

## SUPPLIER PERFORMANCE EVALUATION

No.	Supplier	Criteria of Assessment: Rate performance as "P" for Poor OR "S" for Satisfactory					
		Meet SLA / delivery commitments	Information security / data protection controls	Information security / data breach management	Complaint / query handling	Relevant certificate and validity	Decision

### Decision

- **Retained** as an approved supplier, all criteria are rated "S" Satisfactory
- **Conditional Acceptance**, with 1 to 2 criteria with "P" Poor ratings, to be rejected if performance does not improve next evaluation
- **Rejected**, with at least 3 criteria with "P" Poor ratings

**Note: A supplier with relevant information security / data protection certification such as ISO/IEC 27001, ISO/IEC 27701, DPTM, APEC-CBPR, APEC-PRP, PCI DSS may no longer be evaluated based on the criteria above and decision will be "Retained" until relevant certificate validity.**

Evaluated by: Fifi / ISMS MR / 10/10/2025

Approved by: James/CEO/10/10/2025



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Name / Designation / Date

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