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Date of Birth: 03-05-1997

RHEL Certified, passionate Technical Lead with 6+ years of experience in Linux Administration and Cloud support seeking an Azure DevOps role. Proven ability to manage Linux/Windows servers on Azure/GCP Cloud, experienced in Telecom OSS and Product

Professional Summary

KM SONI SINGH

Technical Lead

RHEL & Azure Associate certified Technical Lead with 6+ years of experience in Linux Administration and Cloud support.

Worked on projects at companies like Telecom OSS, Product support on GreatBuyz, managed Linux/Windows servers for US/UK client over Azure/GCP Cloud.

support. Confident and eager to leverage expertise in SRE and DevOps practices.

Immensely confident, Team leadership, excellent technical skills and can join immeidiately.

Career Timeline



Work Experience

Oct 2024 - Present

Technical Lead

Comviva Technology (Gurgaon, Haryana, India)

Led technical initiatives and maintained cloud infrastructure to support Handset Loan services, focusing on reliability and performance.

- Provided Handset Loan services to customers in Africa, addressing and resolving issues through ZohoDesk.
- Maintained Linux servers on AWS cloud, ensuring optimal performance of Linux and Ruby on Rails-based application services on Ubuntu servers.
- Monitoring on Grafana for application and server monitoring, enhancing system observability.
- Applied practical knowledge of Azure, AWS, and GCP clouds in managing infrastructure and services.
- Utilized Azure DevOps, including Azure Repos, Azure Boards, Azure Artifacts, and CI/CD Pipelines, to streamline development processes.
- Employed Terraform and Ansible for Infrastructure as Code (IaC) and automation, improving deployment efficiency.

Achievements:

Improved deployment efficiency through implementation of Terraform and Ansible for Infrastructure as Code (IaC).

Soft Skills

Problem-solving Collaboration

Communication Adaptability

Technical Skills

Azure DevOps
Ansible
Terraform
Docker
Kubernetes
Linux
AWS (EC2)
GCP
Shell Scripting
Python
MySql
Mongodh



Core Competencies

- Cloud Infrastructure Management
- Automation & Orchestration
- Configuration Management
- Incident Resolution
- · System Monitoring
- · Release Management
- Infrastructure as Code (IaC)
- DevOps Practices
- Version Control
- · Security Best Practices

Certifications

- Microsft Azure Adminustrator AssociateCertification number: 4441DD-743504 (Microsoft - 2025)
- Redhat Enterprise
 CertificationCertification ID: 220-018-287 (Redhat Enterprise - 2022)

Education

High School

B R Inter College, Samana, Hapur UttarPradesh May 2010 - May 2011

Site Reliability Engineer L2

Dell Technologies (Bangalore Rural, Karnataka, India)

Ensured the reliability and performance of Linux/Windows server infrastructure through rigorous monitoring, proactive maintenance, and timely issue resolution.

- Managed Linux/Windows servers on VCenter and Azure/GCP cloud environments, implementing best practices for system administration.
- Performed patching of Linux servers to maintain required versioning and enhanced system security.
- Installed essential packages and updated kernel parameters, optimizing system performance.
- Addressed file management issues, adjusted disk space allocations, managed Active Directory, and resolved SSH access problems.
- Deployed new Linux machines on Azure cloud and provided comprehensive support for application activities.
- Utilized Avantra for server monitoring and log analysis, proactively identifying and addressing potential issues.
- Resolved an average of 50 P2/P3 tickets daily via ServiceNow, addressing issues raised by clients and internal teams.
- Troubleshooted and resolved Linux server hang-ups and panic issues, ensuring system stability.

Achievements:

Maintained consistent resolution of 50 P2/P3 tickets daily via ServiceNow, exceeding client and internal team expectations.

Oct 2019 - Dec 2019

Application Support Engineer Turaco Mobile Pvt Ltd (Bangalore Rural, Karnataka, India)

Ensured reliable application performance and system stability through proactive server maintenance, configuration management, and timely issue resolution.

- Installed, configured, and maintained operating systems, focusing on Red Hat Enterprise Linux 6/7 and CentOS 6/7.
- Provided application support for the Greatbuyz product, ensuring optimal performance and reliability.
- Executed memory upgrades of servers, both with and without server shutdowns, to enhance system capabilities.
- Installed and applied Red Hat recommended packages, maintaining system security and stability.
- Managed job scheduling using CRON and configured Access Control Lists (ACLs) for user access.
- Installed and configured essential services, including PHP, Python, MySQL, Mongod, HTTPD, Nagios, and SSH.
- Deployed and tested release patches on production servers, verifying proper functionality.
- Orchestrated creation and maintenance of new virtual machines on DigitalOcean cloud platform.
- Employed Nagios for diligent monitoring of servers, ensuring proactive identification of issues.

Achievements:

Enabled seamless operations by managing and maintaining critical server infrastructure and applications.

Jul 2018 - Jun 2019

OSS solution Engineer

Nokia (Noida, Uttar Pradesh, India)

Managed server infrastructure and ensured system stability through proactive monitoring, maintenance, and user account management.

- Monitored servers for CPU and memory utilization, ensuring optimal resource allocation.
- Conducted daily health checks of servers, proactively identifying potential issues.
- Performed monthly cleanup of user accounts and assessed user management status, maintaining system integrity.
- Managed file systems, including the creation, deletion, and permission settings of files and folders.
- Leveraged third-party tools (ZTE, Huawei tools) to enhance operational efficiency.

Intermidiate

R S S inter College, Dhaulana, Hapur Uttarpradesh May 2011 - May 2013

Bachelors in Technology

Dr A P J Abdul Kalam university, Lucknow, Uttarpradesh May 2013 - May 2017

Languages

English Hindi

Hobbies

Learning Technology

Exploring Adventures Cooking

Troubleshooting

Achievements

- Completed full Azure DevOps Training from KR network.
- Completed Terraform training from KR network.

• Applied knowledge of VCSCluster for improved system management and reliability.

Achievements:

Contributed to the smooth operation of OSS solutions through diligent server monitoring and system maintenance.



Linux Administrator UniOrange Solutions (New Delhi, Delhi, India)

Maintained and supported Linux servers, focusing on stability, performance, and efficient resource utilization.

- Delivered technical L1 support for Linux servers, addressing and resolving a variety of issues.
- Administered RHEL 7 and CentOS 7 servers, ensuring smooth and efficient operation.
- · Utilized RPM and YUM for package management, maintaining system software up-to-date.
- · Monitored CPU and Memory performance, optimizing resource utilization.
- Managed disk space, ensuring sufficient storage capacity.
- Oversaw process management, optimizing system performance.

Achievements:

Provided efficient L1 support and maintained Linux server infrastructure, ensuring system stability and optimal performance.

My GitHub Projects

https://github.com/soni12-wp/soni