

Sonia

DevOps Engineer | RPA | Azure Developer



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Meticulous developer with 4+ years of experience (including 3 months experience of onsite) in financial services domain, Azure platform, Robotics Process Automation and extensive knowledge on managing the development, testing, implementation, and deployment of robots.



Skills

Tools: Kofax Kapow, Design Studio, Management Console, Eclipse, VS Code

Languages: Java, CSS3, HTML5, TypeScript, Python

Framework: Angular 7, Bootstrap, Spring, Hibernate

Databases: MySQL, MongoDB, Azure Cosmos DB

Source Code Management: Git, SVN, Bitbucket, Azure Repos

Tracking tools: JIRA, Azure Boards

Cloud Services: Azure Test Plans, Azure Pipeline, Azure Artifacts

Others: ServiceNow, Jenkins, SharePoint, Confluence, Maven, Splunk



Work History

2022-01 - Current

Technology Analyst

Infosys Limited, Pune

- Collaborated and participated in all stages of development lifecycle, using **Agile** and **DevOps** methodologies from requirement gathering to production releases.
- Participated in sprint **backlog**, sprint **retrospective**, sprint **planning**, **refinement** meetings and contributed to team to meet goals.
- Collaborated with clients to determine need and devise appropriate solutions gathered and defined customer requirements to develop **detailed analysis** and clear specifications for project plans.
- Revised, modularized, and updated old code bases to modern development standards, **reducing operating costs** and **improving functionality**.
- Collaborated with project managers and team to select ambitious, but realistic milestones on development, **client interactions and presentations**.

- Active involved in **ST testing** , **ET testing** , **integration testing** , **end to end testing** and **regression testing** of robot prior production release.
- Responsible for **test goal creation** , handling negative and positive scenarios for given requirement.
- Implemented customized **CI/CD pipeline** using **Azure DevOps** for Robotics Process Automation project.
- Active role in developing, testing, deploying, and promoting robot to production environment.
- Performed root cause analysis to provide resolutions for **production** issues.
- Responsible for regular **production support** activities as well as extensive onsite support.

2022-05 - 2022-08

Technology Analyst, Onsite Experience

Infosys Limited, Amsterdam, North Holland

- Performed **requirement analysis** by gathering requirements based on interactions with product owners, stakeholders and implementation of business process solutions.
- Carefully documented requirements, workflows and knowledge in **Confluence** and **SharePoint** for education of newcomers in team and delivered KT sessions as well.
- Gained knowledge on Financial Services of **European Union**.
- Brainstormed new way of working and facilitated the **presentation** to clients.
- Worked on building solutions using **Kofax Kapow** to create robots for **automating** several tasks e.g. Closing sleeping accounts, searching clients in application, validating inputs, opening new accounts for customer etc.
- Worked on robots which helped our client in detecting **financial crime**, worked with client outreach team and migrated applications from CMS to **Azure**.
- Facilitated implementation of **Reliability Engineering principles** in Robotics teams.

2021-01 - 2021-12

Senior Systems Engineer

Infosys Limited, Mysore

- Worked in **Agile** methodology my responsibilities included continuous interaction with clients on deciding which process can be automated as well as through entire **SDLC** .
- Performed **root cause analysis** to provide resolutions for production issues.
- Performed post deployment analysis on further optimizing process by integrating manual flows, customized utilities and scripts etc.
- Created a **Service Now dashboard** to track incidents/Calls/Changes and this benefited my team in tracking **SLAs** and urgent changes going to **Production**

2019-04 - 2020-12

Systems Engineer

Infosys Limited, Mysore

- Worked as a team on **Infosys stream project** E-kart in which user can buy products and handled product feedback section.
- Developed a **single page application** using JAVA, RESTful API, Oracle DB and Angular4.

- Developed backend which includes validating user requirements , coding API classes, writing logic parts for implementing Service layer and DAO layer, tested code by writing JUnit test cases.
- Participated in regular **stand-up meetings** , deployed code using Jenkins.



Education

2015-08 - 2018-07

Bachelor of Technology: Computer Engineering

Punjabi University - Patiala, Punjab

2012-08 - 2015-07

Diploma: Computer Engineering

Pt. J R Govt Polytechnic College - Hoshiarpur, Punjab



Certifications

Microsoft Certified: DevOps Engineer Expert (AZ-400)

Microsoft Certified: Azure Developer Associate (AZ-204)

Microsoft Certified: Azure Fundamentals (AZ-900)

RPA 10.4 Essentials certification, Kofax

Certified in Kofax Kapow 10.3 (RPA), Kofax

Oracle Cloud Infrastructure Foundations 2021 Certified Associate, Oracle

Business Communication Level 10 certification (BCEP), Learnship

HMM: Innovation and Creativity, Presentation Skills, Time Management



Languages

English, Hindi, Punjabi



Accomplishments

- Acting as **Test/QA Chapter Lead** across all Robotics teams. This role is not only limited to mentoring the chapter members but also getting them accustomed to latest testing methodologies, frameworks and automation, which optimizes the deliverables for their respective teams.
- Acted as **Scrum Master** and led a new DevOps team of 7 members for developing bots for the tedious and complicated processes such as KYC, Risk analysis etc.
- **Infosys Insta Award** for the valuable contribution towards Chapter Lead team by Infosys.
- **DQ Game Changer Award** for outstanding efforts in achieving high Digital Quotient through skilling initiatives by Infosys.