Sonu Kumar

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SUMMARY

AI Engineer with hands-on experience in building LLM-based agents, fine-tuning computer vision models like YOLOv8, and backend development using Java Spring Boot. Skilled in LangChain, LangGraph, OCR, RAG, and modern ML/NLP stacks with a proven ability to deliver scalable and secure solutions.

EDUCATION

Diploma in EEE

Masai School
Full Stack Development
Dream Institute of Technology
B. Tech in ECE
Holy Mary Institute of Technology and Science

Bengaluru, India June 2023 – Nov 2023 Kolkata, India July 2019 – July 2022 Hyderabad, India July 2014 – June 2017

TECHNICAL SKILLS

Languages: Python, Java, JavaScript

AI/ML: LangChain, LangGraph, OpenAI, Sklearn, Pandas, Numpy, OpenCV

ML Architectures: CNN, YOLOv8, BERT, LSTM

Backend: Spring Boot, Flask, REST APIs

Databases: MySQL, PostgreSQL, MongoDB, Vector DB

Cloud/Tools: AWS (S3), Git

WORK EXPERIENCE

Software Engineer (AI/ML)

Monocept Consulting Pvt. Ltd., Gurugram, India

April 2024 - Present

- Developed AI-powered solutions using Python and ML frameworks to automate business workflows.
- Built LLM-based agents using LangChain, LangGraph, and OpenAI for question answering and automation.
- Implemented RAG pipelines for knowledge retrieval and chatbot integration.
- Fine-tuned YOLOv8 model to detect Aadhaar info in documents with high accuracy.
- Developed backend services using Java and Spring Boot following microservices architecture.
- Led migration of databases from Oracle to PostgreSQL for Care Health Insurance.

Associate Software Engineer

SuperSeva Global Services Pvt. Ltd., Bengaluru, India

July 2022 - May 2023

- Contributed to backend development using Java, Python and Spring Boot, Flask.
- Implemented REST APIs and optimized code for service reliability.
- Worked with teams to automate internal workflows and enhance service delivery.

PROJECTS

Major Projects

- PolicyAssist Monocept: Designed and developed an intelligent insurance assistant that enables users to upload
 policy-related documents and interact with them through natural language queries. By leveraging RAG (Retrieval
 Augmented Generation) pipelines and LangChain, the system delivers highly specific answers directly from the uploaded
 documents, eliminating the need to manually read through lengthy policies for small details. This significantly improves
 customer experience, reduces query resolution time, and increases overall efficiency in insurance workflows.
- Mono-DB-Agent Monocept: Engineered an LLM agent to translate natural language into MySQL queries using LangChain
 and OpenAI. This significantly improved data access for non-technical users by automating complex data retrieval workflows
 and reducing dependency on database administrators, leading to increased operational efficiency and faster data insights.
- Mono-Aadhar-Masking Monocept: Developed a secure and automated pipeline for redacting sensitive Aadhaar numbers from uploaded documents. Utilized Optical Character Recognition (OCR) for text extraction and fine-tuned YOLOv8 for precise object detection. This solution drastically reduced manual effort and potential human error, significantly enhancing data security and compliance with privacy regulations.

- mPro MaxLife Insurance: Contributed to the backend development and maintenance of a web application for insurance agents to capture user details and process policy purchases. Developed and integrated new Spring Boot APIs and ensured secure storage with AWS S3, leading to improved system stability and enhanced user experience by resolving performance bottlenecks and adding new features.
- **DB Migration Care Health Insurance:** Led a critical database migration from **Oracle** to **PostgreSQL**. This involved comprehensive planning, data mapping, and rigorously testing data consistency. Crucially, I refactored and adapted existing **Java Spring-based project queries** to be compatible with PostgreSQL, ensuring **zero-downtime** and significant improvements in database performance, scalability, and cost-efficiency, laying a robust foundation for future data-driven initiatives.
- **PikmyKid SuperSeva:** Handled and resolved customer queries via email and phone, acting as a primary point of contact. Ensured timely and accurate responses, improving customer satisfaction and maintaining quality support standards.

Data Science & AI/ML Development Projects

- MoviesBot: Developed a responsive chatbot application using HTML, CSS, JavaScript, Python (Flask), and OpenAI. This bot leverages a Retrieval Augmented Generation (RAG) pipeline with Pinecone as the vector database to allow users to ask movie-related questions and provides relevant answers from a pre-defined database, enhancing user engagement and information retrieval efficiency.
- SpringAIBot: Created an AI-powered chatbot using HTML, CSS, JavaScript, Java (Spring Boot), and OpenAI. This chatbot enables users to inquire about Spring, Spring Boot, and Java topics, and offers a feedback mechanism, improving user support and knowledge dissemination.

Java-Oriented Projects

- Electricity Bill Management System: Built a Java-based application for electricity bill management. This system allows customers to create accounts, manage bills and payments, and check bill status, streamlining billing operations and improving customer service.
- EasyRentHub: Developed a housing system application using Java, Hibernate, and MySQL. This platform enables users to view and manage property rentals, enhancing the efficiency of property management and rental processes.
- Trip Management System: Designed a web application for online trip management using Java, Spring Boot, MySQL, HTML, CSS, and JavaScript. This system provides a convenient platform for managing tours and travels, improving organization and accessibility for travel planning.

General Web Development Projects

• **Purplle Clone:** Contributed to the development of a prominent online beauty and personal care platform using **HTML**, **CSS**, and **JavaScript**. This project involved implementing cutting-edge technologies and strategic improvements to enhance the user experience and platform functionality.

CERTIFICATIONS & COURSES

- Full Stack Development View Certificate
- Complete Data Science Bootcamp <u>View Certificate</u>
- LLM Engineering View Certificate