

## Aishwarya Ashok Sakunde

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**Cloud Support Engineer** to secure a dynamic and demanding role as a Cloud Support Engineer, leveraging my comprehensive expertise in Azure and Data Fabric. I will utilize my strong technical skills and adept problem-solving abilities to deliver efficient and dependable technical support. By maintaining a keen focus on continuous learning and staying abreast of the latest industry advancements, my goal is to make a valuable contribution to the organization's growth and success while advancing my own professional journey.

## Experience

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**Infosys Limited | Pune, Maharashtra**

**Senior Systems Associate | December 2021 – Present**

- **Cloud Support Engineer [Microsoft Azure/ Data Fabric Platform]**
  - Configured and managed cloud infrastructure, monitored and maintained cloud systems, and collaborated with cross-functional teams.
  - Proficient in Azure services and Data Fabric concepts, with a strong understanding of virtual machines, storage, networking, and security.
  - Resolved incidents and cases raised by client on Portal issues
  - Deployed virtual machines based on project requirements.
  - Created subscriptions and resource groups in production environments.
  - Configured alerts for VMs, storage, memory consumption, and CPU usage.
  - Expertise in Azure services and Data Fabric concepts.
  - Strong understanding of virtual machines, storage, networking, and security.
  - Experience in monitoring and maintaining cloud systems.
  - Collaborated with cross-functional teams to ensure smooth operations.
- **Data Engineer [Microsoft Azure ML/ Client Portal]**
  - Manually labelled and reviewed specific packages containing .txt files using ML automated NLP feature to build Custom ML Model for text recognition.
  - Trained with SSIS and SSRS using Microsoft Visual Studio tool to perform ETL (Extract Transform Load) and Reporting activities respectively

## Skills

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- Programming Languages: Python, HTML, CSS, SQL, PL/SQL, Java
- Microsoft Azure ML Studio
- Databases: Microsoft SQL Server
- ETL Tools: SSRS, SSIS
- DBMS/RDBMS

## Education

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**Modern College | Savitribai Phule University | Pune, Maharashtra**  
Masters of Science, Computer Science | June 2022

**Modern College | Savitribai Phule University | Pune, Maharashtra**  
Bachelor's of Science, Computer Science | June 2020

**NMV Junior College | Pune, Maharashtra**  
HSC | June 2017

**Huzurpaga Highschool | Pune, Maharashtra**  
SSC | June 2015

## Certification

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- AZ-900: Microsoft Azure Fundamentals (Apr 2022)
- DP-900: Microsoft Azure Data Fundamentals (Feb 2023)
- Infosys Certified Python Associate (Oct 2022)
- PLSQL/SQL Commands – Lex Infosys

## Projects

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1. Data Labeling/Annotating:
  - Completed two projects involving data labeling/annotating for training AI models.
  - Utilized Microsoft Azure ML Studio and DICR tool.
2. Reports Using SSRS:
  - Capstone project involving the creation of reports.

- Used SSIS to extract, transform, and load data from various sources.
- Leveraged SSRS for building reports to enhance data understanding.

### 3. Online Food Delivery Management System:

- This project can be used for any food delivery management business as an e-commerce website. Email notification service for each client, encryption for password storage. Exception handling for response entity with HTTP status. Front-end of a website provides GUI for end users.
  - Languages used: Java, Spring Framework, Postgresql, PHP, HTML (CSS, Bootstrap), JavaScript