To-Be Design

My Account/Payment Settings

Complete the user data collection and HyperWallet Payee Registration in a streamlined flow (payout method enrollment) instead of the back and forth email communications, which could automate the operational mannual work and avoid the deferred payout cycle caused by the internal policies and process.

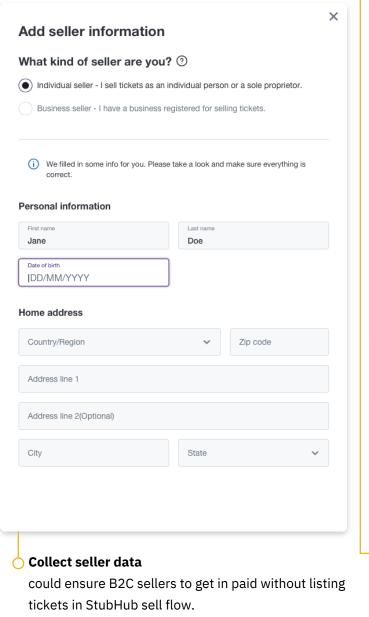
Success/Impacted Metrics

Mean time of payout cycle

Mean time to complete
account enrollment

Rejected direct deposit payout failure rate and contact rate

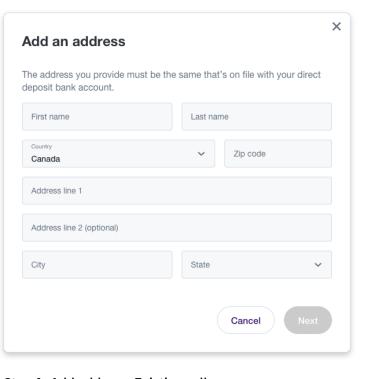
Step 0: Add seller type (one time)



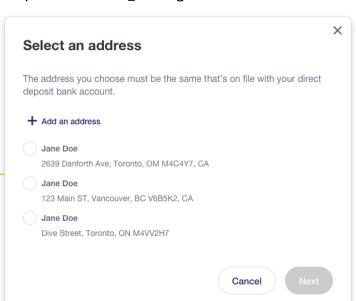
Simplify the user actions

Offer the most valuable info to new or existing sellers based on their different needs, thus increasing user input efficiency.

Step 1: Add address_New sellers



Step 1: Add address_Existing sellers



Step 2: Add bank details

