

SONI SINGH

Azure Devops

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RHEL Certified, passionate Technical Lead with 6+ years of experience in Linux Administration and Cloud support seeking an Azure DevOps role at Microsoft. Proven ability to manage Linux/Windows servers on Azure/GCP Cloud, experienced in Telecom OSS and Product support. Confident and eager to leverage expertise in SRE and DevOps practices.

Professional Summary

RHEL Certified passionate Technical Lead with 6+ years of experience in Linux Administration and Cloud support. Worked on projects at companies like Telecom OSS, Product support on GreatBuyz, managed Linux/Windows servers for US/UK client over Azure/GCP Cloud. Immensely confident, Team leadership, excellent technical skills and currently chasing the position from SRE to Azure Devops role.

Work Experience

Technical Lead Oct 2024 - Present
Comviva Technology (Gurgaon, Haryana, India)

Led technical initiatives and maintained cloud infrastructure to support Handset Loan services, focusing on reliability and performance.

- Provided Handset Loan services to customers in Africa, addressing and resolving issues through ZohoDesk.
- Maintained Linux servers on AWS cloud, ensuring optimal performance of Linux and Ruby on Rails-based application services on Ubuntu servers.
- Implemented Grafana for application and server monitoring, enhancing system observability.
- Applied practical knowledge of Azure, AWS, and GCP clouds in managing infrastructure and services.
- Utilized Azure DevOps, including Azure Repos, Azure Boards, Azure Artifacts, and CI/CD Pipelines, to streamline development processes.
- Employed Terraform and Ansible for Infrastructure as Code (IaC) and automation, improving deployment efficiency.

Achievements:

Improved deployment efficiency through implementation of Terraform and Ansible for Infrastructure as Code (IaC).

Site Reliability Engineer L2 Aug 2020 - Sep 2024
Dell Technologies (Bangalore Rural, Karnataka, India)

Ensured the reliability and performance of Linux/Windows server infrastructure through rigorous monitoring, proactive maintenance, and timely issue resolution.

- Managed Linux/Windows servers on VCenter and Azure/GCP cloud environments, implementing best practices for system administration.
- Performed patching of Linux servers to maintain required versioning and enhanced system security.
- Installed essential packages and updated kernel parameters, optimizing system performance.
- Addressed file management issues, adjusted disk space allocations, managed Active Directory, and resolved SSH access problems.
- Deployed new Linux machines on Azure cloud and provided comprehensive support for application activities.
- Utilized Avanza for server monitoring and log analysis, proactively identifying and addressing potential issues.
- Resolved an average of 50 P2/P3 tickets daily via ServiceNow, addressing issues raised by clients and internal teams.
- Troubleshooted and resolved Linux server hang-ups and panic issues, ensuring system stability.

Achievements:

Maintained consistent resolution of 50 P2/P3 tickets daily via ServiceNow, exceeding client and internal team expectations.

Application Support Engineer Oct 2019 - Dec 2019
Turaco Mobile Pvt Ltd (Bangalore Rural, Karnataka, India)

Ensured reliable application performance and system stability through proactive server maintenance, configuration management, and timely issue resolution.

Technical Skills

| | |
|-----------------|-------|
| Azure DevOps | ●●●●○ |
| Ansible | ●●●●○ |
| Terraform | ●●●●○ |
| Docker | ●●●●○ |
| Kubernetes | ●●●●○ |
| Linux | ●●●●○ |
| AWS (EC2) | ●●●●○ |
| GCP | ●●●●○ |
| Shell Scripting | ●●●●○ |
| Python | ●●●●○ |

Soft Skills

Problem-solving
Collaboration
Communication
Adaptability

Core Competencies

Cloud Infrastructure Management
Automation & Orchestration
Configuration Management
Incident Resolution
System Monitoring
Release Management
Infrastructure as Code (IaC)
DevOps Practices
Version Control
Security Best Practices

Certifications

- **Azure DevOps** (2025)
- **Terraform** (2025)
- **Redhat Enterprise Certification** KR Network (2022)

- Installed, configured, and maintained operating systems, focusing on Red Hat Enterprise Linux 6/7 and CentOS 6/7.
- Provided application support for the Greatbuyz product, ensuring optimal performance and reliability.
- Executed memory upgrades of servers, both with and without server shutdowns, to enhance system capabilities.
- Installed and applied Red Hat recommended packages, maintaining system security and stability.
- Managed job scheduling using CRON and configured Access Control Lists (ACLs) for user access.
- Installed and configured essential services, including PHP, Python, MySQL, Mongod, HTTPD, Nagios, and SSH.
- Deployed and tested release patches on production servers, verifying proper functionality.
- Orchestrated creation and maintenance of new virtual machines on DigitalOcean cloud platform.
- Employed Nagios for diligent monitoring of servers, ensuring proactive identification of issues.

Achievements:

Enabled seamless operations by managing and maintaining critical server infrastructure and applications.

OSS solution Engineer Jul 2018 – Jun 2019

Nokia (Noida, Uttar Pradesh, India)

Managed server infrastructure and ensured system stability through proactive monitoring, maintenance, and user account management.

- Monitored servers for CPU and memory utilization, ensuring optimal resource allocation.
- Conducted daily health checks of servers, proactively identifying potential issues.
- Performed monthly cleanup of user accounts and assessed user management status, maintaining system integrity.
- Managed file systems, including the creation, deletion, and permission settings of files and folders.
- Leveraged third-party tools (ZTE, Huawei tools) to enhance operational efficiency.
- Applied knowledge of VCSCluster for improved system management and reliability.

Achievements:

Contributed to the smooth operation of OSS solutions through diligent server monitoring and system maintenance.

Linux Administrator Aug 2017 – May 2018

UniOrange Solutions (New Delhi, Delhi, India)

Maintained and supported Linux servers, focusing on stability, performance, and efficient resource utilization.

- Delivered technical L1 support for Linux servers, addressing and resolving a variety of issues.
- Administered RHEL 7 and CentOS 7 servers, ensuring smooth and efficient operation.
- Utilized RPM and YUM for package management, maintaining system software up-to-date.
- Monitored CPU and Memory performance, optimizing resource utilization.
- Managed disk space, ensuring sufficient storage capacity.
- Oversaw process management, optimizing system performance.

Achievements:

Provided efficient L1 support and maintained Linux server infrastructure, ensuring system stability and optimal performance.

Education

Bachelor (May 2017)

Sanskar Educational Institute, Ghaziabad, Uttar Pradesh, India

Bachelor

Dr APJ Abdul Kalam University Lucknow, Ghaziabad, Uttar Pradesh, India

Hobbies

Learning Technology, Exploring Adventures, Cooking, Troubleshooting

Languages

English, Hindi