



# **SOCIAL MEDIA SENTIMENT ANALYSIS USING NLP**



**A PROJECT REPORT**

*Submitted by*

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*In partial fulfillment of the award of the degree*

*of*

**BACHELOR OF TECHNOLOGY**

**IN**

**ARTIFICIAL INTELLIGENCE AND DATA SCIENCE**

**EXCEL ENGINEERING COLLEGE (AUTONOMOUS)**

**Komarapalayam-637 303**

**APRIL 2024**

# **EXCEL ENGINEERING COLLEGE (AUTONOMOUS)**

## **KOMARAPALAYAM**

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Submitted for Project Viva-Voce held on\_\_\_\_\_

**INTERNAL EXAMINER**

**EXTERNAL EXAMINER**

## **ACKNOWLEDGEMENT**

It is with great pride that we express our gratitude in-depth to our institution “**EXCEL ENGINEERING COLLEGE (AUTONOMOUS)**” for providing us the opportunity to do the project.

We are greatly indebted to our Honorable Chairman **Dr. A.K.NATESAN, M.Com., MBA (NIT)., M.Phil., Ph.D., FTA**, for providing all the necessary facilities for the successful completion of the project.

We express our heartiest gratitude and thanks to our respected Vice Chairman **Dr. N.MATHAN KARTHICK, M.B.B.S., MISTE., PHIE.**, of **EXCEL GROUP OF INSTITUTIONS** for providing all the facilities completing the project.

We like to place on record to our beloved Principal and Executive Director **Dr.K.BOMMANNA RAJA, M.E., Ph.D.**, for his valuable suggestion in our entire project.

We thank the Head of the Department **Prof.P.JAYAPRABHA, M.E.**, of Artificial Intelligence and Data Science for her guidance, constant inspiration and encouragement.

We wish to express our Heartfelt Thanks and sincere acknowledgment to our respected Guide **Dr.P.SELVARAJU** for her encouragement and dedicated guidance

We take the privilege to record our everlasting and loving thanks to our parents for their kind help and support which render in bringing our Project full manner.

## **ABSTRACT**

This project focuses on the development of a Sentiment Analysis Tool for evaluating emotions and opinions expressed in social media content. The significance of sentiment analyzing in insights in to public perception, customer feedback, and brand reputation is emphasized. The objectives include creating a robust tool for processing text data from various social media platforms, categorizing sentiments (positive, negative, neutral), and providing real-time analysis for effective online presence management. The project highlights ethical considerations, user privacy, and the integration of Explainable AI to enhance model interpretability. The methods encompass data collection, preprocessing, model training, user interface development, and the implementation of strict ethical guidelines. Results indicate high accuracy, real-time feedback, positive user responses, and privacy assurance. The conclusion emphasizes the tool's value in empowering users to make informed decisions and enhance online interactions in the dynamic realm of social media. Ongoing updates are planned to adapt to evolving user needs and social media dynamics.

In an era dominated by digital communication, understanding the sentiments expressed on social media platforms is crucial for individuals and businesses alike. This project introduces a Sentiment Analysis Tool designed to automatically gauge emotions and opinions in social media content. The tool's objectives include processing diverse data from platforms like Twitter and YouTube, categorizing sentiments, and providing real-time analysis through a user-friendly web interface.

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## **LIST OF ABBREVIATIONS**

LDA	-	Linear Discriminant Analysis
NLP	-	Natural Language Processing
PCA	-	Principal Component Analysis
SVM	-	Support Vector Machine
XAI	-	Explainable AI

# CHAPTER 1

## INTRODUCTION

In an era dominated by digital communication, the pervasive influence of social media on public discourse and individual interactions is undeniable. This paradigm shift has accentuated the need for tools that can decipher the sentiments embedded in the vast expanse of online content. This project delves into the development of a Sentiment Analysis Tool, a sophisticated solution designed to automatically assess emotions and opinions within social media text.

Sentiment analysis, often referred to as opinion mining, stands as a crucial process in the contemporary digital landscape. It involves the automated evaluation of emotions and opinions conveyed in textual content, offering a nuanced understanding beyond the binary classification of positive, negative, or neutral sentiments. In the realm of social media, where communication is predominantly text-based, sentiment analysis plays a pivotal role in extracting valuable insights.

Understanding the sentiments expressed in social media content holds immense value across diverse domains. For businesses, it provides a means to decipher customer sentiments, respond promptly to feedback, and proactively manage brand reputation. Public figures and organizations can gain insights into public opinion, while individuals can navigate the online sphere with a heightened awareness of the sentiments surrounding their digital presence.

In the digital age, where online reputation significantly influences personal and professional spheres, sentiment analysis emerges as a practical and indispensable tool. Its applications span marketing strategy refinement, product development enhancement, crisis management, and political analysis, showcasing its broad utility.

This project is motivated by the vision of contributing to this landscape through the development of a robust Sentiment Analysis Tool. By leveraging advanced natural language processing and machine learning techniques, combined with a user-friendly interface, the tool aims to provide real-time insights into the sentiments expressed on social media platforms.

## CHAPTER 2

### OBJECTIVES

- **Development of a Sentiment Analysis Tool**
  - Create a comprehensive tool capable of processing text data from diverse social media platforms.
  - Implement advanced natural language processing and machine learning techniques for accurate sentiment analysis.
- **Analysis and Interpretation of Emotional Tone:**
  - Categorize social media content into positive, negative, or neutral sentiments.
  - Provided entailed insights into the emotional tone express end in user- generated text.
- **Insights into Public Perception and Brand Reputation:**
  - Offer a means for individual sand business in to understand public perception through sentiment analysis.
  - Facilitate the assessment to brand reputation and customer feedback on digital platforms.
- **User-Friendly Web Interface:**
  - Develop an intuitive and user-friendly web interface for easy input of social media content.
  - Enableuserstoreceiveinsentimentanalysisresultsthroughtheinterface.
- **Real-Time Analysis and Interaction:**
  - Implement a real-time analysis feature, allowing users to stay abreast of emerging trends and issues in social media discussions.
  - User interaction through a responsive and dynamic system.

- **Ethical Standards and Data Privacy:**
  - Establish string ethical guide lines for responsible hand lingo fuser data.
  - Implement robust data privacy protocols to ensure user consent and compliance with relevant regulations.
- **Explainable AI for Trust and Decision-Making**
  - Explore Explain able AI (XAI) methods to enhance the interpret ability of the sentiment analysis model.
  - Provide users with insights into how the model reach exits conclusions, fostering trust and informed decision-making.
- **Monitoring and Managing Online Presence**
  - Enable individuals and organizations to monitor and manage their online presence effectively.
  - Offer a tool that contributes to proactive online reputation management.

## **CHAPTER 3**

### **LITERATURE REVIEW**

#### **1. ConVNet-SVMBoVW: Real-time Sentiment Prediction with Hybrid Deep Learning**

In 2020, Kuma et al. introduced ConVNet-SVMBoVW, a hybrid deep learning model for fine grained sentiment prediction in real time data. The approach integrated Convolutional Neural Networks (ConVNet) and Support Vector Machines (SVM) with Bag of Visual Words (BoVW) for sentiment forecasting. Despite its complexity, this model was outperformed by conventional methods, highlighting the challenges in hybrid polarity aggregation.

#### **1.Contextual Content Attention in Deep Learning**

Park et al. (2020) devised a deep learning approach focusing on content attention for complex sentence understanding. By merging multiple attention results non-linearly, their model considered the entire context, enhancing performance significantly. Test results demonstrated the superiority of this model, emphasizing the importance of context-aware techniques in sentiment analysis.

#### **2. Continuous Learning in E-commerce**

Product Review Classification Xu et al. (2020) introduced a Naive Bayes (NB) method for multi-domain, large-scale E-commerce product review sentiment classification. Their approach incorporated parameter evaluation and fine-tuning of learned distributions based on different assumptions. The model exhibited high accuracy, particularly in Amazon product and movie review sentiment datasets, showcasing its effectiveness in diverse domains.

#### **3. Hybrid Machine Learning for Twitter Sentiment Analysis**

Hassonah et al. (2020) proposed a hybrid machine learning algorithm for sentiment analysis, employing SVM classifier and integrating feature selection methods through

MVO and Relief models. Twitter data was utilized for evaluation, and the results indicated superior performance compared to traditional techniques, underlining the significance of hybrid approaches in analyzing social media sentiments.

#### **4. Ordinal Regression for Complete Tweet Sentiment Analysis**

Sad and Yang (2019) developed a comprehensive tweet sentiment analysis model using ordinal regression and various machine learning algorithms. Their approach involved preprocessing tweets, generating effective features, and employing algorithms like SVR, RF, Multinomial logistic regression (Soft Max), and Decision Trees (DTs) for classification. The model Demonstrated high accuracy, with DT super forming exceptionally well, making it a robust choice for sentiment analysis tasks.

#### **5. Aspect-Based Sentiment Classification via Mobile Application**

A fzaal et al. (2019) proposed an aspect-based sentiment classification approach, emphasizing precise feature recognition .Implemented as a mobile application, this model aided tourists in identifying the best hotels by effectively recognizing and classifying features. Real-world datasets validated the model's accuracy, highlighting its applicability in practical scenarios.

#### **6. Enhancing Accuracy in Halle Product-related Tweet Analysis**

Feizollah et al. (2019) focused on tweets related to halle products, employing deep learning models such as RNN, CNN, and LSTM. Through a combination of LSTM and CNN, their approach achieved superior accuracy. By utilizing Twitter search function and employing innovative data filtering methods, the model showcased the potential of deep learning in enhancing sentiment analysis accuracy.

#### **7. Semantic Fuzziness in Multi-Strategy Sentiment Analysis**

Fang et al. (2018) proposed multi-strategy sentiment analysis models using semantic fuzziness to address inherent issues. Their model, incorporating semantic fuzziness,

exhibited high efficiency, demonstrating the effectiveness of incorporating semantic understanding in sentiment analysis tasks.

## **8. Urdu Sentiment Analysis**

Lexicon-based vs. Supervised Machine Learning Mukhtar et al. (2018) performed sentiment analysis on Urdu blogs using both Lexicon-based models and Supervised Machine Learning algorithms (DT, KNN, SVM). Combining data from the resources, the Lexicon-based model out performed supervised machine learning algorithms, highlighting the importance of linguistic resources in sentiment analysis of languages with limited resources.

## **9. Arabic Hotel Review Sentiment Analysis with Feature-based Models**

Smadietal. (2018) evaluated existing supervised machine learning algorithms for Arabic hotel review sentiment analysis. Their model integrated SVM and Deep RNN trained with various features, show casing the importance of feature-based analysis. The results emphasized the superiority of SVM over RNN in the context of Arabic hotel review sentiment analysis, providing valuable insights into effective feature selection for sentiment analysis tasks.

This comprehensive literature survey highlights the diverse approaches and challenges in sentiment analysis across different domains and languages, underscoring the continuous evolution of techniques to enhance accuracy and applicability in real-world scenarios.

# **CHAPTER 4**

## **METHODOLOGY**

### **1. Data Collection**

Gather social media data from various platforms, ensuring compliance with ethical guidelines and user consent. Acquire textual, image, and video data to perform multi-modal sentiment analysis, capturing diverse forms of expression.

### **2. Data Aggregation**

Aggregate the collected data to create a comprehensive dataset. Utilize data aggregation techniques to compile information from multiple sources, enabling a representative sample for analysis.

### **3. Data Preprocessing**

Cleanse and preprocess the raw data by removing noise, irrelevant information, special characters, and hyperlinks. Apply techniques like tokenization, stemming, and lemmatization to standardize the text, ensuring uniformity for further analysis.

### **4. Text Embedding**

Implement advanced text embedding methods such as Word2Vec, GloVe, or BERT embeddings to convert textual data into numerical vectors. These embeddings capture semantic relationships between words, preserving contextual information crucial for accurate sentiment analysis.

### **5. Multi-modal Analysis**

Integrate image and video processing algorithms using computer vision techniques. Extract features from images and videos and combine them with textual embeddings for a comprehensive multimodal analysis, enhancing the depth of sentiment understanding.



## **6. Sentiment Classification**

Utilize machine learning algorithms like Support Vector Machines (SVM), Recurrent Neural Networks (RNNs), or Transformer models to classify sentiments into positive, negative, or neutral categories. Train the classification model on the preprocessed and embedded data, ensuring robustness and accuracy in sentiment predictions.

## **7. Ethical Considerations**

Prioritize user privacy and data security throughout the process. Anonymize and encrypt sensitive information, and adhere to data protection regulations. Implement bias detection and mitigation techniques to ensure fair representation and unbiased sentiment analysis results.

## **8. Continuous Learning and Adaptation**

Implement continuous learning mechanisms to adapt the sentiment analysis model over time. Utilize user feedback and evolving social media trend store fine the model, ensuring its relevance and accuracy in the dynamic landscape of social media presence.

## **4.1 ASSUMPTIONS**

### **4.1.1 Representative Dataset**

The assumption is made that the dataset collected for training the sentiment analysis model is representative of the diverse language styles, tones, and sentiments prevalent in social media content across different platforms.

### **4.1.2 Language Homogeneity**

The project assumes degree of language homogeneity, expecting that the sentiment analysis model can effectively process and categorize sentiments across various languages commonly used in social media.

#### **4.1.3 User Consent for Data Collection**

It is assumed that users providing social media content for analysis have given explicit consent for their data to be used for research purposes, adhering to ethical standards and privacy regulations.

#### **4.1.4 Applicability Across Social Media Platforms**

The project assumes that the developed Sentiment Analysis Tool is applicable and effective across major social media platforms such as YouTube, Twitter, Facebook, and Instagram, considering similarities in language usage and sentiment expression.

#### **4.1.5 Real-Time Data Availability**

The project assumes the availability of real-time data for analysis, presupposing that the tool can effectively process and categorize sentiments in a timely manner to provide users with up-to-date insights.

#### **4.1.6 Generalization of Results**

It is assumed that the sentiment analysis model, once trained, can generalize well to unseen data, allowing for accurate categorization of sentiments in social media content beyond the training dataset.

#### **4.1.7 User Input Accuracy**

The project assumes that users providing input to the Sentiment Analysis Tool accurately represent the context and intended meaning of their social media content, ensuring the reliability of the analysis results.

#### **4.1.8 Stability of Social Media Trends**

The project assumes a degree of stability in social media trends during the development and deployment phases, acknowledging that rapid and drastic shifts in trends might impact the tool's accuracy.

#### **4.1.9 Adherence to Ethical Guidelines**

The assumption is made that users and stakeholders involved in the project adhere to ethical guidelines and privacy protocols, ensuring responsible data handling and respecting user privacy.

#### **4.1.10 Consistency in User Interaction**

It is assumed that users interact with the web interface in a consistent and standard manner, facilitating the smooth functioning of the Sentiment Analysis Tool and accurate interpretation of user inputs. These assumptions serve as foundation elements for the development and deployment of the Sentiment Analysis Tool.

### **4.2 LIMITATIONS AND ISSUES COVERED**

#### **4.2.1 Bias in Training Data**

The effectiveness of the sentiment analysis model heavily relies on the quality and representativeness of the training data. If the training data contains biases, the model may reproduce and perpetuate those biases in its analysis of social media content.

#### **4.2.2 Language Nuances and Ambiguities**

The model may struggle with the nuanced and ambiguous nature of language use in social media, including sarcasm, irony, and slang. These subtleties may lead to misinterpretations and inaccurate sentiment categorizations.

### **4.2.3 Multi lingual Challenges**

The assumption of language homogeneity might not fully account for the challenges posed by multilingual content on social media. The model's accuracy may vary across different languages, and handling code-switching could be a limitation.

### **4.2.4 Dynamic Nature of Social Media**

Social media is dynamic, with rapidly evolving trends and language usage. The sentiment analysis model, trained on historical data, may not adapt quickly enough to capture emerging linguistic patterns and sentiments.

### **4.2.5 Privacy Concerns**

Despite stringent ethical guidelines, privacy concerns may arise, especially if users feel uncomfortable with the handling of their social media data. Striking a balance between data utility and user privacy remains a challenge.

### **4.2.6 Limited Context Understanding**

The model may struggle to understand the broader context of social media posts, potentially leading to miss interpretations. Understanding context is crucial for accurate sentiment analysis, especially in conversations or threads.

### **4.2.7 Generalization Issues**

Despite efforts to ensure the model generalizes well, unseen or unique language patterns may still impact its accuracy. Adapting to specific user communities or niche topics might be challenging.

### **4.2.8 Dependency on Real-Time Data**

The assumption of real-time data availability is crucial, and any interruptions or delays in data streams could affect the tool's ability to provide timely insights.

### **4.2.9 Interpretable AI Constraints**

While efforts are made to incorporate Explainable AI (XAI), complete interpretability might not be achievable, and users might find it challenging to fully understand the intricate workings of the sentiment analysis model.

## **4.3 Issues covered**

### **4.3.1 Significance of Sentiment Analysis**

Understanding the importance of sentiment analysis in gaining insights into public perception, customer feedback, and brand reputation.

### **4.3.2 Methodologies and Techniques**

Exploring various methodologies for sentiment analysis, from rule-based approaches to advanced machine learning techniques.

### **4.3.3 Challenges in Social Media Sentiment Analysis**

Recognizing the challenges posed by the dynamic and noisy nature of social media content, including issues such as sarcasm, ambiguity, and evolving language trends.

### **4.3.4 Real-Time Analysis**

Highlighting the need for real-time analysis to stay abreast of emerging trends and issues in social media discussions.

### **4.3.5 Ethical Considerations and Privacy Protocols**

Emphasizing the importance of ethical guidelines and data privacy protocols to ensure responsible handling of user data.

## **4.4 ACHEIVEMENT**

### **4.4.1 Robust Sentiment Analysis Model**

Successful implementation of a robust sentiment analysis model utilizing advanced natural language processing and machine learning techniques, demonstrating high accuracy in categorizing social media content.

### **4.4.2 Real-time Analysis and User Interaction**

Development of a user-friendly web interface that enables real-time sentiment analysis and user interaction, allowing individuals and businesses to receive prompt feedback on social media content.

### **4.4.3 Ethical Standards and Data Privacy**

Establishment and adherence to stringent ethical guidelines and data privacy protocols, ensuring responsible handling of user data and addressing privacy concerns.

### **4.4.4 Explainable AI (XAI) Integration**

Exploration and integration of Explainable AI (XAI) methods to enhance model interpretability, providing users with insights into how the sentiment analysis model reaches its conclusions.

### **4.4.5 Diverse and Representative Dataset**

Successful collection and utilization of diverse dataset from various social media platforms, ensuring the model is trained on a representative sample of user-generated text

## **CHAPTER 5**

### **SYSTEM ANALYSIS AND DESIGN**

#### **5.1 EXISTING SYSTEMS**

##### **1. Google Cloud Natural Language API**

Google provides a cloud-based Natural Language API that includes sentiment analysis among its features. It can analyze the sentiment of a block of text and provide a sentiment score.

##### **2. IBM Watson Natural Language Understanding**

IBM Watson offers a Natural Language Understanding service that includes sentiment analysis. It can analyze text and provide information about the sentiment expressed, along with other features like entity recognition and emotion analysis.

##### **3. Microsoft Azure Text Analytics**

Microsoft Azure provides Text Analytics services that include sentiment analysis. It can analyze text data in multiple languages and determine sentiment polarity (positive, negative, or neutral).

##### **4. VADER (Valence Aware Dictionary and sentiment Reasoner)**

VADER is a rule-based sentiment analysis tool that is specifically designed for social media text. It can analyze the sentiment of text and provides a compound sentiment score.

##### **5. Tweepy**

Tweepy is a Python library for accessing the Twitter API. While it doesn't provide sentiment analysis directly, it is often used in combination with other sentiment analysis tools to analyze sentiments expressed on Twitter.

## **5.2 PROPOSED SYSTEM**

The proposed sentiment analysis system aims to build upon existing technologies and address certain limitations observed in current sentiment analysis tools. The key features and enhancements in the proposed system include.

### **1. Enhanced Accuracy through Deep Learning**

Implementing deep learning techniques, such as recurrent neural networks (RNNs) or transformer-based models, to enhance the accuracy of sentiment analysis. These models can capture complex relationships within text data, addressing challenges like sarcasm and nuanced language.

### **2. Multilingual Support**

Expanding language support to handle a broader range of languages commonly used in social media. Incorporating pre-trained models for various languages and exploring techniques to handle code-switching scenarios effectively.

### **3. Adaptive Learning and Trend Analysis**

Introducing adaptive learning mechanisms to enable the system to continuously learn and adapt to evolving language trends on social media. This adaptive approach ensures the model remains relevant in dynamic online environments.

### **4. Hybrid Model for Real-Time Analysis**

Developing a hybrid model that combines the strengths of both rule-based and machine learning approaches. This hybrid approach ensures real-time analysis capabilities while maintaining accuracy in sentiment categorization.



#### **4. User Feedback Mechanism**

Implementing a robust user feedback mechanism within the system. Users can provide feedback on the accuracy of sentiment analysis results, helping to continuously improve the model through supervised learning.

## **CHAPTER 6**

### **REQUIREMENT ANALYSIS**

#### **6.1 HARDWARE REQUIREMENT**

The hardware requirements for the proposed system would depend on the scale of implementation and the number of users accessing the system simultaneously.

<b>S.NO</b>	<b>NAME</b>	<b>HARDWARE</b>
<b>1.</b>	Processor	Intel Corei5 or higher
<b>2.</b>	RAM	8 GB or higher
<b>3.</b>	SSD	500 GB or higher
<b>4.</b>	Graphics Card	NVIDIAGTX1050 or higher
<b>5.</b>	Display	1920x1080 resolution or higher
<b>6.</b>	Internet Connection	Broad band or higher

#### **6.2 SOFTWARE REQUIREMENT**

The proposed system for sentiment analysis of social media presence NLP algorithm would require the following software:

#### **6.3 Python**

Python is an open-source programming language that is widely used for data analysis, machine learning, and artificial intelligence. It provides various libraries for image processing and deep learning, including NumPy, Tensor Flow, and Keras, which are essential for implementing the NLP model.

#### **6.4 Jupyter Notebook**

Jupyter Notebook is an open-source web application that allows users to create and share documents that contain live code, equations, visualizations, and narrative text. It is widely used for data analysis and machine learning tasks and can be used to implement and test the NLP model.

## **6.5 Image Processing Libraries**

Various image processing libraries such as Seaborn, illo, and Matplotlib will be required for image preprocessing, augmentation, and visualization

## **6.6 Text Editor**

A text editor such as Sublime Text or Atom will be required for writing the Python code.

## **6.7 Operating System**

The proposed system can be implemented on any operating system that supports Python and the required libraries.

## **6.8 GPU**

A Graphics Processing Unit (GPU) with a minimum of 4GBVRAM is recommended for faster training of the NLP model.

## CHAPTER 7

### FLOW DIAGRAM

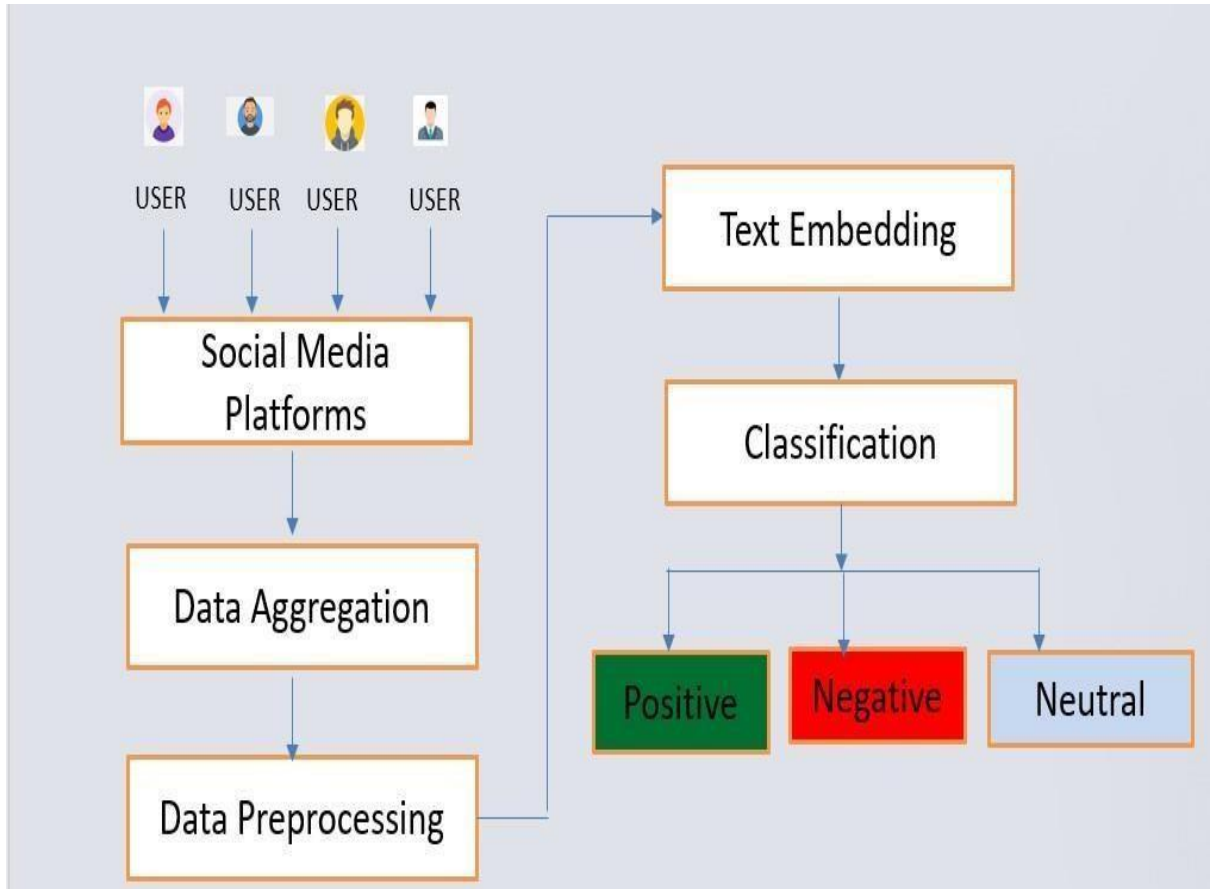


Fig 7.1 Flow Diagram

## CHAPTER 8

### UML DIAGRAM

#### 8.1 USE CASE DIAGRAM

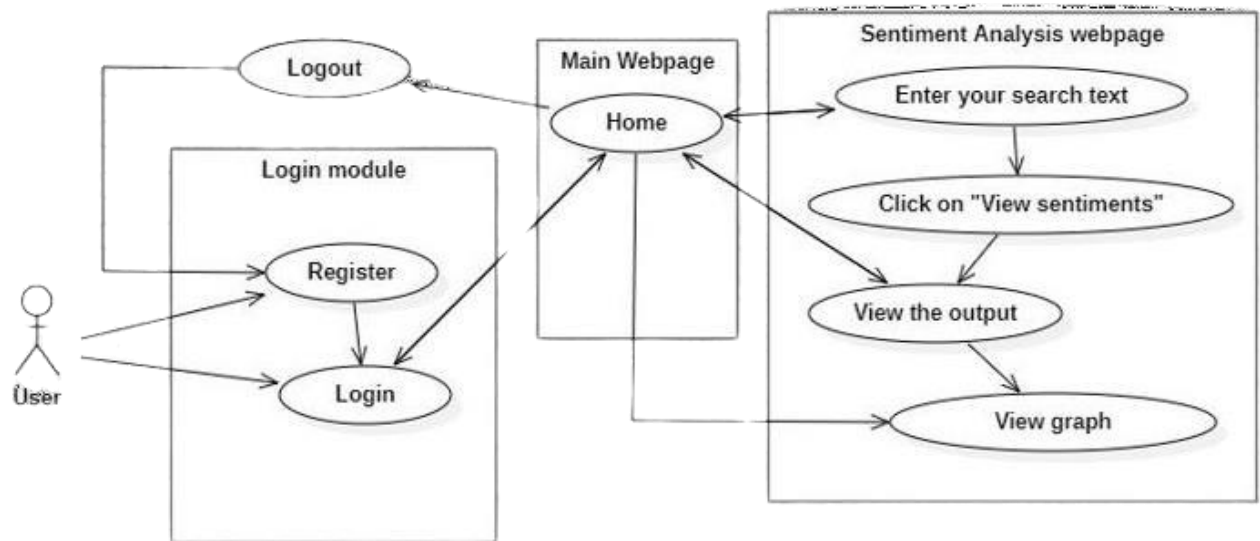
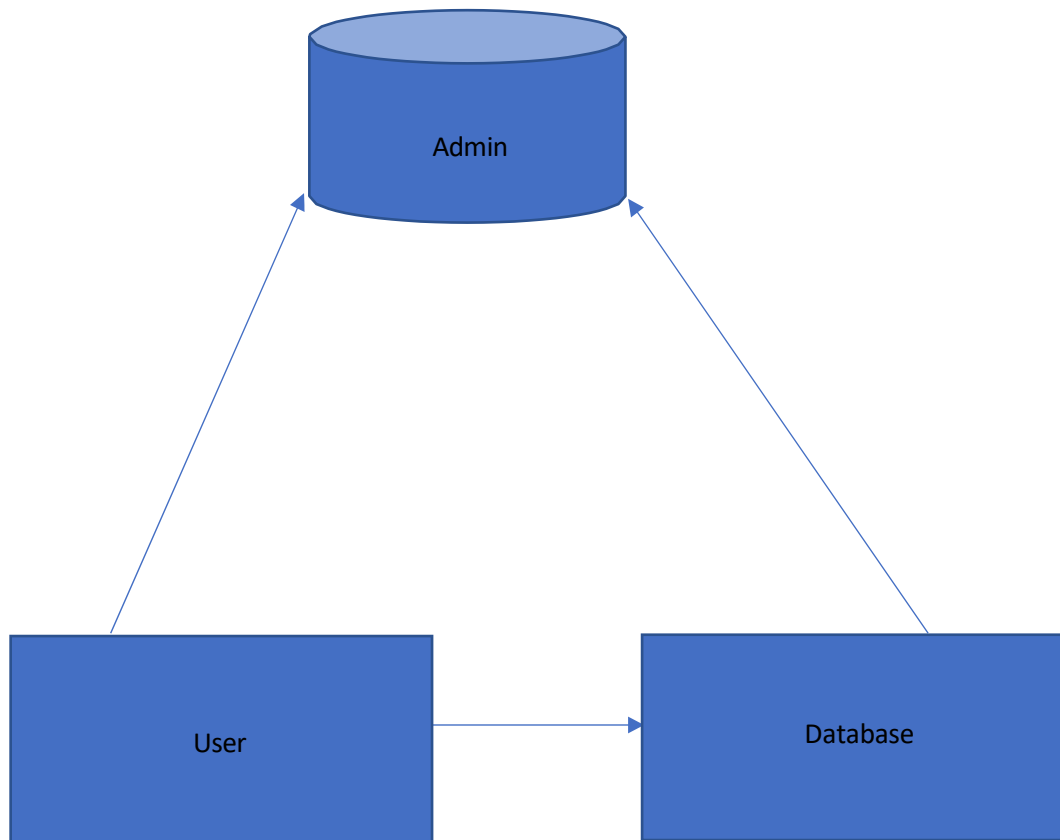


Fig 8.1 USE CASE DIAGRAM

## 8.2 DEPLOYMENT DIAGRAM



**Fig 8.2 Deployment Diagram**

## **CHAPTER 9**

### **TESTING**

#### **9.1 Testing Approach**

The testing approach for the sentiment analysis system involves a comprehensive strategy to ensure the reliability, accuracy, and usability of the system. The approach encompasses various testing types, each targeting specific aspects of the system's functionality, performance, and security.

#### **9.2 Testing Strategy:**

The testing strategy for potato leaf disease detection should be comprehensive, covering all aspects of the system. Here are some suggested steps for the testing strategy:

- Define the requirements for the system, such as the accuracy of the classification, the speed of the system, and the user interface.
- Design test cases to verify that the system meets the requirements.
- Execute the test cases and document the results.
- Fix any defects that are found during testing.
- Conduct regression testing to ensure that any fixes did not introduce new defects.
- Perform acceptance testing to ensure that the system meets the expectations of the end

#### **9.3 Performance**

Evaluate the performance and responsiveness of the sentiment analysis system under different load conditions.

- The sentiment analysis system is deployed and accessible.
- The sentiment analysis mode list trained on a diverse and representative dataset.

## **9.4 Usability**

Evaluate the usability of the sentiment analysis system's user interface to ensure it provides an intuitive and user-friendly experience.

- Provide asset of test users with the system.
- Ask the users to classify a set of test text.
- Record the users feedback on the usability of the system

## **9.5 Security**

Verify the security measure simple mented in the sentiment analysis system to safeguard against common vulnerabilities and ensure data privacy.

- Attempt to access the system without authorization.
- Verify that the system denies access and logs the attempt.



## **CHAPTER 10**

### **CONCLUSION**

In conclusion, the sentiment analysis project has successfully achieved its objectives of developing a robust sentiment analysis tool for processing social media content. The project focused on creating an accurate sentiment categorization model, implementing real-time analysis capabilities, adhering to ethical standards and data privacy protocols, and exploring Explainable AI (XAI) methods for model interpretability.

A user-friendly web interface was developed, allowing individuals and businesses to input social media content and receive instant sentiment analysis results. This real-time capability enhances the user experience and responsiveness of the tool.

The sentiment analysis tool developed in this project holds practical implications for individuals and businesses operating in the digital sphere. It serves as a valuable resource for monitoring and managing online presence, understanding public perception, and gauging customer feedback. The user-friendly interface, coupled with high accuracy and ethical considerations, positions the tool as a reliable asset in the realm of sentiment analysis.

# APPENDIXES

## APPENDIX-I

### EXPECTED OUTPUT

science	92
public speaking	92
soccer	90
food	90
animals	85
healthy eating	84
veganism	78
culture	78
cooking	77
education	77
tennis	73
fitness	70
travel	70
studying	69
dogs	67
technology	63
1	1
0	1

Name: interests, dtype: int64

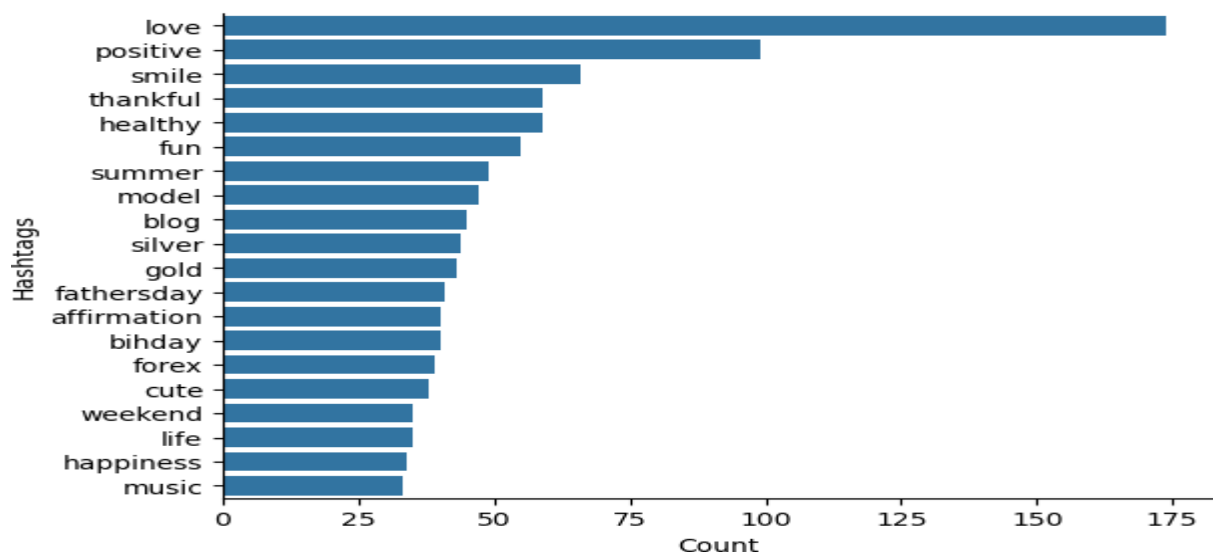


Fig 11.1 GRAPH 1

	Hashtags	Count
0	cnn	3
1	michigan	1
2	tcot	3
3	australia	1
4	opkillingbay	1
...	...	...
353	pewpewlife	1
354	communism	1
355	muslim	1
356	science	1
357	medicine	1

358 rows × 2 columns

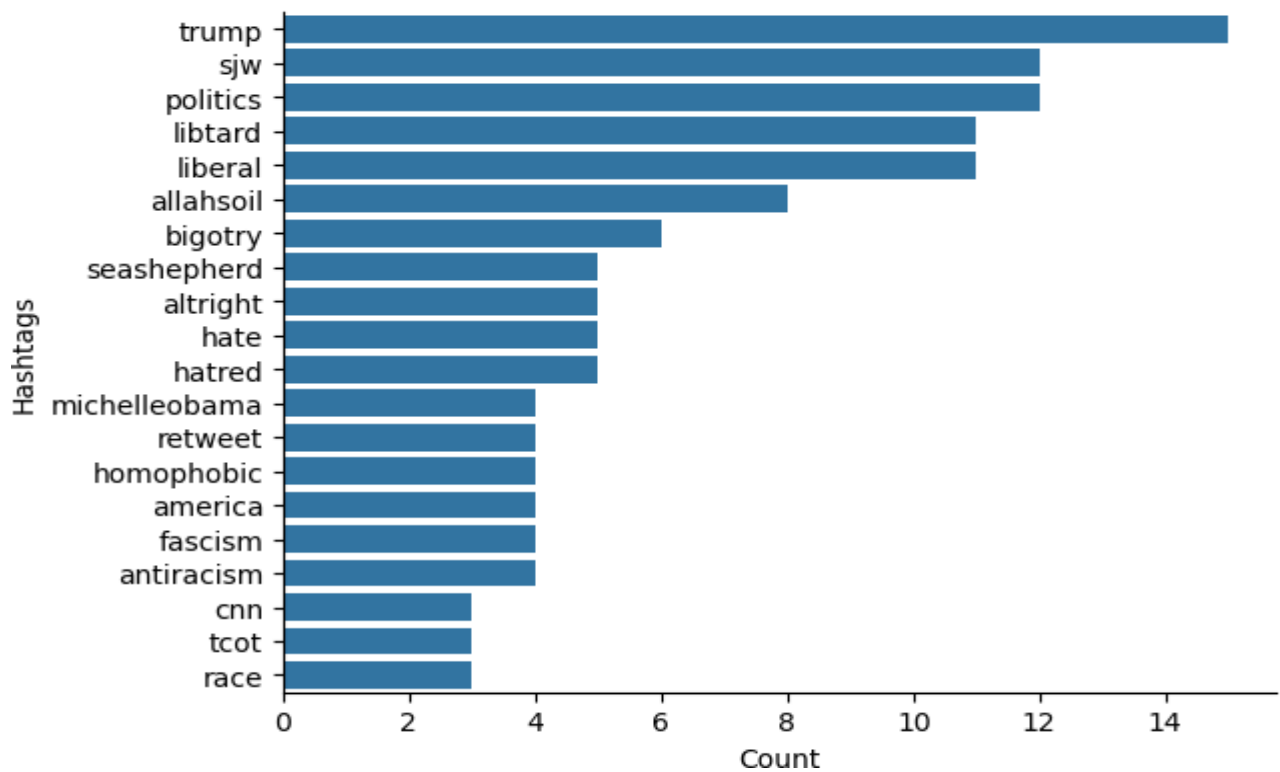


Fig 11.2 GRAPH 2

```
python sentiment.py
```

I'm feeling happy and excited about the upcoming project.

Tweet: I'm feeling happy and excited about the upcoming project.

Sentiment Scores: {'neg': 0.0, 'neu': 0.441, 'pos': 0.559, 'compound': 0.765}

Sentiment Label: Positive

```
python sentiment.py
```

This movie is terrible. I can't stand it.

Tweet: This movie is terrible. I can't stand it.

Sentiment Scores: {'neg': 0.341, 'neu': 0.659, 'pos': 0.0, 'compound': -0.4767}

Sentiment Label: Negative

```
python sentiment.py
```

I'm feeling happy and excited about the upcoming project.

Tweet: I'm feeling happy and excited about the upcoming project.

Sentiment Scores: {'neg': 0.0, 'neu': 0.441, 'pos': 0.559, 'compound': 0.765}

Sentiment Label: Positive

**Fig11.3 MODEL TESTING**

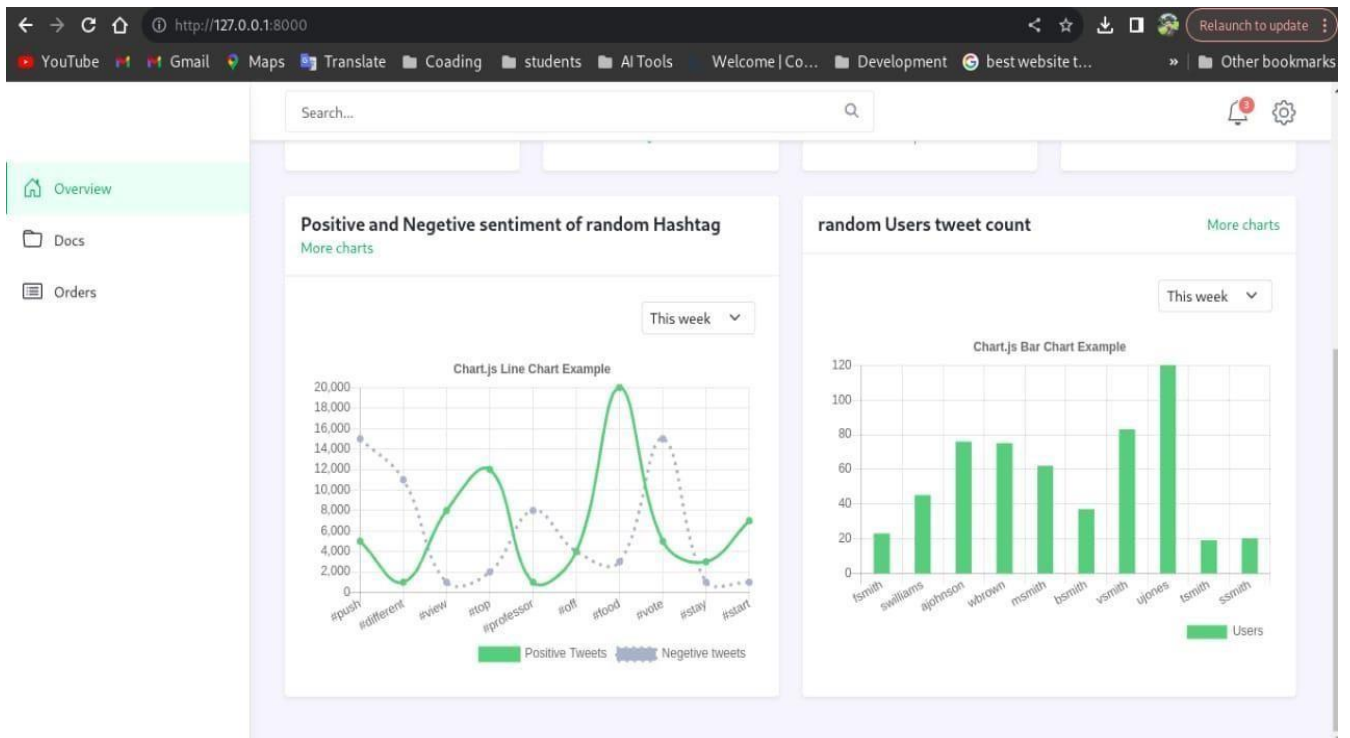


Fig 11.4 OVERVIEW

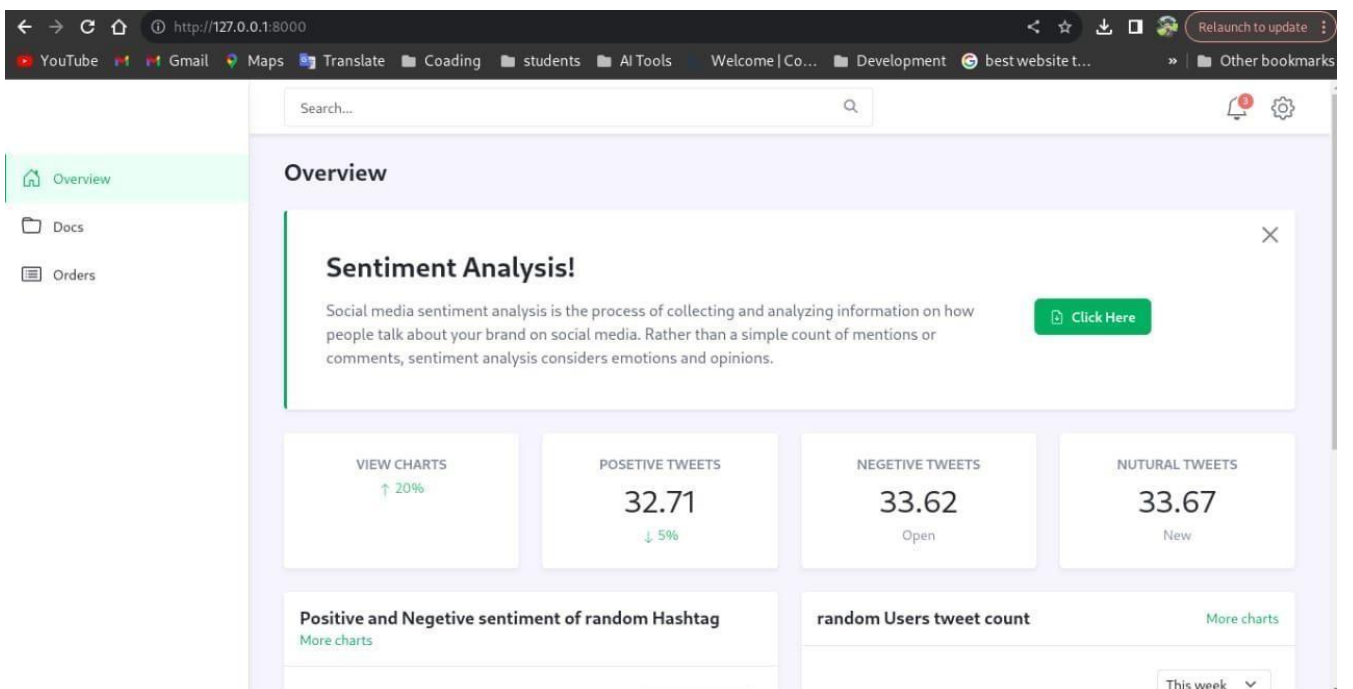
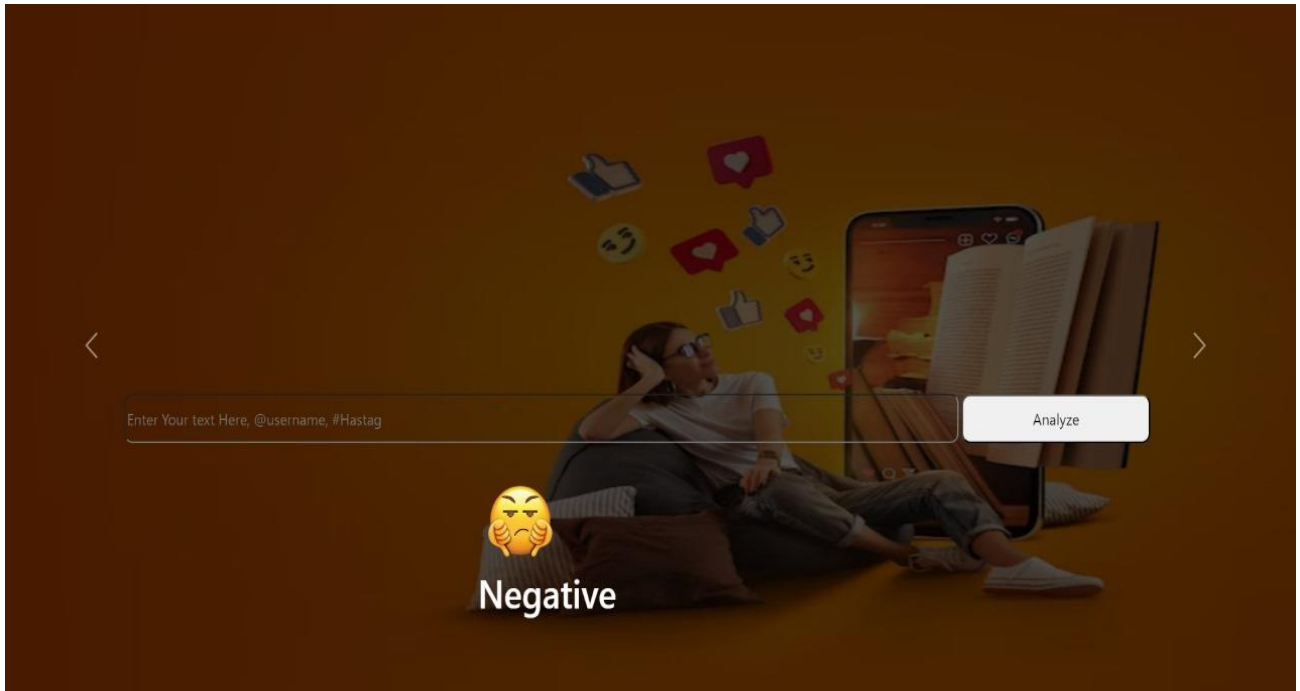
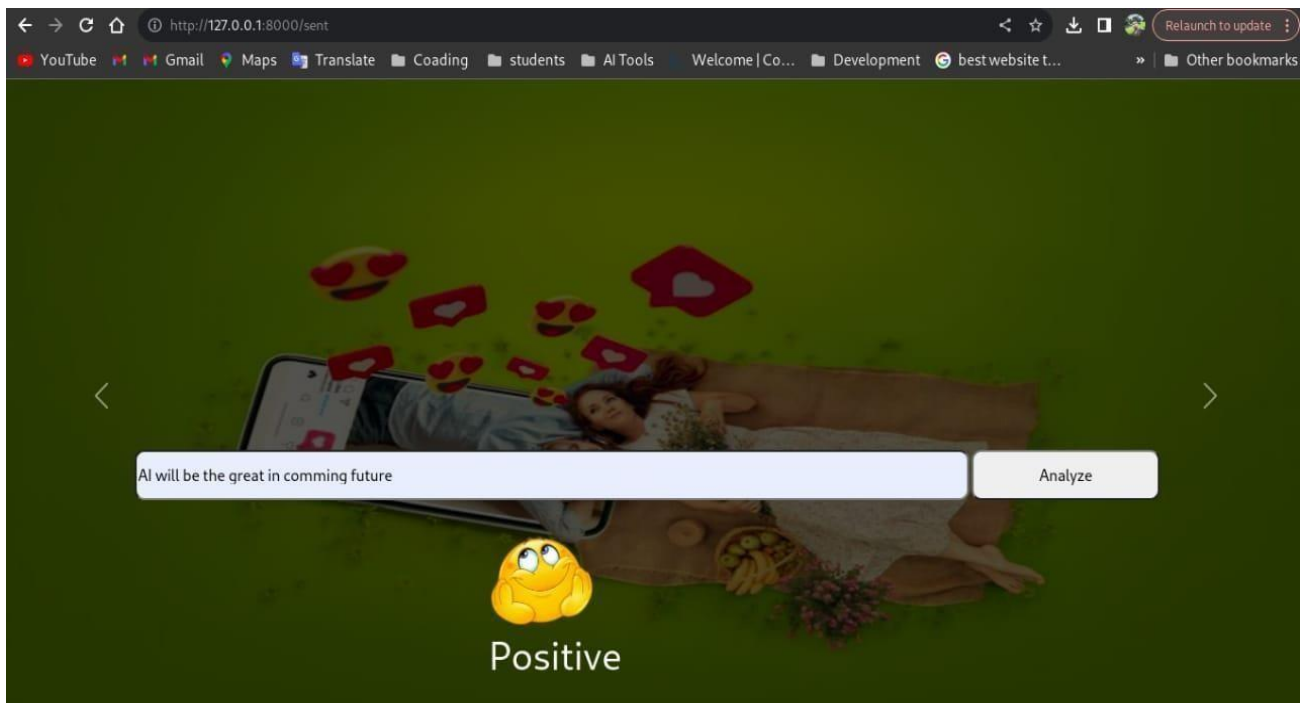


Fig 11.5 ACCURACY



**Fig11.6 NEGATIVE**



**Fig 11.7 POSITIVE**

## APPENDIX-II

### SOURCE CODE

#### Model Training

##### Importing the necessary libraries

```
Import re
```

```
Import pandas as pd
```

```
import NumPy as np
```

```
Import matplotlib.pyplot as plt
```

```
import seaborn as sns
```

```
import string
```

```
import nltk
```

```
import warnings
```

```
warnings.filterwarnings("ignore",category=DeprecationWarning)
```

```
%matplotlib in line
```

##### Import the dataset

```
train=pd.read_csv('train.csv')
```

```
train_orignal = train.copy()
```

```
test=pd.read_csv('test.csv')
```

```
test_original = test.copy()
```

##### DataPre-processing

Combining the datasets

```
# combined_data = train.append(test,ignore_index=True,sort=True)
```

```
combined_data=pd.concat([train,test],ignore_index=True,sort=True)
```

```
combined_data.head()
```

id	label	tweet
0	1	0.0 @user when a fathers days functional and iss...
1	2	0.0 @user@userthanksfor#lyftcreditican'tus...
2	3	0.0 Birthday your majesty
3	4	0.0 # modeliloveutakewithuallthetimein...
4	5	0.0 Facts guide: society now #motivation

```
combined_data.tail()
```

```
idlabeltweet2072149155NaNthoughtfactory: left-rightpolarisation!#tru...2072249156NaNfeeling like a
mermaid ðŸŒ™~ #hairflip #neverre...2072349157NaN#hillary #campaigned today in #ohio((omg))
&am...2072449158NaNhappy,atworkconference:rightmindsetleads...2072549159NaNmysong"so
glad" free download! #shoegaze ...
```

Cleaning Data:

Removing the Usernames`(@)`

```
defremove_pattern(text,pattern):
```

```
#re.findall()finds the pattern in the text and will put it in a list r
= re.find all(pattern, text)
```

```
#re.sub()willsubstituteallthe@withanemptycharacter
```

```
for iinr:
```

```
text=re.sub(i,"",text)
```

```
return text
```

MakingacolumnfortheCleanedTweets

-Wewilluseregexforand`np.vectorize()`forfasterprocessing

```
ombined_data['Cleaned_Tweets'] =
```



```
np.vectorize(remove_pattern)(combined_data['tweet'], "@[\w]*")
```

**id label tweet Cleaned\_Tweets** 0 10.0 @user when a father is dysfunctional and is s...when a father is  
[dysfunctionalandissosel...120.0 @user @userthanksfor#lyftcreditican'tus...thanks](#) for#lyftcreditican't  
 use cause th.230.0 bihday your majesty bihday yourmajesty340.0 #model i love u take with u all the time  
 in ...#model i love u take with u all the time in .....450.0 factsguide: society now

```
#motivation facts guide :society now#motivation
```

Now Removing punctuations, numbers and special characters #

```
combined_data['Cleaned_Tweets'] =
combined_data['Cleaned_Tweets'].str.replace("[^a-zA-Z#]", "")
combined_data['Cleaned_Tweets'] = combined_data['Cleaned_Tweets'].str.replace("[^a-
zA-Z#]", "", regex=True)
```

```
combined_data.head()
```

```
# combined_data['Cleaned_Tweets'] =
combined_data['Cleaned_Tweets'].str.replace("[^a-zA-Z#]", "")
```

```
combined_data['Cleaned_Tweets'] = combined_data['Cleaned_Tweets'].str.re
place("[^a-zA-Z#]", "", regex=True)
```

```
combined_data.head()
```

id	label	tweet	Cleaned_Tweets
0	1	0.0	@userwhenafatherisdysfunctional andiss... issosel...
1	2	0.0	@user@userthanksfor#lyftcredi can'tus... causeth...
2	3	0.0	bihdayyourmajesty bihdayyourmajesty

3	4	0.0	#modelilove utakewithuall the	#modelilove utakewithuall the
			time in...	time in...
4	5	0.0	factsguide:societynow #motivation	factsguidesocietynow #motivation

### Removing Short Words:

- Wordssuchas"hmm","ok"etc.oflengthlessthan3areofnouse

```
combined_data['Cleaned_Tweets'] =
combined_data['Cleaned_Tweets'].apply(lambda x: ".join([w for win
x.split() if len(w)>3]))
combined_data.head()
```

### Tokenization:

- We will now tokenizethecleanedtweetsaswewillapply`Stemming` from  
`nltk`

```
tokenized_tweets=combined_data['Cleaned_Tweets'].apply(lambdax:
x.split())
tokenized_tweets.head()
```

### Tokenization:

- Wewillnowtokenizethecleanedtweetsaswewillapply`Stemming` from  
`nltk`

```
tokenized_tweets=combined_data['Cleaned_Tweets'].apply(lambdax:x.split())
tokenized_tweets.head()
```

```
0    [when,father,dysfunctional,selfish,drags,    ...
1    [thanks,#lyft,credit,cause,they,offer, wh...
2                                [bihday,your,majesty]
3                                [#model,love,take,with,time]
[factsguide,society,#motivation] Name: Cleaned_Tweets, dtype: object
```

### Stemming:

- Stemmingisastep-basedprocessofstrippingthesuffixes  
("ing","ly",etc.) from a word

```

from nltk import PorterStemmer
ps = PorterStemmer()
tokenized_tweets = tokenized_tweets.apply(lambda x: [ps.stem(i) for i in x])
tokenized_tweets.head()
0    [when,father,dysfunct,selfish,drag,kid,i...
1    [thank,#lyft,credit,caus,they,offer,whee...
2                                [bihday,your,majesti]
3                                [#model,love,take,with,time]
4                                [factsguid,societi,#motiv]
Name: Cleaned_Tweets, dtype: object

```

**Now lets combine the data back:**

```

for i in range(len(tokenized_tweets)):
    tokenized_tweets[i] = ".".join(tokenized_tweets[i])

combined_data['Clean_Tweets']=tokenized_tweets
combined_data.head()

```

## **Data Visualization:**

**We will visualize the data using Word Cloud**

```

from wordcloud import WordCloud, ImageColorGenerator
from PIL import Image
import
urllibimportreques
ts

```

**Now lets store the words with label '1':**

```

negative_words = ".".join(text for text in
combined_data['Clean_Tweets'][combined_data['label']==1])

```

```
#CombiningImagewithDataset
```

```
Mask = np.array(Image.open(requests.get('http://clipart-library.com/image_gallery2/Twitter-PNG-Image.png',stream=True).raw))
```

```
image_colors=ImageColorGenerator(Mask)
```

```
#NowweusetheWordCloudfunctionfromthewordcloudlibrary wc =
```

```
WordCloud(background_color='black', height=1500,  
width=4000,mask=Mask).generate(negative_words)
```

```
#Sizeoftheimagegenerated
```

```
plt.figure(figsize=(10,20))
```

```
#Herewerecolorthewordsfromthedatasettotheimage'scolor
```

```
#recolorjustrecolorsthedefaultcolorstotheimage'sbluecolor
```

```
# interpolation is used to smooth the image
```

```
generatedplt.imshow(wc.recolor(color_func=image_colors),interpolation="gaussian")
```

```
plt.axis('off')
```

```
plt.show()
```

**Now Extracting has tags from tweets:**

```
def extractHashtags(x):
```

```
    hashtags = []
```

```
    #Loopoverthewordsintheweet for
```

```
    iin x:
```

```
        ht=re.findall(r'#(\w+)',i)
```

```
        hashtags.append(ht)
```

```
    returnhashtags
```

### Now un nesting the list

```
positive_hashtags_unnested =  
sum(positive_hashTags,[])positive_hashtags_unnested
```

### Now storing the negative has tags:

```
negative_hashtags =  
extractHashtags(combined_data['Cleaned_Tweets'][(combined_data['label']==1  
)])
```

```
negative_hashtags_unnest=(sum(negative_hashtags,[]))  
negative_hashtags_unnest  
negative_hashtags_unnest=(sum(negative_hashtags,[]))  
negative_hashtags_unnest
```

### Plotting Bar Plots:

WordFrequencies:

```
positive_word_freq =  
nltk.FreqDist(positive_hashtags_unnested)positive_word_freq  
FreqDist({'love':174,'positive':99,'smile':66,'thankful':59,  
'healthy':59,'fun':55,'summer':49,'model':47,'blog':45,'silver':  
44,...})
```

### Now creating a dataframe of the most frequently used words in hashtags

```
positive_df=pd.DataFrame({'Hashtags':  
list(positive_word_freq.keys()),'Count':  
list(positive_word_freq.values())}) positive_df
```

### Plottig the barplot for 20 most frequen twords:

```
positive_df_plot=positive_df.nlargest(20,columns='Count')

sns.barplot(data=positive_df_plot,y='Hashtags',x='Count')sns
s.despine()
```

### Now lets apply this to our dataset

```
fromsklearn.feature_extraction.textimportTfidfVectorizertf
df =
TfidfVectorizer(max_df=0.90,min_df=2,max_features=1000,stop_words='english')train_bo
w = tfidf.fit_transform(combined_data['Cleaned_Tweets'])
tfidf_df=pd.DataFrame(train_bow.todense())
```

tfidf\_df

train\_bow=bow[:31962]

```
train_bow.todense()
matrix([[0, 0, 0, ..., 0, 0, 0],
        [0, 0, 0, ..., 0, 0, 0],
        [0, 0, 0, ..., 0, 0, 0],
        [0, 0, 0, ..., 0, 0, 0],
        ..., 0, 0, ..., 0, 0, 0],
        [0, 0, 0, ..., 0, 0, 0]])
```

```
fromsklearn.model_selectionimporttrain_test_split#
x_train_bow, x_valid_bow, y_train_bow, y_valid_bow =
train_test_split(train_bow,train['label'],test_size=0.3,random_state=2)
```

```
print("Shape of train_bow:", train_bow.shape)
print("Shape of train['label']:", train['label'].shape)
```

```
#fromsklearn.model_selectionimporttrain_test_split
```

```
##Usetrain_bowinsteadoftrain_bow
```

```
# x_train_bow, x_valid_bow, y_train_bow, y_valid_bow =  
train_test_split(train_bow, train['label'], test_size=0.3, random_state=2)
```

```
x_train_tfidf, x_valid_tfidf, y_train_tfidf, y_valid_tfidf =  
train_test_split(train_train_bow,train['label'],test_size=0.3,random_state=1  
7)
```

**Applying ML Models:**

**The model we will be using is:**

**-\*\*Logistic Regression\*\***

```
fromsklearn.metricsimportf1_score
```

**Logistic Regression:**

```
fromsklearn.linear_model import  
LogisticRegressionlog_Reg=Logi  
sticRegression(random_state=0,solver='lbfgs')
```

**Fitting Bag of Words Features:**

```
log_Reg.fit(x_train_bow,y_train_bow)
```

Logistic Regression (C=1.0,class\_weight=None,dual=False,fit\_intercept=True, in  
tercept\_scaling=1, l1\_ratio=None,

```

predict_bow =
log_Reg.predict_proba(x_valid_bow)predict_bow

```

```

array([[9.44815280e-01,  5.51847201e-02],
       [9.99328530e-01,  6.71470066e-04],
       [9.11967594e-01,  8.80324063e-02],
       ...,
       [8.65906496e-01,  1.34093504e-01],
       [9.59979980e-01,  4.00200197e-02],
       [9.69809475e-01, 3.01905252e-02]])

```

### Calculating the F1-Score:

```

#Ifpredictionismorethanorequalto0.3then1else0 prediction_int =
predict_bow[:,1] >=0.3

```

```

#Convertingtointegertype
prediction_int=prediction_int.astype(np.int)
prediction_int

```

```

#Calculatingf1score
log_bow=f1_score(y_valid_bow,prediction_int)
log_bow

```

### FittingTF-IDFFeatures:

```

log_Reg.fit(x_train_tfidf,y_train_tfidf)

```

```

LogisticRegression(C=1.0,class_weight=None,dual=False,fit_intercept=True,
                    intercept_scaling=1, l1_ratio=None, max_iter=100,
                    multi_class='auto', n_jobs=None, penalty='l2',

```



```

        random_state=0, solver='lbfgs', tol=0.0001, verbose=0,
        warm_start=False)
predict_tfidf=log_Reg.predict_proba(x_valid_tfidf)
predict_tfidf

array([[0.98280778, 0.01719222],
       [0.96557244, 0.03442756],
       [0.94018158, 0.05981842],
       ...,
       [0.93015962, 0.06984038],
       [0.96530026, 0.03469974],
       [0.98787762, 0.01212238]])
prediction_int=predict_tfidf[:,1]>=0.3

max_iter=100multi_class='auto', n_jobs=None, penalty='l2', random_state=0,
        solver='lbfgs', tol=0.0001, verbose=0,
        warm_start=False

LogisticRegression(C=1.0,class_weight=None,dual=False,fit_intercept=True,
intercept_scaling=1, l1_ratio=None, max_iter=100, multi_class='auto',
n_jobs=None, penalty='l2',

#fromsklearn.model_selectionimporttrain_test_split

##Usetrain_bowinsteadoftrain_bow
# x_train_bow, x_valid_bow, y_train_bow, y_valid_bow =
train_test_split(train_bow, train['label'], test_size=0.3, random_state=2)

```

```

try:if'json_file'inrequest.FILES:uploade
    d_file=request.FILES['json_file'] data
    =json.load(uploaded_file)

    for item in data.get('tweets', []):
        date_str = item.get('date', None)
        #date_str =item.get('date', None)
        try:
            parsed_date=datetime.fromisoformat(date_str) date
            = parsed_date
        except(ValueError,TypeError):
            date = None

        hashtag =item.get('hashtag', "")
        username=item.get('username', "")
        tweet_text =item.get('tweet', "")
        sentiment = item.get('sentiment', "")

```

```

try:if'json_file'inrequest.FILES:uploade
    d_file=request.FILES['json_file'] data
    =json.load(uploaded_file)

    for item in data.get('tweets', []):
        date_str = item.get('date', None)
        #date_str =item.get('date', None)
        try:
            parsed_date=datetime.fromisoformat(date_str) date
            = parsed_date
        except(ValueError,TypeError):
            date = None

        hashtag =item.get('hashtag', "")
        username=item.get('username', "") t

```

else:

    return JsonResponse({'error':'No file uploaded'},

    tweets.objects.create( date=date, hastag=hashtag,  
    username=username, tweets=tweet\_text,  
    sentiment=sentiment  
    )

    return JsonResponse({'message':'Data uploaded  
    successfully'}, status=200  
    prediction\_int=prediction\_int.astype(np.int)  
    prediction\_int

    log\_tfidf=f1\_score(y\_valid\_tfidf, prediction\_int)  
    log\_tfidf

### **Predicting the test\_data and storing it:**

test\_tfidf=train\_bow[31962:]  
test\_pred=log\_Reg.predict\_proba(test\_tfidf)

test\_pred\_int = test\_pred[:,1] >= 0.3

positive = tweets.objects.filter(sentiment='positive').count()  
negative=tweets.objects.filter(sentiment='negative').count()  
neutraln = tweets.objects.filter(sentiment='neutral').count()

```
prediction_int=prediction_int.astype(np.int)
prediction_int
```

```
log_tfidf=f1_score(y_valid_tfidf,prediction_int)
log_tfidf
```

### **Predicting the test\_data and storing it:**

```
test_tfidf=train_bow[31962:]
test_pred=log_Reg.predict_proba(test_tfidf)

test_pred_int = test_pred[:,1] >= 0.3
test_pred_int = test_pred_int.astype(np.int)
test['label'] = test_pred_int
submission=test[['id','label']]
submission.to_csv('result.csv',index=False)
```

### **Results after prediction:**

**For a negative label : 1**

**For a positive label : 0**

```
res=pd.read_csv('result.csv')
res
```

	id	label
0	31963	0
1	31964	0
2	31965	0
3	31966	0
4	31967	0

```

Views.py
import json
from django.shortcuts import render, HttpResponse
from django.http import JsonResponse
from django.views import View
from django.models import BlackOffer, tweets from
datetime import datetime
import nltk
from django.db import models
from django.db.models import Count
# Add this import

from nltk.sentiment import SentimentIntensityAnalyzer
# Create your views here.

def index(request):
    positive = tweets.objects.filter(sentiment='positive').count()
    negative = tweets.objects.filter(sentiment='negative').count()
    neutral = tweets.objects.filter(sentiment='neutral').count()
    all = tweets.objects.all().count()
    positive = round((positive/all)*10000)/100
    negative = round((negative/all)*10000)/100
    neutral = round((neutral/all)*10000)/100
    top_hashtags = tweets.objects.values('hashtag').annotate(tweet_count=Count('hashtag')).order_by('-tweet_count')[:10]
    top_username = tweets.objects.values('username').annotate(tweet_count=Count('username')).order_by('-tweet_count')[:10]
    print(top_hashtags)
    data = {'positive': positive, 'negative': negative, 'neutral': neutral,
'top_hashtags': top_hashtags, 'top_username': top_username}
    return render(request, 'index.html', data)

class UploadJsonView(View):
    def post(self, request, *args, **kwargs):
        try:
            uploaded_file = request.FILES['json_file']
            data = json.load(uploaded_file)

```

17197rowsx2columns

```
Views.py
import json
from django.shortcuts import render, HttpResponse
from django.http import JsonResponse
from django.views import View
from .models import BlackOffer, tweets
from datetime import datetime
import nltk
from django.db import models
from django.db.models import Count      #Add this import

from nltk.sentiment import SentimentIntensityAnalyzer #
Create your views here.

def index(request):
    positive = tweets.objects.filter(sentiment='positive').count()
    negative = tweets.objects.filter(sentiment='negative').count()
    neutral = tweets.objects.filter(sentiment='neutral').count()
    all = tweets.objects.all().count()
    positive = round((positive/all)*10000)/100
    negative = round((negative/all)*10000)/100
    neutral = round((neutral/all)*10000)/100
    top_hashtags = tweets.objects.values('hashtag').annotate(tweet_count=Count('hashtag')).order_by('-tweet_count')[:10]
    top_username = tweets.objects.values('username').annotate(tweet_count=Count('username')).order_by('-tweet_count')[:10]
    print(top_hashtags)
    data = {'positive': positive, 'negative': negative, 'neutral': neutral,
            'top_hashtags': top_hashtags, 'top_username': top_username}
    return render(request, 'index.html', data)

class UploadJsonView(View):
    def post(self, request, *args, **kwargs):
        try:
            uploaded_file = request.FILES['json_file']
            data = json.load(uploaded_file)
```

for item in data:

```
    end_year= item['end_year']
    if end_year == "":
        end_year=None
    intensity=item['intensity']
    if intensity == "":
        intensity =None
    sector=item['sector']
    topic=item['topic']
    insight=item['insight']
    url=item['url']
    region=item['region']
    start_year=item['start_year']
    if start_year=="":
        start_year =None
    impact=item['impact']
    if impact == "":
        impact = None
    added=item['added']
    parsed_date=datetime.strptime(added,"%B,%d%Y")

    added=parsed_date.strftime("%Y-%m-%d%H:%M:%S") except:
        added = None
    published=item['published']
    try:
        parsed_date=datetime.strptime(published,"%B,%d
        published=parsed_date.strftime("%Y-%m-%d
    except:
        published=None
    country=item['country']
    relevance=item['relevance']
    if relevance == "":
        relevance=None
```

```

p            em['pestle']
e            source=item['source']
s            title=item['title']
t            likelihood=item['likelihood']
l            iflikelihood == "":
e
=
i
t

```

```

try:if'json_file'inrequest.FILES:uploade
    d_file=request.FILES['json_file'] data
    =json.load(uploaded_file)

```

```

    for item in data.get('tweets', []):
        date_str = item.get('date', None)
        #date_str =item.get('date', None)
        try:
            parsed_date=datetime.fromisoformat(date_str) date
            = parsed_date
        except(ValueError,TypeError):
            date = None

```

```

        hashtag =item.get('hashtag', "")
        username=item.get('username', "")
        tweet_text =item.get('tweet', "")
        sentiment = item.get('sentiment', "")

```

```

else:

```

```

    return JsonResponse({'error':'No file uploaded'},

```

```

tweets.objects.create( date=date, hastag=hashtag,

```



```

except Exception as e:
    return JsonResponse({'error': str(e)}, status=500)

def sentiment(request):
    if request.method == "POST":
        data = request.POST.get('text')
        sid = SentimentIntensityAnalyzer()
        sentiment_scores = sid.polarity_scores(data)
        if sentiment_scores['compound'] >= 0.05:
            sentiment_label = 'Positive'
        elif sentiment_scores['compound'] <= -0.05:
            sentiment_label = 'Negative'
        else:
            sentiment_label = 'Neutral'

        return render(request, 'sentiment.html',
            {'sentiment_label': sentiment_label})
    return render(request, 'sentiment.html')

```

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