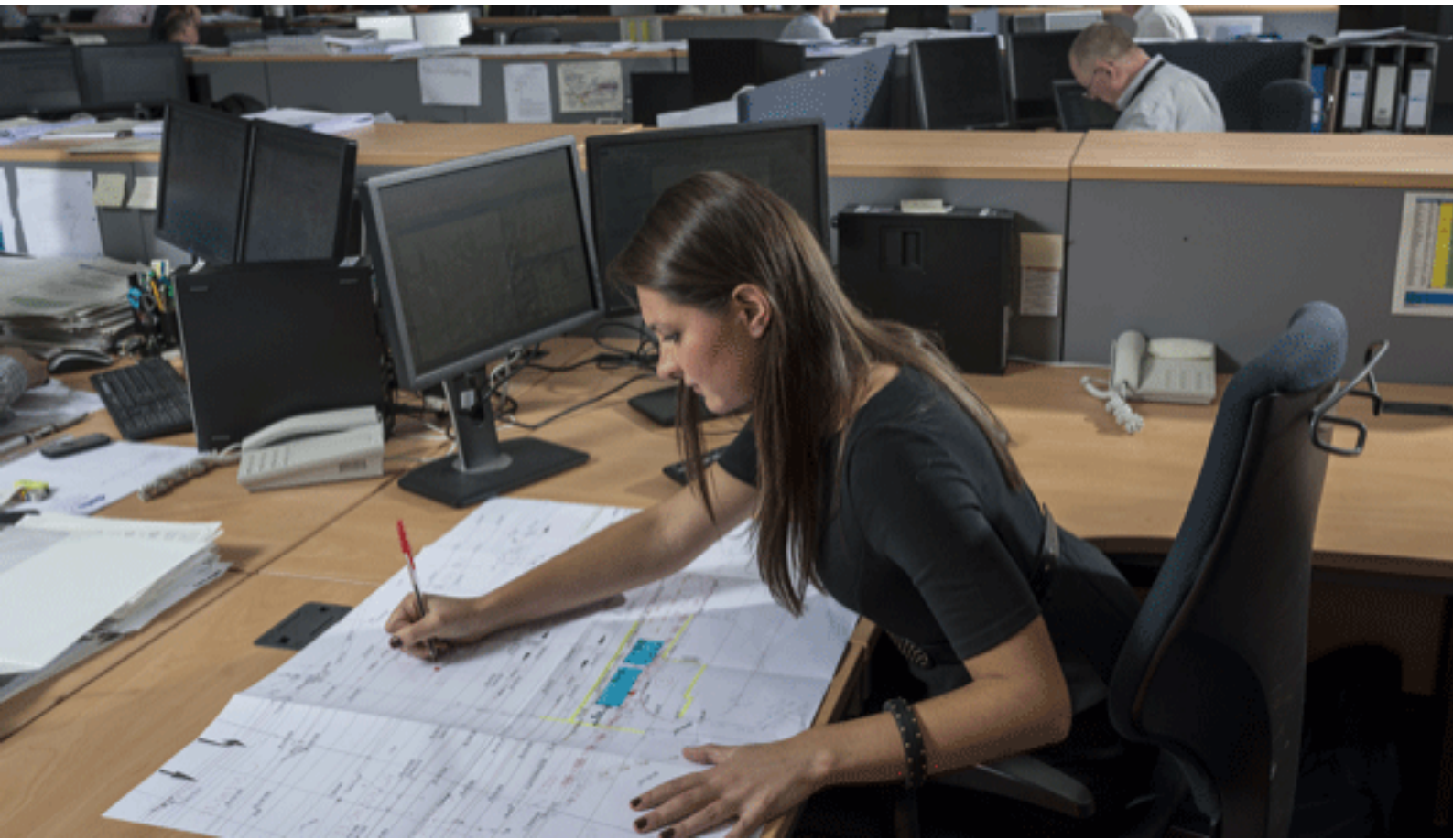


# ***Personas***

## Meet **Quinn** Quality Engineer

The goal of the Quality Engineer (line of business user) is to minimize the costs of reworking or waste and maximize customer satisfaction with the products.



## Meet **Orlando** System Operator / IT Person

He manages the organization of users, resources, and access. Orlando will test, build, install, repair, or maintain the hardware and software associated with complex computer systems.

