

# Constitution

This document serves as the supreme law for the project, defining the core values, architectural principles, and decision-making processes that guide all development and specification efforts.

## Vision

To create a robust, scalable, and maintainable system that meets the user's needs with precision and elegance.

## Document Classification

This document contains both normative and informative content.

- **Normative** sections define binding rules that **MUST** be followed.
- **Informative** sections provide guidance, context, or rationale.

Unless explicitly stated otherwise, sections under "Specification Conventions" are normative.

## Requirements Language

The key words "MUST", "SHALL", "SHOULD", "MAY", and "MUST NOT" are to be interpreted as described in RFC 2119 and RFC 8174.

## Core Principles

1. **Simplicity:** Favor simple solutions over complex ones. Avoid over-engineering.
2. **Consistency:** Maintain uniformity in code style, naming conventions, and documentation.
3. **Transparency:** All decisions and significant changes must be documented and open for review.
4. **User-Centricity:** The needs of the end-user are paramount in every design decision.

## Architectural Guidelines

- **Modularity:** The system should be composed of loosely coupled, highly cohesive modules.
- **Separation of Concerns:** Each component should have a distinct and well-defined responsibility.
- **Scalability:** Design consistently with future growth in mind, but implement for today's requirements.
- **Security First:** Security considerations are integral to the design phase, not an afterthought.

## Decision Making

Decisions are made based on technical merit and consensus. When consensus cannot be reached, the project lead has the final authority. All architectural decisions (ADRs) must be recorded.

## Documentation Structure

The documentation is organized into the following directories, each serving a specific purpose:

- **doc/spec: Contains the detailed system specifications.**
  - **overview:** High-level summary of the project.
  - **terminology:** Definition of specific terms and abbreviations.
  - **background:** Context, motivations, and problem statement.
  - **scope:** Project boundaries (in-scope and out-of-scope).
  - **actors:** Users and external systems interacting with the project.
  - **use-cases:** Description of functional scenarios and user stories.
  - **functional-requirements:** Specific behaviors and functions the system must support.
  - **non-functional-requirements:** Quality attributes such as performance, security, and reliability.
  - **constraints-and-assumptions:** Limitations and known prerequisites.

- **data-model**: Entity definitions, database schemas, and data flow.
- **interface-requirements**: UI/UX guidelines and API definitions.
- **error-handling**: Strategies for handling exceptions and failures.
- **future-considerations**: Roadmap and potential future enhancements.
- **doc/adr**: Architecture Decision Records. Used to record significant architectural decisions, context, and consequences.

## Specification Conventions

To ensure traceability and maintainability of the specifications, the following conventions SHALL be observed.

### Identifier Scope

All identifiers SHALL be globally unique within the project. Identifiers MUST NOT be reused across different categories.

### Identifier Assignment

- **Target**: IDs SHALL be assigned to all normative requirements (FR, NFR), use cases (UC), constraints (CON), data entities (DATA), API endpoints (API), and error definitions (ERR).
- **Granularity**: Assign IDs to semantic units, not every paragraph or section.
- **Format**: IDs SHALL follow the format `<Category>-<Domain>-<Number>`.
  - Examples: FR-AUTH-001, NFR-PERF-003, UC-LOGIN-001.

Category	ID Prefix	Directory
Terminology	TERM	doc/spec/terminology
Functional Requirement	FR	doc/spec/functional-requirements
Non-Functional Req	NFR	doc/spec/non-functional-requirements
Use Case	UC	doc/spec/use-cases
Constraint	CON	doc/spec/constraints-and-assumptions
Data Entity	DATA	doc/spec/data-model
Interface / API	API / IF	doc/spec/interface-requirements
Error Definition	ERR	doc/spec/error-handling
Actor	ACT	doc/spec/actors
Architecture Decision	ADR	doc/adr

- **Stability**: IDs SHALL NOT change even if the section title or minor wording changes.
- **Deprecation**: If a requirement is removed, keep the ID and mark it as **(Deprecated)**.

### Dependency Model

The specification elements are related by the following dependency model.

- Use Cases (UC) provide the business or user justification for Functional Requirements (FR). Every Functional Requirement SHALL be traceable to at least one Use Case.
- Functional Requirements (FR) define the system's externally observable capabilities and SHALL serve as the central anchor for traceability.
- Constraints (CON) define externally imposed, mandatory conditions that restrict or qualify Functional and Non-Functional Requirements. Constraints SHALL NOT be derived from Functional Requirements.
- Non-Functional Requirements (NFR) define measurable quality attributes of Functional Requirements. Every Non-Functional Requirement SHALL be associated with at least one Functional Requirement.
- Dependencies between UC, FR, CON, and NFR SHALL form a directed acyclic graph. Cyclic dependencies are prohibited.

## Cross-Referencing

- **Syntax:** Define targets using `.. _ID:` before the header. Reference using `:ref:`ID``.
- **Direction:** Follow the reference hierarchy: Use Case -> Functional Requirement -> (API / IF, Data Entity, Error, Constraint). Avoid circular references.
- **Prohibitions:**
  - Functional Requirements SHALL NOT reference Use Cases.
  - Use Cases SHALL NOT establish normative references to Interface or API specifications (mentions only).
  - Data Models SHALL NOT reference API endpoints.
  - Error Definitions SHALL NOT introduce new requirements.
- **Semantics:**
  - "Realized by" references in Functional Requirements indicate an example implementation mapping and do not constitute a strict normative dependency.

## Usage Coverage

- **FR Coverage:** All Functional Requirements (FR) MUST be referenced by at least one Use Case (UC). Orphan guidelines are considered incomplete specification.
- **UC Completeness:** All Use Cases (UC) MUST reference at least one Functional Requirement (FR). Empty Use Cases are prohibited.
- **Interface Utility:** All Interfaces and APIs MUST be referenced by at least one Functional Requirement (FR). Orphan Interfaces are prohibited.

## Use Case Structure

Use Cases (UC) SHALL follow the narrative structure: **Actor -> Entry Point (Informative) -> Goal**.  
- **Actor:** A defined Actor <ACT>. - **Entry Point:** A narrative mention of the interface (e.g., "via the Console"). **SHALL NOT** use `:ref:` to link to Interface specifications. - **Goal:** The value or outcome achieved, formally supporting a **Functional Requirement**.

## AI Authoring Rules

When generating or modifying documentation:

- New identifiers SHALL NOT be introduced without explicit instruction.
- Existing identifiers SHALL NOT be renamed or repurposed.
- AI-generated content MUST reference existing identifiers where applicable.
- If no suitable identifier exists, the AI SHALL flag the gap instead of inventing one.

## Change Management

- Editorial changes that do not alter meaning SHALL retain the same identifier.
- Semantic changes SHALL result in a new identifier.
- Deprecated identifiers SHALL remain documented and MUST NOT be reused.

## Documentation Format

- **Tables:** Tables SHALL be written using the reStructuredText "Simple Tables" format (using `===` borders) for readability.
  - Exception: Complex grids that require spanning cells may use "Grid Tables".

## Amendment Policy

This constitution may be amended as the project evolves. Amendments require a comprehensive review and approval by the core maintainers.

## Scope

This section defines the functionalities that are In-Scope and explicitly Out-of-Scope for the project.

### In-Scope

#### Authentication (FR-AUTH)

The system SHALL provide a centralized authentication mechanism (issuance of tokens) for all managed SaaS applications.

#### Feature Flag Management (FR-FLAG)

The system SHALL provide a mechanism to deliver feature flags to applications, enabling dynamic control of functionality.

#### Logging and Auditing (FR-LOG)

The system SHALL collect operational logs and provide them to Auditors. The system SHALL record billable operational events.

### Out-of-Scope

#### Payment Processing

The system SHALL NOT handle handling of actual payments (e.g., credit card transactions) or invoice generation. This is delegated to an external billing system.

#### Platform Operator Management

The management of Platform Operator <ACT-OPS> accounts (registration, deletion, identity management) and their authentication to the Control Plane <TERM-SYS-CP> (IF-OPS-CONSOLE) is Out-of-Scope for this specification. These functions are delegated to an external Identity Provider (IdP) and managed by an external team. The system assumes a valid identity is provided via the IdP integration.

## Actors

This section defines the primary actors interacting with the system.

### ACT-USER Tenant User

A user belonging to a tenant organization who accesses the managed B2B SaaS applications. This actor primarily interacts with the authentication services.

#### Roles:

- **Owner:** The primary contact for the tenant. Has full authority, including contract modification (subscription changes) and SSO configuration. Can invite and delete other users.
- **Administrator:** A delegated administrator. Can invite and delete users but cannot modify contracts or configure SSO.
- **User:** A standard user with access to applications but no administrative privileges.

### ACT-OPS Platform Operator

An internal user of the service provider responsible for managing the control plane. Responsibilities include tenant onboarding, subscription management, and feature flag configuration.

## **ACT-AUDIT Auditor**

An external or internal compliance officer responsible for reviewing audit logs generated by the system.

## **ACT-DEV Developer**

The engineer or system administrator responsible for deploying and configuring the **Managed Application** <TERM-APP-TARGET>. Interacts with the system to register applications and manage API credentials.

## **ACT-BILLING External Billing System**

A third-party system or internal finance application responsible for processing invoices. Interacts with the system to retrieve billing events.

# **Constraints and Assumptions**

This section documents the mandatory conditions imposed on the system.

## **Security Constraints**

### **CON-SEC-001 Configurable Password Policy**

The TERM-SYS-CP SHALL allow each Tenant <DAT-TENANT> to configure password complexity requirements (e.g., minimum length, character types).

**Rationale:** Compliance with Japan's Act on the Protection of Personal Information (APPI).

**Impacts:** FR-AUTH-006

### **CON-SEC-002 Audit Log Provision**

The TERM-SYS-CP SHALL provide audit logs recording access to and modifications of personal data.

**Rationale:** Compliance with Japan's Act on the Protection of Personal Information (APPI).

**Impacts:** FR-LOG-001, FR-LOG-002

### **CON-SEC-003 Encryption in Transit**

All communications between components and external systems SHALL be encrypted using TLS 1.2 or higher.

**Rationale:** NIST CSF 2.0 / ISO 27001 - Encryption in transit.

**Impacts:** NFR-SEC-001

### **CON-SEC-004 Encryption at Rest**

All persistent data SHALL be encrypted at rest using AES-256 or equivalent.

**Rationale:** NIST CSF 2.0 / ISO 27001 - Encryption at rest.

**Impacts:** NFR-SEC-002

### **CON-SEC-005 Multi-Factor Authentication**

The system SHALL support Multi-Factor Authentication (MFA) for user login.

**Rationale:** NIST CSF 2.0 - Strong authentication.

**Impacts:** NFR-SEC-003

### **CON-SEC-006 Key Management**

The system SHALL implement secure key management practices.

**Rationale:** NIST CSF 2.0 - Data protection.

**Impacts:** NFR-SEC-004

### **CON-SEC-007 Least Privilege**

The system SHALL enforce the principle of least privilege.

**Rationale:** NIST CSF 2.0 - Access control.

**Impacts:** NFR-SEC-005

### **CON-SEC-008 Adaptive Authentication**

The system SHOULD implement adaptive (risk-based) authentication.

**Rationale:** NIST CSF 2.0 - Context-aware security.

**Impacts:** NFR-SEC-006

## **Data Constraints**

### **CON-DATA-001 Data Residency**

All customer data SHALL be stored exclusively in data centers located in Japan or the European Union.

**Rationale:** GDPR / APPI - Cross-border data transfer restrictions.

**Impacts:** NFR-DATA-001

### **CON-DATA-002 Audit Log Retention**

Audit Logs <DAT-LOG> SHALL be retained for a minimum of 7 years to comply with Japanese accounting laws and APPI requirements.

**Rationale:** Legal compliance (Japan Accounting Law, APPI).

**Impacts:** FR-OPS-003

### **CON-DATA-003 Billing Data Retention**

Billing Events <DAT-BILL-EVENT> SHALL be retained for a minimum of 5 years to comply with tax regulations.

**Rationale:** Legal compliance (Tax regulations).

**Impacts:** FR-OPS-003

## **Capacity Constraints**

### **CON-CAP-001 Tenant Capacity**

The system SHALL support a minimum of 1,000 active **Tenants** <DAT-TENANT>.

**Rationale:** Business scalability requirement.

**Impacts:** NFR-CAP-001

## **CON-CAP-002 User Capacity per Tenant**

The system SHALL support a minimum of 10,000 Users <DAT-USER> per Tenant <DAT-TENANT>.

**Rationale:** Business scalability requirement.

**Impacts:** NFR-CAP-002

## **Operational Constraints**

### **CON-OPS-001 Availability SLO**

The system SHALL target a Service Level Objective (SLO) of 99.9% availability, excluding scheduled maintenance windows.

**Rationale:** Business continuity requirement.

**Impacts:** NFR-OPS-001

### **CON-OPS-002 Maintenance Window**

Scheduled maintenance windows SHALL be defined and communicated in advance. (Details TBD)

**Rationale:** Operational planning.

**Impacts:** NFR-OPS-002

### **CON-OPS-003 Load Balancing and Failover**

The system SHALL implement load balancing and automatic failover.

**Rationale:** NIST CSF 2.0 - Availability.

**Impacts:** NFR-OPS-003

### **CON-OPS-004 Backup and Redundancy**

The system SHALL implement backup and recovery capabilities following the 3-2-1 rule.

**Rationale:** NIST CSF 2.0 - Recovery.

**Impacts:** NFR-OPS-004

## **Monitoring Constraints**

### **CON-MON-001 Continuous Monitoring**

The system SHALL implement continuous monitoring and anomaly detection.

**Rationale:** NIST CSF 2.0 - Detection.

**Impacts:** NFR-MON-001

## **Development Constraints**

### **CON-DEV-001 Secure Software Development Lifecycle**

All software development SHALL follow Secure SDLC practices:

- Security by Design principles.
- Static and dynamic code analysis.
- Code review for security vulnerabilities.
- Dependency vulnerability scanning.

**Rationale:** NIST CSF 2.0 - Software integrity.

**Impacts:** All FRs

### **CON-DEV-002 Supply Chain Risk Management**

The project SHALL implement Cyber Supply Chain Risk Management (C-SCRM):

- Inventory of third-party dependencies.
- Regular vulnerability assessment of dependencies.
- Risk evaluation of third-party service providers.

**Rationale:** NIST CSF 2.0 - Supply chain security.

**Impacts:** All FRs

## **Compliance Constraints**

### **CON-COMP-001 Data Subject Rights**

The system SHALL support data subject rights as required by GDPR and Japan APPI:

- Right to access personal data.
- Right to rectification.
- Right to erasure (right to be forgotten).
- Data portability.

**Rationale:** Legal compliance with privacy regulations.

**Impacts:** FR-TENANT-002, FR-LOG-002

## **Performance Constraints**

### **CON-PERF-001 Response Time and Throughput**

The system SHALL meet performance targets for latency and throughput to ensure a responsive user experience.

**Rationale:** User-Centricity principle - responsive systems improve user satisfaction.

**Impacts:** NFR-PERF-001, NFR-PERF-002, NFR-PERF-003, NFR-PERF-004

## **Security**

### **NFR-SEC-001 Encryption in Transit**

All network communications SHALL use TLS 1.2 or higher.

**Constrained by:** CON-SEC-003

### **NFR-SEC-002 Encryption at Rest**

All persistent data SHALL be encrypted using AES-256 or equivalent algorithm.

**Constrained by:** CON-SEC-004

### **NFR-SEC-003 Multi-Factor Authentication**

The system SHALL support Multi-Factor Authentication (MFA) for user login. MFA options SHALL include TOTP (Time-based One-Time Password) and WebAuthn.

**Constrained by:** CON-SEC-005



## **NFR-SEC-004 Key Management**

The system SHALL implement secure key management practices including:

- Automated key generation using cryptographically secure methods.
- Periodic key rotation (at least annually).
- Secure key destruction upon expiration or revocation.

**Constrained by:** CON-SEC-006

## **NFR-SEC-005 Least Privilege**

The system SHALL enforce the principle of least privilege:

- Users and services SHALL be granted only the minimum permissions required.
- Separation of duties SHALL be implemented for sensitive operations.

**Constrained by:** CON-SEC-007

## **NFR-SEC-006 Adaptive Authentication**

The system SHOULD implement adaptive (risk-based) authentication that considers:

- User location and device.
- Time of access.
- Behavioral patterns.

When elevated risk is detected, additional authentication factors SHALL be required.

**Constrained by:** CON-SEC-008

## **Data**

### **NFR-DATA-001 Data Residency**

Customer data SHALL be stored exclusively in data centers located in Japan or the European Union.

**Constrained by:** CON-DATA-001

## **Capacity**

### **NFR-CAP-001 Tenant Scalability**

The system SHALL scale to support a minimum of 1,000 concurrent active **Tenants** <DAT-TENANT>.

**Constrained by:** CON-CAP-001

### **NFR-CAP-002 User Scalability**

The system SHALL scale to support a minimum of 10,000 **Users** <DAT-USER> per **Tenant** <DAT-TENANT>.

**Constrained by:** CON-CAP-002

## **Availability**

### **NFR-OPS-001 Service Level Objective**

The system SHALL maintain 99.9% availability, excluding scheduled maintenance windows.

**Constrained by:** CON-OPS-001

## **NFR-OPS-002 Maintenance Scheduling**

Scheduled maintenance windows SHALL be defined and communicated to stakeholders in advance. (Details TBD)

**Constrained by:** CON-OPS-002

## **NFR-OPS-003 Load Balancing and Failover**

The system SHALL implement:

- Load balancing to distribute traffic across multiple instances.
- Automatic failover to prevent single points of failure.
- Geographic redundancy where feasible.

**Constrained by:** CON-OPS-003

## **NFR-OPS-004 Backup and Redundancy**

The system SHALL implement backup and recovery capabilities:

- Automated regular backups (at least daily).
- 3-2-1 backup rule (3 copies, 2 different media, 1 offsite).
- Backup encryption.
- Regular restore testing (at least annually).

**Constrained by:** CON-OPS-004

# **Performance**

## **NFR-PERF-001 Authentication Latency**

Authentication requests SHALL complete within the following latency targets:

- P95 (95th percentile): < 1000ms
- P99 (99th percentile): < 2000ms

This includes password verification, OIDC/SSO flows, and MFA validation.

**Constrained by:** CON-PERF-001

## **NFR-PERF-002 API Latency**

General API requests SHALL complete within the following latency targets:

- P95 (95th percentile): < 500ms
- P99 (99th percentile): < 1000ms

**Constrained by:** CON-PERF-001

## **NFR-PERF-003 UI Responsiveness**

User interface interactions SHALL provide feedback within the following targets:

- Page transitions: < 2 seconds
- Interactive elements: < 400ms perceived response

**Constrained by:** CON-PERF-001

## **NFR-PERF-004 Authentication Throughput**

The authentication system SHALL support a minimum throughput of:

- 5,000 authentication requests per second (RPS)

This ensures capacity for peak login periods across all tenants.

**Constrained by:** CON-PERF-001

## **Monitoring**

### **NFR-MON-001 Continuous Monitoring**

The system SHALL implement continuous monitoring capabilities:

- Real-time network traffic analysis.
- User and Entity Behavior Analytics (UEBA) for anomaly detection.
- Automated alerting for suspicious activities.

**Constrained by:** CON-MON-001

## **Authentication & Authorization**

### **FR-AUTH-001 Supported Authentication Methods**

The TERM-SYS-CP SHALL support the following authentication methods for **Tenant Users** <DAT-USER>:

- OpenID Connect (OIDC)
- Password-based authentication

**Realized by:**

- Universal Login Page <IF-LOGIN-UI>

**Quality Attributes:**

- Encryption in Transit <NFR-SEC-001>
- MFA <NFR-SEC-003>
- Least Privilege <NFR-SEC-005>
- Adaptive Authentication <NFR-SEC-006>
- Availability SLO <NFR-OPS-001>

### **FR-AUTH-003 Tenant SSO Configuration**

The TERM-SYS-CP SHALL allow a Tenant Owner (role of **ACT-USER**, see **DAT-ROLE**) to register an external Identity Provider (IdP) for Single Sign-On (SSO). The configuration SHALL be stored in **SSO Configuration** <DAT-SSO-CONFIG>.

**Realized by:**

- Tenant Administration Console <IF-TENANT-CONSOLE>

**Quality Attributes:**

- Encryption in Transit <NFR-SEC-001>
- Key Management <NFR-SEC-004>
- Least Privilege <NFR-SEC-005>
- Availability SLO <NFR-OPS-001>

### **FR-AUTH-004 Password Reset**

The TERM-SYS-CP SHALL allow Tenant Users <DAT-USER> (using password authentication) to request a password reset via their registered email address. The TERM-SYS-CP SHALL allow authenticated Tenant Users <DAT-USER> to change their password. Upon successful password reset or change, the system SHALL invalidate all active Sessions <DAT-SESSION> for the user.

**Realized by:**

- Universal Login Page <IF-LOGIN-UI>

**Quality Attributes:**

- Encryption in Transit <NFR-SEC-001>
- MFA <NFR-SEC-003>
- Key Management <NFR-SEC-004>
- Availability SLO <NFR-OPS-001>

### **FR-AUTH-005 Session Management**

The TERM-SYS-CP SHALL establish a Session <DAT-SESSION> upon successful user authentication. The TERM-SYS-CP SHALL support session invalidation triggers including explicit logout and administrative revocation.

**Realized by:**

- Universal Login Page <IF-LOGIN-UI>
- Tenant Administration Console <IF-TENANT-CONSOLE>

**Quality Attributes:**

- Encryption in Transit <NFR-SEC-001>
- Encryption at Rest <NFR-SEC-002>
- Least Privilege <NFR-SEC-005>
- Availability SLO <NFR-OPS-001>

### **FR-AUTH-006 Password Policy Configuration**

The TERM-SYS-CP SHALL allow each Tenant <DAT-TENANT> to configure password complexity requirements (e.g., minimum length, required character types).

**Constrained by:** CON-SEC-001

**Realized by:**

- Tenant Administration Console <IF-TENANT-CONSOLE>

**Quality Attributes:**

- Encryption in Transit <NFR-SEC-001>
- Encryption at Rest <NFR-SEC-002>
- Least Privilege <NFR-SEC-005>
- Availability SLO <NFR-OPS-001>

## **Tenant Administration**

### **FR-TENANT-001 User Invitation**

The TERM-SYS-CP SHALL allow Tenant Owners and Administrators to invite new Users <DAT-USER> to their Tenant <DAT-TENANT>. This process SHALL create a User Invitation <DAT-INVITE> record.

- Invitations SHALL have a configurable expiration period (default: 7 days).

- Expired invitations SHALL be marked as invalid and cannot be used for registration.

**Realized by:**

- Tenant Administration Console <IF-TENANT-CONSOLE>

**Quality Attributes:**

- Encryption in Transit <NFR-SEC-001>
- Least Privilege <NFR-SEC-005>
- User Scalability <NFR-CAP-002>
- Availability SLO <NFR-OPS-001>

#### **FR-TENANT-002 User Deletion**

The TERM-SYS-CP SHALL allow Tenant Owners and Administrators to delete Users <DAT-USER> from their Tenant <DAT-TENANT>. When a user is deleted, the system SHALL invalidate all active Sessions <DAT-SESSION> for that user.

**Realized by:**

- Tenant Administration Console <IF-TENANT-CONSOLE>

**Quality Attributes:**

- Encryption in Transit <NFR-SEC-001>
- Encryption at Rest <NFR-SEC-002>
- Least Privilege <NFR-SEC-005>
- Availability SLO <NFR-OPS-001>

#### **FR-TENANT-003 Contract Modification**

The TERM-SYS-CP SHALL allow only Tenant Owners to modify the tenant's subscription contract (specifically Tenant.plan <DAT-TENANT>).

**Realized by:**

- Tenant Administration Console <IF-TENANT-CONSOLE>

**Quality Attributes:**

- Encryption in Transit <NFR-SEC-001>
- Least Privilege <NFR-SEC-005>
- Tenant Scalability <NFR-CAP-001>
- Availability SLO <NFR-OPS-001>

#### **FR-TENANT-004 User Role Management**

The TERM-SYS-CP SHALL allow Tenant Owners and Administrators to modify the Roles <DAT-ROLE> of existing Users <DAT-USER> within their Tenant <DAT-TENANT>. When a role is updated, the system SHALL invalidate all active Sessions <DAT-SESSION> for the target user.

**Realized by:**

- Tenant Administration Console <IF-TENANT-CONSOLE>

**Quality Attributes:**

- Encryption in Transit <NFR-SEC-001>
- Least Privilege <NFR-SEC-005>
- Availability SLO <NFR-OPS-001>

### **FR-TENANT-006 User Status Management**

The TERM-SYS-CP SHALL allow Tenant Owners and Administrators to modify the **Status** <DAT-USER> of existing **Users** <DAT-USER> (e.g., Enable, Disable). When a user is Disabled, the system SHALL invalidate all active **Sessions** <DAT-SESSION> for that user.

**Realized by:**

- Tenant Administration Console <IF-TENANT-CONSOLE>

**Quality Attributes:**

- Encryption in Transit <NFR-SEC-001>
- Least Privilege <NFR-SEC-005>
- Availability SLO <NFR-OPS-001>

### **FR-TENANT-007 Invitation Resend**

The TERM-SYS-CP SHALL allow Tenant Owners and Administrators to resend an invitation to a user whose invitation has expired or was not received.

- Resending SHALL invalidate the previous **User Invitation** <DAT-INVITE> and create a new one.
- The new invitation SHALL have a fresh expiration period.

**Realized by:**

- Tenant Administration Console <IF-TENANT-CONSOLE>

**Quality Attributes:**

- Encryption in Transit <NFR-SEC-001>
- Least Privilege <NFR-SEC-005>
- Availability SLO <NFR-OPS-001>

## **Platform Operations**

### **FR-OPS-001 Tenant Status Management**

The TERM-SYS-CP SHALL allow ACT-OPS to modify the status of a **Tenant** <DAT-TENANT> (e.g., Active, Suspended). When a **Tenant** <DAT-TENANT> is Suspended, the system SHALL revoke access for all **Users** <DAT-USER> associated with that tenant.

**Realized by:**

- Operator Console <IF-OPS-CONSOLE>

**Quality Attributes:**

- Encryption in Transit <NFR-SEC-001>
- Least Privilege <NFR-SEC-005>
- Tenant Scalability <NFR-CAP-001>
- Availability SLO <NFR-OPS-001>

### **FR-OPS-002 Tenant Deletion**

The TERM-SYS-CP SHALL allow ACT-OPS to permanently delete a **Tenant** <DAT-TENANT> and all associated data upon contract termination or deletion request.

- Upon deletion request, the tenant SHALL enter a 30-day grace period (recoverable).
- After the grace period, all tenant data SHALL be permanently and irrecoverably deleted.
- Deleted data includes: **Users** <DAT-USER>, **Sessions** <DAT-SESSION>, **Audit Logs** <DAT-LOG>, **Billing Events** <DAT-BILL-EVENT>, and configuration.

**Constrained by:** CON-COMP-001

**Realized by:**

- Operator Console <IF-OPS-CONSOLE>

**Quality Attributes:**

- Encryption in Transit <NFR-SEC-001>
- Least Privilege <NFR-SEC-005>
- Availability SLO <NFR-OPS-001>

### **FR-OPS-003 Data Retention Enforcement**

The TERM-SYS-CP SHALL automatically enforce data retention policies:

- Audit Logs <DAT-LOG> SHALL be retained for a minimum of 7 years, then securely deleted.
- Billing Events <DAT-BILL-EVENT> SHALL be retained for a minimum of 5 years, then securely deleted.

**Constrained by:** CON-DATA-002, CON-DATA-003

**Realized by:**

- TERM-SYS-CP (automated process)

**Quality Attributes:**

- Encryption at Rest <NFR-SEC-002>
- Data Residency <NFR-DATA-001>
- Availability SLO <NFR-OPS-001>

## **System Operations**

### **FR-SYS-001 Application Registration**

The TERM-SYS-CP SHALL allow ACT-DEV to register a new Managed Application <DAT-APP>. The system SHALL generate a unique Application ID upon registration.

**Quality Attributes:**

- Encryption in Transit <NFR-SEC-001>
- Key Management <NFR-SEC-004>
- Least Privilege <NFR-SEC-005>
- Availability SLO <NFR-OPS-001>

### **FR-SYS-002 API Key Management**

The TERM-SYS-CP SHALL allow ACT-DEV to issue API Access Keys <DAT-KEY> for a registered Managed Application <DAT-APP>. The system SHALL display the Client Secret only once upon issuance. The system SHALL allow ACT-DEV to revoke existing keys.

**Quality Attributes:**

- Encryption in Transit <NFR-SEC-001>
- Encryption at Rest <NFR-SEC-002>
- Key Management <NFR-SEC-004>
- Least Privilege <NFR-SEC-005>
- Availability SLO <NFR-OPS-001>

## **FR-SYS-003 Application Lifecycle Management**

The TERM-SYS-CP SHALL allow ACT-DEV to update the configuration of a Managed Application <DAT-APP>. The TERM-SYS-CP SHALL allow ACT-DEV to change the Status <DAT-APP> (e.g., Disable) to block access.

### **Quality Attributes:**

- Encryption in Transit <NFR-SEC-001>
- Least Privilege <NFR-SEC-005>
- Availability SLO <NFR-OPS-001>

## **Feature Flag Management**

### **FR-FLAG-001 Flag Configuration**

The TERM-SYS-CP SHALL allow ACT-OPS to configure Feature Flags <DAT-FLAG> for each Tenant <DAT-TENANT>.

### **Realized by:**

- Operator Console <IF-OPS-CONSOLE>

### **Quality Attributes:**

- Encryption in Transit <NFR-SEC-001>
- Least Privilege <NFR-SEC-005>
- Tenant Scalability <NFR-CAP-001>
- Availability SLO <NFR-OPS-001>

### **FR-FLAG-002 Flag Delivery**

The system SHALL provide an interface via API-FLAG for TERM-APP-TARGET to retrieve the current state of Feature Flags <DAT-FLAG>.

### **Realized by:**

- API-FLAG

### **Quality Attributes:**

- Encryption in Transit <NFR-SEC-001>
- Key Management <NFR-SEC-004>
- Availability SLO <NFR-OPS-001>
- Load Balancing and Failover <NFR-OPS-003>

## **Billing & Usage**

### **FR-BILL-001 Billing Event Persistence**

The TERM-SYS-CP SHALL persistently record billable events triggers received via FR-BILL-002 as Billing Events <DAT-BILL-EVENT>.

### **Realized by:**

- API-BILL

### **Quality Attributes:**

- Encryption in Transit <NFR-SEC-001>
- Encryption at Rest <NFR-SEC-002>
- Data Residency <NFR-DATA-001>



- Tenant Scalability <NFR-CAP-001>
- Availability SLO <NFR-OPS-001>
- Backup and Redundancy <NFR-OPS-004>

### **FR-BILL-002 Billing Event Ingestion**

The system SHALL provide an API (API-BILL) that allows TERM-APP-TARGET to report billable events (corresponding to Billing Events <DAT-BILL-EVENT>).

**Realized by:**

- API-BILL

**Quality Attributes:**

- Encryption in Transit <NFR-SEC-001>
- Key Management <NFR-SEC-004>
- Availability SLO <NFR-OPS-001>
- Load Balancing and Failover <NFR-OPS-003>

### **FR-BILL-003 Billing Data Export**

The TERM-SYS-CP SHALL provide an interface for External Billing Systems <ACT-BILLING> to retrieve Billing Events <DAT-BILL-EVENT> for invoicing and reconciliation purposes.

**Realized by:**

- API-BILL

**Quality Attributes:**

- Encryption in Transit <NFR-SEC-001>
- Key Management <NFR-SEC-004>
- Least Privilege <NFR-SEC-005>
- Data Residency <NFR-DATA-001>
- Availability SLO <NFR-OPS-001>

## **Audit & Logging**

### **FR-LOG-001 Audit Log Collection**

The TERM-SYS-CP SHALL collect security and operational logs from all components via API-LOG and persist them as Audit Logs <DAT-LOG>.

**Realized by:**

- API-LOG

**Quality Attributes:**

- Encryption in Transit <NFR-SEC-001>
- Encryption at Rest <NFR-SEC-002>
- Data Residency <NFR-DATA-001>
- Availability SLO <NFR-OPS-001>
- Backup and Redundancy <NFR-OPS-004>
- Continuous Monitoring <NFR-MON-001>

## FR-LOG-002 Audit Log Export

The TERM-SYS-CP SHALL allow ACT-AUDIT to export Audit Logs <DAT-LOG> in CSV format.

**Realized by:**

- Auditor Console <IF-AUDIT-CONSOLE>

**Quality Attributes:**

- Encryption in Transit <NFR-SEC-001>
- Least Privilege <NFR-SEC-005>
- Data Residency <NFR-DATA-001>
- Availability SLO <NFR-OPS-001>

## FR-LOG-003 Control Plane Auditing

The TERM-SYS-CP SHALL record its own state-changing operations (e.g., Tenant Provisioning, User Management) as Audit Logs <DAT-LOG>.

**Quality Attributes:**

- Encryption at Rest <NFR-SEC-002>
- Data Residency <NFR-DATA-001>
- Availability SLO <NFR-OPS-001>
- Continuous Monitoring <NFR-MON-001>

# Tenant Provisioning & Lifecycle

## UC-PROV-001 Tenant Provisioning

**Actor:** Platform Operator <ACT-OPS>

**Description:** The Platform Operator <ACT-OPS> creates a new tenant configuration and enables subscribed features, allowing the tenant to immediately access the Managed Application <TERM-APP-TARGET>.

**Trigger:** A new customer subscription is confirmed.

**Preconditions:**

1. The Platform Operator <ACT-OPS> is logged in.

**Postconditions:**

1. A new tenant entity is created in the Control Plane <TERM-SYS-CP>.
2. Initial Tenant User <ACT-USER> (Role: Owner) is provisioned.
3. Feature flags corresponding to the subscription plan are active.

**Scenario:**

1. The Platform Operator <ACT-OPS> navigates to the **Operator Console**.
2. The Platform Operator <ACT-OPS> enters tenant details (Name, Domain, Plan) and the email address for the initial Owner.
3. The Platform Operator <ACT-OPS> selects the Managed Application <TERM-APP-TARGET> to enable.
4. The Platform Operator <ACT-OPS> selects the "Provision" action.
5. The Control Plane <TERM-SYS-CP> creates the tenant and the initial Tenant User <ACT-USER> (Role: Owner).
6. The Control Plane <TERM-SYS-CP> enables access to the Managed Application <TERM-APP-TARGET>.

**Related Requirements:**

- Flag Configuration <FR-FLAG-001>
- User Invitation <FR-TENANT-001>
- Contract Modification <FR-TENANT-003>
- Control Plane Auditing <FR-LOG-003>

## UC-TENANT-SUSPEND Tenant Suspension

**Actor:** Platform Operator <ACT-OPS>

**Description:** The Platform Operator <ACT-OPS> suspends a tenant's access to the managed application, usually due to non-payment or policy violation.

**Trigger:** The Platform Operator <ACT-OPS> selects "Suspend Tenant" in the **Operator Console**.

**Preconditions:**

1. The Platform Operator <ACT-OPS> is logged in.
2. The target tenant is currently Active.

**Postconditions:**

1. The Tenant <DAT-TENANT> status is updated to Suspended.
2. All Users <DAT-USER> under the tenant are immediately denied access.

**Scenario:**

1. The Platform Operator <ACT-OPS> searches for the tenant in the **Operator Console**.
2. The Platform Operator <ACT-OPS> selects the "Suspend" action.
3. The Platform Operator <ACT-OPS> provides a reason (optional).
4. The Platform Operator <ACT-OPS> confirms the action.
5. The Control Plane <TERM-SYS-CP> invokes the suspension logic.

**Related Requirements:**

- Tenant Status Management <FR-OPS-001>
- Control Plane Auditing <FR-LOG-003>

## UC-OPS-TENANT-DELETE Tenant Deletion

**Actor:** Platform Operator <ACT-OPS>

**Description:** The Platform Operator <ACT-OPS> permanently deletes a tenant and all associated data upon contract termination or deletion request.

**Trigger:** The Platform Operator <ACT-OPS> selects "Delete Tenant" in the **Operator Console**.

**Preconditions:**

1. The Platform Operator <ACT-OPS> is logged in.
2. The target tenant exists.

**Postconditions:**

1. The Tenant <DAT-TENANT> enters a 30-day grace period (recoverable).
2. After the grace period, all tenant data is permanently deleted.

**Scenario:**

1. The Platform Operator <ACT-OPS> searches for the tenant in the **Operator Console**.
2. The Platform Operator <ACT-OPS> selects the "Delete" action.
3. The Platform Operator <ACT-OPS> confirms the action with explicit acknowledgment.
4. The Control Plane <TERM-SYS-CP> marks the tenant for deletion (30-day grace).
5. After the grace period, the Control Plane <TERM-SYS-CP> permanently deletes all related data.

**Related Requirements:**

- Tenant Deletion <FR-OPS-002>
- Control Plane Auditing <FR-LOG-003>
- Data Subject Rights <CON-COMP-001>

## Tenant Administration

### UC-TENANT-USER-DELETE User Deletion

**Actor:** Tenant User <ACT-USER> (Role: Owner, Administrator)

**Description:** The Tenant User <ACT-USER> (Role: Owner or Administrator) removes a user from the tenant organization.

**Trigger:** The Tenant User <ACT-USER> selects "Delete User" in the **Tenant Administration Console**.

**Preconditions:**

1. The Tenant User <ACT-USER> is logged in with sufficient privileges.
2. Target user exists.

**Postconditions:**

1. Target user is removed from authentication and cannot access applications.
2. All active Sessions <DAT-SESSION> for the user are invalidated.

**Scenario:**

1. The Tenant User <ACT-USER> selects the user to remove.
2. The Tenant User <ACT-USER> confirms deletion.
3. The Control Plane <TERM-SYS-CP> removes the user.
4. The Control Plane <TERM-SYS-CP> invalidates existing sessions.

**Related Requirements:**

- User Deletion <FR-TENANT-002>
- Control Plane Auditing <FR-LOG-003>

### UC-TENANT-USER-UPDATE User Role Update

**Actor:** Tenant User <ACT-USER> (Role: Owner, Administrator)

**Description:** The Tenant User <ACT-USER> (Role: Owner or Administrator) modifies the role of an existing user within the tenant organization.

**Trigger:** The Tenant User <ACT-USER> selects "Edit Role" in the **Tenant Administration Console**.

**Preconditions:**

1. The Tenant User <ACT-USER> is logged in with sufficient privileges.
2. Target user exists.

**Postconditions:**

1. Target user's role is updated.
2. All active Sessions <DAT-SESSION> for the user are invalidated.

**Scenario:**

1. The Tenant User <ACT-USER> selects the user to update.
2. The Tenant User <ACT-USER> selects the new role.
3. The Tenant User <ACT-USER> saves the changes.

4. The Control Plane <TERM-SYS-CP> validates the permissions (e.g., cannot downgrade own role if last Owner).
5. The Control Plane <TERM-SYS-CP> updates the user record.
6. The Control Plane <TERM-SYS-CP> invalidates existing sessions to enforce new permissions.

**Related Requirements:**

- User Role Management <FR-TENANT-004>
- Control Plane Auditing <FR-LOG-003>

## UC-TENANT-USER-STATUS-UPDATE User Status Update

**Actor:** Tenant User <ACT-USER> (Role: Owner, Administrator)

**Description:** The Tenant User <ACT-USER> (Role: Owner or Administrator) changes the status of a user (e.g., to Disabled to block access).

**Trigger:** The Tenant User <ACT-USER> selects "Disable User" or "Enable User" in the **Tenant Administration Console**.

**Preconditions:**

1. The Tenant User <ACT-USER> is logged in with sufficient privileges.
2. Target user exists.

**Postconditions:**

1. Target user's status is updated.
2. If Disabled, all active Sessions <DAT-SESSION> for the user are invalidated.

**Scenario:**

1. The Tenant User <ACT-USER> selects the user to update.
2. The Tenant User <ACT-USER> toggles the status (e.g., Active to Disabled).
3. The Tenant User <ACT-USER> saves the changes.
4. The Control Plane <TERM-SYS-CP> validates the action.
5. The Control Plane <TERM-SYS-CP> updates the user record.
6. The Control Plane <TERM-SYS-CP> invalidates sessions if required.

**Related Requirements:**

- User Status Management <FR-TENANT-006>
- Control Plane Auditing <FR-LOG-003>

## UC-TENANT-SESSION-REVOKE Session Revocation

**Actor:** Tenant User <ACT-USER> (Role: Owner, Administrator)

**Description:** The Tenant User <ACT-USER> (Role: Owner or Administrator) invalidates a specific user's active sessions to force re-authentication.

**Trigger:** The Tenant User <ACT-USER> selects "Revoke Sessions" for a user in the **Tenant Administration Console**.

**Preconditions:**

1. The Tenant User <ACT-USER> is logged in with sufficient privileges.
2. The target User <DAT-USER> exists.

**Postconditions:**

1. All active Sessions <DAT-SESSION> for the target User are invalidated.
2. The target User is required to log in again.

**Scenario:**

1. The **Tenant User** <ACT-USER> identifies the target user in the **Tenant Administration Console**.
2. The **Tenant User** <ACT-USER> initiates the session revocation.
3. The **Control Plane** <TERM-SYS-CP> invalidates all tokens associated with the user.

**Related Requirements:**

- Session Management <FR-AUTH-005>
- Control Plane Auditing <FR-LOG-003>

**UC-TENANT-INVITE User Invitation**

**Actor:** Tenant User <ACT-USER> (Role: Owner, Administrator)

**Description:** The **Tenant User** <ACT-USER> (Role: Owner or Administrator) invites a new user to join their tenant organization. The invited user receives an email to set up their account.

**Trigger:** The **Tenant User** <ACT-USER> selects "Invite User" in the **Tenant Administration Console**.

**Preconditions:**

1. The **Tenant User** <ACT-USER> is logged in with Owner or Administrator role.
2. The invited email address does not already exist in the tenant.

**Postconditions:**

1. An invitation email is sent to the specified address.
2. A user record is created with "Invited" status.

**Scenario:**

1. The **Tenant User** <ACT-USER> enters the email address and role (Admin or User) of the new user.
2. The **Tenant User** <ACT-USER> submits the invitation.
3. The **Control Plane** <TERM-SYS-CP> validates the input and permissions.
4. The **Control Plane** <TERM-SYS-CP> sends the invitation email.

**Related Requirements:**

- User Invitation <FR-TENANT-001>
- Control Plane Auditing <FR-LOG-003>

**UC-TENANT-INVITE-RESEND Invitation Resend**

**Actor:** Tenant User <ACT-USER> (Role: Owner or Administrator)

**Description:** The **Tenant User** <ACT-USER> resends an invitation to a user whose previous invitation expired or was not received.

**Trigger:** The **Tenant User** <ACT-USER> selects "Resend Invitation" for a pending invitation.

**Preconditions:**

1. The **Tenant User** <ACT-USER> is logged in with Owner or Administrator role.
2. A pending or expired invitation exists for the target user.

**Postconditions:**

1. The previous invitation is invalidated.
2. A new invitation with fresh expiration is created.
3. A new invitation email is sent to the user.

**Scenario:**

1. The **Tenant User** <ACT-USER> views the list of pending invitations.

2. The Tenant User <ACT-USER> selects "Resend" for the target user.
3. The Control Plane <TERM-SYS-CP> invalidates the old invitation.
4. The Control Plane <TERM-SYS-CP> creates a new invitation and sends the email.

**Related Requirements:**

- Invitation Resend <FR-TENANT-007>
- Control Plane Auditing <FR-LOG-003>

## UC-TENANT-SSO SSO Configuration

**Actor:** Tenant User <ACT-USER> (Role: Owner)

**Description:** The Tenant User <ACT-USER> (Role: Owner) configures an external Identity Provider (OIDC) to enable Single Sign-On for their users.

**Trigger:** The Tenant User <ACT-USER> initiates "SSO Setup" in the **Tenant Administration Console**.

**Preconditions:**

1. The Tenant User <ACT-USER> is logged in with Owner role.
2. The Tenant User <ACT-USER> has the necessary metadata (Client ID, Issuer URL) from their IdP.

**Postconditions:**

1. The tenant is configured to use the specified IdP.
2. Subsequent logins from this tenant's domain can use SSO.

**Scenario:**

1. The Tenant User <ACT-USER> enters IdP details (Issuer URL, Client ID, Client Secret).
2. The Control Plane <TERM-SYS-CP> verifies the IdP configuration (discovery).
3. The Control Plane <TERM-SYS-CP> saves the configuration.

**Related Requirements:**

- Tenant SSO Configuration <FR-AUTH-003>
- Control Plane Auditing <FR-LOG-003>

## Access Management

### UC-LOGIN Tenant User Login

**Actor:** Tenant User <ACT-USER>

**Description:** The Tenant User <ACT-USER> logs in to the system or a managed application using their credentials or an external IdP.

**Trigger:** The Tenant User <ACT-USER> attempts to access a protected resource.

**Preconditions:**

1. The Tenant User <ACT-USER> account exists and is active.

**Postconditions:**

1. The Tenant User <ACT-USER> receives an authentication token.
2. The Tenant User <ACT-USER> gains access to the application.

**Scenario:**

1. The Tenant User <ACT-USER> navigates to the **Universal Login Page**.
2. The Tenant User <ACT-USER> selects authentication method (Password or SSO).
3. If Password: The Tenant User <ACT-USER> enters email and password.

4. If SSO: The Tenant User <ACT-USER> is redirected to IdP and authenticates.
5. The Control Plane <TERM-SYS-CP> validates credentials.
6. The Control Plane <TERM-SYS-CP> issues an authentication token.
7. **Related Requirements:**

- Supported Authentication Methods <FR-AUTH-001>
- Session Management <FR-AUTH-005>

## UC-LOGOUT Tenant User Logout

**Actor:** Tenant User <ACT-USER>

**Description:** The Tenant User <ACT-USER> explicitly terminates their session to secure their access.

**Trigger:** The Tenant User <ACT-USER> selects "Logout" in the **Universal Login Page** or Managed Application.

**Preconditions:**

1. The Tenant User <ACT-USER> has an active Session <DAT-SESSION>.

**Postconditions:**

1. The Session <DAT-SESSION> is invalidated.
2. The user is redirected to the public login page.

**Scenario:**

1. The Tenant User <ACT-USER> initiates the logout action.
2. The Control Plane <TERM-SYS-CP> invalidates the session token.
3. The Control Plane <TERM-SYS-CP> redirects the user.

**Related Requirements:**

- Session Management <FR-AUTH-005>
- Control Plane Auditing <FR-LOG-003>

## UC-AUTH-RESET Password Reset

**Actor:** Tenant User <ACT-USER>

**Description:** The Tenant User <ACT-USER> initiates a password reset flow when they have forgotten their credentials.

**Trigger:** The Tenant User <ACT-USER> selects "Forgot Password" on the **Universal Login Page**.

**Preconditions:**

1. The Tenant User <ACT-USER> has a registered account with an email address.
2. The account is configured for password authentication.

**Postconditions:**

1. The Tenant User <ACT-USER> has updated their credential.
2. All existing Sessions <DAT-SESSION> are invalidated.

**Scenario:**

1. The Tenant User <ACT-USER> enters their email address on the **Universal Login Page**.
2. The Control Plane <TERM-SYS-CP> sends a password reset link/token to the email.
3. The Tenant User <ACT-USER> clicks the link and enters a new password.
4. The Control Plane <TERM-SYS-CP> updates the credential store.
5. The Control Plane <TERM-SYS-CP> invalidates all active sessions for the user.



**Related Requirements:**

- Password Reset <FR-AUTH-004>
- Control Plane Auditing <FR-LOG-003>

## System Deployment

### UC-DEV-REGISTER Application Registration

**Actor:** Developer <ACT-DEV>

**Description:** The Developer <ACT-DEV> registers the Managed Application <TERM-APP-TARGET> with the Control Plane to obtain credentials for API access. This is typically done as part of the initial system deployment.

**Trigger:** The Developer <ACT-DEV> initiates the "Register System" workflow (via CLI or script).

**Preconditions:**

1. The Developer <ACT-DEV> has administrative access to the Control Plane infrastructure.

**Postconditions:**

1. A Managed Application <DAT-APP> record is created.
2. An API Access Key <DAT-KEY> is issued and returned to the Developer <ACT-DEV>.
3. The Managed Application <TERM-APP-TARGET> is configured with the key.

**Scenario:**

1. The Developer <ACT-DEV> submits the application metadata (Name, Environment).
2. The Control Plane <TERM-SYS-CP> creates the application record.
3. The Control Plane <TERM-SYS-CP> generates a client ID and secret.
4. The Control Plane <TERM-SYS-CP> stores the hashed secret.
5. The Control Plane <TERM-SYS-CP> returns the ID and Secret to the Developer <ACT-DEV>.

**Related Requirements:**

- Application Registration <FR-SYS-001>
- API Key Management <FR-SYS-002>

### UC-DEV-UPDATE Application Update

**Actor:** Developer <ACT-DEV>

**Description:** The Developer <ACT-DEV> updates the configuration or status of a Managed Application <DAT-APP>. This includes disabling the application to prevent access.

**Trigger:** The Developer <ACT-DEV> initiates a deployment or CLI command to update the application.

**Preconditions:**

1. The Developer <ACT-DEV> has valid administrative credentials.
2. The target Managed Application <DAT-APP> exists.

**Postconditions:**

1. The Managed Application <DAT-APP> record is updated.
2. If status is set to Disabled, all API access is blocked.

**Scenario:**

1. The Developer <ACT-DEV> submits the update request (e.g., set status to Disabled).
2. The Control Plane <TERM-SYS-CP> validates the request.

3. The Control Plane <TERM-SYS-CP> updates the application record.
4. The Control Plane <TERM-SYS-CP> applies the new state (e.g., blocking incoming API calls).

**Related Requirements:**

- Application Lifecycle Management <FR-SYS-003>

## Audit Management

### UC-AUDIT-EXPORT Audit Log Export

**Actor:** Auditor <ACT-AUDIT>

**Description:** The Auditor <ACT-AUDIT> exports system audit logs for compliance review.

**Trigger:** The Auditor <ACT-AUDIT> selects "Export Logs" within the **Auditor Console**.

**Preconditions:**

1. The Auditor <ACT-AUDIT> is logged in with Auditor privileges.

**Postconditions:**

1. A CSV file containing the requested logs is downloaded to the Auditor <ACT-AUDIT>'s device.

**Scenario:**

1. The Auditor <ACT-AUDIT> navigates to the "Audit Logs" view in the **Auditor Console**.
2. The Auditor <ACT-AUDIT> selects the date range and filters for the export.
3. The Auditor <ACT-AUDIT> initiates the download.
4. The Control Plane <TERM-SYS-CP> queries the log storage.
5. The Control Plane <TERM-SYS-CP> formats the data as CSV and streams the response.

**Related Requirements:**

- Audit Log Collection <FR-LOG-001>
- Audit Log Export <FR-LOG-002>

### UC-AUDIT-RECORD-CP Control Plane Event Recording

**Actor:** Control Plane <TERM-SYS-CP>

**Description:** The Control Plane <TERM-SYS-CP> records internal state changes (e.g., provisioning, user management) as audit logs to ensure traceability of operator and admin actions.

**Trigger:** A state-changing operation is successfully completed by any Actor.

**Preconditions:**

1. The operation (e.g., Tenant Provisioning, User Deletion) has succeeded.

**Postconditions:**

1. An audit log entry describing the event is persisted.

**Scenario:**

1. An Actor (Operator, Tenant Owner) performs an action (e.g., "Provision Tenant").
2. The Control Plane <TERM-SYS-CP> executes the detailed business logic.
3. The Control Plane <TERM-SYS-CP> generates an audit log event containing Actor ID, Action, Resource, and Timestamp.
4. The Control Plane <TERM-SYS-CP> persists the log entry.

**Related Requirements:**

- Control Plane Auditing <FR-LOG-003>

## System Integration

This section describes the automated interactions between Managed Applications and the Control Plane.

### UC-SYS-APP-AUTH Feature Flag Retrieval

**Actor:** Managed Application <TERM-APP-TARGET> (System)

**Description:** The Managed Application <TERM-APP-TARGET> retrieves the active feature flags for its tenant to enable/disable functionality dynamically.

**Trigger:** The Managed Application <TERM-APP-TARGET> starts up or periodic refresh interval elapses.

**Postconditions:**

1. The Managed Application <TERM-APP-TARGET> receives the current set of flags.

**Scenario:**

1. The Managed Application <TERM-APP-TARGET> requests flags from the Control Plane <TERM-SYS-CP>.
2. The Control Plane <TERM-SYS-CP> identifies the tenant (via keys or context).
3. The Control Plane <TERM-SYS-CP> returns the flag configuration.

**Related Requirements:**

- Flag Delivery <FR-FLAG-002>

### UC-SYS-BILL-REPORT Billing Event Reporting

**Actor:** Managed Application <TERM-APP-TARGET> (System)

**Description:** The Managed Application <TERM-APP-TARGET> reports a billable event to the Control Plane <TERM-SYS-CP> for tracking.

**Trigger:** A user performs a billable action within the Managed Application <TERM-APP-TARGET>.

**Postconditions:**

1. The event is persisted in the Control Plane <TERM-SYS-CP>.

**Scenario:**

1. The Managed Application <TERM-APP-TARGET> detects billable event.
2. The Managed Application <TERM-APP-TARGET> sends event data to the Control Plane <TERM-SYS-CP>.
3. The Control Plane <TERM-SYS-CP> validates and stores the event.

**Related Requirements:**

- Billing Event Persistence <FR-BILL-001>
- Billing Event Ingestion <FR-BILL-002>

### UC-SYS-LOG-REPORT Audit Log Reporting

**Actor:** Managed Application <TERM-APP-TARGET> (System)

**Description:** The Managed Application <TERM-APP-TARGET> sends its security and operation logs to the Control Plane <TERM-SYS-CP> for centralized auditing.

**Trigger:** The Managed Application <TERM-APP-TARGET> generates a log entry.

**Postconditions:**

1. The log entry is collected by the Control Plane <TERM-SYS-CP>.

**Scenario:**

1. The Managed Application <TERM-APP-TARGET> generates a log.
2. The Managed Application <TERM-APP-TARGET> streams/sends the log to the Control Plane <TERM-SYS-CP>.
3. The Control Plane <TERM-SYS-CP> ingests the log.

**Related Requirements:**

- Audit Log Collection <FR-LOG-001>

## UC-SYS-BILL-EXPORT Billing Data Export

**Actor:** External Billing System <ACT-BILLING> (System)

**Description:** The External Billing System <ACT-BILLING> retrieves billing events from the Control Plane <TERM-SYS-CP> to generate invoices and perform reconciliation.

**Trigger:** Scheduled job or on-demand request from the External Billing System <ACT-BILLING>.

**Postconditions:**

1. The External Billing System <ACT-BILLING> receives the requested Billing Events <DAT-BILL-EVENT>.

**Scenario:**

1. The External Billing System <ACT-BILLING> requests billing events for a specified period/tenant.
2. The Control Plane <TERM-SYS-CP> authenticates and authorizes the request.
3. The Control Plane <TERM-SYS-CP> retrieves matching events from the data store.
4. The Control Plane <TERM-SYS-CP> returns the event data to the External Billing System <ACT-BILLING>.

**Related Requirements:**

- Billing Data Export <FR-BILL-003>

## Schema Definitions

This section defines the core data entities managed by the Control Plane <TERM-SYS-CP>.

### Tenants

Represents a customer organization subscribed to the Managed Application <TERM-APP-TARGET>.

Field	Type	Description
id	UUID	Unique identifier for the tenant.
name	String	Display name of the organization.
domain	String	Unique domain identifier for the tenant (e.g., <code>acme</code> ).
plan	Enum	Subscription plan (e.g., <code>Free</code> , <code>Pro</code> , <code>Enterprise</code> ).
status	Enum	Account status ( <code>Active</code> , <code>Suspended</code> ).
created_at	Timestamp	Record creation time.

## Users

Represents an individual user belonging to a **Tenant** <DAT-TENANT> or the Platform.

Field	Type	Description
id	UUID	Unique identifier for the user.
tenant_id	UUID	Foreign Key to <b>Tenants</b> <DAT-TENANT>. Null for Platform Operators.
email	String	Unique email address used for login.
role	Enum	Access level ( <b>DAT-ROLE</b> ).
status	Enum	User status ( <b>Invited, Active, Disabled</b> ).

## Roles

Enumeration of defined user roles.

- **Owner**: Full access to tenant configuration, billing, and user management.
- **Administrator**: Access to user management and tenant configuration (excluding billing).
- **User**: Access to the **Managed Application** <TERM-APP-TARGET> features only.
- **Operator**: (Platform level) Full access to the **Control Plane** <TERM-SYS-CP>.

## Feature Flags

Controls the availability of features for specific tenants.

Field	Type	Description
id	UUID	Unique identifier.
tenant_id	UUID	Foreign Key to <b>Tenants</b> <DAT-TENANT>.
key	String	Feature identifier (e.g., <b>ai_module_enabled</b> ).
value	Boolean	State of the feature ( <b>True/False</b> ).

## Audit Logs

Immutable record of system events for security and compliance.

Field	Type	Description
id	UUID	Unique identifier.
timestamp	Timestamp	Time when the event occurred.
actor_id	String	ID of the user or system component initiating the action.
actor_type	Enum	Type of actor ( <b>User, Operator, System</b> ).
action	String	Description of the operation (e.g., <b>tenant.create</b> ).
resource	String	Identifier of the target resource.
outcome	Enum	Result of the operation ( <b>Success, Failure</b> ).
metadata	JSON	Additional context (e.g., previous values, IP address).

## Managed Applications

Represents a registered **Managed Application** <TERM-APP-TARGET> instance that interacts with the Platform APIs.

Field	Type	Description
id	UUID	Unique identifier.
name	String	Name of the application.
owner_id	String	Identifier of the <b>Developer</b> <ACT-DEV> or owner.
status	Enum	Registration status ( <b>Active</b> , <b>Disabled</b> ).

## API Access Keys

Credentials used by **Managed Applications** <DAT-APP> to authenticate against **Control Plane** <TERM-SYS-CP> APIs.

Field	Type	Description
id	UUID	Unique key identifier (KID).
app_id	UUID	Foreign Key to <b>Managed Applications</b> <DAT-APP>.
key_hash	String	Secure hash of the API Secret.
scopes	String[]	List of allowed API scopes (e.g., <b>bill:write</b> , <b>log:write</b> ).
created_at	Timestamp	Issuance time.
expires_at	Timestamp	Expiration time (optional).

## SSO Configuration

Stores the Identity Provider details for a **Tenant** <DAT-TENANT>.

Field	Type	Description
id	UUID	Unique identifier.
tenant_id	UUID	Foreign Key to <b>Tenants</b> <DAT-TENANT>.
issuer_url	String	OIDC Issuer URL.
client_id	String	Client Identifier at IdP.
secret	String	Encrypted Client Secret.
created_at	Timestamp	Configuration time.

## User Invitations

Tracks pending invitations for new users.

Field	Type	Description
id	UUID	Unique identifier.
tenant_id	UUID	Foreign Key to <b>Tenants</b> <DAT-TENANT>.
email	String	Target email address.
role	Enum	Proposed role ( <b>DAT-ROLE</b> ).
token	String	Unique token sent via email.
expires_at	Timestamp	Token expiration time.
status	Enum	Invitation status ( <b>Pending</b> , <b>Accepted</b> , <b>Expired</b> ).

## Billing Events

Raw records of billable activities reported by applications.

Field	Type	Description
id	UUID	Unique identifier.
tenant_id	UUID	Foreign Key to <b>Tenants</b> <DAT-TENANT>.
app_id	UUID	Foreign Key to <b>Managed Applications</b> <DAT-APP>.
event_type	String	Type of billable action (e.g., <code>api_call</code> , <code>storage_gb</code> ).
quantity	Integer	Amount consumed.
timestamp	Timestamp	Event occurrence time.

## User Sessions

Represents an active login session for a **User** <DAT-USER>.

Field	Type	Description
id	UUID	Unique identifier for the session.
user_id	UUID	Foreign Key to <b>Users</b> <DAT-USER>.
token	String	Secure session token or JWT reference.
created_at	Timestamp	Session creation time.
expires_at	Timestamp	Session expiration time.
status	Enum	Session status ( <b>Active</b> , <b>Revoked</b> ).

## User Interfaces

This section defines the primary User Interfaces (UI) provided by the Control Plane.

### IF-OPS-CONSOLE Operator Console

**User:** ACT-OPS **Description:** The administrative web portal for Platform Operators. Provides capabilities for tenant provisioning, feature flag management, and system monitoring.

### IF-TENANT-CONSOLE Tenant Administration Console

**User:** ACT-USER (Owner, Admin) **Description:** The self-service web portal for Tenant Administrators. Provides capabilities to list users, manage roles and status (e.g., Disable), revoke sessions, send invitations, configure SSO, and view subscription details.

### IF-AUDIT-CONSOLE Auditor Console

**User:** ACT-AUDIT **Description:** The compliance and observation portal for Auditors. Provides read-only access to system audit logs and reporting capabilities.

### IF-LOGIN-UI Universal Login Page

**User:** ACT-USER, ACT-OPS, ACT-AUDIT **Description:** The centralized login page presented to all users. Supports input for Email/Password, redirects for SSO/OIDC authentication, and provides access to password reset workflows.

## Interface Requirements

This section defines the external interfaces provided by the system.

## API-BILL Billing Event API

**Type:** REST API **Direction:** Bidirectional (TERM-APP-TARGET <-> TERM-SYS-CP / ACT-BILLING <-TERM-SYS-CP) **Purpose:** To report billable operations from managed applications and to retrieve billing events for invoicing. **Payload:** SHALL include Tenant ID, Timestamp, Event Type, and Quantity.

## API-LOG Audit Log API

**Type:** REST API **Direction:** Input (TERM-APP-TARGET -> TERM-SYS-CP) **Purpose:** To report security and operational events for audit purposes. **Payload:** SHALL include Timestamp, Actor ID, Event Type, Resource ID, Outcome, and IP Address.

## API-FLAG Feature Flag API

**Type:** REST API **Direction:** Output (TERM-SYS-CP -> TERM-APP-TARGET) **Purpose:** To retrieve the active feature flags for a specific tenant. **Caching:** Managed apps SHOULD cache this response to minimize latency.