Mortgages



# Mortgage Application Form



FOR BANK USE ONLY	
Mortgage Specialist	
Phone number Branch NSC	

# General Mortgage information

We're very happy that you're applying for a Mortgage with Bank of Ireland. If there's anything here that you're unsure about or if you have any questions, please ask. We will be with you every step of the way and will do everything we can to make your Mortgage experience as straightforward as possible.

Certain lending criteria apply to all types of Mortgage, and there are terms and conditions. You must be over 18 and security and insurance are required. We'll make sure all of this is clear to you up front.

Warning: Your home is at risk if you do not keep up payments on a mortgage or any other loan secured on it.

#### Mortgage Rate options

You can choose a fixed or variable loan rate, or a combination of the two.

- ▶ Variable: This means your repayments are influenced by market interest rates which can go up or down during the life of your mortgage. A variable rate gives you the flexibility to make early repayments or lump sum repayments and so reduce the overall cost of your Mortgage.
- Fixed: A fixed rate Mortgage guarantees a specific rate for a period of your loan (for example for 1, 2, 3, 5 or even 10 years. This ensures your monthly repayments remain the same every month during the fixed rate period. There may be a charge if you change to another rate or pay off your loan early during a fixed rate period see warning below. At the end of the fixed rate period you will move to a variable rate or you can opt for a new fixed rate for another period.
- ► Split rate: Splitting your mortgage rate gives you the security of a fixed rate on part of your loan amount with the benefits of a variable rate on the remainder. You can split your Mortgage whichever way you like, for example you can fix 20% and leave the rest variable, or split 50/50, 70/30, etc.

Our Mortgage rates vary depending on the amount you are borrowing compared to the value of the property (LTV) and whether you opt for a variable or fixed rate.

Warning: You may have to pay charges if you pay off a fixed-rate loan early.

#### Mortgage Language made simple

Annual Percentage Rate of Charge (APRC): The APRC is a calculation of the overall cost of a loan expressed as an annual rate. It takes into account all costs involved over the term of the loan, such as the interest rate, valuation fee and mortgage charge paid to the Property Registration Authority. We calculate it to a standard set out in consumer protection legislation.

**Annuity Mortgage:** This is the standard Mortgage type where part of the initial amount you borrow – the capital (see 'Capital' below) – is paid back every month along with interest. Once all the capital and interest is paid back the property is mortgage free.

**Arrears:** If you fall behind in your Mortgage repayments it means your Mortgage is in arrears. There may be additional charges associated with a Mortgage in arrears.

**Building Energy Rating (BER):** A BER is similar to the energy label for household appliances and tells you how energy efficient your new home will be. The label has a scale of A to G, with A-rated homes being the most energy efficient. A BER certificate is compulsory on homes being sold or rented.

**Buy to Let:** This is a Mortgage to purchase a property for investment purposes (usually where you want to let or rent it to a tenant). Terms of up to 30 years are available for Buy to Let mortgages.

**Capital:** This is the original amount of money you borrow.

Contract / Contract for Sale: A contract is a legal agreement between two or more people. When you wish to buy a house, you first sign a Contract for Sale with the seller. The Contract for Sale should be in the form approved by the Law Society (the professional body for solicitors) and your solicitor will guide you on it. The Contract for Sale will set out the steps that need to be taken before you sign the Deed (see 'Deed' below). Usually, you pay a deposit when signing the Contract for Sale (see 'Deposit' below).

**Conveyancing:** This is the legal process that includes researching, documenting and transferring ownership of a property. It also involves filing records in state registries, such as the Property Registration Authority (see 'Property Registration Authority' below) and paying government stamp duty on the sale. Generally, a solicitor must look after this.

#### Mortgage Language made simple (continued)

**Deed:** A legal document in a special form. The document used to transfer ownership of a property must be in the form of a deed – it is signed by both the vendor and the purchaser as evidence of transferring ownership.

**Deposit:** A sum of money paid by the purchaser when an offer to purchase is made. Two deposits may be payable – the first is a refundable booking deposit. You normally have 21 days after paying this deposit, generally referred to as the 'cooling off' period, before signing the Contract for Sale. On signing the contract, a deposit is paid to secure the property purchase. In general this deposit is non-refundable.

**Drawdown:** Once all of the conditions of the Mortgage have been fulfilled to the satisfaction of the Bank and the contracts have been exchanged, the Bank will 'draw down' the loan funds and send them to your solicitor.

**Equity:** This is the difference between the value of your property and what you owe under your Mortgage loan (see 'Negative Equity' below).

**Equity Release:** If you have equity in your home, i.e. if the value of your home is greater than what you owe under your mortgage loan (see 'Mortgage' below), then you may be able to release some of this equity by taking out an Equity Release, that is an additional mortgage loan secured on the property. Equity Release could be an ideal option to fund significant expenses like home improvements, a garden makeover, even education expenses. Terms up to 30 years (to maximum age 70) are available with an Equity Release mortgage.

This term can differ from your current mortgage term.

**First Time Buyer (FTB):** A first-time buyer is a person who has never before, either on his or her own or with others, purchased a house, a site to build a house or an apartment in Ireland or abroad. Terms of up to 35 years are available to first-time buyers (to maximum age 70). All applicants must be first-time buyers for the mortgage loan to be a first-time buyer mortgage loan.

Foreign Currency Loan: All our mortgage loans are in Euro. Your mortgage loan will be treated as a Foreign Currency Loan under EU consumer law if either (a) you intend to repay it from earnings in a currency other than Euro; or (b) if you live in an European Economic Area (EEA) Country that is outside of the Eurozone. For example, if you intend to repay your mortgage loan from earnings in sterling; or if you live in Norway (an EEA country outside the EU) or Poland (a country in the EU and EEA), your mortgage loan will be a foreign currency loan. When we lend a Foreign Currency Loan we add a special set of conditions to your Offer Letter and must give you extra information. These things are designed to help you limit the exchange rate risk to which you are exposed by borrowing a mortgage loan in Euro.

**Interest rate:** This is the cost to you of borrowing money. The rate is usually expressed as a percentage rate per annum (i.e. per year). Interest rates can be either fixed or variable.

**Loan to Value Ratio (LTV):** LTV is the amount that you are borrowing compared to the value of the property you are buying. For example, if you buy a property valued at €300,000 and borrow €240,000, your LTV is 80%.

**Mortgage:** A Deed you sign to create security over a house or land and sometimes over other types of property. For example, security in the form of a mortgage is usually given to a bank or building society to enable it to lend to a borrower to finance the purchase of a property. A loan secured by a mortgage can be called a mortgage loan.

**Mover:** If you already own a home (or have owned one before) and are moving to a new home you will be considered a Mover. You may be seeking a mortgage loan to allow you move home. Terms of up to 30 years are available to Movers (to maximum age 70).

**Negative Equity:** This is where the market value of your property is less than what you owe under your mortgage loan.

**Owner Occupier Mortgage:** A Mortgage given to a person(s) to purchase a house in which he or she intends to live.

**Property Registration Authority:** The state registry where dealings concerning land are filed (usually by solicitors) and registered.

**Property Registration Authority Fee:** A fee paid to the Property Registration Authority to register you as the new owner of the property after you buy your home. This fee will be included in the legal costs charged by your solicitor.

**Redeemed / Redemption:** When a mortgage loan is fully repaid the mortgage is said to be "redeemed" and "redemption" of a mortgage is full repayment of the mortgage loan.

**Repayment:** The amount you agree to pay us each month on your mortgage loan.

**Searches:** Searches are carried out by your solicitor in the Property Registration Authority and other state registries to ensure that the person selling the property has a legal right to sell it and that there is nothing on the title (such as a mortgage from the seller to a bank) which would affect you (see 'Title' below). Your solicitor should also carry out searches to ensure any house or building has full planning permission.

**Stamp Duty:** A Government tax on the purchase of a property.

**Switcher:** Someone who moves a mortgage loan secured on a house from one financial institution to another without moving home. Terms of up to 35 years are available to Switchers (to maximum age 70).

**Term:** The term of the mortgage loan is the length of time over which you agree to pay off the loan. The longer the term the less you pay each month, but a longer term also means paying more interest over the duration of the loan.

**Title:** The right to ownership of property, especially land. Types of title include freehold (where the owner owns land outright) and leasehold (where the owner has a lease of the land).

**Underwriter:** A professional employed by lenders or insurers to assess the level of risk in providing lending / insurance cover.

**Valuation:** A report which describes a property and estimates its market value. It is prepared by a professional valuer. When we agree to lend a mortgage loan, we require such a report (called a Valuation Report). The valuer must be acceptable to the Bank. Remember: the Valuation Report is not a detailed structural survey or planning survey and we strongly recommend you have your own surveyor or valuer carry out a survey / valuation for your own peace of mind.

# Mortgages Document Checklist

#### Here is a list of documents that you will need to provide to us for your application.

If your application is for more than one person, generally documents will be needed for both of you as indicated below.

- All documents are required in their original format: For example this could include last years' Employment Detail Summary from Revenue.ie, an electronic bank statement. (eStatement) or salary slip, a drivers licence, etc.
- ▶ Depending on your circumstances we may require additional documentation: this will be explained to you as required.
- ▶ If you're a PAYE employee, a note about your salary certificate and variable income: The salary certificate is a form we provide for your employer to complete and brand with the company's official company stamp. If your employer doesn't have an official company stamp we also need a short letter from them on official company headed paper confirming no company stamp is available. We may also consider a portion of variable pay. If you are including a variable pay element with your application we will need last years' Employee Detail Summary from Revenue.ie to confirm what you have earned in that time.

Please ask us if you have any questions or if you are unclear about any of the documents requested.

	Applicant 1	Applicant 2
Customer ID		
Identification documents and confirmation of your address such as a current valid passport or driving license and recent utility bill.		
PAYE employees		
Salary certificate A form provided by us for your employer to complete (see note above).	<b>✓</b>	
➤ Your pay-slips for the last 2 months	$\checkmark$	
Self-employed – or if you have any non-PAYE income		
<ul> <li>Certified / audited financial accounts (original)         Accounts to cover the most recent 2 year period. If self-assessed and audited accounts not available last 2 years' Revenue Commissioners Form 11/NOAs.     </li> </ul>		
<ul> <li>Business current account statements (if not with Bank of Ireland)</li> <li>Most recent 6 consecutive months for any accounts with another provider</li> <li>(Other documents may be required if your business is not established for a full 2 years.)</li> </ul>		
▶ <b>Proof of PPSN</b> e.g. a letter from Revenue confirming this number.		
► Confirmation of tax affairs		
All applicants – account statements required for accounts that are not held with Bank o	of Ireland	
▶ Personal current account statements Most recent 6 consecutive months.	<u> </u>	
Savings statements  Most recent 12 consecutive months for any savings accounts showing build up of funds.	<b>✓</b>	
Additional documents that may be needed for your application		
You will need to give us details of any borrowings and financial commitments as part of your application – your mortgage specialist will let you know if we also need to see statements for these.		
Employee Detail summary Last years' Employment Detail Summary from Revenue.ie		
▶ <b>Gift letter</b> This is a form provided by the Bank to show that a gift does not need to be repaid.		
➤ Source of funds  This could include Government's Help to Buy Scheme for first time buyers, evidence of inheritance or other source of funds that will contribute to the mortgage deposit.		
► Separation/divorce agreement		
► Confirmation of rental income		

# Mortgage Application Form

Thank you for applying for a mortgage with Bank of Ireland. Please read through this application form carefully and complete it in as much detail as possible.



- Please complete this form in CAPITAL LETTERS using a ballpoint pen (blue or black ink)
- If purchasing jointly please provide details for each applicant. In this case 'I', 'me' and 'my' will refer to each applicant. If a question does not apply to you, enter N/A (not applicable).
- ► Take the time to read the Mortgage Information section on pages 1-2, and review the documentation checklist on page 3 so that you know what documents will be required as part of your application.

#### If you have any questions or require any assistance please contact your Bank of Ireland mortgage specialist.

This form is designed to be used for mortgages provided by Bank of Ireland Mortgage Bank and The Governor and Company of the Bank of Ireland. Any reference to "Bank" shall mean Bank of Ireland Mortgage Bank and/or The Governor and Company of the Bank of Ireland as the context requires. Bank of Ireland is a trading name of The Governor and Company of the Bank of Ireland and Bank of Ireland Mortgages is a trading name of Bank of Ireland Mortgage Bank.

Please indicate the reason for your application.	
First time buyer Investment Property / Buy to Let Equity Release (minimum amount	Application to switch from another lender €15,000)
1. Personal Details	
First Applicant	First Applicant
First Name	First Name
SON	
Surname	Surname
NGUYEN	
Male Female	Male Female
Date of Birth 10/08/1988  Marital / Civil status (please tick)  Separated	Date of Birth  Marital / Civil status (please tick)  Single  Cohabitant  Separated
✓ Single Cohabitant Separated  Married / Civil Partner Divorced  Widowed / Surviving Civil Partner Dissolved Civil Partnership	Single Cohabitant Separated  Married / Civil Partner Divorced  Widowed / Surviving Civil Partner Dissolved Civil Partnership
Are you liable for maintenance payments  arising from separation / relationship breakdown or child relationship proceedings?	Are you liable for maintenance payments  arising from separation / relationship breakdown or child relationship proceedings?
If Yes, indicate monthly amount payable    €	If Yes, indicate monthly amount payable   €
Are you resident in the Republic of Ireland?  If No, please state country of residence:  No	Are you resident in the Republic of Ireland?  If No, please state country of residence:
How many years are you living in Ireland? 4.5	How many years are you living in Ireland?
Do you require a work permit / visa to be employed in Ireland?	Do you require a work permit / visa to be employed in Ireland?
If yes, please state type of visa STAMP4	If yes, please state type of visa
And visa expiry date 31/05/2025	And visa expiry date
Number of dependents 0	Number of dependents
Ages of dependents	Ages of dependents

First Applicant		Second Applicant
Are you living in (ple	ease tick) Rent per month	Are you living in (please tick) Rent per month
Rented Accom	modation € 700	Rented Accommodation €
With Family/Fr	iends (€	With Family/Friends €
Your own hom	ne	Your own home
Current address		Current address
	IT 10, LA VALLEE	
UPPER DAF	RGLE ROAD	
BRAY, CO.	WICKLOW	
A98 X621		
Home tel no		Home tel no
Work tel no		Work tel no
Mobile tel no	0894720910	Mobile tel no
Email address	sonnt174@gmail.com	Email address
If less than 3 years	at present address please give previous address	If less than 3 years at present address please give previous address
18 ROCKSP	RING GARDENS, BELFIELD	
ENNIS RD, I	LIMERICK CITY	
CO LIMERIO	CK	
V94 WKR6		
2. Occupation 2a. All Applican	on and Income	
First Applicant		Second Applicant
First Applicant		Second Applicant
Tax category*	PAYE	Tax category*
Tax category* * Tax Category = PAYE, Civil	PAYE Servant, Self Employed or Not tax liable	Tax category*  * Tax Category = PAYE, Civil Servant, Self Employed or Not tax liable
Tax category* * Tax Category = PAYE, Civil Occupation	PAYE Servant, Self Employed or Not tax liable SOFTWARE DEVELOPER	Tax category*  * Tax Category = PAYE, Civil Servant, Self Employed or Not tax liable  Occupation
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Tax category*  * Tax Category = PAYE, Civil  Occupation  Currency in which y (please tick one box of please)  Euro  US Dollar	PAYE  Servant, Self Employed or Not tax liable  SOFTWARE DEVELOPER  ou are paid / the main currency you earn only)  Pound Sterling	Tax category*  * Tax Category = PAYE, Civil Servant, Self Employed or Not tax liable  Occupation  Currency in which you are paid / the main currency you earn (please tick one box only)  Euro  Pound Sterling
Tax category*  *Tax Category = PAYE, Civil  Occupation  Currency in which y (please tick one box of please tick one box of please)  US Dollar  Other – Please  2b. PAYE Employer(s) to	PAYE  Servant, Self Employed or Not tax liable  SOFTWARE DEVELOPER  ou are paid / the main currency you earn only)  Pound Sterling Australian Dollar e specify other currency here:  oyees Only (excludes Shareholding Dire nils of your occupation and income as at the date of your occupation and your occupation an	Tax category*  * Tax Category = PAYE, Civil Servant, Self Employed or Not tax liable  Occupation  Currency in which you are paid / the main currency you earn (please tick one box only)  Euro  Pound Sterling  US Dollar  Australian Dollar  Other – Please specify other currency here:
Tax category*  *Tax Category = PAYE, Civil  Occupation  Currency in which y (please tick one box of please tick one box of please)  US Dollar  Other – Please  2b. PAYE Employer(s) to	PAYE  Servant, Self Employed or Not tax liable  SOFTWARE DEVELOPER  You are paid / the main currency you earn conly)  Pound Sterling Australian Dollar  e specify other currency here:  Oyees Only (excludes Shareholding Dire tails of your occupation and income as at the date of your omplete an official 'Certificate of Income' - this will be	Tax category*  * Tax Category = PAYE, Civil Servant, Self Employed or Not tax liable  Occupation  Currency in which you are paid / the main currency you earn (please tick one box only)  Euro  Pound Sterling  US Dollar  Australian Dollar  Other – Please specify other currency here:  ctors)  our application. Before your application process is finalised we will need
Tax category*  * Tax Category = PAYE, Civil  Occupation  Currency in which y (please tick one box of please tick one box of please)  US Dollar  Other – Please  2b. PAYE Employer(s) to page 3 for full detail  First Applicant	PAYE  Servant, Self Employed or Not tax liable  SOFTWARE DEVELOPER  You are paid / the main currency you earn conly)  Pound Sterling Australian Dollar  e specify other currency here:  Oyees Only (excludes Shareholding Dire tails of your occupation and income as at the date of your omplete an official 'Certificate of Income' - this will be	Tax category*  * Tax Category = PAYE, Civil Servant, Self Employed or Not tax liable  Occupation  Currency in which you are paid / the main currency you earn (please tick one box only)  Euro  Pound Sterling  US Dollar  Australian Dollar  Other – Please specify other currency here:  ctors)  our application. Before your application process is finalised we will need be provided by your mortgage specialist. See the document checklist on  Second Applicant
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Tax category*  * Tax Category = PAYE, Civil  Occupation Currency in which y (please tick one box of  US Dollar  Other – Please  2b. PAYE Employ Please provide deta your employer(s) to page 3 for full detail  First Applicant  Employer EL  Employers's Address  BLOCK F1,	PAYE  Servant, Self Employed or Not tax liable  SOFTWARE DEVELOPER  ou are paid / the main currency you earn only)  Pound Sterling Australian Dollar  especify other currency here:  oyees Only (excludes Shareholding Directiles of your occupation and income as at the date of your omplete an official 'Certificate of Income' - this will be less of documents required.  AVON FINANCIAL SERVICES DAG	Tax category*  * Tax Category = PAYE, Civil Servant, Self Employed or Not tax liable  Occupation  Currency in which you are paid / the main currency you earn (please tick one box only)  Euro  Pound Sterling  US Dollar  Australian Dollar  Other – Please specify other currency here:  ctors)  our application. Before your application process is finalised we will need be provided by your mortgage specialist. See the document checklist on  Second Applicant  Employer
Tax category*  * Tax Category = PAYE, Civil  Occupation Currency in which y (please tick one box of  US Dollar  Other - Please  2b. PAYE Employ Please provide deta your employer(s) to page 3 for full detai  First Applicant  Employer EL Employers's Addres  BLOCK F1,  CHERRYWO	PAYE  Servant, Self Employed or Not tax liable  SOFTWARE DEVELOPER  ou are paid / the main currency you earn only)  Pound Sterling Australian Dollar  especify other currency here:  oyees Only (excludes Shareholding Directiles of your occupation and income as at the date of your omplete an official 'Certificate of Income' - this will be also of documents required.  AVON FINANCIAL SERVICES DAGES	Tax category*  * Tax Category = PAYE, Civil Servant, Self Employed or Not tax liable  Occupation  Currency in which you are paid / the main currency you earn (please tick one box only)  Euro  Pound Sterling  US Dollar  Australian Dollar  Other – Please specify other currency here:  ctors)  our application. Before your application process is finalised we will need be provided by your mortgage specialist. See the document checklist on  Second Applicant  Employer

#### 2. Occupation and Income (continued) First Applicant **Second Applicant** Employment type Permanent Contract Employment type Permanent Contract Months If Contract, term of If Contract, term of Months Years Years Contract remaining Contract remaining Basic salary / wage (gross per year) €88,993.53 Basic salary / wage (gross per year) € € Overtime (gross per year) Overtime (gross per year) Guaranteed Regular Irregular Guaranteed Regular Irregular € 7,397.00 € Bonus / Commission (gross per year) Bonus / Commission (gross per year) **✓** Regular Guaranteed Irregular Guaranteed Irregular € € Other (gross per year) Other (gross per year) Guaranteed Irregular Guaranteed Regular Irregular Regular If 'Other' please give details If 'Other' please give details 0 2 Years 0 0 Months Length of time in Years Months Length of time in current employment current employment € Gross income figure from € 89,339.31 Gross income figure from most recent Employment Detail Summary from Revenue.ie most recent Employment Detail Summary from Revenue.ie Explanation for Employment Detail Summary and Salary difference Explanation for Employment Detail Summary and Salary difference 2c. Self Employed (includes Shareholding Directors) Before the application process is finalised you will be asked to provide documentation to confirm your business accounts and tax status. See the document checklist on page 3 for further details of documents required. **Second Applicant** First Applicant **Business Name Business Name Business Address Business Address** Nature of business Nature of business Date established Date established Period of ownership Months Period of ownership Years Years Months Last two years net profit / remuneration Last two years net profit / remuneration € € Last year Last year € € Previous year Previous year

# 2. Occupation and Income (continued)

**2d. Previous Employment**If you are less than two years in your current employment please complete the following (further information may be required)

First Applica	, and the second	,			cond Applica		orrmay be require	,	
Previous occup	ation			Pre	vious occupatio	n			
Previous employer			Pre	Previous employer					
Previous employer's Address				vious employer					
Length of time previous emplo		Years	M		ngth of time in evious employm	ent	Years		Months
Gross annual in	ncome (	€		Gro	oss annual incor	me €	€		
<b>2e. Addition</b> Please provide <b>First Applica</b> Source of addit	details of additi	onal income not	: included under	Se	e (excluding properties) cond Applical arce of additional	nt	come)		
Gross addition	al income per ye	ear €		Gro	oss additional in	come per yea	ar (€		
Length of time	earning this add	ditional income	Ye	ears Ler	ngth of time ear	ning this addi	tional income		Years
3. Financ	ial Commit	ments							
Please provide	details of curre	nt personal borr	owings (includir	ng any finance a	greements, e.g.	car lease) and	d credit cards.		
3a. Persona	al borrowing	g commitme	nts						
1st or 2nd or both	Financial institution	Original loan	Amount now owing	Repayment frequency	Repayment amount	Purpose of loan	Months remaining	To be re	financed No
applicants		amount							
3.b Credit (	Cards (please p	provide informat	ion as at date of	f your Mortgage	application)		,		
1st or 2nd or both applicants	Card type		Cred	lit Card provide	er		Credit limit	Credit C Balance	

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#### 4. Current Properties Held and Outstanding Mortgages **First Applicant Second Applicant** Do you currently own a property? Yes Have you previously owned a property? No Yes No Yes Do you currently have a mortgage? ✓ No Yes No Yes If no, have you had a mortgage in the last 12 months? No Nο Yes Yes If you have a mortgage, or have had a mortgage in the last 12 months, with a lender other than the Bank a statement showing your last 12 repayments may be required. If purchasing an investment property – number of investment properties owned (including proposed Buy to Let (BTL) property purchase) If you own, have sold, or are disposing of a property, please advise us of the following in relation to each property and any mortgages held If yes Property 1 Property 2 Property 3 If this is a joint application, state if 1st 2nd Both 1st 2nd Both 2nd Both property opposite relates to 1st or 2nd applicant or both If another party has an interest in, or is a joint owner of the property (please tick) Property Category (please tick) PDH НН НН PDH = Principal Dwelling House BTL = Buy to Let Investment HH = Holiday home Property type i.e. Detached, Semi-detached, Terraced, Bungalow detached, Bungalow semi-detached, Cottage, Apartment, Maisonette, Townhouse. Estimated value € € € Year acquired € € Original purchase price € Monthly rent / income (if applicable) € € € Mortgage requested on this property Yes No No No Yes Yes Property address Number of bedrooms Will be sold prior to drawdown No No No Yes Yes Yes € € € Agreed sale price (if applicable) € € € Estimated value (if applicable) Existing mortgage(s) on property No If 'No' - Date repaid (if applicable) If 'Yes' - Mortgage provider

If Yes' please provide details on the next page of mortgages you currently hold.

# 4. Current Properties Held and Outstanding Mortgages (continued)

#### Existing mortgage(s) on property/properties held

	Property 1	Property 2	Property 3
Mortgage account number 1			
Year drawn down			
Original loan amount	€	€	€
Current balance	€	€	€
Monthly repayment	€	€	€
Interest only	Yes No	Yes No	Yes No
Refinance	Yes No	Yes No	Yes No
Current Interest Rate			
Rate Type	Fixed Variable Tracker	Fixed Variable Tracker	Fixed Variable Tracker
Is this mortgage now (or was it within the last 24 months) subject to Forbearance, Modification or other form of payment arrangement?	Yes No	Yes No	Yes No
If Yes, please give details			
Mortgage account number 2			
Year drawn down			
Original loan amount	€	€	€
Current balance	€	€	€
Monthly repayment	€	€	€
Interest only	Yes No	Yes No	Yes No
Refinance	Yes No	Yes No	Yes No
Current Interest Rate			
Rate Type	Fixed Variable Tracker	Fixed Variable Tracker	Fixed Variable Tracker
Is this mortgage now (or was it within the last 24 months) subject to Forbearance, Modification or other form of payment arrangement?	Yes No	Yes No	Yes No
If Yes, please give details			
Mortgage account number 3			
Year drawn down			
Original loan amount	€	€	€
Current balance	€	€	€
Monthly repayment	€	€	€
Interest only	Yes No	Yes No	Yes No
Refinance	Yes No	Yes No	Yes No
Current Interest Rate			
Rate Type	Fixed Variable Tracker	Fixed Variable Tracker	Fixed Variable Tracker
Is this mortgage now (or was it within the last 24 months) subject to Forbearance, Modification or other form of payment arrangement?	Yes No	Yes No	Yes No
If Yes, please give details			

#### 5. Your Main Bank Account Details **First Applicant Second Applicant** BANK OF IRELAND Bank name Bank name Bank Address Bank Address 125 O'CONNELL ST. LIMERICK 7 0 4 5 5 2 3 8 Bank account number Bank account number Bank sorting code Bank sorting code 6. Savings and Other Assets **Current accounts** – as at the date of mortgage application 1st or 2nd or Current account provider Account balance Overdraft limit both applicants € 12,928.01 **BANK OF IRELAND** 1st € € € € € **Savings accounts** – as at the date of mortgage application 1st or 2nd or Savings account provider Account balance If a Regular Savings Source – if not regular savings\* both applicants account - monthly amount BANK OF IRELAND € 78,231.84 € 2,000 1st € € €

Other assets – including Life Policy, Shares, Share options, Land, Site, Bond, Other

\* Source Gift, Inheritance, Accident claim, Redundancy, Income from regular savings, Other (please give details below)

1st or 2nd applicant	Account type	Institution / Company name	Account balance
			€
			€
			€

7. Property to be	Mortgaged	
Address of property to be	mortgaged	
Type of property (please tic	Apartment	Terraced Bungalow detached  Townhouse Bungalow semi-detached  Maisonette Semi-detached
Is the property newly cons	tructed?	Yes No
If no, what was the year of	construction?	
Is the property registered	under a Property guarantee scheme?	Yes No
Are you taking vacant poss	session of the entire property?	Yes No
Will you be the sole reside	nt in the property?	Yes No
If no, the other occupants Please provide full details	will be	Cohabitant Tenant Family member Other
Will any business activity b	e carried out at the property? letails	Yes No
	d f	
If yes, was this application	ed for a mortgage on this property?	Yes No
If an Investment propert		€
Projected/existing gross re	ent per montn	
-	own home or an extension	
Are you?	Building your own home	Building an extension
Square footage of propert	y/extension	
Do you require Stage Payr	nents	Yes No
How was the site acquired		Fixed price contract Direct labour
Gift/inherited	Value €	
Already owned	Original cost (€	Current Value €
To be purchased	Cost (€	
Construction cost		
	instruction of the property to be built?	€

Please submit detailed costings with your mortgage application.

# 8. Mortgage Amount Required

#### Please complete this section if you are purchasing or building a property

Mortgage amount requested (minimum	n amount €15,000)	€	
Outlay / Costs		Source of Funds	
Purchase price / building cost	€	Total savings	€
(excluding site cost)		Proceeds of property sale	€
Site cost (if building own home)	€	Gift (please detail below)	€
Debt to be refinanced (from sections 3 / 4)	€	Inheritance	€
Property renovations	€	Other funds (please detail below)	€
Stamp duty	€	Loan amount required	€
Legal fees	€	Total funds	€
Other outlay (please detail below)	€	Detail of Other funds  Description	Amount
Total outlay	€	Bescription	€
Detail of Other outlay			€
Description	Amount		
	€	Gift detail: Please advise relation	
	€	(e.g. parent, uncle, aunt, brother, s	
	€		
		Please note: Confirmation that gift is non-ref	undable may be required
Please complete if you are apply Provide the Account number(s) for you  Equity Release purpose			
Home Improvements	€	Current Mortgage balance	€
Is planning permission required?	Yes No	Detail of Home Improvements /	Other purposes
Education fees	€		
Medical fees	€		
Refinancing other debt	€		
Other purposes (please provide detail)	€		
Mortgage amount now required	€		
Please complete if you are apply	ying to switch your mortga	ge from another lender	
Existing mortgage redemption figure	€		
Name of existing mortgage provider			
Year of mortgage drawdown with exist	ing provider	Mortgage amount now red	quired €

9. Type of Mo	rtgage Required	
Please tick		Please tick
Repayment	Interest only (Buy to Let only)	Fixed Variable Split
Term in Years*		Details of split
* Minimum term - 5 years; Maximum terms - 35 year	s for First Time Buyers, Movers and Switchers (to maximum	1 age 70):
25 years for Buy to Let.	s for this time buyers, movers and switchers (to maximum	Please note: Payment will be monthly by Direct Debit.
		riease note. Fayment will be monthly by bliect bebit.
10. Solicitor l	Details	
Name of firm		
Name of solicitor		
Address of firm		
Telephone number		
11. Important	: Dates	
Providing the follo	wing information will help us to meet y	our requirements
When do you need	to sign the contracts for this purchase?	
When do you need	our loan cheque / first stage payment?	
If you are buying at	an auction please provide the auction date	
12. Home Ins	urance and Life Assurance Co	ver
insurance cover – w Insurance offers and		
Please tick as appr	opriate	
Yes please give	e me a no obligation quote for Bank of Irela	and Home Insurance.
No I do not wa	nt Bank of Ireland to quote me for Home I	nsurance and I understand that I must arrange my own Home Insurance.
		For most types of mortgages, has to be in place before you can draw down your re death, there is a lump sum available to go towards repaying your mortgage.
You are not obliged assurance company	= = :	cover with us if you don't want to - you can take out suitable life cover with any life
		Fireland Life – we'll be happy to arrange a consultation for you with an Insurance gage Protection and get a quote online at bankofireland.com/insurance.
Please tick as appr	opriate	
I am intereste	d in speaking with a Bank of Ireland Insura	nce and Investment Adviser about Life Assurance Cover from Bank of Ireland Life
No I do not wa	nt to speak with a Bank of Ireland Insurance	and Investment Advise, I understand that I must arrange my own Life Assurance Cover
Limited is regulated by the		land Insurance Services Limited is a member of the Bank of Ireland Group. Bank of Ireland Insurance Services underwritten by RSA Insurance Ireland DAC. Bank of Ireland Insurance Services Limited is tied to RSA Insurance services by the Central Bank of Ireland.

Life assurance products are provided by Bank of Ireland Life. Terms and conditions apply. Benefits are subject to underwriting and acceptance by Bank of Ireland Life. Bank of Ireland Life is a trading name of New Ireland Assurance Company plc. New Ireland Assurance Company plc trading as Bank of Ireland Life is regulated by the Central Bank of Ireland. A member of Bank of Ireland Group. Bank of Ireland Insurance & Investments is regulated by the Central Bank of Ireland Assurance Company plc and is a member of Bank of Ireland Group. Bank of Ireland Mortgage Bank is a tied agent of New Ireland Mortgage Bank is a tied agent of New Ireland Assurance Company plc trading as Bank of Ireland Life for life assurance business. Bank of Ireland Mortgage Bank is a tied agent of New Ireland Assurance Company plc trading as Bank of Ireland Life for life assurance business.

Cover is subject to underwriting criteria and terms and conditions apply. A full list of terms, conditions and exclusions are contained in your policy booklet.

# Declarations, Authorisations and Consents

Name of first applicant		Name of second applicant	
Loan amount	€	Application number	

#### Please read carefully before signing this form.

In this consent: -

- "Bank of Ireland Group" means the Bank of Ireland and all its present and future subsidiaries,
- "contracted agents" means entities which have contracted with the Bank of Ireland Group to assist in the conduct of its business or in providing services to me,
- "I", "me", "my" is a reference to each of us where more than one of us has signed this form, and
- "personal details" means information concerning me which Bank of Ireland Group holds. It includes information given by me or others, verbally or in writing, information contained in application forms and records of my transactions with the Bank of Ireland Group.

# Consent under Consumer Credit Act 1995 I give my consent to Bank of Ireland contacting me on this application and contacting me at my place of employment or business (we need these consents under consumer law). First applicant Second applicant Sign here

#### **Marketing Preferences**

- ▶ If you are an existing Bank of Ireland Group customer we will continue to respect your marketing preferences with us.
- ▶ If for any reason you do not want to be contacted for marketing purposes by us please contact us on 01 688 3674.
- If you are not already a Bank of Ireland Group customer we will not contact you for marketing purposes unless you tell us you would like to be contacted.
- You can let us know this by contacting us on 01 688 3674.

#### **Declarations, Authorisations and Consents**

- I apply to the Bank of Ireland Group for a mortgage loan and declare that the information in this application and personal details given and documentation furnished by me is true and correct, to the best of my knowledge, information and belief
- 2. I declare that I have never been insolvent and have never made arrangements with creditors and have never been involved in any court proceedings for debt
- 3. I authorise the Bank of Ireland Group to make all reasonable enquiries of my accountant, solicitor, mortgage lender, broker and/or any other person, in connection with and arising from my application and any aspect thereof
- 4. I hereby consent for the purposes of the Consumer Credit Act 1995 to the Bank being able to contact my employer for income verification purposes
- 5. I understand that unless the Bank has told me differently the provision of my personal details by me to the Bank for the

- purposes of this application is a contractual requirement and/or necessary for the Bank to comply with its legal obligations
- 6. By signing this form, I acknowledge that I have read Bank of Ireland's Data Privacy Summary provided with this Agreement
- 7. Please note that more detailed information is available in the full Bank of Ireland Data Privacy Notice which is available on request or at bankofireland.com/privacy
- 8. This notice is a guide to how the Bank of Ireland Group processes personal data
- 9. I declare that where the security for this mortgage loan application is a holiday home, it is for my personal use and no rental income will be derived from it
- 10. I declare that I have read and understand the Legal notices and Fees and Costs set out below

First applicant		Secon	d applicant	
15	Sign			Sign here
Date 24,03,202	4	Date		

#### Fees and Costs

#### **Valuation**

The Bank requires that you arrange a valuation of the property (or properties) offered as security, carried out by a valuer acceptable to the Bank. You will need to pay the valuation fee direct to the valuer. You need to agree that fee with the valuer (you should expect to pay a fee of €150 to €250 plus VAT but this can vary). If we withdraw the loan offer we may refund this fee. No responsibility is implied or accepted or warranty given by the Bank for the value or condition of the property as outlined in the valuation. The valuation report will remain the property of the Bank and you are entitled to your own copy of the report.

#### **Arrears - Interest Surcharge**

If you do not pay us a repayment instalment or other sum of money by the date you are due to pay it, we may charge you a default interest rate of 0.5% per month or part of a month (which is 6% per year) on the unpaid sum. This default interest is added to normal interest.

We do not charge borrowers default interest when they are in a Mortgage Arrears Resolution Process under the Central Bank's Code of Conduct on Mortgage Arrears and are cooperating reasonably and honestly with us.

#### Legal fees

You will need to pay legal fees to your own solicitor, which you need to agree with him or her as part of your own arrangement. This does not include costs associated with the Bank's legal investigation of title for the purpose of the Mortgage.

Accountable trust receipt: €63. You will need to pay this fee to the Bank where your solicitor requests the Title Deeds from the Bank on your behalf.

Security Perfection Fee for Equity Release: €600. This fee covers the Bank's legal expenses where the Bank agrees to handle an Equity Release loan without the need for a customer to engage his/her own solicitor.

The following additional costs will be payable by the borrower for

# (i) buy to let properties and (ii) principal dwelling housing where the loan amount is €1.5 million or over.

- The borrower must reimburse the Bank for the legal costs incurred by the Lender in effecting the Lender's Security and related tasks (excluding costs associated with the Bank's legal investigation of title for the purpose of the mortgage);
- 2. The outlay and fees payable to state agencies for the registration of the Lender's Security, which must be remitted to the borrower's solicitor.

The Lender's legal costs to be reimbursed by the borrower are the following:

- a) the Lender's solicitor's professional fee of €950 plus Value Added Tax per property
- b) Outlay and fees payable to state agencies for the registration of the Lender's Security which shall not exceed €350 per property.

The Lender's legal costs, once paid by the borrower, are not refundable. Typically these must be paid at the closing of the transaction.

You may be liable for legal, valuation and other costs incurred in perfecting the security or any other requirements even if the Mortgage loan is not advanced.

#### **Letter of Offer**

Once your application is approved, a Letter of Offer detailing your Mortgage offer from the Bank is issued to you and to your solicitor. It will include the Interest Rate, how you are to repay your loan and the duration ('Term') of the mortgage loan. Full Terms and Conditions are included.

It must be signed and returned to the Bank within 30 days of the date of the Offer Letter to remain valid.

#### **LEGAL NOTICES**

We have a legal duty to include the notices below. They contain important and useful information. Please take the time to read them.

WARNING: IF YOU DO NOT MEET THE REPAYMENTS ON YOUR LOAN, YOUR ACCOUNT WILL GO INTO ARREARS. THIS MAY AFFECT YOUR CREDIT RATING, WHICH MAY LIMIT YOUR ABILITY TO ACCESS CREDIT IN THE FUTURE.

WARNING: YOUR HOME IS AT RISK IF YOU DO NOT KEEP UP PAYMENTS ON A MORTGAGE OR ANY OTHER LOAN SECURED ON IT.

If your Mortgage is ever on a variable rate:

WARNING: THE PAYMENT RATES ON THIS HOUSING LOAN MAY BE ADJUSTED BY THE LENDER FROM TIME TO TIME.

If your Mortgage is ever on a fixed rate:

WARNING: YOU MAY HAVE TO PAY CHARGES IF YOU PAY OFF A FIXED-RATE LOAN EARLY.

If your Mortgage is on an interest only term:

WARNING: THE ENTIRE AMOUNT THAT YOU HAVE BORROWED WILL STILL BE OUTSTANDING AT THE END OF THE INTEREST-ONLY PERIOD.

If your Mortgage is an Equity Release Mortgage and is being used for debt consolidation purposes:

WARNING: THIS NEW LOAN MAY TAKE LONGER TO PAY OFF THAN YOUR PREVIOUS LOANS. THIS MEANS YOU MAY PAY MORE THAN IF YOU PAID OVER A SHORTER TERM.

#### Repaying your Mortgage early

If you repay your Mortgage early when you are on a variable rate of interest, we charge no redemption fee.

If you repay your Mortgage early when you are on a fixed rate of interest, or change to another rate within your fixed rate period, you may have to pay an additional funding fee. This funding fee is compensation for the additional interest expense that the Bank may incur as a result of a customer breaking their fixed rate contract. If there is no additional interest expense incurred by the Bank no compensation will be required.

# This is how the funding fee compensation is calculated – it is equal to "C" where: $C = A \times (R\%-R1\%) \times D \div 365$ , and

"A" = the amount repaid early (or the amount which is changed from the fixed rate to a new rate) averaged from the date of early repayment (or rate change) to the end of the fixed rate period to allow for scheduled repayments (if there are any) and interest charges.

"R%" = the annual percentage interest rate which was the cost to us of funding an amount equal to "A" for the originally intended fixed rate period.

"R1%"= the annual percentage interest rate available to us for a deposit of an amount equal to "A" for a period equal to "D".

"D" = the number of days from the date of early repayment (or rate change) to the end of the fixed period.

Here is a worked example:
"Amount" = €250,000,
"R" = 5 %, "R1" = 3%, "D" = 2 years or 730 days
C = 250,000 x (5%-3%) x 730 ÷ 365
So, C = 250,000 x 2% x 730 ÷ 365
C = €10,000

NOTICE: Under the Credit Reporting Act 2013 lenders are required to provide personal and credit information for credit applications and credit agreements of €500 and above to the Central Credit Register. This information will be held on the Central Credit Register and may be used by other lenders when making decisions on your credit applications and credit agreements.

You are entitled to:

- get a copy of your credit record from the Central Bank (you can order one free copy per year)
- correct any errors on your credit record
- tell the Central Bank if you suspect you may have been impersonated
- ask the Central Bank to add a short explanation written by you to your credit record.

To learn more about the register, and your rights and duties under the Credit Reporting Act 2013, please see **centralcreditregister.ie** 

#### NOTICE FROM IRISH CREDIT BUREAU D.A.C ('ICB')

As a result of the introduction of the General Data Protection Regulation ('GDPR'), from 25th May, 2018 ICB will be using Legitimate Interests (GDPR Article 6 (f)) as the legal basis for processing of your personal and credit information. These Legitimate Interests are promoting greater financial stability by supporting a full and accurate assessment of loan applications, aiding in the avoidance of over-indebtedness, assisting in lowering the cost of credit, complying with and supporting compliance with legal and regulatory requirements, enabling more consistent, faster decision-making in the provision of credit and assisting in fraud prevention.

Please review ICB's Fair Processing Notice which is available at <code>icb.ie/pdf/FairProcessingNotice.pdf</code> It documents who they are, what they do, details of their Data Protection Officer, how they get the data, why they take it, what personal data they hold, what they do with it, how long they retain it, who they share it with, what entitles them to process the data (legitimate interests), what happens if your data is inaccurate and your rights i.e. right to information, right of access, right to complain, right to object, right to restrict, right to request erasure and right to request correction of your personal information.

#### Information about your Distance Mortgage Contract

#### **About Us**

The lender is Bank of Ireland Mortgage Bank (the "Bank"). The principal business of the Bank is the provision of housing loans to Borrowers.

The Bank's registered office is at: 40 Mespil Road, Dublin 4.

If you wish to contact the Bank in connection with the housing loan (the "Loan), please write to Customer Relationship Unit, Bank of Ireland Mortgages, PO Box 13298, Dublin 18.

Telephone +353 (0)1 611 3333.

The registered number of Bank of Ireland Mortgage Bank in the Companies' Office is 386415 and the Bank's Vat Number is IE6406415T.

Bank of Ireland Mortgage Bank trading as Bank of Ireland Mortgages is regulated by the Central Bank of Ireland.

#### **Description of Financial Service**

The service being supplied by the Bank is a housing loan to be secured on the property(ies) as set out in the housing loan Letter of Offer. The Bank requires a first legal mortgage or charge on the property which is used to secure the Loan. The duration of the Loan, the interest rate applicable to the Loan, the APR and the special and general conditions attaching to the Loan are all set out in the housing loan Letter of Offer to the Borrower.

#### **Fees and Charges**

The total cost of the credit to the Borrower is set out on the Letter of Offer under "Statutory Loan Details". The Bank will require the Borrower to effect a property insurance policy to keep the property insured against fire and usual risks and to pay all premia in respect of the property policy. The Bank may also require the Borrower to effect a mortgage protection policy for the term of the Loan to repay the Loan in full in the event that the Borrower dies before the Loan is paid off. All premia in respect of the mortgage protection policy must be paid by the Borrower.

The Bank requires that a valuation be carried out by a valuer acceptable to the Bank and the appropriate fee must be paid directly by the Borrower to the Valuer. The Bank may require a structural survey to be carried out by a suitably qualified architect or engineer depending on the age and condition of the property and the Borrower must pay the fee for the structural report.

Legal fees (excluding the costs associated with the Bank's legal investigation of title for the purposes of the Loan) are payable by the Borrower to his or her Solicitor. The amount will depend on the arrangement between the parties. Where security is

perfected in-house by the Bank the security perfection fee is as set out in the Special Conditions on the Letter of Offer.

Other fees, charges and taxes not imposed by the Bank – e.g. government stamp duty and registration fees may be payable by the Borrower. The information contained in the Borrower's Letter of Offer is valid for a period of 6 months from the date of the Letter of Offer. The Bank may at its discretion extend this period.

Legal fees are payable by the Borrower to his or her solicitor. The amount will depend upon the arrangements between the parties. The following additional costs will be payable by the Borrower:

- The Borrower must reimburse the Bank for the legal costs incurred by the Lender in effecting the Lender's Security and related tasks (excluding costs associated with the Bank's legal investigation of title for the purpose of the mortgage);
- 2. The outlay and fees payable to state agencies for the registration of the Lender's Security, which must be remitted to the borrower's solicitor.

The Lender's legal costs (including VAT) to be reimbursed by the Borrower and the Outlay and fees payable to state agencies for the registration of the Lender's Security are stated in the Special Conditions on the Letter of Offer. The annual percentage rate of change (APR) quoted in Part 1 on the Offer Letter has been calculated to include the Lender's Legal costs.

The Lender's legal costs, once paid by the Borrower, are not refundable. Typically, these must be paid at closing of the transaction.

Fees may also apply for the non-standard services – e.g. duplicate statements.

Interest rates and charges relating to the Loan are set out in the general and special conditions of the enclosed Letter of Offer. The actual interest rate applicable to the Loan is set out in the Letter of Offer and may be subject to change in accordance with the terms of the Letter of Offer. The loan must be repaid in accordance with the general and special conditions of the accompanying Letter of Offer.

Any sum not paid by its due date is subject to an additional interest charge at the rate of 0.5% per month or part of month (i.e. 6.00% per annum) subject to a minimum of €2.54 per month from the due date until payment. This additional interest charge is intended to cover the Bank's increased administration and related charges due to the Borrower's default. Full details of this charge are set out in the accompanying Letter of Offer. If the Loan is at any time at a variable rate the payment rates may be adjusted by Bank from time to time.

#### Information about your Distance Mortgage Contract (continued)

#### Your right to cancel

In accordance with Regulation 12 (d) of the European Communities (Distance Marketing of Consumer Financial Services) Regulations 2004 the Borrower does not have the option to cancel the Loan. In the case of a variable rate loan, the Loan can be redeemed in full at any time without the payment of a funding fee by lodging the funds to the Borrower's mortgage account. In the case of a fixed rate loan, in the event of early repayment of the Loan in whole or in part for any reason, or conversion to a variable interest rate, or other fixed rate within the initial fixed rate period or any further or subsequent fixed rate period, the Borrower will be liable to pay a sum to be calculated in accordance with the following formula.

The sum will be equal to "C" where:

C = A x (R%-R1%) x D
\_\_\_\_\_

and

C

**=** €4,000

"A" = the amount repaid early (or the amount which is changed from the fixed rate to a new rate) averaged from the date of early repayment (or rate change) to the end of the fixed rate period to allow for scheduled repayments (if there are any) and interest charges.

"R%" = the annual percentage interest rate which was the cost to us of funding an amount equal to "A" for the originally intended fixed rate period.

"R1%" = the annual percentage interest rate available to us for a deposit of an amount equal to "A" for a period equal to "D".

"D" = the number of days from the date of early repayment (or rate change) to the end of the fixed period.

If **"C"** is zero or a negative number, no amount is to be paid by you or us.

#### Here is a worked example:

Let us assume you wish to repay €100,000 on a fixed rate before the fixed rate period ends.

```
"A" = €100,000

"R%" = 5%

"R1%" = 3%

"D" = 2 years or 730 days

C = 100,000 x (5% - 3%) x 730

365

So,

100,000 x 2% x 730

365
```

The Bank has the right to call for early repayment of a mortgage loan where a borrower does not make all payments due in full and on time or otherwise breaches the mortgage loan contract.

#### Governing law and language

The Loan will be governed by and construed in accordance with the laws of Ireland, and the courts of Ireland shall have exclusive jurisdiction to resolve any disputes in connection with the Loan. The English language will be used for the purpose of interpreting the Letter of Offer and for all communication in connection with the Letter of Offer and the Loan in general.

#### Making a complaint

If you have any complaint in relation to the product or service being provided please write to the Mortgage Accounts Administration Unit, Bank of Ireland Mortgages, PO Box 13298, Dublin 18, or alternatively you can contact the branch of Bank of Ireland where you applied for your mortgage, or call us on 01 6113333. The complaint will be fully investigated by us and a full response will be provided to you.

While our investigation of any complaint is ongoing we will provide you with a regular written update. In the event you are dissatisfied with the outcome or if the complaint is not resolved within 40 business days of the complaint you are entitled to refer your complaint to The Financial Services and Pensions Ombudsman's Bureau, 3rd Floor, Lincoln House, Lincoln Place, Dublin 2, which can also be contacted at 01 567 7000, by telephoning +353 1 662 0899, faxing +353 1 662 0890, or emailing enquiries@financialombudsman.ie.

Bank of Ireland Mortgage Bank trading as Bank of Ireland Mortgages is regulated by the Central Bank of Ireland.

