SOPHIA G. HANNA

COMPUTER ENGINEERING STUDENT & COMPUTER REPAIR TECHNICIAN

hanna.sophiagrace@gmail.com

https://soph39.github.io

SUMMARY

Sophomore in Computer Engineering at NDSU with two collective years of experience in computer repair. A friendly face around the office. Team player with a willingness to learn.

EXPERIENCE

Techie Dudes - Computer Repair Technician

Vadnais Heights, MN

Nov. 2022 - Aug. 2024 & May 2025 - Aug. 2025

- ❖ Checked in customers at the front desk and got an explanation of their computer problems.
- ❖ Diagnosed various computer and laptop issues.
- ❖ Performed various repairs (in-house, on-site, and remote) including virus removal, hard drive upgrades/replacements, laptop screen replacements, and power supply replacements.
- ❖ Communicated repair status and details with customers over phone and email.
- ❖ Performed mass on-site remote management software deployment

EDUCATION

College

2024 - Present	2023 - 2024	2023 - 2024
North Dakota State University	Century College*	University of Minnesota*
Fargo, ND	White Bear, MN	Minneapolis, MN

High School

2020 - 2021 &	2021 - 2022
2022 - 2024	ISD 622 Online
North Senior High	North St. Paul, MN
North St. Paul, MN	

ACCOMPLISHMENTS

- ❖ 3.9 High School GPA
- ❖ NDSU Harry D. McGovern Scholarship
- ❖ NDSU Dean's List Spring 2025

VOLUNTEER WORK

- ❖ Project Linus
  - ➢ Blanket making with high school in 2022
- ❖ Camp Odayin
  - ➢ Speech at Whole Heart Gold and Tennis Tournament 2017
  - ➢ Fundraising at Happy Hearts Happy Hour 2023
- ❖ The Trevor Project
  - ➢ School fundraiser in 2022

*Enrolled in college classes while in high school