Project Design Phase

Proposed Solution

Date: 31 October 2025
Team ID: NM2025TMID07700
Project Name: Educational Organization using ServiceNow
Name: Soniya Rani M
Department: Artificial Intelligence and Data Science
Maximum Marks: 2 Marks

S.No.	Parameter	Description
1	Problem Statement (Problem to be solved)	Educational institutions face major challenges in managing academic and administr...
2	Idea / Solution Description	The project proposes developing an Educational Organization Management System...
3	Novelty / Uniqueness	The solution leverages ServiceNow's automation and workflow tools to create a dig...
4	Social Impact / Customer Satisfaction	This solution improves efficiency for both students and administrators, ensuring bet...
5	Business Model (Revenue Model)	The system can be offered as a cloud-based educational management service, whe...
6	Scalability of the Solution	The solution can be scaled to include additional modules such as exam manageme...

Reference:
Infographic created using MidJourney.

Solution Description:

The **Educational Organization using ServiceNow** project provides a centralized and automated digital platform to handle all academic and administrative operations. Using ServiceNow's workflow automation, institutions can streamline student enrollment, attendance, faculty management, and report generation processes efficiently.

By implementing role-based dashboards and automated notifications, the system enhances communication and data transparency. It eliminates the dependency on manual record keeping, thereby improving productivity, accuracy, and the overall educational experience.

This approach harnesses **native ServiceNow functionality** — making the solution adaptable, cost-effective, and highly efficient for the evolving needs of modern educational systems.