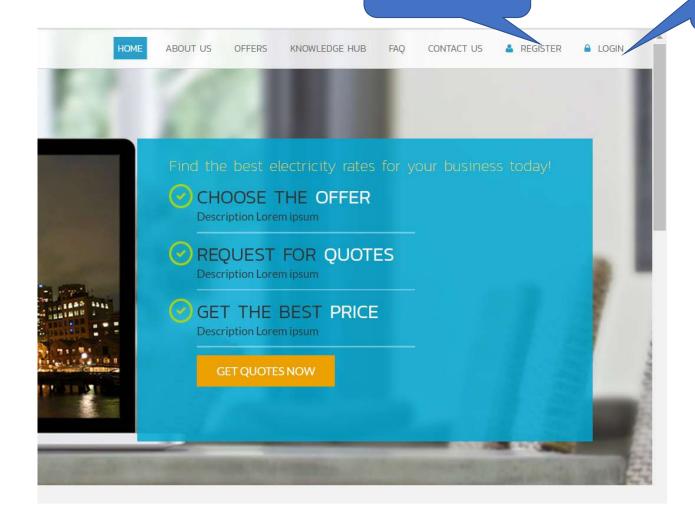
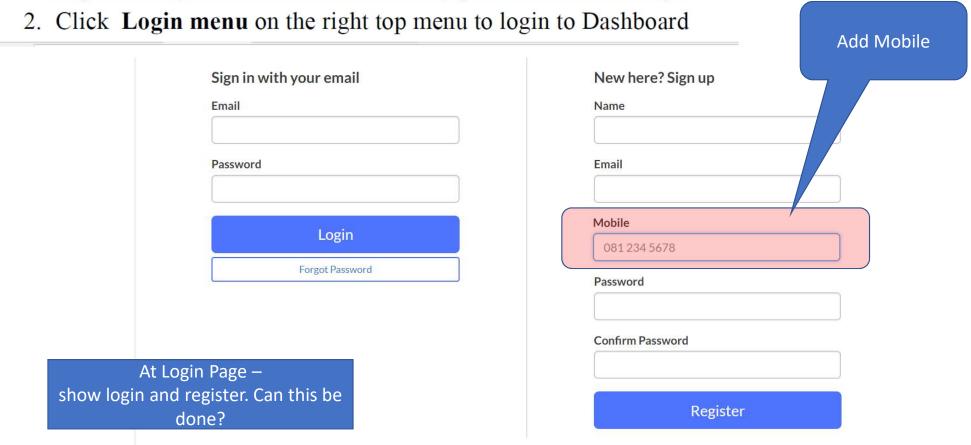
## Review of Test flow Part 2 – for Customers Only

13 Dec 2017

Use login only

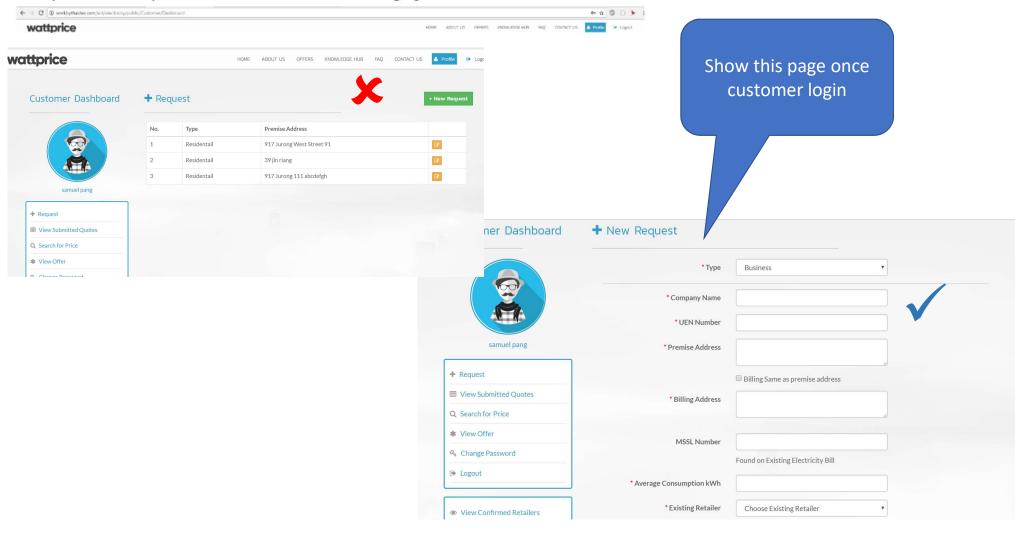


1. Go to this link for login : <a href="http://workbythaidev.com/ect/electricity/public/Customer/Login">http://workbythaidev.com/ect/electricity/public/Customer/Login</a>





3. After you have done login, You will be seen Edit Profile page like the picture. And you can Edit your Profile information on this page too.



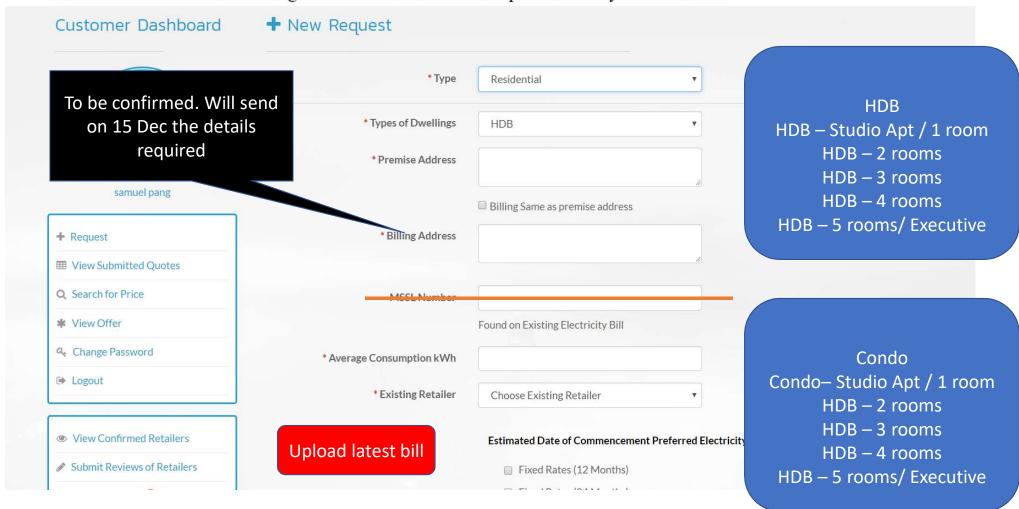
4. Request Menu: Customer can create, Edit, Delete and Show detail of data

5. Click **New Request** button on the Top right hand side to create new request. Just Profile CONTACT US □ Logout fill in all fields required and then click submit. Customer Dashboard + Request + New Request Premise Address No. Type 917 Jurong West Street 91 1 Residentail **3** Residentail 39 jln riang 2 917 Jurong 111 abcdefgh 3 Residentail Can we add another samuel pang button for new request at this location. At first I + Request cannot notice the button **Ⅲ** View Submitted Quotes + New Request on top. It took me Q Search for Price sometime to find out. It will be good to have 2 \* View Offer

\* m 0 \* :

buttons.

6. Click Edit button on the right hand side to edit the request. After you have done



\* Average Consumption kWh

\* Existing Retailer

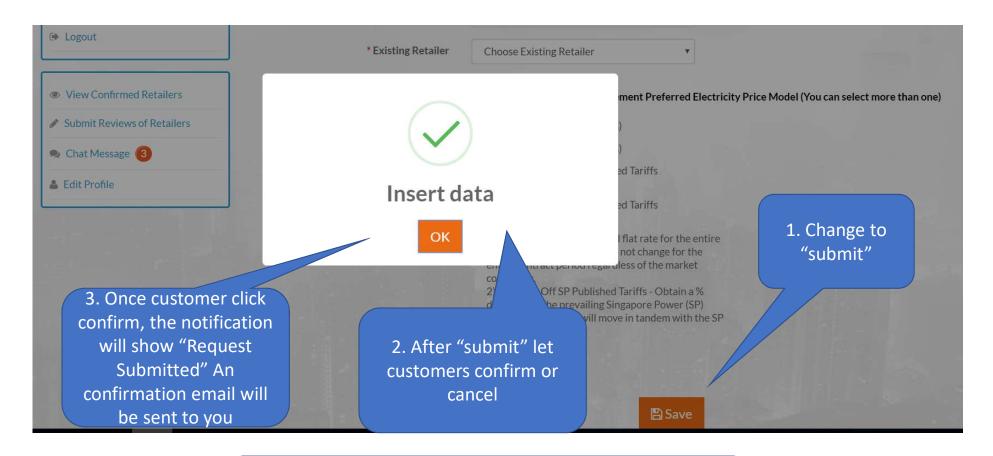
Choose Existing Retailer

Dropdown box

Estimated Date of Commencement Preferred Electricity Price Model (You can select

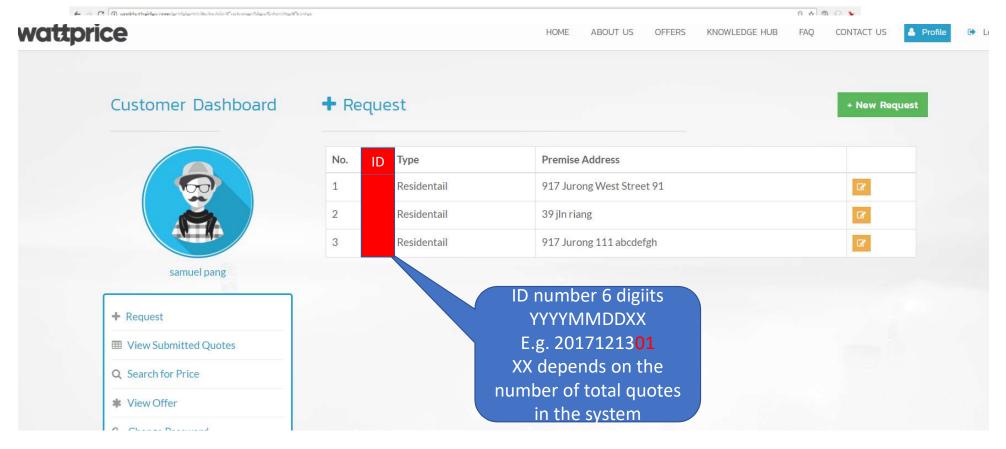
Fixed Rates (12 Months)

Singapore Power Best Electricity Supply Pte Ltd Charis Electric Pte Ltd Cleantech Solar Management Company Pte Ltd Diamond Energy Merchants Pte Ltd (Formerly known as Diamond Energy Supply Pte Ltd) **Energy Supply Solutions Pte Ltd** Environmental Solutions (Asia) Pte Ltd Hean Nerng Corporation Pte Ltd Hyflux Energy Pte Ltd I Switch Pte Ltd Just Electric Pte Ltd Keppel Electric Pte Ltd MyElectricity Pte Ltd Ohm Energy Pte Ltd (Formerly known as Buri Energy Pte Ltd) PacificLight Energy Pte Ltd (Formerly known as GMR Supply (Singapore) Pte Ltd and Island Power Supply Pte Ltd) Peerer Energy Pte Ltd Red Dot Power Pte Ltd (Formerly known as CPvT Energy Asia Pte Ltd) SembCorp Power Pte Ltd Senoko Energy Supply Pte Ltd Seraya Energy Pte Ltd SilverCloud Energy Pte Ltd SmartCity Energy Pte Ltd Sun City Pte Ltd Sun Electric Power Pte Ltd Sunseap Energy Pte Ltd Tuas Power Supply Pte Ltd Union Power Pte Ltd ValuEnergy Pte Ltd

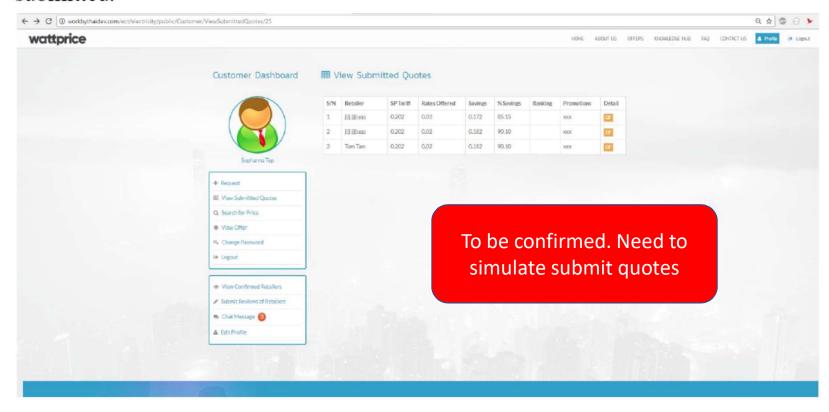


4. A confirmation and a copy of the details requested will be sent to customer.

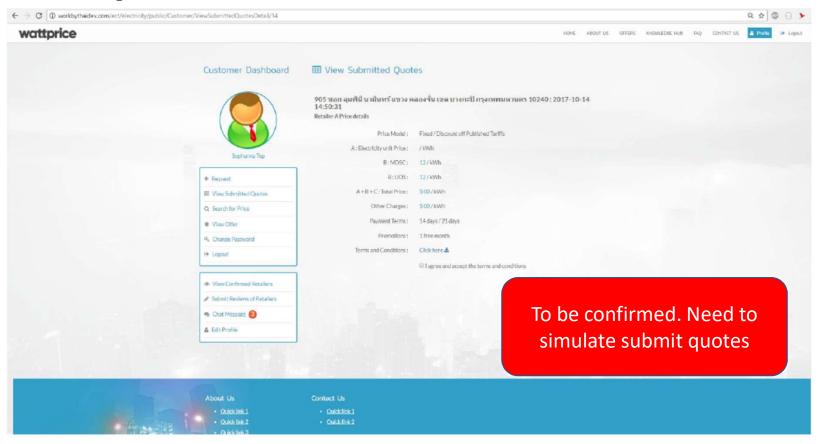
7. **View Submitted Quotations Menu:** Show the lists of Customer requests that the retailer have interest and submitted quotation for.



8. Click on Detail button to show the comparison table between retailer and retailer submitted.



9. Click on the Detail button in Comparison table to show the detail of the Submitted quotes



- 10. **Search For Price Menu:** After the Retailer have posted the Weekly Price, The Customer can search their price on this page. The Customer can search by types of the business and search by price as well.
  - 11. **Offers Menu:** Click on the offers menu on the left hand side, The Customer will be seen offers page that used to choose plan of offers that the Retailer have posted.



Ok. We may not need this feature now. Can admin disable this first?
And activate later?

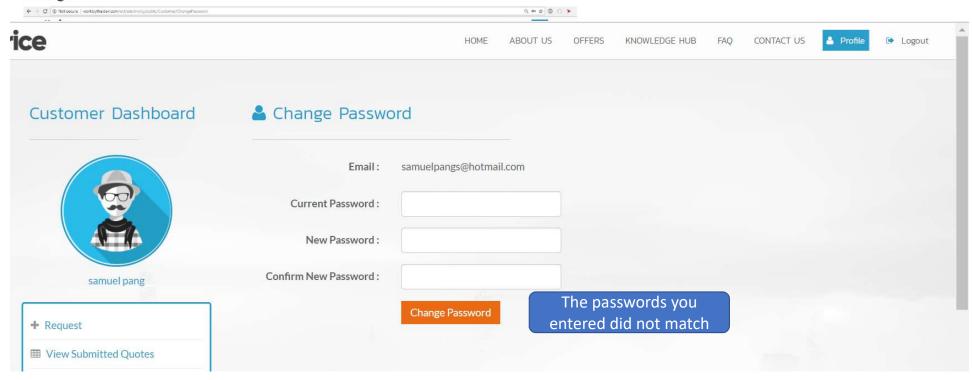
- 12. Click on *Detail* button to show the detail of Offers and click on *Choose this Plan* to choose the offer.
  - 13. After the Customer click Choose the plan, The Retailer can check that who have choose them offers that have to show in the *View Customer Choose Plan Menu*.

Go to this link:

http://workbythaidev.com/ect/electricity/public/Retailer/ViewCustomerChoosePlan

Not ok. Has this feature confirmed? I tried but not able to see any plans from customers.

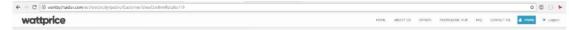
14. **Change Password Menu:** Used to change the Customer Password, The Customer just enter them Current Password and enter a New Password that they want and Confirm the New password and that click on Change Password button to Change.



15. **View Confirmed Retailer Menu:** Used to show the lists of Requests that the Retailer have Submitted Quotation (Retailer Dashboard > View Request > Submit Quote). Mean that in this menu the Customer and Retailer can contact to each other to buy or sale them product and Service.



16. Click Detail button on the right hand side to show the detail of Retailer such as Email and Phone to contact.



17. **Submit Review of Retailer Menu:** Used to review or rating the Retailer that gave service for Customer.



To test again.

18. **Chat Menu:** Used as Retailer Chat, Just enter you question or something in input field that you want to asks admin and then click send, Admin will be seen the customer message and reply back as Retailer Chat.

