

ID	Type	Reason why I decide it belong to functional or non functional requirement
1	High level Functional	Customers need their own account to place, purchase and pay
2	Functional	If you have to log in to view products, companies will not be able to recommend their products
3	Non-Functional	Since such design will make the website more professional, the user can also easily visualize the product.
4	High level Functional	Custom-made orders require different requests from customers, so the function of sending messages and pictures will help avoid errors in the request and collect requests faster.
5	Functional	
6	Non-Functional	Because this is about website performance for a better user experience
7	Functional	It is a function that helps increase the accuracy of time, but without it, the website can still function well and complete all the necessary requirements.
8	Functional	
9	Functional	This functionality is essential for the director to be able to make the right decisions for the company
10	Non-Functional	
16,19	non	
12	Functional	Việc thay đổi thông tin của khách hàng theo chi tiết cập nhật mới nhất
13		
15		
16	Non	
17		

ID	Requirements	Priority	Days
1	Customers must be able to register and log in. However, it would be great if we could already create accounts for customers we know about and e-mail them their usernames and passwords.		3
2	Customers must be able to search and browse different products, whether they are logged in or not		5
3	The look and feel of the website should be well designed and showcase the products well. I also want there to be rotating 3D views of the products.		3
4	People should be able to contact us for bespoke items and the system should facilitate communication with them, including messages and sending pictures.		6
5	People should be able to sign up for glassblowing classes.		8
6	The site must load quickly.		3
7	As a Customer I want a choice of delivery slots so that I can arrange my diary appropriately.		5
8	As the Operations Manager there needs to be an ability to track an item's lifecycle, from where the order is placed, up to the point where customers sign for the item they receive. Alerts should be sent to people in different phases of the lifecycle, like notifications for a job.		5
9	As the Operations Director I want to gather statistics on item popularity		5
10	As a Customer I want to choose whether or not I am sent marketing information so that I do not get loads of junk mail.		2
11	As a Warehouse Operative I want to check delivery addresses so that I can place orders with similar postcodes in the same delivery batch.		3
12	As a Customer I want to be able to change my account details so that my most up to date details are recorded.		3
13	As the Glassblower Artist I like the idea of having an e-commerce website, but I don't want tours of the facility and I don't want to teach people how to do it. Do not put that part in the system – tell them it cannot be done in time.		2
14	As a Customer I want to have product wrapped and sent to an address other than my own so that I don't have to bother wrapping and delivering presents.		4
15	As a Customer I would like to personalise and create my own designs.		3
16	The site must be safe and secure		3
17	As a Customer I want daily emails to let me know the status of my order because I get nervous when I don't know what is going on.		4
18	As the Marketing Director I would like promotions page so that we can inform our customers of current discounts on offer.		3
19	As the Managing Director I want to be ensured that the site is Data Protection Act safe so that we do not get fined hundreds of thousands of pounds.		2
20	As a customer I want to be able to process returns via the Web site so that I do not have to phone up and answer all of those stupid questions before being put through to a human being.		4

ID Reason why the requirement is essential for website (justify based on case study) Notes

1

5

Combine requirement 1 and 2 --

2

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