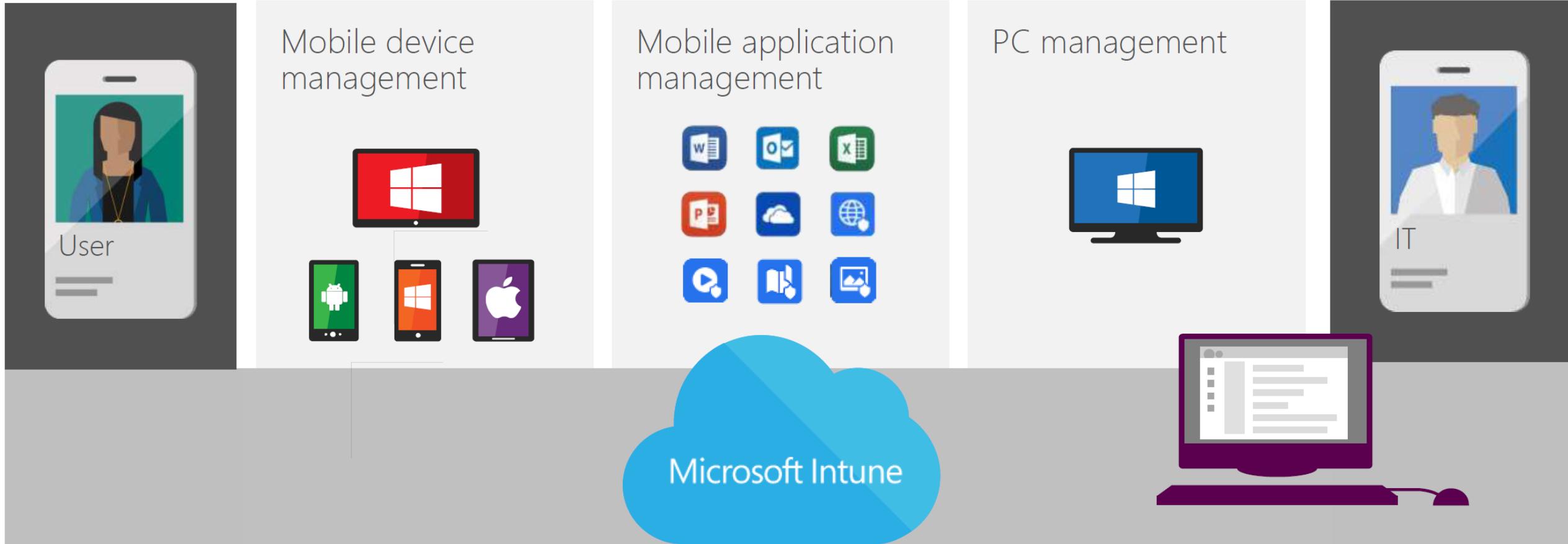




# Mobile device and application management overview with Microsoft Intune

Sophie Chanialaki  
Partner Technical Architect – Microsoft 365 Modern Desktop  
Microsoft Central and Eastern Europe

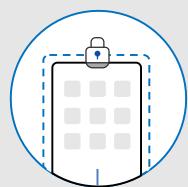
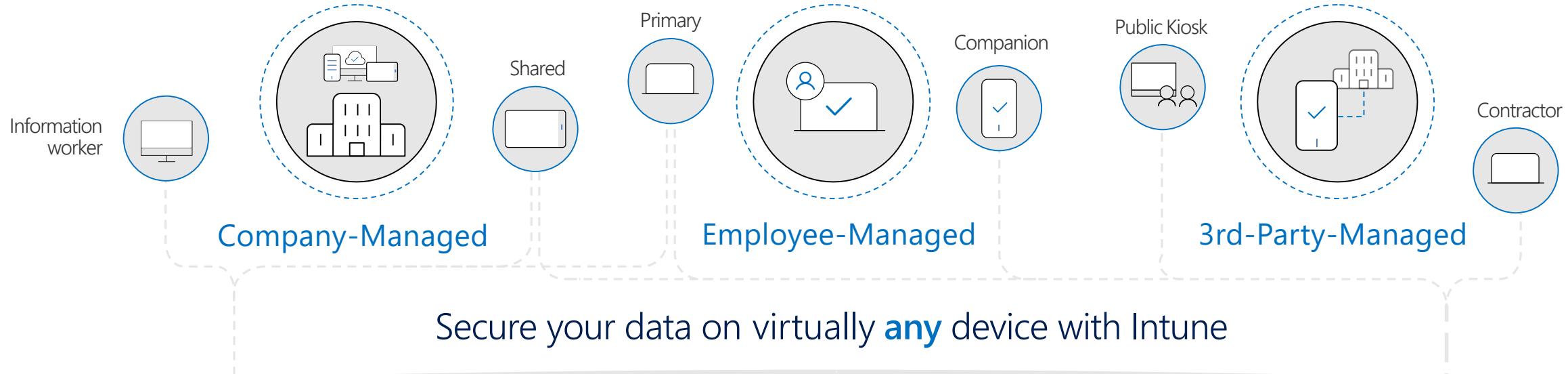
# Enterprise mobility management with Intune



Intune helps organizations provide their employees with access to corporate applications, data, and resources from virtually anywhere on almost any device, while helping to keep corporate information secure.

# Unified endpoint management with Intune

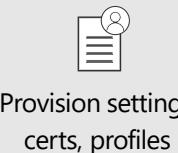
Intune gives you the flexibility and control to secure your data on any device—even those you don't manage.



## Mobile Device Management (MDM)



Enroll devices for management



Provision settings,  
certs, profiles



Report & measure  
device compliance



Remove company  
data from devices



Publish mobile  
apps to users



Configure and  
update apps



Report app  
inventory & usage



Secure & remove company  
data within mobile apps



## Mobile Application Management (MAM)



Conditional Access: Restrict which apps can be used to access email or files



Conditional Access: Restrict access to managed & compliant devices

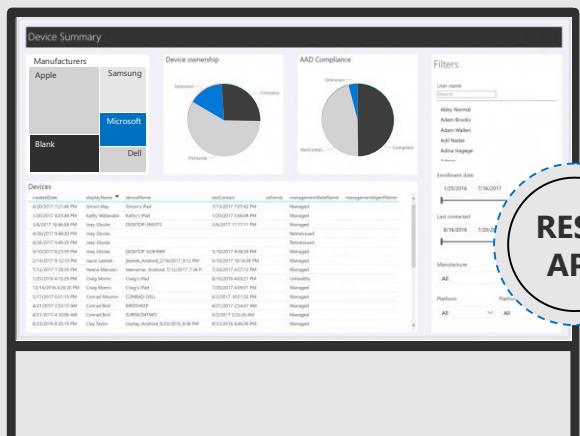
# Intune on Azure

Leverage Microsoft Graph API to access EMS and Office 365 data programmatically



Unified admin console

REST API



Favorite analytics tool

REST API

Users



Devices



Enterprise  
Mobility + Security



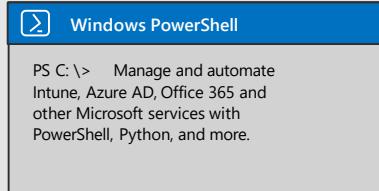
Apps



Data

REST  
API

Microsoft Graph API



```
PS C:\> Manage and automate  
Intune, Azure AD, Office 365 and  
other Microsoft services with  
PowerShell, Python, and more.
```

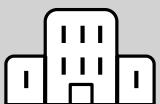
Automate management  
workflows with other  
business and IT systems



Partners & resellers can  
integrate with Intune for  
their specific offerings



Built to meet the evolving needs of your enterprise



Redesigned architecture for  
scalability, resiliency, global  
availability, and security



Delivered from the cloud  
and always up-to-date

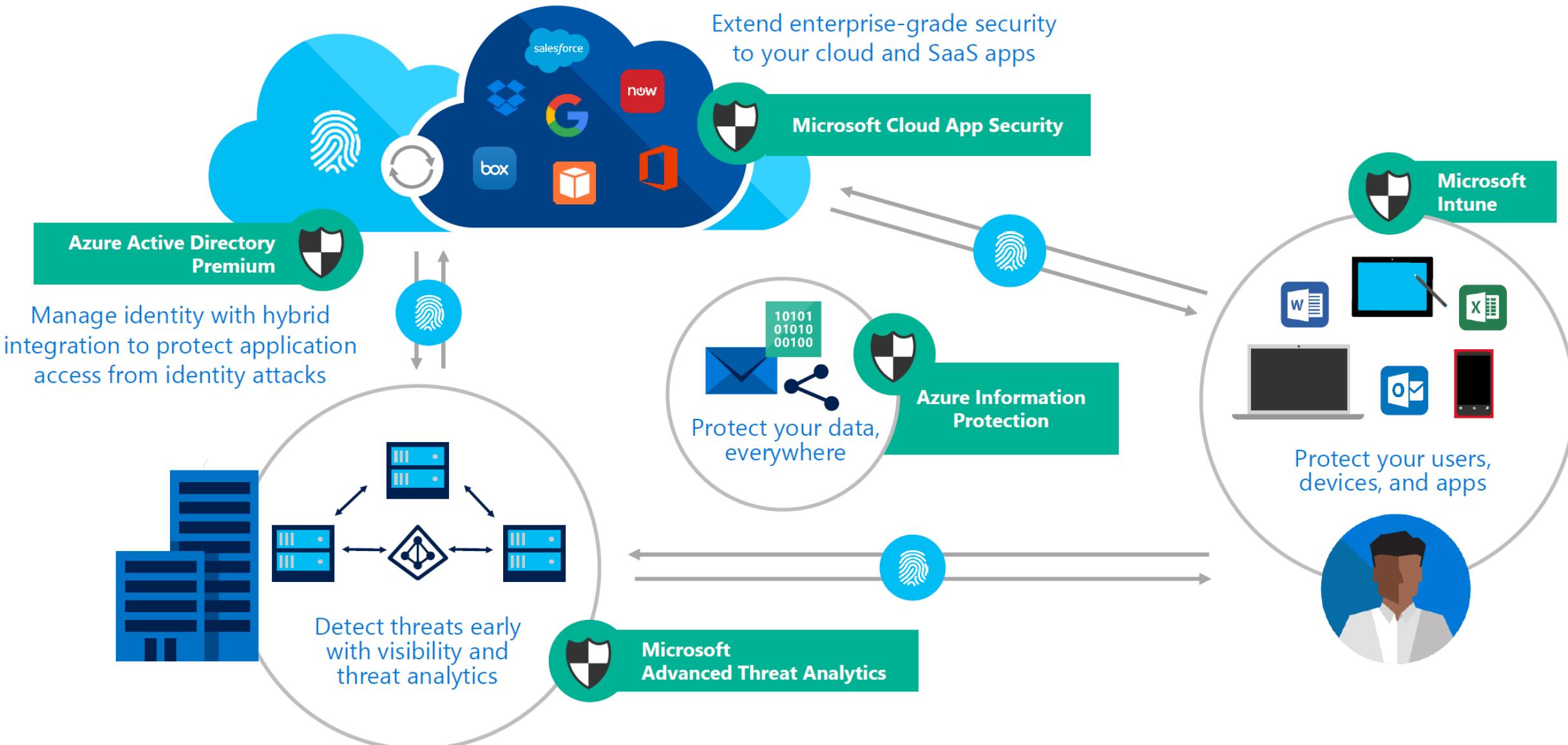


Connect to PowerBI and  
other reporting platforms



Historical data with  
Intune Data Warehouse

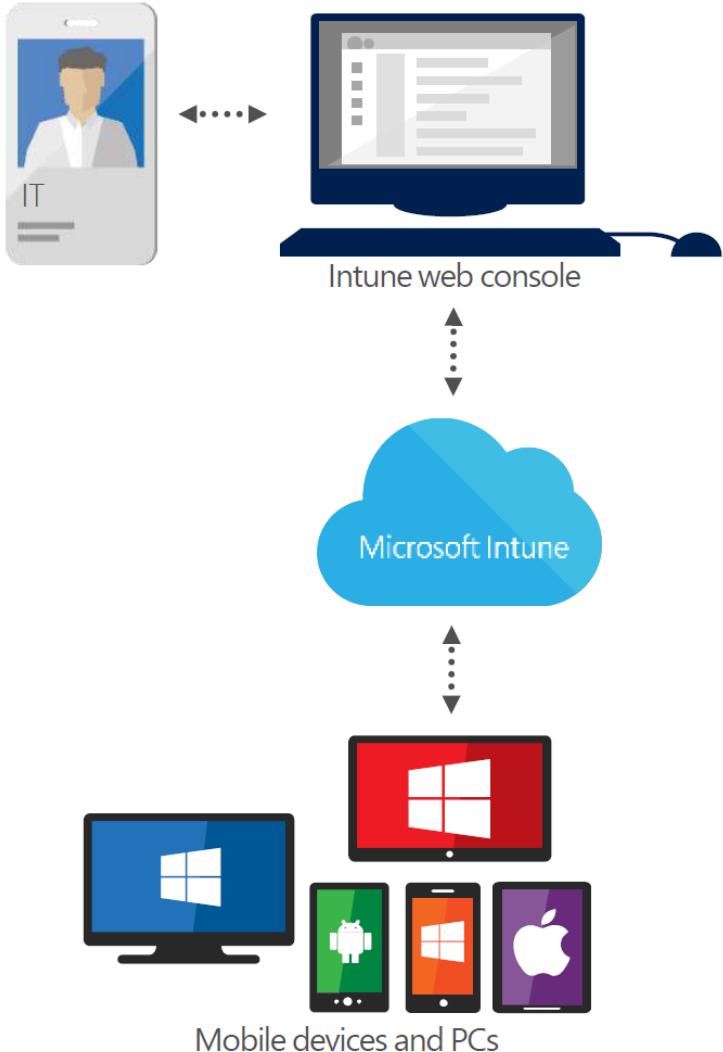
# Enterprise Mobility + Security



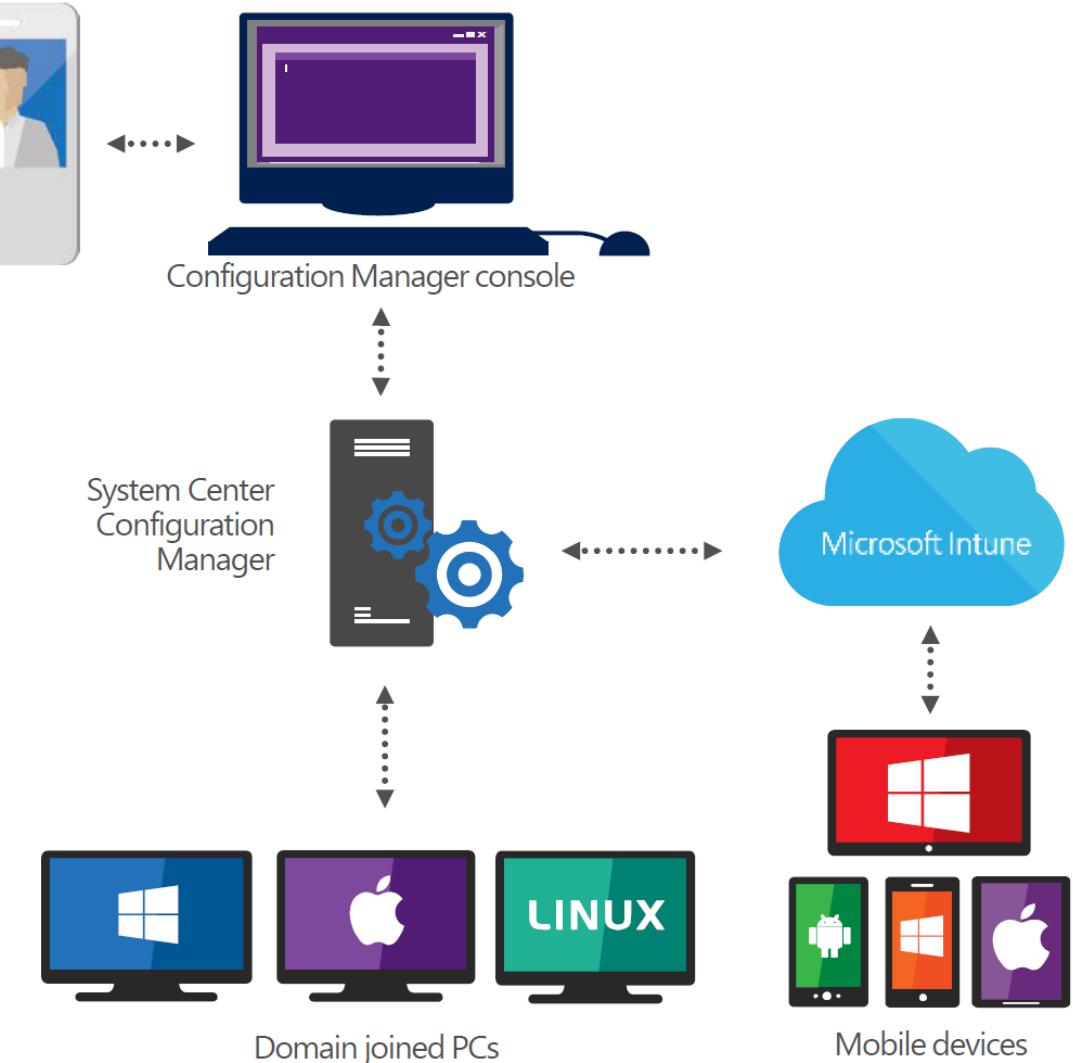
# Deployment Scenarios

# Deployment flexibility

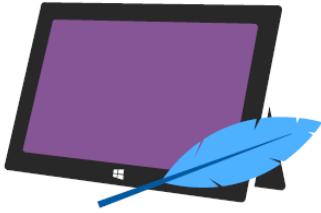
Intune standalone (cloud only)



Configuration Manager integrated with Intune (hybrid)



# PC management



## Intune standalone (cloud only)

Lightweight, agentless OR agent-based management

PC protection from malware

PC software update management

Software distribution

Proactive monitoring and alerts

Hardware and software inventory

Policies for Windows Firewall management



## Configuration Manager integrated with Intune (hybrid)

Agent-based management only

PC protection from malware

PC software update management

Software distribution

Proactive monitoring and alerts

Hardware and software inventory

Policies for Windows Firewall management

Operating system deployment

PC, mobile device, Windows Server, Linux/Unix, Mac, and virtual desktop management

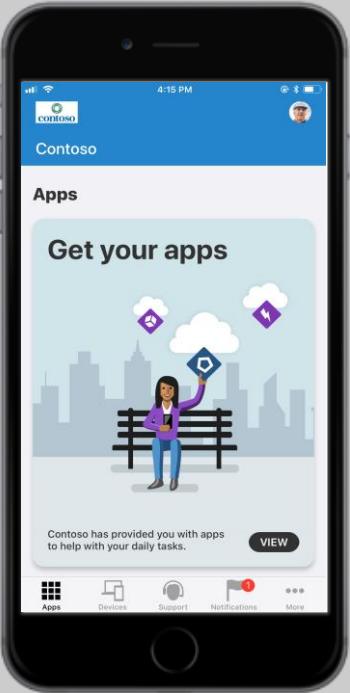
Power management

Custom reporting

# iOS deployment scenarios



**BYOD**



**CORP OWNED**

## iOS app managed

- Data protection at the app level
- App protection without full device management

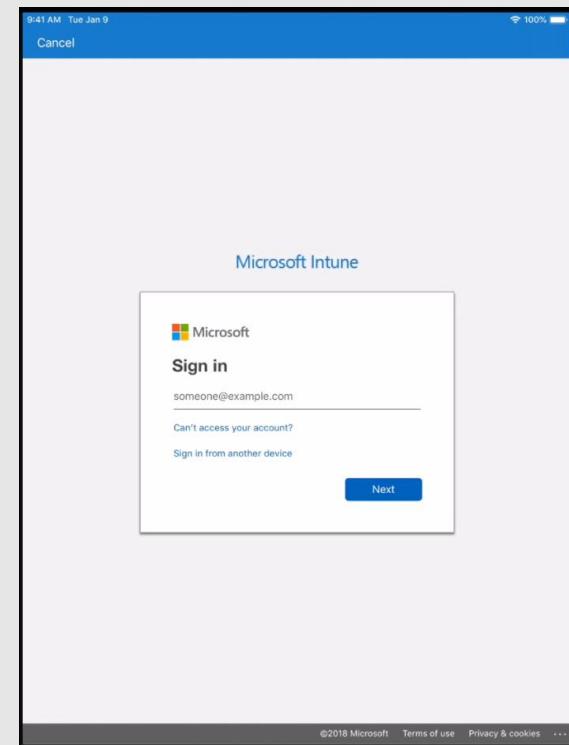
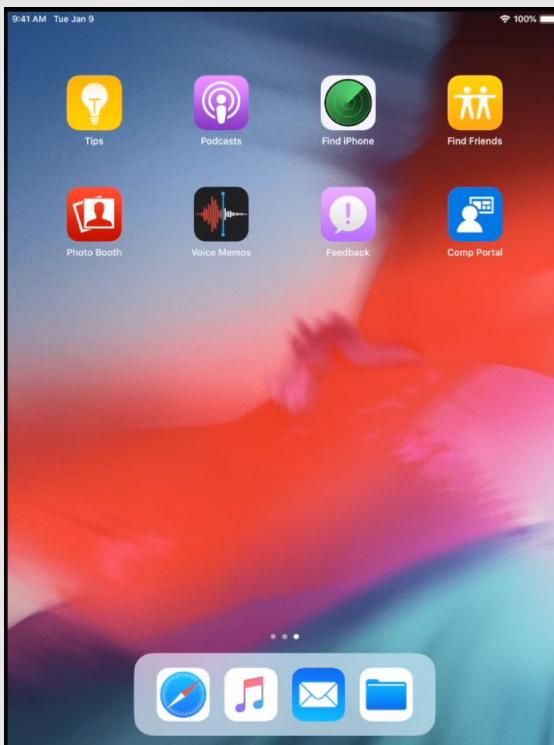
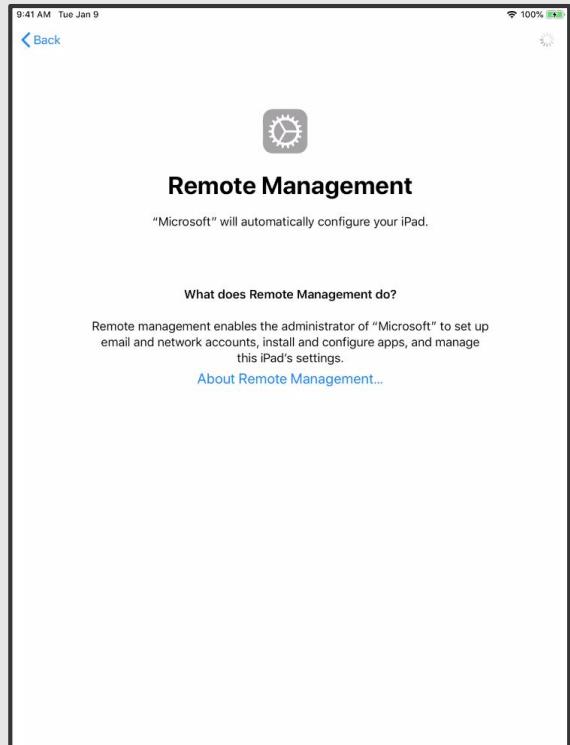
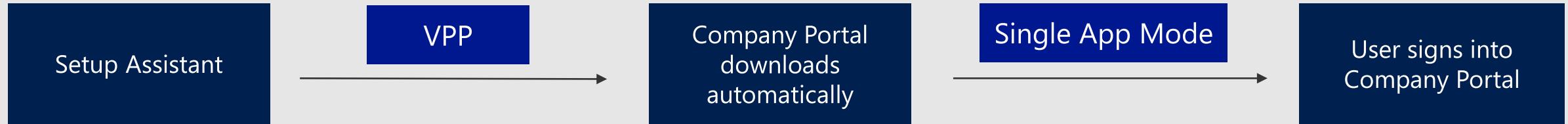
## iOS device managed

- User-based enrollment via Company Portal
- Push Apps and policies
- Device based Compliance

- Apple Corporate programs like VPP, DEP, ASM
- Supervised mode with controls
- Secure locked down devices: Kiosk, Classroom
- Lock management profile to a device

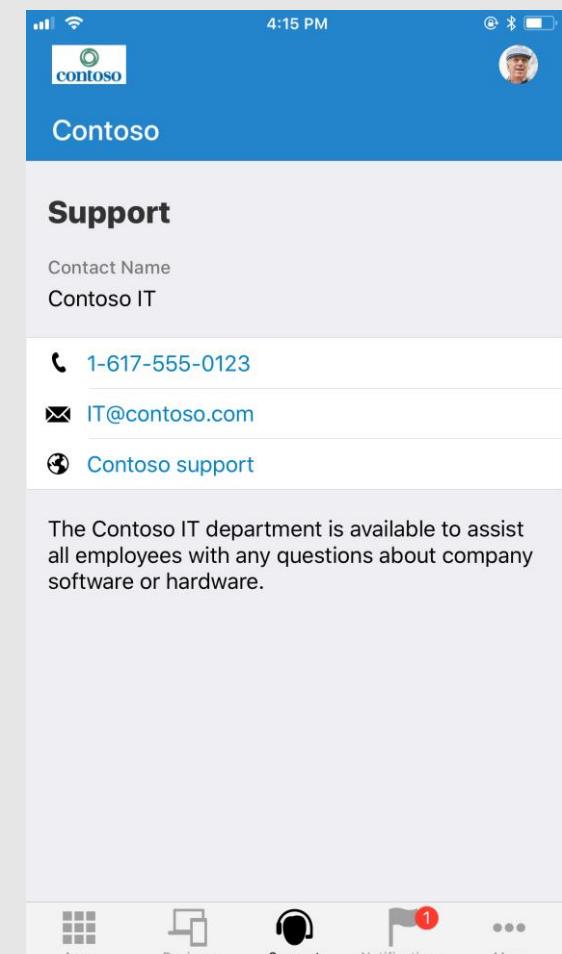
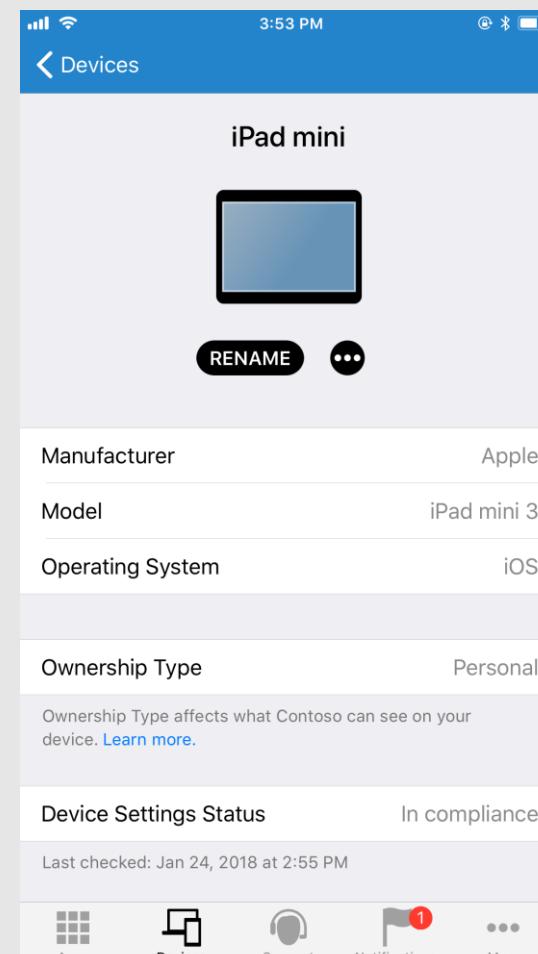
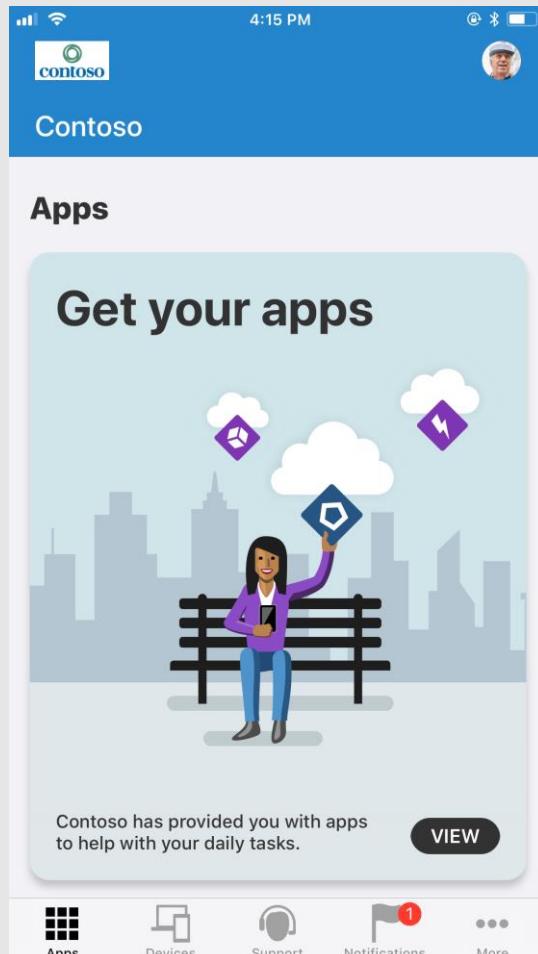
# iOS DEP enrollment

User authentication via Company Portal



# Company Portal

## New End User Experience



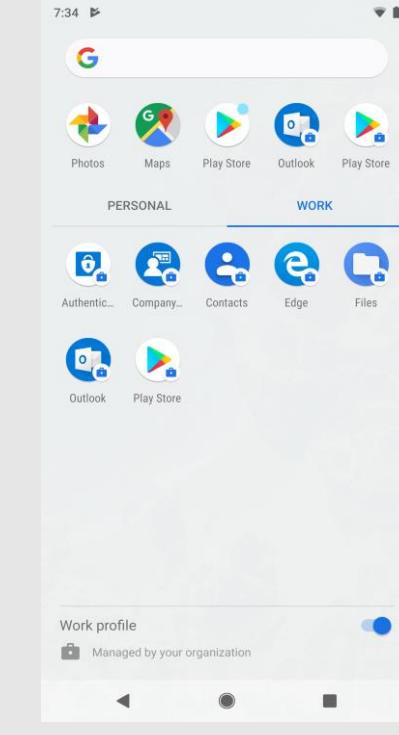
# Android deployment scenarios

## BYOD

Intune App Protection  
Without Enrollment



## AE Work Profile



## Corp Owned

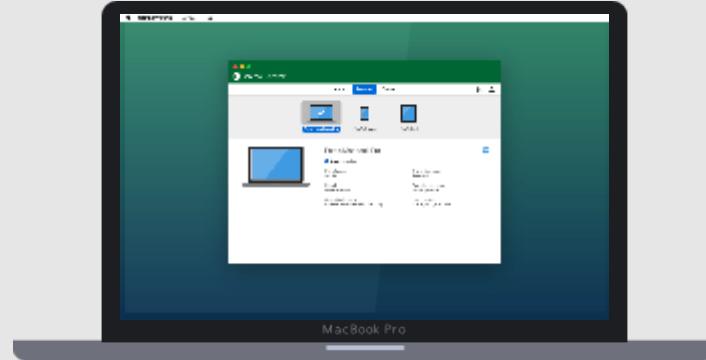
## AE Dedicated (kiosk)



Preview this year  
AE Fully managed



# macOS deployment scenarios



## Intune managed

Basic platform MDM management. Ideal for:

- Scoped/modern management needs for corp owned devices
- Deploying certs, pw configuration, apps
- Limiting access to compliant Macs
- Protection with device wipe, encryption

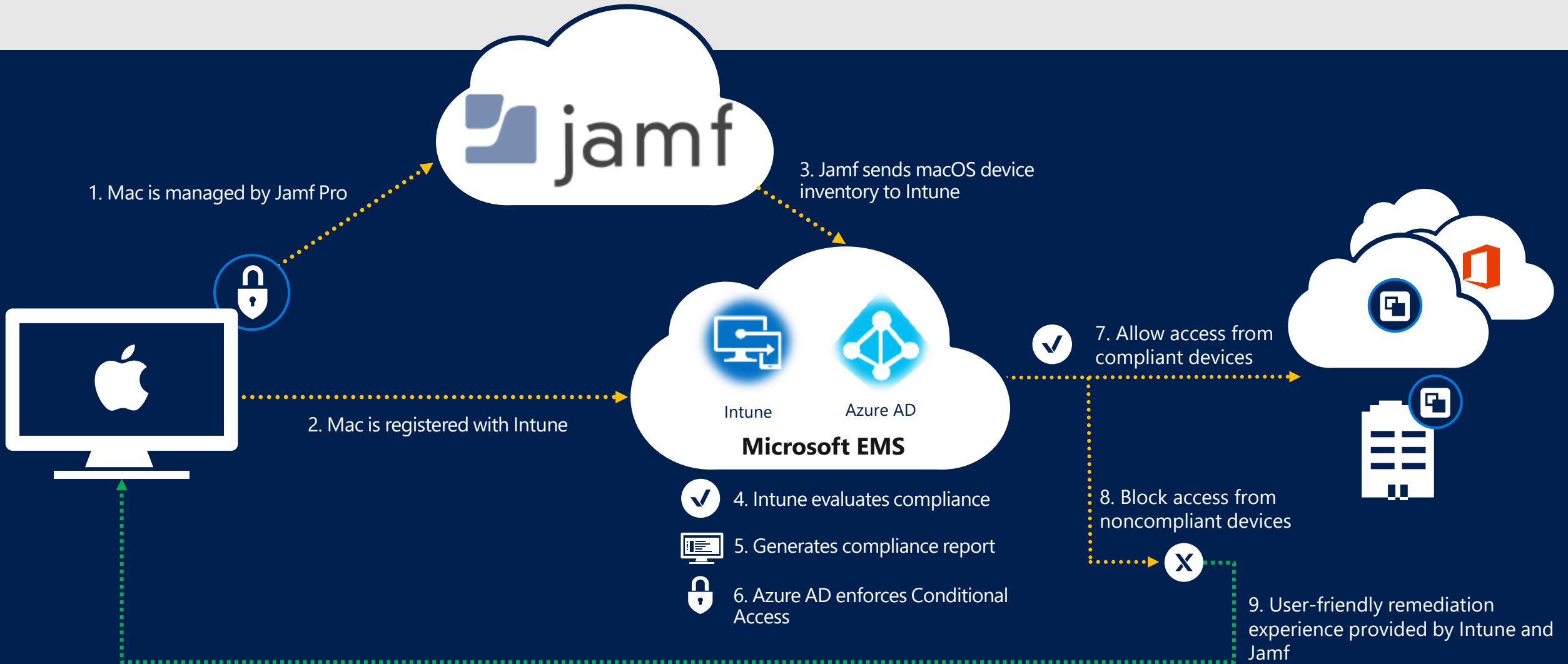
## Jamf managed, Intune compliant

Advanced MDM management. Ideal for:

- Extensive inventory
- Depth of security controls
- Self Service app catalog & End user controls
- Limiting access to compliant Macs
- Scripting

# EMS + Jamf

Intune device compliance for Jamf managed Macs



# Demo

- Jamf Pro + Intune end user experience
- IT Pro: macOS management in Intune



Company Portal



# Intune's role in Microsoft 365

# Microsoft 365



Unlocks  
creativity



Built for  
teamwork



Integrated  
for simplicity



Intelligent  
security

# Modernizing Windows 10 management



## Modern management

Multiple Devices

User and Business Owned

Cloud Managed & SaaS Apps

Automated

Proactive

Self-Service



Better end user experience



Simpler management



More secure



Lower TCO

# Paths to modern management

Cloud-first



A new organization starting with modern workplace

Big switch transition



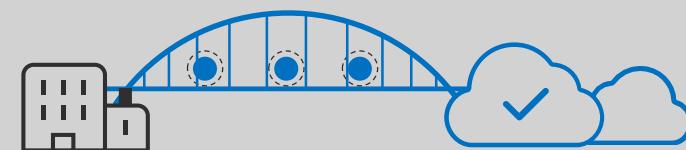
Many workloads need to be modernized at the same time

Group by group transition



Doesn't address the needs of the full organization

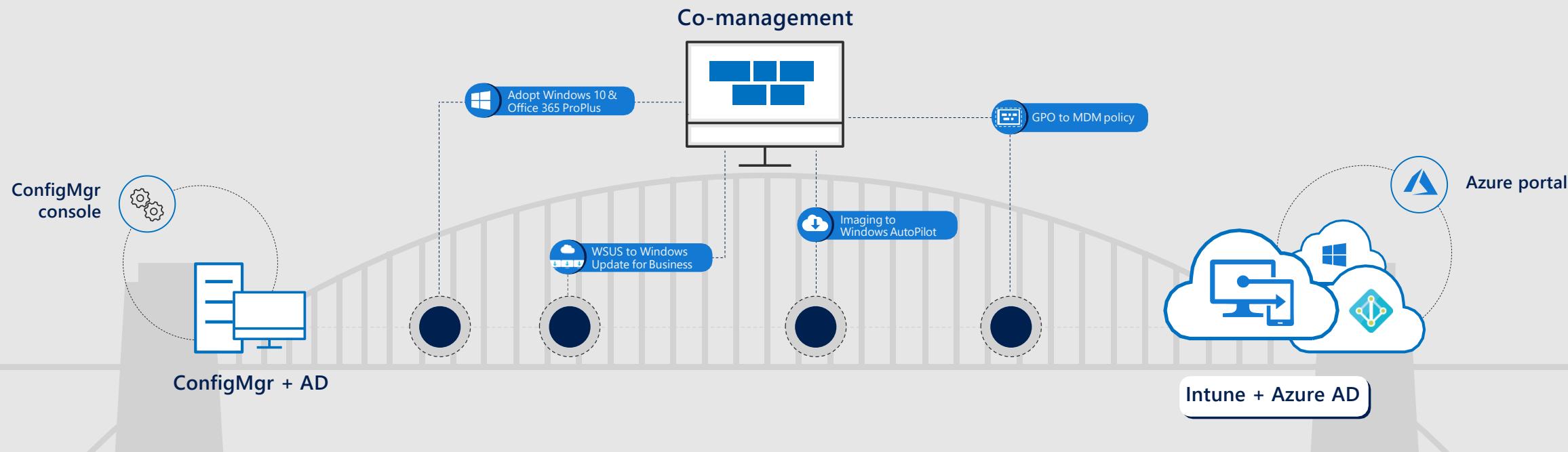
Iterative (co-management)



Iteratively move workloads to modern

# Start a practical move to modern Windows 10 management with EMS

## With **co-management**, transition to modern management in a controlled, iterative way



**Benefits of co-management**



A practical way to migrate over time



Minimized risk during transition



An integrated solution;  
simple to implement



Nondisruptive  
for end users

# Mobile Application Management (APP)

# What does APP do for customers?

Helps honest users from mistakenly leaking corporate data

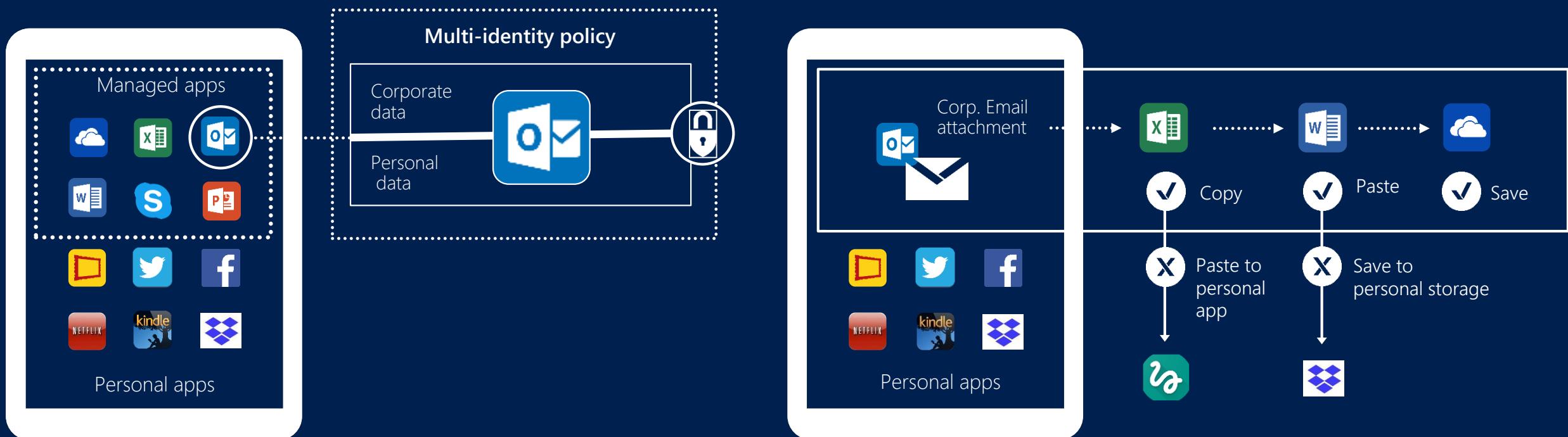
Provides both mobile app configuration and management

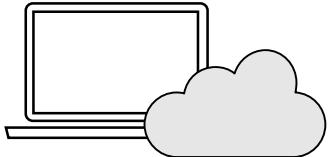
Enforce use of Managed Browser

Checks device health and compliance

Works with 3<sup>rd</sup> party MDM and without enrolment

# Mobile app management recap





# Windows AutoPilot leads the way

To modern management

To the cloud

To Microsoft 365:

- Windows 10 Enterprise
- Office 365 ProPlus
- EMS

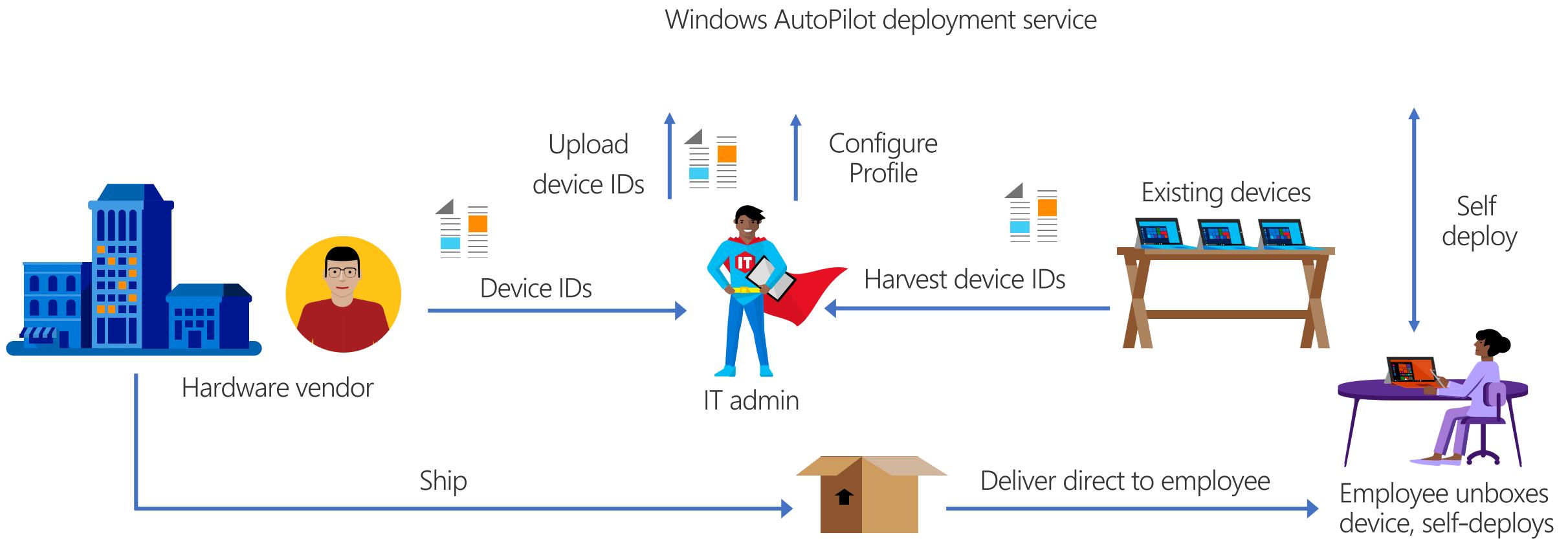
Simple for users and IT

No more images

Lower TCO

Better experience

# Introducing Windows AutoPilot





©



Now we can go look for any updates...



Alright, you're connected. Now we can go look for any updates...





Welcome to Contoso!  
Let's get you set up for work...



Welcome to Contoso! We'll take it from here.

Getting you set up for work may take a while, but leave everything to us.

Please don't turn off this device.

Not a Contoso device?

Next



Finish setup

# Setting up your device for work

This could take a while and your device may need to reboot.



**Device preparation** [Show details](#)

Getting things ready...



**Device setup** [Show details](#)

Waiting for previous step to finish

Finish setup

# Setting up your device for work

This could take a while and your device may need to reboot.



**Device preparation** [Show details](#)

Complete



**Device setup** [Show details](#)

Getting things ready...

Finish setup

# Setting up your device for work

This could take a while and your device may need to reboot.



**Device preparation** [Show details](#)

Complete



**Device setup** [Show details](#)

Working on it...



©

Finish setup

# Setting up your device for work

This could take a while and your device may need to reboot.



**Device preparation** [Show details](#)

Complete



**Device setup** [Show details](#)

Still working on it...

Finish setup

# Setting up your device for work

This could take a while and your device may need to reboot.



**Device preparation** [Show details](#)

Complete



**Device setup** [Show details](#)

Complete

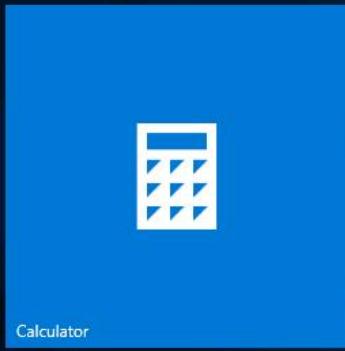
We're getting everything ready for you

Don't turn off your PC





Almost there



Calculator



Kiosk



Redmond



# Demo

# Demo – Securing Win10 devices with Intune

# What's new in Win10 Conditional access

## Create Policy



\* Name

Enter a name...



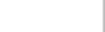
Description

Enter a description...



\* Platform

Windows 10 and later



Settings

Configure

Windows 10 compliance poli...  
Windows 10 and later

Select a category to configure settings.

Device Health  
3 settings availableDevice Properties  
4 settings availableSystem Security  
9 settings availableSystem Security  
Windows 10 and later

Maximum minutes of inactivity before password is required

Not configured



Password expiration (days)

Not configured

Number of previous passwords to prevent reuse

Not configured

Require password when device returns from idle state  
(mobile only)

Require Not configured

## Encryption

Encryption of data storage on device.

Require Not configured

## Device Security

Firewall

Require Not configured

User Account Control (UAC)

Require Not configured

## Defender

Windows Defender Antivirus

Require Not configured

Windows Defender Antivirus minimum version

Not configured

Windows Defender Antivirus signature up-to-date

Require Not configured

Real-time protection

Require Not configured

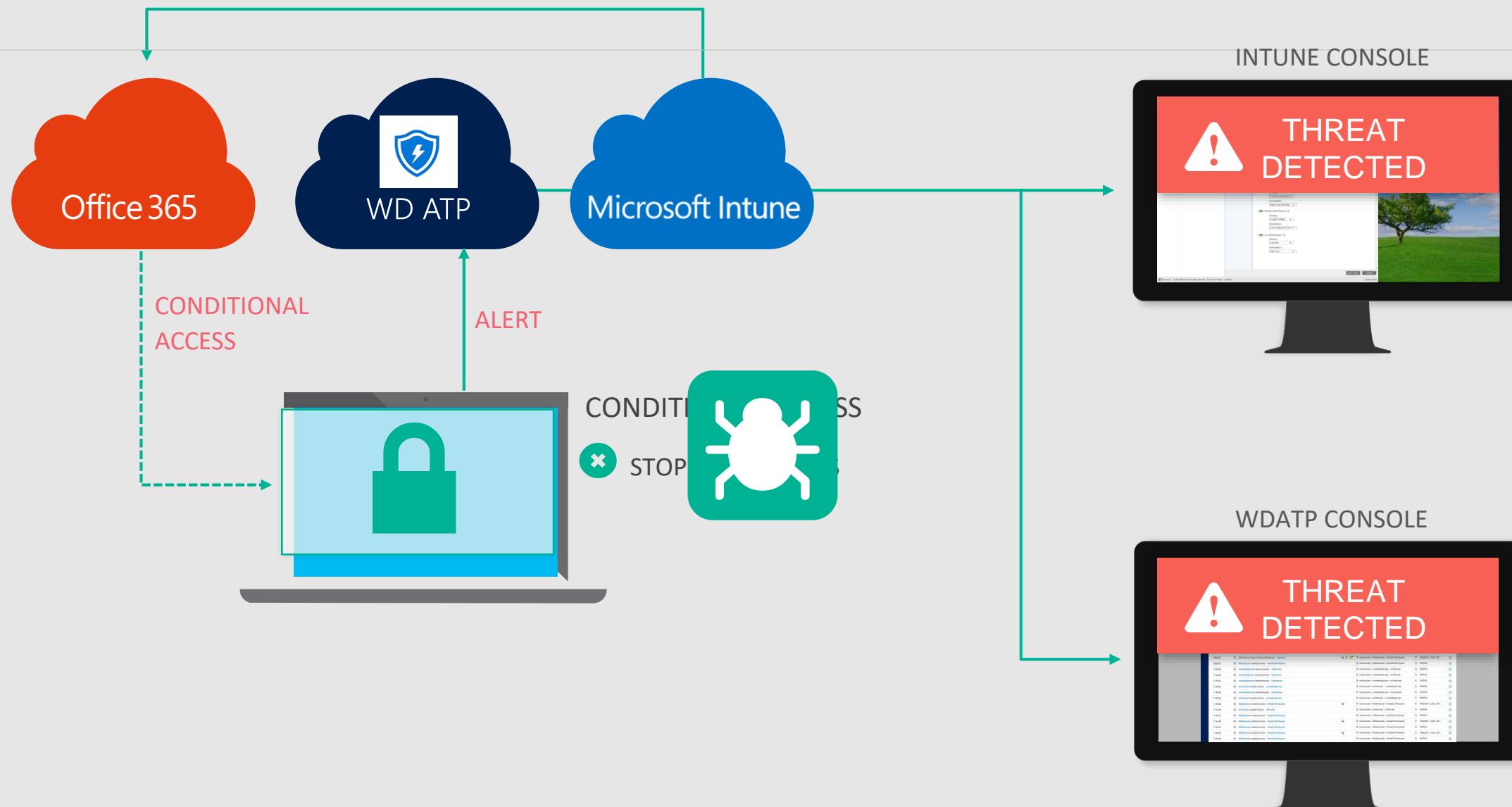
New compliance  
policy rules

OK

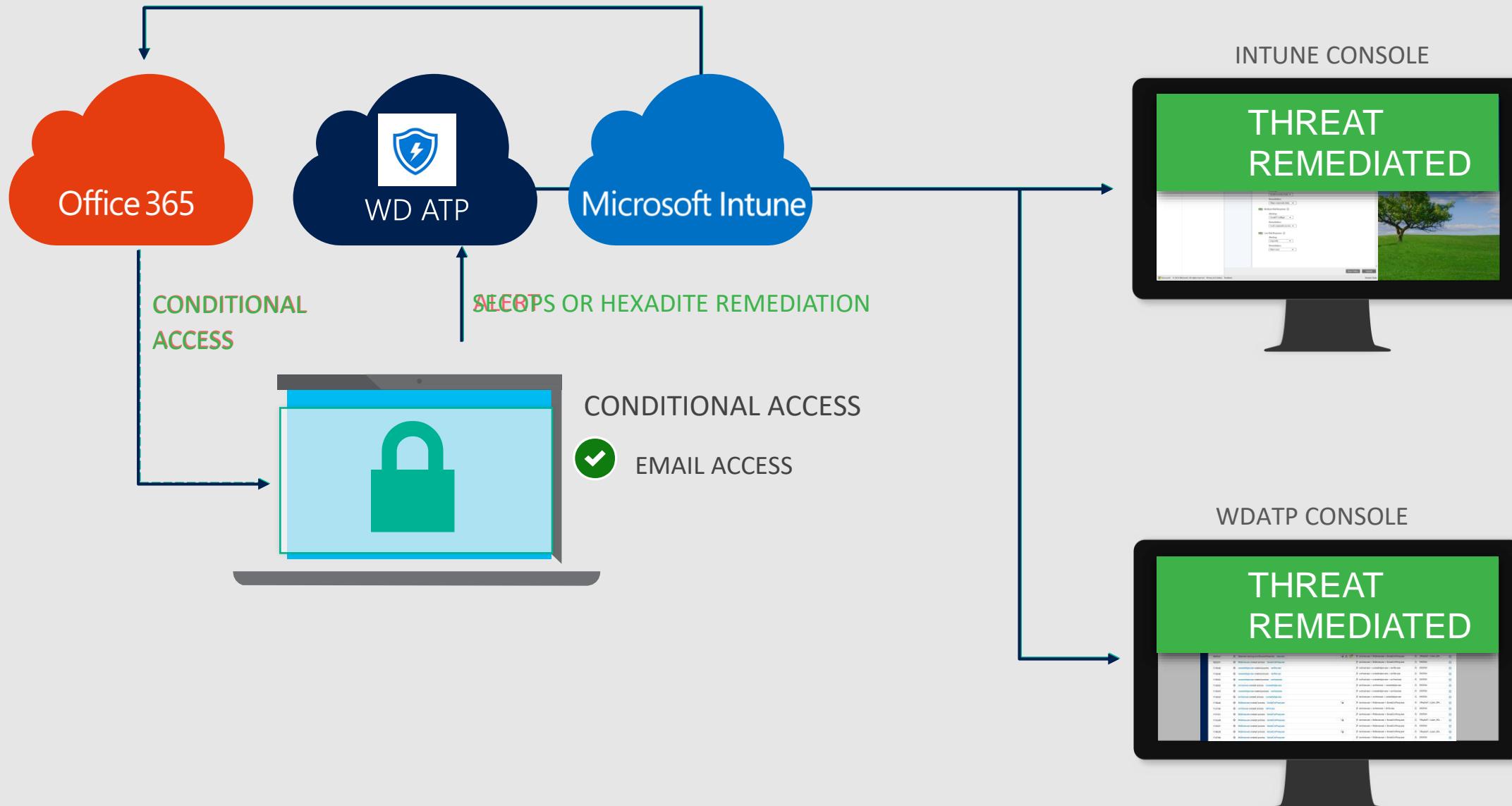
Create

# New Scenario: Conditional Access based on Device Risk signals from Defender ATP

Goal: Ensure only trusted and secure Win10 devices have access to corporate data.



Goal: Ensure only trusted and secure Win10 devices have access to corporate data.

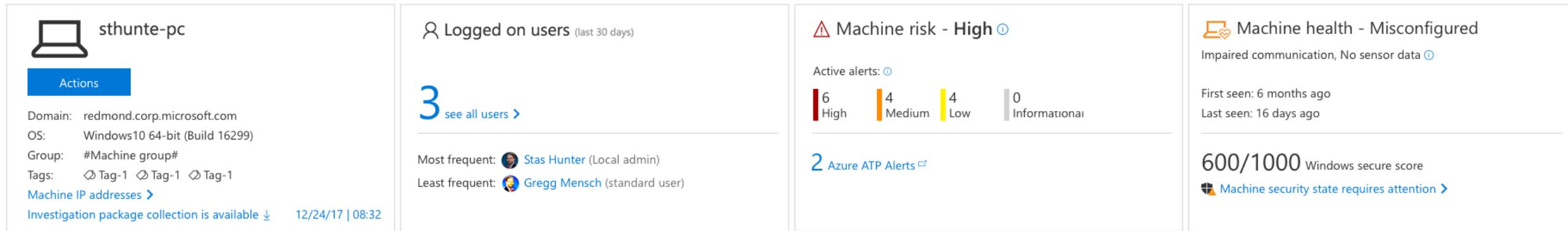


Risk reflection in WDATP

## Machines list

Data period:	30 days	Tags:	All	Risk level:	All	Malware category alerts:	All	Health:	All	Group:	All	OS platform:	All	Tags:	All	Export
Machine name		Tags		Risk level		Active alerts		Health		Group		Domain		OS platform		Last seen
sthunte-pc				High		14		Impaired communication, ...		Machine's group		redmond.corp.microsoft.com		Windows 10	192.168.1.4	12.22.2017
sqrrl				High		11		No sensor data		Machine's group		europe.corp.microsoft.com		Windows 10	10.190.99.45	12.24.2017
minint-dywndh				Medium		10		Active		Machine's group		AAD joined		Windows 10	10.80.170.12	12.22.2017
dakapl-devsec1				Low		9		Inactive		Machine's group		NTDEV.corp.microsoft.com		Windows 10	10.170.88.197	10.07.2017
amrmpfe-pc				Low		6		Requires attention		Machine's group		redmond.corp.microsoft.com		Windows 10	192.168.8.100	12.22.2017
john Doe-lap			No risk found			0		Impaired communication		Machine's group		redmond.corp.microsoft.com		Windows 10	10.190.99.45	12.23.2017

sthunte-pc



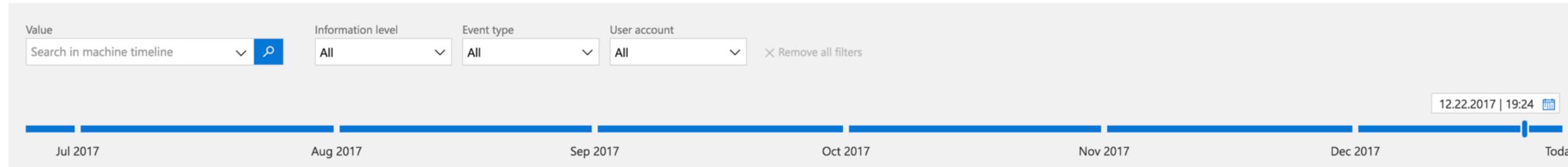
## Alerts related to this machine

1-8 of 31



Last activity	Title	User	Severity	Status	Investigation State	Assigned to	...
12.22.2017   18:59:06	Windows Defender AV detected active 'Bluether' high-severity malware Malware		High	New	Disabled	Not assigned	...
12.22.2017   18:33:43	Windows Defender AV detected 'Bluether' high-severity malware Malware	 europe\sthunte	High	New	Disabled	Not assigned	...
12.22.2017   18:16:10	Windows Defender AV detected an active 'CVE-2017-11882' exploit malware Exploit		Medium	New	Disabled	Not assigned	...
12.22.2017   18:05:23	Windows Defender AV detected 'CVE-2017-11882' exploit malware Exploit	 europe\sthunte	Low	New	Disabled	Not assigned	...
12.22.2017   16:54:55	Windows Defender AV detected 'ShellCode' exploit malware Exploit	 europe\sthunte	Low	New	Disabled	Not assigned	...
12.22.2017   16:28:42	Windows Defender AV detected an active 'CVE-2017-11826' exploit malware Exploit		Medium	New	Benign	Not assigned	...
12.22.2017   16:28:42	Malicious document detected Exploit		High	New	Disabled	Not assigned	...
12.22.2017   16:23:44	FinFisher Detected Backdoor		High	New	Disabled	Not assigned	...

## Machine timeline



Define compliance policy

### Microsoft Intune

- New
- Dashboard
- Intune
- Azure Active Directory
- Azure AD Identity Protect...
- All resources
- Resource groups
- App Services
- SQL databases
- SQL data warehouses
- Azure Cosmos DB
- Virtual machines
- Load balancers
- Storage accounts
- Virtual networks
- Monitor
- Advisor
- Security Center
- Cost Management + Billing
- Help + support

More services >

### Device compliance - Policies

Microsoft Intune

Search (Ctrl+ /)

Search (Ctrl+ /)

**Create Policy** Columns Filter Refresh Export

Search by name

POLICY NAME	PLATFORM	POLICY TYPE	ASSIGNED	LAST MODIFIED	...
Android 5+ MTD Medium	Android	Android compliance policy	No	5/16/17, 2:13 AM	...
Android Compliance Policy	Android	Android compliance policy	No	4/06/17, 4:38 PM	...
Android Compliance Policy	Android	Android compliance policy	No	3/31/17, 5:24 AM	...
Block Jailbroken Android	Android	Android compliance policy	Yes	3/31/17, 5:14 AM	...
Block Jailbroken iOS	iOS	iOS compliance policy	No	1/20/17, 7:31 AM	...
CDAC compliance	Windows 10 a...	Windows 10 compliance poli...	No	6/15/17, 8:43 AM	...
Demo	iOS	iOS compliance policy	No	7/17/17, 7:26 AM	...
Device Compliance - Graph	iOS	iOS compliance policy	No	4/04/17, 9:41 PM	...
iOS Compliance - Becky	iOS	iOS compliance policy	Yes	7/28/17, 10:52 AM	...
iOS Compliance - Conrad	iOS	iOS compliance policy	Yes	6/05/17, 2:55 PM	...
iOS Compliance Policy	iOS	iOS compliance policy	No	4/06/17, 4:38 PM	...
iOS Compliance Policy	iOS	iOS compliance policy	No	3/31/17, 5:24 AM	...
iOS trusted device	iOS	iOS compliance policy	No	6/29/17, 2:21 PM	...
MTD Android (heenamac)	Android	Android compliance policy	Yes	7/21/17, 11:52 AM	...
MTD iOS demo (heenamac)	iOS	iOS compliance policy	Yes	7/21/17, 9:54 AM	...
no jail broken	Android	Android compliance policy	No	7/27/17, 2:46 PM	...
no jail broken android	Android	Android compliance policy	No	7/27/17, 2:37 PM	...
no jailbroken	Android	Android compliance policy	No	7/27/17, 2:11 PM	...
no rooted	Android	Android compliance policy	No	7/27/17, 1:53 PM	...
No Rooted Devices	Android	Android compliance policy	No	7/27/17, 1:02 PM	...
Require compliant PIN	iOS	iOS compliance policy	Yes	6/14/17, 8:10 PM	...
Security baselines	iOS	iOS compliance policy	No	7/17/17, 9:38 AM	...
Security demo	iOS	iOS compliance policy	No	7/17/17, 2:05 PM	...
Simmay Require corporate email profile	iOS	iOS compliance policy	Yes	11/01/17, 2:03 PM	...
test	iOS	iOS compliance policy	No	6/29/17, 1:35 PM	...



≡

+ New

Dashboard

Intune

Azure Active Directory

Azure AD Identity Protect...

All resources

Resource groups

App Services

SQL databases

SQL data warehouses

Azure Cosmos DB

Virtual machines

Load balancers

Storage accounts

Virtual networks

Monitor

Advisor

Security Center

Cost Management + Billing

Help + support

More services >

Create Policy

Name  
*Enter a name...*

Description  
*Enter a description...*

Platform  
Windows 10 and later

Select a platform

- Android
- Android for Work
- iOS
- macOS
- Windows Phone 8.1
- Windows 8.1 and later
- Windows 10 and later

Create

**New**

- Dashboard
- Intune
- Azure Active Directory
- Azure AD Identity Protect...
- All resources
- Resource groups
- App Services
- SQL databases
- SQL data warehouses
- Azure Cosmos DB
- Virtual machines
- Load balancers
- Storage accounts
- Virtual networks
- Monitor
- Advisor
- Security Center
- Cost Management + Billing
- Help + support

More services >

**Create Policy**

\* Name  !

Description  ✓

\* Platform  ▾

Settings  >

Actions for noncompliance  >

**Windows 10 compliance policy**

Windows 10 and later

Select a category to configure settings.

- Device Health  >
- Device Properties  >
- System Security  >

**Device Health**

Windows 10 and later

Windows Health Attestation Service evaluation rules

Require bitlocker  Not configured

Require secure boot to be enabled on the device  Not configured

Require code integrity  Not configured

Windows Defender Advanced Threat Protection rules

Require the device to be at or under the machine risk score:

Not configured  ▾

Not configured  
Secured  
Low  
Medium  
High

[Set up a connection to Windows Defender Advanced Threat Protection](#)

End user experience

File Home Send / Receive Folder View

New Email New Items Ignore Clean Up Delete Archive Reply Junk

New Delete

**AUTOMATIC REPLIES** Automatic Replies are being sent from your mailbox.

Search Current Mailbox Current Mailbox

Inbox Unread

**160**

**Today**

Expense Action Notificat... Expense report for Joey Glocke,... 1:34 PM

Ran Schwartz [REG:217101916523164001] device... 1:00 PM

Evald Markinzon Intune/SA baseline follow- up me... 12:32 PM

Yarden Albeck Missed conversation with Yarden ... 12:01 PM

Amit Rosenzweig Intune integration with Azure ATA... 11:45 AM

Joey Glocke Past Due Amex Expenses, Late F... 11:44 AM

Joey Glocke Add RBAC to baselines spec 11:40 AM

Joey Glocke; Lance Cran... FORK: Mixed hybrid authority 11:24 AM

Joey Glocke; Jordan Mar... Intune compliance story for CA ... 11:17 AM

Derek Hazeur Compliance Backlog 11:04 AM

Kennedy,Clifford,SYDNE... This week's CA call 10:52 AM

Yarden Albeck

**160**

**Sent Items** 812

**Deleted Items**

Items: 132,919 Unread: 160 Reminders: 1

# You can't get there from here

This application contains sensitive information and can only be accessed from devices that are compliant with Contoso Inc. access policy. [More details](#)

Please click [here](#) for more information or contact your administrator.

If you're not planning to do this right now, you might still be able to browse to other Contoso Inc. sites. Otherwise, [sign out to protect your account](#).

/ Read Search People Address Book Store Customer Manager

Up Find Add-ins

**December 2017**

SU	MO	TU	WE	TH	FR	SA
26	27	28	29	30	1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31	1	2	3	4	5	6

**Today**

Dow: Device Registratio... 12/4/2017-12/5/2017  
Joey in Israel 12/4/2017-12/7/2017  
Working remotely the... 12/5/2017-12/9/2017

12:00 PM CA scenario+ lunch Conf Rm Her 4/486 (8) <cfh448...

2:00 PM FW: WDATP auto IR & Intune conf rm Her 4/498 (10)

3:00 PM Joey / Evald sync - first slice f... 498

3:00 PM CA Scenario- open issues Skype Meeting

4:00 PM Intune/SA baseline follow- u... 498

7:00 PM Intune with on-prem Exchan... webex info below

8:00 PM Chalk Talk - Intune Core topics Skype Meeting | Conf Room C...

8:00 PM Guardian Life/Windows/Intune Skype Meeting

9:00 PM FW: Weekly Team Meeting 16/2J03

**Tomorrow**

Joey in Israel 12/4/2017-12/7/2017  
Peteror Customer Visit Toronto All day

Automatic Replies

# Company Portal Experience

Device details

7520529-0126  
SurfaceBook

This device does not comply with the following organizational policies. After you resolve your policy issues, check that your device is in compliance.

Buttons will only show up if the user expands the "More".

Less ^

Password is not set

This device requires that a password be set

How to resolve this

Resolve

This button will show up for Compliance issues that user can resolve by going to Settings. Clicking it will redirect the user to the appropriate page in Settings App

Device risk is too high

Your device risk is too high, as evaluated by Windows Defender Advanced Threat Protection. Windows is automatically applying remediation actions – if the issue persists in the next hour contact Help Desk

Less ^

Contact IT

This button will show up for Compliance issues that the user will need Admin help to resolve the issue. It will only show up if email is configured

Original Name  
7520529-0126

Operating System  
Windows

Manufacturer  
Surface

Policy compliance status  
Not in compliance  
Last checked: 11/1/2017 8:00:00 PM

Check Compliance

Instead of a link, can we make this a button for increased discoverability?

