CPSC 481 – Fall 2019 University of Calgary

Task Centered Design Walkthrough Template

Modify the design to suit your report formatting style if needed. Add as many pages as you need (you probably will need few pages for each task). Add item

Description of task step	Does user have training or knowledge to do this step?	Is it believable that they would do it?	are they motivated?	Comments (including possible solutions)
Find home/closet screen	Yes	Yes	Yes	
Clicking on add	Yes	Yes	Yes	
Taking a picture	No	Yes	No	Not tech savvy Might not want to take out clothes from the closet Solution: Allow user to pick temporary picture from own or app library
Adding categories	No	Yes	No	Might not know they can add categories by typing Not creative to make up their own category Solution 1: Indicate that they can create own category Solution 2: App has pre-set categories to pick from
Selecting categories	Yes	Yes	Yes	
Entering the weather	Yes	Yes	Yes	
Enter title	Yes	No	No	Don't know what to name item Solution: Entering title is optional
Enter notes	Yes	No	No	Too much extra effort Solution: Entering notes is optional
Confirm add to closet	No	Yes	Yes	Must enter required fields Solution: Confirm button is greyed out

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Description of task step	Does user have training or knowledge to do this step?	Is it believable that they would do it?	are they motivated?	Comments (including possible solutions)
Selecting search	Yes	Yes	Yes	
Search category	No	Yes	Yes	Not sure what they are able to search for Solution: Describe what can be searched
Search by item name	Yes	Yes	Yes	
Search outfit by name	Yes	Yes	Yes	
Selecting sort	No	No	Yes	Might not recognize the icon Don't care about sorting clothes Solution 1: Text describing what button is Solution 2: Can leave it unsorted
Selecting sort options	Yes	Yes	Yes	
Selecting categories	No	No	Yes	Might not recognize the icon Since search exists, might not care Solution 1: Text describing what button is Solution 2: Don't have to select any category
Choosing multiple categories	No	Yes	Yes	Might not be aware you can check multiple Solution: Show checks in boxes to indicate a checklist

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Description of task step	Does user have training or knowledge to do this step?	Is it believable that they would do it?	are they motivated?	Comments (including possible solutions)
Navigating to calendar	Yes	No	Yes	Not aware that the feature exists Solution: Icon shows a calendar
Interacting with calendar date	Yes	Yes	Yes	
Choosing to add or create new outfit	Yes	Yes	Yes	
Selecting existing outfit	Yes	Yes	Yes	
Creating new outfit	No	Yes	Yes	Not sure how it works Solution: Plus icons indicate adding of items
Saving outfit to calendar	Yes	Yes	Yes	
Deleting outfit from calendar	No	No	No	Don't recognize icon or know that's an option Users are motivated to plan and leave it Solution 1: When clicking icon, asks for confirmation Solution 2: It is optional to delete outfit