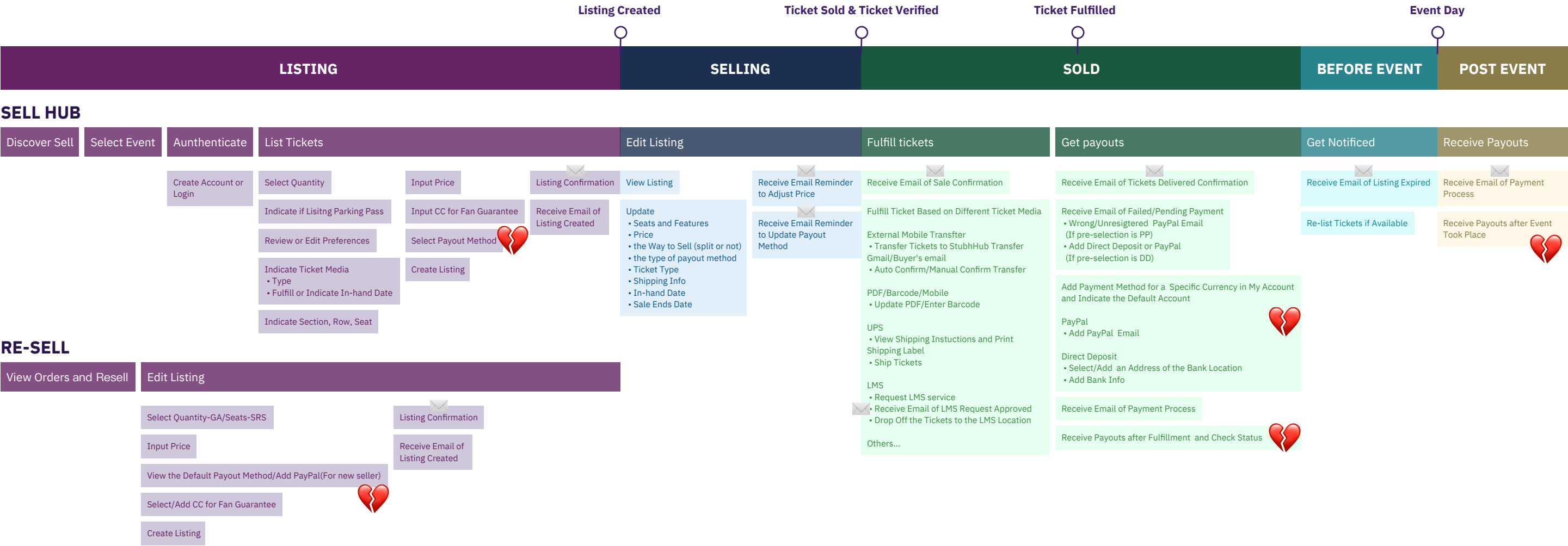


Design Research

AS-IS USER JOURNEY MAP FOR SELLERS



RE-SELL

View Orders and Resell

Edit Listing

Select Quantity-GA/Seats-SRS

Input Price

View the Default Payout Method/Add PayPal(For new seller)


Select/Add CC for Fan Guarantee


Create Listing

Listing Confirmation

Receive Email of Listing Created

USER INTERVIEWS & CE RIDEALONG

-  *4

Sponsor/Expert Users
-  *2

Customer Service Shadowing