Sooyoun Lee

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WORK EXPERIENCE

Technical Consultant, Global Treasury Advisory　　　　　　　　　　Dec 2018 –
Deloitte & Touche, Risk Advisory, Singapore　　　　　　　　　　　　　　Jan 2021
- Delivered digital transformation projects for treasury departments of MNCs by automating manual processes, enhancing reporting with business intelligence, and exploring applications of advanced technologies
- Implemented cloud based Treasury Management System for an MNC in the energy industry while shortening the project time line from 3 months to 1 month, which exceeded the client's expectation
- Interviewed stakeholders to prioritize business processes and developed management dashboards with BI tools such as Tableau, Power BI, and Qlik Sense to enable data-driven decision-making of CFOs of MNCs
- Clearly defined and streamlined treasury business processes of an MNC by engaging key stakeholders through interviews and workshops, resulting in reducing the risk of fraud and data leakage and saving cost
- Designed an initial draft of a system architecture from data sources to cloud SQL data warehouse to cloud BI tool by facilitating discussions between business users and technical team of an MNC as a lead moderator

Consultant, Digital Transformation　　　　　　　　　　　　　　　　Nov 2017 –
NCS (Singtel's IT service arm), Consulting, Singapore　　　　　　　　　Dec 2018
- Delivered a digital strategy project for a multi-year digital transformation project of a client in the theme-park industry by collaborating with NCS internal practice units such as mobile development and infrastructure team
- Identified gaps between current and ideal state of business processes for all the departments of the client in the theme-park industry through interviews and surveys, which was well received by the client
- Facilitated design thinking workshops as a part of top management's initiatives to improve employee satisfaction level, which supported ideation of digital solutions and promoted design thinking methodology across NCS

Application Front End Development Intern, Business Innovation　　　Mar 2017 –
Deloitte & Touche, Risk Advisory, Singapore　　　　　　　　　　　　　　Jul 2017
- Developed and released a chat-bot that answers staff FAQs on corporate events to free HR from low-value and repetitive works (technologies: React.js, Node.js, MongoDB)
- Conducted a programming 101 session for non-technical colleagues who were interested in programming

External Consultant　　　　　　　　　　　　　　　　　　　　　　　Oct 2014 –
Global Green Growth Institute, Seoul　　　　　　　　　　　　　　　　　Apr 2015
- Developed a regional development index for Rwanda districts which covers both economical and environmental aspects using expert survey data gathered from the Rwanda government

EDUCATION

Graduate Diploma in Systems Analysis, National University of Singapore, CGPA: 4.74/5　　2016 – 2017
- One year full-time program that encompasses programming, UI/UX design, project management, system architecture, and Agile methodology
- Awarded ISS Book Prize for the 2nd top student

M.A. in Geography, Seoul National University, CGPA: 4.26/4.3　　　　2012 – 2014
- SNU Development Fund Scholar, Brain Korea 21 Scholar

B.A. in Geography, B.A. in Economics, Seoul National University, CGPA: 3.87/4.3　　2007 – 2012
- 1st in the list, awarded superior academic performance scholarships for five times

ADDITIONAL INFORMATION

- AI engineer trained at Boostcamp AI Tech, Naver Connect (Jan 2021 - Jun 2021)
- **Proficiency in language**: English (fluent), Korean (native), Chinese (beginner)
- **Hands-on experience**: Javascript, Java, C#, R, Python, MySQL, Microsoft SQL, MongoDB
- **Statistical skills:** learned and applied statistical skills such as logistic regression and multi-level regression
- **Certificates:** Qlik Sense Business Analyst (Qlik), Robotic Process Automation(RPA) Advanced Developer (UiPath)
- **Hobbies:** bass guitar, violin, golf