

# User Cases & Needs

## QUALITY ENGINEER NEEDS TO

- understand what is happening from a quality perspective (what problems are occurring, and what to fix, are improvements working, what more improvements needed).
- communicate KPIs and results to peers.
- to build without a Data Scientist or know when to use a Data Scientist.
- verify models will provide desired results before they go into production.
- feedback to the solution to make the models smarter.
- identify data so it can be leveraged appropriately.
- analyze / evaluate defect data and trends.

## SO THAT...

they can prove to others to value and spend less time finding the problems to take more timely decisions.

## SO THAT...

they can have more control over the solution and trust that the solution is working as expected.

## SO THAT...

they can get more accurate results to make more informed decisions with more confidence.