Detecting fraudulent claims with decision trees

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30E03000 - Data Science for Business I (2022)

1 Tutorial 1: Detecting fraudulent insurance claims with decision tree

1.0.1 Learning goals

In this exercise, you will learn how to detect fraudulent insurance claims using decision trees in Python.

1.0.2 Business Problem

- 1. Insurance claims are a major target for fraud, both opportunistic as well as planned/organized.
- 2. The costs of fraudulent claims can be substantial.
- 3. Manual examination of the claims is impractical and expensive due to large volume of insurance claims.

Thus, the goal is to identify and flag fraudulent claims early in their life cycle.

1.0.3 Keywords

fraud detection, decision trees, exploratory data analysis (EDA), data visualization, data preprocessing

1.0.4 Tutorial structure

1.1 Import libraries

```
[1]: import numpy as np #scientific computing
import pandas as pd #data management
import itertools

#matplotlib for plotting
import matplotlib.pyplot as plt
from matplotlib import gridspec
```

```
import matplotlib.ticker as mtick #for percentage ticks

#sklearn for modeling
from sklearn import tree
from sklearn.tree import DecisionTreeClassifier #Decision Tree algorithm
from sklearn.model_selection import train_test_split #Data split function
from sklearn.preprocessing import LabelEncoder #OneHotEncoding
from sklearn.metrics import classification_report
from sklearn.metrics import accuracy_score
from sklearn.metrics import confusion_matrix
from sklearn.metrics import roc_curve, auc

#Decision tree plot
import pydotplus
from IPython.display import Image
```

1.2 1. Load data

First, we load the data from a .txt file and store it in a Pandas data frame. A DataFrame is a 2-dimensional labeled data structure with columns of potentially different types. You can think of it like a spreadsheet (Excel) or SQL table. It is generally the most commonly used Pandas object [1].

```
[2]: data = pd.read_csv('insurance_fraud_data.txt') #ensure .ipynb notebook is in_u the same folder as the data set data.head() #returns the first 5 rows; remove .head() to see the entire dataset
```

```
[2]:
        claim_id
                  customer_id
                               age
                                    gender
                                                 incident_cause
                                                                days_to_incident
     0 54004764
                     21868593
                                32
                                    Female
                                                   Driver error
                                                                               225
     1 33985796
                     75740424
                                60
                                    Female
                                                          Crime
                                                                             11874
     2 53522022
                                27 Female
                                             Other driver error
                     30308357
                                                                                 4
     3 13015401
                     47830476
                                    Female
                                                 Natural causes
                                                                              5278
                                39
     4 22890252
                     19269962
                                47
                                                                              2335
                                       Male
                                                          Crime
       claim_area police_report
                                     claim_type
                                                 claim_amount
                                                              total_policy_claims
     0
             Auto
                             No Material only
                                                       2980.0
                                                                                  1
     1
             Home
                        Unknown Material only
                                                       2980.0
                                                                                  3
     2
                             No Material only
                                                                                  1
             Auto
                                                       3369.5
     3
             Auto
                             No Material only
                                                       1680.0
                                                                                  1
     4
                             No Material only
                                                       2680.0
                                                                                  1
             Auto
```

0 No 1 No 2 Yes

fraudulent

3 No

4 No

1.3 2. Exploratory data analysis (EDA)

Second, we perform some exploratory data analysis (EDA) to better understand the structure, variables types, and values we are dealing with.

1. Let's check the shape (rows and columns) of the dataset

```
[3]: data.shape
```

[3]: (1100, 12)

The dataset has 1100 rows (entries/instances/observations) and 12 columns (features).

2. Next we get some information about the dataset

```
[4]: data.info() #this command will reveal missing values, NaN values and variable

→ types
```

```
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 1100 entries, 0 to 1099
Data columns (total 12 columns):
claim_id
                       1100 non-null int64
                       1100 non-null int64
customer_id
                       1100 non-null int64
age
gender
                       1100 non-null object
                       1100 non-null object
incident_cause
                       1100 non-null int64
days_to_incident
claim area
                       1100 non-null object
police_report
                       1100 non-null object
claim_type
                       1100 non-null object
                       1100 non-null float64
claim amount
total_policy_claims
                       1100 non-null int64
fraudulent
                       1100 non-null object
dtypes: float64(1), int64(5), object(6)
memory usage: 103.2+ KB
```

We observe: - No missing values (all variables show 1100 entries) - no NaN values - mostly int and float values, but also some object/strings (these require further attention)

3. Finally we can output some descriptive statistics

mean	48838190.0	50874698.0	48.0	2814.0	12318.0
std	29188060.0	28461020.0	18.0	2785.0	13688.0
min	26832.0	154557.0	18.0	2.0	1000.0
25%	23815805.0	26791756.0	33.0	636.0	1880.0
50%	48539331.0	49855152.0	47.0	2042.0	2750.0
75%	74074466.0	75949511.0	63.0	4154.0	23965.0
max	99775483.0	99961993.0	79.0	14991.0	48150.0

	total_policy_claims
count	1100.0
mean	2.0
std	1.0
min	1.0
25%	1.0
50%	1.0
75%	2.0
max	8.0

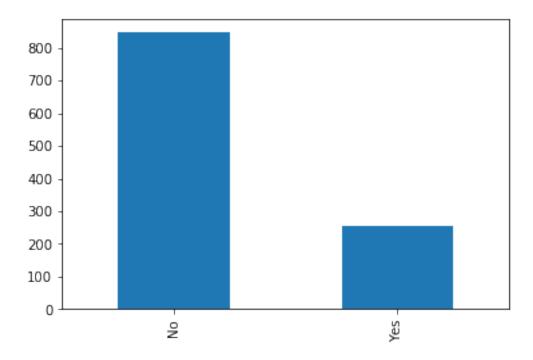
1.4 3. Data visualization

We generate several plots to gain a better understanding of the data and its distribution. Note that there is no fixed guideline of what (or how) to plot. Think "what would be interesting to see" or "what would help me to better understand the data".

Fraud vs. no fraud: absolute & relative distribution The first plot visually compares the absolute and relative distribution of fraudulent vs. non-fraudulent cases.

```
[7]: ax = data['fraudulent'].value_counts().plot(kind='bar')

#ax.set_xlabel('is fraud?')
#ax.set_ylabel('Count')
```



Option 2: Make it look nice for potential stakeholders, presentations, your online portfolio, etc.

```
[8]: # plot fraud vs. non-fraud
     keys, counts = np.unique(data.fraudulent, return_counts=True)
     counts_norm = counts/counts.sum()
     fig = plt.figure(figsize=(8, 5)) #specify figure size
     gs = gridspec.GridSpec(1, 2, width_ratios=[3,1]) #specify relative size of left_
      \rightarrow and right plot
     #Absolute values
     ax0 = plt.subplot(gs[0])
     ax0 = plt.bar(['no fraud', 'fraud'], counts, color=['#1f77b4', '#ff7f0e']) #left_\( \)
     ⇒bar plot
     ax0 = plt.title('Fraud vs. no fraud:\n Absolute distribution')
     ax0 = plt.ylabel('frequency')
     ax0 = plt.text(['no fraud'], counts[0]/2, counts[0]) #add text box with count_
      \rightarrow of non-fraudulent cases
     ax0 = plt.text(['fraud'], counts[1]/2, counts[1]) #add text box with count of_{\square}
      \rightarrow fraudulent cases
     #Normalized values
     ax1 = plt.subplot(gs[1])
```



We observe that the non-fraudulent cases account for about 77% of all observations. This **imbal-anced distribution** of the response variable (**fraudulent**) occurs in many real-life Data Science problems and requires careful consideration when designing a classification model.

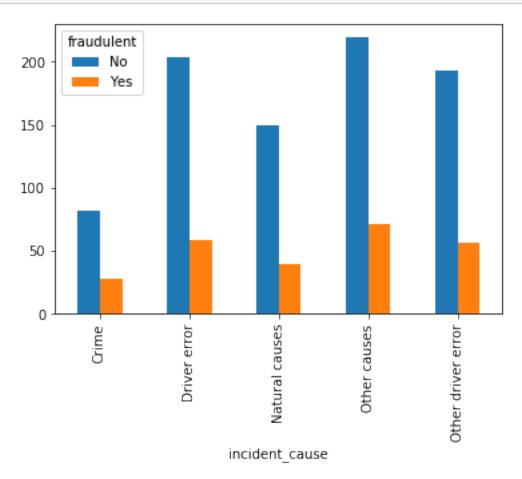
Aaaah...nope...

Fraudulent vs. non-fraudulent cases by incident cause Next, we plot the fraudulent vs. non-fraudulent cases and group them by the reported incident cause.

Option 1: Standard pandas plotting

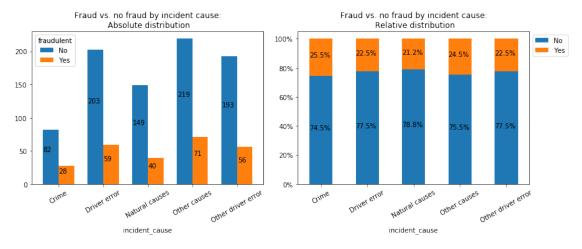
```
[9]: ax = data.groupby(['incident_cause', 'fraudulent'])['fraudulent'].count().

→unstack().plot.bar()
```



Option 2: Make it look nice for potential stakeholders, presentations, your online portfolio, etc.

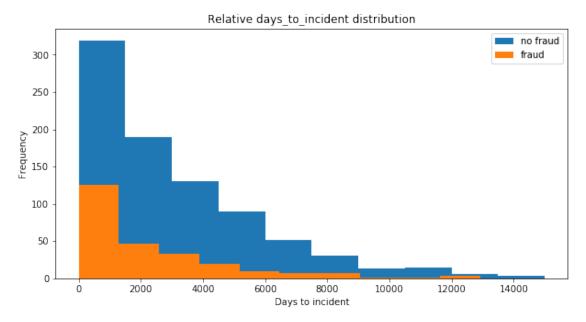
```
#Relative distribution
plt.subplot(1, 2, 2)
ax2 = data.groupby(['incident_cause', 'fraudulent'])['fraudulent'].size().
 →groupby(level=0).apply(
   lambda x: 100 * x / x.sum()).unstack().plot(kind='bar',stacked=True,_
→rot=30, ax=plt.gca())
plt.gca().yaxis.set_major_formatter(mtick.PercentFormatter())
plt.legend(bbox_to_anchor=(1, 1))
plt.title('Fraud vs. no fraud by incident cause: \n Relative distribution')
#plot bar labels
for p, q in zip(ax2.patches[0:5], ax2.patches[5:10]):
    ax2.annotate(str(round(p.get_height(),1)) + '%', (p.get_x(), p.get_height()/
→2))
    ax2.annotate(str(round(q.get_height(),1)) + '%', (q.get_x(), q.get_height()/
 →2+p.get_height()))
plt.tight_layout()
plt.show()
```



We observe an almost equal distribution of fraudulent vs. non-fraudulent cases amongst the 5 incident causes. Thus, the variable incident_cause is probably not a good predictor for the "fraudulentness" of a claim.

Days to incident distribution Next, we plot the relative distribution of days to incident (the time that has elapsed between signing the insurance policy and when the first claim was reported).

[11]:

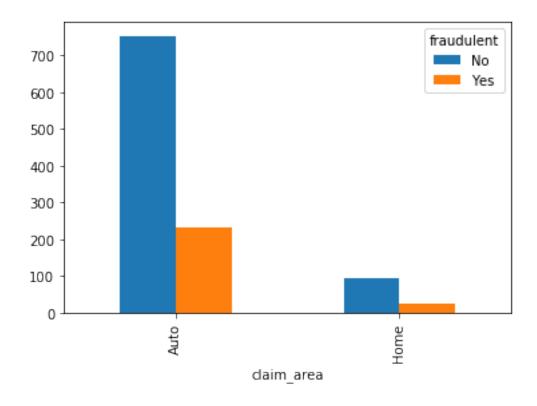


Fraudulent cases appear to be reported closer to the signing day.

Fraudulent vs. non-fraudulent cases by claim area Next, we plot the fraudulent vs. non-fraudulent cases and group them by the reported claim area (either *auto* or *home*).

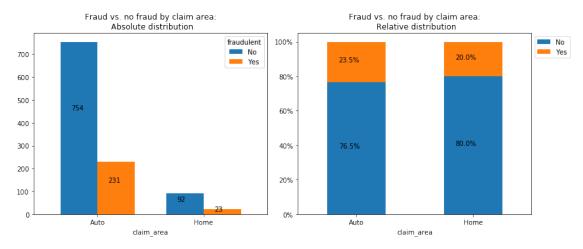
```
[12]: ax = data.groupby(['claim_area', 'fraudulent'])['fraudulent'].count().unstack().

→plot.bar()
```



Option 2: Make it look nice for potential stakeholders, presentations, your online portfolio, etc.

```
[13]: #frauds by claim area
     fig = plt.figure(figsize=(12, 5)) #specify figure size
     #Absolute distribution
     plt.subplot(1, 2, 1)
     ax1 = data.groupby(['claim_area', 'fraudulent'])['fraudulent'].count().
      plt.title('Fraud vs. no fraud by claim area:\n Absolute distribution')
     #plot bar labels
     for p in ax1.patches:
         ax1.annotate(str(p.get_height()), (p.get_x() +0.1, p.get_height() * 0.605))
     #Relative distribution
     plt.subplot(1, 2, 2)
     ax2 = data.groupby(['claim_area', 'fraudulent'])['fraudulent'].size().
      →groupby(level=0).apply(
         lambda x: 100 * x / x.sum()).unstack().plot(kind='bar',stacked=True, rot=0,__
      \rightarrowax=plt.gca())
     plt.gca().yaxis.set_major_formatter(mtick.PercentFormatter())
     plt.legend(bbox_to_anchor=(1, 1))
```

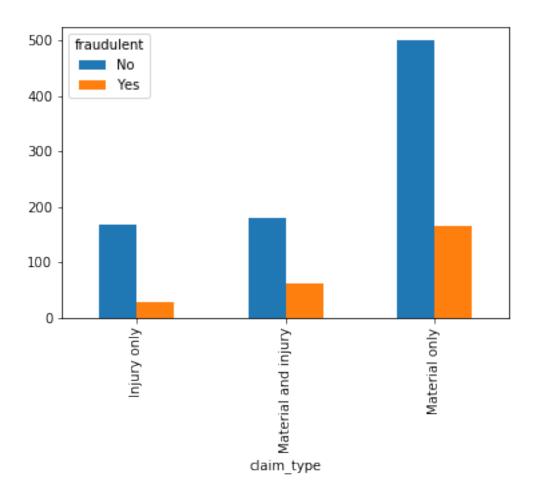


Again, we observe an almost equal distribution of fraudulent vs. non-fraudulent cases amongst the 2 claim areas "auto" and "car". Thus, the variable claim_area is probably not a good predictor for the "fraudulentness" of a claim.

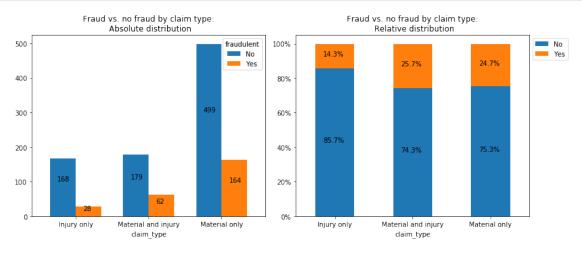
Fraudulent vs. non-fraudulent cases by claim type Next, we plot the fraudulent vs. non-fraudulent cases and group them by the reported claim type (*injury only*, *Material and injury* or *Material only*).

```
[14]: ax = data.groupby(['claim_type', 'fraudulent'])['fraudulent'].count().unstack().

→plot.bar()
```



Option 2: Make it look nice for potential stakeholders, presentations, your online portfolio, etc.

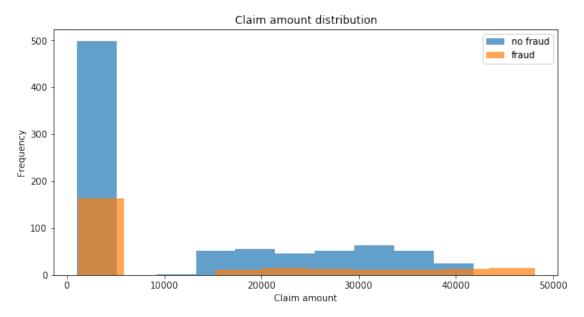


We observe a higher proportion of fraudulent claims in the "Material and injury" and "Material only" claim type. It appears that more people try to scam the insurance company with some sort of material-related claims.

Claim amount distribution Lastly, we plot the relative claim amount distribution of fraudulent and non-fraudulent cases.

```
[16]: ax = data['claim_amount'].loc[data['fraudulent'] == 'No'].plot.hist(bins=10, □ → alpha=0.7, label='no fraud', figsize = (10,5))
ax = data['claim_amount'].loc[data['fraudulent'] == 'Yes'].plot.hist(bins=10, □ → alpha=0.7, label='fraud')
```

```
ax.set_xlabel('Claim amount')
ax.set_title('Claim amount distribution')
ax.legend();
```



We observe a slightly higher proportion of fraudulent cases in the first bin of up to ca. 4100€. Moreover, we see that fraudulent claims account for most of the highest claims. Above 40,000€, there are only frauds. The plot suggests that claim amount might be an important variable in predicting fraudulent cases.

1.5 4. Data cleaning & pre-processing

The data cannot be passed to the Decision Tree classifier in its current state. It requires some preprocessing.

```
data.head()
[17]:
[17]:
         claim id
                    customer_id
                                       gender
                                                    incident cause
                                                                     days to incident
                                  age
         54004764
                       21868593
                                   32
                                       Female
                                                      Driver error
                                                                                    225
         33985796
      1
                       75740424
                                   60
                                       Female
                                                              Crime
                                                                                  11874
      2
         53522022
                       30308357
                                   27
                                       Female
                                                Other driver error
                                                                                      4
      3
         13015401
                       47830476
                                                    Natural causes
                                                                                   5278
                                   39
                                       Female
         22890252
                       19269962
                                   47
                                         Male
                                                              Crime
                                                                                   2335
        claim_area police_report
                                                    claim_amount
                                                                   total_policy_claims
                                       claim_type
      0
              Auto
                                No
                                    Material only
                                                           2980.0
                                                                                       1
      1
              Home
                          Unknown
                                    Material only
                                                           2980.0
                                                                                       3
      2
               Auto
                                No
                                    Material only
                                                           3369.5
                                                                                       1
```

3	Auto	No	Material	only	1680.0	1
4	Auto	No	Material	only	2680.0	1
fr	audulent					
0	No					
1	No					
2	Yes					
3	No					
4	No					

1.5.1 Remove variables that have no explanatory power

The variables claim_id and customer_id are used by the insurance company as identifiers. They have no explantory power and might actually mislead the Decision Tree algorithm. We remove the variables to keep the data sparse:

[18]:	age	gender	incident_ca	use days	_to_incident	claim_area	police_report	\
C	32	Female	Driver er	ror	225	Auto	No	
1	. 60	Female	Cr	ime	11874	Home	Unknown	
2	27	Female (Other driver er	ror	4	Auto	No	
3	39	Female	Natural cau	ses	5278	Auto	No	
4	47	Male	Cr	ime	2335	Auto	No	
0 1 2 3	Mat Mat Mat Mat	claim_type erial only erial only erial only erial only erial only	2980.0 3369.5 1680.0	total_po	licy_claims 1 1 3 1 1	Fraudulent No No Yes No		

```
[19]: data.shape #note that we now have 10 instead of 12 columns
```

[19]: (1100, 10)

1.5.2 Encode categorical variables

The scikit-learn Decision Tree algorithm uses only numerical features, which are always interpreted as *continuous numeric variables*. We print the variable types and see that <code>gender</code>, <code>incident_cause</code>, <code>claim_area</code>, <code>police_report</code>, <code>claim_type</code>, and <code>fraudulent</code> are of type object (they are strings). Thus, we have to encode the strings to make them readable for the Decision Tree model.

[20]: data.info() <class 'pandas.core.frame.DataFrame'> RangeIndex: 1100 entries, 0 to 1099 Data columns (total 10 columns):

1100 non-null int64 age 1100 non-null object gender incident_cause 1100 non-null object days_to_incident 1100 non-null int64 claim_area 1100 non-null object police_report 1100 non-null object 1100 non-null object claim_type claim amount 1100 non-null float64 total_policy_claims 1100 non-null int64 fraudulent 1100 non-null object

dtypes: float64(1), int64(3), object(6)

memory usage: 86.1+ KB

One approach to encoding categorical values is to use a technique called label encoding. Label encoding is simply converting each value in a column to a number. For example, the fraudulent column contains 2 different values that can be encoded as: - No -> 0 - Yes -> 1

This technque works well for the target variable.

```
[21]: cleanup_nums = {"fraudulent": {"No": 0, "Yes": 1}}
      data.replace(cleanup_nums, inplace=True)
      data.head() #note how the fraudulent
```

```
[21]:
                                           days_to_incident claim_area police_report
         age
              gender
                           incident_cause
      0
          32
              Female
                              Driver error
                                                           225
                                                                     Auto
      1
          60
              Female
                                     Crime
                                                         11874
                                                                     Home
                                                                                 Unknown
      2
          27
              Female
                      Other driver error
                                                             4
                                                                     Auto
                                                                                      No
      3
          39
              Female
                           Natural causes
                                                          5278
                                                                                      No
                                                                     Auto
      4
          47
                 Male
                                     Crime
                                                          2335
                                                                     Auto
                                                                                      No
```

```
total_policy_claims
      claim_type
                  claim_amount
                                                       fraudulent
0 Material only
                         2980.0
                                                    1
                                                                 0
                         2980.0
1 Material only
                                                    3
                                                                 0
2 Material only
                         3369.5
                                                    1
                                                                 1
3 Material only
                                                                 0
                         1680.0
                                                    1
4 Material only
                                                                 0
                         2680.0
                                                    1
```

```
[22]:
     data.corr()
```

[22]: claim_amount age days_to_incident 1.000000 0.640207 -0.005397 age 0.640207 1.000000 -0.045448 days_to_incident claim_amount 1.000000 -0.005397 -0.045448

```
total_policy_claims 0.063930
                                        0.016872
                                                      -0.012472
fraudulent
                    -0.112574
                                       -0.123528
                                                       0.022501
                     total_policy_claims
                                           fraudulent
                                 0.063930
                                             -0.112574
age
days_to_incident
                                 0.016872
                                            -0.123528
claim amount
                                -0.012472
                                             0.022501
total_policy_claims
                                 1.000000
                                             0.077838
fraudulent
                                 0.077838
                                              1.000000
```

However, this naive technique of replacing strings with a hash code should be avoided for the explanatory variables!

Because the Decision Tree interprets numbers as continuous numerical features, any coding you will use will induce an order which simply does not exist in the data. One example is to code ['red', 'green', 'blue'] with [1,2,3], would produce weird things like 'red' is lower than 'blue', and if you average a 'red' and a 'blue' you will get a 'green'.

A common alternative approach is called **one hot encoding**. The basic strategy is to convert each category value into a new column and assigns a 1 or 0 (True/False) value to the column. This has the benefit of not weighting a value improperly but does have the downside of adding more columns to the data set.

Pandas supports this feature using get_dummies. This function is named this way because it creates dummy/indicator variables (aka 1 or 0).

Hopefully a simple example will make this more clear. We can look at the column incident_cause where we have values of "driver error", "Crime", "Other driver error", "Natural causes", and "Other cuases". By using get_dummies we can convert this to 5 columns with a 1 or 0 corresponding to the correct value:

```
[23]: data = pd.get_dummies(data, columns=["gender", "incident_cause", "claim_area", 

→"police_report", "claim_type"],

prefix=["gender", "cause", "area", "report", "type"]) #we

→add a prefix for easier identification

data.head().style
```

[23]: <pandas.io.formats.style.Styler at 0x7f9da8450908>

1.6 5. Data split

In general, we want our Decision Tree classification model to perform well on new, unseen data; not just on the dataset we have available. To simulate this, we split our dataset into two subsets: **training** and **testing**. We use the training partition to build the model and the testing partition to evaluate the model performance.

Ideally, the model performance should not be too different between the training and testing splits. A model that shows similar performance on the training and testing split generalizes well to new

data. A model that performans significantly worse on testing is likely subject to overfitting.

We split the data 70:30 into a training (data_train) and a testing (data_test) partition. Furthermore, we split the dataset into a feature matrix X (all columns, except the target fraudulent column) and a label vector y (only the fraudulent column).

```
[24]: X, y = data.loc[:, data.columns != 'fraudulent'], data['fraudulent'] #define_

→ feature matrix X and labels y

X_train, X_test, y_train, y_test = train_test_split(X, y, test_size = 0.3, □

→ random_state = 12345) #split data 70:30
```

2 HOLD UP:

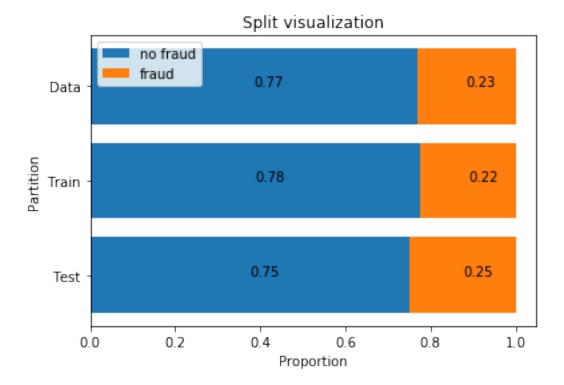
Let's make sure everybody has understood what we just did before moving on! Please.ask.questions.now!

```
[]:
```

We visualize the split to ensure that the distribution of fraudulent to non-fraudulent cases matches the distribution in the full dataset.

```
[25]: train_dist = y_train.value_counts() / len(y_train) #normalize absolute count_
      →values for plotting
      test_dist = y_test.value_counts() / len(y_test)
      data_dist = data['fraudulent'].value_counts() / len(data)
      fig, ax = plt.subplots()
      ax.barh(['Test','Train','Data'], [test_dist[0], train_dist[0], data_dist[0]],

color='#1f77b4', label='no fraud')
      ax.barh(['Test','Train','Data'], [test_dist[1], train_dist[1], data_dist[1]],
       →left=[test_dist[0], train_dist[0], data_dist[0]], color='#ff7f0e',
      →label='fraud')
      ax.set_title('Split visualization')
      ax.legend(loc='upper left')
      plt.xlabel('Proportion')
      plt.ylabel('Partition')
      #plot bar values
      for part, a, b in zip(['Test', 'Train', 'Data'], [test_dist[0], train_dist[0], __
       →data_dist[0]], [test_dist[1], train_dist[1], data_dist[1]]):
          plt.text(a/2, part, str(np.round(a, 2)))
          plt.text(b/2+a, part, str(np.round(b, 2)));
```



The distribution of fraudulent to non-fraudulent cases is almost equal to the distribution of the original, whole data set (there will always be a slight deviation). We conclude that the split was successful and move on to building a model.

2.1 6. Model building

We define a new Decision Tree classifier clf and set some basic default settings: - The function to measure the quality of a split (either "gini" for the Gini impurity and "entropy" for the information gain). We set criterion = 'gini' - The maximum depth of the tree max_depth=3 - The minimum number of samples required to split an internal node min_samples_leaf=3

Then, we fit the classifier to the data.

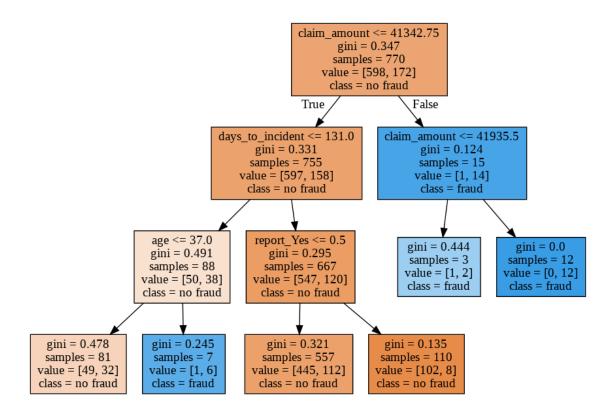
[26]: DecisionTreeClassifier(ccp_alpha=0.0, class_weight=None, criterion='gini', max_depth=3, max_features=None, max_leaf_nodes=None, min_impurity_decrease=0.0, min_impurity_split=None, min_samples_leaf=3, min_samples_split=2,

```
min_weight_fraction_leaf=0.0, presort='deprecated',
random_state=100, splitter='best')
```

After the classifier clf has been trained on the training data (X_train, y_train), we make predictions by using the unseen test data X_test.

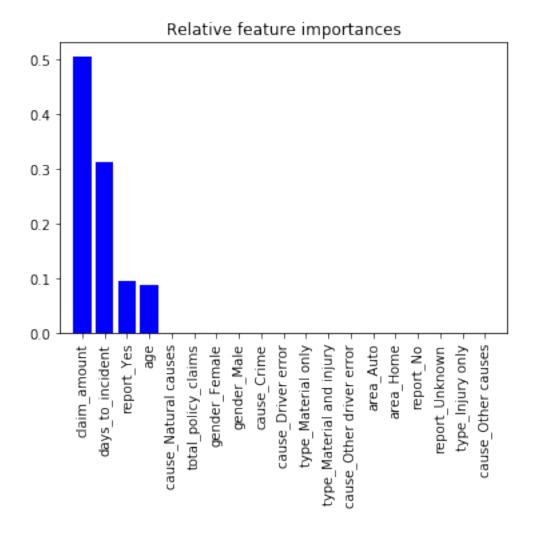
```
[29]: #Use classifier to predict labels
      y_pred = clf.predict(X_test) #what do we need here?
[30]: #probabilities
      y_pred_probs = clf.predict_proba(X_test)
[31]: '''
      The graphviz library is used to visualize the tree.
      #Decision tree plot
      import pydotplus
      from IPython.display import Image
      # Create DOT data
      dot_data = tree.export_graphviz(clf, out_file=None,
                                       feature_names=X_train.columns,
                                       class_names=['no fraud', 'fraud'], filled=True)__
       \rightarrow#or use y_train.unique()
      # Draw graph
      graph = pydotplus.graph_from_dot_data(dot_data)
      # Show graph
      Image(graph.create_png())
      # Create PNG
      #graph.write_png("clf.png") #uncomment this line to save the plot as a .png file
```

[31]:



We do some magic to visualize the relative importance of the different features.

```
[32]: importances = clf.feature_importances_
indices = np.argsort(importances)[::-1]
feature_order = np.array([X.columns.values])
i = np.argsort(importances)[::-1]
feature_order = feature_order[:,i]
[33]: # Print the feature ranking
```



2.2 7. Model evaluation

2.2.1 Accuracy score

In order to assess how well our model works, we calculate the accuracy achieved by the classifier. We do this by computing the fraction of correctly labeled cases, i.e., for which the true label $y^{(i)}$ is equal to the predicted label $\hat{y}^{(i)}$:

Accuracy =
$$\frac{1}{N} \sum_{i=1}^{N} \mathcal{I}(\hat{y}^{(i)} = y^{(i)})$$
 (1)

The scikit-learn package comes with a ready method accuracy_score that takes as input the true label y_test and the predicted label y_pred and outputs fraction of correctly labeled cases (aka accuracy).

```
[34]: print ("Accuracy is: ", (accuracy_score(y_test,y_pred)*100).round(2))
```

Accuracy is: 76.36

We conclude that our classifier correctly identifies the ``fraudulentness'' of 76% of claims. Sounds good...or is?

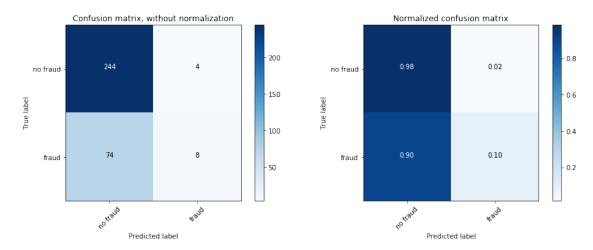
[36]: print(classification_report(y_test, y_pred))

	precision	recall	f1-score	support
0	0.77	0.98	0.86 0.17	248 82
1	0.67	0.10	0.17	02
accuracy			0.76	330
macro avg	0.72	0.54	0.52	330
weighted avg	0.74	0.76	0.69	330

2.2.2 Confusion matrix

Next, we plot a confusion matrix to visualize the correctly labeled cases, as well as the the false-postives and false-negatives.

```
[37]: def plot_confusion_matrix(cm, classes,
                                normalize=False,
                                title='Confusion matrix',
                                 cmap=plt.cm.Blues):
          11 11 11
          This function prints and plots the confusion matrix.
          Normalization can be applied by setting `normalize=True`.
          if normalize:
              cm = cm.astype('float') / cm.sum(axis=1)[:, np.newaxis]
              #print("Normalized confusion matrix")
          #else:
               print('Confusion matrix, without normalization')
          #print(cm)
          plt.imshow(cm, interpolation='nearest', cmap=cmap)
          plt.title(title)
          plt.colorbar()
          tick_marks = np.arange(len(classes))
          plt.xticks(tick_marks, classes, rotation=45)
          plt.yticks(tick_marks, classes)
```



The confusion matrix highlights how the accuracy score can be misleading!

While our classifier labels 98% of cases correctly as non-fraudulent, it only labels 10% correctly as fraud. It seems that the classifier predicts ``non-fraudulent'' most of the time. On a balanced data set, this would lead to a low accouracy score. But since the data is imbalanced (77% non-fraudulent vs. 23% fraudulent), guessing ``non-fraudulent'' still means labeling a high proportion of claims correctly.

2.2.3 Area under the curve (AUC)

A better way of judging model performance is by calculating the Area Under the Curve (AUC) and plotting a ROC curve (Receiver Operating Characteristic).

In order to obtain the AUC, we calculate the False Positive Rate (fpr), the True Positive Rate (tpr) and the treshhold. With these values, we can calcualte the AUC score:

```
[]: fpr, tpr, thresholds = roc_curve(y_test, y_pred_probs[:,1])
roc_auc = auc(fpr, tpr)
print("AUC score on Testing: " + str(roc_auc))
```

2.2.4 ROC curve

We plot the ROC curve. The black dotted line represents the performance of a random pick (flipping a coin). Our model (blue line) runs above this base line, but only slightly. Using the model is better than flipping a coin, but there is still room for improvement.

```
fig, axs = plt.subplots(1,1, figsize=(10,8))

plt.title('ROC (Receiver Operating Characteristic)')
plt.plot(fpr, tpr, 'b', label='AUC = %0.4f'% roc_auc)
plt.legend(loc='best')
plt.plot([0,1],[0,1],color='black', linestyle='--')
plt.xlim([0,1])
plt.ylim([0,1])
plt.ylabel('True Positive Rate (TPR)')
plt.xlabel('False Positive Rate (FPR)');
```

2.3 Summary

In this tutorial we learned how to: - import data - visualize data to gain a more intuitive understanding of it - clean/pre-process data (remove unnecessary features, one-hot encoding) - split data into training and testing - build a simple decision tree model - evaluate model performance

However, we skipped some important steps that will be covered in the next lectures and tutorials: - the issue of class imbalances and how to address them (rebalancing) - different classification algorithms (SVM, Logistic Regression, etc.) - additional model evaluation tools to decide which model should be deployed in practice