realism n. 现实主义

technique n. 技巧,手法 (e.g. Realism as a literary technique was most popular in U.S. literature from around 1860 till 1890.)

pretty much 大约

Civil War 南北战争

sentimental adj. 过度情绪化

overly adv. 过度地

as a whole 作为一个整体 (e.g. Let's look at society as a whole.)

rational philosophy 理性哲学

factual analysis 事实分析

political adj. 政治的

socioeconomic adj. 社会经济的

industrialism n. 工业化

urbanization n.城市化

affluence n. 富裕, 丰富 (e.g. The rise in middle class affluence.)

paraphrase v. 转述

tricks of the trade 伎俩,诀窍

verisimilitude n. 逼真性

board n. 黑板 (e.g. Should I write that on the board?)

in a way 某种方式上

analogy n. 比喻

capture v. 捕捉

plot n. 情节

authentic adj. 真实的

objectivity n. 客观性

dramatic adj. 戏剧性

narrator n. 叙述者

iournalist n. 记者

marginalized groups 边缘群体 (e.g. She wrote mainly about some marginalized groups of the time.)

immigrant n. 移民

novella n. 短篇小说

critic n. 评论家

revisit v. 重临,重游,再访 (e.g. Some critics and scholars are starting to revisit her works and study them more seriously.)

emulate v. 模仿

solid n. 固体

liquid n. 液体

gas n. 气体

homogeneous adj. 同质的 heterogeneous adj. 异质的

phase n. 态

prefix n. 前缀 throughout adv. 从始至终,遍及 (e.g. The prefix homo means "same", so a homogeneous mixture is the same throughout.) alcohol n. 酒精 disperse v. 分散 perceive v. 察觉 any longer 再也不能 (e.g. You can't perceive any boundary between the two liquids any longer.) density n. 密度 mechanically adv. 机械地 naked eye 裸眼 magnify v. 放大 suspend v. 悬浮 filtration n. 过滤 filter n. 过滤器 solution n. 溶液 distillation n. 蒸馏 distill v. 蒸馏 dissolve v. 溶解 retail sector 零售业 shift 表转变话题 (e.g. Let's shift now to the service sector.) service sector 服务业 goods n. 商品 intangible adj. 无形的 career counseling 职业咨询 strive to do sth. 努力做某事 stem from 源自 (e.g. Other failures stem from process problems.) car rental agency 汽车租赁公司 compensation n. 补偿 promptly adv. 立即,迅速地 encompass v. 包含 (e.g. Service recovery encompasses all the actions take to get a disappointed customer back to a state of satisfaction.) restore v. 重塑 (e.g. Your customer might even restore his faith in your company.) significant determinant 重要的决定性因素 hotel chain 连锁旅馆 paradox n. 悖论,反论 get-go n. 开始 delighted adj. 高兴的 as opposed to 而不是(e.g. So you could implement a recovery plan that'll leave your customer delighted as opposed to merely satisfied.) hold true 保持正确

word of mouth 口碑 (e.g. But negative word of mouth can get bad implication for your

in a hurry 赶时间

business.)

at the expense of sth. 以某物为代价