

Homepage

Header:

- Logo (Mawenzi Health)
- Navigation links: **Home, About Us, Services, Contact Us**
- Call-to-Action (CTA): "Learn More,"

Hero Section:

- **Catchy headline reflecting the mission:**
Revolutionizing Healthcare with Coordinated Care and Innovative Solutions for Patients and Providers.
- **Sub headline :**
 - Empowering Healthcare Providers with Seamless Care Coordination, Advanced Monitoring, and Comprehensive Patient Support
- CTA: "Learn More"

Overview of Services:

At Mawenzi Health, we provide comprehensive healthcare support services designed to improve patient outcomes, streamline operations, and reduce healthcare costs. Our solutions include:

1. **Comprehensive Nurse Triage**
Skilled nurses assess patient needs, prioritize care, and provide timely advice to ensure the right level of care, reducing unnecessary ER visits and ensuring continuity of care.
2. **Patient Scheduling**
We handle appointment scheduling, reminders, and follow-ups, ensuring seamless patient access and optimizing provider resources.
3. **Care Coordination**
Our team ensures that patients receive continuous, coordinated care throughout their healthcare journey, reducing fragmentation and improving outcomes.
4. **Remote Patient Monitoring (RPM)**
We use advanced technology to remotely track and monitor patients with chronic conditions, allowing for timely interventions and better disease management.
5. **Chronic Care Management (CCM)**
Our services focus on managing patients with chronic conditions through regular check-ins, care planning, and tailored interventions to improve long-term health outcomes.

At Mawenzi Health, we empower healthcare providers to deliver high-quality, patient-centered care by bridging the gap between patients and providers through skilled nursing and advanced technology.

Why Choose Us (in Brief)?

- **Evidence-Based Protocols:** Mawenzi Health utilizes evidence-based protocols to ensure accurate and effective triage decisions.
- **EHR Integration:** Seamless integration with Electronic Health Records (EHRs) enhances clinical workflows, improves data management, and streamlines care coordination.
- **Enhanced Clinical Workflows:** By streamlining triage processes, Mawenzi Health helps healthcare providers optimize their workflows and improve efficiency.
- **Improved Patient Engagement:** Providing patients with timely and accessible care through nurse triage can improve patient satisfaction and engagement.
- **New Opportunities for Financial Growth:** By reducing unnecessary costs and improving patient outcomes, Mawenzi Health helps healthcare providers create new opportunities for financial growth.
- **Better Health Outcomes:** By ensuring patients receive timely and appropriate care, Mawenzi Health contributes to better health outcomes for individuals and communities.

2. About Us

Founded in 2023, Mawenzi Health is dedicated to transforming healthcare delivery by providing comprehensive nurse triage, patient scheduling, and care coordination services for healthcare providers. We work closely with private clinics, federally qualified health centers (FQHCs), rural health clinics, and health systems to improve patient access, streamline operations, and enhance health outcomes.

Our mission is to support health centers in reducing utilization, improving patient outcomes, and optimizing quality metrics—leading to a lower total cost of care through expert care management solutions. We bridge the gap between providers and patients, ensuring timely access to care, reduced emergency room utilization, and better chronic disease management.

At the core of our approach is a commitment to health equity, integrating social determinants of health (SDOH) into patient care. We partner with clinics, hospitals, and healthcare organizations that share our vision for sustainable, high-quality patient care.

Our Team:

With a combined 22 years of experience in the healthcare and technology industries, we bring a wealth of expertise in patient care, chronic disease management, and remote patient monitoring. Our team's extensive nursing background, paired with a deep understanding of technology's role in healthcare, allows us to seamlessly integrate advanced digital tools with patient care.

At Mawenzi Health, we are committed to improving patient outcomes through effective care coordination and evidence-based management solutions. Our expertise in chronic care management and remote patient monitoring bridges the gap between patients and healthcare providers, ensuring that underserved populations receive timely, high-quality care.

We are dedicated to advancing healthcare accessibility and efficiency, making a lasting impact on the health outcomes of the communities we serve.

Our Vision

To redefine the future of healthcare by delivering innovative solutions that enhance access and improve outcomes for underserved populations.

Our Mission

To improve the health and well-being of underserved communities by expanding access to comprehensive, coordinated care, and empowering healthcare providers with the tools to deliver effective, patient-centered care.

Our Culture

At Mawenzi Health, we foster a culture of respect, accountability, and collaboration. We are driven by a shared commitment to providing exceptional care management services that empower our team members and partners to deliver meaningful, lasting change for the communities we serve. We prioritize health equity and work to ensure that every patient, regardless of background or location, receives the highest standard of care.

3. Services *(Detailed Breakdown of Services)*

At Mawenzi Health, we provide a suite of comprehensive healthcare support services tailored to improve patient outcomes, streamline operations, and reduce healthcare costs. Our solutions are designed to assist healthcare providers in delivering high-quality care while ensuring patients receive the attention and support they need. Our services include:

1. Comprehensive Nurse Triage

Our skilled nurses are available around the clock to assess patient needs, prioritize care, and provide expert advice. Whether during regular hours or after-hours, our nurse triage services ensure that patients get timely, accurate guidance for their healthcare concerns. We offer:

- **Daytime & After-Hours Support:** Whether it's daytime or late at night, our nurses are available to address patient concerns, triage cases, and direct patients to the right level of care. This ensures healthcare providers are supported at all times, even outside of traditional office hours.
- **Quick Response Times:** Our nurses respond promptly to inquiries, helping patients avoid long wait times while ensuring healthcare professionals can make informed decisions.
- **Improved Patient Satisfaction:** With timely and professional responses, patients feel heard and supported, leading to improved patient satisfaction and reduced frustration.
- **Reduced ER Visits:** By providing expert advice and directing patients to appropriate care pathways, we help reduce unnecessary emergency room visits and hospitalizations, ultimately lowering healthcare costs.
- **Continuity of Care:** We maintain a consistent, high level of care across every patient interaction, ensuring no disruption to the treatment process.

2. Patient Scheduling

Our patient scheduling service ensures seamless appointment management and access to care, optimizing provider resources and enhancing the patient experience. This service includes:

- **Efficient Appointment Scheduling:** We streamline the process of scheduling appointments, ensuring that patients are seen at convenient times, while reducing wait times and maximizing provider availability.
- **Automated Reminders & Follow-ups:** Patients receive timely reminders about upcoming appointments, reducing the number of no-shows and last-minute cancellations. We also follow up on missed appointments to help re-schedule and maintain care continuity.
- **Optimized Provider Resources:** By efficiently managing appointment scheduling and follow-ups, we help healthcare providers optimize their resources, ensuring they can focus on delivering high-quality care to patients without administrative burdens.

3. Care Coordination

Our care coordination service ensures that patients receive seamless, continuous care throughout their healthcare journey. We work closely with providers, specialists, and patients to reduce gaps in care and improve patient outcomes. Key features of our care coordination services include:

- **Integrated Communication:** We facilitate communication between healthcare providers, specialists, and patients to ensure all aspects of care are connected and managed.
- **Chronic Disease Management:** Our care coordinators monitor patients with chronic conditions, ensuring they receive the right care, education, and interventions at every stage of their condition.
- **Patient Advocacy:** We advocate for patients, ensuring they understand their treatment plans, medications, and follow-up requirements, resulting in better patient compliance and engagement.
- **Reduced Fragmentation:** By managing transitions of care, from hospital discharge to follow-up visits, we reduce fragmentation in care, ensuring that patients receive a cohesive and comprehensive healthcare experience.

4. Remote Patient Monitoring (RPM)

Mawenzi Health leverages cutting-edge technology to remotely monitor patients with chronic conditions, offering real-time tracking and intervention. Key benefits of our RPM service include:

- **Continuous Monitoring:** We track key health metrics such as blood pressure, glucose levels, weight, and more, providing patients with continuous monitoring from the comfort of their homes.
- **Early Intervention:** Our RPM system flags any concerning changes in health data, allowing healthcare providers to intervene early and adjust care plans before conditions worsen.
- **Better Chronic Disease Management:** RPM enables healthcare teams to proactively manage chronic conditions, improving long-term health outcomes and reducing the need for emergency interventions or hospitalizations.
- **Patient Empowerment:** Patients have greater control over their health as they can monitor their conditions and receive immediate guidance or interventions when needed.

5. Chronic Care Management (CCM)

Our Chronic Care Management services are designed to provide ongoing support for patients with long-term health conditions. We focus on delivering comprehensive care, improving health outcomes, and preventing complications. Key aspects of our CCM service include:

- **Regular Check-ins:** Our care teams conduct regular check-ins with patients to assess their health status, provide support, and address any challenges they may be facing in managing their conditions.
- **Personalized Care Plans:** We create individualized care plans tailored to each patient's specific needs, helping them manage their conditions effectively and stay on track with their treatment goals.
- **Multidisciplinary Approach:** We coordinate care between primary care providers, specialists, and other healthcare professionals, ensuring patients receive the best possible support from all sides.
- **Health Education & Support:** We empower patients with the knowledge they need to manage their conditions and make informed health decisions, improving compliance and reducing the risk of complications.
- **Improved Health Outcomes:** By closely managing chronic conditions and providing tailored interventions, we help reduce hospitalizations, prevent disease progression, and enhance the quality of life for patients.

CTA: "Learn More"

4. Why Choose Mawenzi Health?

At Mawenzi Health, we are committed to supporting healthcare providers—clinics, hospitals, and health centers, including Federally Qualified Health Centers (FQHCs) and Rural Health Clinics—by delivering tailored healthcare solutions that improve clinical outcomes, streamline operations, and reduce costs. Our services are designed to help providers offer high-quality care while addressing the unique challenges faced by underserved populations. Here's why you should choose Mawenzi Health:

Benefits for Healthcare Providers

1. **Cost Savings and Financial Growth** By reducing unnecessary emergency room visits, hospitalizations, and care fragmentation, Mawenzi Health helps healthcare providers lower operational costs. Our services are designed to prevent costly interventions and ensure

that patients receive the right care at the right time, preventing the escalation of medical issues. Additionally, our services create new financial opportunities by increasing patient volume, improving billing accuracy, and optimizing resource utilization.

2. **Improved Clinical Outcomes** Mawenzi Health's services are rooted in evidence-based protocols, which allow healthcare providers to make informed decisions and deliver timely, appropriate care. By coordinating care and improving communication between care teams, our solutions drive improved clinical outcomes, particularly for patients with chronic conditions. The proactive management of patient health ensures better disease control, reduced readmission rates, and overall improvements in health quality.
3. **Efficient Patient Care and Enhanced Workflows** We streamline key healthcare processes, including nurse triage, patient scheduling, and care coordination, ensuring that your team can focus on providing quality care without unnecessary administrative burdens. With our efficient workflows, providers can optimize their time and resources, reducing bottlenecks and improving overall operational efficiency. Mawenzi Health integrates seamlessly with your existing systems, ensuring a smooth transition and enhancing your team's ability to deliver care.
4. **EHR Integration for Seamless Data Management** Mawenzi Health integrates seamlessly with your Electronic Health Records (EHR) systems, enhancing clinical workflows and improving data management. By allowing for real-time access to patient information, our integration ensures that healthcare providers have the most accurate and up-to-date data available. This leads to more informed decision-making, reduces duplication of efforts, and ensures consistent and efficient care coordination across all levels of the healthcare team.
5. **New Revenue Opportunities** Our solutions empower healthcare providers to expand services while reducing overhead costs, leading to new revenue opportunities. By optimizing patient scheduling, reducing missed appointments, and streamlining care coordination, healthcare providers can see more patients and improve their financial performance. Furthermore, by improving patient satisfaction and engagement, providers may experience higher retention rates and positive outcomes in patient referrals, further driving revenue growth.

Patient-Centered Focus

At Mawenzi Health, we believe that high-quality healthcare begins with a patient-centered approach. Our services are designed to directly benefit patients, especially those in underserved populations, ensuring that they receive timely, coordinated, and effective care.

1. **Enhanced Care for Underserved Populations** Mawenzi Health is particularly focused on serving underserved communities, including rural and low-income populations. By providing access to care when it's needed most, our services reduce health disparities and ensure that vulnerable populations receive the support they need to manage their health

effectively. Through nurse triage, chronic care management, and remote patient monitoring, we bridge the gap between patients and healthcare providers, improving access to care in remote or under-resourced areas.

2. **Better Health Outcomes for Patients** With a focus on proactive care management and early intervention, Mawenzi Health ensures that patients receive the right care at the right time. By preventing disease progression, reducing hospital readmissions, and addressing chronic conditions before they worsen, we contribute to better long-term health outcomes. Timely care and consistent follow-up also increase patient satisfaction and engagement, leading to improved overall health and quality of life for patients.
3. **Improved Patient Engagement** Providing patients with easy access to care through nurse triage, chronic care management and remote monitoring fosters increased patient engagement. By involving patients in their care and giving them the tools to manage their health from home, we empower them to take an active role in their well-being. This leads to improved compliance with treatment plans, better understanding of health conditions, and a higher likelihood of positive health outcomes.
4. **Evidence-Based Protocols for Effective Care** At Mawenzi Health, we utilize evidence-based protocols to guide our care delivery, ensuring that every decision made in patient care is backed by the latest clinical research and best practices. This allows for accurate triage decisions and effective interventions, ensuring that patients receive the most appropriate care for their conditions, leading to better outcomes and patient satisfaction.
5. **Timely, Accessible Care** Our nurse triage services provide patients with quick, accessible support for their healthcare concerns, reducing wait times and ensuring timely responses. This immediate access to care helps reduce anxiety for patients and ensures they receive the appropriate level of care, whether that's self-care advice, an appointment, or referral to urgent care.

6. Privacy Policy

(Link to the detailed Privacy Policy for users to review how their data is protected)

Privacy Policy

Effective Date: Wednesday April 2, 2025

Last Updated: Wednesday April 2, 2025

Mawenzi Health Inc. ("we," "our," or "us") is committed to protecting and respecting your privacy. This Privacy Policy explains how we collect, use, disclose, and protect your personal information when you visit our website and use our services, including Remote Patient Monitoring (RPM) and Nurse Triage services.

By using our website and services, you agree to the collection and use of information in accordance with this policy.

1. Information We Collect

We collect information in the following ways:

a. Information You Provide Directly

- Contact details such as name, email address, phone number, and any other information you provide when you fill out forms or communicate with us.
- Health-related data provided as part of our Remote Patient Monitoring (RPM) services, Nurse Triage, or other health-related services.

b. Information We Collect Automatically

- Web server logs, including IP address, browser type, and timestamps.
- Cookies and similar technologies for analytics and website functionality. You can control cookie settings through your browser.
- Web analytics, such as Google Analytics, to monitor and improve our website performance.

c. Information from Third Parties

- If you interact with third-party services through our website or use integrated services, we may collect certain information from those providers, subject to your privacy settings.

2. How We Use Your Information

We use the information we collect for the following purposes:

- To provide, operate, and improve our services, including Nurse Triage and Remote Patient Monitoring.
- To communicate with you, such as sending service updates, newsletters, or responses to your inquiries.
- To improve our website functionality and user experience.
- To comply with legal obligations and respond to requests or investigations.

3. Data Security

We implement a range of security measures to protect your personal data from unauthorized access, alteration, disclosure, or destruction. This includes using encryption, access controls, and secure storage practices.

4. Data Sharing and Disclosure

We do not sell, rent, or share your personal information with third parties for their own marketing purposes. However, we may share information with the following:

- Healthcare providers and third-party partners involved in providing services related to Remote Patient Monitoring, Nurse Triage, or other health services, as necessary for patient care.
- Legal authorities if required to do so by law, such as in response to subpoenas or other legal requests.

5. Consent to Data Collection

By using our website and services, you consent to the collection and use of your information as described in this Privacy Policy. For our Remote Patient Monitoring services, we obtain patient consent before collecting any health data.

6. Patient Data Rights

You have the right to:

- Access your personal and health-related data held by Mawenzi Health.
- Request corrections or updates to your data.
- Request the deletion of your personal information, subject to legal requirements and our data retention policy.

7. Data Retention

We retain personal data only as long as necessary to provide our services or as required by law. We will notify you about how long we retain your data when collecting it.

8. Third-Party Websites

Our website may contain links to third-party websites. We are not responsible for the privacy practices of those websites. We encourage you to review the privacy policies of those third-party sites.

9. International Data Transfers

If you are located outside the United States, please be aware that your personal information may be transferred to, stored, and processed in the United States, where our servers are located. By using our services, you consent to this transfer.

10. Privacy of Children

Our services are not intended for children under the age of 13, and we do not knowingly collect personal information from children. If we become aware that a child under 13 has provided us with personal information, we will take steps to delete such information.

11. Updates to This Privacy Policy

We may update this Privacy Policy from time to time. When we make changes, we will post the updated policy on our website with the new effective date. We encourage you to review this policy periodically for any updates.

12. Contact Us

If you have any questions about this Privacy Policy or our data practices, please contact us at:

Mawenzi Health

3 Columbus Circle, 15th Floor, New York, NY 10019

Support@mawenzihealth.com

3472613722

By continuing to use our services, you acknowledge that you have read and understood this Privacy Policy.

7. Contact Us

Contact Information:

- Address, phone number, and email address.
- Contact form for quick inquiries.
- A CTA to request a consultation or demo.

Social Media Links (Optional):

Tiktok:

Instagram:

8. Footer

- **Quick Links:**
 - Home
 - About Us
 - Services
 - Contact Us
 - Privacy Policy
- **Social Media Icons** (if applicable)

- **Copyright Information**

Additional Features to Consider:

- **Live Chat/Support:**
 - Option for immediate assistance through a live chat feature, or an FAQ section to address common inquiries.