Software Procedure

Classification:	Software
Related Product(s):	**ALL**
Affected Software Version	3.3
Affected Serial Numbers	N/A
Affected Area	N/A

Overview

The procedure below describes how to perform a software factory reset on Intera versions 3.3 and newer. If the robot replaces the hard drive, you need to reset the system to match the communication.

The image below is an example of corrupt Intera software.
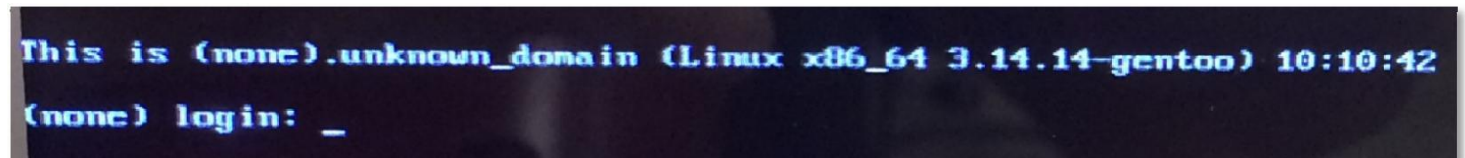
Requirements

Required Equipment and Materials
☐ USB keyboard

Prerequisites
☐ Intera 3.3 or newer

Procedure

Performing the Factory Reset

1. Press the power button to power down the robot. On Sawyer the power button is located on the Control Box.
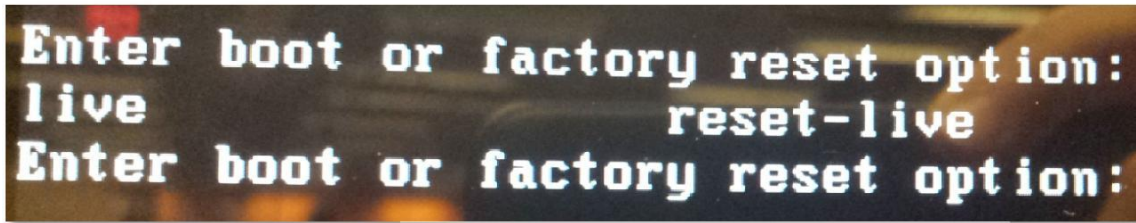

Baxter   Sawyer

2. Plug a USB keyboard into the robot. Baxter's USB port is located on the back, next to the power button. On Sawyer the US B ports are located in the front panel of the Control Box.

3. While the robot is booting up, pr ess Shift + R on the keyboard to enter the Factory Reset Menu. If there is extra text after the colon, press the Backspace key to remove it. **Note:** On Baxter the display will b e upside down.
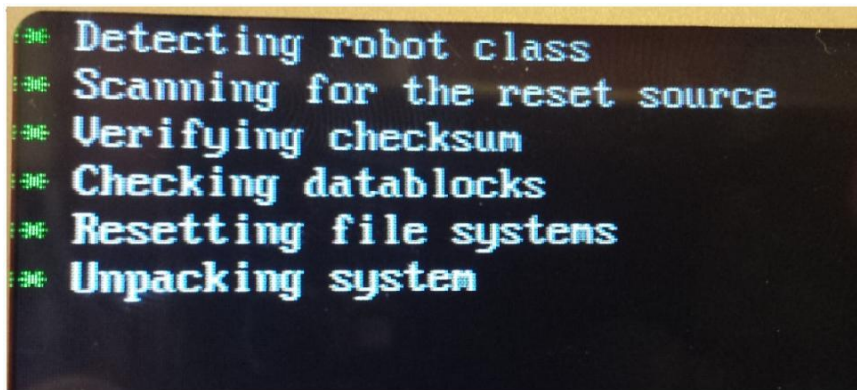

4. Press the Tab key to display the recovery options

5. Enter the reset-live option and pr ess the Enter key. The robot will start the recovery process.

6. Once the recovery process is com plete, the robot will reboot on its own.
7. Unplug the USB keyboard from th e robot.