IBM Maximo Production Quality Insights

Oct 2018 - May 2019

IBM Maximo Production Quality Insights is a cognitive (artificial intelligence) solution that brings deep, powerful insights for quality engineers to improve speed & accuracy, reduce costs, and better understand root cause.

My Role

Core UX Designer

My Contribution

- Driving cross-functional team communication
- Managing design sprint and playback
- Conducting user research and customer engagement
- Wireframing and prototyping

