SOPHIA G. HANNA

COMPUTER ENGINEERING STUDENT & COMPUTER REPAIR TECHNICIAN
(612) 581-2785
hanna.sophiagrace@gmail.com
https://soph39.github.io

SUMMARY

Sophomore in Computer Engineering at NDSU with over two collective years of experience in IT. A friendly face around the office. Passion for technology and helping others.

EXPERIENCE

Techie Dudes - Computer Repair Technician

Vadnais Heights, MN

Nov. 2022 - Aug. 2024 & May 2025 - Aug. 2025

NDSU Industrial Design Center - Student Assistant

Fargo, ND

Aug. 2025 - Present

SKILLS

- Managing NDSU Knowledge Base articles
- Training interns on various computer repair skills
- Assisting customers with day to day computer functions
- Performing mass on-site remote management software deployment
- Diagnosing various computer and laptop issues.
- Performing various repairs (in-house, on-site, and remote) including virus removal, hard drive upgrades/replacements, laptop screen replacements, and power supply replacements.

EDUCATION

2024 - Present	2023 - 2024	2023 - 2024
North Dakota State University	**Century College***	**University of Minnesota***
Fargo, ND	White Bear, MN	Minneapolis, MN

- **NDSU** Harry D. McGovern Scholarship
- **NDSU** Dean's List Spring 2025

VOLUNTEER WORK/COMMUNITY INVOLVEMENT

- **Camp Odayin**
  - Speech at Whole Heart Golf and Tennis Tournament 2017
  - Fundraising at Happy Hearts Happy Hour 2023
- **NDSU** Association for Computing Machinery Student Chapter
  - Member at Large in 2025-2026
- **NDSU** Esports
  - League of Legends Broadcaster in 2025

REFERENCES

Available upon request.

*Enrolled in college classes while in high school. No degree obtained.