Daniel Vieira

With 16 years of experience in the IT area, for the last 9 years I have been working as a Business Analyst/Product Owner in an insurance company. As a Business Analyst I deal daily with different stakeholders to help them find solutions to various problems, eliciting business needs for execution by the IT team and identifying opportunities for improvement and innovation.

I also participate in the management of several projects, playing the role of technical leader and project manager, where I manage the project team, create KPI performance monitoring and perform direct actions in conflict resolution.

I am currently doing a Master in Software Engineering to balance my technical knowledge with those of business and management.

Besides native Portuguese, I have excellent English and good Spanish.

PROFESSIONAL EXPERIENCE

Camed, Brazil — *Senior Business Analyst*
NOVEMBER 2013 - CURRENT

I am in daily contact with various stakeholders, always seeking the best solution to the difficulties and needs of the different business areas. Besides eliciting and documenting the requirements, I plan and monitor their execution within the IT area.

As a technical project leader, I am responsible for leading and coordinating the activities of the Business Analysts, Systems Analysts and Developers team throughout the entire life cycle of IT projects. I create and monitor KPI (PowerBI), present project status reports to stakeholders and mediate/solve risks that arise during the project.

I implemented PowerBI as an analysis and monitoring tool in different business areas, where I analyzed the best way to work with the data, built the database data collection processes and built the dashboards.

Camed, Brazil— *Business Analyst*
AUGUST 2010 - OCTOBER 2013

Direct follow-up with different stakeholders to identify adjustment needs and improvements in business areas. Implementation of new functionalities, development of improvements, process automation and creation of effective ways to solve problems. Implementation of Quality Assurance metrics and processes.

Leadership of the internal development team in different projects (web and desktop development).

Creation of KPI and monitoring dashboards for the management of

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CORE COMPETENCIES

Business Analysis

Requirements Elicitation

Project Management

Team Leadership

Business Intelligence

Data Mining

LANGUAGES

Portuguese – Native

English – Advanced

Spanish – Intermediate

French – Beginner

different business areas.

Camed, Brazil— *Systems Analyst*

NOVEMBER 2007 - JULY 2010

Systems analysis and process modeling using agile and traditional methodologies. Specification of systems requirements and construction of Use Cases. Development of tech solutions using C#, Java and data mining with MSSQL.

Camed, Brazil— *Developer*

OCTOBER 2003 - OCTOBER 2007

Systems analysis and process modeling using agile and traditional methodologies. Development of systems requirements and Use Cases. Development of tech solutions using Visual Basic and Delphi. Data mining with MSSQL.

EDUCATION & TRAINING

PORTO UNIVERSITY -FEUP , Portugal

2019/2022

Master's in Software Engineering

Scrum Foundation Professional Certificate - SFPC

2020

CertiProf

ESTÁCIO DE SÁ UNIVERSITY, Brazil

2017/2018

Postgraduate Diploma in Project Management

UNIFOR UNIVERSITY, Brazil

2018

Certificate in Leadership Development Program (56 hours)

PORTFOLIO GC, Brazil

2014

Certificate in Project and Process Management (48 hours)

ESTÁCIO DE SÁ UNIVERSITY, Brazil

2008/2009

Graduate Diploma in Systems Analysis and Development

ERP Benner – 2017/2020
Internal
Role: Business Analyst / Project Manager

Core business ERP deployment on a project with 12.000 hours of customizations – Delphi; C#; SQL; Angular; Java; SCRUM; PMBOK

Camed Healthcare Mobile APP – 2018
Google Play e App Store (Camed Saúde)
Role: Business Analyst / Project Manager

Camed Healthcare mobile APP development project.

Camed Insurance Client Portal Service – 2016
www.camedseguros.com.br
Role: Business Analyst (Product Owner)

Camed Insurance client Web Portal project – PHP; C#; JavaScript; Angular.js; SQL; mySQL

Camed Healthcare Client Portal Service – 2015
www.camed.com.br
Role: Business Analyst (Product Owner)

Camed Insurance client Web Portal project – PHP; C#; JavaScript; Angular.js; SQL; mySQL