

# Privacy Policy

Mindtales is devoted to safeguarding our customers and employee private information and ensuring the highest level of confidentiality of records. This Privacy Policy describes the information we collect, how we use it, and the standards and procedures in place to safeguard your personal nonpublic information.

Mindtales, its personnel, and its affiliates strictly adhere to this Privacy Policy and the security practices and procedures described herein to ensure the confidentiality of customer information. It is Mindtales's policy to comply with all federal and state laws and regulations relating to the privacy of our customers' private information (PI) and private health information (PHI).

We receive a number of different types of information about you, including:

The information that's required when you sign up for the site, as well as the information you choose to share.

If you are coming to the site through an employer or insurer payor such as an Employee Assistance Program (EAP) then there is additional information collected by these Parties. This information is typically collected to confirm your eligibility with the EAP or network benefit administrator and is not shared with your Provider (who will collect your contact information separately). Further, your Employer or the Employer of the subscriber of your benefits will not be provided this information (you likely already gave them similar information in your employee file unless you are a family member of an eligible employee).

Except as permitted by law or as otherwise described below, Mindtales does not disclose any PI/PHI about its customers, or former customers, or employees, to anyone. Mindtales does not sell lists or customer information.