

IBM Cloud Ops Platform

Aug 2015 - Feb 2017

IBM Cloud Ops Platform is a OSS (operation support system) for operation and support teams to operate IBM Cloud Platform in a quick and simple way. It provides a centralized way to operate IBM cloud public, dedicated and local offerings.

My Role

Lead UX Designer | Design Researcher

My Contribution

- Coordinating design works and driving cross-functional team communication
- Managing design sprint and defining hills
- Conducting user research and testings
- Wireframing and prototyping

