**Middleware Operations Weekly Executive Summary- BizTalk**

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| |  |  |  |  |  | | --- | --- | --- | --- | --- | | DUBLIN OVERALL ENVIRONMENT HEALTH | | | | Warning | | TYPE | **AMOUNT** | **VS** | **LAST WEEK** | **STATE** | | Critical Issues | 0 | C:\Users\prabhakar.G\Desktop\Pic2.png | 0 | C:\Users\prabhakar.G\Desktop\Picture1.png | | Non Critical Issues | 3 | C:\Users\prabhakar.G\Desktop\Pic2.png | 3 | C:\Users\prabhakar.G\Desktop\Picture1.png | | Total Alert Warnings | 21 | C:\Users\prabhakar.G\Desktop\Pic2.png | 2 | C:\Users\prabhakar.G\Desktop\Picture1.png | | New Incidents | 3 | C:\Users\prabhakar.G\Desktop\Pic2.png | 3 | C:\Users\prabhakar.G\Desktop\Picture1.png | | Total Incidents | 4 | C:\Users\prabhakar.G\Desktop\Pic2.png | 4 | C:\Users\prabhakar.G\Desktop\Picture1.png | | Avg CPU Usage | 3.59% | C:\Users\prabhakar.G\Desktop\Pic2.png | 3.00% | C:\Users\prabhakar.G\Desktop\Picture1.png | | Avg Memory Usage | 45.08% | C:\Users\prabhakar.G\Desktop\Pic2.png | 22.29% | C:\Users\prabhakar.G\Desktop\Picture1.png | | Applications with Issues | 0 | C:\Users\prabhakar.G\Desktop\Pic2.png | 0 | C:\Users\prabhakar.G\Desktop\Picture1.png | | Throttling issue count | 0 | C:\Users\prabhakar.G\Desktop\Pic2.png | 0 | C:\Users\prabhakar.G\Desktop\Picture1.png | | MSMSQ Issue count | 0 | C:\Users\prabhakar.G\Desktop\Pic2.png | 0 | C:\Users\prabhakar.G\Desktop\Picture1.png | | Event Log Error\Warning Count | 42 | C:\Users\prabhakar.G\Desktop\Pic2.png | 12 | C:\Users\prabhakar.G\Desktop\Picture1.png | | |  |  |  |  |  | | --- | --- | --- | --- | --- | | KALAMAZOO OVERALL ENVIRONMENT HEALTH | | | | Warning | | TYPE | **AMOUNT** | **VS** | **LAST WEEK** | **STATE** | | Critical Issues | 0 | C:\Users\prabhakar.G\Desktop\Pic2.png | 0 | C:\Users\prabhakar.G\Desktop\Picture1.png | | Non Critical Issues | 6 | C:\Users\prabhakar.G\Desktop\Pic2.png | 6 | C:\Users\prabhakar.G\Desktop\Picture1.png | | Total Alert Warnings | 1 | C:\Users\prabhakar.G\Desktop\Pic2.png | 0 | C:\Users\prabhakar.G\Desktop\Picture1.png | | New Incidents | 6 | C:\Users\prabhakar.G\Desktop\Pic2.png | 6 | C:\Users\prabhakar.G\Desktop\Picture1.png | | Total Incidents | 8 | C:\Users\prabhakar.G\Desktop\Pic2.png` | 11 | C:\Users\prabhakar.G\Desktop\Picture1.png | | Avg CPU Usage | 12.34% | C:\Users\prabhakar.G\Desktop\Pic2.png | 13.88% | C:\Users\prabhakar.G\Desktop\Picture1.png | | Avg Memory Usage | 77.42% | C:\Users\prabhakar.G\Desktop\Pic2.png | 46.19% | C:\Users\prabhakar.G\Desktop\Picture1.png | | Applications with Issues | 3 | C:\Users\prabhakar.G\Desktop\Pic2.png | 3 | C:\Users\prabhakar.G\Desktop\Picture1.png | | Throttling issue count | 0 | C:\Users\prabhakar.G\Desktop\Pic2.png | 0 | C:\Users\prabhakar.G\Desktop\Picture1.png | | MSMSQ Issue count | 1 | C:\Users\prabhakar.G\Desktop\Pic2.png | 2 | C:\Users\prabhakar.G\Desktop\Picture1.png | | Event Log Error\Warning Count | 54 | C:\Users\prabhakar.G\Desktop\Pic2.png | 49 | C:\Users\prabhakar.G\Desktop\Picture1.png | |

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| SUMMARY NOTES |  |  |  |  |  |  |
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* ‘Total Alert Warnings’ in Dublin looks increased compared to last week due to false alerts getting fired by ‘BizTalk 360’ even though the available memory on DUBBTSAPP2 is greater than 30%. Root cause still under investigation but false alerts stopped from Nov 7th.
* ‘Event Log Error\Warning’ on Dublin is increased due to planned MES DR test activity carried out by MES team on Nov 9th 7 am to 5 pm PST.
* ‘Avg Memory usage’ looks increased on both the environments and is more accurate as we started reporting ‘available memory’ from PRTG rather than manually tracked values from last week.
* ‘Event Log Error\Warning’ in Kalamazoo were due to network issues related to ‘Global. Logging’ application, which got resolved automatically the same day.

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| LIST OF CRITICAL ISSUES |  |  |  |  | |  |  | |
| ISSUE | **INC #** | **APPLICATION** | **Environment** | **STATUS** | | **CAUSE** | **ACTION** | |
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**Middleware Operations Detail Summary- BizTalk Dublin**

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| LIST OF ISSUES AND WARNINGS | |  | |  | | | |
| ISSUE | INC # | | APPLICATION | | STATUS | CAUSE | ACTION |
| Low Disk free space in C Drive on DUBBTSQL1 || Prod Dublin SQL server | INC2009388 | | Space issue/server issue | | Hold | Because of a log file created by windows service. | Horst apel comments : Middleware Operations opened an own ticket for the requested reboot: INC2009911  Setting urgency to "Medium" as the log file growing now is stopped.  Aravind Comments: We are talking Stryker team to secure a suitable slot and it is taking time to secure one. |
| RcvERP-SI-272-WCFOracle. Current State (Disabled) is not equal to expected State (Enabled). | INC2058462 | | NV.MES.CORK | | Resolved |  | Mithun has restarted the associated host instance and enabled the receive location and it is up and running now.   |  | | --- | | Closing the ticket as we received up alert. | |
| The adapter "WCF-Custom" raised an error message. Details "The faulted WCF service host at address "oracledb://NVPRD1?PollingId=SI-283 | INC2060942 | | NV.MES.CORK | | Resolved |  | Enabled the receive location(RcvERP-SI-283-WCFOracle) twice with an interval gap of 4mins but still it dint enabled. So as per the KB we have restarted the associated host instance and enabled the receive location and it is up and running now |
| Event Log error|| The receive location "RcvERP-SI-272-WCFOracle" with URL "oracledb://NVPRD1?PollingId=SI-272" is shutting down || Production Dublin | INC2062666 | | NV.MES.CORK | | Resolved |  | Closing the ticket as we received mail saying that NV PROD database is up and running fine, maintenance has completed,All receive locations are enabled state now.Received up alert. |
| The adapter "WCF-Custom" raised an error message. Details "Microsoft.ServiceModel.Channels.Common.ConnectionException: The timeout "00:10:00" expired while executing the function "WaitForMessage". ---> System.TimeoutException: The timeout "00:10:00" expired while executing the function "WaitForMessage". | Event Log Warning | | NV.MES.CORK | |  |  | Ignored as it was a warning |
| The receive location "RcvERP-SI-283-WCFOracle" with URL "oracledb://NVPRD1?PollingId=SI-283" is shutting down. Details:"The Messaging Engine failed while notifying an adapter of its configuration. ". | Event Log Error | | NV.MES.CORK | |  |  | Acknowledged and  Created incident INC2060942 |
| The Messaging Engine failed to add a receive location "RcvERP-SI-283-WCFOracle" with URL "oracledb://NVPRD1?PollingId=SI-283" to the adapter "WCF-Custom". Reason: "Microsoft.ServiceModel.Channels.Common.ConnectionException: Connection request timed out ---> Oracle.DataAccess.Client.OracleException: Connection request timed out | Event Log Error | | NV.MES.CORK | |  |  | .  Acknowledged and  Created incident INC2060942 |
| BAMPortal.PortalApplication) Void LogAllErrors(System.Exception[]): System.Web.HttpUnhandledException (0x80004005): Exception of type 'System.Web.HttpUnhandledException' was thrown. ---> System.Net.WebException: The operation has timed out | Event Log Error | | NV.MES.CORK | |  |  | Acknowledged the issue but did not create an incident as we were trying to run a query in BAM portal for “Orders released for lam proximal contact [PN 90451434-01]”(Which is tracked in the incident INC2053396). |
| Current User: SPL\TSarkarEXCEPTION: Microsoft.BizTalk.Bam.Management.BamManagerException: Encountered error while executing command on SQL Server "BamPrimaryImport.dub1.stryker.com". ---> System.Data.SqlClient.SqlException: Timeout expired. | Event Log Warning | | NV.MES.CORK | |  |  | Ignored the issue but did not create an incident as we were trying to run a query in BAM portal for “Orders released for lam proximal contact [PN 90451434-01]”(Which is tracked in the incident INC2053396). |
| (BAMPortal.PortalApplication) Void LogAllErrors(System.Exception[]): System.Web.HttpException (0x80004005): Validation of viewstate MAC failed. If this application is hosted by a Web Farm or cluster, ensure that <machineKey> configuration specifies the same validationKey and validation algorithm. AutoGenerate cannot be used in a cluster. | Event Log Error | | NV.MES.CORK | |  |  | Ignored the error and did not created an incident as L2 team updated that they were working on BAM Portal. |
| The receive location "RcvERP-SI-272-WCFOracle" with URL "oracledb://NVPRD1?PollingId=SI-272" is shutting down. Details:"Microsoft.ServiceModel.Channels.Common.ConnectionException: Connection request timed out ---> Oracle.DataAccess.Client.OracleException: Connection request timed out | Event log Error | | NV.MES.CORK | |  | Due to MES maintenance window | Acknowledged the issue and created INC2062666 to track the issue |
| The Messaging Engine failed to update the configuration for the receive location "RcvERP-SI-285-WCFOracle" with URL "oracledb://NVPRD1?PollingId=SI-285" for adapter "WCF-Custom". Reason: "Microsoft.ServiceModel.Channels.Common.ConnectionException: Connection request timed out ---> Oracle.DataAccess.Client.OracleException: Connection request timed out | Event log Error | | NV.MES.CORK | |  | Due to MES maintenance window | Acknowledged the issue and created INC2062666 to track the issue |
| The receive location "RcvERP-SI-285-WCFOracle" with URL "oracledb://NVPRD1?PollingId=SI-285" is shutting down. Details:"The Messaging Engine failed while notifying an adapter of its configuration. ". | Event log Error | | NV.MES.CORK | |  | Due to MES maintenance window | Acknowledged the issue and created INC2062666 to track the issue |
| The Messaging Engine failed to add a receive location "RcvERP-SI-272-WCFOracle" with URL "oracledb://NVPRD1?PollingId=SI-272" to the adapter "WCF-Custom". Reason: "Microsoft.ServiceModel.Channels.Common.ConnectionException: Connection request timed out ---> Oracle.DataAccess.Client.OracleException: Connection request timed out | Event log Error | | NV.MES.CORK | |  | Due to MES maintenance window | Acknowledged the issue and created INC2062666 to track the issue |
| The receive location "RcvERP-SI-272-WCFOracle" with URL "oracledb://NVPRD1?PollingId=SI-272" is shutting down. Details:"The Messaging Engine failed while notifying an adapter of its configuration | Event log Error | | NV.MES.CORK | |  | Due to MES maintenance window | Acknowledged the issue and created INC2062666 to track the issue |
| The adapter "WCF-Custom" raised an error message. Details "The faulted WCF service host at address "oracledb://NVPRD1?PollingId=SI-272" could not be restarted, and as a result no messages can be received on the corresponding receive location. BizTalk Server will continue trying to start the service host until it succeeds or the receive location is disabled. | Event log Warning | | NV.MES.CORK | |  | Due to MES maintenance window | Acknowledged the issue and created INC2062666 to track the issue |
| The receive location "RcvERP-SI-283-WCFOracle" with URL "oracledb://NVPRD1?PollingId=SI-283" is shutting down. Details:"The Messaging Engine failed while notifying an adapter of its configuration. | Event log Error | | NV.MES.CORK | |  | Due to MES maintenance window | Acknowledged the issue and created INC2062666 to track the issue |
| The Messaging Engine failed to update the configuration for the receive location "RcvERP-SI-271-WCFOracle" with URL "oracledb://NVPRD1?PollingId=SI-271" for adapter "WCF-Custom". Reason: "Microsoft.ServiceModel.Channels.Common.ConnectionException: Connection request timed out ---> Oracle.DataAccess.Client.OracleException: Connection request timed out | Event log Error | | NV.MES.CORK | |  | Due to MES maintenance window | Acknowledged the issue and created INC2062666 to track the issue |
| The Messaging Engine failed to update the configuration for the receive location "RcvERP-SI-284-WCFOracle" with URL "oracledb://NVPRD1?PollingId=SI-284" for adapter "WCF-Custom". Reason: "Microsoft.ServiceModel.Channels.Common.ConnectionException: Connection request timed out ---> Oracle.DataAccess.Client.OracleException: Connection request timed out | Event log Error | | NV.MES.CORK | |  | Due to MES maintenance window | Acknowledged the issue and created INC2062666 to track the issue |
| The receive location "RcvERP-SI-271-WCFOracle" with URL "oracledb://NVPRD1?PollingId=SI-271" is shutting down. Details:"The Messaging Engine failed while notifying an adapter of its configuration. ". | Event log Error | | NV.MES.CORK | |  | Due to MES maintenance window | Acknowledged the issue and created INC2062666 to track the issue |
| The receive location "RcvERP-SI-284-WCFOracle" with URL "oracledb://NVPRD1?PollingId=SI-284" is shutting down. Details:"The Messaging Engine failed while notifying an adapter of its configuration. ". | Event log Error | | NV.MES.CORK | |  | Due to MES maintenance window | Acknowledged the issue and created INC2062666 to track the issue |
| The adapter "WCF-Custom" raised an error message. Details "The WCF service host at address "oracledb://NVPRD1?PollingId=SI-271" has faulted and as a result no more messages can be received on the corresponding receive location. To fix the issue, BizTalk Server will automatically attempt to restart the service host.". | Event log Warning | | NV.MES.CORK | |  | Due to MES maintenance window | Acknowledged the issue and created INC2062666 to track the issue |
| The adapter "WCF-Custom" raised an error message. Details "System.ServiceModel.CommunicationObjectFaultedException: The communication object, Microsoft.ServiceModel.Channels.Common.Channels.AdapterInputChannel, cannot be used for communication because it is in the Faulted state.     at System.ServiceModel.Channels.CommunicationObject.Close(Timeout) | Event log Warning | | NV.MES.CORK | |  | Due to MES maintenance window | Acknowledged the issue and created INC2062666 to track the issue |
| The adapter "WCF-Custom" raised an error message. Details "Microsoft.ServiceModel.Channels.Common.ConnectionException: Connection request timed out ---> Oracle.DataAccess.Client.OracleException: Connection request timed out | Event log Warning | | NV.MES.CORK | |  | Due to MES maintenance window | Acknowledged the issue and created INC2062666 to track the issue |
| The adapter "WCF-Custom" raised an error message. Details "The WCF service host at address "oracledb://NVPRD1?PollingId=SI-284" has faulted and as a result no more messages can be received on the corresponding receive location. To fix the issue, BizTalk Server will automatically attempt to restart the service host.". | Event log Warning | | NV.MES.CORK | |  | Due to MES maintenance window | Acknowledged the issue and created INC2062666 to track the issue |
| The adapter "WCF-Custom" raised an error message. Details "The faulted WCF service host at address "oracledb://NVPRD1?PollingId=SI-271" could not be restarted, and as a result no messages can be received on the corresponding receive location. BizTalk Server will continue trying to start the service host until it succeeds or the receive location is disabled. | Event log Warning | | NV.MES.CORK | |  | Due to MES maintenance window | Acknowledged the issue and created INC2062666 to track the issue |
| The adapter "WCF-Custom" raised an error message. Details "The faulted WCF service host at address "oracledb://NVPRD1?PollingId=SI-284" could not be restarted, and as a result no messages can be received on the corresponding receive location. BizTalk Server will continue trying to start the service host until it succeeds or the receive location is disabled. | Event log Warning | | NV.MES.CORK | |  | Due to MES maintenance window | Acknowledged the issue and created INC2062666 to track the issue |
| The adapter "WCF-Custom" raised an error message. Details "The WCF service host at address "oracledb://NVPRD1?PollingId=SI-285" has faulted and as a result no more messages can be received on the corresponding receive location. To fix the issue, BizTalk Server will automatically attempt to restart the service host.". | Event log Warning | | NV.MES.CORK | |  | Due to MES maintenance window | Acknowledged the issue and created INC2062666 to track the issue |
| The adapter "WCF-Custom" raised an error message. Details "The WCF service host at address "oracledb://NVPRD1?PollingId=SI-283" has faulted and as a result no more messages can be received on the corresponding receive location. To fix the issue, BizTalk Server will automatically attempt to restart the service host.". | Event log Warning | | NV.MES.CORK | |  | Due to MES maintenance window | Acknowledged the issue and created INC2062666 to track the issue |
| The adapter "WCF-Custom" raised an error message. Details "The WCF service host at address "oracledb://NVPRD1?PollingId=SI-272" has faulted and as a result no more messages can be received on the corresponding receive location. To fix the issue, BizTalk Server will automatically attempt to restart the service host.". | Event log Warning | | NV.MES.CORK | |  | Due to MES maintenance window | Acknowledged the issue and created INC2062666 to track the issue |
| The adapter "WCF-Custom" raised an error message. Details "The faulted WCF service host at address "oracledb://NVPRD1?PollingId=SI-285" could not be restarted, and as a result no messages can be received on the corresponding receive location. BizTalk Server will continue trying to start the service host until it succeeds or the receive location is disabled. | Event log Warning | | NV.MES.CORK | |  | Due to MES maintenance window | Acknowledged the issue and created INC2062666 to track the issue |
| The adapter "WCF-Custom" raised an error message. Details "The faulted WCF service host at address "oracledb://NVPRD1?PollingId=SI-283" could not be restarted, and as a result no messages can be received on the corresponding receive location. BizTalk Server will continue trying to start the service host until it succeeds or the receive location is disabled. | Event log Warning | | NV.MES.CORK | |  | Due to MES maintenance window | Acknowledged the issue and created INC2062666 to track the issue |
| The Messaging Engine failed to add a receive location "RcvERP-SI-283-WCFOracle" with URL "oracledb://NVPRD1?PollingId=SI-283" to the adapter "WCF-Custom". Reason: "Microsoft.ServiceModel.Channels.Common.ConnectionException: Connection request timed out ---> Oracle.DataAccess.Client.OracleException: Connection request timed out | Event log Error | | NV.MES.CORK | |  | Due to MES maintenance window | Acknowledged the issue and created INC2062666 to track the issue |
| The Messaging Engine failed to add a receive location "RcvERP-SI-283-WCFOracle" with URL "oracledb://NVPRD1?PollingId=SI-283" to the adapter "WCF-Custom". Reason: "Microsoft.ServiceModel.Channels.Common.ConnectionException: ORA-12170: TNS:Connect timeout occurred | Event log Error | | NV.MES.CORK | |  | Due to MES maintenance window | Acknowledged the issue and created INC2062666 to track the issue |
| The Messaging Engine failed to add a receive location "RcvERP-SI-272-WCFOracle" with URL "oracledb://NVPRD1?PollingId=SI-272" to the adapter "WCF-Custom". Reason: "Microsoft.ServiceModel.Channels.Common.ConnectionException: ORA-12170: TNS:Connect timeout occurred ---> Oracle.DataAccess.Client.OracleException: ORA-12170: TNS:Connect timeout occurred | Event log Error | | NV.MES.CORK | |  | Due to MES maintenance window | Acknowledged the issue and created INC2062666 to track the issue |
| The Messaging Engine failed to add a receive location "RcvERP-SI-285-WCFOracle" with URL "oracledb://NVPRD1?PollingId=SI-285" to the adapter "WCF-Custom". Reason: "Microsoft.ServiceModel.Channels.Common.ConnectionException: ORA-12170: TNS:Connect timeout occurred ---> Oracle.DataAccess.Client.OracleException: ORA-12170: TNS:Connect timeout occurred | Event log Error | | NV.MES.CORK | |  | Due to MES maintenance window | Acknowledged the issue and created INC2062666 to track the issue |
| Execute batch error.  Exception information:  Critical error encountered. SQLServer: BamPrimaryImport.dub1.stryker.com, Database: BAMPrimaryImport.Lock not granted  Lock not granted | Event log warning | | NV.MES.CORK | |  |  | Acknwoledged the issue and Ignored as this occurred for only once. |

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**Middleware Operations Detail Summary- BizTalk Kalamazoo**

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| LIST OF ISSUES AND WARNINGS |  | |  | | | | |
| ISSUE | | **INC #** | | **APPLICATION** | **STATUS** | **CAUSE** | **ACTION** |
| 400 messages struck in PrivateQueues/adminqueue in BTSAPP1 | | INC1970923 | |  | Resolved |  | Karl has purged the Admin queue on BTSAPP1. |
| Suspended instances and continuous warnings in Global.Logging - BTSAPP1 & BTSAPP2 || Production-Kalamazoo | | INC2009264 | | Global.Logging | Hold |  | Suspended instances count has gone down to zero. The present count of active instances is 46 and dehydrated instances are 150. |
| Suspended Resumable Instance of Kaplan.Lms | The adapter failed to transmit message going to send port "Send.WCF-SQL-GetLMSOrganizations | | INC2055045 | | Kaplan.Lms | Active |  | Waiting for Pablo to reprocess, and his confirmation on same |
| Adapter failed to transmit message going to send port "Stryker.Esb.Common.GenericB2BOneWayOSS" | Kalamazoo Production (BTSAPP1 | | [INC2057204](https://stryker.service-now.com/nav_to.do?uri=incident.do?sys_id=23af1d08705039045af3216c536fbe0d%26sysparm_stack=incident_list.do%3Fsysparm_query=active=true) | | Stryker.WebOps | Resolved |  | We are able to browse both the URLs. Now we can see all the dehydrated messages got cleared. Also Deepak Sanghi confirmed that it was due to the scheduled  restart of B2B. servers |
| loggingerror queue in private queues contains 151 stuck messages || Btsapp1 ||Kalamazoo production | | INC2060057 | |  | Active |  | Requested Karl to purge the logging errors messages in queue as we have restricted access. |
| DOWN alert. BizTalk360 Monitoring -  PROD 2010(Global.Logging) | | INC2062421 | | Global.Logging | Resolved |  | The active and Dehydrated instance count has reached to normal level and received a Up alert hence resolving the incident. |
| Suspended instances and continuous warnings in Global.Logging - BTSAPP1 & BTSAPP2 || Production-Kalamazoo | | INC2009264 | | Global.Logging | Hold |  | Suspended instances count has gone down to zero. The present count of active instances is 46 and dehydrated instances are 150. |
| Monitor BizTalk Server (BizTalkMgmtDb) Job Failure | | INC2062588 | |  | Resolved |  | Biztalk database needs clean up related to orphaned message, hence this job fails every Sunday. Hence resolving the incident |
| The adapter "WCF-Custom" raised an error message. Details "Microsoft.ServiceModel.Channels.Common.TargetSystemException: ORA-01089: immediate shutdown in progress - no operations are permitted | | Event Log Warning | |  |  |  | Ignored as it’s a warning |
| A message sent to adapter "WCF-SQL" on send port "Send.WCF-SQL-GetLMSOrganizations" with URI "mssql://btssql1.strykercorp.com//BizTalkApplications?" is suspended.   Error details: System.Data.SqlClient.SqlException (0x80131904): Timeout expired.  The timeout period elapsed prior to completion of the operation or the server is not responding. ---> System.ComponentModel.Win32Exception (0x80004005): The wait operation timed out | | Event Log Error | |  |  |  | Acknowledged and created incident INC2055045 to track the issue |
| The adapter failed to transmit message going to send port "Send.WCF-SQL-GetLMSOrganizations" with URL "mssql://btssql1.strykercorp.com//BizTalkApplications?". It will be retransmitted after the retry interval specified for this Send Port. Details:"System.Data.SqlClient.SqlException (0x80131904): Timeout expired.  The timeout period elapsed prior to completion of the operation or the server is not responding | | Event Log Warning | |  |  |  | Acknowledged and created incident INC2055045 to track the issue |
| The adapter "WCF-Custom" raised an error message. Details"Microsoft.ServiceModel.Channels.Common.TargetSystemException: ORA-12152: TNS:unable to send break message ---racle.DataAccess.Client.OracleException: ORA-12152: TNS:unable to send break message     atoracle.DataAccess.Client.OracleException.HandleErrorHelper(Int32 errCode, | | Event Log Warning | |  |  |  | Ignored as it was a warning |
| The adapter "WCF-Custom" raised an error message. Details "System.Data.SqlClient.SqlException (0x80131904): Timeout expired.  The timeout period elapsed prior to completion of the operation or the server is not responding. | | Event log Warning | |  |  |  | Ignored as it was a warning |
| The adapter failed to transmit message going to send port "Global.Logging.Send.AuditLogging.WCF-SQL" with URL "mssql://sqlrdb2.strykercorp.com//middleware\_logging?". It will be retransmitted after the retry interval specified for this Send Port. Details:"System.Data.SqlClient.SqlException (0x80131904): Timeout expired.  The timeout period elapsed prior to completion of the operation or the server is not responding. ---> System.ComponentModel.Win32Exception (0x80004005): The wait operation timed out | | Event Log Warning | | Global.Logging |  | The timeout period elapsed prior  to completion of the operation  Or the server was not responding. | Ignored as it’s a warning. Also did not notice any suspended instances. |
| The adapter failed to transmit message going to send port "Global.Logging.Send.AuditLogging.WCF-SQL" with URL "mssql://sqlrdb2.strykercorp.com//middleware\_logging?". It will be retransmitted after the retry interval specified for this Send Port. Details:"System.Data.SqlClient.SqlException (0x80131904): Timeout expired.  The timeout period elapsed prior to completion of the operation or the server is not responding.  The Microsoft Distributed Transaction Coordinator (MS DTC) has cancelled the distributed transaction. ---> | | Event log Warning | | Global.Logging |  | Time out exception. | Ignored as it’s a warning and no suspended found. |
| The adapter "MSMQ" raised an error message. Details "Remote computer is not available." | | Event Log Warning | |  |  |  | Acknowledged the issue and Mithun confirmed that the IP is pingable. |
| The adapter "WCF-SQL" raised an error message. Details "System.Data.SqlClient.SqlException (0x80131904): Timeout expired.  The timeout period elapsed prior to completion of the operation or the server is not responding. ---> | | Event log Warning | |  |  | The timeout period elapsed prior  to completion of the operation  Or the server was not responding. | Ignored as it’s a warning and no suspended found. |
| The adapter "WCF-Custom" raised an error message. Details "Microsoft.ServiceModel.Channels.Common.ConnectionException: Connection request timed out ---> Oracle.DataAccess.Client.OracleException: Connection request timed out | | Event log warning | |  |  | The timeout period elapsed prior  to completion of the operation  Or the server was not responding. | Ignored as it’s a warning and no suspended found. |
| The adapter failed to transmit message going to send port "Send.WebOpsOrderToOSS" with URL "<http://integrationb2bprod.stryker.com/soa-infra/services/WebOpsIntegration/WebOpsOrderMessageTacticalConsumer/recieveWebOpsPurchaseOrders?wsdl>". | | Event log warning | | Stryker.WebOps |  |  | Observed 1 dehydrated and it got cleared. |
| The adapter "WCF-Custom" raised an error message. Details "System.TimeoutException: The timeout "00:10:00" expired while executing the function "WaitForMessage".     AtMicrosoft.Adapters.OracleCommon.OracleCommonUtils.SetCommandTimeout(OracleCommand command, TimeoutHelper timeoutHelper) | | Event log Warning | |  |  | The timeout period elapsed prior  to completion of the operation  Or the server was not responding. | Ignored as it’s a warning and no suspended found. |
| The adapter "WCF-Custom" raised an error message. Details "Microsoft.ServiceModel.Channels.Common.ConnectionException: The timeout "00:10:00" expired while executing the function "WaitForMessage". ---> System.TimeoutException: The timeout "00:10:00" expired while executing the function "WaitForMessage". | | Event log Warning | |  |  | The timeout period elapsed prior  to completion of the operation  Or the server was not responding. | Ignored as it’s a warning and no suspended found. |
| The adapter "WCF-Custom" raised an error message. Details "The WCF service host at address oracledb://pubprd/ has faulted and as a result no more messages can be received on the corresponding receive location. To fix the issue, BizTalk Server will automatically attempt to restart the service host.". | | Event log Warning | |  |  | Service host address was not available. | Ignored as it’s a warning and the next event log information said WCF service host at address oracledb://pubprd/ was successfully restarted. |
| The adapter "WCF-Custom" raised an error message. Details "The faulted WCF service host at address Oracledb://EBSPRD could not be restarted, and as a result no messages can be received on the corresponding receive location. BizTalk Server will continue trying to start the service host until it succeeds or the receive location is disabled.  To fix the problem, you may choose to:  1. Use the error information given to fix the problem.  2. Restart the receive location.  3. Keep waiting for BizTalk to recycle the service host. Another event will notify if the service host is successfully started. | | Event Log Warning | |  |  |  | Acknowledged the issue and Mithun confirmed that this is due to maintenance activity on OSS side. |
| The adapter "WCF-Custom" raised an error message. Details "The WCF service host at address Oracledb://EBSPRD has faulted and as a result no more messages can be received on the corresponding receive location. To fix the issue, BizTalk Server will automatically attempt to restart the service host." | | Event Log Warning | |  |  |  | Acknowledged the issue and Mithun confirmed that this is due to maintenance activity on OSS side. |
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| The adapter "WCF-SQL" raised an error message. Details "System.Xml.XmlException: '', hexadecimal value 0xFFFF, is an invalid character. Line 1, position 1.     at System.Xml.XmlTextReaderImpl.Throw(String res, String[] args) | | Event Log Warning | |  |  |  | Acknowledged the issue and ignored as this occurred only once. |
| The adapter "MSMQ" raised an error message. Details "Failed to get the Logon User because it was invalid.  Please verify the domain, username or password is valid. ". | | Event Log Warning | |  |  |  | Acknowledge the issue, ignored as warning and no suspend messages count in MSMQ |
| The adapter failed to transmit message going to send port "Stryker.Esb.Common.GenericB2BOneWayOSS" with URL "<http://integrationb2bprod.stryker.com/soa-infra/services/default/OSSBTIntegration/GenericMessageGateway>". It will be retransmitted after the retry interval specified for this Send Port. Details:"System.ServiceModel.CommunicationException: The underlying connection was closed: The connection was closed unexpectedly. ---> System.Net.WebException: The underlying connection was closed: The connection was closed unexpectedly. | | Event Log Warning | |  |  |  | Acknowledged and created incident [INC2057204](https://stryker.service-now.com/nav_to.do?uri=incident.do?sys_id=23af1d08705039045af3216c536fbe0d%26sysparm_stack=incident_list.do%3Fsysparm_query=active=true) to track the issue |
| The adapter "WCF-Custom" raised an error message. Details "Microsoft.ServiceModel.Channels.Common.ConnectionException: The timeout "00:10:00" expired while executing the function "WaitForMessage". ---> System.TimeoutException: The timeout "00:10:00" expired while executing the function "WaitForMessage". | | Event Log Warning | |  |  |  | Ignored as it was a warning |
| A message sent to adapter "SMTP" on send port "TrackWise.Processes\_1.0.0.0\_TrackWise.Processes.CreateWebComplaint\_ComplaintConfirmationPort\_2ec2413d8bfa672b" with URI "do not know it" is suspended.   Error details: At least one recipient is required, but none were found. | | Event Log Error | |  |  |  | Acknowledge the issue with INC2059972 |
| The adapter "MSMQ" raised an error message. Details "The MSMQ adapter is unable to process messages from receive location FORMATNAME:DIRECT=OS:SJC-FIMSPROD.STRYKERCORP.COM\PRIVATE$\FIMSOUTBOUND. Correct the error in the event log and restart this receive location. " | | Event Log Warning | |  |  |  | Acknowledged the issue and Mithun confirmed that the IP is pingable. |

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**Dashboard Glossary**

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| Metrics Column | Included Metrics | Calculation of Metrics Data | Monitoring Time Duration |
| Critical Issue | Incidents of P1,P2 | Count of P1 and P2 Incidents, with are reported during the Monitoring time frame | 11-3-2014 to 11-9-2014 |
| Non Critical Issue | Incidents of P3,P4,P5 | Count of P3, P4,P5 Incidents , with are reported during the Monitoring time frame | 11-3-2014 to 11-9-2014 |
| Total Alert Warnings | BizTalk 360 Alert warning of particular environment | Count of BizTalk 360 alerts that can be added as INC’s to either Critical or Non Critical Issues, it is not exclusive | 11-3-2014 to 11-9-2014 |
| New Incidents | New Incidents P1,P2,P3,P4,P5 which have been created Yesterday | Count of P1,P2, P3, P4,P5 Incidents with are reported during the Monitoring time frame | 11-3-2014 to 11-9-2014 |
| Total Incidents | Total Non-Resolved\Incidents as on Date | Count of Incidents which are in the state of Resolved\closed | 11-3-2014 to 11-9-2014 |
| Avg CPU Usage | Avg CPU usage for environment | Average of the CPU usage of the servers in an environment, where data is collected for every 1 hour and averaged with the total number of servers present in that environment. | 11-3-2014 to 11-9-2014 |
| Avg Memory Usage | Avg CPU usage for environment | Average of the MEMORY (RAM) usage of the servers in an environment, where data is collected for every 1 hour and averaged with the total number of servers present in that environment. | 11-3-2014 to 11-9-2014 |
| Applications with Issues | BizTalk Applications with Issues | Count of BizTalk Applications having READY TO RUN,SUSPENDED RESUMABLE,SUSPENDED NON RESUMABLE,DEHYDRATED instances | 11-3-2014 to 11-9-2014 |
| Throttling issue count | No of BizTalk services Throttled | Monitoring of BizTalk Services for Throttling | 11-3-2014 to 11-9-2014 |
| MSMQ Issue count | No of Message Queue’s having pending | Count of number of MSMQ having messages to be processed | 11-3-2014 to 11-9-2014 |
| Event Log Error\Warning Count | No Event Log errors count | Count of unique Event Log errors which have been identified in the environment | 11-3-2014 to 11-9-2014 |