

RAVINDER SONI

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[www.http://ravindersoni.com](http://ravindersoni.com)

SR. IT PROJECT MANAGER

CERTIFIED AGILE SCRUM MASTER | INTERNATIONAL IT PROJECT DEVELOPMENT

- ✓ **Certified Scrum Master** having wide-ranging business and technical experience with competency to analyze and resolve the business challenges into workable solutions.
- ✓ **Certified Microsoft IT Professional** having proven track record of successful IT projects in wide range of business scenarios.
- ✓ **Articulate communicator** skilled in delivering insightful presentations and strengthening relationships with business partners, peers and senior leadership.
- ✓ **Proven mentor, trainer and director** of multidisciplinary teams in line with diligent performance initiatives.
- ✓ **Hands-on, dedicated professional** with over 15 years of experience as a senior IT professional.
- ✓ **Strong relationship builder** with IT staff, customers, vendors and third party contractors.
- ✓ **Proven leader** in application development, computer programming and architecture design.

OBJECTIVE

Career with organization that utilizes my experience and provide an opportunity for professional development and advancement in management.

KEY SKILLS

- | | | |
|------------------------|-----------------------|-----------------------|
| ✓ Project Management | ✓ Team Player | ✓ Time Management |
| ✓ Leadership | ✓ Reporting | ✓ Client Relationship |
| ✓ Team building | ✓ Budgeting | Management |
| ✓ Cost Control | ✓ System Analysis and | ✓ Customer Service |
| ✓ Software Development | Design | ✓ Process building |

"Received Best Manager Award in 2006 for developing and implementing web based financial Accounting System."

"Saved over 1.5 million by accomplishing the project of outsourcing the customer service process"

"Setting up of overseas call center facility from scratch level right from Business objective analysis and aligning it with workable solutions, measuring the current call volume vs number of agents and average wait timings."

ACCOMPLISHMENTS

- Successfully implemented agile Scrum framework in the organization for software development. Completed the life cycle from Envision to Close of the project. Conducting daily standup meetings, preparing project charter to do lists along with roles and responsibilities, backlog grooming, removing impediments, educating the teams about scrum framework and making them to distinguish between scrum and non-scrum actions, progress charts and backlog analysis reports. Interacting with project sponsors and stake holders, motivating team for timely execution of feature, Managing Iterations keeping track of changes and communicating to management and development team.
- Generated additional revenue of \$800K by managing the project to streamline the operations of off-shore locations and implementing Real time lead management System for outbound calling.
- Negotiating with project stakeholders about the cost effectiveness of the solutions, capacity planning, hiring the staff, purchase of hardware, software and setting up the processes for each department.
- Lead a team of 45 Software developers and implemented the projects ahead of schedule and on budget.
- Implemented successfully Production Status System for an assembly line production environment in an auto part manufacturing plant. Thus enabling the production controller to keep tab on wastage, rejections and planning the shifts.

PROFESSIONAL EXPERIENCE

- **Sr. Project Manager** (on contract) at Godoy express (2015-2016) January 1, 2015 June 1, 2016
- **Deputy Director New Project Development (Software)** at SMCCA Data Processing Center (2011-2014) May 1, 2011 December 1, 2014
- **IT Coach** at Oxford Institute of Technology (2010-2011) April 1, 2010 April 1, 2011
- **Director Customer Service Resources** at Sylmark Inc (2006-2009) August 1, 2006 December 1, 2009
- **Manager (New Product Development)** - at World Fashion Exchange (2004-2006) January 1, 2004 December 1, 2006
- **Business Development Manager** at Btn Access Pte. (2003-2004) January 1, 2003 December 1, 2004
- **Manager IT** at Health and Home Shopping Inc. (2001-2003) January 1, 2001 January 1, 2003

- **Sr. Manager MIS** at Hilton Roulunds Limited (1993-2001) January 1, 1993 January 1, 2001
- **System Officer** at Lipton India Limited Food and Beverage Company (1991-1992) January 1, 1991 January 1, 1992
- **System Officer** at Fortune International. India (1988-1991) January 1, 1988 January 1, 1991
- **Programmer** at Delhi Institute of Management. (1986-1988) January 1, 1986 January 1, 1988

EDUCATION

BACHELOR OF ARTS (COMMERCE)

UNIVERSITY OF DELHI, India

PROFESSIONAL DEVELOPMENT

- **UCLA Extn. Boot Camp Full Stack Web Development**
- **CERTIFIED SCRUM MASTER – SCRUM ALLIANCE**
- **DIPLOMA IN PROJECT MANAGEMENT**
- **LEAN SIX SIGMA (BLACK BELT)**
- **CERTIFICATION IN WEB TECHNOLOGY**
- **Certified Web Master (eMarketing Association)**
- **MICROSOFT CERTIFIED PROFESSIONAL (MCP)**
- **MICROSOFT CERTIFIED IT PROFESSIONAL (MCITP)**
- **MICROSOFT CERTIFIED TECHNOLOGY SPECIALIST (MCTS)**
- **QUALITY ASSURANCE AND ISO 9000 DIPLOMA**
- **COMPUTER SCIENCE DIPLOMA**

TECHNICAL SKILLS

Platforms: Windows, DOS, Linux

- Software:**
- HTML, Bootstrap, CSS, Javascript, JQuery, Ajax, Axios, Visual Basic
 - Firebase, MySql, MS Sql, MongoDB
 - Content management system (CMS) –WordPress.
 - Trelo, Github, Heroku.
 - MS Project/Visio, MS Office

IMMIGRATION STATUS: U.S. Citizen