

## **Class Pass Policy**

- 1. Class passes are non-refundable.
- 2. Class passes are transferable. Transfers must be agreed to in writing (e.g. email, text or Facebook Messenger).
- 3. Class passes can be shared with one friend. Allocation of classes must be managed by the individuals, katieyoga takes no responsibility for allocation of classes to individuals.
- 4. Class passes are valid from the date of the first class attended.
- 5. Class passes that are expired may be recharged for a fee and set duration (see the Fee Schedule over the page).
- 6. Class passes may be frozen for a minimum of one week and a maximum of one month. Circumstances where a class pass can be frozen include planned holidays, illness, bereavement or work commitments. Requests for freezes must be agreed to in writing (e.g. email, text or Facebook Messenger), prior to freeze date. In the case of unforeseen illness, contact katieyoga to discuss your circumstance as soon as possible, a medical certificate may be requested. In exceptional circumstances, an extension to the freeze maybe negotiated (e.g. operations that require greater healing time).
- 7. In the unusual event that katieyoga classes are cancelled, class pass expiry dates will be extended by one week (for cancellations of one to seven days) or two weeks (for cancellations of eight to fourteen days).
- 8. In the unforseen event that katieyoga classes are cancelled and do not resume you will receive a refund for any outstanding classes left on your pass given that your class pass has not expired.

## Fee Schedule

## **Class Pricing**

1 to 1.25 hour class	Standard Rate	Concession	Child under 16 years
Casual Drop In	\$20	\$18	\$16
x10 Class Pass valid 6 months	\$180	\$160	NA
x10 Class Pass valid 3 months	\$160	\$140	NA
x5 Class Pass valid 6 weeks	\$85	\$75	NA

45 minute class	Standard Rate	Concession	Child under 16 years
Casual Drop In	\$16	\$14	\$12
x10 Class Pass valid 6 months	\$140	\$120	NA
x10 Class Pass valid 3 months	\$120	\$100	NA
x5 Class Pass valid 6 weeks	\$65	\$55	NA

## **Recharging Class Passes**

Class passes that are expired may be recharged for the fees and duration outlined below.

Recharging Class Passes	Recharge 1	Recharge 2
x10 Class Pass valid 6 months	\$10 for 3 months	\$10 for 3 months
x10 Class Pass valid 3 months	\$20 for 3 months	\$20 for 6 months
x5 Class Pass valid 6 weeks	\$7.5 for 3 weeks	\$7.5 for 3 weeks

To access a copy of this document please visit: www.katieyoga.com.au