

Employee Review of Comment Analysis

by Sujit Sonar

Objective: To use Hive features for data analysis and sharing the actionable insights into the HR team for taking corrective actions.

Q1) Impute the missing value (none) for all rating columns with a numerical value between 0 and 5. Note: For imputation, calculate the median for each of the 5 rating fields and create a new table.

- 1) Login to FTP and load the csv files (employee_review_data.csv) provided for this project into the local file system
- 2) Login to hive and create the table "emp_review_table" and load the employee_review_data.csv into the newly created table.

Creating table:

```
CREATE TABLE IF NOT EXISTS sujitsonarproject.emp_review_table (  
  Index int,  
  company string,  
  location string,  
  dates string,  
  job_title string,  
  summary string,  
  pros string,  
  cons string,  
  overall_ratings int,  
  work_balance_stars int,  
  culture_values_stars int,  
  carrer_opportunities_stars int,  
  comp_benefit_stars int,  
  senior_mangemnet_stars int)  
COMMENT 'Employee Review Table'  
ROW FORMAT DELIMITED  
FIELDS TERMINATED BY ','  
tblproperties('skip.header.line.count'='1');
```

Loading data:

```
LOAD DATA LOCAL INPATH '/mnt/home/sujitsonargmail/employee_review_data.csv' OVERWRITE  
INTO TABLE sujitsonarproject.emp_review_table;
```

Checking:

```
hive> show tables;  
OK  
emp_review_table  
Time taken: 0.048 seconds, Fetched: 19 row(s)  
hive>  
Time taken: 0.000 seconds, Fetched: 19 row(s)  
OK  
hive> select * from emp_review_table limit 5;  
OK  
1    google    none    Dec 11; 2018    Current Employee - Anonymous Employee    Best Company to work for    People are smart and friendly    Bureaucracy is slowing t  
hings down    5    4    5    5    4    5  
2    google    Mountain View; CA    Jun 21; 2013    Former Employee - Program Manager    Moving at the speed of light; burn out is inevitable    "1) Food; food;  
food. 15+ cafes on main campus (MTV) alone. Mini-kitchens; snacks; drinks; free breakfast/lunch/dinner; all day; errr'day. 2) Benefits/perks. Free 24:7 gym access (on  
MTV campus). Free (self service) laundry (washer/dryer) available. Bowling alley. Volley ball pit. Custom-built and exclusive employee use only outdoor sport park (MTV)  
. Free health/fitness assessments. Dog-friendly. Etc. etc. etc. 3) Compensation. In ~2010 or 2011; Google updated its compensation packages so that they were more comp  
etitive. 4) For the size of the organization (30K+); it has remained relatively innovative; nimbler; and fast-paced and open with communication but; that is definitely  
changing (for the worse). 5) With so many departments; focus areas; and products; *in theory*; you should have plenty of opportunity to grow your career (horizontally  
or vertically). In practice; not true. 6) You get to work with some of the brightest; most innovative and hard-working/diligent minds in the industry. There's a "con"  
" to that; too (see below)." "1) Work/life balance. What balance? All those perks and benefits are an illusion. They keep you at work and they help you to be more pr  
oductive. I've never met anybody at Google who actually time off on weekends or on vacations. You may not hear management say; ""You have to work on weekends/vacations"  
" but; they set the culture by doing so - and it inevitably trickles down. I don't know if Google inadvertently hires the work-a-holics or if they create work-a-holics  
in us. Regardless; I have seen way too many of the following: marriages fall apart; colleagues choosing work and projects over family; colleagues getting physically sic  
k and ill because of stress; colleagues crying while at work because of the stress; colleagues shooting out emails at midnight; 1am; 2am; 3am. It is absolutely ridiculo
```

Observations: We see that the data is loaded successfully into the newly created hive table.

Data Cleaning & Pre-processing: It is given that Location: This dataset is global, as it includes the country's name in parenthesis [for example, "Toronto, ON(Canada)"]. However, if the location is the USA then it will only include the city and state [i.e. "Los Angeles, CA"].

Extracting the country name from the location col using hive sql.

- 1) we create a **us_state_code** table as helper table in hive.

```
CREATE TABLE IF NOT EXISTS sujitsonarproject.us_state_code (  
  State string,  
  Abbrev string,  
  Code string,  
  Country string)  
ROW FORMAT DELIMITED  
FIELDS TERMINATED BY ','  
tblproperties('skip.header.line.count'=1');
```

loading data:

```
LOAD DATA LOCAL INPATH '/mnt/home/sujitsonargmail/USA_state_code_csvData.csv' OVERWRITE  
INTO TABLE sujitsonarproject.us_state_code;
```

```
hive> select * from us_state_code limit 5;  
OK  
Alabama Ala.    AL      USA  
Alaska Alaska  AK      USA  
Arizona Ariz.   AZ      USA  
Arkansas        Ark.    AR      USA  
California      Calif. CA      USA  
Time taken: 0.118 seconds, Fetched: 5 row(s)  
hive>
```

- 2) create a **country_table** in hive : applied subtring formatting and created new table for country.

note : where country name = none, updated as global

```
create table country_table as  
select t4.location, t4.loc_formated, t4.country,  
case when t4.country is null then t4.loc_formated else t4.country end as country_new  
from  
(select t2.location, t2.loc_formated, t3.country from  
(select distinct * from  
(select location,  
trim(regex_replace(regex_replace(regex_extract(regex_extract(location,'([^\;]*)$',1),'(^  
(]*)$',1),  
'\\(\\/\\)', ''),'none([ ]*|$)','Global')) as loc_formated  
from sujitsonarproject.emp_review_table) as t1) as t2  
left join sujitsonarproject.us_state_code as t3  
on t2.loc_formated = t3.code) as t4;
```

```
hive> select * from country_table limit 5;  
OK  
Aberdeen; MD    MD      USA      USA  
Aberdeen; SD    SD      USA      USA  
Aberdeen; Scotland (UK) UK      NULL     UK  
Abha (Saudi Arabia) Saudi Arabia NULL     Saudi Arabia  
Abidjan (Cote d'Ivoire) Cote d'Ivoire NULL     Cote d'Ivoire  
Time taken: 0.081 seconds, Fetched: 5 row(s)  
hive>
```


d) Create a new table by updating the 0 values with the median of ratings

```
create table emp_review_table_3 as
select t3.index,t3.company, t3.country, t3.year, t3.job_title,t3.summary,t3.pros,t3.cons,
t3.overall_ratings_new,
t3.work_balance_stars_new,
t3.culture_values_stars_new,
t3.carrer_opportunities_stars_new,
t3.comp_benefit_stars_new,
t3.senior_mangemnet_stars_new
from
(select t1.index,t1.company,t1.country,t1.year,t1.job_title,
t1.summary,t1.pros,t1.cons,t1.overall_ratings,
case when t1.overall_ratings = 0 then t2.overall_ratings_median else t1.overall_ratings end as
overall_ratings_new,
case when t1.work_balance_stars = 0 then t2.work_balance_stars_median else
t1.work_balance_stars end as work_balance_stars_new,
case when t1.culture_values_stars = 0 then t2.culture_values_stars_median else
t1.culture_values_stars end as culture_values_stars_new,
case when t1.carrer_opportunities_stars = 0 then t2.carrer_opportunities_stars_median else
t1.carrer_opportunities_stars end as carrer_opportunities_stars_new,
case when t1.comp_benefit_stars = 0 then t2.comp_benefit_stars_median else
t1.comp_benefit_stars end as comp_benefit_stars_new,
case when t1.senior_mangemnet_stars = 0 then t2.senior_mangemnet_stars_median else
t1.senior_mangemnet_stars end as senior_mangemnet_stars_new
from sujitsonarproject.emp_review_table_1 as t1,
(select company,country,year,job_title,
percentile(overall_ratings, 0.5) as overall_ratings_median,
percentile(work_balance_stars, 0.5) as work_balance_stars_median,
percentile(culture_values_stars, 0.5) as culture_values_stars_median,
percentile(carrer_opportunities_stars, 0.5) as carrer_opportunities_stars_median,
percentile(comp_benefit_stars, 0.5) as comp_benefit_stars_median,
percentile(senior_mangemnet_stars, 0.5) as senior_mangemnet_stars_median
from sujitsonarproject.emp_review_table_1
group by company,country,year, job_title) as t2
where t1.company = t2.company
and t1.country = t2.country
and t1.year = t2.year
and t1.job_title = t2.job_title) as t3;
```

```
hive> select * from emp_review_table_3 limit 3;
OK
emp_review_table_3.index      emp_review_table_3.company    emp_review_table_3.country    emp_review_table_3.year      emp_review_table_3.job_title  emp_review_table_3.summary    emp_review_table_3.pros      emp_review_table_3.cons      emp_review_table_3.overall_ratings_new  emp_review_table_3.work_balance_stars_new  emp_review_table_3.culture_values_stars_new  emp_review_table_3.carrer_opportunities_stars_new  emp_review_table_3.comp_benefit_stars_new  emp_review_table_3.senior_mangemnet_stars_new
1      google      Global      2018      Current Employee - Anonymous Employee      Best Company to work for      People are smart and friendly      Bureaucracy is slowing things down      5.0      4.0      5.0      5.0      4.0      5.0
```

Q2) Create a hive table partitioned by country and bucketed by year and also load the review.csv file.

Note: Ensure that the right hive environment variable is set for bucket insert.

```
create table emp_review_part_buck_table (  
  index int,  
  company string,  
  year string,  
  job_title string,  
  summary string,  
  pros string,  
  cons string,  
  overall_ratings_new double,  
  work_balance_stars_new double,  
  culture_values_stars_new double,  
  carrer_opportunities_stars_new double,  
  comp_benefit_stars_new double,  
  senior_mangemnet_stars_new double  
)  
partitioned by (country string)  
clustered by (year) into 5 buckets  
row format delimited  
fields terminated by ',';
```

Setting the parameters:

```
SET hive.exec.dynamic.partition = true;  
SET hive.exec.enforce.bucketing = true;  
SET hive.exec.dynamic.partition.mode = nonstrict;
```

Loading data into partitioned tables and buckets:

```
insert into emp_review_part_buck_table  
partition(country)  
select  
  index,  
  company,  
  year,  
  job_title,  
  summary,  
  pros,  
  cons,  
  overall_ratings_new,  
  work_balance_stars_new,  
  culture_values_stars_new,  
  carrer_opportunities_stars_new,  
  comp_benefit_stars_new,  
  senior_mangemnet_stars_new,  
  country  
from emp_review_table_3;
```


Q4) Using the over-all rating fields display trend:

1. Globally by company: Identify trends at 25%, 50%, 75%

-- we see that there are total of 67525 rows of data after data pre-processing

-- 25% of 67525 = 16881




-- 50 % of 67525 = 33763

-- 75% of 65525 = 50644

Using these values, we will limit the rows to analyse the data at 25%, 50% and 75%

-- Identify trends at 25% by company:

```
select t1.company, round(avg(t1.overall_ratings_new),1) as avg_overall_ratings from
(select company, overall_ratings_new
from sujitsonarproject.emp_review_part_buck_table
distribute by rand()
sort by rand()
limit 16881) as t1
group by t1.company;
```

Query History	Saved Queries	Results (6)
		t1.company
		avg_overall_ratings
		
		
		
		1 amazon 3.6
		2 apple 4
		3 facebook 4.5
		4 google 4.3
		5 microsoft 3.8
		6 netflix 3.4

-- Identify trends at 50% by company:

```
select t1.company, round(avg(t1.overall_ratings_new),1) as avg_overall_ratings from
(select company, overall_ratings_new
from sujitsonarproject.emp_review_part_buck_table
distribute by rand()
sort by rand()
limit 33763) as t1
group by t1.company;
```

	t1.company	avg_overall_ratings
		
		
		
	1 amazon	3.6
	2 apple	4
	3 facebook	4.5
	4 google	4.3
	5 microsoft	3.8
	6 netflix	3.5

-- Identify trends at 75% by company:

```
select t1.company, round(avg(t1.overall_ratings_new),1) as avg_overall_ratings from
(select company, overall_ratings_new
from sujitsonarproject.emp_review_part_buck_table
distribute by rand()
sort by rand()
limit 50644) as t1
group by t1.company;
```

	t1.company	avg_overall_ratings
1	amazon	3.6
2	apple	4
3	facebook	4.5
4	google	4.3
5	microsoft	3.8
6	netflix	3.4

At 100% data:

	t1.company	avg_overall_ratings
	amazon	3.6
	apple	4
	facebook	4.5
	google	4.3
	microsoft	3.8
	netflix	3.4

Observations: the average overall ratings by company (Globally) when checked the random dataset at 25%, 50%, 75% or even at 100%, is same for each of the companies.

	company	1	2	3	4	5
1	amazon	2461	2751	5574	8090	7552
2	apple	484	814	2266	4580	4805
3	facebook	47	49	98	245	1151
4	google	155	248	763	2275	4378
5	microsoft	639	1308	3819	7101	5063
6	netflix	120	112	133	204	240

Also, we see that very less employee was reviewed for Netflix, followed by facebook.

Assuming 4 and above to be very good rating, and less than 4 to be not so good

This shows that at Global level, Facebook has the highest average overall ratings, followed by google and apple. The other three companies (Microsoft, Amazon and Netflix) are somewhere in the middle range of the ratings score.

Checking the % of employees by overall ratings:

```
select p2.company,round(p2.r_0/p1.total,2) as r_0,round(p2.r_1/p1.total,2) as r_1,
round(p2.r_2/p1.total,2) as r_2,
round(p2.r_3/p1.total,2) as r_3,
round(p2.r_4/p1.total,2) as r_4,
round(p2.r_5/p1.total,2) as r_5
from
(select company, count(*) total from sujitsonarproject.emp_review_part_buck_table group by
company)p1,
(select company,
COLLECT_SET('0')[0] AS `r_0`,
COLLECT_SET('1')[0] AS `r_1`,
COLLECT_SET('2')[0] AS `r_2`,
COLLECT_SET('3')[0] AS `r_3`,
COLLECT_SET('4')[0] AS `r_4`,
COLLECT_SET('5')[0] AS `r_5`
FROM (
SELECT t1.company,
CASE WHEN overall_ratings_new=0 THEN count(overall_ratings_new) END AS `0`,
CASE WHEN overall_ratings_new=1 THEN count(overall_ratings_new) END AS `1`,
CASE WHEN overall_ratings_new=2 THEN count(overall_ratings_new) END AS `2`,
CASE WHEN overall_ratings_new=3 THEN count(overall_ratings_new) END AS `3`,
CASE WHEN overall_ratings_new=4 THEN count(overall_ratings_new) END AS `4`,
CASE WHEN overall_ratings_new=5 THEN count(overall_ratings_new) END AS `5`
FROM (select company, overall_ratings_new
from sujitsonarproject.emp_review_part_buck_table
distribute by rand()
sort by rand())t1
group by company,overall_ratings_new)t2
group by company,0,1,2,3,4,5)p2
where p2.company = p1.company;
```

	p2.company	r_0	r_1	r_2	r_3	r_4	r_5
1	amazon	NULL	0.09	0.1	0.21	0.31	0.29
2	apple	NULL	0.04	0.06	0.17	0.35	0.37
3	facebook	NULL	0.03	0.03	0.06	0.15	0.72
4	google	NULL	0.02	0.03	0.1	0.29	0.56
5	microsoft	NULL	0.04	0.07	0.21	0.4	0.28
6	netflix	NULL	0.15	0.14	0.16	0.25	0.3

Observations: Also, checking the trend by the rating count, we see that 72% people in FB have rated it 5 and overall 87% (72%+15%) people are very happy working in FB. This is followed by Gogle with 85% (56% + 29%)

NetFlix has got a 55% (30% + 25%) which means people have neutral say about the company

60% (31% + 29%) people are happy with Amazon

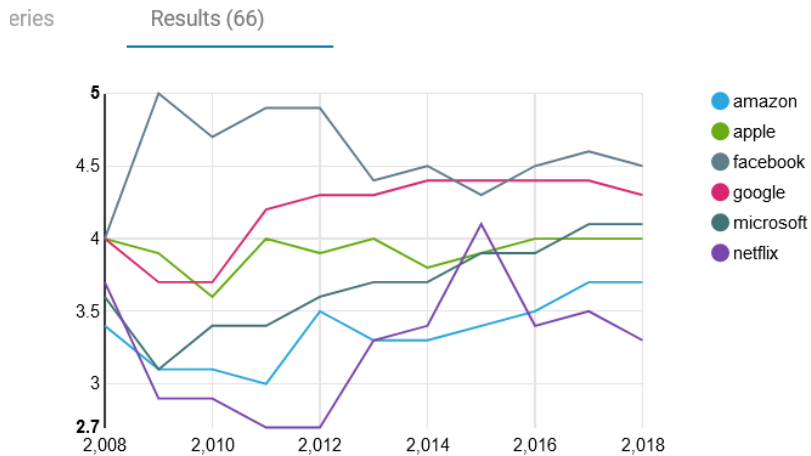
72% (35%+37%) people are happy with Apple

68% (40% + 28%) people are happy with Microsoft.

2. Globally by company: Identify trends at 25%, 50%, 75%

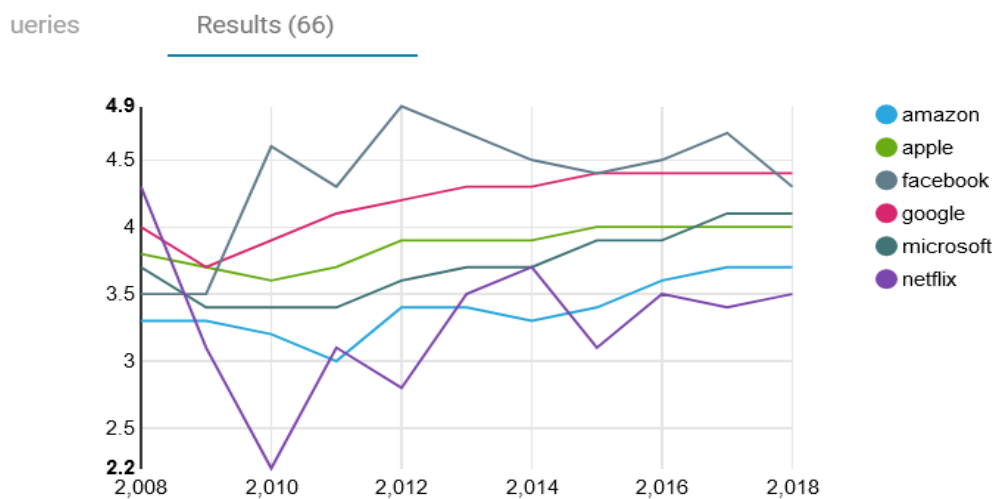
-- Identify trends at 25% by company per year:

```
select t1.company,t1.year, round(avg(t1.overall_ratings_new),1) as avg_overall_ratings from
(select company,year, overall_ratings_new
from sujitsonarproject.emp_review_part_buck_table
distribute by rand()
sort by rand()
limit 16881) as t1
group by t1.company,t1.year;
```



-- Identify trends at 50% by company per year:

```
select t1.company,t1.year, round(avg(t1.overall_ratings_new),1) as avg_overall_ratings from
(select company,year, overall_ratings_new
from sujitsonarproject.emp_review_part_buck_table
distribute by rand()
sort by rand()
limit 33763) as t1
group by t1.company,t1.year;
```

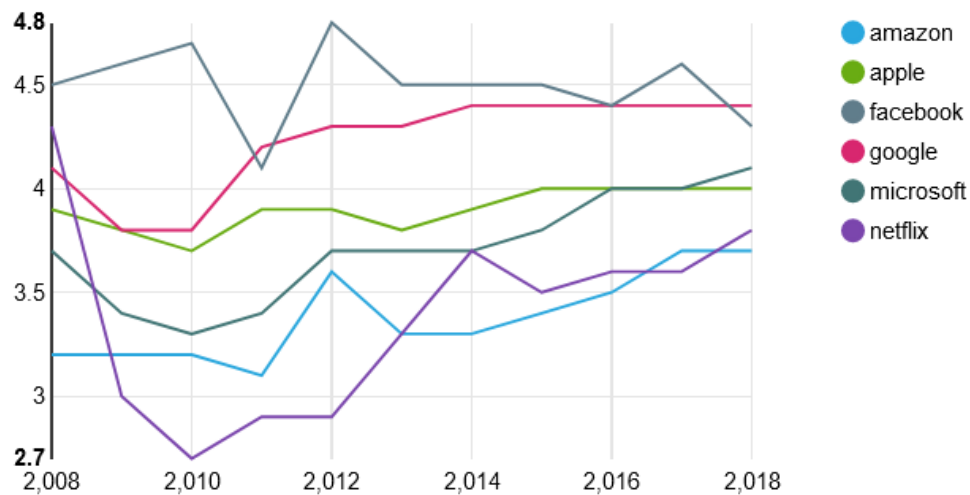


-- Identify trends at 70% by company per year:

```
select t1.company,t1.year, round(avg(t1.overall_ratings_new),1) as avg_overall_ratings from
(select company,year, overall_ratings_new
from sujitsonarproject.emp_review_part_buck_table
distribute by rand()
sort by rand()
limit 50644) as t1
group by t1.company,t1.year;
```

series

Results (66)



Observations: using the chart options from HUE, the average overall ratings by company (Globally) by year when checked the random dataset at 25%, 50%, 75% or even at 100%, is showing the same trend for each of the companies.

This shows that at Global level, Facebook has the highest average overall ratings, followed by google and apple. The other three companies (Microsoft, Amazon and Netflix) are somewhere in the middle range of the ratings score.

3. By company by country (Identify trends for each company by country: Identify trends at 25%, 50%, 75%)

-- Identify trends at 25% by company by country:

```
select t1.company,t1.country, round(avg(t1.overall_ratings_new),1) as avg_overall_ratings from
(select company,country, overall_ratings_new
from sujitsonarproject.emp_review_part_buck_table
distribute by rand()
sort by rand()
limit 16881) as t1
group by t1.company,t1.country;
```

this query gives us the avg_overall_ratings by company and country

	t1.company	t1.country	avg_overall_ratings
1	amazon	Australia	4.6
2	amazon	Bahrain	4
3	amazon	Bangladesh	4
4	amazon	Bhutan	5
5	amazon	Brazil	5

Expanding on this query we can create a pivot table

```
select country,
COLLECT_SET(`amazon`)[0] AS `amazon`,
COLLECT_SET(`apple`)[0] AS `apple`,
COLLECT_SET(`facebook`)[0] AS `facebook`,
COLLECT_SET(`google`)[0] AS `google`,
COLLECT_SET(`microsoft`)[0] AS `microsoft`,
COLLECT_SET(`netflix`)[0] AS `netflix`
from (
select country,
case when company ='amazon' then overall_ratings_new end as `amazon`,
case when company ='apple' then overall_ratings_new end as `apple`,
case when company ='facebook' then overall_ratings_new end as `facebook`,
case when company ='google' then overall_ratings_new end as `google`,
case when company ='microsoft' then overall_ratings_new end as `microsoft`,
case when company ='netflix' then overall_ratings_new end as `netflix`
from
(select company, country,round(avg(overall_ratings_new),2) as overall_ratings_new from
sujitsonarproject.emp_review_part_buck_table
group by company, country
distribute by rand()
sort by rand()
limit 16881)t1)t2
group by country;
```

country	amazon	apple	facebook	google	microsoft	netflix
Afghanistan	NULL	5	NULL	NULL	NULL	NULL
Algeria	NULL	NULL	NULL	4	3	NULL
Argentina	4	NULL	4.5	4.38	3.83	NULL
Australia	4.3	3.57	4.67	4.65	3.34	NULL
Austria	NULL	NULL	NULL	NULL	3.67	NULL
Azerbaijan	NULL	NULL	NULL	NULL	3	NULL
Bahrain	4.5	5	NULL	NULL	NULL	NULL
Bangladesh	4.29	4	4.5	4.33	4	NULL
Belgium	NULL	4	NULL	4	4.13	NULL
Bhutan	5	NULL	NULL	NULL	NULL	NULL

So, checking the ratings by company and filtering all the null values and sort by avg ratings to find the top 10 and bottom 10

```

select country,amazon
from
(select country,
COLLECT_SET(`amazon`)[0] AS `amazon`,
COLLECT_SET(`apple`)[0] AS `apple`,
COLLECT_SET(`facebook`)[0] AS `facebook`,
COLLECT_SET(`google`)[0] AS `google`,
COLLECT_SET(`microsoft`)[0] AS `microsoft`,
COLLECT_SET(`netflix`)[0] AS `netflix`
from (select country,
case when company='amazon' then overall_ratings_new end as `amazon`,
case when company='apple' then overall_ratings_new end as `apple`,
case when company='facebook' then overall_ratings_new end as `facebook`,
case when company='google' then overall_ratings_new end as `google`,
case when company='microsoft' then overall_ratings_new end as `microsoft`,
case when company='netflix' then overall_ratings_new end as `netflix`
from
(select company, country,round(avg(overall_ratings_new),2) as overall_ratings_new from
sujitsonarproject.emp_review_part_buck_table
group by company, country
distribute by rand()
sort by rand())t1)t2
group by country)t3
where amazon is not null
sort by amazon desc
limit 10;

```

Amazon: company and country trend: at 25%

country	amazon
1 Tanzania	5
2 Bhutan	5
3 Venezuela	5
4 Dominican Republic	5
5 Democratic Republic of Congo	5
6 Jamaica	5
7 Denmark	5
8 Portugal	5
9 Sweden	5
10 Israel	4.73

country	amazon
1 Cayman Islands	1
2 Croatia	1
3 Turkey	1.5
4 Yemen	2
5 Finland	2
6 Czech Republic	2.99
7 Uganda	3
8 Cote d'Ivoire	3
9 Morocco	3
10 Colombia	3

Amazon: company and country trend: at 50%

Top 10

country	amazon
1 Tanzania	5
2 Bhutan	5
3 Venezuela	5
4 Dominican Republic	5
5 Democratic Republic of Congo	5
6 Jamaica	5
7 Denmark	5
8 Portugal	5
9 Sweden	5
10 Israel	4.73

Bottom 10

country	amazon
1 Cayman Islands	1
2 Croatia	1
3 Turkey	1.5
4 Yemen	2
5 Finland	2
6 Czech Republic	2.99
7 Uganda	3
8 Cote d'Ivoire	3
9 Morocco	3
10 Colombia	3

Amazon: company and country trend: at 75%

country	amazon
1 Cayman Islands	1
2 Croatia	1
3 Turkey	1.5
4 Yemen	2
5 Finland	2
6 Czech Republic	2.99
7 Uganda	3
8 Cote d'Ivoire	3
9 Morocco	3
10 Colombia	3

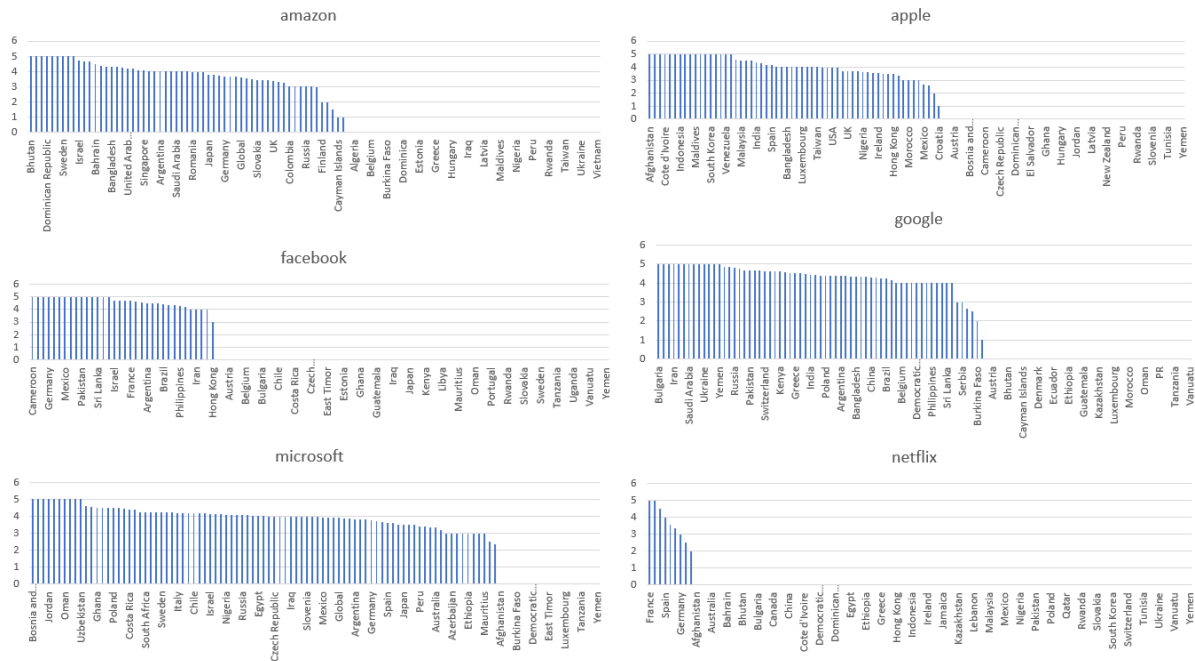
country	amazon
1 Tanzania	5
2 Bhutan	5
3 Venezuela	5
4 Dominican Republic	5
5 Democratic Republic of Congo	5
6 Jamaica	5
7 Denmark	5
8 Portugal	5
9 Sweden	5
10 Israel	4.73

Observations: By looking at the top 10 and bottom 10 countries by company, we see that the result and the trend is same at 25%, 50% and 75% data sets. Therefore, we can check the trend using the whole 100% of the data for each of the companies.

With 100% of data:

```
select q.company, q.count_country, p.unique_countries_count, round(q.count_country/p.
unique_countries_count, 2) as country_percent from
(select count(distinct country) unique_countries_count
from sujitsonarproject.emp_review_part_buck_table) p,
(select company,count(distinct country) as count_country
from sujitsonarproject.emp_review_part_buck_table
group by company) q;
```

	q.company	q.count_country	p.unique_countries_count	country_percent
1	amazon	59	106	0.56
2	apple	58	106	0.55
3	facebook	34	106	0.32
4	google	65	106	0.61
5	microsoft	87	106	0.82
6	netflix	9	106	0.08



Observations: out of 106 unique countries in the data set, 82% of the countries has the review data for Microsoft. Google has review data for 61% of the countries. Little over 40% of the countries does not have the review data for amazon and apple. We see around 32% of countries reviewed for Facebook and very few countries reviewed for Netflix. This could be either

- 1) Survey was not conducted in these countries or
- 2) There are no employees from these countries

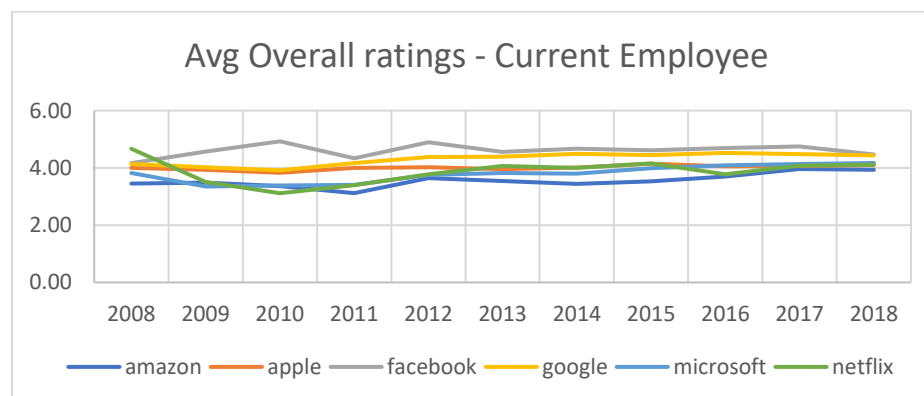
The reason for very low overall ratings for Netflix could be because we have very less employee review data compared to other companies and whoever was reviewed were not very happy.

Q5) Display the impact of employee status on rating a company using the overall-ratings field by the company by year.

Current Employee:

```
select year,
COLLECT_SET(`amazon`)[0] AS `amazon`,
COLLECT_SET(`apple`)[0] AS `apple`,
COLLECT_SET(`facebook`)[0] AS `facebook`,
COLLECT_SET(`google`)[0] AS `google`,
COLLECT_SET(`microsoft`)[0] AS `microsoft`,
COLLECT_SET(`netflix`)[0] AS `netflix` from
(select year,
case when company='amazon' then avg_overall_ratings_new end as `amazon`,
case when company='apple' then avg_overall_ratings_new end as `apple`,
case when company='facebook' then avg_overall_ratings_new end as `facebook`,
case when company='google' then avg_overall_ratings_new end as `google`,
case when company='microsoft' then avg_overall_ratings_new end as `microsoft`,
case when company='netflix' then avg_overall_ratings_new end as `netflix`
from (select t1.company,t1.year,t1.emp_status, round(avg(t1.overall_ratings_new),2) as
avg_overall_ratings_new
from (select company,year,trim(regex_extract(job_title,'^([^-]*)',1)) as emp_status,
overall_ratings_new
from sujitsonarproject.emp_review_part_buck_table)t1
group by t1.company,t1.year,t1.emp_status)t2
where t2.emp_status='Current Employee')t3
group by year;
```

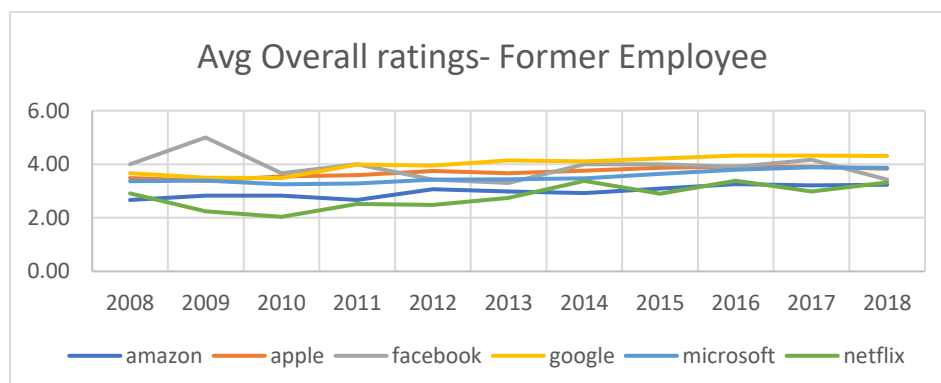
	year	amazon	apple	facebook	google	microsoft	netflix
1	2008	3.46	4	4.17	4.13	3.82	4.67
2	2009	3.49	3.93	4.57	4.02	3.35	3.51
3	2010	3.37	3.83	4.93	3.91	3.39	3.12
4	2011	3.12	4	4.33	4.17	3.4	3.4
5	2012	3.64	4.02	4.89	4.38	3.76	3.77
6	2013	3.54	3.96	4.56	4.39	3.82	4.07
7	2014	3.44	4.01	4.67	4.49	3.79	4
8	2015	3.53	4.15	4.61	4.44	3.99	4.16
9	2016	3.7	4.06	4.69	4.52	4.09	3.78
10	2017	3.96	4.07	4.74	4.48	4.13	4.08
11	2018	3.94	4.1	4.47	4.44	4.17	4.11



Former Employee:

```
select year,
COLLECT_SET(`amazon`)[0] AS `amazon`,
COLLECT_SET(`apple`)[0] AS `apple`,
COLLECT_SET(`facebook`)[0] AS `facebook`,
COLLECT_SET(`google`)[0] AS `google`,
COLLECT_SET(`microsoft`)[0] AS `microsoft`,
COLLECT_SET(`netflix`)[0] AS `netflix` from
(select year,
case when company='amazon' then avg_overall_ratings_new end as `amazon`,
case when company='apple' then avg_overall_ratings_new end as `apple`,
case when company='facebook' then avg_overall_ratings_new end as `facebook`,
case when company='google' then avg_overall_ratings_new end as `google`,
case when company='microsoft' then avg_overall_ratings_new end as `microsoft`,
case when company='netflix' then avg_overall_ratings_new end as `netflix`
from (select t1.company,t1.year,t1.emp_status, round(avg(t1.overall_ratings_new),2) as
avg_overall_ratings_new
from (select company,year,trim(regexp_extract(job_title,'^([^-]*)',1)) as emp_status,
overall_ratings_new
from sujitsonarproject.emp_review_part_buck_table)t1
group by t1.company,t1.year,t1.emp_status)t2
where t2.emp_status='Former Employee')t3
group by year;
```

	year	amazon	apple	facebook	google	microsoft	netflix
1	2008	2.67	3.49	4	3.66	3.36	2.91
2	2009	2.83	3.38	5	3.5	3.39	2.24
3	2010	2.82	3.55	3.67	3.49	3.25	2.04
4	2011	2.67	3.59	4	3.99	3.28	2.52
5	2012	3.06	3.74	3.43	3.96	3.42	2.49
6	2013	2.99	3.67	3.3	4.14	3.44	2.75
7	2014	2.92	3.76	4	4.11	3.47	3.38
8	2015	3.09	3.87	4	4.22	3.65	2.91
9	2016	3.26	3.91	3.9	4.32	3.8	3.38
10	2017	3.21	3.91	4.16	4.32	3.89	2.98
11	2018	3.23	3.83	3.43	4.31	3.87	3.32






Observations: by looking at the avg overall ratings by company by year for Current employee vs the Former Employee, we see that, the former employee avg overall ratings for Amazon, Facebook and Netflix is around 1 point lower than the current employee. This appears to us that the former employee of Amazon, Facebook and Netflix gave lower overall ratings. There is not much difference for Apple, google and Microsoft.

Q6) Display the impact of job role on rating a company using the overall-ratings field by the company by year.

As we look at the job roles for all the 6 companies, we see there are around 6931 unique job titles across the years and is very data heavy to analyse.

```
select count(*) from
(select distinct trim(regex_extract(job_title,'-(.*)',1)) as job_role
from sujitsonarproject.emp_review_part_buck_table)t1;
```

Query History	Saved Queries	Results (1)
_c0		
	 1 6931	
		

Therefore, I decided to find the word count of each of the job roles and after quick look at the data, I filter out key words that are occurring more than 80 times.

```
select * from
(SELECT word, count(1) AS count_1 FROM
(SELECT explode(split(job_role, '\s')) AS word
FROM
(select distinct trim(regex_extract(job_title,'-(.*)',1)) as job_role
from sujitsonarproject.emp_review_part_buck_table)t1) w
where not (w.word rlike '[^a-zA-Z\d\s:]')
and length(w.word)>5
GROUP BY w.word
sort BY count_1 desc)t2
where t2.count_1 >80;
```

t2.word	t2.count_1		
1 Manager	1028	16 Program	158
2 Senior	728	17 Product	157
3 Engineer	611	18 Account	131
4 Associate	473	19 Marketing	129
5 Specialist	420	20 Director	121
6 Software	309	21 Representative	108
7 Support	279	22 Quality	106
8 Operations	254	23 Engineering	101
9 Development	231	24 Developer	99
10 Analyst	230	25 Consultant	99
11 Advisor	205	26 Management	98
12 Technical	204	27 Assistant	96
13 Business	180	28 Executive	92
14 Service	177	29 Technician	91
15 Customer	175	30 Principal	91
		31 Intern	89
		32 Partner	88
		33 Warehouse	83

Observations: By looking at the results, I am using the key words to categories the job roles.
If the job role contains any of these key words, I will create a category by find the combination of these 33 key words and the rest I will categories them as others as shown below:

Categories of job role:

Accountant/HR
Architect/Consultant/Administrator
Advisor/Analyst/Associate
Lead/Manager/Assistant
Chief/Top Leaders
Customer Service/Representative
Developer/Programmer/Designer
Executive/Principal role/Director
Scientist/Engineer/Technical
Intern
Sales/Operations/Product related
roles/Marketing/Management
Other Roles
Other Senior level
Partner
Recruiter/Quality
Senior Director
Senior HR
Senior Manager
Vice President
Specialist/Tech Support/Technician

Creating a pivot table and summarising the data using these assumed categories of roles:

```
Select new_role,company,
COLLECT_SET('2008')[0] AS `2008`,
COLLECT_SET('2009')[0] AS `2009`,
COLLECT_SET('2010')[0] AS `2010`,
COLLECT_SET('2011')[0] AS `2011`,
COLLECT_SET('2012')[0] AS `2012`,
COLLECT_SET('2013')[0] AS `2013`,
COLLECT_SET('2014')[0] AS `2014`,
COLLECT_SET('2015')[0] AS `2015`,
COLLECT_SET('2016')[0] AS `2016`,
COLLECT_SET('2017')[0] AS `2017`,
COLLECT_SET('2018')[0] AS `2018` from (select new_role,company,
case when year =2008 then avg_overall_ratings_new end as `2008`,
case when year =2009 then avg_overall_ratings_new end as `2009`,
case when year =2010 then avg_overall_ratings_new end as `2010`,
case when year =2011 then avg_overall_ratings_new end as `2011`,
case when year =2012 then avg_overall_ratings_new end as `2012`,
case when year =2013 then avg_overall_ratings_new end as `2013`,
case when year =2014 then avg_overall_ratings_new end as `2014`,
case when year =2015 then avg_overall_ratings_new end as `2015`,
case when year =2016 then avg_overall_ratings_new end as `2016`,
case when year =2017 then avg_overall_ratings_new end as `2017`,
case when year =2018 then avg_overall_ratings_new end as `2018`
from (select company,year,
case
when t2.job_role rlike ' Vice President' and t2.job_role rlike 'Manager' then ' Vice President'
when t2.job_role rlike 'Senior' and t2.job_role rlike 'Director' then 'Senior Director'
when t2.job_role rlike 'Senior' and t2.job_role rlike 'Manager' then 'Senior Manager'
when t2.job_role rlike 'Senior' and t2.job_role rlike 'HR' then 'Senior HR'
when t2.job_role rlike 'Senior' then 'Other Senior Roles'
when t2.job_role rlike 'Chief' then 'Chief|Top Leaders'
when t2.job_role rlike 'Intern' then 'Intern'
when t2.job_role rlike 'Partner' then 'Partner'
when t2.job_role rlike 'Human|Accountant|Recruiter' then 'Accountant|HR|Recruiter'
when t2.job_role rlike 'Advisor|Analyst|Associate' then 'Advisor|Analyst|Associate'
when t2.job_role rlike 'Architect|Consultant|Administrator' then 'Architect|Consultant|Administrator'
when t2.job_role rlike 'Customer|Service|Representative' then 'Customer Service|Representative'
when t2.job_role rlike 'Developer|Programmer|Designer' then 'Developer|Programmer|Designer'
when t2.job_role rlike 'Executive|Principal|Director' then 'Executive|Principal role|Director'
when t2.job_role rlike 'Lead|Manager|Assistant' then 'Lead|Manager|Assistant'
when t2.job_role rlike 'Sales|Operations|Quality|Product|Marketing|Management' then
'Sales|Operations|Quality|Product|Marketing|Management'
when t2.job_role rlike 'Scientist|Engineer|Technical' then 'Scientist|Engineer|Technical'
when t2.job_role rlike 'Specialist|Tech Support|Technician' then 'Specialist|Tech Support|Technician'
else 'Other Roles' end as new_role,
avg(avg_overall_ratings_new) as avg_overall_ratings_new

from (
select t1.company,t1.year,t1.job_role, round(avg(t1.overall_ratings_new),2) as avg_overall_ratings_new
from (select company,year,trim(regex_extract(job_title,'-(.*)',1)) as job_role, overall_ratings_new
from sujitsonarproject.emp_review_part_buck_table)t1
group by t1.company,t1.year,t1.job_role)t2
group by company,year,job_role)t3
where company='amazon'
)t4
group by new_role,company;
```


Checking for amazon:

	new_role	company	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018
1	Accountant HR Recruiter	amazon	2	3	3	2	2	4.2	3.33	5	2	4	3
2	Advisor Analyst Associate	amazon	4	4	1	3	4	2.83	3	4	2	5	2
3	Architect Consultant Administrator	amazon	3	4	NULL	NULL	NULL	3.5	5	3	4	2	5
4	Chief Top Leaders	amazon	NULL	NULL	NULL	NULL	NULL	NULL	NULL	NULL	NULL	5	4
5	Customer Service Representative	amazon	3	NULL	NULL	1	3	1	4	4	5	4	2
6	Developer Programmer Designer	amazon	2	2	2	NULL	5	3	3	5	1	1	3
7	Executive Principal role Director	amazon	2.75	4	2	4	NULL	3	3.67	3.8	3.5	3.75	3.75
8	Intern	amazon	NULL	3	3.5	3.33	4.4	3.5	4	5	4	4.33	4
9	Lead Manager Assistant	amazon	3	3	2.6	2	2.88	2.33	1	4.17	4	5	5
10	Other Roles	amazon	4	3.19	3.31	2	4	3	2	5	2	3	3
11	Other Senior Roles	amazon	4.33	3.5	2	4	3	5	3	4	4	5	5
12	Partner	amazon	NULL	NULL	4	NULL	NULL	1	3	5	3.5	4	3
13	Sales Operations Quality Product Marketing Management	amazon	3	5	3	4	5	4	5	2	3	5	5
14	Scientist Engineer Technical	amazon	4	4	3.33	3	3	4	4.5	4	4.5	5	4.4
15	Senior Director	amazon	NULL	NULL	4	NULL	NULL	NULL	NULL	NULL	3	NULL	NULL
16	Senior HR	amazon	NULL	NULL	NULL	NULL	NULL	NULL	4.5	3	1	4	4.5
17	Senior Manager	amazon	4	3	1	2.5	4	3.4	4	1	3.5	1	4.75
18	Specialist Tech Support Technician	amazon	NULL	4	3	3	5	5	1.5	2.25	4	2	5

Architect/Consultant/Administrator

Advisor/Analyst/Associate

Customer Service/Representative

Intern

Lead/Manager/Assistant

Other Senior Roles,

Sales/Operations/Product related roles/Marketing/Management

Scientist/Engineer/Technical

Senior Manager

Specialist/Tech Support/Technician

Checking for apple:

	new_role	company	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018
1	Accountant HR Recruiter	apple	3	NULL	NULL	2	1	5	4	1	3	5	5
2	Advisor Analyst Associate	apple	4	4	1	3	4	3	2.5	4	3	1	5
3	Architect Consultant Administrator	apple	5	5	3	2	5	4.29	4	3	5	3	4
4	Chief Top Leaders	apple	NULL	NULL	NULL	NULL	NULL	NULL	NULL	NULL	5	5	NULL
5	Customer Service Representative	apple	3	5	NULL	5	4	5	4.33	2	5	3	4
6	Developer Programmer Designer	apple	4	NULL	4	2	2	3.5	5	4	4	2	4
7	Executive Principal role Director	apple	3.5	2.67	3.5	3	3	4	4	2.67	3	4	2
8	Intern	apple	4.33	4	5	5	4.5	4.5	NULL	4	4	4	5
9	Lead Manager Assistant	apple	4	4	4	2	5	5	4	5	1	4	2.5
10	Other Roles	apple	3	3.65	3.85	5	5	5	2	5	1	5	2
11	Other Senior Roles	apple	4	5	3	4.5	5	4	4.6	4	4	4	5
12	Partner	apple	2	4	NULL	4	NULL	NULL	1	5	NULL	1	NULL
13	Sales Operations Quality Product Marketing Management	apple	5	5	3	4	1	5	4	4	5	4	4
14	Scientist Engineer Technical	apple	3	2.5	3.33	4	5	3.5	3	4	4	5	5
15	Senior Director	apple	4	NULL	NULL	NULL	NULL	3	NULL	NULL	5	NULL	2.33
16	Senior Manager	apple	4	5	2	4	2	2	5	3.82	5	4	3
17	Specialist Tech Support Technician	apple	4	3	4	5	5	3	5	3	5	4	2

Accountant/HR

Architect/Consultant/Administrator

Customer Service/Representative

Intern

Lead/Manager/Assistant

Other Senior level

Sales/Operations/Product related roles/Marketing/Management

Specialist/Tech Support/Technician

Checking for facebook:

	new_role	company	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018
1	Accountant HR Recruiter	facebook	NULL	NULL	5	NULL	5	5	4	5	5	5	1
2	Advisor Analyst Associate	facebook	4	NULL	5	NULL	4.5	5	5	5	1	4.33	4.75
3	Architect Consultant Administrator	facebook	NULL	NULL	NULL	NULL	5	NULL	NULL	NULL	5	NULL	3
4	Customer Service Representative	facebook	NULL	NULL	NULL	NULL	4.5	5	NULL	2	NULL	5	3
5	Developer Programmer Designer	facebook	NULL	NULL	NULL	NULL	5	NULL	2	4	5	5	5
6	Executive Principal role Director	facebook	NULL	NULL	3	NULL	5	NULL	5	5	5	5	5
7	Intern	facebook	NULL	NULL	5	3	5	5	4	3	4	5	4
8	Lead Manager Assistant	facebook	4	5	NULL	5	4.5	3	4	4	4.33	4.67	5
9	Other Roles	facebook	3	5	4.64	4.69	4	4.17	4.67	5	5	4.53	3
10	Other Senior Roles	facebook	NULL	NULL	5	5	5	5	4	4.5	NULL	4	5
11	Partner	facebook	NULL	NULL	NULL	NULL	5	5	4	5	4.5	4.75	5
12	Sales Operations Quality Product Marketing Management	facebook	5	5	4.5	NULL	3	3	5	5	5	5	5
13	Scientist Engineer Technical	facebook	4	5	5	2.5	5	5	5	5	5	5	4.67
14	Senior Manager	facebook	NULL	NULL	4	NULL	NULL	NULL	5	NULL	NULL	4	3
15	Specialist Tech Support Technician	facebook	NULL	NULL	NULL	4	NULL	2	4	3	5	5	3

Accountant/HR

Advisor/Analyst/Associate

Executive/Principal role/Director

Intern

Advisor/Analyst/Associate

Lead/Manager/Assistant

Other Roles

Other Senior level

Partner

Scientist/Engineer/Technical

Check for google:

	new_role	company	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018
1	Accountant HR Recruiter	google	3	5	4	5	3	3	1	4	4.5	5	5
2	Advisor Analyst Associate	google	4	5	4	4	5	4	3	5	4.83	2	5
3	Architect Consultant Administrator	google	NULL	NULL	5	NULL	5	3	4	4	5	3	5
4	Chief Top Leaders	google	NULL	NULL	NULL	NULL	NULL	NULL	NULL	NULL	5	5	2
5	Customer Service Representative	google	5	NULL	2	2	4.2	5	4	5	4	5	4
6	Developer Programmer Designer	google	5	4	3	5	5	5	4	4	4	5	5
7	Executive Principal role Director	google	5	5	4	5	4	3	4.36	4.67	4	5	4
8	Intern	google	5	4	5	5	4	4	4	5	5	5	4.25
9	Lead Manager Assistant	google	4	3.67	4	4.5	4.44	4.67	4.07	4.47	4.27	4.11	3.78
10	Other Roles	google	3	4	5	4.5	5	4.44	5	4.38	4	5	4.67
11	Other Senior Roles	google	4	5	3	4	4	5	4.33	5	3	5	2
12	Partner	google	1	5	NULL	NULL	1	NULL	5	4	5	5	3.2
13	Sales Operations Quality Product Marketing Manage	google	4	5	4	2	4	5	5	4	5	5	5
14	Scientist Engineer Technical	google	4	4	4	4.67	5	4	3.5	4	3	5	4
15	Senior Director	google	5	NULL	NULL	NULL	NULL	NULL	NULL	NULL	NULL	NULL	5
16	Senior Manager	google	5	5	NULL	4	5	4	4.17	4.25	4.33	4.5	4.25
17	Specialist Tech Support Technician	google	4	5	3	2	4	5	5	4	5	5	4

Advisor/Analyst/Associate

Customer Service/Representative

Developer/Programmer/Designer

Executive/Principal role/Director

Intern

Lead/Manager/Assistant

Other Roles

Other Senior level

Specialist/Tech Support/Technician

Sales/Operations/Product related roles/Marketing/Management

Senior Manager

Checking for microsoft:

	new_role	company	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018
1	Accountant HR Recruiter	microsoft	3	4	4	3	4	1	4	3	4	4	5
2	Advisor Analyst Associate	microsoft	5	5	5	3	3	4.5	5	5	4.44	3.75	4.29
3	Architect Consultant Administrator	microsoft	4.5	4	5	5	4.25	3.2	4.4	5	5	4.25	5
4	Chief Top Leaders	microsoft	NULL	NULL	NULL	NULL	5	NULL	NULL	5	3	5	5
5	Customer Service Representative	microsoft	NULL	NULL	3	3	4	4	3	4	5	4	5
6	Developer Programmer Designer	microsoft	4	3	4	2.5	3	3	5	4	3	5	4.5
7	Executive Principal role Director	microsoft	3.88	3.5	4	3.2	3.67	3.22	3.29	3.83	3.29	5	3.91
8	Intern	microsoft	4	4	4	4	4.8	5	4	4	4.5	5	4
9	Lead Manager Assistant	microsoft	3	4	4	3.63	5	3.65	3.09	3.56	3.33	2.8	4
10	Other Roles	microsoft	3.69	3.43	3.33	2	5	2.5	1	5	3	3	4
11	Other Senior Roles	microsoft	2	4	5	3	3.67	3	4	3.5	5	4	5
12	Partner	microsoft	5	4	2	4	4	3	2.67	5	5	4	4
13	Sales Operations Quality Product Marketing Management	microsoft	4	3	2	4	4	5	4	3	2	5	3
14	Scientist Engineer Technical	microsoft	3	4	3	4	4	4	3	5	4	4	4
15	Senior Director	microsoft	3.5	NULL	2.4	2.83	3.3	2.71	3.44	3.42	4.25	3.2	4
16	Senior Manager	microsoft	4.2	2	4	4	4	3	5	3	3	4	5
17	Specialist Tech Support Technician	microsoft	3.4	3	4	3	3.38	4	4.5	3.5	4	5	3

Architect/Consultant/Administrator

Advisor/Analyst/Associate

Customer Service/Representative

Intern

Partner

Senior Director

Checking for netflix:

	new_role	company	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018
1	Accountant HR Recruiter	netflix	4	4	NULL	NULL	NULL	NULL	NULL	NULL	NULL	3	5
2	Advisor Analyst Associate	netflix	NULL	NULL	NULL	NULL	NULL	3	NULL	5	NULL	NULL	4
3	Architect Consultant Administrator	netflix	NULL	NULL	NULL	NULL	NULL	5	NULL	NULL	NULL	NULL	4
4	Chief Top Leaders	netflix	5	NULL	NULL	NULL	NULL	NULL	NULL	NULL	NULL	NULL	NULL
5	Customer Service Representative	netflix	NULL	1.82	2.33	1.5	2	4	3.38	5	2	4	3
6	Developer Programmer Designer	netflix	NULL	NULL	NULL	NULL	NULL	5	NULL	NULL	5	NULL	5
7	Executive Principal role Director	netflix	4.63	3	5	5	5	5	5	5	NULL	4	4
8	Lead Manager Assistant	netflix	4	3.56	3	5	2.5	5	5	4.5	1	5	3
9	Other Roles	netflix	4.13	4	2.73	2.88	3.47	3.5	3.48	3.69	5	3.54	3.76
10	Other Senior Roles	netflix	4.25	3.3	3.5	3	3.25	4	5	5	5	5	5
11	Partner	netflix	NULL	NULL	NULL	NULL	NULL	NULL	NULL	2	NULL	NULL	NULL
12	Sales Operations Quality Product Marketing Management	netflix	4	1	1	NULL	2	5	5	3	5	1	3
13	Scientist Engineer Technical	netflix	NULL	1	NULL	2	1	4	4	5	NULL	3	NULL
14	Senior Manager	netflix	NULL	2	NULL	3	3	5	4	1	2	5	4
15	Specialist Tech Support Technician	netflix	NULL	NULL	NULL	NULL	NULL	4	NULL	1.5	NULL	NULL	1

Executive/Principal role/Director
Lead/Manager/Assistant
Other Roles
Partner

Observations: It appears that almost all the categories of the job roles have almost same distribution of overall ratings across the 6 companies by year. However, because of improper job_title categorisation, it is very difficult to arrive at the accurate analysis. Some more data processing is required for further analysis.

Q7) Display the relationship between the overall rating score vs. the rest of the rating field scores by company. Also, document your findings.

- Overall-ratings
- Versus
- Work-balance stars
- Culture values stars
- Career opportunities-stars
- Comp-benefit-stars
- Senior-management-stars

```
select company,
round(avg(overall_ratings_new),1) as avg_overall_ratings,
round(avg(work_balance_stars_new),1) as avg_work_balance_stars,
round(avg(culture_values_stars_new),1) as avg_culture_values_stars,
round(avg(carrer_opportunities_stars_new),1) as avg_carrer_opportunities_stars,
round(avg(comp_benefit_stars_new),1) as avg_comp_benefit_stars,
round(avg(senior_mangemnet_stars_new),1) as avg_senior_mangemnet_stars
from sujitsonarproject.emp_review_part_buck_table
group by company;
```

	company	avg_overall_ratings	avg_work_balance_stars	avg_culture_values_stars	avg_carrer_opportunities_stars	avg_comp_benefit_stars	avg_senior_mangemnet_stars
1	amazon	3.6	2.9	3.3	3.5	3.6	3.1
2	apple	4	3.3	3.6	3.3	4	3.4
3	facebook	4.5	3.9	4.2	4.3	4.5	4.2
4	google	4.3	3.8	3.8	3.8	4.2	3.7
5	microsoft	3.8	3.5	3.1	3.6	3.9	3.1
6	netflix	3.4	3.1	2.3	2.9	4	3.1

Observations: Work balance at amazon appears to be low compared to the overall ratings
Benefits ratings in apple and google appears to very good compared to other ratings metrics
Facebook tops across all ratings and thus explains the highest overall ratings
Culture and senior management appear to get low ratings for microsoft.
Microsoft ratings across different metrics is uniform within the middle range towards 4 stars.
Netflix doing below average in culture and career opportunities.

Q8) Document your findings for the following:

- a) Which corporation is worth working for
- b) Classification of satisfied or unsatisfied employees

a) Which corporation is worth working for

In order to analyse the best company to work for, we can summarise all the above analysis like,

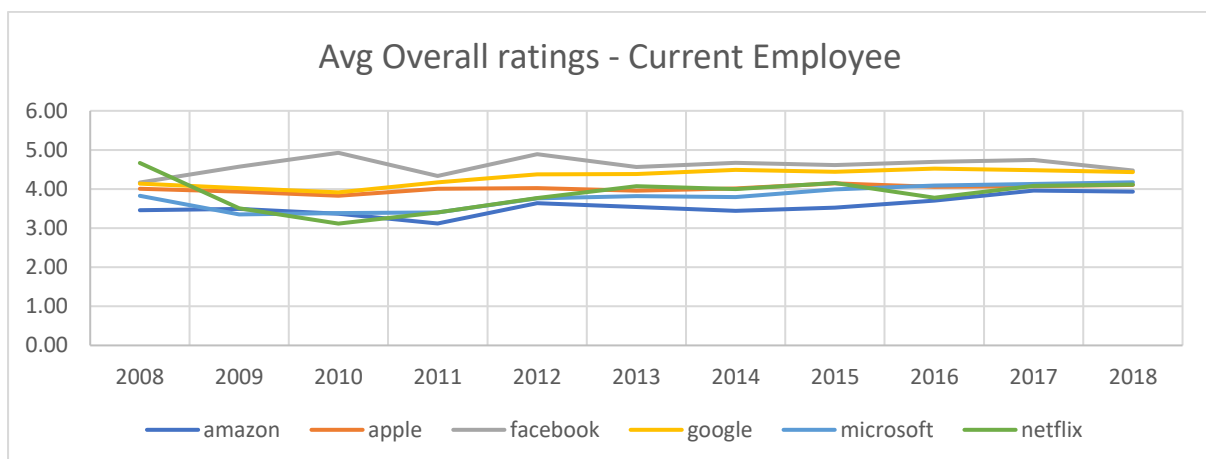
a) Avg Overall ratings by company

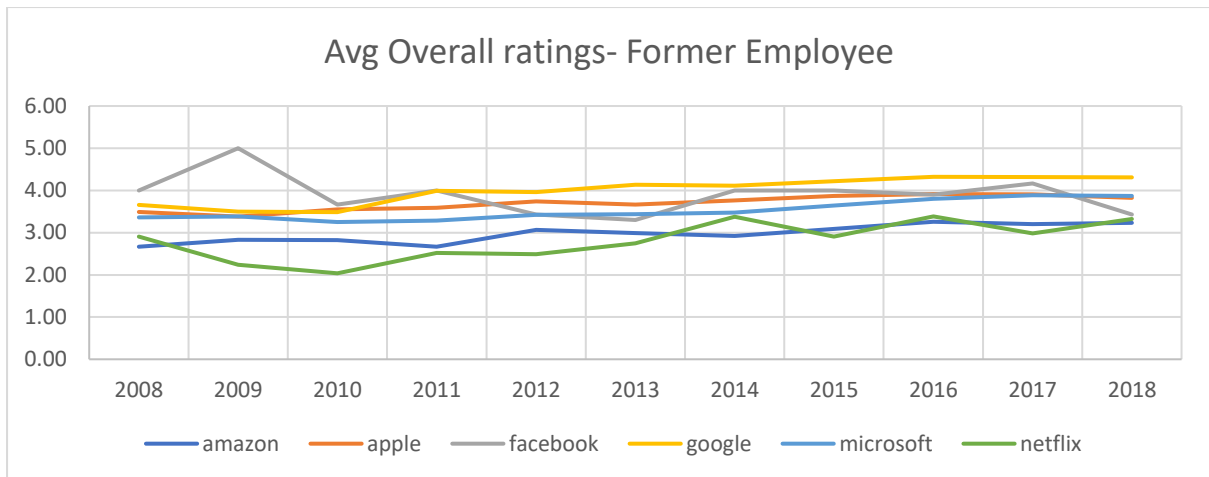
	p2.company	r_0	r_1	r_2	r_3	r_4	r_5
1	amazon	NULL	0.09	0.1	0.21	0.31	0.29
2	apple	NULL	0.04	0.06	0.17	0.35	0.37
3	facebook	NULL	0.03	0.03	0.06	0.15	0.72
4	google	NULL	0.02	0.03	0.1	0.29	0.56
5	microsoft	NULL	0.04	0.07	0.21	0.4	0.28
6	netflix	NULL	0.15	0.14	0.16	0.25	0.3

b) Overall ratings vs the other ratings

	company	avg_overall_ratings	avg_work_balance_stars	avg_culture_values_stars	avg_carrer_opportunities_stars	avg_comp_benefit_stars	avg_senior_mangemnet_stars
1	amazon	3.6	2.9	3.3	3.5	3.6	3.1
2	apple	4	3.3	3.6	3.3	4	3.4
3	facebook	4.5	3.9	4.2	4.3	4.5	4.2
4	google	4.3	3.8	3.8	3.8	4.2	3.7
5	microsoft	3.8	3.5	3.1	3.6	3.9	3.1
6	netflix	3.4	3.1	2.3	2.9	4	3.1

c) Ratings by current vs former employees





d) Analyse the summary, pros and cons comments

Summary comments Analysis:

```
select distinct REGEXP_REPLACE(summary, '^[^A-Za-z ]+', '') as summary
from sujitsonarproject.emp_review_part_buck_table
where company='netflix';
```



Analysing the summary comments using ngrams:

```
select company, ngrams(sentences(lower(REGEXP_REPLACE(summary, '[^A-Za-z ]+', ''))),4,10)
from sujitsonarproject.emp_review_part_buck_table
group by company;
```

```
amazon [{"ngram":["great","place","to","work"],"estfrequency":533.0}, {"ngram":["company","to","work","for"],"estfrequency":251.0}, {"ngram":["good","place","to","work"],"estfrequency":240.0}, {"ngram":["great","company","to","work"],"estfrequency":146.0}, {"ngram":["best","place","to","work"],"estfrequency":114.0}, {"ngram":["good","company","to","work"],"estfrequency":104.0}, {"ngram":["a","great","place","to"],"estfrequency":93.0}, {"ngram":["great","place","to","learn"],"estfrequency":92.0}, {"ngram":["work","hard","have","fun"],"estfrequency":91.0}, {"ngram":["a","good","place","to"],"estfrequency":71.0}]

apple [{"ngram":["great","place","to","work"],"estfrequency":383.0}, {"ngram":["company","to","work","for"],"estfrequency":278.0}, {"ngram":["great","company","to","work"],"estfrequency":158.0}, {"ngram":["a","great","place","to"],"estfrequency":96.0}, {"ngram":["good","place","to","work"],"estfrequency":69.0}, {"ngram":["apple","is","a","great"],"estfrequency":46.0}, {"ngram":["one","of","the","best"],"estfrequency":41.0}, {"ngram":["place","to","work","but"],"estfrequency":40.0}, {"ngram":["a","great","company","to"],"estfrequency":33.0}, {"ngram":["fun","place","to","work"],"estfrequency":31.0}]

facebook [{"ngram":["great","place","to","work"],"estfrequency":69.0}, {"ngram":["company","to","work","for"],"estfrequency":43.0}, {"ngram":["amazing","place","to","work"],"estfrequency":26.0}, {"ngram":["best","place","to","work"],"estfrequency":26.0}, {"ngram":["awesome","place","to","work"],"estfrequency":19.0}, {"ngram":["great","company","to","work"],"estfrequency":19.0}, {"ngram":["place","to","work","at"],"estfrequency":13.0}, {"ngram":["a","great","place","to"],"estfrequency":12.0}, {"ngram":["best","company","to","work"],"estfrequency":11.0}, {"ngram":["the","best","place","to"],"estfrequency":11.0}]

google [{"ngram":["great","place","to","work"],"estfrequency":390.0}, {"ngram":["company","to","work","for"],"estfrequency":190.0}, {"ngram":["great","company","to","work"],"estfrequency":97.0}, {"ngram":["good","place","to","work"],"estfrequency":77.0}, {"ngram":["best","place","to","work"],"estfrequency":67.0}, {"ngram":["a","great","place","to"],"estfrequency":65.0}, {"ngram":["amazing","place","to","work"],"estfrequency":51.0}, {"ngram":["place","to","work","but"],"estfrequency":49.0}, {"ngram":["best","company","to","work"],"estfrequency":47.0}, {"ngram":["one","of","the","best"],"estfrequency":43.0}]

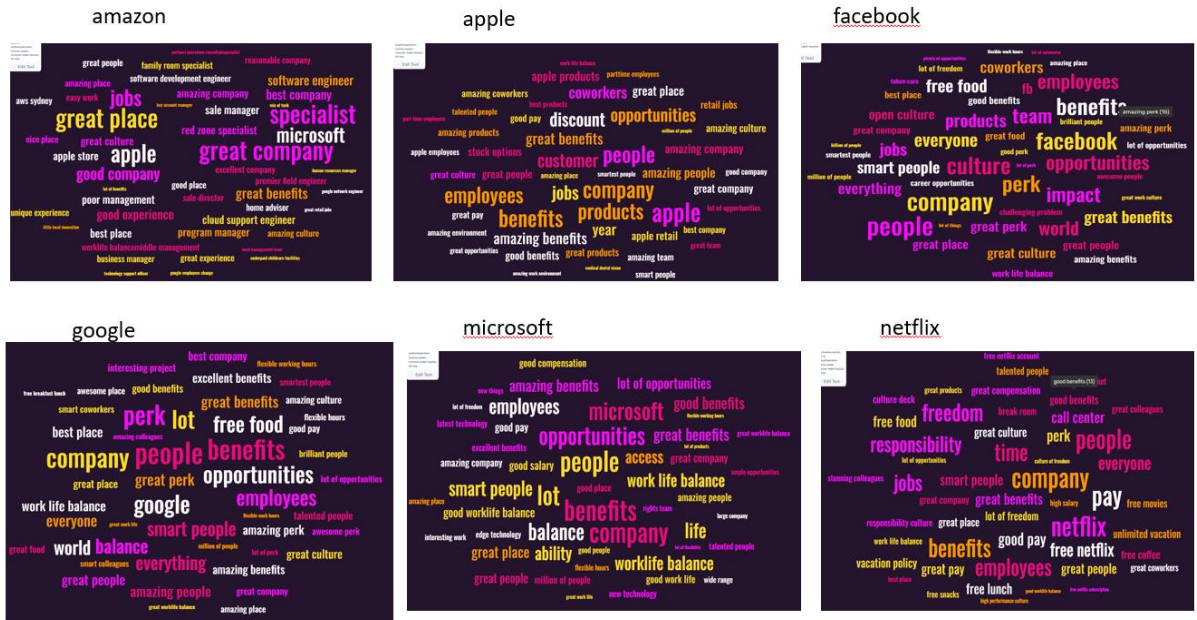
microsoft [{"ngram":["great","place","to","work"],"estfrequency":847.0}, {"ngram":["company","to","work","for"],"estfrequency":490.0}, {"ngram":["great","company","to","work"],"estfrequency":314.0}, {"ngram":["good","place","to","work"],"estfrequency":307.0}, {"ngram":["a","great","place","to"],"estfrequency":200.0}, {"ngram":["good","company","to","work"],"estfrequency":139.0}, {"ngram":["a","good","place","to"],"estfrequency":102.0}, {"ngram":["place","to","work","but"],"estfrequency":102.0}, {"ngram":["one","of","the","best"],"estfrequency":82.0}, {"ngram":["place","to","work","if"],"estfrequency":68.0}]

netflix [{"ngram":["great","place","to","work"],"estfrequency":49.0}, {"ngram":["place","to","work","if"],"estfrequency":11.0}, {"ngram":["a","great","place","to"],"estfrequency":9.0}, {"ngram":["company","to","work","for"],"estfrequency":9.0}, {"ngram":["to","work","if","you"],"estfrequency":7.0}, {"ngram":["is","a","great","place"],"estfrequency":6.0}, {"ngram":["netflix","is","a","great"],"estfrequency":6.0}, {"ngram":["good","place","to","work"],"estfrequency":5.0}, {"ngram":["great","company","to","work"],"estfrequency":5.0}, {"ngram":["place","to","work","for"],"estfrequency":5.0}]
```

Observations: by looking at the top 10 ngrams for the summary column and the word cloud, we see that all the top 10 ngrams talks about all the companies are great place to work. Therefore, we may have to analyse further details to check other parameters apart from great workplace.

Pros comments Analysis:

*select company, ngrams(sentences(lower(REGEXP_REPLACE(pros, '[^A-Za-z]+', ''))),4,10)
from sujitsonarproject.emp_review_part_buck_table
group by company;*



company	c1
amazon	[{"ngram":["great","place","to","work"],"estfrequency":305.0}, {"ngram":["people","to","work","with"],"estfrequency":260.0}, {"ngram":["company","to","work","for"],"estfrequency":207.0}, {"ngram":["a","great","place","to"],"estfrequency":154.0}, {"ngram":["good","place","to","work"],"estfrequency":145.0}, {"ngram":["get","to","work","with"],"estfrequency":133.0}, {"ngram":["one","of","the","best"],"estfrequency":131.0}, {"ngram":["if","you","want","to"],"estfrequency":128.0}, {"ngram":["you","get","to","work"],"estfrequency":128.0}, {"ngram":["great","company","to","work"],"estfrequency":121.0}]
apple	[{"ngram":["company","to","work","for"],"estfrequency":234.0}, {"ngram":["people","to","work","with"],"estfrequency":218.0}, {"ngram":["great","place","to","work"],"estfrequency":176.0}, {"ngram":["great","company","to","work"],"estfrequency":130.0}, {"ngram":["some","of","the","best"],"estfrequency":111.0}, {"ngram":["you","get","to","work"],"estfrequency":110.0}, {"ngram":["a","great","place","to"],"estfrequency":101.0}, {"ngram":["get","to","work","with"],"estfrequency":101.0}, {"ngram":["great","people","to","work"],"estfrequency":101.0}, {"ngram":["people","you","work","with"],"estfrequency":92.0}]
facebook	[{"ngram":["great","place","to","work"],"estfrequency":25.0}, {"ngram":["more","open","and","connected"],"estfrequency":18.0}, {"ngram":["some","of","the","best"],"estfrequency":17.0}, {"ngram":["some","of","the","smartest"],"estfrequency":17.0}, {"ngram":["world","more","open","and"],"estfrequency":16.0}, {"ngram":["people","to","work","with"],"estfrequency":15.0}, {"ngram":["the","world","more","open"],"estfrequency":14.0}, {"ngram":["of","the","smartest","people"],"estfrequency":13.0}, {"ngram":["a","great","place","to"],"estfrequency":12.0}, {"ngram":["work","with","some","of"],"estfrequency":12.0}]
google	[{"ngram":["people","to","work","with"],"estfrequency":137.0}, {"ngram":["great","place","to","work"],"estfrequency":135.0}, {"ngram":["company","to","work","for"],"estfrequency":97.0}, {"ngram":["a","great","place","to"],"estfrequency":70.0}, {"ngram":["with","some","of","the"],"estfrequency":51.0}, {"ngram":["great","company","to","work"],"estfrequency":50.0}, {"ngram":["get","to","work","with"],"estfrequency":49.0}, {"ngram":["best","place","to","work"],"estfrequency":45.0}, {"ngram":["good","work","life","balance"],"estfrequency":41.0}, {"ngram":["some","of","the","smartest"],"estfrequency":41.0}]
microsoft	[{"ngram":["good","work","life","balance"],"estfrequency":341.0}, {"ngram":["people","to","work","with"],"estfrequency":278.0}, {"ngram":["great","place","to","work"],"estfrequency":276.0}, {"ngram":["company","to","work","for"],"estfrequency":208.0}, {"ngram":["a","great","place","to"],"estfrequency":186.0}, {"ngram":["great","work","life","balance"],"estfrequency":151.0}, {"ngram":["work","life","balance","is"],"estfrequency":144.0}, {"ngram":["great","company","to","work"],"estfrequency":143.0}, {"ngram":["one","of","the","best"],"estfrequency":141.0}, {"ngram":["get","to","work","with"],"estfrequency":134.0}]
netflix	[{"ngram":["freedom","and","responsibility","is"],"estfrequency":11.0}, {"ngram":["people","to","work","with"],"estfrequency":9.0}, {"ngram":["company","to","work","for"],"estfrequency":8.0}, {"ngram":["as","long","as","you"],"estfrequency":7.0}, {"ngram":["for","a","call","center"],"estfrequency":7.0}, {"ngram":["the","freedom","to","do"],"estfrequency":7.0}, {"ngram":["treated","like","an","adult"],"estfrequency":7.0}, {"ngram":["for","the","most","part"],"estfrequency":6.0}, {"ngram":["is","a","great","place"],"estfrequency":6.0}, {"ngram":["a","lot","of","freedom"],"estfrequency":5.0}]

Observations: pros also show all the 6 companies are good companies to work.

We see that apple, facebook, google and microsoft has high pros on opportunities, benefits/perks compared to amazon and netflix.

Google and microsofts also shows high pros on work life balance


```
select company, ngrams(sentences(lower(REGEXP_REPLACE(cons, '[^A-Za-z ]+', ''))),4,10)
from sujitsonarproject.emp_review_part_buck_table
group by company;
```



company	c1
amazon	<p> {"ngram":["no","work","life","balance"],"estfrequency":328.0}, {"ngram":["work","life","balance","is"],"estfrequency":195.0}, {"ngram":["if","you","want","to"],"estfrequency":166.0}, {"ngram":["i","can","think","of"],"estfrequency":126.0}, {"ngram":["you","have","to","be"],"estfrequency":124.0}, {"ngram":["if","you","have","a"],"estfrequency":105.0}, {"ngram":["is","a","lot","of"],"estfrequency":103.0}, {"ngram":["not","a","lot","of"],"estfrequency":101.0}, {"ngram":["when","it","comes","to"],"estfrequency":94.0}, {"ngram":["you","are","expected","to"],"estfrequency":93.0} </p>
apple	<p> {"ngram":["hard","to","move","up"],"estfrequency":102.0}, {"ngram":["i","no","work","life","balance"],"estfrequency":97.0}, {"ngram":["i","can","think","of"],"estfrequency":89.0}, {"ngram":["not","a","lot","of"],"estfrequency":79.0}, {"ngram":["if","you","want","to"],"estfrequency":77.0}, {"ngram":["work","life","balance","is"],"estfrequency":67.0}, {"ngram":["at","the","end","of"],"estfrequency":65.0}, {"ngram":["when","it","comes","to"],"estfrequency":61.0}, {"ngram":["the","end","of","the"],"estfrequency":58.0}, {"ngram":["to","move","up","in"],"estfrequency":58.0} </p>
facebook	<p> {"ngram":["i","can","think","of"],"estfrequency":23.0}, {"ngram":["if","you","want","to"],"estfrequency":19.0}, {"ngram":["i","cant","think","of","any"],"estfrequency":17.0}, {"ngram":["i","can","be","hard","to"],"estfrequency":13.0}, {"ngram":["work","life","balance","is"],"estfrequency":13.0}, {"ngram":["i","can","be","a","little"],"estfrequency":12.0}, {"ngram":["it","can","be","a"],"estfrequency":12.0}, {"ngram":["that","i","can","think"],"estfrequency":9.0}, {"ngram":["you","have","to","be"],"estfrequency":9.0}, {"ngram":["i","can","be","a","bit"],"estfrequency":8.0} </p>
google	<p> {"ngram":["i","can","think","of"],"estfrequency":87.0}, {"ngram":["that","i","can","think"],"estfrequency":45.0}, {"ngram":["there","are","no","cons"],"estfrequency":40.0}, {"ngram":["to","get","things","done"],"estfrequency":35.0}, {"ngram":["i","used","to","be"],"estfrequency":34.0}, {"ngram":["i","can","be","hard","to","to"],"estfrequency":31.0}, {"ngram":["its","a","big","company"],"estfrequency":31.0}, {"ngram":["there","are","a","lot"],"estfrequency":31.0}, {"ngram":["are","a","lot","of"],"estfrequency":30.0}, {"ngram":["none","that","i","can"],"estfrequency":28.0} </p>
microsoft	<p> {"ngram":["to","get","things","done"],"estfrequency":105.0}, {"ngram":["i","if","you","are","not"],"estfrequency":104.0}, {"ngram":["if","you","want","to"],"estfrequency":102.0}, {"ngram":["work","life","balance","is"],"estfrequency":101.0}, {"ngram":["i","can","think","of"],"estfrequency":95.0}, {"ngram":["when","it","comes","to"],"estfrequency":73.0}, {"ngram":["you","need","to","be"],"estfrequency":71.0}, {"ngram":["a","lot","of","people"],"estfrequency":68.0}, {"ngram":["is","a","lot","of"],"estfrequency":64.0}, {"ngram":["not","a","lot","of"],"estfrequency":55.0} </p>
netflix	<p> {"ngram":["a","culture","of","fear"],"estfrequency":16.0}, {"ngram":["if","you","are","not"],"estfrequency":13.0}, {"ngram":["if","you","have","a"],"estfrequency":7.0}, {"ngram":["the","culture","of","fear"],"estfrequency":7.0}, {"ngram":["when","it","comes","to"],"estfrequency":7.0}, {"ngram":["at","the","end","of"],"estfrequency":5.0}, {"ngram":["i","can","be","hard","to","to"],"estfrequency":5.0}, {"ngram":["i","i","dont","have","any"],"estfrequency":5.0}, {"ngram":["may","n ot","be","the","l","estfrequency":5.0}, {"ngram":["the","place","for","you"],"estfrequency":5.0} </p>

Amazon: manager, management, employees, compensation, people, promotion,
 Apple: work life balance, employees, people, management, hours
 Facebook: culture, people. Manager, work life balance, employees, team, long hours, jobs
 Google: bureaucracy, time, promotion, project, work life balance
 Microsoft: management, manager, employees, team, people, politics
 Netflix: manager, management, people, employees, team, feedback, culture of fear, jobs

Work balance at amazon appears to be low compared to the overall ratings
Benefits ratings in apple and google appears to very good compared to other ratings metrics
Facebook tops across all ratings and thus explains the highest overall ratings
Culture and senior management appear to get low ratings for microsoft.
Microsoft ratings across different metrics is uniform within the middle range towards 4 stars.
Netflix doing below average in culture and career opportunities.

Observations:

by looking at the avg overall ratings by company by year for Current employee vs the Former Employee, we see that, the former employee avg overall ratings for Amazon, Facebook and Netflix is around 1 point lower than the current employee. This appears to us that the former employee of Amazon, Facebook and Netflix gave lower overall ratings.
There is not much difference for Apple, google and Microsoft.

Summary comments:

by looking at the top 10 ngrams for the summary column and the word cloud, we see that all the top 10 ngrams talks about all the companies are great place to work. Therefore, we may have to analyse further details to check other parameters apart from great workplace.

Pros comments:

pros also show all the 6 companies are good companies to work.
We see that apple, facebook, google and microsoft has high pros on opportunities, benefits/perks compared to amazon and netflix.
Google and microsof also shows high pros on work life balance

Cons comments:

Amazon: manager, management, employees, compensation, people, promotion
Apple: work life balance, employees, people, management, hours
Facebook: culture, people. Manager, work life balance, employees, team, long hours, jobs
Google: bureaucracy, time, promotion, project, work life balance
Microsoft: management, manager, employees, team, people, politics
Netflix: manager, management, people, employees, team, feedback, culture of fear, jobs

All the companies are great place to work as per the analysis however, the preferred companies (in order) by looking at overall ratings, avg current and former employee ratings, summary comments, pros and cons (which is not truly) accurate and based on the above analysis, corporation to consider (that is worth working)

Google
Apple
Facebook
Microsoft
Amazon
Netflix

b) Classification of satisfied or unsatisfied employees:

```
select company,year,job_title,summary,pros,cons,overall_ratings_new,  
work_balance_stars_new,culture_values_stars_new,carrer_opportunities_stars_new,  
comp_benefit_stars_new,senior_mangemnet_stars_new,country,  
case when overall_ratings_new >=4 then 'Satisfied' else 'Unsatisfied' end as  
emp_ratings_classification  
from sujitsonarproject.emp_review_part_buck_table limit 5;
```

company	year	job_title	summary	pros	cons	overall_rai	work_bala	culture_va	carrer_opi	comp_ben	senior_ma	country	emp_ratings_classification
apple	2012	Current Employee - Waiter/Steward	i like apple its a big co	good good		5	3	3	3	3	2	Afghanistan	Satisfied
microsoft	2015	Former Employee - Account Manager	Microsoft	Impacting Metric orie		3	1	5	2	4	1	Algeria	Unsatisfied
google	2017	Current Employee - Anonymous Employee	good	payment c strict rules		4	4	4	3	4	4	Algeria	Satisfied
google	2018	Current Employee - Product Marketing Manager	Tindouf Al	Looking fo Perhaps th		4	5	5	5	5	5	Algeria	Satisfied
microsoft	2015	Former Employee - Sales Excellence Operation Analyst	YP	Very good The YP pro		3	3	3	3	3	3	Argentina	Unsatisfied