

Hills

● Who ● What ● Wow



1. A **Bluemix platform operator** can sign into IBM Cloud Ops Platform within a secure environments without other actions.
2. A **Bluemix platform operator** can fetch the information he/she needs to handle PagerDuty Alerts within 10 mins in IBM Cloud Ops Platform for their daily operation.
3. A **IBM Cloud Ops Platform end user**, no matter what role he/she plays, he/she can easily access to essential guidance and resources within IBM Cloud Ops Platform UI when he/she get stuck on some problems.
4. A **Bluemix technical manager** can get to know Bluemix cloud environment status and product usage analysis so that they can have data support for later prediction, plan and bussiness strategies.