

# Sonny Davidson

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## Objective

My objective is to gain full or part time employment in a role where I am able to utilise my current skill set and also gain valuable experience and knowledge to mutually benefit both my employer and I.

## Skills

- ❖ Confident and comfortable engaging with customers to deliver and elevated experience
- ❖ Develop and maintain productive and professional working relationships with key stakeholders including management, staff, customers, suppliers and external providers
- ❖ Proven teamwork and leadership skills
- ❖ Exceptional attention to detail
- ❖ Reliable and demonstrates a strong work ethic
- ❖ Highly organised with the ability to manage multiple projects to achieve set deadlines
- ❖ Can work autonomously and as part of a team
- ❖ Initiates completion of tasks or activities without necessary supervision
- ❖ Contributes to a positive and inclusive work environment
- ❖ Always adheres to workplace health and safety policies and proactively contributes to maintaining a safe and clean work environment
- ❖ Maintain and manage stock ensuring regular and accurate inventories
- ❖ Ensure detailed service records are maintained in an accurate and timely manner
- ❖ High level of flexibility and a positive approach to the challenging demands of a fast-paced work environment
- ❖ Strong ability to problem-solve, offer solutions, and make decisions
- ❖ Outstanding written and verbal communication skills with the ability to clearly communicate across a diverse range of people
- ❖ Technical proficiencies in MS Office, social media

## Professional Experience

### Pool Technician / In Store Sales Assistant

2020 – Current

Tallai Pool & Spa, Gold Coast

#### Key Responsibilities:

- € Opening and closing of the store including balancing all cash and eftpos payments
- € Maintaining a high level of customer service and consistently meeting sales KPI's
- € Testing and balancing clients pool water samples in store and recommending appropriate products for purchase to maintain a safe swimming environment
- € Excellent time management and control of daily workload to ensure all tasks & booked jobs are completed in an efficient and