**TELL ME ABOUT YOURSELF.**

I'd really describe myself as a person with a versatile skill-set, a lot of integrity and a willingness to go the extra mile to satisfy the needs of a company. I’m committed and dedicated to every work that is given to me. And since I’m new to this industry I’m very coachable and very well-rounded. I can adapt easily and open to anything. I have knowledge on web developing & computer troubleshooting which I have been fostering since I started working. I have worked as a web developer (Software Programmer) in Leyte Colleges for 10 months. During that time I have been trained on a number of programming languages and systems. I also worked as a Computer Hardware and Software Maintenance for 4 years in D3B1 Internet Café that deeply polished my computing skills.

**WHY DO YOU WANT TO BE A CALL CENTER AGENT?**

I want to work as a call center agent because forthwith, it is a fast growing industry. The pay rate is high, and this would help me save money fast. Also the environment of a call center is fun and exciting yet challenging. Challenges elucidates opportunities and this best serve as a growing platform for my potentials.

**WHERE DO YOU SEE YOURSELF 5 YEARS FROM NOW?**

Five years from now, I see myself in a call center company doing well as the manager or a big shareholder xD Hahahah. Jokingly aside, I see myself in the office doing well, eating well, and having a happy life with a work such as a call center agent that benefits and provides me with everything I need.

**WHAT IS YOUR IDEA ABOUT CALL CENTER?**

A call center for me is a place where people do business and render services such as medical, procurement, buy and sell of commodities through calls. And along the way, while call center agents entertains customer they render customer care heartily.

**WHAT IS YOUR STRENGTH AND WEAKNESS?**

STRENGTH:

I can catch up immediately when I am taught with things regarding Information and Communications Technology. I can decipher analytical problems with regards to my knowledge on computer and software. I don’t get swayed easily when problems and complications comes. I think of a way out of every problem that I encounter. Well, that’s me, I don’t give up easily.

WEAKNESS:

I had my frustrations sometimes when my expectations doesn’t turn out right but being frustrated is part of work, I encounter hardships that is beyond my control. And the fact that I’m frustrated, it means that I want to do something about it. For this reason I learned that I should keep on going no matter what happens.

I also have the fear of failing to meet the expectations of others. But I’m always doing my best to meet the standards set. Because for me to succeed I need to overcome these fears, frustrations and hardships. And become whole since life is not all bed of roses.