

Sonya M Green

System Engineer/Data Analyst

Albuquerque, NM|sonyamgreen@duck.com| website : [Sonya's Website](#)

SUMMARY

Accomplished System Engineer with 8 years of experience in Information Technology with 5 years of programming and Data Analytics instruction.

TECHNICAL SKILLS

Python, Flask, Git, SQL, HTML/CSS, JavaScript | D3.js | Leaflet.js, Full Stack Development, API creation, Advanced Excel, Tableau, Power BI, TCP/IP, Azure AD, DHCP, VMware, Teradici , VDI Profile Management

Experience

National Nuclear Security Administration - DOE - contractor |

Mission classified services Desk | T1/T2 System Engineer | January 2023– PRESENT

- * Re-imaged Zero clients, Use Teradici , VMware horizon to manage and fix zero clients.

- * Email and exchange fix, * System setup and removal

Account management for Microsoft Server Exchange and Desktop Environments

Group Policy, Azure AD, systems protocols such as AD, DHCP

VMware, Teradici VDI Profile Management

CAREER FOUNDRY

DATA ANALYTICS COURSE TUTOR | MARCH 2019-PRESENT

Provide guidance to students who are working to achieve a certification in Data Analytics. Deepen student's understanding of core concepts by grading/providing feedback on data analytics projects. Review a student's professional portfolio and provide guidance for improvement. Achieved 5/5-star rating for student satisfaction.

Encantado: technical solutions. LLC

Help desk tech 1 | **October 2021- January 2023**

- * Resolved remotely by phone or chat computer, software, email, internet or any issue customers are reporting.

- *Partnered with other IT teams in the development, testing & implementation of commercially & internally developed solutions. Resolve more complex hardware & software problems

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HOSTGATOR

LEVEL II LINUX ADMIN | FEBRUARY **2016** – JANUARY **2017**

Provide customer support/problem solving for WordPress, Joomla, HTML customer websites, server issues, cPanel errors and intrusion recovery in a fast-paced environment. Customized PHP files and provided training and assistance to Level 1 Web Technicians.

EDUCATION, CLEARANCE

Obtain & maintain a U.S. Dept. of Energy: **Q Clearance**

Data Analytics and Visualization Certificate

Rice University, Houston, TX

Intense 6-month data analytics and visualization bootcamp program at Rice University that focused on Advanced Excel/VBA, Python (Pandas, Matplotlib, SQL Alchemy, Flask, web scraping, API design), SQL, MongoDB, Tableau, HTML/CSS, JavaScript (D3.js, Leaflet.js), R, Machine Learning and Artificial Intelligence algorithms/models.

Coursera : Crash course on Python - Certification

Python (Programming Language) · Data Analytics · MySQL · Data Visualization · Extract, Transform, Load (ETL) · Microsoft Excel · Jupyter notebook · Microsoft Word · Cascading Style Sheets (CSS) · Git

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