



For billing and service inquiries
1-800-684-8123
www.sce.com

Your electricity bill

EK, SOPHANNA / Page 1 of 4

Customer account
2-40-788-8957

Rotating outage
Group X999

Amount due \$42.34
Due by 02/04/19

Service account
3-048-1869-79
16309 RANCHO PORTILLO RD
PARAMONT, CA 90723

Date bill prepared
01/16/19

Your account summary

Previous Balance	\$25.49
Payment Received 01/03/19	-\$25.49
Balance forward	\$0.00
Your new charges	\$42.34
Total amount you owe by 02/04/19	\$42.34

You saved \$20.23 this month by being enrolled in the CARE program.

Your past and current electricity usage

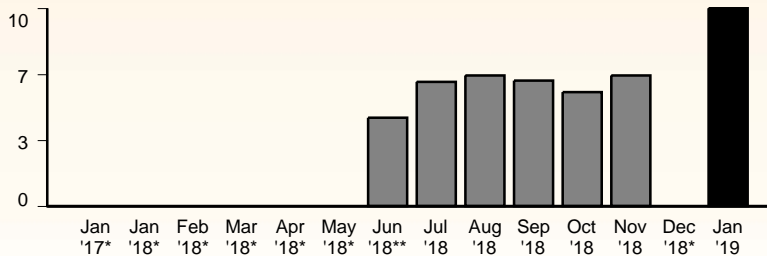
For meter 222014-145151 from 12/14/18 to 01/15/19
Total electricity you used this month in kWh

320

Your next billing cycle will end on or about 02/14/19.

Your daily average electricity usage (kWh)

2 Years ago: N/A Last year: N/A This year: 10.00



* No data available
** Irregular billing period

Please return the payment stub below with your payment and make your check payable to Southern California Edison.
If you want to pay in person, call 1-800-747-8908 for locations, or you can pay online at www.sce.com.

(14-574) Tear here

Tear here



Customer account 2-40-788-8957
Please write this number on the memo line
of your check. Make your check payable to
Southern California Edison.

Amount due by 02/04/19 **\$42.34**

Amount enclosed \$

STMT 01162019 P2

EK, SOPHANNA
16309 RANCHO PORTILLO RD
PARAMONT, CA 90723-2346

P.O. BOX 600
ROSEMEAD, CA 91771-0001

40 788 8957 00000051 000000000000000042340000004234

Ways to contact us

Customer service numbers

General Services (U.S. & Canada)	1-800-655-4555
Payments, Extensions or Payment Options	1-800-950-2356
Emergency Services & Outages	1-800-611-1911
California Alternate Rates for Energy (CARE)	1-800-447-6620
Energy Theft Hotline	1-800-227-3901
Hearing & Speech Impaired (TTY)	1-800-352-8580

Relay calls accepted

Request a large print bill 1-800-655-4555

Multicultural services

Cambodian / ខ្មែរ	1-800-843-1309
Chinese / 中文	1-800-843-8343
Korean / 한국어	1-800-628-3061
Vietnamese / Tiếng Việt	1-800-327-3031
Spanish / Español	1-800-441-2233

Correspondence:

Southern California Edison
P.O. Box 6400
Rancho Cucamonga, CA
91729-6400

www.sce.com

Important information

What are my options for paying my bill?

Online	Pay one-time or recurring on www.sce.com/bill
Mail-in	Check or Money order
In Person	Authorized payment locations 1-800-747-8908
Phone	QuickCheck 1-800-950-2356
	Debit & credit card (Visa/MasterCard)* 1-800-254-4123
	*Residential customers only

Electronic check processing

When paying by check, you authorize us to process your payment as a one-time Electronic Fund Transfer (EFT) or as a regular check transaction. With EFTs, funds may be withdrawn from your account the day we receive your payment. Your check will not be returned, but will appear on your financial statement. If you do not wish to authorize an EFT, please call the 800 number on the front page.

Rates and applicable rules

Find them in detail at www.sce.com or upon request.

Past due bills

When does my bill become past due? It becomes past due 19 days after the preparation date, which was 01/16/19.

- Reconnecting service that has been disconnected requires a Service Connection payment.
- Residential customers claiming an inability to pay: If payment arrangements have not been extended to you by SCE pursuant to SCE's filed tariffs, you may contact the California Public Utilities Commission (CPUC).
- For safety reasons, if service is disconnected, please ensure any sensitive or potentially hazardous equipment is unplugged on the day of reconnection. For additional home safety tips, visit www.sce.com/safety or call SCE Customer Service at 1-800-655-4555.

What is the Late Payment Charge (LPC)?

0.8% will be applied to the total unpaid balance if payment is not received by the due date on this bill (except for CARE and state agency accounts).

Disputed bills

If you think your bill is incorrect, please call us. If you feel unsatisfied with the result of such discussion(s), contact the California Public Utilities Commission:

CPUC, Consumer Affairs Branch www.cpuc.ca.gov
505 Van Ness, Room 2003 1-800-649-7570
San Francisco, CA 94102 TTY: 1-800-229-6846

Include a copy of your bill, why you believe SCE did not follow its rules and rates, and a check or money order made out to the CPUC for the disputed amount. You must pay the disputed amount and send it to the CPUC before the past-due date to avoid disconnection. The CPUC accepts payment only for matters relating directly to bill accuracy. While the CPUC is investigating your complaint, you must pay any new SCE bills that become due.

What is a rotating outage?

Rotating outages are controlled electrical outages used to avoid widespread or uncontrolled blackouts. Your Rotating Outage Group number is located on page 1, upper left, of your SCE bill. If your Outage Group number begins with:

A, M, R, S, or X You are subject to rotating outages.

N or Exempt You are exempt from rotating outages.

Your outage group may change at any time. To see which groups are likely to be called during a system emergency, visit www.sce.com or call 1-800-655-4555.

Definitions

- CA Climate Credit:** Credit from state effort to fight climate change. Applied monthly to eligible businesses and semi-annually to residents.
- DWR Bond Charge:** Bonds issued by the Department of Water Resources (DWR) to cover the cost of buying power during the energy crisis are being repaid through this charge.
- Public Purpose Programs Charge:** Funds state-mandated programs for low income discounts, energy efficiency, renewable energy and R&D.
- SCE Generation:** For recovering energy procurement and generation costs for that portion of your energy provided by SCE.

To change your contact information or enroll in SCE's payment option, complete the form below and return it in the enclosed envelope.

Change of mailing address: 2-40-788-8957

STREET#	STREET NAME	APARTMENT #
CITY	STATE	ZIP CODE
TELEPHONE #	E-MAIL ADDRESS	

Direct Payment (Automatic Debit) Enrollment: 2-40-788-8957

I hereby authorize SCE and my financial institution to automatically deduct my monthly payment from the checking account as shown on my enclosed check, ten calendar days after my bill is mailed.

Signature _____ Date _____

To change your checking account information or to be removed from the Direct Payment program please call SCE at 1-800-655-4555.

Energy Assistance Fund (EAF): I want to help people pay their energy bill through EAF. For info visit www.sce.com/eaf or call (800) 205-8596.

Round-up my bill to next whole dollar amount for EAF

☐

Every
Month

☐

One Month
only

Add this amount for EAF \$ _____

☐

Every
Month

☐

One Month
only

Select one box only and sign below for EAF:

Details of your new charges

Your rate: D-CARE

Billing period: 12/14/18 to 01/15/19 (32 days)

Delivery charges - Cost to deliver your electricity

Basic charge	32 days x \$0.02400	\$0.77
CARE Energy-Winter		
Tier 1 (100% of baseline)	169 kWh x \$0.03278	\$5.54
Tier 2 (101% to 400%)	17 kWh x \$0.08054	\$1.37
Tier 1 (100% of baseline)	122 kWh x \$0.03629	\$4.43
Tier 2 (101% to 400%)	12 kWh x \$0.07013	\$0.84

Your Delivery charges include:

- \$4.92 transmission charges
- \$12.22 distribution charges
- \$0.02 nuclear decommissioning charges
- -\$8.68 conservation incentive adjustment
- \$2.50 public purpose programs charge
- \$1.83 new system generation charge

Generation charges - Cost to generate your electricity

DWR		
DWR energy credit	134 kWh x -\$0.00007	-\$0.01
SCE		
CARE Energy-Winter		
Tier 1 (100% of baseline)	291 kWh x \$0.08470	\$24.65
Tier 2 (101% to 400%)	29 kWh x \$0.08470	\$2.46

Your Generation charges include:

- \$0.24 competition transition charge

Your overall energy charges include:

- \$0.36 franchise fees

Subtotal of your new charges		\$40.05
Paramount UUT	\$40.05 x 5.50000%	\$2.20
State tax	186 kWh x \$0.00029	\$0.05
State tax	134 kWh x \$0.00030	\$0.04

Additional information:

- Service voltage: 240 volts
- Your winter baseline allowance: 291.0 kWh
- High Usage Charge applies to all usage above 400% of baseline allowance.
- You saved \$20.23 this month by being enrolled in the CARE program.

Your new charges \$42.34

Your Total Usage: 320 kWh	Tier 1	Tier 2	High Usage Charge
Understanding Your Bill... Your usage for the billing period falls into Tier 2 . For most customers, the price you pay increases as you use more energy. The average cost per kilowatt (kWh) in the chart to the right is based on averages. Actual prices may vary.	291 kWh	29 kWh	0 kWh
	\$0.12/kWh	\$0.16/kWh	\$0.25/kWh
	Your Total Usage 320 kWh High Usage Charge - Learn more at on.sce.com/highuse		

Things you should know

You may notice a change in your billing statement.....

Effective 1/01/2019, the billing rates used to calculate your bill have been modified. For more information, please visit www.sce.com/bill_change.

