




Booking no.
V293SL

Booking date
21 Oct 2023

Travel itinerary

Flight 1	Sun, 10 Dec 2023 Minggu, 10 Des 2023	2 hours 50 minutes 2 jam 50 menit
 16:40	Kuala Lumpur (KUL) T2	
 18:30	Surabaya (SUB) T2	
 QZ 325		2 hours 50 minutes

All times shown are local time

Guests		
 QZ 325		Low Fare
Mr. Suhaeri Suhaeri		

Entry Guidelines

Kindly check that you adhere to the requirements and regulations set by the local governments of your respective international destinations. To ensure the highest safety standards, guests are highly encouraged to:

- Perform mandatory self check-in via the airasia Superapp to minimise physical contact.
- Be certain that you're not experiencing COVID-19 symptoms such as fever, cough, sore throat, runny nose or any respiratory symptoms.
- Refrain from flying if you've had contact with a person with a confirmed or suspected case of COVID-19 or someone with a stay home order within the last 14 days.

We encourage you to be aware of the entry and health requirements of the countries you're travelling from and to:

Indonesia

Boarding:

Please be at the boarding gate at least 20 minutes before the scheduled time of departure or you'll be denied boarding. To maintain social distancing during boarding, we'll board guests from the back to the front and temporarily halt Xpress Boarding.

Meals:

You can **pre-book** your hot meals at least 24 hours before departure time and onboard snacks are available for purchase.

Wear a face mask:

You might need to wear a face mask (preferably three-ply surgical or N95 masks).

Travel disruptions:

It's important that you **update your contact details** so we can keep you informed on any flight disruptions or changes. For assistance, please **chat with AskBo** or contact us via WeChat, Facebook and Twitter (if you're flying to or from China, Hong Kong, Macao or Taiwan).

Travel documents

Make sure that your passport is valid and that you have all the relevant documents, including visas, entry permits etc., for the destination you're flying to. You may be denied boarding, detained or deported by the respective authorities if you fail to meet these requirements.

Check-in information

Self check-in 14 days before your departure via our website, mobile app or airport kiosks.

Baggage drop and check-in counters opening and closing times:

Domestic flights:

Opens: 3 hours before departure (from Kuala Lumpur), 2 hours before departure (from other airports)

Closes: 1 hour before departure (from Kuala Lumpur), 30 minutes before departure (from Japan), 45 minutes before departure (from other airports)

International flights:

Opens: 3 hours before departure

Closes: 1 hour before departure

Check-in deadlines may vary at different airports and for particular flights.

Baggage information

Checked Baggage:

You can pre-book up to 60kg of checked baggage allowance per way for each guest. However, each piece of baggage must not weigh more than 32kg. There'll be excess baggage fees if the weight of your bags exceed your allowance.

You can combine your checked baggage allowance with other guests travelling under the same booking number.

Cabin Baggage:

You're allowed to carry one cabin bag (56 cm x 36 cm x 23 cm) and one small bag (40 cm x 30 cm x 10 cm).

The total permitted weight for the two pieces must not exceed 7 kg. **Read more.**

Prohibited items:

When packing your bags, please keep in mind of **items that are prohibited from being carried in your baggage** and regulations on the **carriage of liquids, aerosols and gels**.