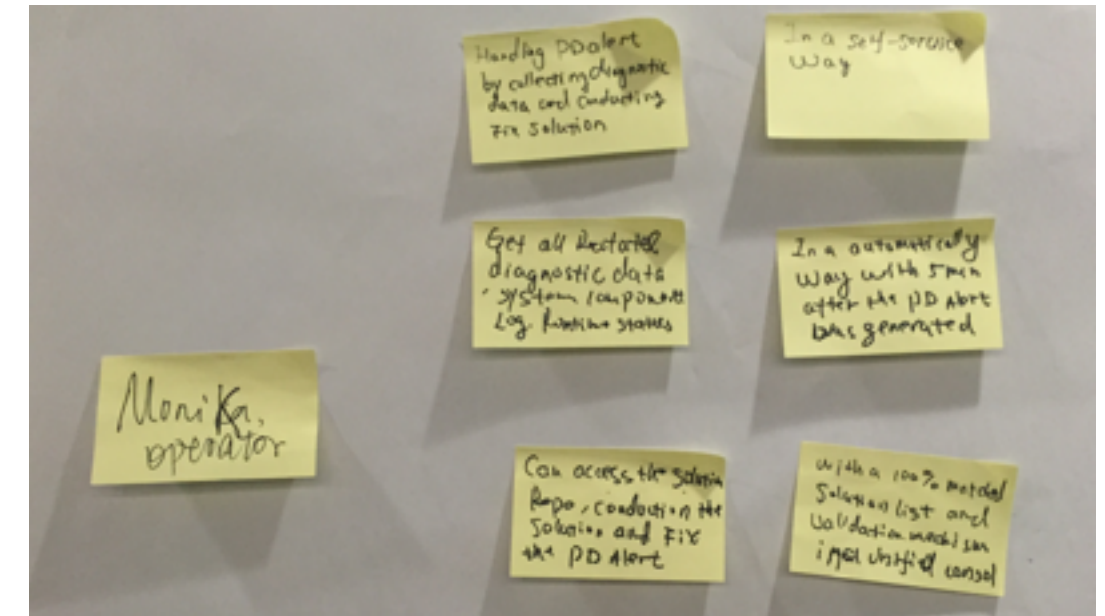# *Design Thinking Workshop*

At the very beginning of this project, I'v host a 3-in-box design thinking workshop with all stakeholders including developers, architect and offering manger, to empathize end-users, understand as-is scenairo and user needs and painpoints, bring everyone on the same page. Also conducted over 5 interviews with end-users to get know the use cases to figure out the typical personas.

Draft Hills

DesignThinking Workshop

Empathy Map

As-is Scenario