Save & Previous

Save & Next





RBS 2ND INTERNAL



Saved : 5

Revisit : 0

Unsaved : 0

Total : 40



25:00

Submit

5

Q 6

Q 7

Q 8

Q 9

Q 10

Single Correct · 1 Mark · Negative Marking: -0.33

↻ Revisit

Which of the following process is a legal formality in respect of a contract of sale of property

OPTIONS

Free consent

Lawful object

stamp duty and registration

Payment of consideration

< Save & Previous

Save & Next >



RBS 2ND INTERNAL



Saved : 6

Revisit : 0

Unsaved : 0

Total : 40



00:00

Submit

Q 14 Q 15 Q 16 Q 17 Q 18

Single Correct • 1 Mark • Negative Marking: -0.33

C Revisit

One of the objectives of a KYC policy

OPTIONS

Compliance to PML Act

Compliance to Income Tax Act

Compliance to RBI Act

Compliance to B R Act

Save & Previous

Save & Next





RBS 2ND INTERNAL



Saved : 5

Revisit : 0

Unsaved : 0

Total : 40



00:00

Submit

Q 11 Q 12 Q 13 Q 14 Q 15

Single Correct • 1 Mark • Negative Marking: -0.33

Revisit

Which variant of our Bank offers demat services?

OPTIONS

Woman Aura Savings Account

3 in 1 Savings Account

The One Savings Account

Family Savings Account

Save & Previous

Save & Next





RBS 2ND INTERNAL



Saved : 23

Revisit : 1

Unsaved : 0

Total : 40



16:06

Submit

Q 33

Q 34

Q 35

Q 36

Q 37

Q 38

Q 39

Single Correct • 1 Mark • Negative Marking: -0.33

C Revisit

Minimum and maximum ages for Elite, Super Prime, Preferred and Govt categories of personal loan are:

OPTIONS

23 and 60

23 and 58

21 and 60

21 and 58

< Save & Previous

Save & Next >



RBS 2ND INTERNAL



Saved : 25

Revisit : 1

Unsaved : 0

Total : 40



15:01

Submit

Q 35

Q 36

Q 37

Q 38

Q 39

Q 40

Single Correct • 1 Mark • Negative Marking: -0.33

C Revisit

Identify the co-branded ICICI credit card

OPTIONS

ICICI Bank Mine Credit Card**ICICI NRI Coral Credit Card****MakeMyTrip ICICI Bank Credit Card****ICICI Bank Coral Credit card against FD**

< Save & Previous

Save & Next >



RBS 2ND INTERNAL



Saved : 13

Revisit : 0

Unsaved : 0

Total : 40



15:00

Submit

Q 12

Q 13

Q 14

Q 15

Q 16

Single Correct • 1 Mark • Negative Marking: -0.33

C Revisit

Identify the Depository Participant from the following

OPTIONS**NSDL****SEBI****Bank****CDSL****< Save & Previous****Save & Next >**

RBS 2ND INTERNAL



Saved : 17

Revisit : 0

Unsaved : 0

Total : 40



13:52

Submit

Q 9

Q 10

Q 11

Q 12

Q 13

Single Correct • 1 Mark • Negative Marking: -0.33

C Revisit

Hospitalisation cash benefit is available for which of these accounts?

OPTIONS

Smart Star account

3 in 1 Savings account

The One Savings account

Senior Club Account

< Save & Previous

Save & Next >



RBS 2ND INTERNAL



Saved : 17

Revisit : 0

Unsaved : 0

Total : 40



14:11

Submit

Q 23

Q 24

Q 25

Q 26

Q 27

Single Correct • 1 Mark • Negative Marking: -0.33

Revisit

Section 80C of IT Act provides tax benefits for:**OPTIONS****Principal portion of EMI****Payment of interest during pre-EMI period****Interest portion of EMI****Both principal and interest portions of EMI**

Save & Previous

Save & Next





RBS 2ND INTERNAL



Saved : 29

Revisit : 0

Unsaved : 0

Total : 40

12:18

Submit

Q 3

Q 4

Q 5

Q 6

Q 7

Single Correct • 1 Mark • Negative Marking: -0.33

Revisit

As per RBI guidelines, what is the minimum age for a minor to operate his savings account independently?

OPTIONS

18 years

Minor can not operate savings account independently

7 years

10 years

Save & Previous

Save & Next



←

RBS 2ND INTERNAL



Saved : 15

Revisit: 0

Unsaved : 0

Total : 40



12:05

Submit

Q 18

Q 19

Q 20

Q 21

Q 22

Single Correct • 1 Mark • Negative Marking: -0.33



Which feature of the following improves financial income of the Senior Citizen Depositor?

OPTIONS

Exclusive zone for senior citizens

Withdrawal facility from any ATM

Higher rate of interest

Zero MAB facility



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RBS 2ND INTERNAL



Saved : 21

Revisit : 0

Unsaved : 0

Total : 40



10:34

Submit

Q 22

Q 23

Q 24

Q 25

Q 26

Single Correct • 1 Mark • Negative Marking: -0.33

C Revisit

Section 80C of IT Act provides tax benefits for:

OPTIONS

Payment of interest during pre-EMI period

Interest portion of EMI

Both principal and interest portions of EMI

Principal portion of EMI

< Save & Previous

Save & Next >





RBS 2ND INTERNAL



Saved : 26

Revisit : 1

Unsaved : 0

Total : 40



09:55

Submit

Q 13

Q 14

Q 15

Q 16

Q 17

Q 18

Q

Single Correct • 1 Mark • Negative Marking: -0.33

C Revisit

Aggregate MAB concept for a group of Savings account is covered under

OPTIONS

Wealth banking**Family banking****Joint account facility****Hindu Undivided Family**

< Save & Previous

Save & Next >



RBS 2ND INTERNAL



Saved : 23

Revisit : 0

Unsaved : 0

Total : 40



07:57

Submit

Q 27

Q 28

Q 29

Q 30

Q 31

Single Correct • 1 Mark • Negative Marking: -0.33

C Revisit

Interest rate on Loan Against Deposit for a senior citizen customer is....

OPTIONS

2% above the deposit interest rate

1% over the deposit interest rate

Equal to deposit interest rate

1% below the deposit interest rate

< Save & Previous

Save & Next >



RBS 2ND INTERNAL



Saved : 28

Revisit : 1

Unsaved : 0

Total : 40



06:59

Submit

20

Q 21

Q 22

Q 23

Q 24

Q 25

Q 26

Single Correct • 1 Mark • Negative Marking: -0.33

C Revisit

Partial withdrawal from a fixed deposit is permissible:

OPTIONS

10% of the deposit at any time**In multiples of INR 1000****25% of the deposit at any time****In multiples of INR 10000**

< Save & Previous

Save & Next >



RBS 2ND INTERNAL



Saved : 37

Revisit : 0

Unsaved : 0

Total : 40



05:11

Submit

Q 12

Q 13

Q 14

Q 15

Q 16

Single Correct • 1 Mark • Negative Marking: -0.33

↻ Revisit

Identify the Depository Participant from the following**OPTIONS**

Bank

CDSL

SEBI

NSDL

< Save & Previous

Save & Next >



RBS 2ND INTERNAL



Saved : 30

Revisit : 0

Unsaved : 0

Total : 40



05:02

Submit

Q 14

Q 15

Q 16

Q 17

Q 18

Single Correct • 1 Mark • Negative Marking: -0.33

C Revisit

Which feature of the following improves financial income of the Senior Citizen Depositor?

OPTIONS

Higher rate of interest

Withdrawal facility from any ATM

Zero MAB facility

Exclusive zone for senior citizens

< Save & Previous

Save & Next >





RBS 2ND INTERNAL



Saved : 31

Revisit : 1

Unsaved : 0

Total : 40

🕒 02:11

Submit

15

Q 16

Q 17

Q 18

Q 19

Q 20

Q 21

Single Correct • 1 Mark • Negative Marking: -0.33

⟳ Revisit

Identify the Depository Participant from the following

OPTIONS

SEBI**CDSL****NSDL****Bank**

< Save & Previous

Save & Next >



Sales and Relations...



Saved : 0

Revisit : 0

Unsaved : 0

Total : 40



00:00

Submit

Q 1

Q 2

Q 3

Q 4

Maninder has recently retired from a govt.company . He has got large amount from his PF and gratuity & want to invest to create retirement benefit plan . As an ICICI Banker you would advise on which solutions from ICICI Stack

OPTIONS

Retirement Layer

Growth Layer

Pension Layer

.....

Save & Next >





Sales and Relationship...



Saved : 11

Revisit : 0

Unsaved : 0

Total : 40



23:36

Submit

Q 3

Q 4

Q 5

Q 6

Q 7

Single Correct • 1 Mark • Negative Marking: -0.33

C Revisit

Expand TRV

OPTIONS

Thirdparty Relationship Value

Total Relationship Value

Tapped Relationship Value

Total Reliance Value

< Save & Previous

Save & Next >

Sales and Relationship Mana...



Saved : 18

Revisit : 1

Unsaved : 0

Total : 40



22:39

Submit

5

Q 16

Q 17

Q 18

Q 19

Q 20

Single Correct • 1 Mark • Negative Marking: -0.33

↻ Revisit

Salary OD & Pay Later offering comes under which layer of ICICI Stack

OPTIONS

Accounts Layer

Payments Layer

Care Layer

Loans Layer

< Save & Previous

Save & Next >

Sales and Relationship Mana...

Saved : 20

Revisit : 1

Unsaved : 0

Total : 40



21:53

Submit

Q 20

Q 21

Q 22

Q 23

Q 24

Single Correct • 1 Mark • Negative Marking: -0.33

⟳ Revisit

An RM can increase product penetration by

OPTIONS

P2P

P2C

C2P

P2B

< Save & Previous

Save & Next >

Sales and Relationship Manage...



Saved : 15

Revisit : 2

Unsaved : 0

Total : 40

20:54

Submit

Q 14

Q 15

Q 16

Q 17

Q 18

Q 19

Q 20

Single Correct • 1 Mark • Negative Marking: -0.33

Revisit

Leaflet, _____ & Standee are some of the marketing enablers for Campus Power

OPTIONS**Person****Place****Posters****Position****< Save & Previous****Save & Next >**



Sales and Relations...



Saved : 15

Revisit : 0

Unsaved : 0

Total : 40



00:00

Submit

Q 21 Q 22 Q 23 Q 24 Q 25

Demand for auto loans increases during Diwali and hence banks offer a waiver in processing charges. This relates to

OPTIONS

Behavioural segmentation

None of them

Psychographic Segmentation

Both of them

Save & Previous

Save & Next





Sales and Relationship...



Saved : 13

Revisit : 0

Unsaved : 0

Total : 40



19:44

Submit

Q 8

Q 9

Q 10

Q 11

Q 12

Single Correct • 1 Mark • Negative Marking: -0.33

C Revisit

_____ is the solution that can be proposed to New Parents under Accounts Layer in ICICI STACK Conversation Plan

OPTIONS

Term Deposit Account

Salary Account

Kids Account

Young Star Account

< Save & Previous

Save & Next >

Sales and Relationship Manage...



Saved : 17

Revisit : 2

Unsaved : 0

Total : 40

🕒 19:35

Submit

17

Q 18

Q 19

Q 20

Q 21

Q 22

Q

Single Correct • 1 Mark • Negative Marking: -0.33

C Revisit

Micro Market strategy can help you to increase the following

OPTIONS

NPS

Visibility

PPOP

Loyalty

< Save & Previous

Save & Next >



Sales and Relationship...



Saved : 22

Revisit : 0

Unsaved : 0

Total : 40



15:38

Submit

Q 26

Q 27

Q 28

Q 29

Q 30

Single Correct • 1 Mark • Negative Marking: -0.33

⟳ Revisit

Focusing on Sale of Kisan Credit Cards in semi urban and rural areas is an example of

OPTIONS

Psychographic Segmentation

Demographic Segmentation

Geographic Segmentation

Behavioural Segmentation

Save & Previous

Save & Next



← Sales and Relationship Manage... ⓘ

Saved : 30

Revisit : 3

Unsaved : 0

Total : 40



13:30

Submit

L C

Q 32

Q 33

Q 34

Q 35

Q 36

Q

Single Correct • 1 Mark • Negative Marking: -0.33

C Revisit

Which of the following is not a demographic Variable

OPTIONS

Age

Height

Income

Gender

Save & Previous

Save & Next



Sreejan Manipal

Photo

[Reply](#)[Mark as read](#)

Q 35 Q 36 **Q 37** Q 38 Q 39

Single Correct • 1 Mark • Negative Marking: -0.33

Revisit

Expand PPOP

OPTIONS

Pre Provisioning Operating Profit

Pre operating profit

Pre pandemic operating profit

Past provisioning operating profit

Save & Previous

Save & Next





Sales and Relations...



Saved : 25

Revisit : 0

Unsaved : 0

Total : 40



00:00

Submit

Q 34 Q 35 Q 36 Q 37 Q 38

Single Correct • 1 Mark • Negative Marking: -0.33

Revisit

The Third Call to Engage with a customer
needs to focus on the _____
needs .

OPTIONS

Long term

Current

Short term

Present

Save & Previous

Save & Next



Sales and Relationship...

Saved : 39

Revisit : 0

Unsaved : 0

Total : 40



Submit

Q 19

Q 20

Q 21

Q 22

Q 23

Single Correct • 1 Mark • Negative Marking: -0.33

C Revisit

Key Deliverable of an RM is to acquire _____ wallet share of the customer

OPTIONS

0.99

0.5

2

1

< Save & Previous

Save & Next >

Sales and Relationship...

Saved : 39

Revisit : 0

Unsaved : 0

Total : 40



Submit

Q 16

Q 17

Q 18

Q 19

Q 20

Single Correct • 1 Mark • Negative Marking: -0.33

C Revisit

Engage , _____ & Grow are the three major conversation plans to be used while communicating with customers

OPTIONS

Disengage

Nourish

None Of the Options

Nurture

< Save & Previous

Save & Next >



Sales and Relations...



Saved : 26

Revisit : 0

Unsaved : 0

Total : 40



00:00

Submit

Q 1

Q 2

Q 3

Q 4

Maninder has recently retired from a govt.company . He has got large amount from his PF and gratuity & want to invest to create retirement benefit plan . As an ICICI Banker you would advise on which solutions from ICICI Stack

OPTIONS

Retirement Layer

Growth Layer

Pension Layer

Save & Next



← Sales and Relationship Manage...



Saved : 37

Revisit : 3

Unsaved : 0

Total : 40



11:13

Submit

Q 1

Q 2

Q 3

Q 4

Q 5

Q 6 C

Single Correct • 1 Mark • Negative Marking: -0.33

C Revisit

_____ is the most important thing in customer's mind when deciding on a financial product .

OPTIONS

Trust

Promotion Quality

Packaging

Price

< Save & Previous

Save & Next >



Saved : 22

Revisit : 0

Unsaved : 0

Total : 40



00:00

Submit

Q 5

Q 6

Q 7

Q 8

Q 9

Single Correct • 1 Mark • Negative Marking: -0.33

C Revisit

Mr Tajinder has asked the following question to a customer: "Sir would you like to know more about our product?" What type of question is this?

OPTIONS

Background

Effect

Open ended

Close ended

< Save & Previous

Save & Next >



Sales and Relationship...



Saved : 33

Revisit : 0

Unsaved : 0

Total : 40

09:50

Submit

Q 10

Q 11

Q 12

Q 13

Q 14

Single Correct • 1 Mark • Negative Marking: -0.33

Revisit

Salary OD & Pay Later offering comes under which layer of ICICI Stack

OPTIONS

Payments Layer

Loans Layer

Care Layer

Accounts Layer

Save & Previous

Save & Next



← Sales and Relationship Mana... i

Saved : 37

Revisit : 1

Unsaved : 0

Total : 40

09:09

Submit

Q 30

Q 31

Q 32

Q 33

Q 34

Single Correct • 1 Mark • Negative Marking: -0.33

Revisit

The Third Call to Engage with a customer needs to focus on the _____ needs .

OPTIONS

Present

Current

Short term

Long term

Save & Previous

Save & Next



Sales and Relationship Mana...



Saved : 20

Revisit : 1

Unsaved : 0

Total : 40



21:05

Submit

Q 22

Q 23

Q 24

Q 25

Q 26

Single Correct • 1 Mark • Negative Marking: -0.33

↻ Revisit

_____ is a branch learning app for capability building

OPTIONS

SmartWinnr

Smart Learning

SmartWinner

Smart App

< Save & Previous

Save & Next >

Sales and Relationship Mana...

Saved : 37

Revisit : 1

Unsaved : 0

Total : 40



07:22

Submit

Q 35

Q 36

Q 37

Q 38

Q 39

Q 40

Single Correct • 1 Mark • Negative Marking: -0.33

Revisit

ICICI Stack in short is to utilize _____ to provide digital & instant solutions across the customers relationship journey with us .

OPTIONS

Technology

Tools

Technique

Resources

< Save & Previous

Save & Next >

Sales and Relationship Manage...



Saved : 38

Revisit : 3

Unsaved : 0

Total : 40



07:17

Submit

Q 14

Q 15

Q 16

Q 17

Q 18

Q 19

Q

Single Correct • 1 Mark • Negative Marking: -0.33

C Revisit

Leaflet, _____ & Standee are some of the marketing enablers for Campus Power

OPTIONS

Person**Place****Posters****Position****< Save & Previous****Save & Next >**

← Sales and Relationship Manage... ⓘ

Saved : 39

Revisit : 3

Unsaved : 0

Total : 40

⌚ 06:17

Submit

3 Q 4 Q 5 Q 6 C Q 7 Q 8 Q

Single Correct • 1 Mark • Negative Marking: -0.33

C Revisit

How a branch can increase the profitability

OPTIONS

By Opening FD's Only

By Giving Loans Only

None of the Options

By Focusing on High Return products like Current Account ,Savings account, LI , GI etc .

◀ Save & Previous

Save & Next ➤

← Sales and Relationship Manage... ⓘ

Saved : 39

Revisit : 2

Unsaved : 0

Total : 40



04:52

Submit

6

Q 7

Q 8

Q 9

Q 10

Q 11 C

Q

Single Correct • 1 Mark • Negative Marking: -0.33

C Revisit

Expand TRV

OPTIONS

Thirdparty Relationship Value

Tapped Relationship Value

Total Reliance Value

Total Relationship Value

< Save & Previous

Save & Next >

Sales and Relationship Manage...



Saved : 39

Revisit : 2

Unsaved : 0

Total : 40

04:17

Submit

8

Q 9

Q 10

Q 11 C

Q 12

Q 13

Q

Single Correct • 1 Mark • Negative Marking: -0.33

Revisit

Bank earns income from the following charges**OPTIONS****MAB Charges****All of the options****Processing Fee Charges****Bank Guarantee Commission****< Save & Previous****Save & Next >**



Saved : 10

Revisit : 0

Unsaved : 0

Total : 40



16:27

Submit

Q 20

Q 21

Q 22

Q 23

Q 24

Single Correct • 1 Mark • Negative Marking: -0.33

C Revisit

What for "U" stands in Powerful Customer Service

OPTIONS

Understanding Banking Needs

Understand Product

Understand Bank

Understand Customer

Save & Previous

Save & Next

← Digital Banking Solutions 2ND I... ⓘ

Saved : 39

Revisit : 2

Unsaved : 0

Total : 40



15:12

Submit

Q 25

Q 26

Q 27

Q 28

Q 29

Q 30

Q 31

Single Correct • 1 Mark • Negative Marking: -0.33

⟳ Revisit

_____ feature of Finacle enables the bank to manage its fund.

OPTIONS

Treasury

E-Banking

Core banking

Islamic Banking

◀ Save & Previous

Save & Next ▶

Digital Banking Solutions...



Saved : 28

Revisit : 0

Unsaved : 0

Total : 40



22:41

Submit

Q 29

Q 30

Q 31

Q 32

Q 33

Single Correct • 1 Mark • Negative Marking: -0.33

C Revisit

iView facilitates to _____ branches.

OPTIONS

Demotivate

Determine

Decongest

Detoxify

< Save & Previous

Save & Next >

← Digital Banking Solutions… ⓘ

Saved : 23

Revisit : 0

Unsaved : 0

Total : 40

🕒 23:26

Submit

Q 24

Q 25

Q 26

Q 27

Q 28

Single Correct • 1 Mark • Negative Marking: -0.33

⟳ Revisit

In ICICI bank, passwords must be at least
_____ characters long.

OPTIONS

10

12

6

8

< Save & Previous

Save & Next >

Digital Banking Solutions...



Saved : 24

Revisit : 0

Unsaved : 0

Total : 40

🕒 23:17

Submit

Q 25

Q 26

Q 27

Q 28

Q 29

Single Correct • 1 Mark • Negative Marking: -0.33

⟳ Revisit

ICICI bank's internet banking portal is called

-----.

OPTIONS

ibanking

i-bank

ICICIbanking

Infinity

◀ Save & Previous

Save & Next ▶

← Digital Banking Solutions...



Saved : 25

Revisit : 0

Unsaved : 0

Total : 40

23:08

Submit

25

Q 26

Q 27

Q 28

Q 29

Q 30

Single Correct • 1 Mark • Negative Marking: -0.33

Revisit

Which of these is NOT an internal channel of resolution in ICICI bank?

OPTIONS

Gender neutral

i-care

Facebook

Whistle blower

Save & Previous

Save & Next

Digital Banking Solutions...



Saved : 26

Revisit : 0

Unsaved : 0

Total : 40

23:00

Submit

25

Q 26

Q 27

Q 28

Q 29

Q 30

Single Correct • 1 Mark • Negative Marking: -0.33

Revisit

Using TAB banking, Anand can open
----- for customers.

OPTIONS

Demat account

Both savings and current accounts

Only current accounts

Only savings account

Save & Previous

Save & Next



Digital Banking Solution...



Saved : 37

Revisit : 1

Unsaved : 0

Total : 40

18:20

Submit

Q 36

Q 37

Q 38

Q 39

Q 40

Single Correct • 1 Mark • Negative Marking: -0.33

Revisit

Mrs. Prabha does NOT use internet/mobile banking. She visits the bank for an account statement. You can use _____ to provide the same to the customer.

OPTIONS

iMobile Pay

Internet banking

TAB Banking

BOTM

Save & Previous



Digital Banking Solutions...



Saved : 35

Revisit : 0

Unsaved : 0

Total : 40

20:11

Submit

35

Q 36

Q 37

Q 38

Q 39

Q 40

Single Correct • 1 Mark • Negative Marking: -0.33

C Revisit

In which module of Finacle can Ravi update customer's Aadhar card?

OPTIONS

CRM

SSO

Change credentials

SVS

< Save & Previous

Save & Next >

Digital Banking Solutions...



Saved : 34

Revisit : 0

Unsaved : 0

Total : 40



21:04

Submit

Q 35

Q 36

Q 37

Q 38

Q 39

Single Correct • 1 Mark • Negative Marking: -0.33

C Revisit

Finacle supports seamless/smooth processing of transactions. _____ feature of Finacle enables the same.

OPTIONS

Multi-entity

24*7

Multi-channel

Straight Through Process (STP)

< Save & Previous

Save & Next >

Digital Banking Solutions...



Saved : 32

Revisit : 0

Unsaved : 0

Total : 40

21:31

Submit

Q 33

Q 34

Q 35

Q 36

Q 37

Single Correct • 1 Mark • Negative Marking: -0.33

C Revisit

Roop can do an RTGS transactions in
_____ module of Finacle.

OPTIONS

Change credentials

CRM

Fincore

SVS

< Save & Previous

Save & Next >

Digital Banking Solutions...



Saved : 30

Revisit : 0

Unsaved : 0

Total : 40

21:54

Submit**Q 31****Q 32****Q 33****Q 34****Q 35****Single Correct • 1 Mark • Negative Marking: -0.33****C Revisit**

Data helps us to understand _____.

OPTIONS**Product performance****All of the above****Customer needs****Customer base****< Save & Previous****Save & Next >**

Digital Banking Solutions...



Saved : 29

Revisit : 0

Unsaved : 0

Total : 40

22:01

Submit**Q 30****Q 31****Q 32****Q 33****Q 34****Single Correct • 1 Mark • Negative Marking: -0.33****C Revisit**

Which of these is an example of unstructured data?

OPTIONS**Customer ID****Social media activity****Account number****Phone number****< Save & Previous****Save & Next >**

Digital Banking Solutions...



Saved : 10

Revisit : 0

Unsaved : 0

Total : 40



00:00

Submit

Q 7

Q 8

Q 9

Q 10

Q 11

Single Correct • 1 Mark • Negative Marking: -0.33

C Revisit

_____ on iMobile Pay enables you to analyse your income and spendings.

OPTIONS

Analyse

Spend analysis

Discover

ICICI analysis

< Save & Previous

Save & Next >

← Digital Banking Solutions… ⓘ

Saved : 10

Revisit : 0

Unsaved : 0

Total : 40



00:00

Submit

Q 5

Q 6

Q 7

Q 8

Q 9

Single Correct • 1 Mark • Negative Marking: -0.33

C Revisit

Rakesh missed paying his EMI for ICICI Bank auto loan. He can now use _____ to pay the same using PNB's internet banking.

OPTIONS

WhatsApp Banking

Invest@ease

ICICI Bank Pay

Click to Pay

< Save & Previous

Save & Next >

Digital Banking Solutions...



Saved : 10

Revisit : 0

Unsaved : 0

Total : 40



00:00

Submit

Q 3

Q 4

Q 5

Q 6

Q 7

Single Correct • 1 Mark • Negative Marking: -0.33

C Revisit

_____ was introduced by ICICI Bank to reduce frauds in phone banking.

OPTIONS

Voice recognition technology

Voice analysis technology

Voice finding technology

Voice guided technology

< Save & Previous

Save & Next >

Digital Banking Solutions...



Saved : 17

Revisit : 0

Unsaved : 0

Total : 40

🕒 25:18

Submit

15

Q 16

Q 17

Q 18

Q 19

Q 20

Single Correct • 1 Mark • Negative Marking: -0.33

C Revisit

Mrinalini can invest through/in _____ using Invest@ease.

OPTIONS

Public Provident Fund(PPF)

Shares

Fixed Deposit

Mutual Fund

< Save & Previous

Save & Next >

← Digital Banking Solutions… ⓘ

Saved : 14

Revisit : 0

Unsaved : 0

Total : 40



00:00

Submit

Q 14

Q 15

Q 16

Q 17

Q 18

Single Correct • 1 Mark • Negative Marking: -0.33

⟳ Revisit

Ankit can book airline tickets on iMobilePay because of _____.

OPTIONS

NPI

API

FPI

PPI

< Save & Previous

Save & Next >

Digital Banking Solutions...



Saved : 13

Revisit : 0

Unsaved : 0

Total : 40



00:00

Submit

Q 12

Q 13

Q 14

Q 15

Q 16

Single Correct • 1 Mark • Negative Marking: -0.33

C Revisit

Manav can use his HDFC bank ATM card to withdraw cash from ICICI bank ATM because of _____.

OPTIONS

CTS

UPI

National financial switch(NFS)

NACH

< Save & Previous

Save & Next >

Digital Banking Solutions...



Saved : 13

Revisit : 0

Unsaved : 0

Total : 40



00:00

Submit

Q 10

Q 11

Q 12

Q 13

Q 14

Single Correct • 1 Mark • Negative Marking: -0.33

C Revisit

_____ feature on iMobilePay enables Manish to initiate a transaction before visiting the branch.

OPTIONS

PPI

API

Insta Banking

UPI

< Save & Previous

Save & Next >

Digital Banking Solutions...



Saved : 13

Revisit : 0

Unsaved : 0

Total : 40



00:00

Submit

Q 11

Q 12

Q 13

Q 14

Q 15

Single Correct • 1 Mark • Negative Marking: -0.33

C Revisit

Sachin can transfer Rs 35 lacs to his father electronically via _____.

OPTIONS

UPI

Both RTGS and NEFT

IMPS

NACH

< Save & Previous

Save & Next >

Digital Banking Solutions...



Saved : 22

Revisit : 0

Unsaved : 0

Total : 40

23:32

Submit

Q 23

Q 24

Q 25

Q 26

Q 27

Single Correct • 1 Mark • Negative Marking: -0.33

Revisit

Rani can dial _____ to avail USSD services.

OPTIONS

*99#

#99#

#99*

99

< Save & Previous

Save & Next >

Digital Banking Solutions...



Saved : 21

Revisit : 0

Unsaved : 0

Total : 40



23:39

Submit

Q 22

Q 23

Q 24

Q 25

Q 26

Single Correct • 1 Mark • Negative Marking: -0.33

C Revisit

Password sharing can result in _____.

OPTIONS

data loss

All of the above

financial frauds

unauthorized access to data

< Save & Previous

Save & Next >

Digital Banking Solutions...



Saved : 19

Revisit : 0

Unsaved : 0

Total : 40



24:24

Submit

Q 19

Q 20

Q 21

Q 22

Q 23

Single Correct • 1 Mark • Negative Marking: -0.33

C Revisit

----- facilitates transactions at MicroATMs using Aadhar card and fingerprint authentication.

OPTIONS

Aadhar Enabled Payment System(AEPS)

NACH

UPI

UPI123Pay

< Save & Previous

Save & Next >

Digital Banking Solutions...



Saved : 27

Revisit : 0

Unsaved : 0

Total : 40



22:47

Submit

Q 28

Q 29

Q 30

Q 31

Q 32

Single Correct • 1 Mark • Negative Marking: -0.33

C Revisit

Prerna executes a cash deposit transaction in Finacle. Every transaction in Finacle will have a -----.

OPTIONS

Enabler and distractor

Viewer and executor

Maker and checker

Buyer and seller

< Save & Previous

Save & Next >

Digital Banking Solutions...



Saved : 14

Revisit : 0

Unsaved : 0

Total : 40



00:00

Submit

Q 13

Q 14

Q 15

Q 16

Q 17

Single Correct • 1 Mark • Negative Marking: -0.33

C Revisit

Om can do _____ transactions using ICICIBankPay.

OPTIONS

only financial

no transaction possible on ICICIBankPay

both financial and non-financial

only non-financial

< Save & Previous

Save & Next >

Digital Banking Solutions...



Saved : 15

Revisit : 0

Unsaved : 0

Total : 40



00:00

Submit

Q 15

Q 16

Q 17

Q 18

Q 19

Single Correct • 1 Mark • Negative Marking: -0.33

C Revisit

Customers can do _____ on WhatsApp Banking.

OPTIONS

Both financial and non-financial transactions

Only enquiries

Chat with customer care executives

Financial transactions

< Save & Previous

Save & Next >

Digital Banking Solutions...



Saved : 16

Revisit : 0

Unsaved : 0

Total : 40



00:00

Submit

15

Q 16

Q 17

Q 18

Q 19

Q 20

Single Correct • 1 Mark • Negative Marking: -0.33

C Revisit

Rahul deposits a CTS cheque in his account on 23rd January. He will get funds in his account on _____.

OPTIONS

23rd January EOD

25th January

24th January EOD

Instantly

< Save & Previous

Save & Next >

Digital Banking Solutions...



Saved : 10

Revisit : 0

Unsaved : 0

Total : 40



00:00

Submit

Q 1

Q 2

Q 3

Q 4

Q 5

Q

Single Correct • 1 Mark • Negative Marking: -0.33

C Revisit

Kiran can now use iMobilePay to scan and pay because of _____.

OPTIONS

UPI

Gpay

Bharat QR

BHIM QR

Save & Next >

Digital Banking Solutions...



Saved : 10

Revisit : 0

Unsaved : 0

Total : 40



00:00

Submit

Q 1

Q 2

Q 3

Q 4

Q 5

Q

Single Correct • 1 Mark • Negative Marking: -0.33

C Revisit

_____ has consolidated various systems like ECS, Regional ECS and National ECS

OPTIONS

NACH

UPI

PPI

CTS

< Save & Previous

Save & Next >

← Digital Banking Solutions… ⓘ

Saved : 10

Revisit : 0

Unsaved : 0

Total : 40



00:00

Submit

Q 1

Q 2

Q 3

Q 4

Q 5

Q

Single Correct • 1 Mark • Negative Marking: -0.33

⟳ Revisit

ShinChan has a Nokia 1100. He can check his account balance using _____.

OPTIONS

USSD

UPI

IMPS

iMobilePay

◀ Save & Previous

Save & Next ➞

← Digital Banking Solutions… ⓘ

Saved : 40

Revisit : 0

Unsaved : 0

Total : 40



10:51

Submit

Q 20

Q 21

Q 22

Q 23

Q 24

Single Correct • 1 Mark • Negative Marking: -0.33

C Revisit

_____ feature of Finacle enables the bank to manage its fund.

OPTIONS

Islamic Banking

Treasury

Core banking

E-Banking

< Save & Previous

Save & Next >

Digital Banking Solutions...



Saved : 10

Revisit : 0

Unsaved : 0

Total : 40



00:00

Submit

Q 4

Q 5

Q 6

Q 7

Q 8

Single Correct • 1 Mark • Negative Marking: -0.33

C Revisit

_____ facilitates electronic collection of tolls while the vehicle is still in motion using _____ technology

OPTIONS

NETC FAStag, barcode

NACH, RFID

NETC FAStag, RFID

NPCI, FAStag

< Save & Previous

Save & Next >

Digital Banking Solutions...



Saved : 10

Revisit : 0

Unsaved : 0

Total : 40



00:00

Submit

Q 6

Q 7

Q 8

Q 9

Q 10

Single Correct • 1 Mark • Negative Marking: -0.33

C Revisit

Sumit transfers Rs. 10000 to his sister via her VPA. The money will get transferred _____

OPTIONS

in 2 hrs

in 24 hours

in 30 mins

Instantly

< Save & Previous

Save & Next >

Digital Banking Solutions...



Saved : 10

Revisit : 0

Unsaved : 0

Total : 40



00:00

Submit

Q 8

Q 9

Q 10

Q 11

Q 12

Single Correct • 1 Mark • Negative Marking: -0.33

C Revisit

Dhanush can use the money on his Myntra wallet to make purchases only on Myntra. Such wallets are called

OPTIONS

Closed wallets

Open Wallets

UPI

Semi-open wallets

< Save & Previous

Save & Next >

← Digital Banking Solutions… ⓘ

Saved : 10

Revisit : 0

Unsaved : 0

Total : 40



00:00

Submit

Q 9

Q 10

Q 11

Q 12

Q 13

Single Correct • 1 Mark • Negative Marking: -0.33

⟳ Revisit

_____ on iMobilePay enables us to transfer funds to anyone's mobile number.

OPTIONS

Pay to Contact

Pay to Person

Pay to Email

Pay to Number

< Save & Previous

Save & Next >

Digital Banking Solutions...



Saved : 31

Revisit : 0

Unsaved : 0

Total : 40

21:41

Submit

Q 32

Q 33

Q 34

Q 35

Q 36

Single Correct • 1 Mark • Negative Marking: -0.33

C Revisit

Riya, an employee of ICICI Bank, MG Road branch can use _____ to access end-to-end customer details.

OPTIONS

iMobile Pay

Internet banking

i-View

Finacle

< Save & Previous

Save & Next >

← Digital Banking Solutions… ⓘ

Saved : 33

Revisit : 0

Unsaved : 0

Total : 40



21:19

Submit

Q 34

Q 35

Q 36

Q 37

Q 38

Single Correct • 1 Mark • Negative Marking: -0.33

⟳ Revisit

Which of these requests can Raj NOT process in i-View?

OPTIONS

Debit card upgrade

Account portability

Account upgrade

Cash deposit

< Save & Previous

Save & Next >

Digital Banking Solutions...



Saved : 35

Revisit : 0

Unsaved : 0

Total : 40

🕒 20:22

Submit

35

Q 36

Q 37

Q 38

Q 39

Q 40

Single Correct • 1 Mark • Negative Marking: -0.33

⟳ Revisit

Mrs. Prabha does NOT use internet/mobile banking. She visits the bank for an account statement. You can use _____ to provide the same to the customer.

OPTIONS

iMobile Pay

Internet banking

BOTM

TAB Banking

< Save & Previous

Save & Next >

Digital Banking Solutions...



Saved : 36

Revisit : 0

Unsaved : 0

Total : 40



20:00

Submit

35

Q 36

Q 37

Q 38

Q 39

Q 40

Single Correct • 1 Mark • Negative Marking: -0.33

Revisit

Any man-made machine which has the ability to think and comprehend like a human being is said to be powered by _____.

OPTIONS

Natural Language Processing

Artificial Intelligence

Blockchain

Augmented reality

Save & Previous

← Digital Banking Solutions 2N... ⓘ

Saved : 40

Revisit : 2

Unsaved : 0

Total : 40



08:03

Submit

Q 18

Q 19

Q 20

Q 21

Q 22

Single Correct • 1 Mark • Negative Marking: -0.33

⟳ Revisit

Sachin can transfer Rs 35 lacs to his father electronically via _____.

OPTIONS

IMPS

UPI

Both RTGS and NEFT

NACH

< Save & Previous

Save & Next >





Digital Banking Solution...



Saved : 40

Revisit : 0

Unsaved : 0

Total : 40



07:50

Submit

Q 25

Q 26

Q 27

Q 28

Q 29

Single Correct • 1 Mark • Negative Marking: -0.33

C Revisit

When posting anything on social media, we should always _____.

OPTIONS

use fictitious names

write anonymous posts

hide our true identity

speak in 1st person

< Save & Previous

Save & Next >

← Digital Banking Solutions 2N... ⓘ

Saved : 40

Revisit : 2

Unsaved : 0

Total : 40



07:15

Submit

Q 1

Q 2

Q 3

Q 4

Q 5

Single Correct • 1 Mark • Negative Marking: -0.33

Revisit

Kiran can now use iMobilePay to scan and pay because of _____.

OPTIONS

Bharat QR

UPI

BHIM QR

Gpay

Save & Next ➤



← Digital Banking Solutions 2ND I... ⓘ

Saved : 40

Revisit : 2

Unsaved : 0

Total : 40

🕒 07:07

Submit

Q 1

Q 2

Q 3

Q 4

Q 5

Q 6

Single Correct • 1 Mark • Negative Marking: -0.33

C Revisit

_____ on iMobile Pay enables you to analyse your income and spendings.

OPTIONS

Analyse

ICICI analysis

Spend analysis

Discover

< Save & Previous

Save & Next >

← Digital Banking Solutions 2N... ⓘ

Saved : 40

Revisit : 2

Unsaved : 0

Total : 40



05:39

Submit

Q 13

Q 14

Q 15

Q 16

Q 17

Single Correct • 1 Mark • Negative Marking: -0.33

⟳ Revisit

Ankit can book airline tickets on iMobilePay because of _____.

OPTIONS

FPI

PPI

API

NPI

< Save & Previous

Save & Next >



Digital Banking Solutions 2...



Saved : 38

Revisit : 0

Unsaved : 0

Total : 40

05:12

Submit

Q 1

Q 2

Q 3

Q 4

Q 5

Q

Single Correct • 1 Mark • Negative Marking: -0.33

Revisit

Sumit transfers Rs. 10000 to his sister via her VPA. The money will get transferred

OPTIONS

in 24 hours

in 2 hrs

in 30 mins

Instantly

Save & Next

← Digital Banking Solutions 2ND I... ⓘ

Saved : 40

Revisit : 2

Unsaved : 0

Total : 40



04:25

Submit

1

Q 2

Q 3

Q 4

Q 5

Q 6

Q

Single Correct • 1 Mark • Negative Marking: -0.33

C Revisit

Sumit transfers Rs. 10000 to his sister via her VPA. The money will get transferred _____

OPTIONS

in 30 mins

Instantly

in 2 hrs

in 24 hours

Save & Previous <

Save & Next >



Digital Banking Solution...



Saved : 40

Revisit : 0

Unsaved : 0

Total : 40



03:32

Submit

Q 17

Q 18

Q 19

Q 20

Q 21

Single Correct • 1 Mark • Negative Marking: -0.33

C Revisit

Rahul deposits a CTS cheque in his account on 23rd January. He will get funds in his account on _____.

OPTIONS

Instantly

24th January EOD

23rd January EOD

25th January

< Save & Previous

Save & Next >

Digital Banking Solutions 2...



Saved : 39

Revisit : 0

Unsaved : 0

Total : 40

03:07

Submit

Q 30

Q 31

Q 32

Q 33

Q 34

Single Correct • 1 Mark • Negative Marking: -0.33

Revisit

Which of these requests can Raj NOT process in i-View?

OPTIONS

Cash deposit**Debit card upgrade****Account upgrade****Account portability**

Quit Screen Recorder

Save & Previous

Save & Next



Saved : 4

Revisit : 0

Unsaved : 0

Total : 40



25:25

Submit

Q 6

Q 7

Q 8

Q 9

Q 10

Which among the following is an international agency established to curb money laundering?

OPTIONS**Interpol****Financial Action Task Force (FATF)****Prevention of Money Laundering Agency****Financial Intelligence Unit - India (FIU - IND)****< Save & Previous****Save & Next >**



Regulation and Comp...



Saved : 6

Revisit : 0

Unsaved : 0

Total : 40



22:47

Submit

Q 10

Q 11

Q 12

Q 13

Q 14

A customer wants to deposit Rs.60,000 cash. He does not have a PAN Card. Can we accept cash?

OPTIONS

No. We can not accept

Yes; with the permission of Branch Head

Yes; with the permission of Regional Head

Yes; provided the customer submits Form 60 / 61

< Save & Previous

Save & Next >





Regulation and Complia...



Saved : 37

Revisit : 0

Unsaved : 0

Total : 40



12:09

Submit

Q 24

Q 25

Q 26

Q 27

Q 28

Single Correct • 1 Mark • Negative Marking: -0.33

C Revisit

What is the minimum audit rating that a branch should obtain, in order to achieve Operational Excellence?

OPTIONS

3 Star

5 Star

2 Star

7 Star

< Save & Previous

Save & Next >



Regulation and Complia...



Saved : 37

Revisit : 0

Unsaved : 0

Total : 40



12:20

Submit

Q 17

Q 18

Q 19

Q 20

Q 21

Single Correct • 1 Mark • Negative Marking: -0.33

C Revisit

Checking the pattern of transactions in the account and pattern of usage of cheques, is a part of...

OPTIONS

KYC Audit

Enhanced Due Diligence

Customer Due Diligence

Desktop Due Diligence

< Save & Previous

Save & Next >

Regulation and Complia...



Saved : 37

Revisit : 0

Unsaved : 0

Total : 40



12:24

Submit

Q 15

Q 16

Q 17

Q 18

Q 19

Single Correct • 1 Mark • Negative Marking: -0.33

C Revisit

Which of the following is considered as an act that is against the interest of the Bank

OPTIONS

Enhanced Due Diligence

Tipping Off

Desktop Due Diligence

Customer Due Diligence

< Save & Previous

Save & Next >

Regulation and Complian...



Saved : 36

Revisit : 0

Unsaved : 0

Total : 40

11:50

Submit

Q 13

Q 14

Q 15

Q 16

Q 17

Single Correct • 1 Mark • Negative Marking: -0.33

Revisit

One of the stages of money laundering wherein the money is spread out from one account to various accounts across the Country / world is.....

OPTIONS

Layering

Tipping off

Placement

Integration

Save & Previous

Save & Next

Regulation and Complian...



Saved : 36

Revisit : 0

Unsaved : 0

Total : 40

11:57

Submit

Q 3

Q 4

Q 5

Q 6

Q 7

Single Correct • 1 Mark • Negative Marking: -0.33

Revisit

Identify the CORRECT statement with regard to Operational Risk.

OPTIONS

Operational Risk includes all types of risks.

Operational Risk includes Market Risk

Operational Risk includes Legal Risk, but excludes Strategic & Reputation Risk

Operational Risk includes Credit Risk

Save & Previous

Save & Next

Regulation and Complian...



Saved : 36

Revisit : 0

Unsaved : 0

Total : 40

11:59

Submit

Q 1

Q 2

Q 3

Q 4

Q 5

Q

Single Correct • 1 Mark • Negative Marking: -0.33

Revisit

Mr. Prashant does not have a Saving Account with our bank. He wants to invest in Fixed Deposit with our bank. He has PAN Card. How much cash can be accepted from him for opening FD?

OPTIONS

Less than Rs.10,000

Less than Rs. 50,000

Less than Rs. 20,000

Less than Rs. 1,00,000

Save & Previous

Save & Next

Regulation and Complian...



Saved : 36

Revisit : 0

Unsaved : 0

Total : 40

11:52

Submit

Q 11

Q 12

Q 13

Q 14

Q 15

Single Correct • 1 Mark • Negative Marking: -0.33

Revisit

Which of the following is considered as an act that is against the interest of the Bank

OPTIONS

Enhanced Due Diligence

Customer Due Diligence

Tipping Off

Desktop Due Diligence

Save & Previous

Save & Next

12:36



3G 2.00 KB/S



VoWIFI



48%



Regulation and Complia...



Saved : 33

Revisit : 0

Unsaved : 0

Total : 40



08:44

Submit

Q 24

Q 25

Q 26

Q 27

Q 28

Single Correct • 1 Mark • Negative Marking: -0.33

C Revisit

What is the minimum audit rating that a branch should obtain, in order to achieve Operational Excellence?

OPTIONS

2 Star

3 Star

7 Star

5 Star

< Save & Previous

Save & Next >



Regulation and Comp...



Saved : 21

Revisit : 0

Unsaved : 0

Total : 40



10:48

Submit

Q 30

Q 31

Q 32

Q 33

Q 34

While testing a process for SOX Audit, one failure is identified among the first 30 samples. 10 additional samples are tested out of which 2 more failures are detected. What is the further action to be initiated?

OPTIONS

Declare the process as PASS

Check 20 more samples

Declare the process as Control Failure

Check 10 more samples

< Save & Previous

Save & Next >



Regulation and Compliance 2...



Saved : 38

Revisit : 0

Unsaved : 0

Total : 40



06:51

Submit

Q 27

Q 28

Q 29

Q 30

Q 31

Single Correct • 1 Mark • Negative Marking: -0.33

C Revisit

One of the following is NOT an External Audit

OPTIONS

NSDL Audit

Concurrent Audit

RBI Audit

BCSBI Audit

< Save & Previous

Save & Next >



← Regulation and Compliance 2... ⓘ

Saved : 38

Revisit : 0

Unsaved : 0

Total : 40



06:08

Submit

Q 21

Q 22

Q 23

Q 24

Q 25

Single Correct • 1 Mark • Negative Marking: -0.33

⟳ Revisit

Who conducts Statutory Audit ?

OPTIONS

Concurrent Auditor appointed by the Bank

Reserve Bank of India

External auditor appointed by the Bank

External Auditor appointed by RBI in consultation with the ICAI

◀ Save & Previous

Save & Next ▶



← Regulation and Compliance 2... ⓘ

Saved : 38

Revisit : 0

Unsaved : 0

Total : 40



04:43

Submit

Q 30

Q 31

Q 32

Q 33

Q 34

Single Correct • 1 Mark • Negative Marking: -0.33

⟳ Revisit

Under SOX audit Testing & Attestation is conducted :

OPTIONS

Half yearly

Every day

Quarterly

Yearly

< Save & Previous

Save & Next >



WA Business

2 messages from 2 chats

S

Review...

Unsaved : 0

Total : 40

04:10

Submit

5

Q 36

Q 37

Q 38

Q 39

Q 40

Single Correct • 1 Mark • Negative Marking: -0.33

Revisit

What is the frequency of conducting the Walkthrough process in SOX Audit?

OPTIONS

Twice in a quarter

Half Yearly

Quarterly

Monthly

Save & Previous

Save & Next



Regulation and Compliance 2...



Saved : 30

Revisit : 0

Unsaved : 0

Total : 40



00:00

Submit

Q 5

Q 6

Q 7

Q 8

Q 9

Single Correct • 1 Mark • Negative Marking: -0.33

Revisit

Which among the following is an international agency established to curb money laundering?

OPTIONS

Interpol

Financial Action Task Force (FATF)

Prevention of Money Laundering Agency

Financial Intelligence Unit - India (FIU - IND)

Save & Previous

Save & Next



Regulation and Comp...



Saved : 31

Revisit : 0

Unsaved : 0

Total : 40



01:22

Submit

Q 20

Q 21

Q 22

Q 23

Q 24

Single Correct • 1 Mark • Negative Marking: -0.33

C Revisit

One of the following is NOT an External Audit

OPTIONS**NSDL Audit****RBI Audit****BCSBI Audit****Concurrent Audit****< Save & Previous****Save & Next >**

← Regulation and Compliance 2...



Saved : 31

Revisit : 0

Unsaved : 0

Total : 40



00:00

Submit

Q 8

Q 9

Q 10

Q 11

Q 12

Single Correct • 1 Mark • Negative Marking: -0.33

Revisit

Mr. Prashant does not have a Saving Account with our bank. He wants to invest in Fixed Deposit with our bank. He has PAN Card. How much cash can be accepted from him for opening FD?

OPTIONS

 Less than Rs.10,000 Less than Rs. 20,000 Less than Rs. 1,00,000 Less than Rs. 50,000

Save & Previous

Save & Next



Regulation and Compliance...

Saved : 26

Revisit : 0

Unsaved : 0

Total : 40



01:12

Submit

Q 31

Q 32

Q 33

Q 34

Q 35

Single Correct • 1 Mark • Negative Marking: -0.33

C Revisit

What is the maximum number of samples to be checked in respect of each process ?

OPTIONS

50 samples

40 samples

30 samples

60 samples

< Save & Previous

Save & Next >