SYS366 – Problem Statement and Stakeholders Needs Worksheet

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| **Date Submitted:** |  |
| **Team Number and Name:** |  |
| **Team Members who worked on this:** |  |

**Problem Statement**

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| **The Problem of** |  |
| **Affects** |  |
| **The impact of which is** |  |
| **A successful solution would** |  |

**Stakeholder and Users Needs**

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| **Stakeholder** | **Need in the new system** | **Feature in the new System** |
| **Project Manager** | **Register and keep track of labourers.**  **Create and keep track of project proposals and budgets for proposals. Keep track of project progress.**  **Schedule staff and labourers for work.** | **Maintain list of labourers**  **Maintain quotes/proposals**  **Maintain projects**  **Maintain work schedule** |
| **Clients** | **Contact and receive customer service.**  **To be billed for services and goods rendered.**  **To be able to pay for services and goods with credit card through the system.** | **Email system**  **Maintain invoices**  **Process credit card payment** |
| **Employees** | **Check work schedule** | **Maintain work schedule** |
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