

Modern Workplace Adoption

A photograph of four people in a modern office environment. A woman in a dark blue dress stands at the head of a light-colored wooden conference table, gesturing towards a laptop screen. To her left, a man in a white shirt sits in a black office chair, looking up at her. On the right side of the table, another man in a light grey t-shirt stands with his hand near his chin, looking thoughtful. A fourth person, a woman with blonde hair, is seated on the far right, facing away from the camera and looking at a tablet device. The room has large windows in the background showing an urban landscape, and there are some green plants on the table.

Sophie Chanialaki
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Agenda

- Microsoft 365 Modern IT Intro
- Windows 10
- EMS
 - Azure Active Directory
 - Microsoft Intune
- Microsoft 365 Deployment
 - Office 365 ProPlus Deployment
 - Windows 10 Deployment
 - Windows as a Service
- Microsoft 365 Management

Microsoft 365

A complete, intelligent, secure solution to empower employees

Windows 10

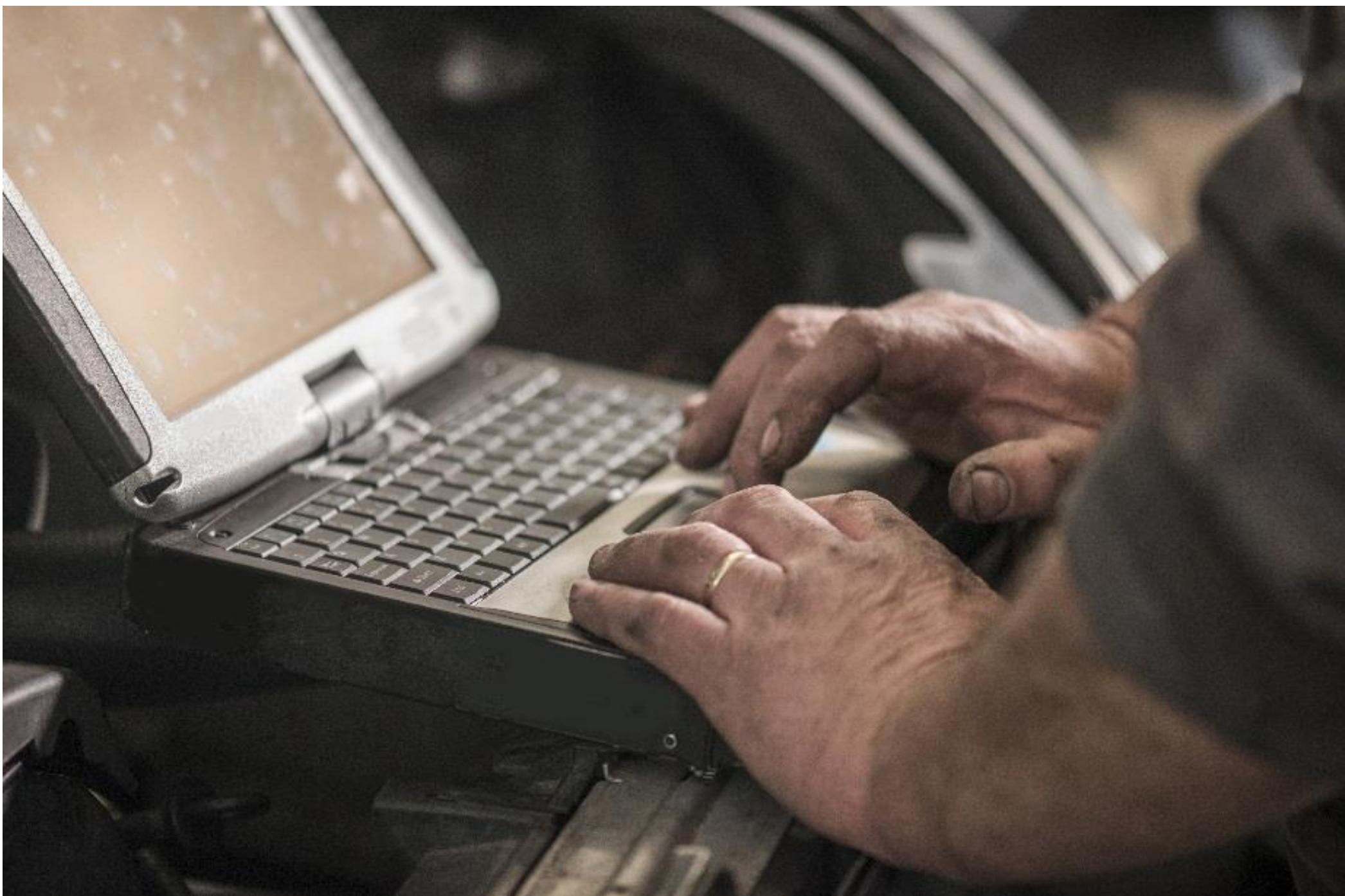
Office 365

Enterprise Mobility + Security

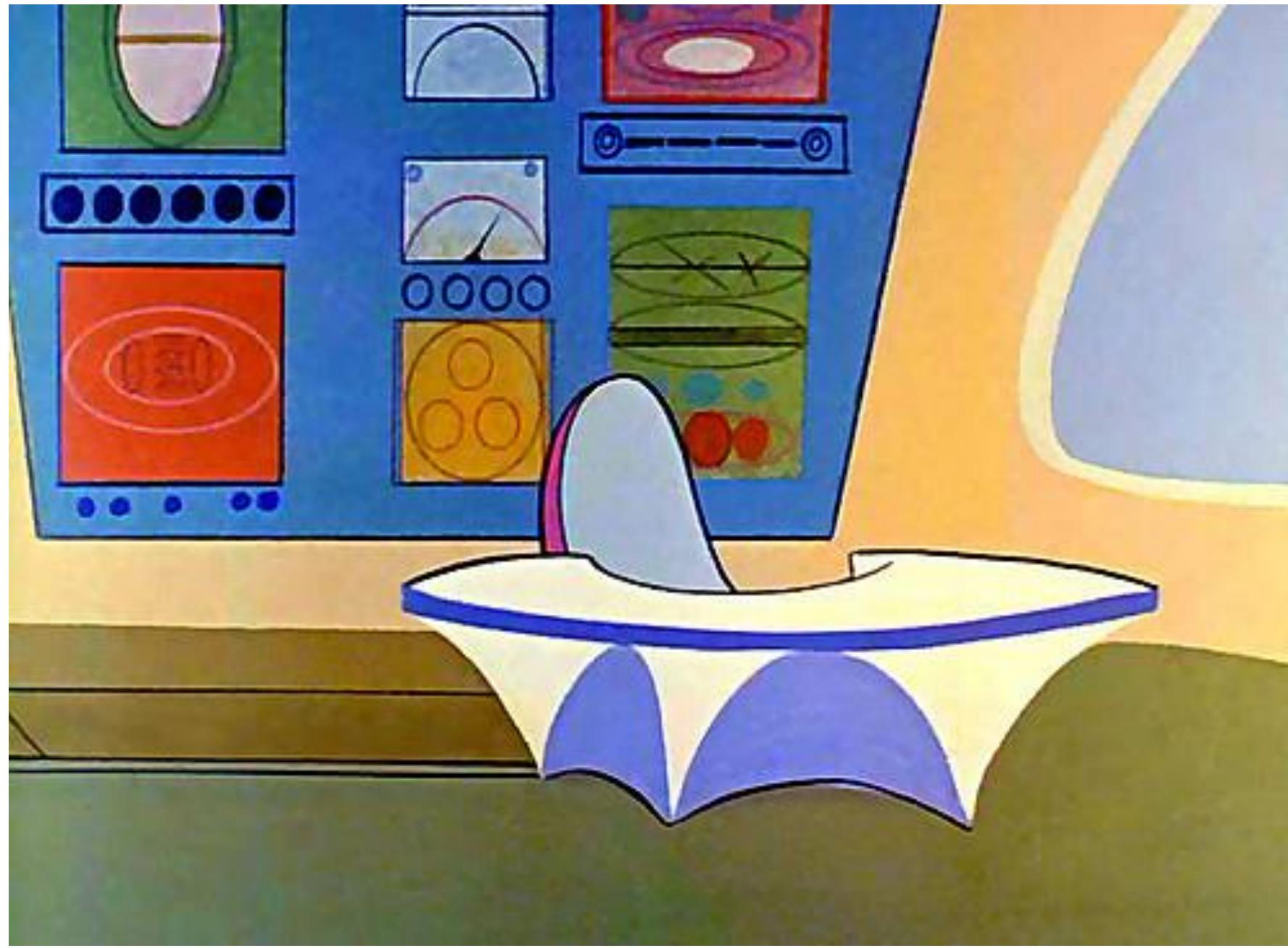


WELCOME TO
Modern workplace

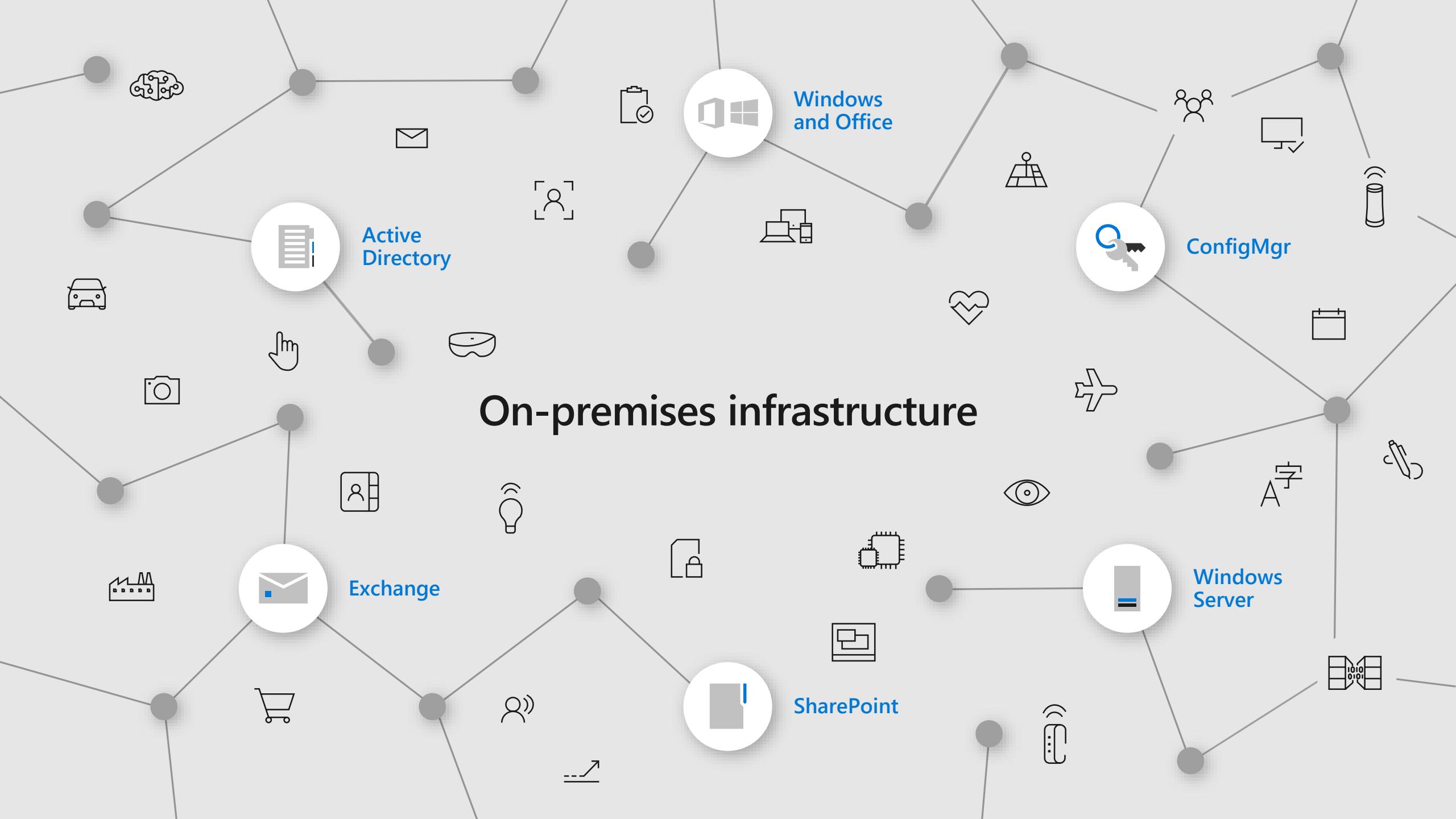
The image depicts a modern office setting where three individuals are interacting with large digital displays. A man in a grey shirt and dark pants stands on the left, pointing at one of the screens. A woman in a blue dress stands on the right, looking at a bar chart. In the foreground, a person sits in a chair, facing away from the camera, looking at a laptop screen which also displays a visualization. The digital displays show various data points such as 'Project Revenue ACTUAL/PREDICTED', 'Customer Feedback AGGREGATED', 'Project revenue vs target', 'Billed hours THIS QUARTER', 'Response status BY THOUSANDS', and 'Active Projects BY REGION'. The overall theme is a collaborative and data-driven workspace.

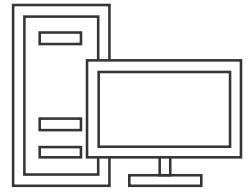






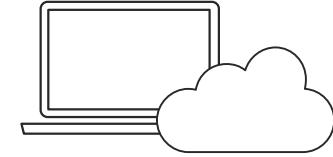
On-premises infrastructure





Traditional

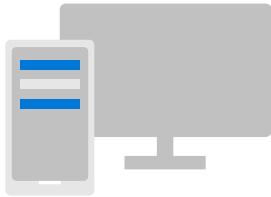
- Single Device
- Business Owned
- Corporate Network & Legacy Apps
- High-touch
- Manual Processes
- Reactive Support



Modern

- Multiple Devices
- User and Business Owned
- Cloud Managed & SaaS Apps
- Self-Service
- Automated Processes
- Proactive Support

On-premises



Modern Workplace



Legacy devices



Modern devices

Windows 7



Windows 10

Office



Office 365

Active Directory



Azure Active Directory

ConfigMgr



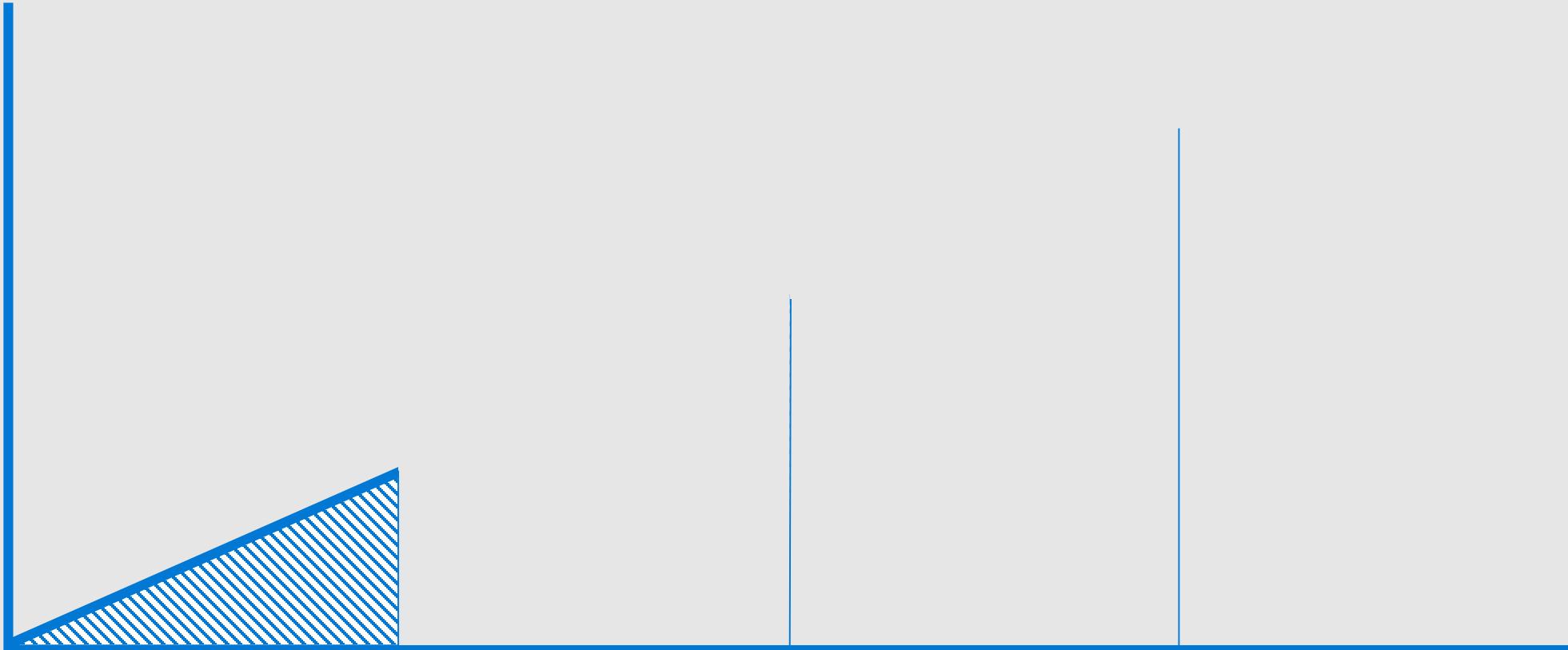
Microsoft Intune

Windows Defender



Microsoft Threat Protection

Unlocking more and more Microsoft 365 value with the cloud



Cloud-connect
existing infra

New immediate
M365 value

Complete UEM for
a modern workplace

Integrated with
M365 Security

Modern Workplace Adoption



Gain insights

Windows Analytics
Office Readiness Toolkit
Office Telemetry
Desktop Analytics



Set foundation

Windows 10
Office 365
Modern devices



Stay current

Phased deployments
Agile updates
Maintain security



Modernize IT

Windows Autopilot
Microsoft Intune

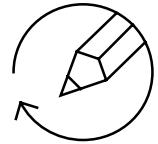
Modern desktop

The best computing experience
that's loved by end users and IT.



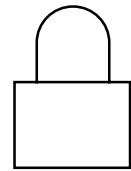
Modern Desktop

The computing experience that's loved by IT *and* end users



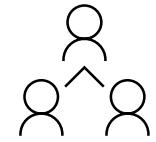
Most productive

Everything users love about the PC, enhanced by the cloud



Most secure

Proactively protect users and the organization with cloud powered intelligent security



Lowest TCO

Transform IT and reduce costs with agile updates and simplified management



Office 365

+



Windows 10

Windows 10 @ Business

Do great things. The best Windows ever keeps getting better



Safer and more secure

Windows Information Protection
Windows Hello
Credential Guard
System Guard
Virtualization Based Security
Windows Defender Advanced Threat Protection



More productive

Azure Active Directory Join
Mobile Device Management
Application Virtualization (App-V)
Windows Ink



More personal

Windows Store for Business
Cortana Management
Managed User Experience
User Experience Virtualization (UX-V)



Powerful, modern devices

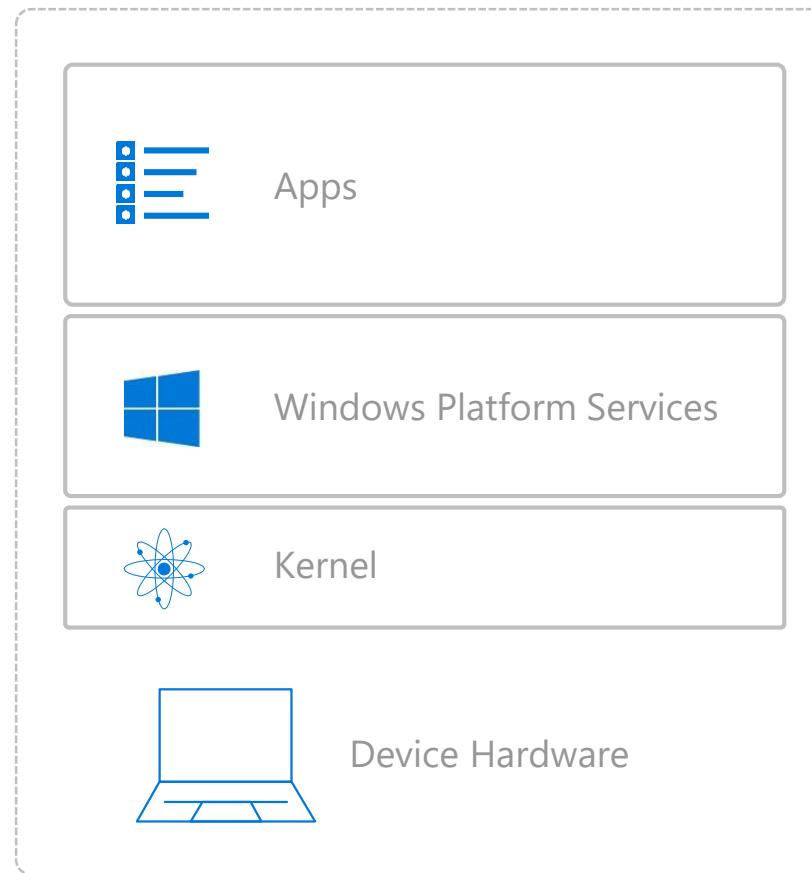
Windows 10 for Industry Devices
Innovative designs
New experiences
Best in class performance

The most trusted platform

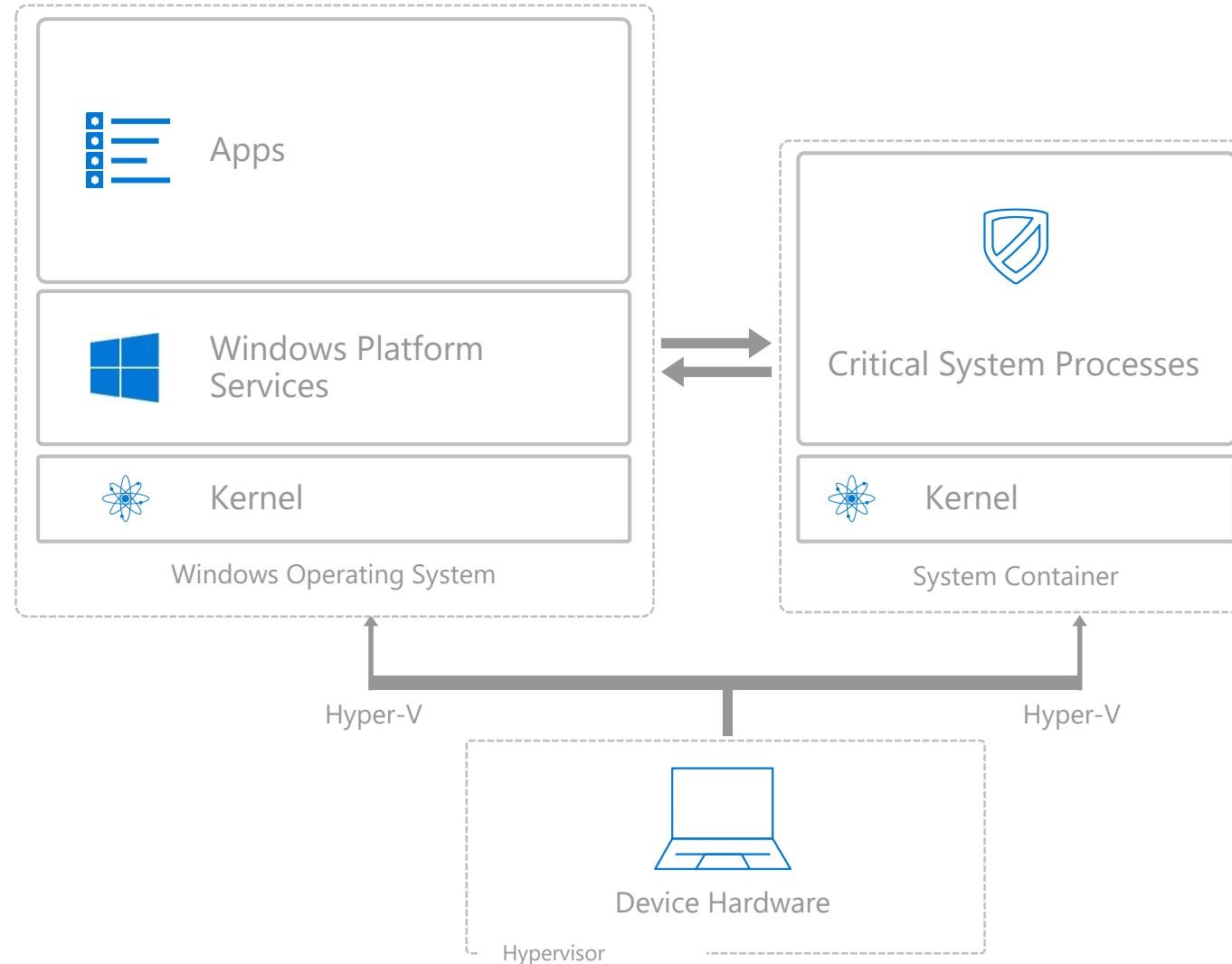
Always up to date

The most versatile devices

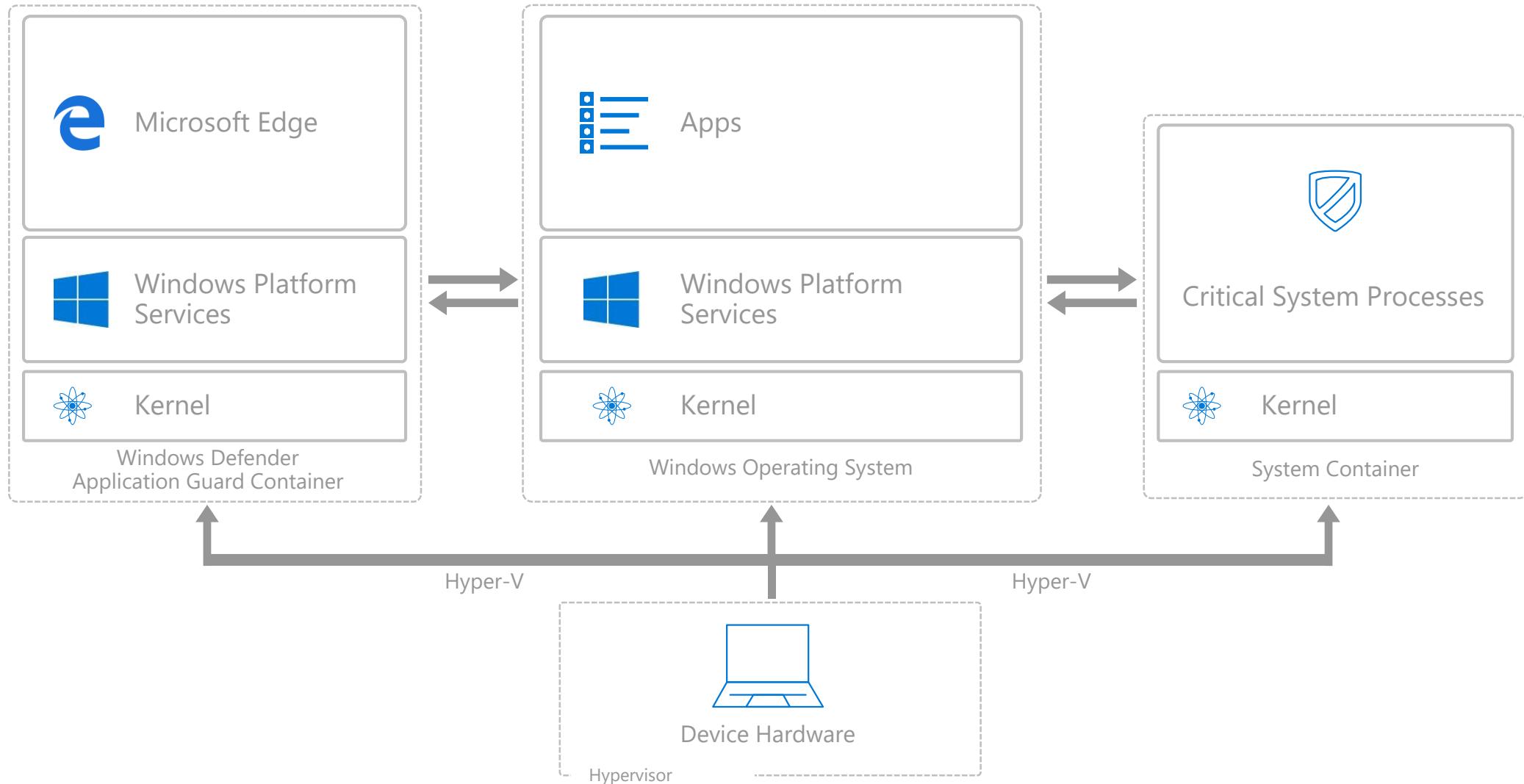
TRADITIONAL PLATFORM STACK



VIRTUALIZATION BASED SECURITY WINDOWS 10

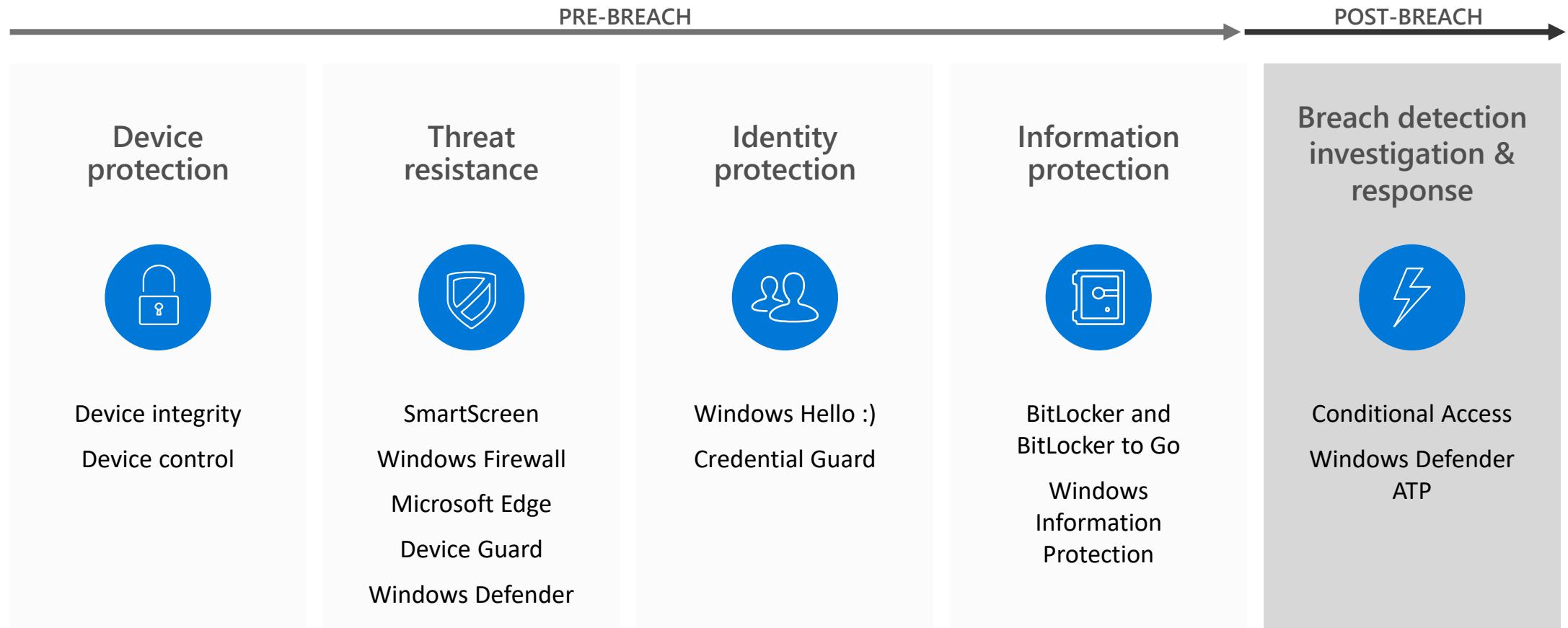


HARDWARE ISOLATION WITH **WINDOWS DEFENDER APPLICATION GUARD**

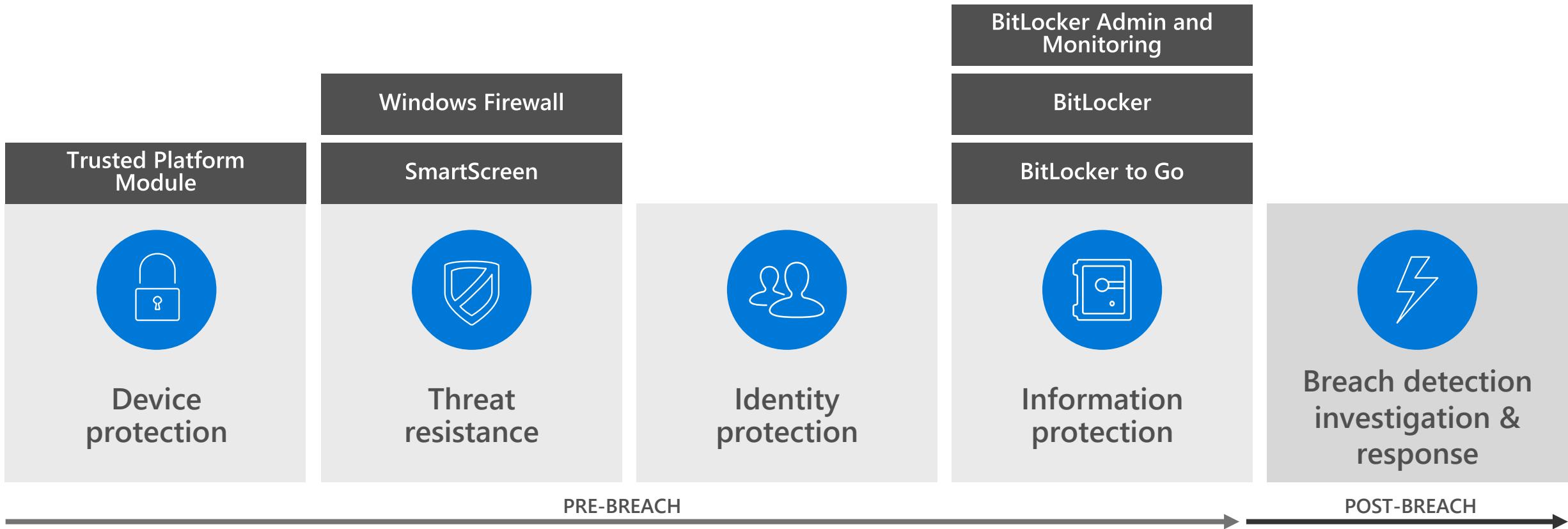


THE **WINDOWS 10** DEFENSE STACK

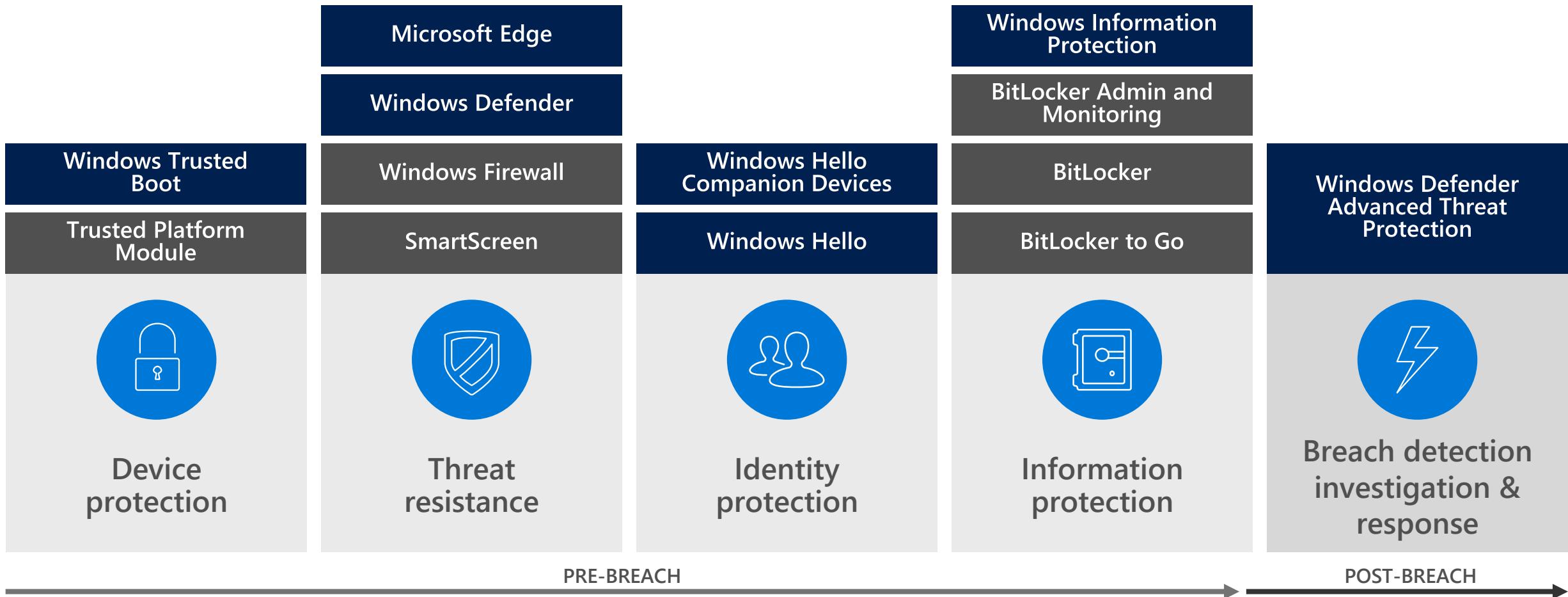
PROTECT, DETECT & RESPOND



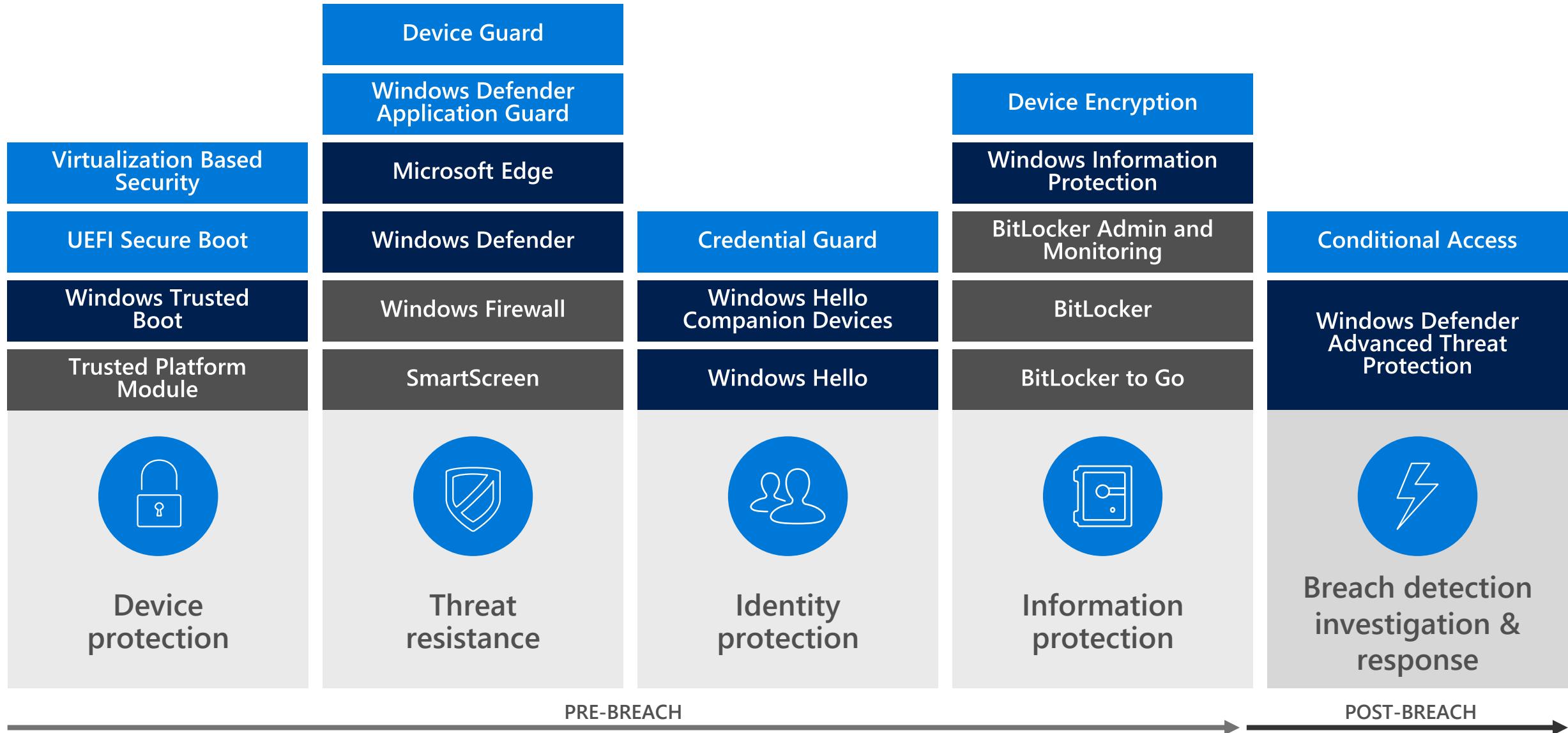
Windows 7 security features



Windows 10 security on Windows 7 hardware



Windows 10 security on Windows 10 hardware



Windows 10 Professional

Microsoft Edge

Windows Device Health
Attestation Service

Windows Defender AV

Secure / Trusted Boot

BitLocker / Device Encryption

Windows Information
Protection

Windows Hello Companion
Devices

Windows Hello for Business

Windows Hello

Assigned Access / Kiosk

Auto VPN

Windows Store for Business

Mobile Device Management

Enterprise State Roaming in
Azure AD

Client Hyper-V

Cortana for Work

Windows Update for Business

Remote Desktop

Mobile Device Management

Domain Join / Group Policy

Dynamic Provisioning



Security Features &
Functionality



Management & Deployment /
Productivity & User Experience

Windows 10 Enterprise E3

= Microsoft Desktop Optimization Pack

Microsoft BitLocker Admin & Monitoring (MBAM)

AppLocker

Microsoft Edge

Windows Device Health Attestation Service

Windows Defender AV

Secure / Trusted Boot

BitLocker / Device Encryption

Windows Defender Application Guard

Device Guard

Credential Guard

Windows Information Protection

Windows Hello Companion Devices

Windows Hello for Business

Windows Hello

Windows to Go

Virtualization Rights

Telemetry Control vs GP/MDM

Long Term Servicing Branch (LTSB)

Granular Managed User Experience Controls

BranchCache

Assigned Access / Kiosk

Auto VPN

Windows Store for Business

Mobile Device Management

Enterprise State Roaming in Azure AD

Client Hyper-V

Microsoft Diagnostics and Recovery Tools (DaRT)

Microsoft Application Virtualization (App-V)

Microsoft User Experience Virtualization (UE-V)

Microsoft Advanced Group Policy Management (AGPM)

Mix & Match choices of CB, CBB, & LTSB

Cortana for Work

Windows Update for Business

Remote Desktop

Mobile Device Management

Domain Join / Group Policy

Dynamic Provisioning



Security Features & Functionality



Management & Deployment / Productivity & User Experience

Windows 10 Enterprise E5

= Microsoft Desktop Optimization Pack

Windows Defender Advanced Threat Protection

- Endpoint APT detection built into Windows
- Behavior based, cloud powered, advanced attack detection
- Rich timeline for forensic investigation and mitigation
- Built in threat intelligence knowledge base

Microsoft BitLocker Admin & Monitoring (MBAM)

AppLocker

Microsoft Edge

Windows Device Health Attestation Service

Windows Defender AV

Secure / Trusted Boot

BitLocker / Device Encryption

Windows Defender Application Guard

Device Guard

Credential Guard

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Mix & Match choices of CB, CBB, & LTSB

Cortana for Work

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Dynamic Provisioning



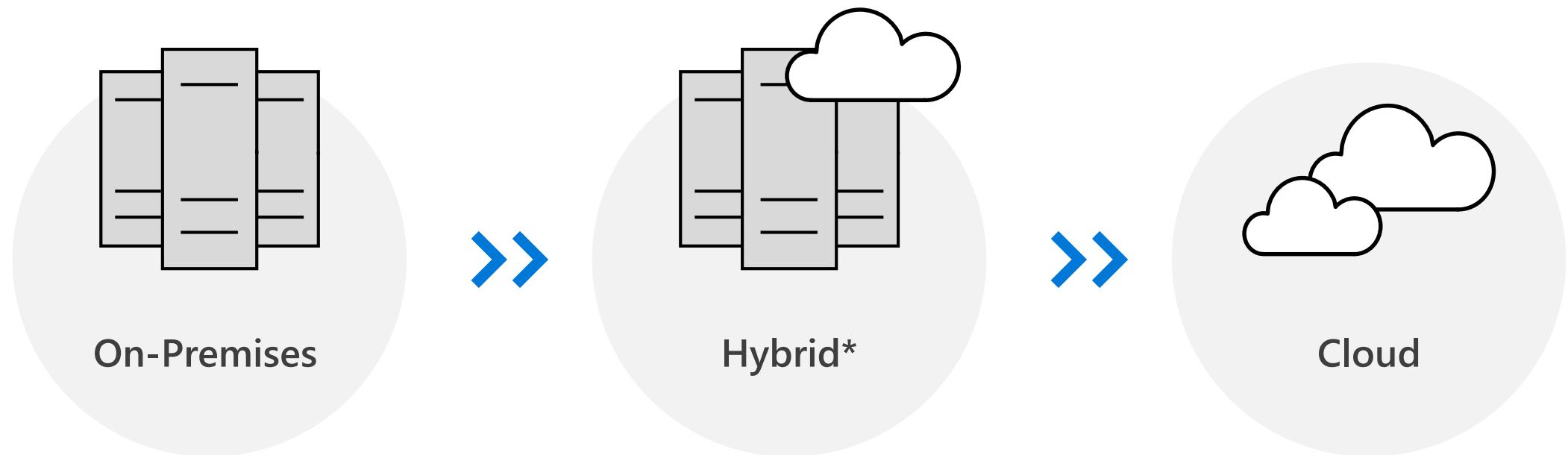
Security Features & Functionality



Management & Deployment / Productivity & User Experience

Flexible device management

Windows 10 provides the flexibility to leverage the cloud at your own pace

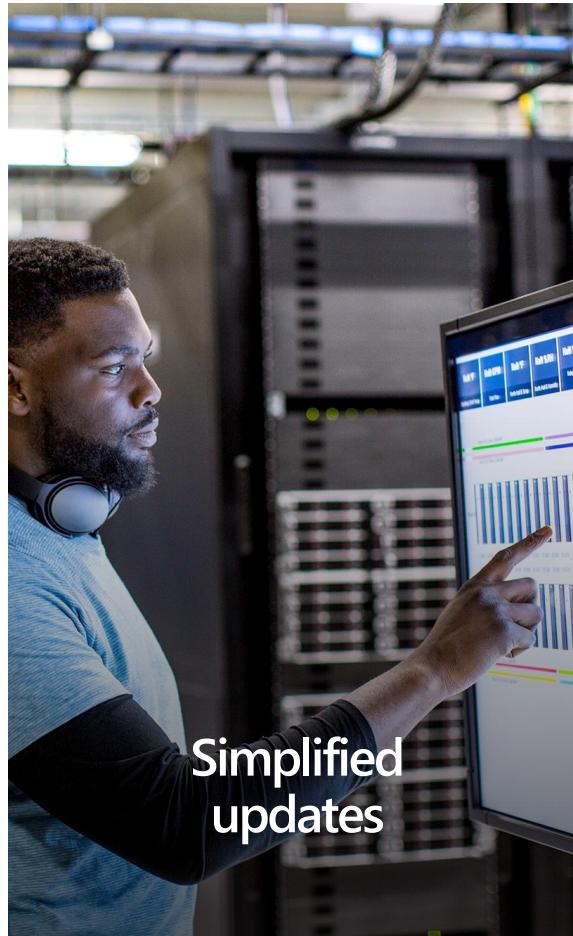


Existing organizations can use traditional methods and tools to manage devices.

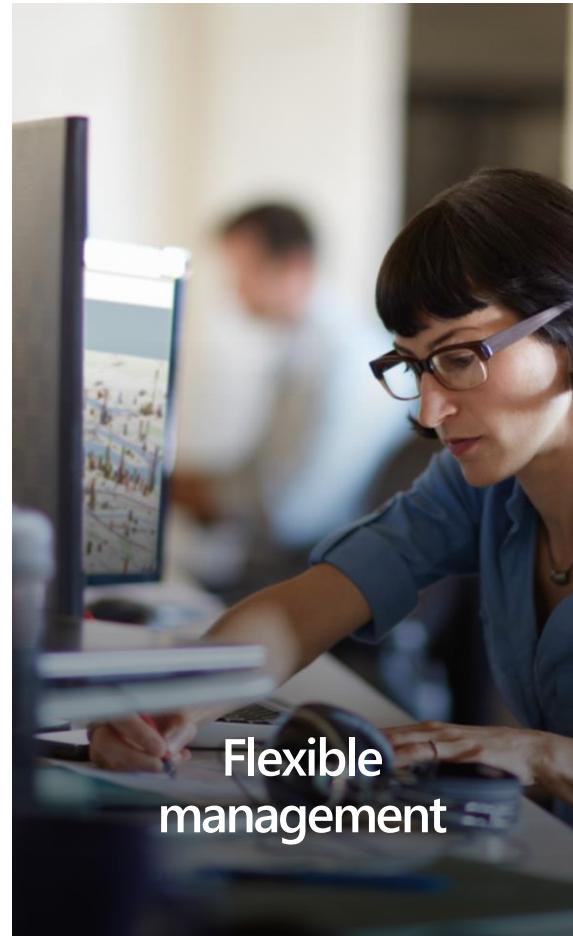
Bridge to move from traditional to modern workloads.

New organizations can use tools that are built with cloud-first in mind.

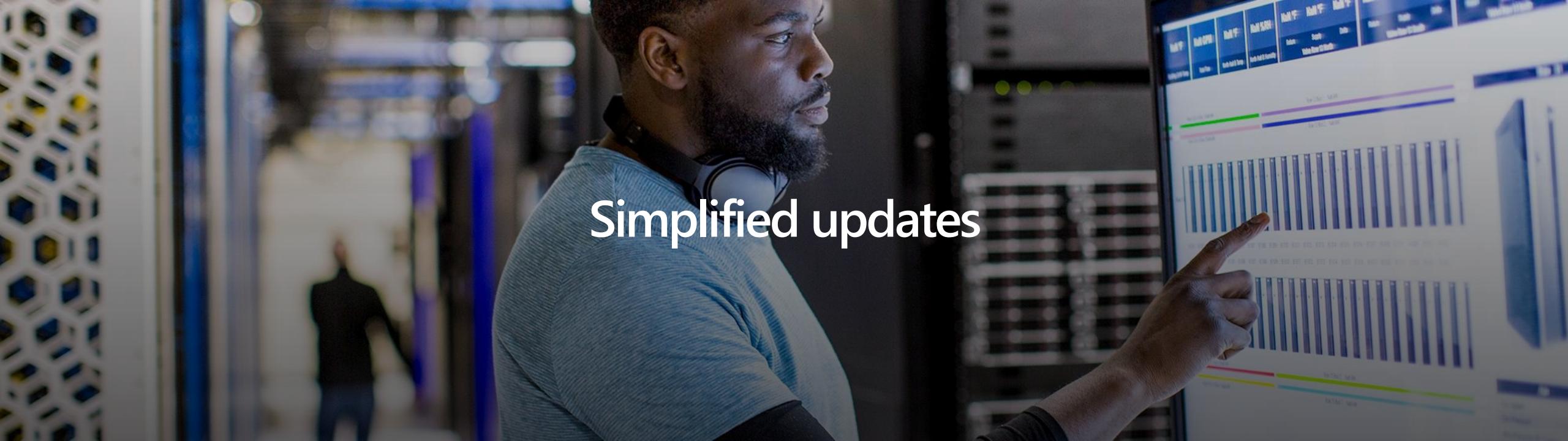
Simplified IT with Windows 10



Simplified
updates



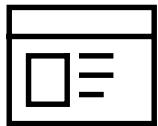
Flexible
management



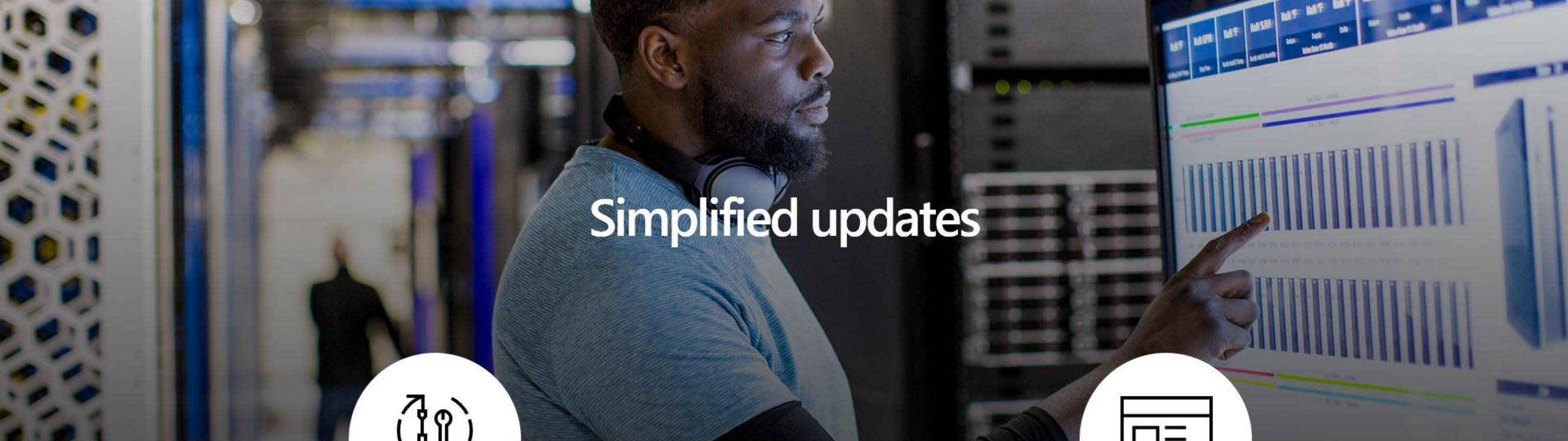
Simplified updates



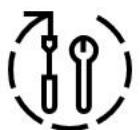
Streamline deployment and
updates with modern tools



Application compatibility
IT can trust



Simplified updates



**Streamline deployment and
updates with modern tools**

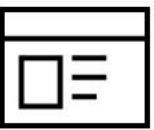
Windows as a service

In-place Upgrades

Windows Update for Business

Express Updates

Delivery Optimization



**Application compatibility
IT can trust**

Windows Analytics

Windows Insider Program for Business

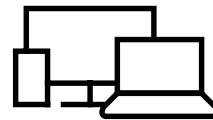
Ready for Windows

Flexible management

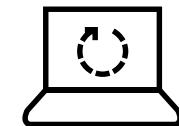




Flexible management



**Deliver enterprise-ready
devices easily**



**Simplify device
management**



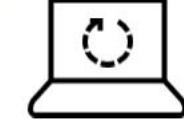
Flexible management



**Deliver enterprise-ready
devices easily**

Windows Autopilot

Windows Subscription Activation



**Simplify device
management**

Mobile Device Management

Mobile Application Management

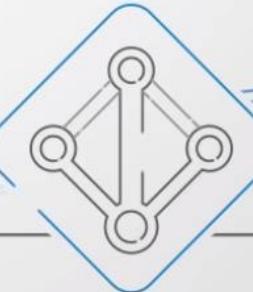
Windows Shared Devices

Microsoft Store for Business

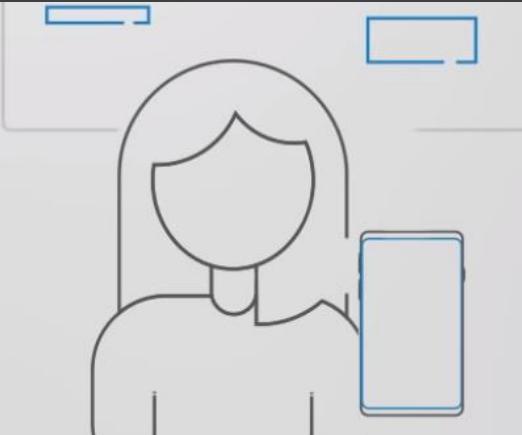
EMS



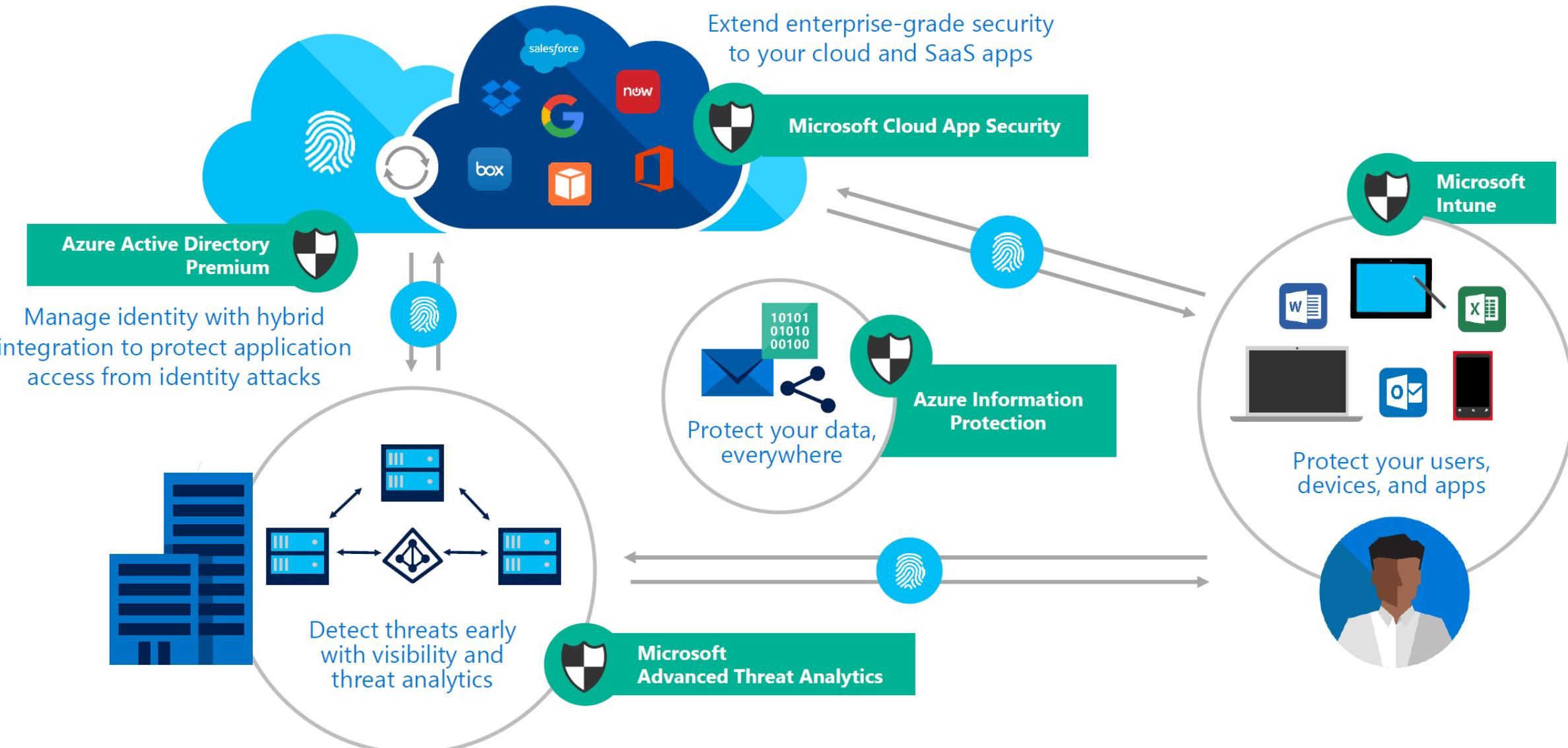
Azure Active Directory



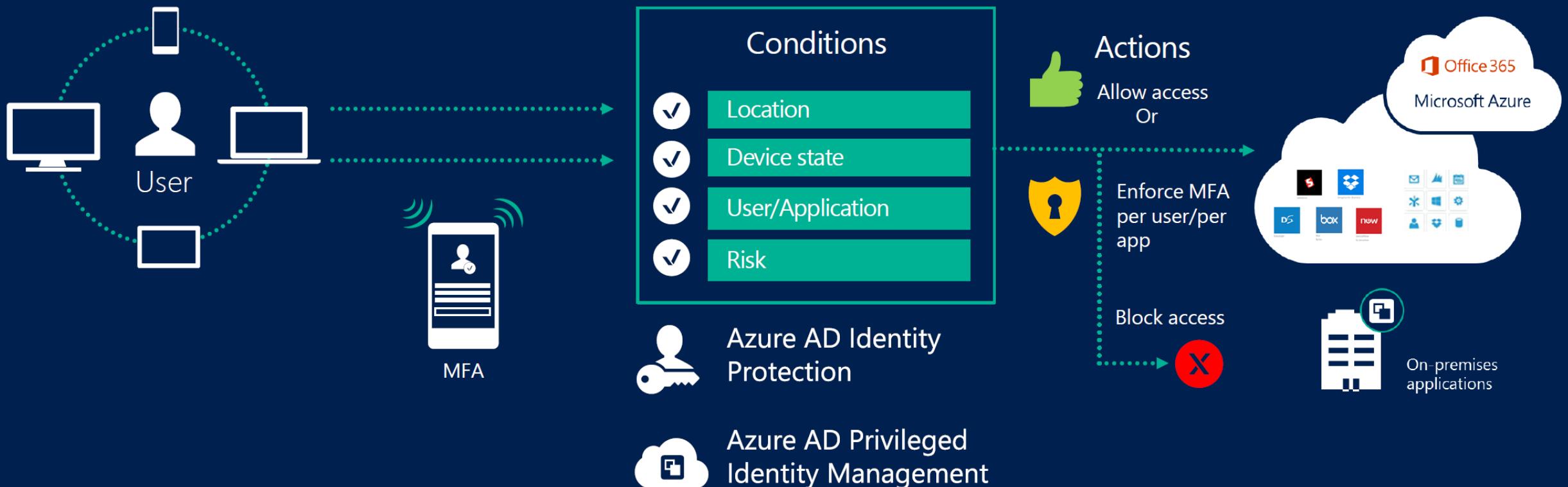
Cloud identity is core to modern experiences



Enterprise Mobility + Security



Protect at the front door



Protect your data against user mistakes

? How do I gain visibility and control of my cloud apps?



Cloud App Security

 Shadow IT Discovery

 Risk scoring

 Policies for data control

? How do I prevent data leakage from my mobile apps?



Microsoft Intune

 DLP for Office 365 mobile apps

 Optional device management

 LOB app protection

? How do I control data on-premises and in the cloud



Azure Information Protection

 Classify & Label

 Protect

 Monitor and Respond

Detect attacks before they cause damage

On-premises detection



Microsoft Advanced Threat Analytics (ATA)

- Behavioral Analytics
- Detection of known malicious attacks
- Detection of known security issues

Detection in the cloud



Cloud App Security + Azure Active Directory Premium

- Behavioral analytics
- Anomaly detection
- Security reporting and monitoring

Enterprise Mobility + Security packaging

Identity and access management



Managed mobile productivity



Information protection



Identity-driven security



**Azure Active Directory
Premium P2**
(includes P1 features)

**Azure Information
Protection
Premium P2**
(includes P1 features)

**Microsoft Cloud
App Security**

E5

E3

**Azure Active
Directory
Premium P1**

Microsoft Intune

**Azure Information
Protection
Premium P1**

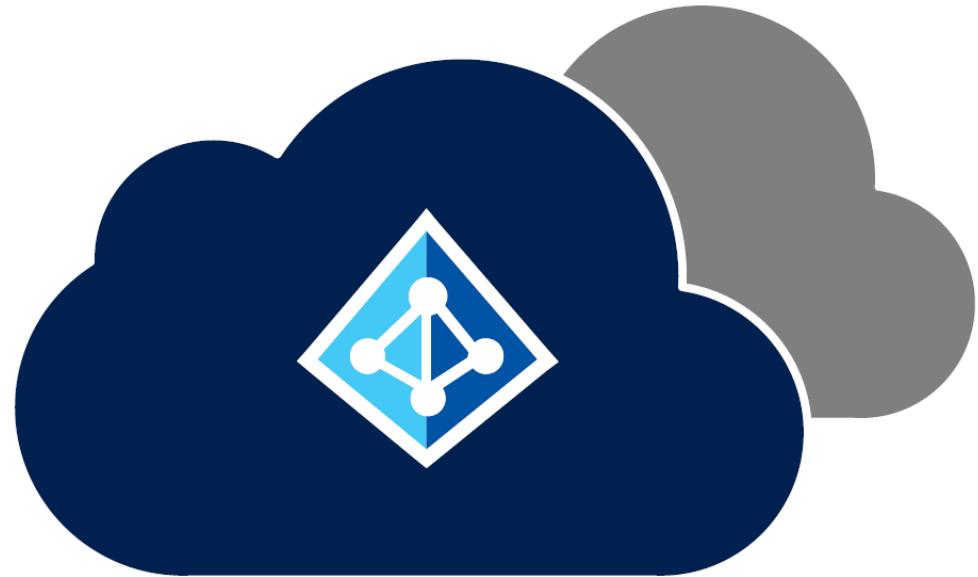
**Microsoft Advanced
Threat Analytics**

Azure Active Directory Premium

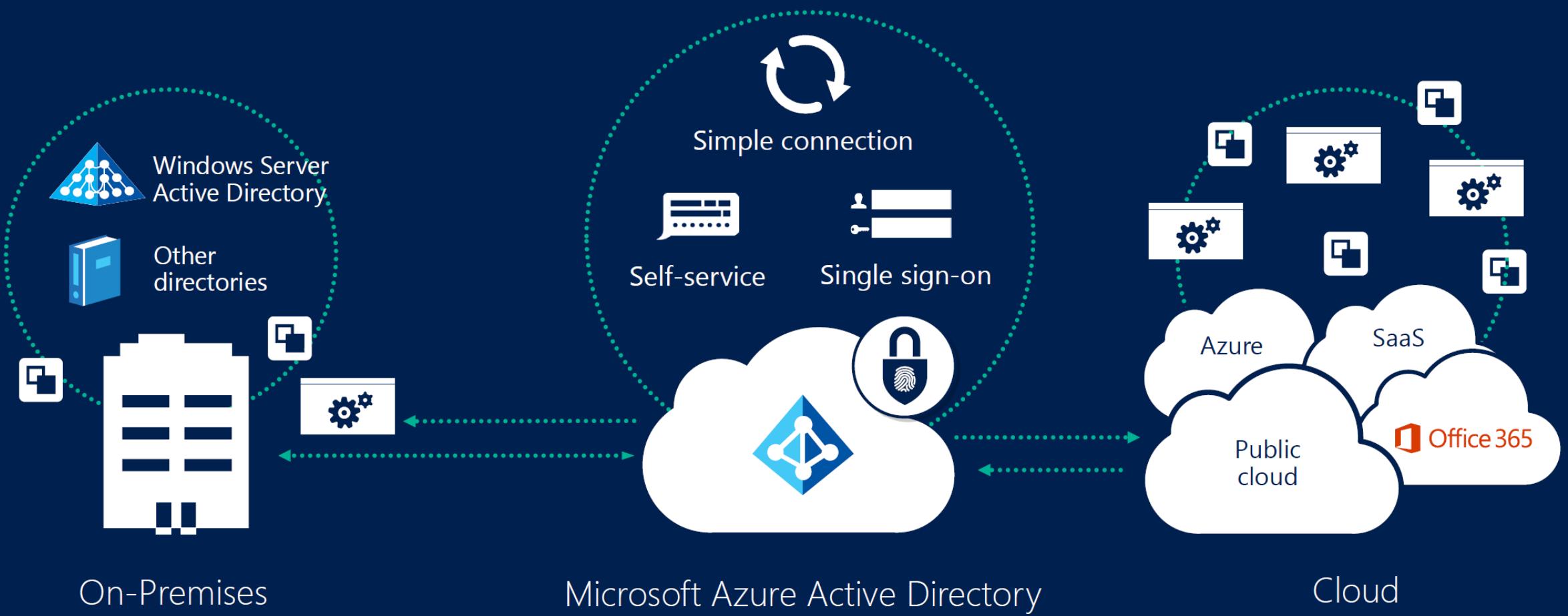
What is Azure Active Directory

A comprehensive identity and access management cloud solution for your employees, partners, and customers.

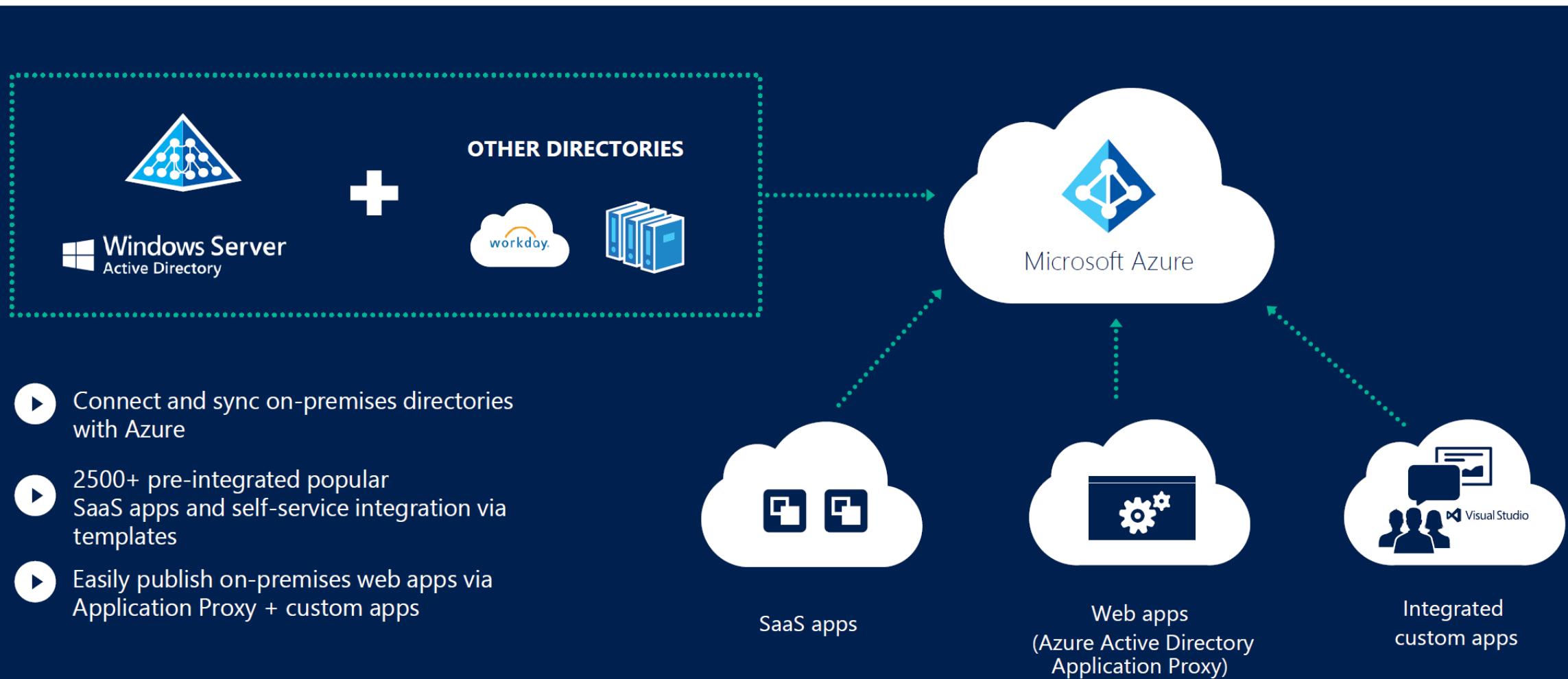
It combines directory services, advanced identity governance, application access management, and a rich standards-based platform for developers.



Identity as the Foundation of Enterprise Mobility



Access thousands of apps with one Identity

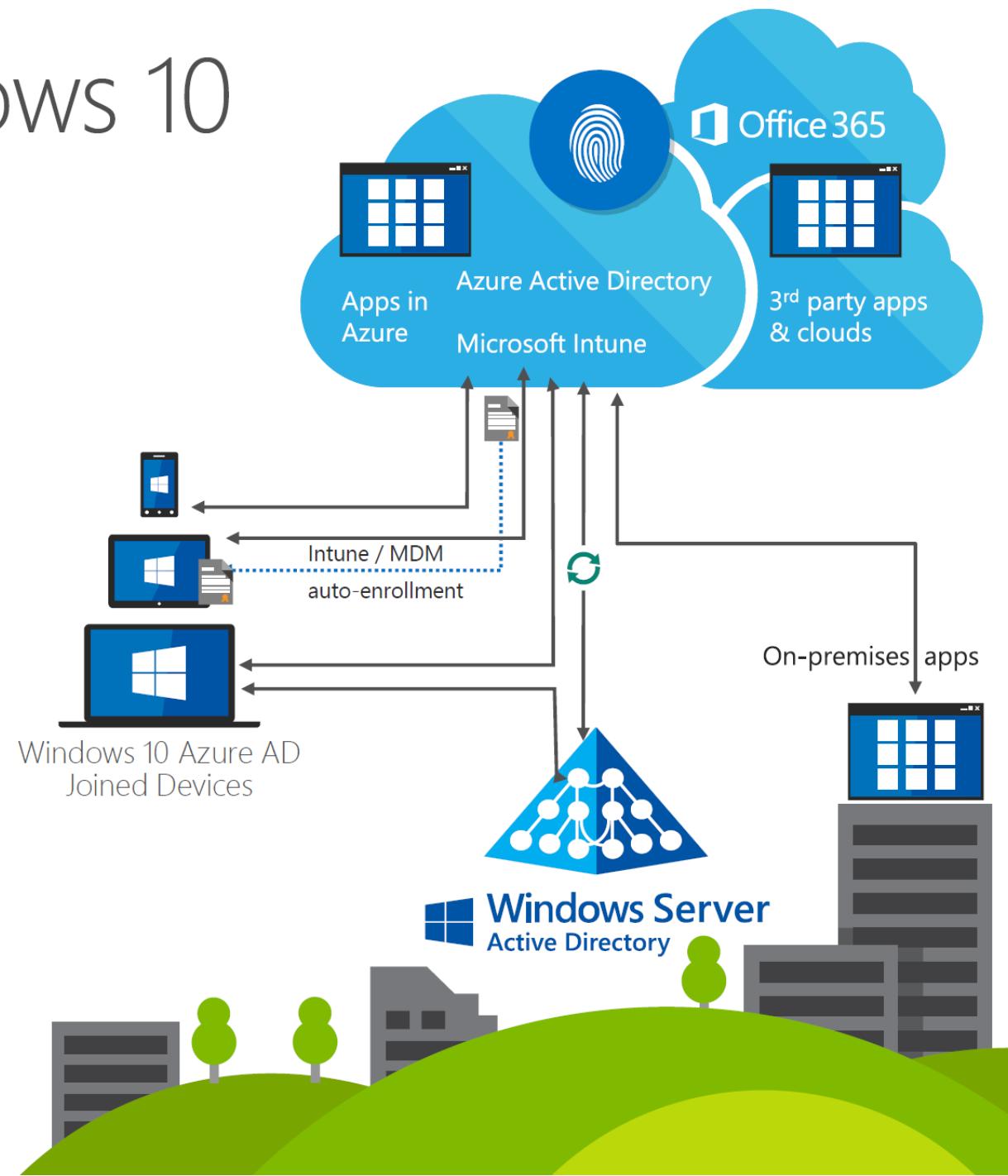


Azure AD Join for Windows 10

Azure AD Join makes it possible to connect work-owned Windows 10 devices to your company's Azure Active Directory.

With Azure AD Join, you can auto enroll devices in Microsoft Intune for management.

- Intune auto-enrollment
- Enterprise-compliant services
- Single sign-on from the desktop to cloud and on-premises applications with no VPN
- Support for hybrid environments

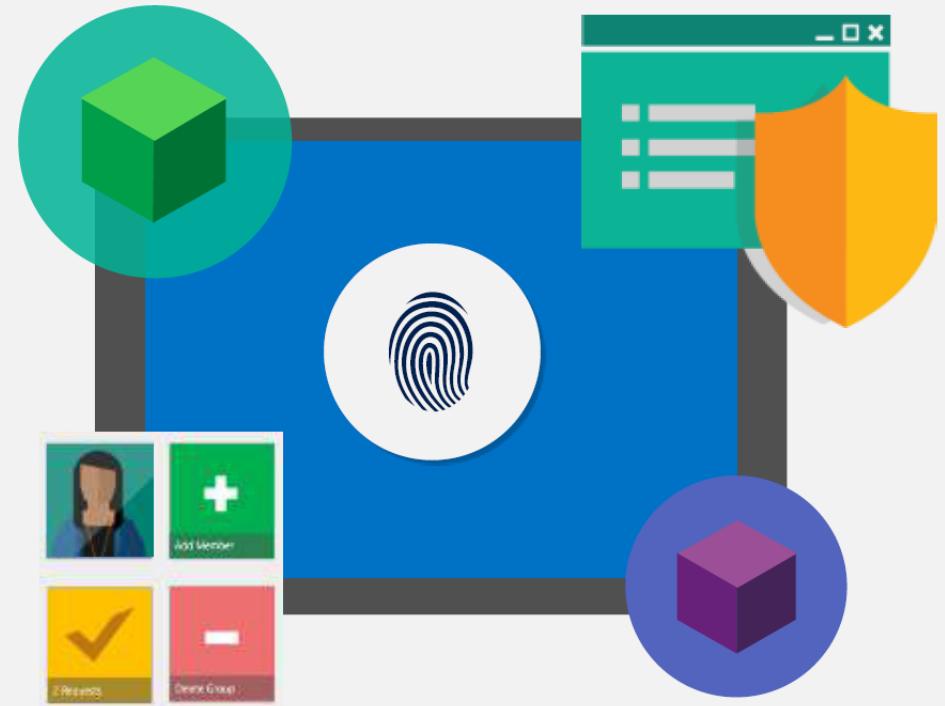


Demo

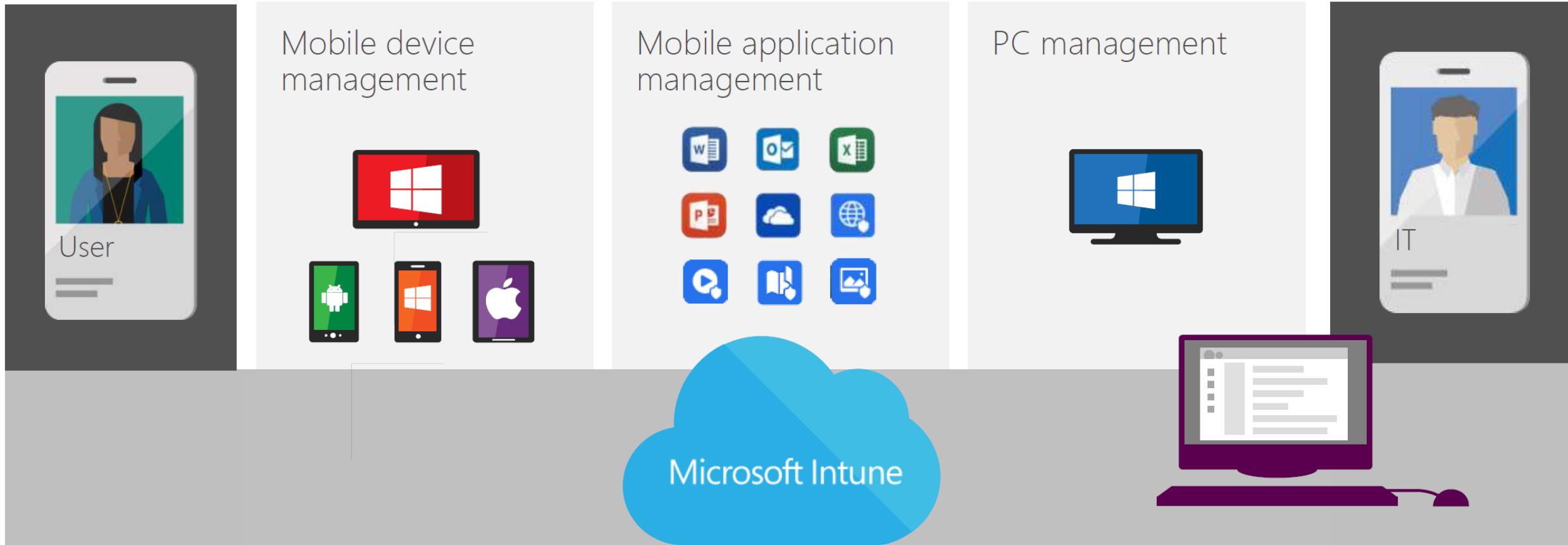
Microsoft Intune

Device management challenges

- ▶ Traditional PC management
- ▶ BYOD
- ▶ COD
- ▶ Regulated devices
- ▶ Internet of Things (IoT) / Embedded devices



Enterprise mobility management with Intune



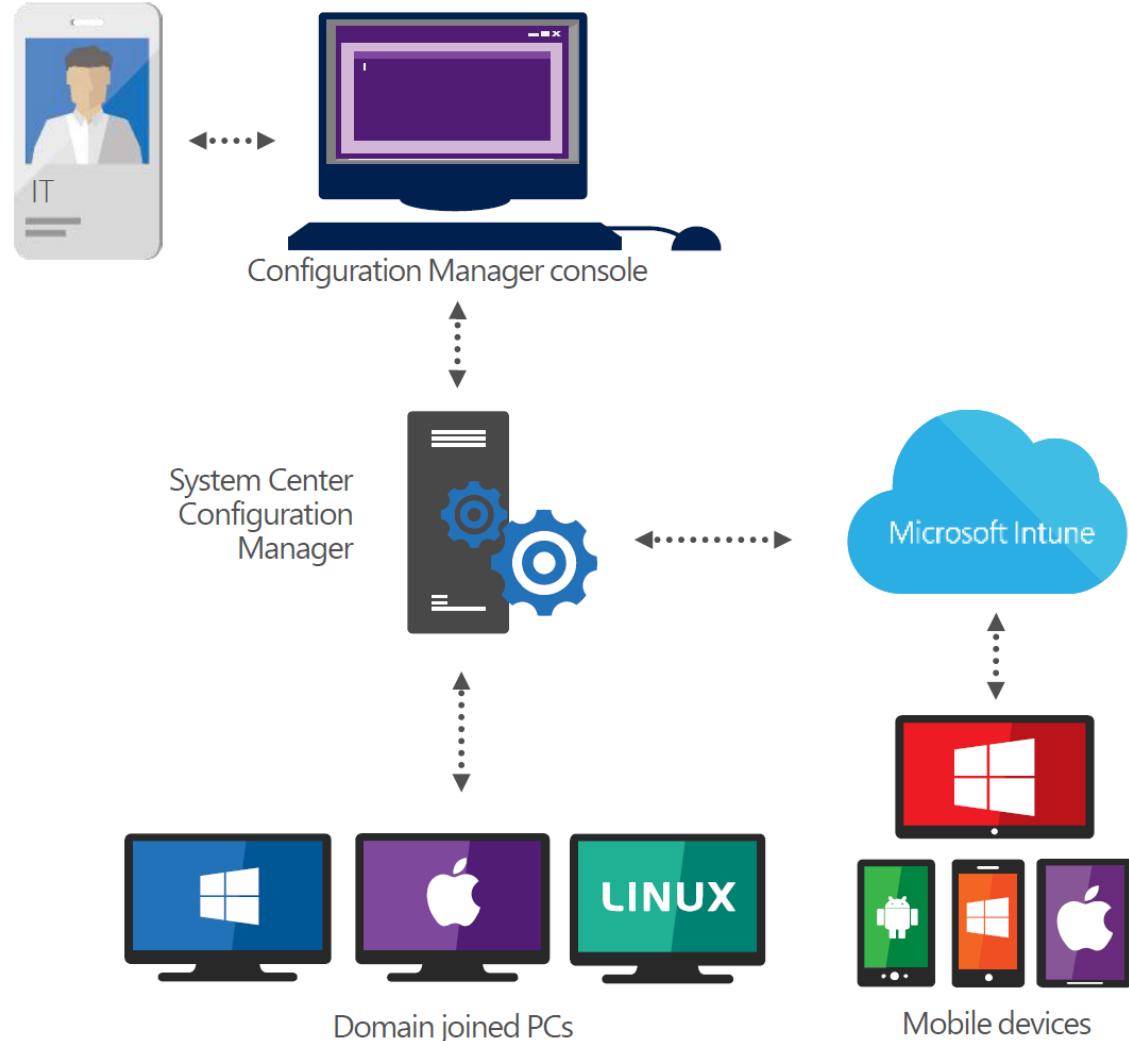
Intune helps organizations provide their employees with access to corporate applications, data, and resources from virtually anywhere on almost any device, while helping to keep corporate information secure.

Deployment flexibility

Intune standalone (cloud only)



Configuration Manager integrated with Intune (hybrid)



Comprehensive lifecycle management



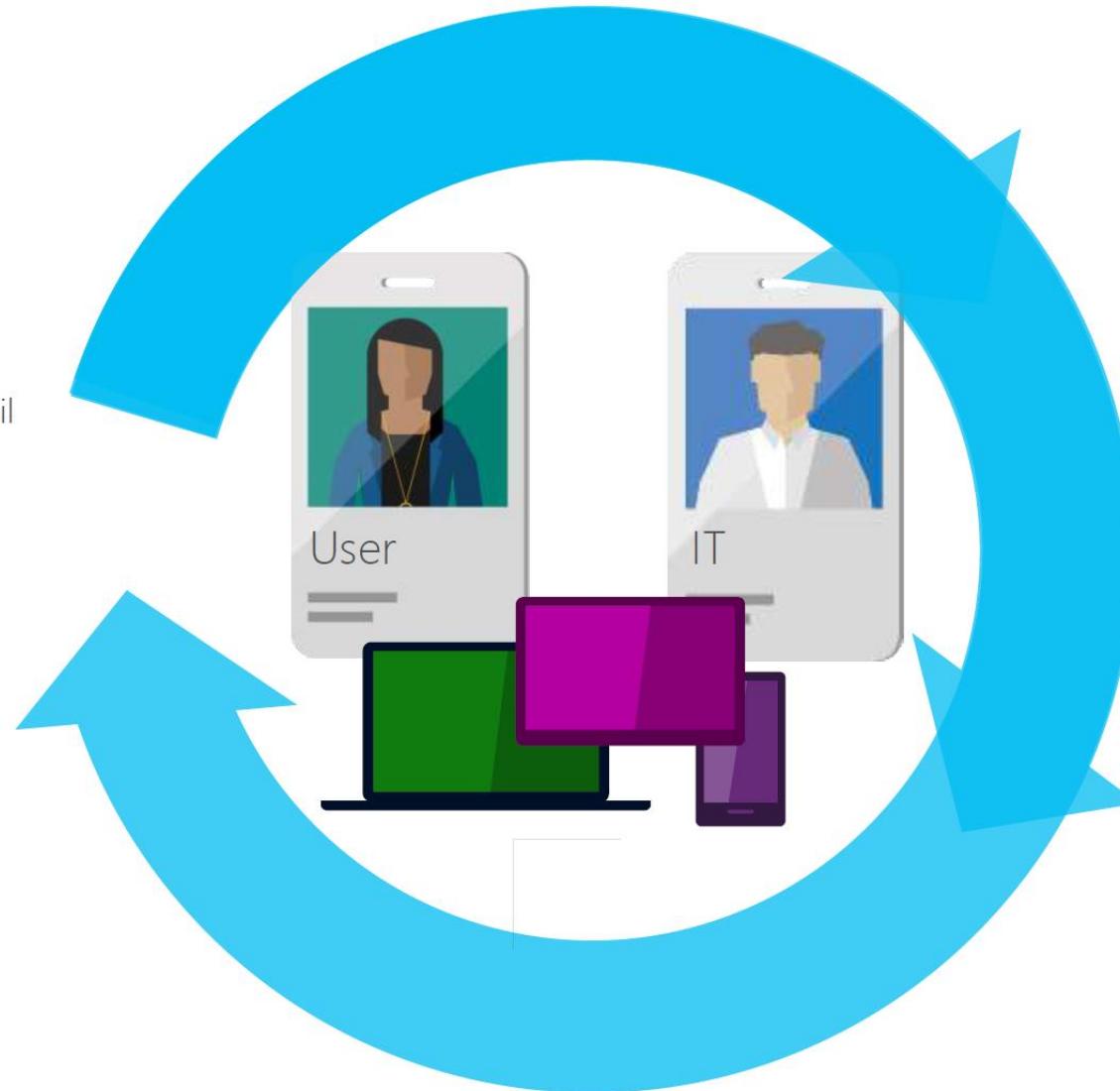
Enroll

- Provide a self-service Company Portal for users to enroll devices
- Deliver custom terms and conditions at enrollment
- Bulk enroll devices using Apple Configurator or service account
- Restrict access to Exchange email if a device is not enrolled



Retire

- Revoke access to corporate resources
- Perform selective wipe
- Audit lost and stolen devices



Provision

- Deploy certificates, email, VPN, and WiFi profiles
- Deploy device security policy settings
- Install mandatory apps
- Deploy app restriction policies
- Deploy data protection policies



Manage and Protect

- Restrict access to corporate resources if policies are violated (e.g., jailbroken device)
- Protect corporate data by restricting actions such as copy, cut, paste, and save as between Intune-managed apps and personal apps
- Report on device and app compliance

MDM Intune Policy Options

Configuration policies

- These are commonly used to manage security settings and features on your devices
- Examples include password, encryption, hardware, system, features, etc.

Device compliance policies

- Compliance policies are used with conditional access policies to allow only devices that comply with compliance policy rules to access email and other services
- Examples include PIN or password, email profile, minimum OS version, and Windows health attestation

Conditional access policies

- Conditional access policies are set to conditional access policy to restrict access
- Examples include device compliance status, the platform running on the device, and the type of apps used to access the services

Corporate device enrollment policies

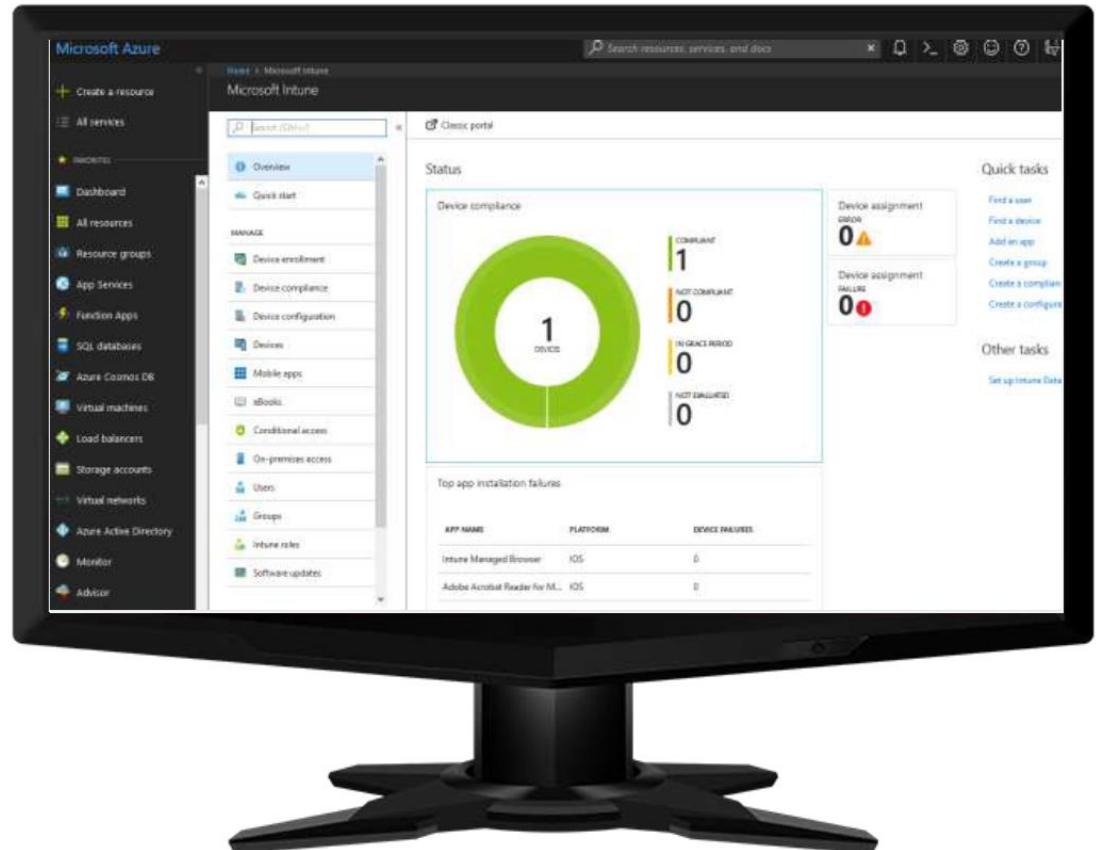
- Microsoft from virtually anywhere on almost any device, while helping to keep corporate information secure

Resource access policies

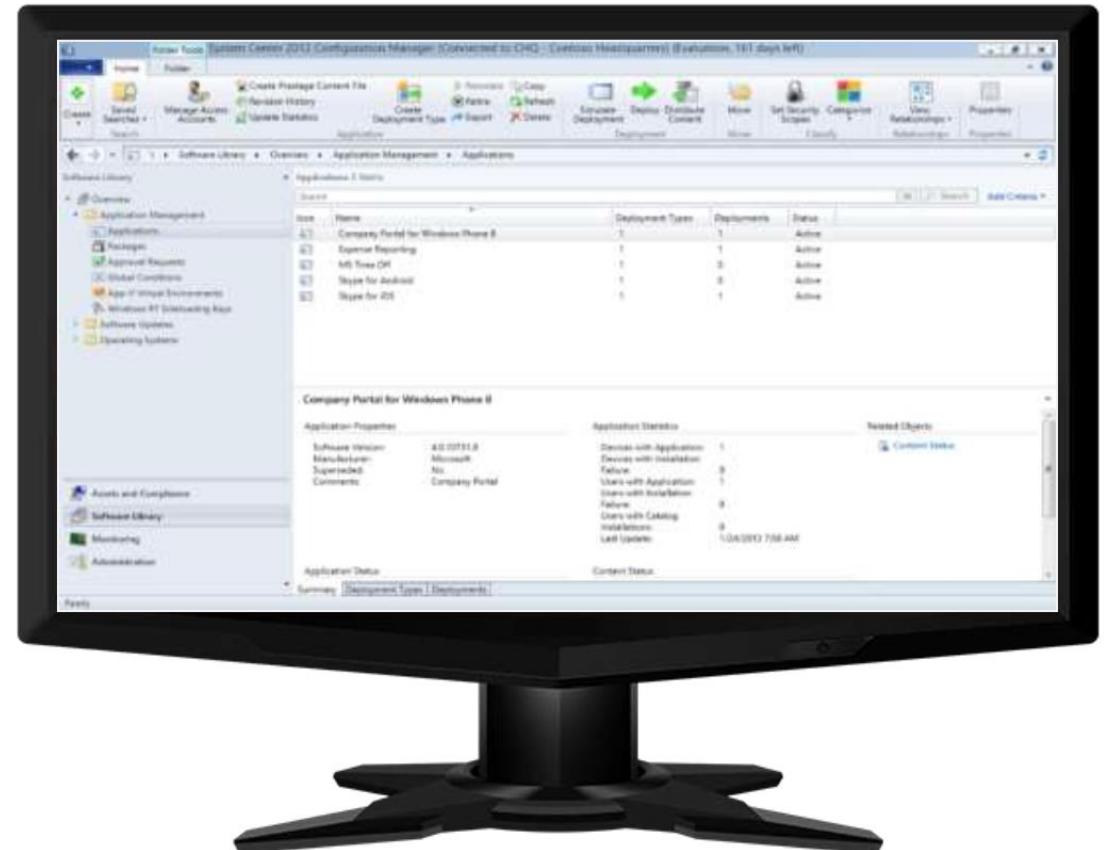
- Microsoft Intune Wi-Fi, VPN, and email profiles work together to help your users gain access to the files and resources that they need to do their work wherever they are. Certificate profiles help secure that access

Single management console for IT admins

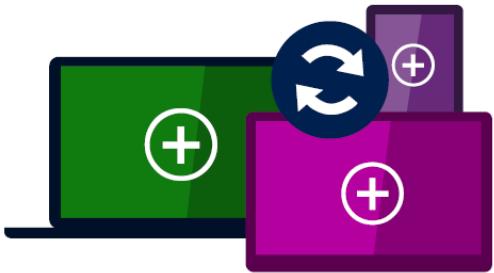
Intune web console (cloud only)



Configuration Manager console (hybrid)



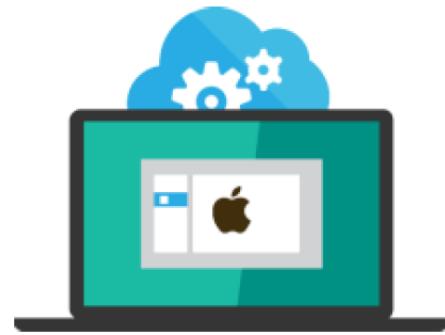
Bulk enrollment options



Service account
enrollment



Apple
Configurator

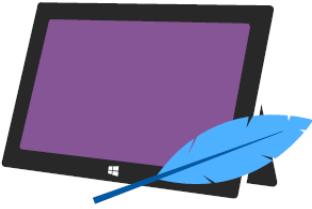


Apple Device
Enrollment Program
(DEP)



Windows 10
provisioning profile

PC management



Intune standalone (cloud only)

Lightweight, agentless OR agent-based management

PC protection from malware

PC software update management

Software distribution

Proactive monitoring and alerts

Hardware and software inventory

Policies for Windows Firewall management



Configuration Manager integrated with Intune (hybrid)

Agent-based management only

PC protection from malware

PC software update management

Software distribution

Proactive monitoring and alerts

Hardware and software inventory

Policies for Windows Firewall management

Operating system deployment

PC, mobile device, Windows Server, Linux/Unix, Mac, and virtual desktop management

Power management

Custom reporting

Dynamic Management

Overview

Windows 10 allows you to manage devices differently depending on location, network, or time. Settings will be enforced even if the device can't reach the management server when the location or network changes.

Example

Managed devices can have cameras disabled when at a work location, the cellular service can be disabled when outside the country to avoid roaming charges, or the wireless network can be disabled when the device is not within the corporate building or campus.

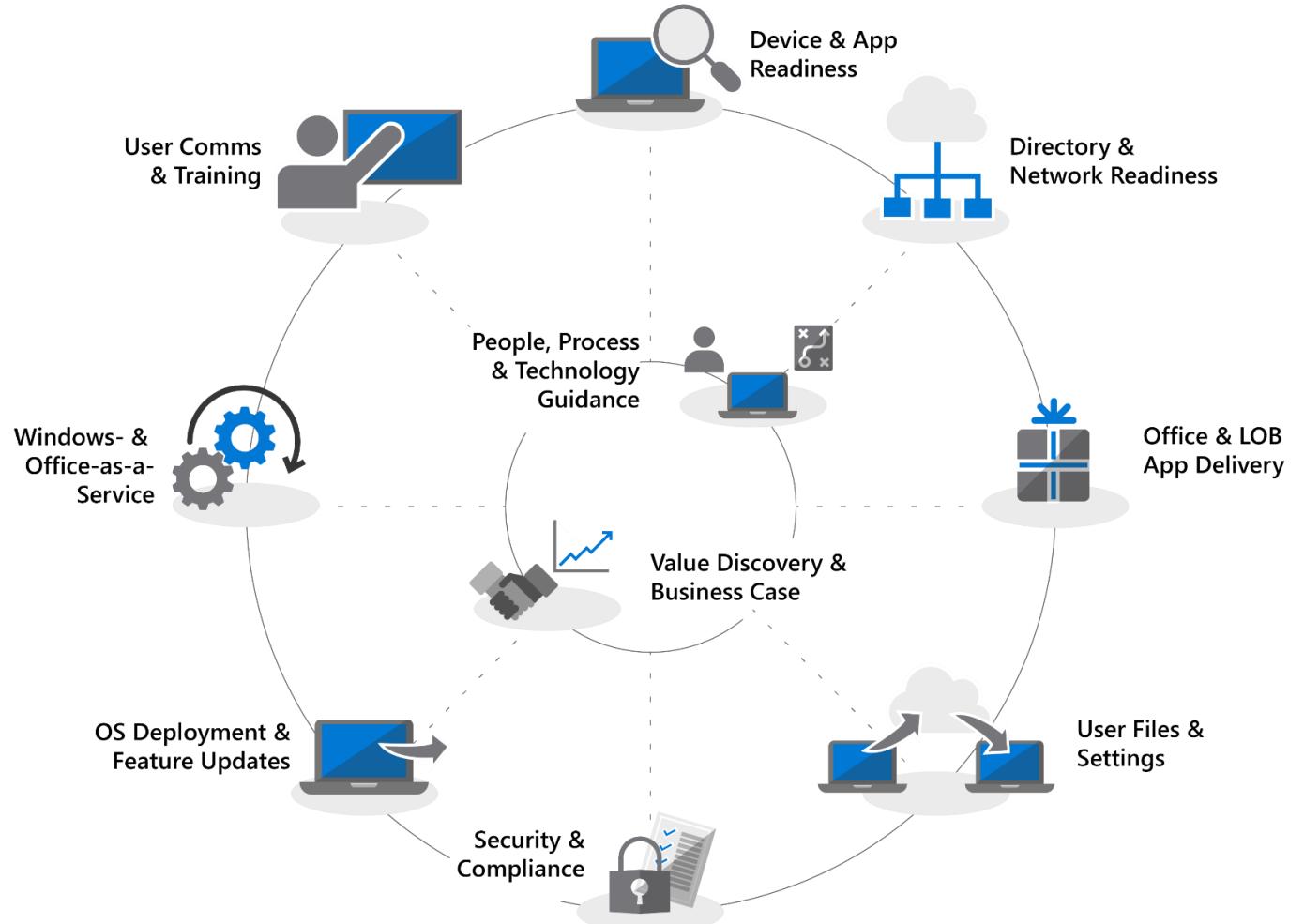
Configurations

- Geolocation, Network and Time Based triggers
- Policy Configuration and enforcement is local to the device
- Policies are applied offline
- Support both enable and disable by default

Demo

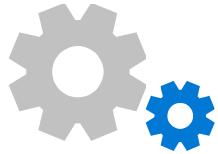
Microsoft 365 Deployment

Reinventing the (deployment) wheel



Microsoft 365 Deployment [overview steps](#)

Step 1



Configure users & policies

Step 2



Deploy Office 365 Workloads & Clients

Step 3



Deploy & manage Windows 10

Step 4



Management & Troubleshooting

Deployment Step 1 | Configure users & policies

Step 1



Configure users
& policies

Step 2



Deploy Office 365
Workloads & Clients

Step 3



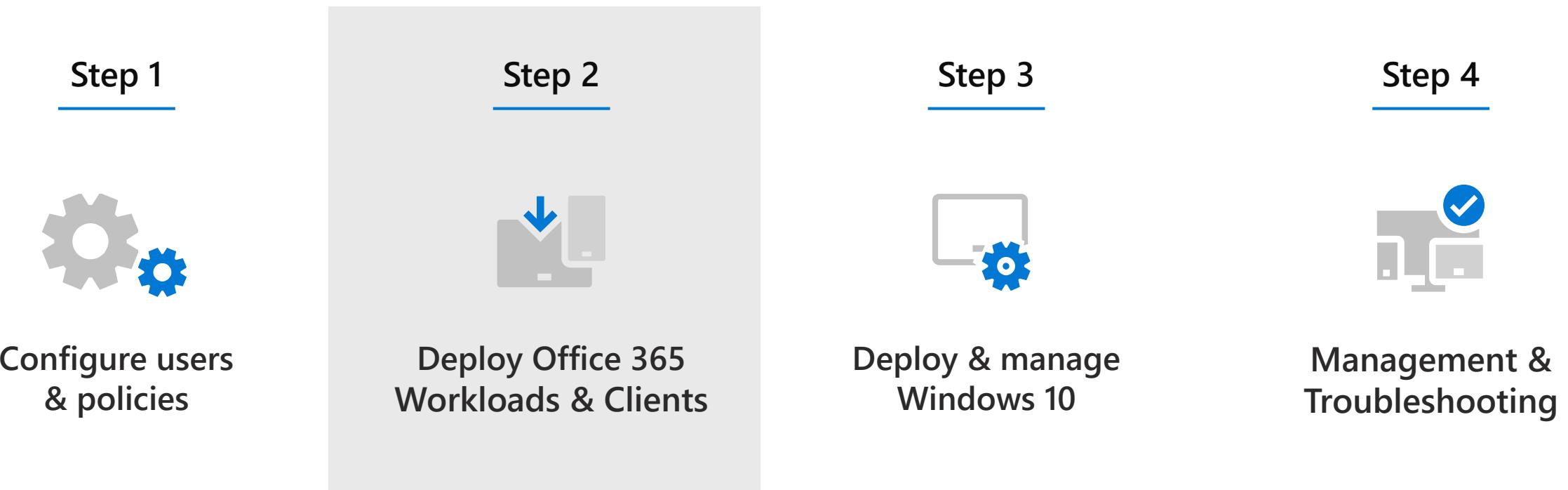
Deploy & manage
Windows 10

Step 4



Management &
Troubleshooting

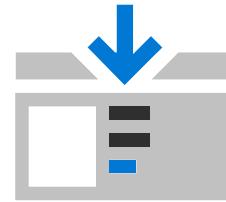
Deployment Step 2 | Deploy Office 365



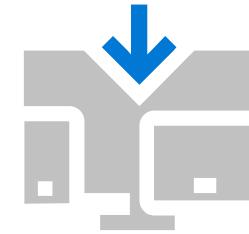
Office deployment



Pre-requisites



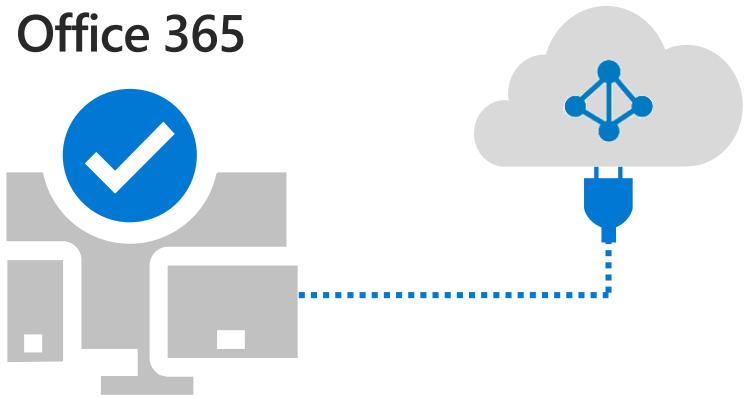
Methods



Device experience

Pre-requisites

Office 365

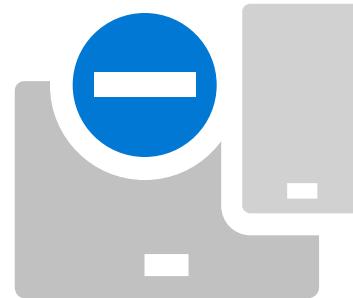


Windows 10 Business activation state

Windows 10 Pro Creators Update

Active Microsoft 365 Business license

Device joined to Azure Active Directory



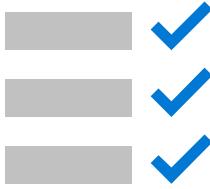
Pre-2016 Office
64-bit Office

Uninstall

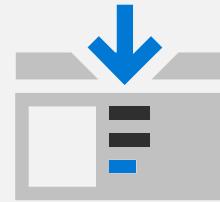
Older versions of Office (pre-2016) unless required

64-bit Office unless required

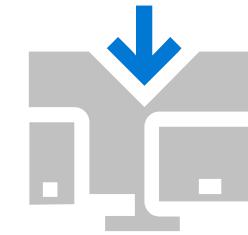
Office deployment



Pre-requisites

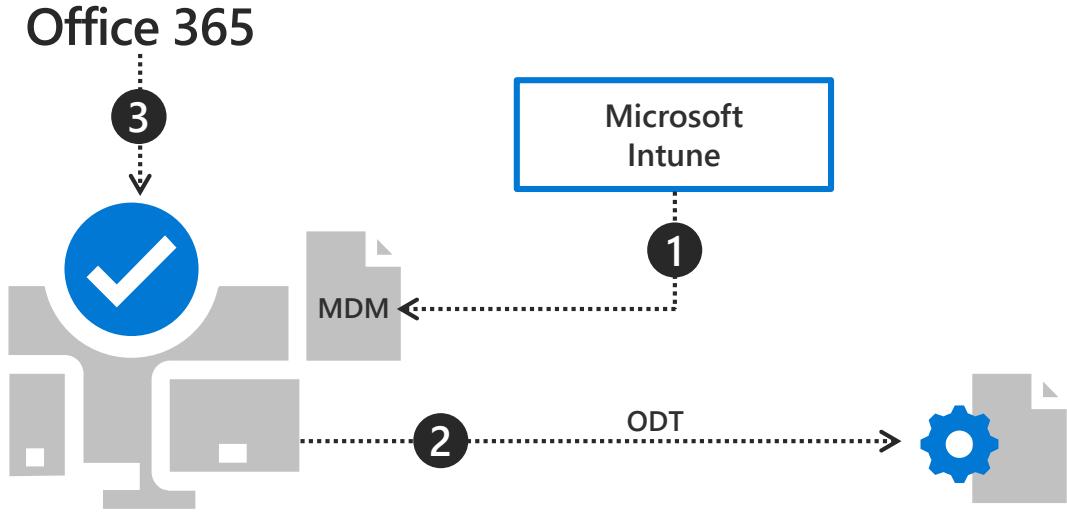


Methods



Device experience

How Office auto-deployment works



```
<?xml version="1.0"?>
<Configuration>
  <Add OfficeClientEdition="32" ForceUpgrade="TRUE" Channel="Current">
    <Product ID="O365BusinessRetail">
      <Language ID="MatchOS"/>
    </Product>
  </Add>
  <Display AcceptEULA="TRUE" Level="None"/>
  <Property Value="0" Name="SharedComputerLicensing"/>
</Configuration>
```

Windows 10 Business

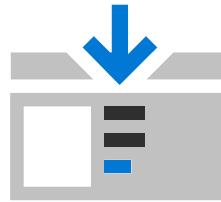
1. Upon activation, an MDM policy is delivered from Intune to the PC.
2. PC invokes Office Deployment Tool with config file.
3. Office Suite package is downloaded and installs silently.

Demo: Office Automatic Deployment

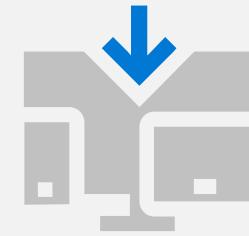
Office deployment



Pre-requisites



Methods



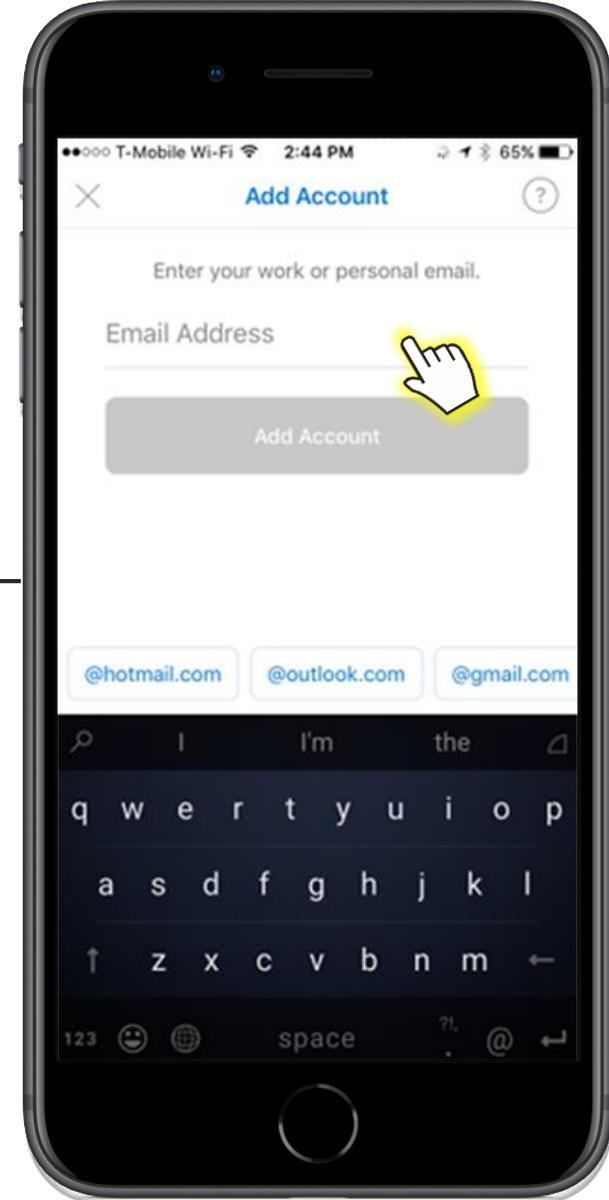
Device experience

User experience on an iOS device:

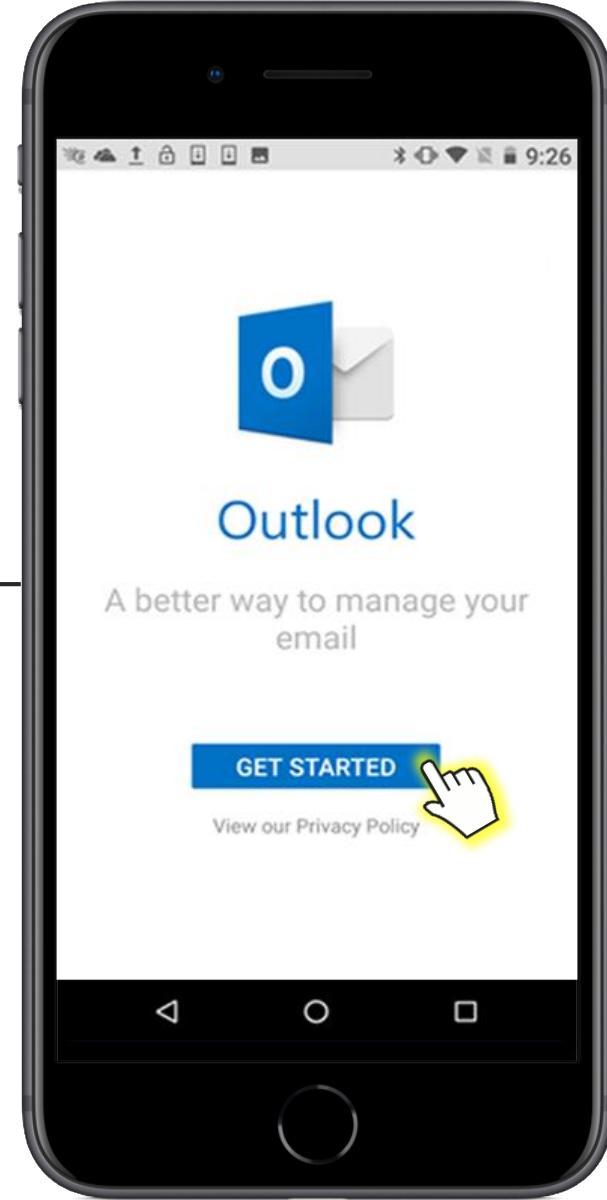
Step 1



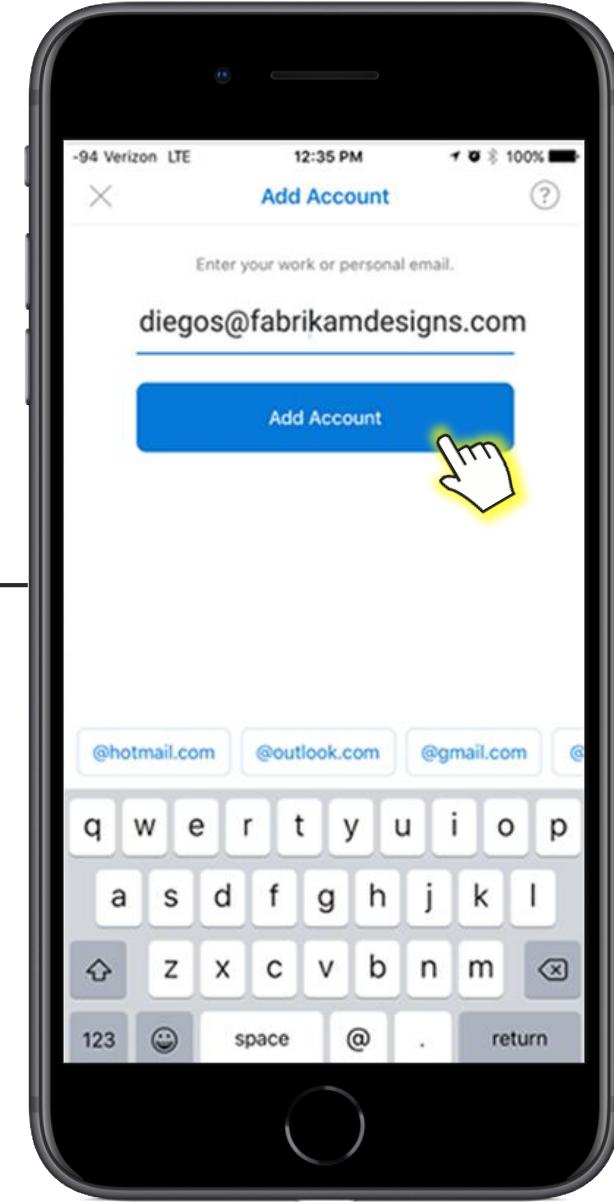
User experience on an iOS device: Step 2



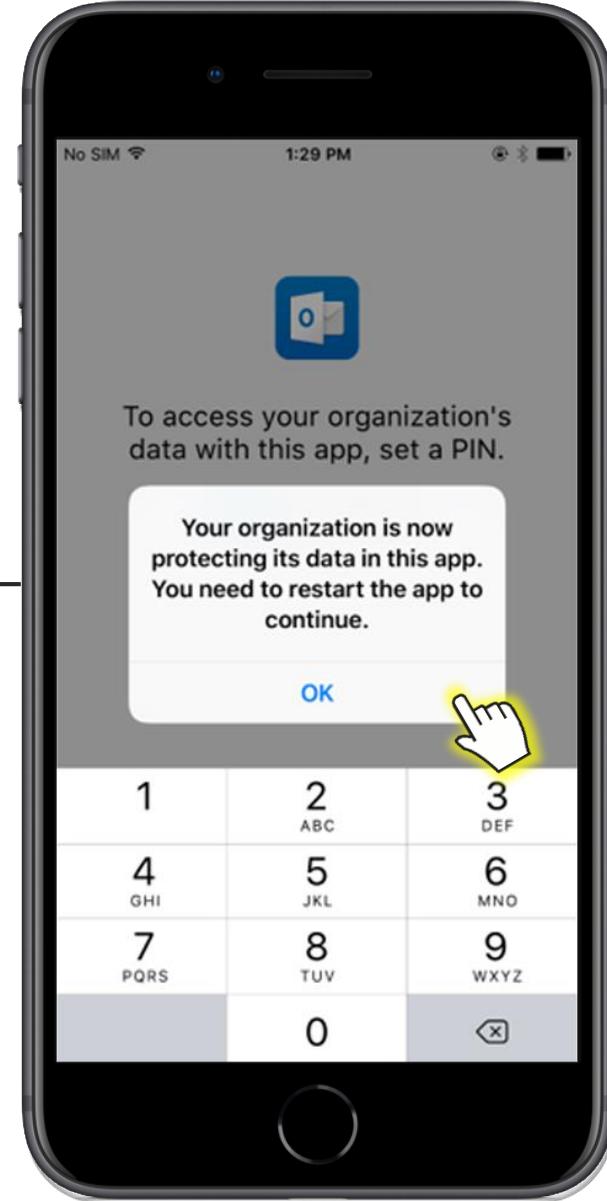
User experience on an iOS device: Step 3



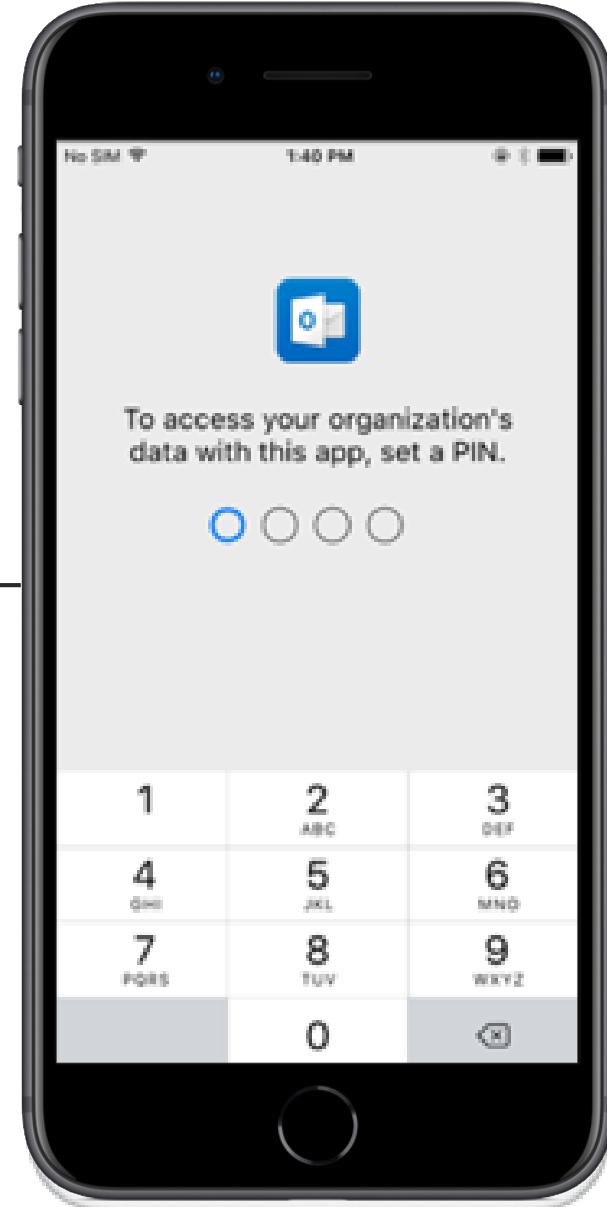
User experience on an iOS device: Step 4



User experience on an iOS device: Step 5



User experience on an iOS device: Step 6

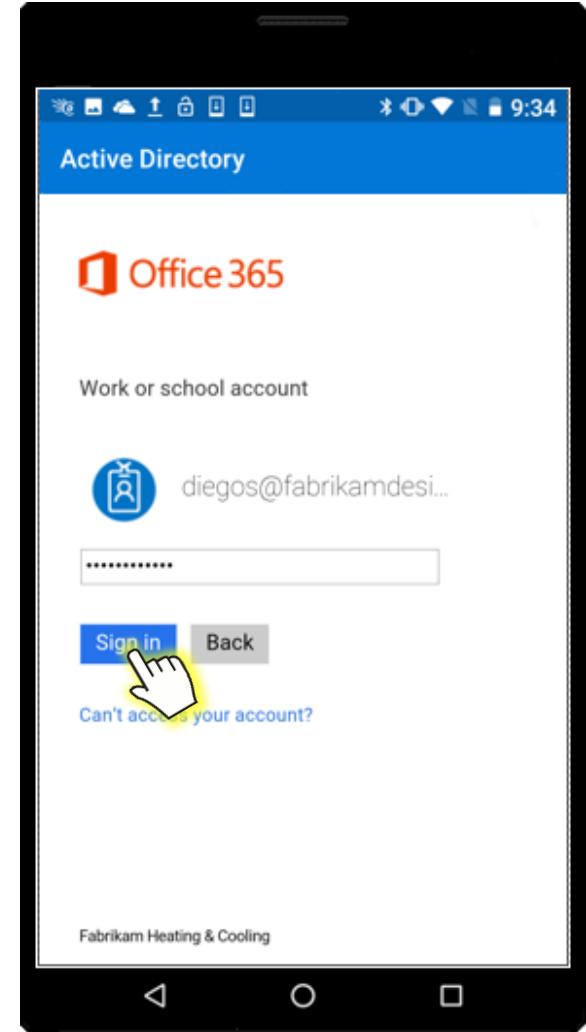
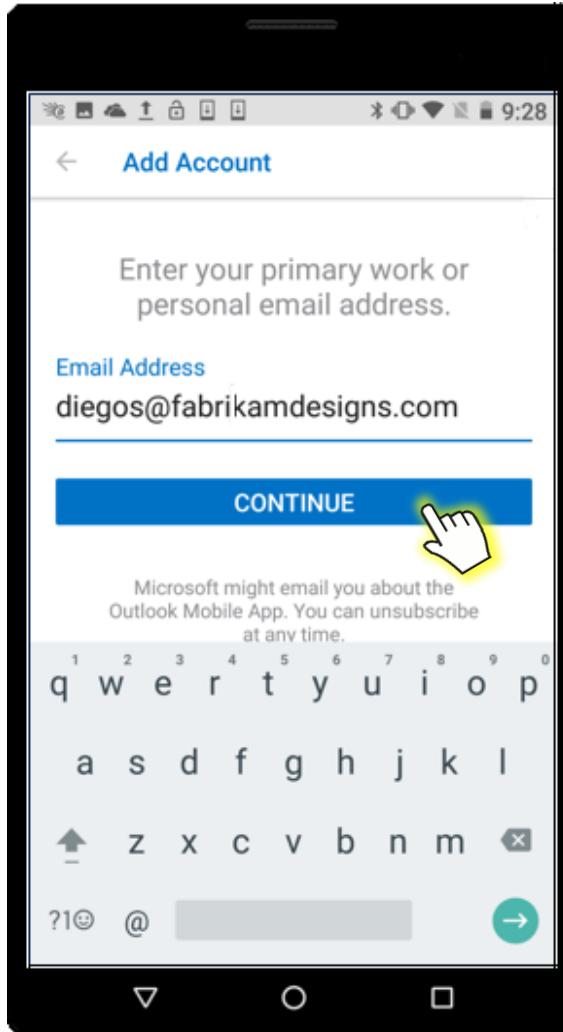
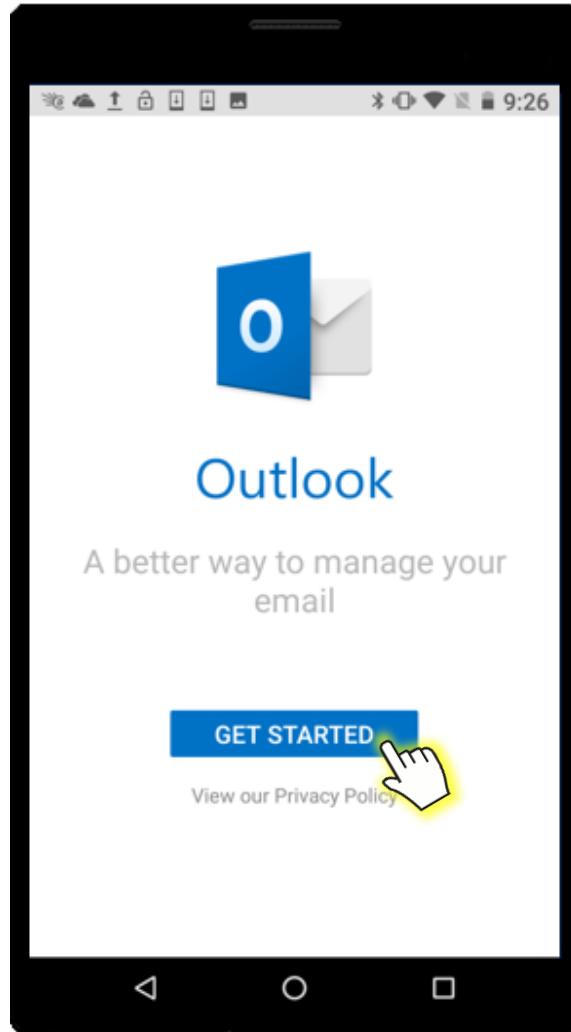


End-user experience: Android device initial setup

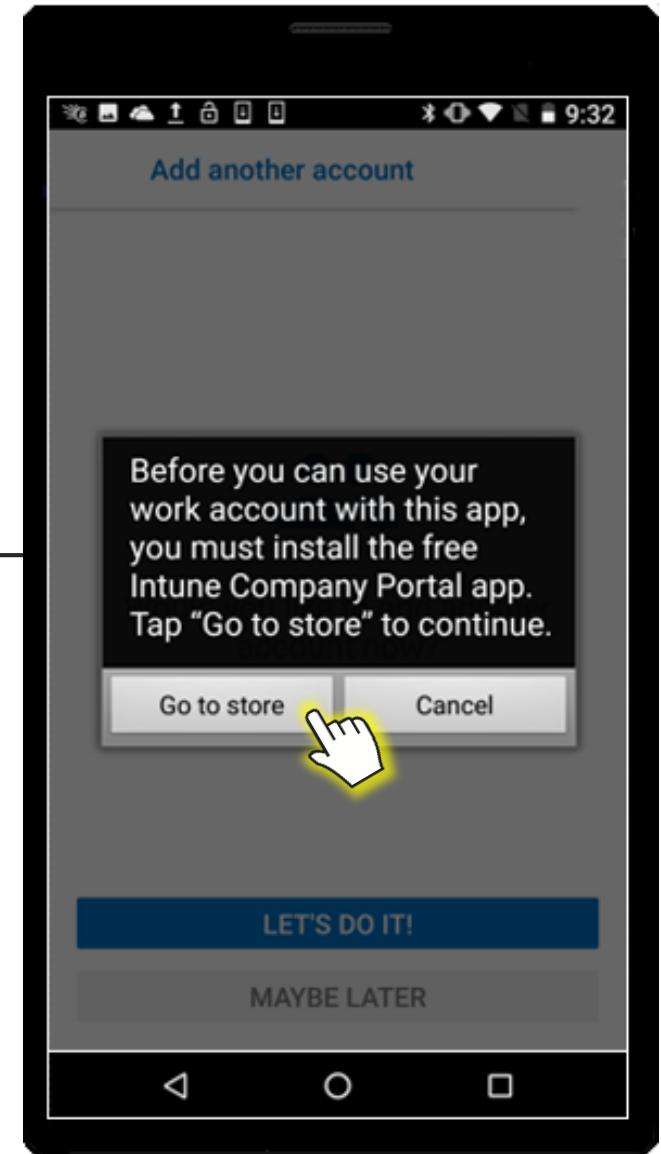
User experience on an Android device: Step 1



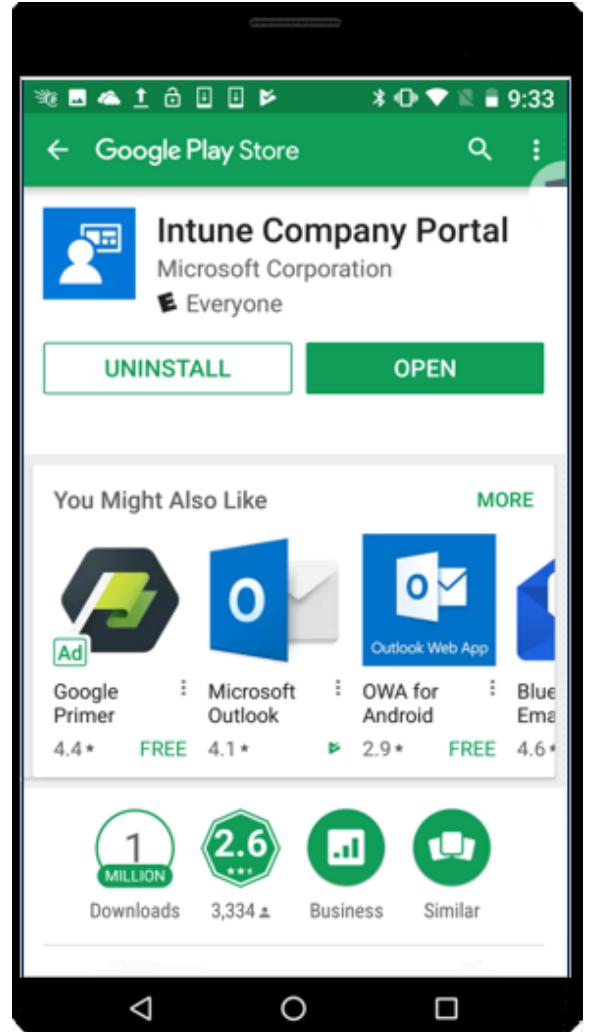
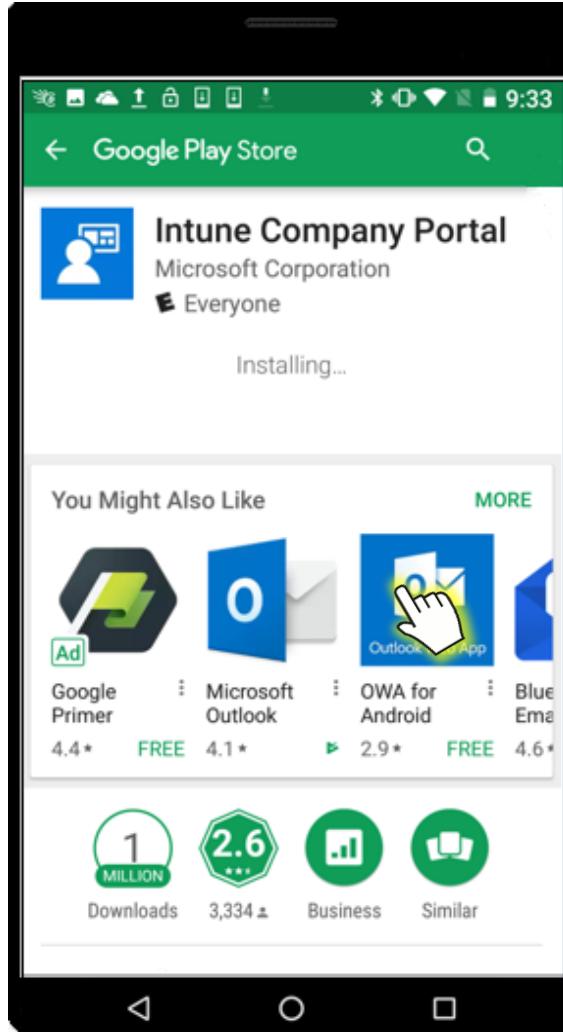
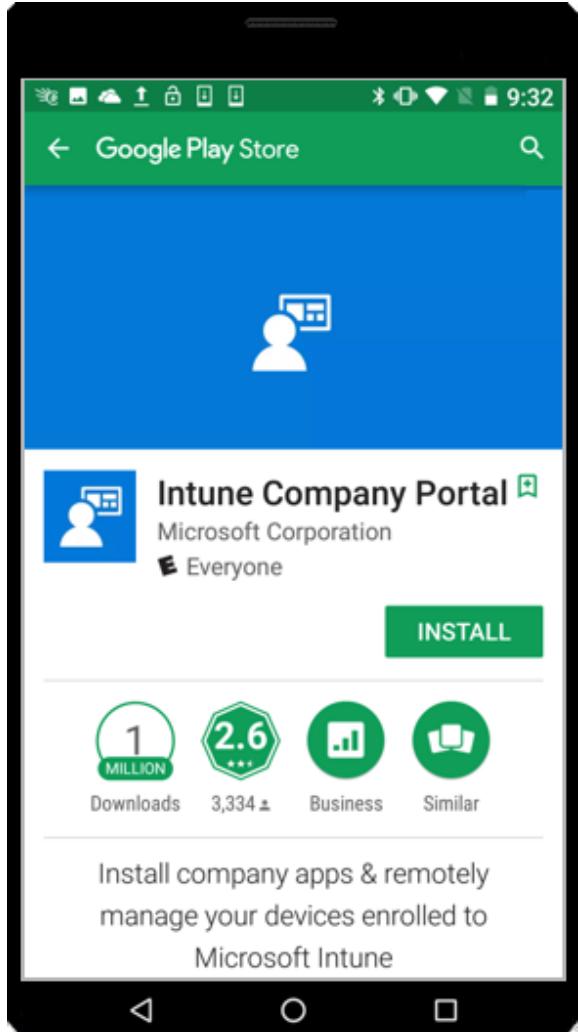
User experience on an Android device: Step 2



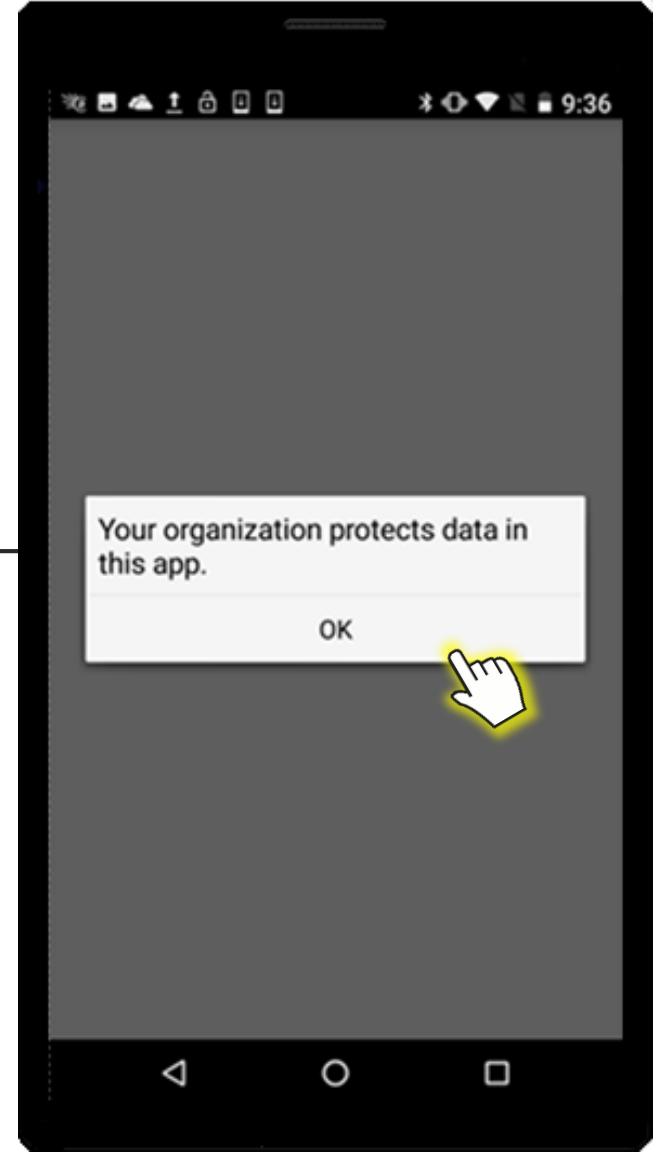
User experience on an Android device: Step 3



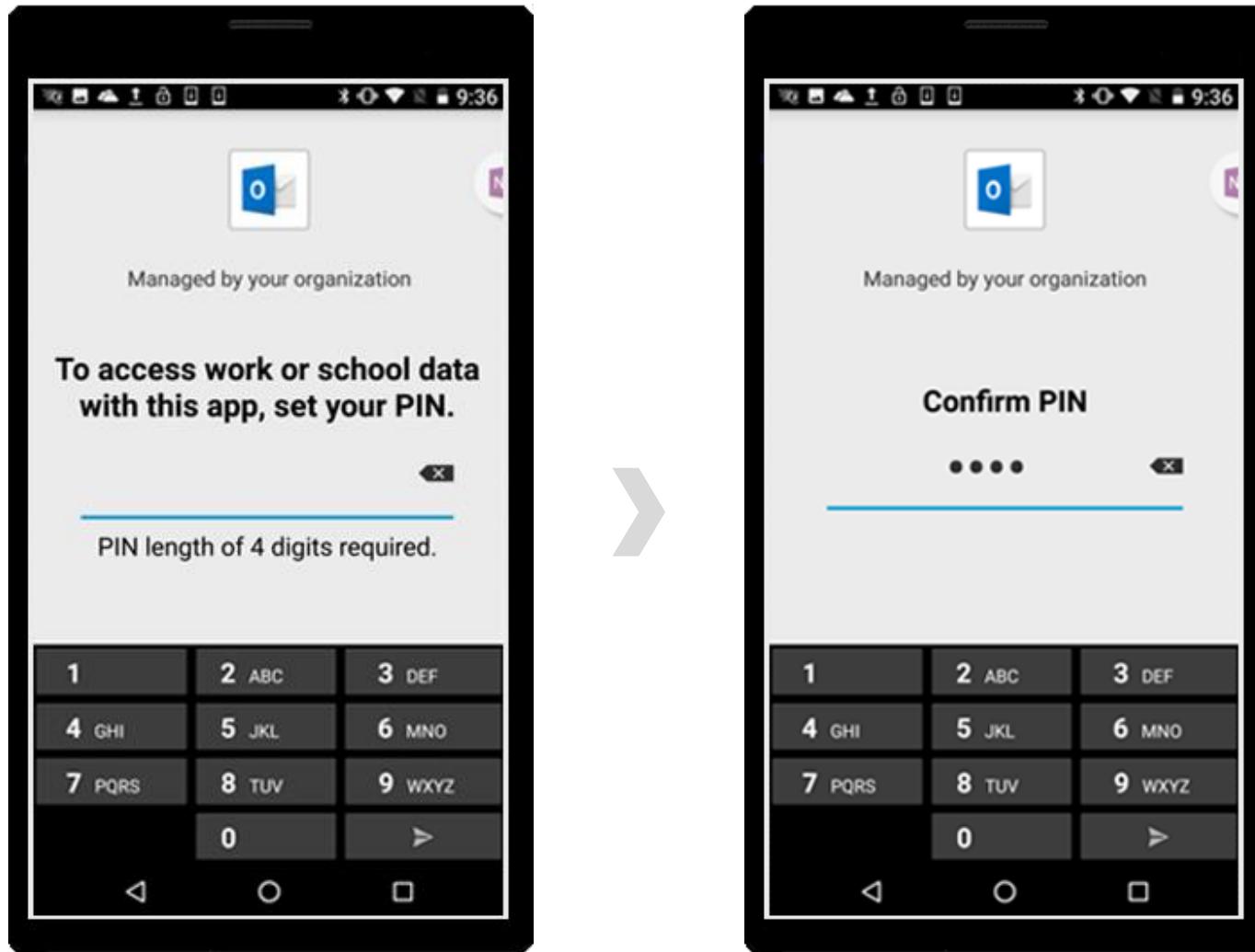
User experience on an Android device: Step 4



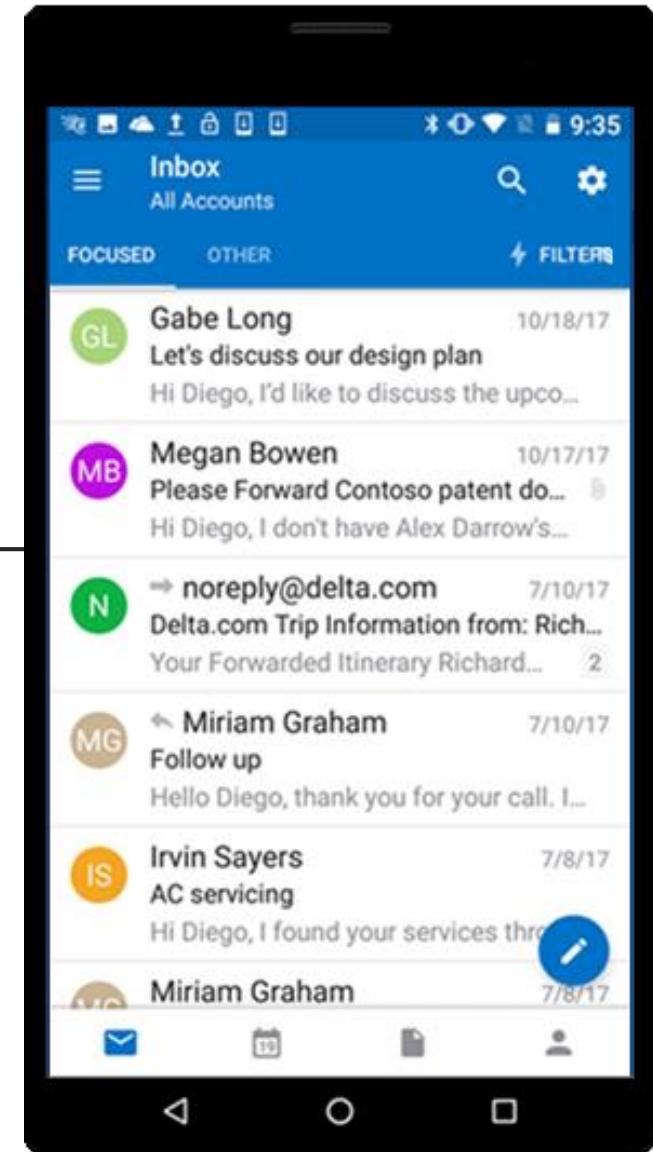
User experience on an Android device: Step 5



User experience on an Android device: Step 6



User experience on an Android device: Step 7



Deployment Step 3 | Deploy & Manage Windows 10 devices

Step 1



Configure users
& policies

Step 2



Deploy Office 365
Workloads & Clients

Step 3



Deploy & manage
Windows 10

Step 4



Management &
Troubleshooting

WINDOWS 10: DEPLOYMENT CHOICES



EASY DEPLOYMENT

Transform new devices so they are ready for productive use

No imaging required: Lower effort and lower cost



UPGRADE

Existing Windows 7 and 8.1 devices migrated to Windows 10

Let Windows do all the work, automatically migrating apps, data, and settings



TRADITIONAL

Image-based wipe-and-reload approach for moving from Windows 7 and 8.1 to Windows 10

Higher effort and cost, but necessary in some scenarios

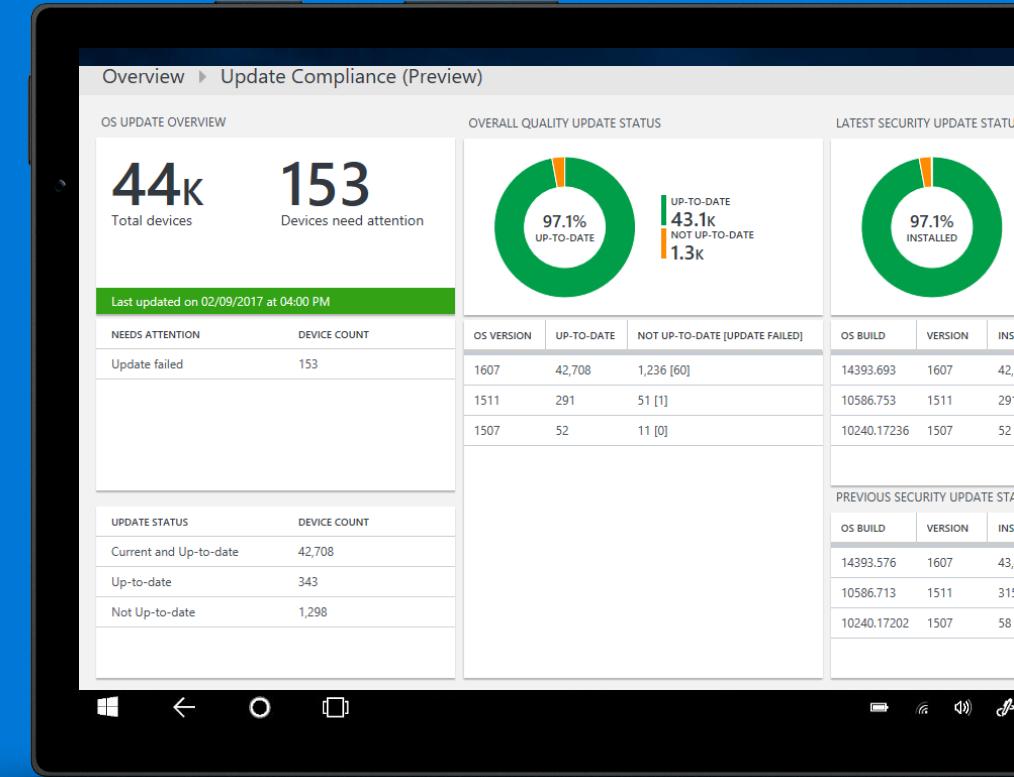
Windows In Place Upgrade

Let Windows do the work:

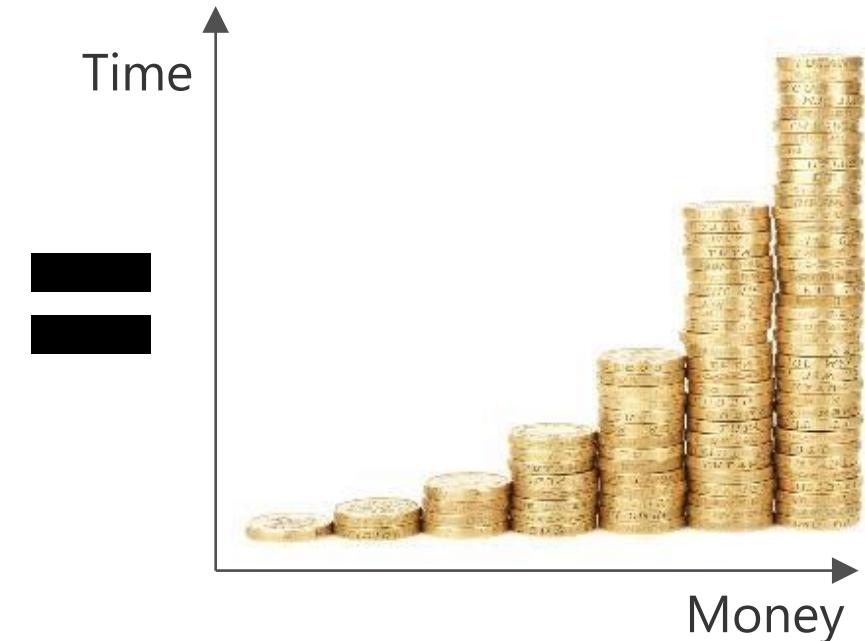
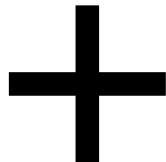
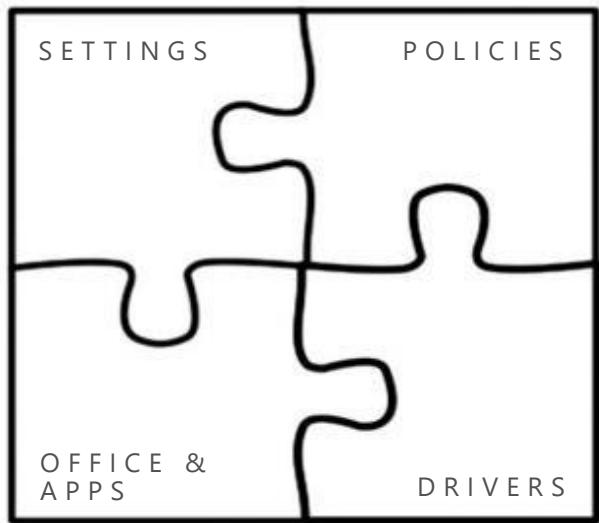
- Recommend for all organizations
- Installs a clean Windows 10 image
- Automatically migrates all existing apps, settings, data, and needed drivers
- Reliable, with bulletproof rollback

Supported by key tools:

- Windows Server Update Services (WSUS)
- System Center Configuration Manager
- Microsoft Deployment Toolkit
- Third-party management tools

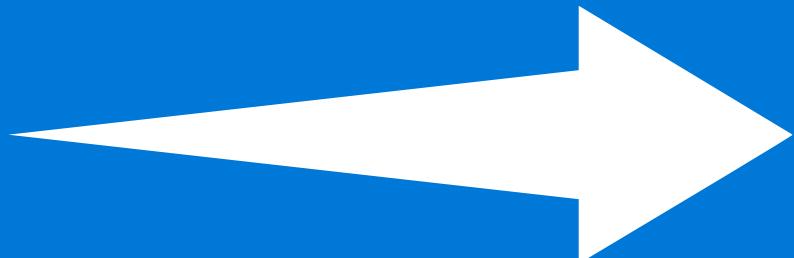
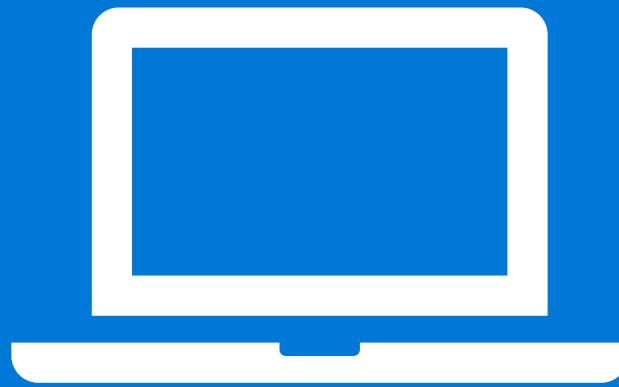


TRADITIONAL DEPLOYMENT: **THE OLD WAY**



1. Build a custom image, gathering everything else that's necessary to deploy
2. Deploy image to a new computer, overwriting what was originally on it

MODERN DEPLOYMENT: **THE NEW WAY**



1. Un-box and turn on
off-the-shelf Windows PC

2. Transform with little or
no user interaction



Device is ready for
productive use

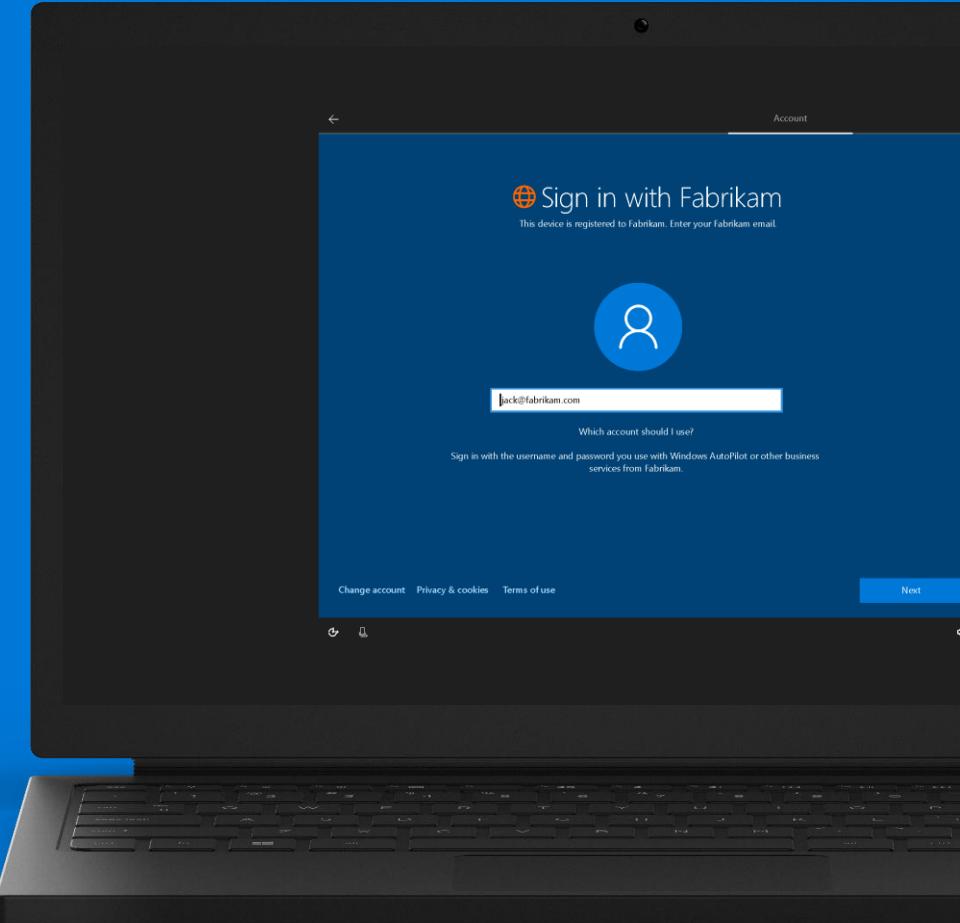
Windows AutoPilot

1. The golden path:

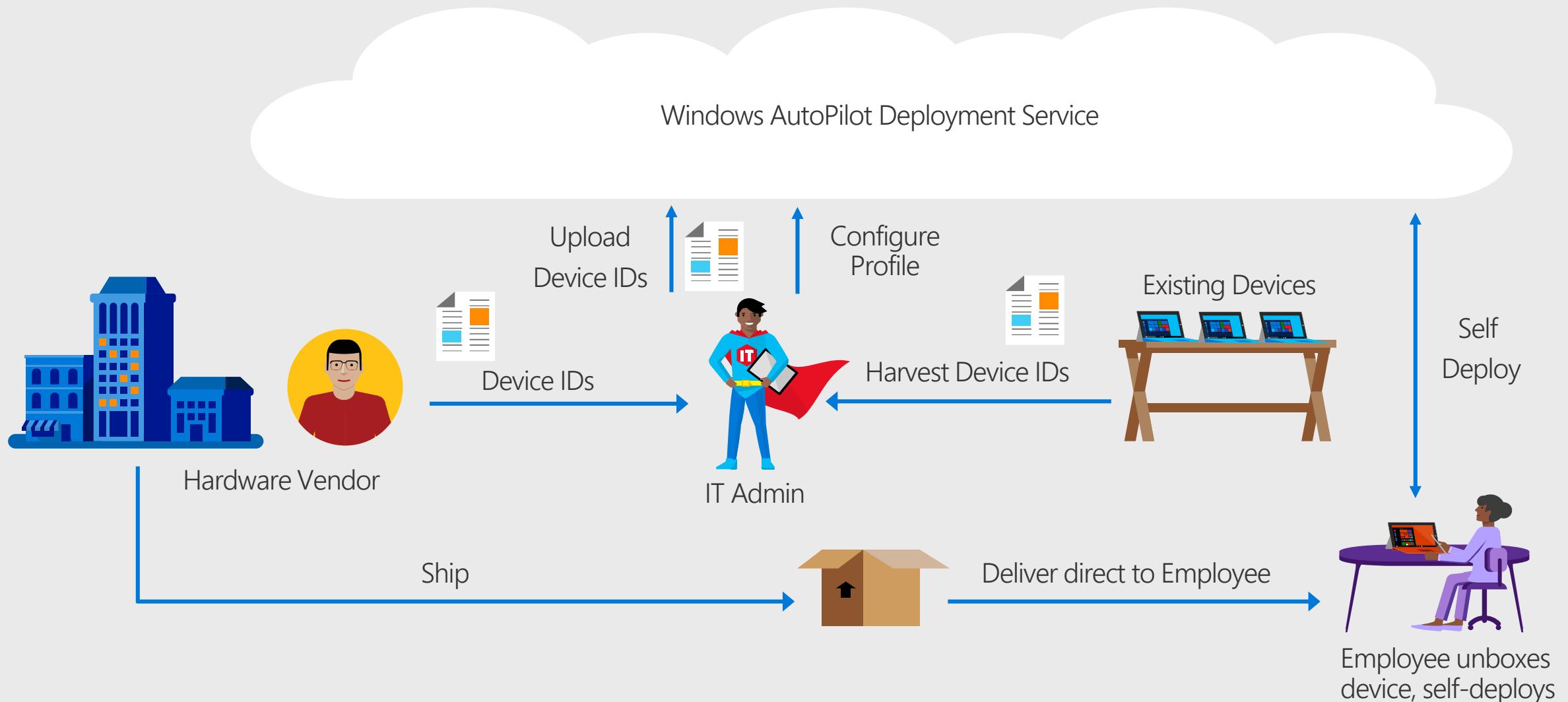
- **No need for IT to touch the devices**
- **Simple process for users**
- **Integration in the supply chain**

Key technologies:

- **Windows AutoPilot deployment service**
- **Azure Active Directory**
- **Microsoft Intune**
- **Office 365 ProPlus**



INTRODUCING THE WINDOWS AUTOPILOT DEPLOYMENT PROGRAM



Windows Configuration Designer

For IT-driven scenarios:

- Bulk device provisioning
- Full configuration prior to users receiving the device
- No cloud requirements
- Still image-free transformation



Windows 10 Automatic Re-Deployment

Simple process to prepare a device for a different purpose:

- Remove all apps, settings, and personal files
- Preserve Azure Active Directory join and MDM enrollment so the device is still managed
- Preserves provisioning packages
- Keeps keyboard, language, wi-fi settings
- Initiated by an admin via a simple **Windows-Control-R** keystroke from logon screen
- Takes 20-30 minutes to complete on typical hardware



*Product sold separately

(Screens simulated, subject to change; some apps sold separately, availability may vary).

Windows 10 Subscription Activation

1. Automatically step up from Windows 10 Pro to Windows 10 Enterprise.

Leverage Azure Active Directory to assign Windows 10 Enterprise E3 or E5 licenses to users. When they log on, the device will automatically step up from Windows 10 Pro to Windows 10 Enterprise, activating all the subscription capabilities automatically.

2. Eliminate the need for imaging.

Devices can be shipped to users with the original Windows 10 Pro installation. They will automatically step up to Windows 10 Enterprise when joining the organization, supporting Windows AutoPilot deployment scenarios.



(Screens simulated, subject to change; some apps sold separately, availability may vary).

Windows Virtual Desktop

The best virtual desktop experience,
delivered on Azure

-  The only multi-user Windows 10 experience
-  Optimized for Office 365 ProPlus
-  Deploy and scale in minutes



Desktop Upgrade Readiness Process

Helping your organization to deploy and consume Windows 10 and Office 365 Pro Plus updates



Inventory

CUSTOMER

Inventory applications and group apps based on business need:

- Retire
- Keep
- Modernize

Desktop Analytics service will provide insights and intelligence to make more informed decisions about the update readiness of your Windows and Office clients



Validate

CUSTOMER

Ready for Windows

- Research compatibility and support statements of 3rd Party Software Vendor applications

Readiness Toolkit for Office

- Assess application compatibility for Office 365 ProPlus

Windows Insider Program for Business

- Test applications against pre-release versions of Windows



Remediate

MICROSOFT

New! Desktop App Assure

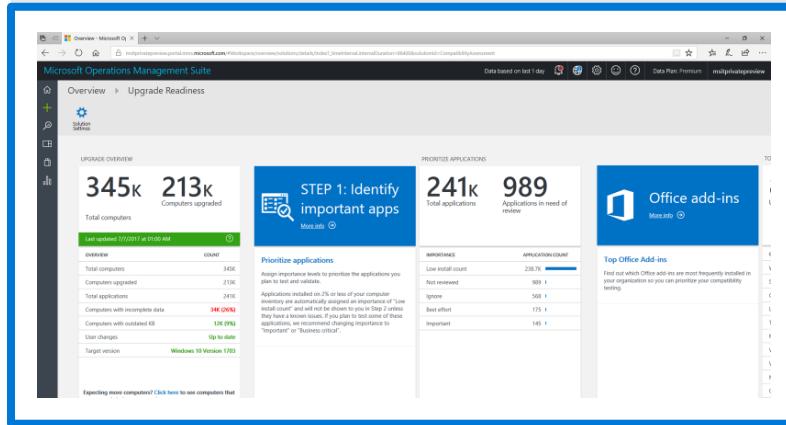
- Submit request for assistance at aka.ms/DesktopAppAssureRequest
- A FastTrack specialist will connect with you to discuss your application needs and help you remediate compatibility issues
- Secure Windows 10 support statements for 3rd party software

Windows Analytics

A suite of tools reduce deployment and support costs



Upgrade readiness

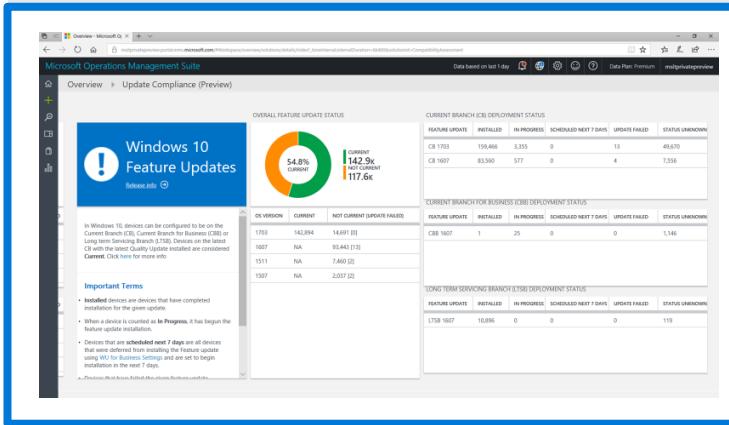


The screenshot shows the Microsoft Operations Management Suite Upgrade Readiness dashboard. It displays key statistics: 345k total computers, 213k upgraded computers, and 241k total applications with 989 needing review. A prominent section titled "STEP 1: Identify important apps" provides a detailed list of application compatibility issues, including "Top Office Add-ins" and "Important Terms".

Plan upgrades by identifying devices that are ready and identify and resolve top app/driver compat blockers



Update compliance

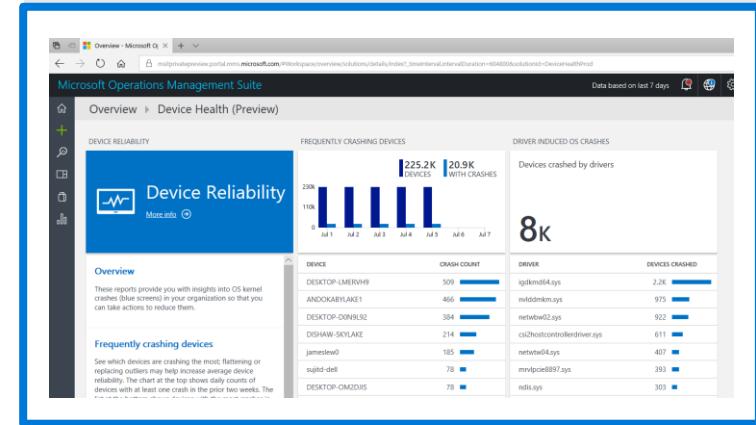


The screenshot shows the Microsoft Operations Management Suite Update Compliance dashboard. It features a "Windows 10 Feature Updates" summary with a progress bar at 54.8% and a pie chart showing 142.9k updates installed. Below this are sections for "CURRENT BRANCH (CB) DEPLOYMENT STATUS" and "LONG TERM SERVICING BRANCH (LTSB) DEPLOYMENT STATUS", each with tables of deployment metrics.

Ensure update and antimalware compliance with timely reports for all your devices (even those on the road)



Device health



The screenshot shows the Microsoft Operations Management Suite Device Health dashboard. It includes sections for "DEVICE RELIABILITY" (with a chart showing 225k devices), "FREQUENTLY CRASHING DEVICES" (listing 110k devices with 8k crashes), and "DRIVER INDUCED CS CRASHES" (listing drivers like gddm0.sys and netwdriver.sys with their crash counts).

Reduce support costs by proactively identifying and remediating top end-user impacting issues

Watch for additional analytics capabilities currently in development.

CompatibilityAssessment(wademo)
wademo[Refresh](#) [Solution Settings](#) [Analytics](#) [Solution Settings](#)

Last 24 hours

STEP 3: Deploy

[More info](#)

Deploy Eligible Computers

Now that you've resolved application and driver issues, you're ready to start upgrading computers to Microsoft Windows.

Select the list of computers that are ready to upgrade and export it to your software distribution solution.

Computer Groups

Use the OMS Computer Groups feature to organize your computers according to business area, geographic location, discipline, or any other factors you find relevant.

DEPLOY ELIGIBLE COMPUTERS



Review in progress
1.7K
Ready to upgrade
297
Won't upgrade
1

UPGRADE DECISION	COMPUTER COUNT
Review in progress	1.7K
Won't upgrade	1
Ready to upgrade	297

[Export computers](#)

DEPLOY COMPUTERS BY GROUP

3

Computer Groups

GROUP NAME	COMPUTER COUNT
Win 10 Computers	2K
Dell Devices	826
Win 7 Computers	115

[Export computers](#)

STEP 4: Monitor

[More info](#)

Update progress

Monitor the progress as you upgrade your computers to the Target OS Version. For computers that have attempted to upgrade and failed, we have provided the error details wherever possible.

Driver Issues

We've identified issues with drivers or devices on your upgraded computers and suggest ways to resolve these issues when possible.

Feedback

Review the feedback submitted by your employees to learn what they are saying about their experience after their computer was upgraded.

Windows Analytics

Desktop Analytics

PREVIEW



Home

Last updated: 9/18/2018 1:00 AM



MANAGE

[Deployment plans](#)[Assets](#)

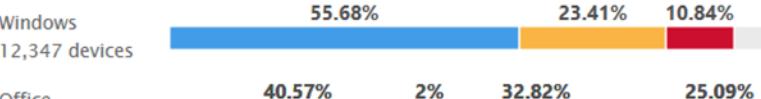
MONITOR

[Security updates](#)[Feature updates](#)

GLOBAL SETTINGS

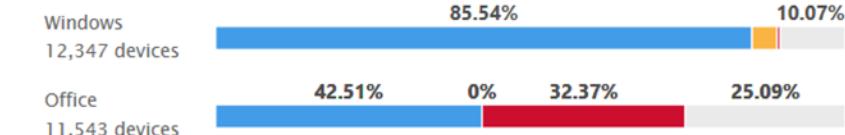
[Global pilot](#)[Connected services](#)

Security updates



● Latest ● Latest-1 ● Older ● Not measured

Feature updates



● In service ● Near end of service ● End of service ● Not measured

Assets

Devices

12.3 K

Apps

1.5 K

Office apps

27

Office Add-ins

213

De

Coming soon: Desktop Analytics

EU Update

Sep 21, 2018

Windows 10, version 1803;Office...

0%



System Center Configuration Manager (Connected to PWI - This is a Magical Mystery CAS) (Evaluation, 171 days left)

Folder Tools

Search Close

All Objects Saved Searches Search Settings Save Current Search Save Current Search As Close Create Phased Deployment Scope Options Active Search US East Sales Deployment

Software Library Overview Application Management Software Updates Operating Systems Windows 10 Servicing Microsoft 365 Servicing Deployment Plans US East Sales Deployment Connection Health Office 365 Client Management Scripts

Software Library Overview Application Management Software Updates Operating Systems Windows 10 Servicing Microsoft 365 Servicing Deployment Plans US East Sales Deployment Connection Health Office 365 Client Management Scripts

US East Sales Deployment

Pilot status

Readiness assessment for devices in configured pilot.

Application Deploy

Status	Count
Blocked	2
Requires remediation	1
Ready	5

■ Blocked
■ Requires remediation
■ Ready

Production status

Readiness assessment for devices in production.

Application Deploy

Status	Count
Blocked	8
Requires remediation	9
Ready	20

■ Blocked
■ Requires remediation
■ Ready

Upgrade deployment progress for devices in configured pilot.

Category	Value
Not started	0
In progress	8
Needs attention	1
Completed	3
Total	11

■ Not started
■ In progress
■ Needs attention
■ Completed

Upgrade deployment progress for devices in production.

Category	Value
Not started	5
In progress	78
Needs attention	24
Completed	177
Total	177

■ Not started
■ In progress
■ Needs attention
■ Completed

Introducing Desktop App Assure

A new service from Microsoft FastTrack

Enabling your shift to a modern desktop

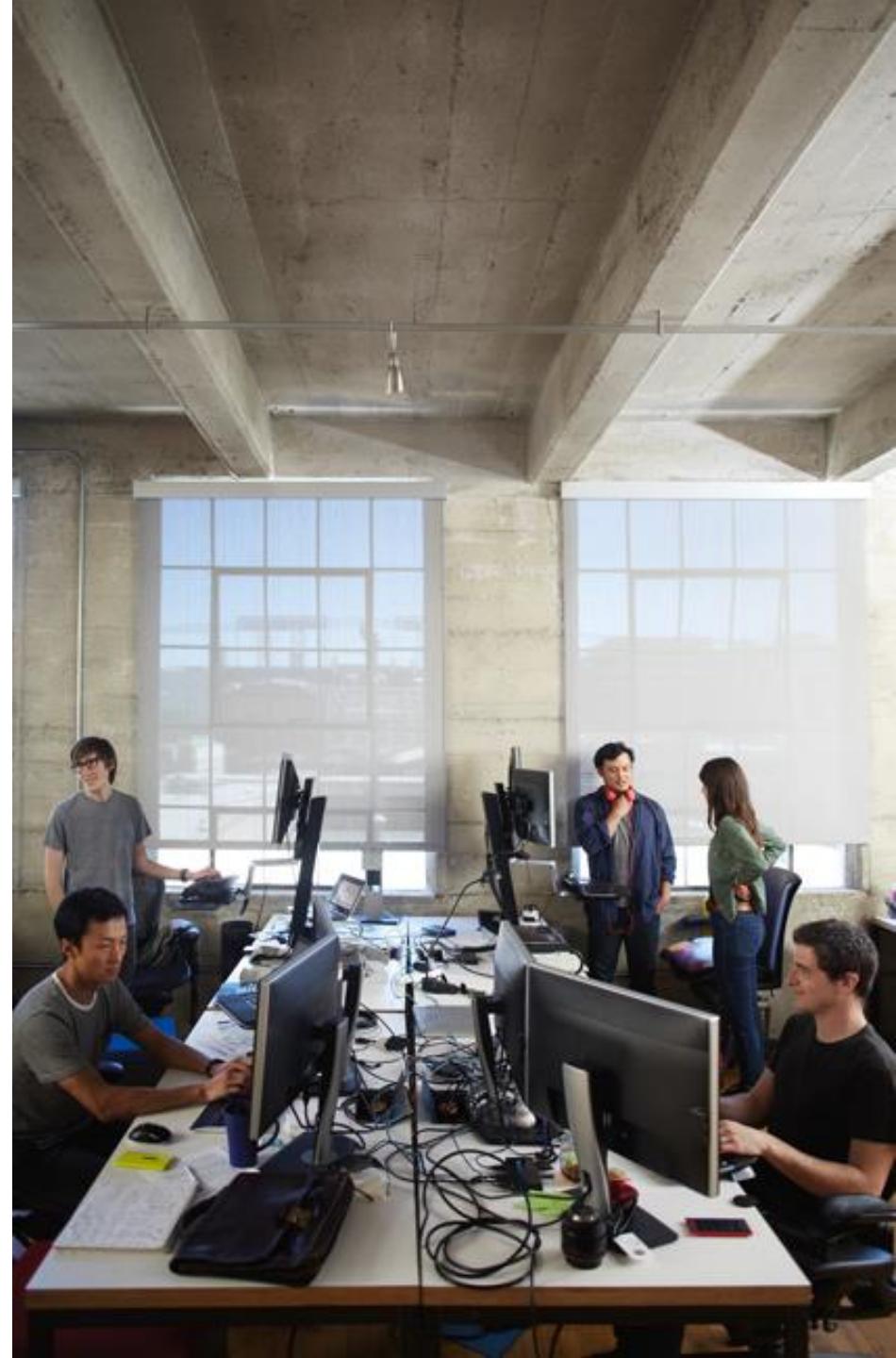
Delivering application compatibility assistance

Including customer, ISV, and Microsoft-developed apps

Helping you stay up-to-date with confidence

- ✓ *Included with your eligible subscription*
- ✓ *Preview started October 1 – North America, English only*
- ✓ *Global language support expected February 1, 2019*

[Visit aka.ms/DesktopAppAssure to learn more](http://aka.ms/DesktopAppAssure)



Windows as a Service

Building, deploying, and servicing Windows

Building

Continual, ongoing development

Deliver new features twice per year

In the open, to enable and encourage feedback



Deploying

Stay current with simple, automated update process

Unmatched application compatibility

Flexible timelines, methods, tools



Servicing

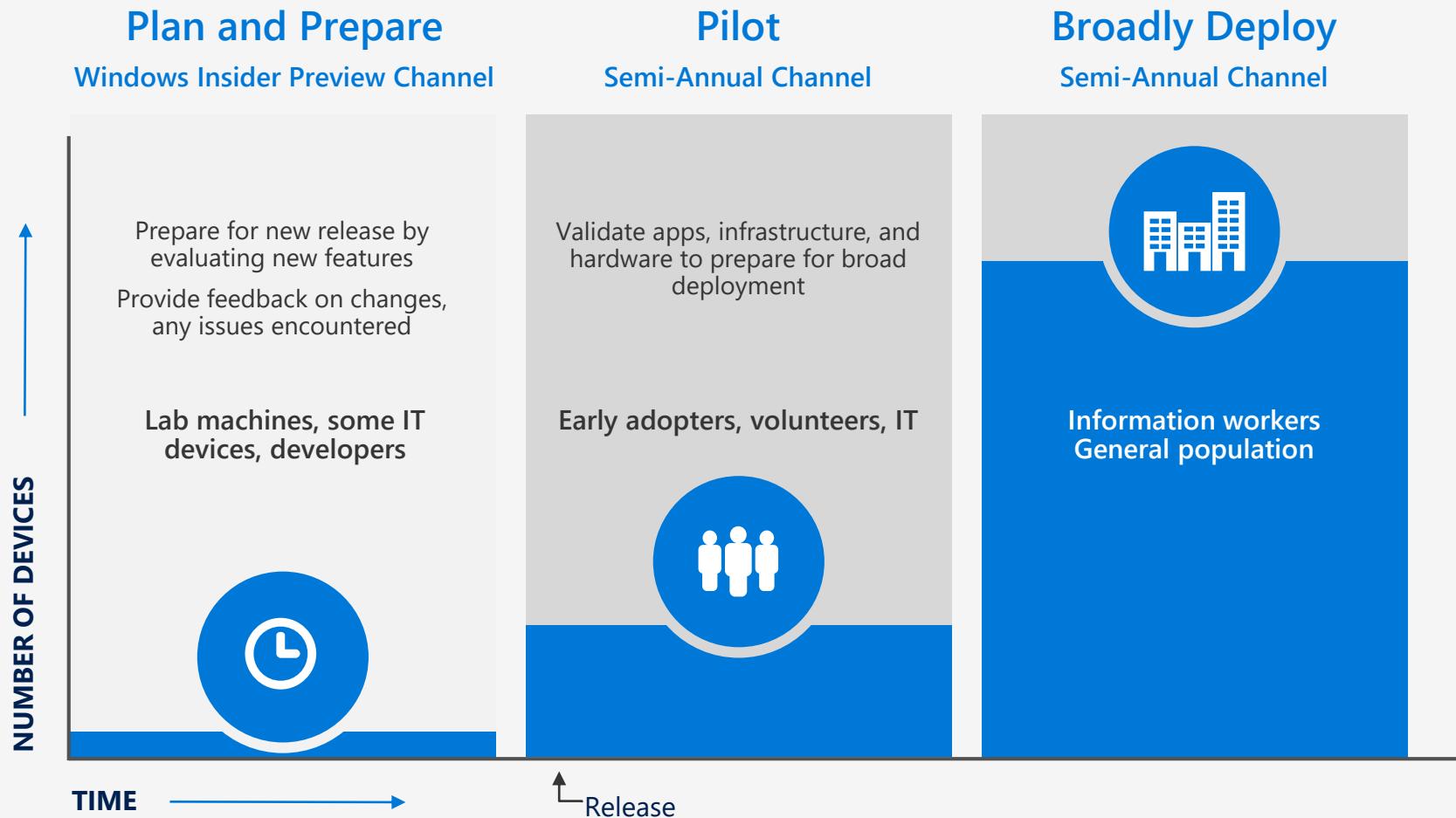
Simplified process, to ensure consistency, stability and reliability

Delivered using cumulative updates

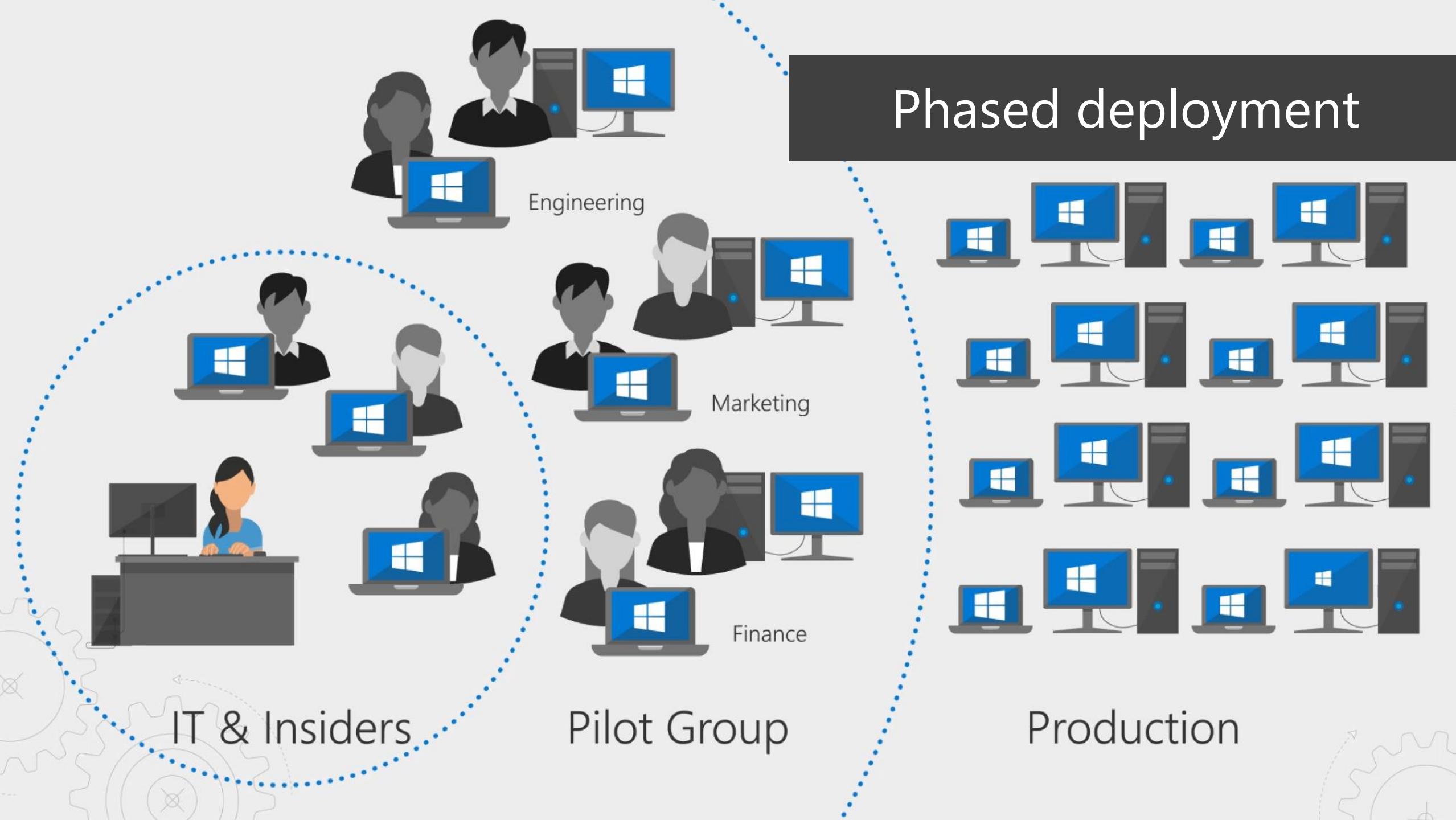
Eliminate platform fragmentation for all Windows-based devices

Windows as a Service

Moving from project to process



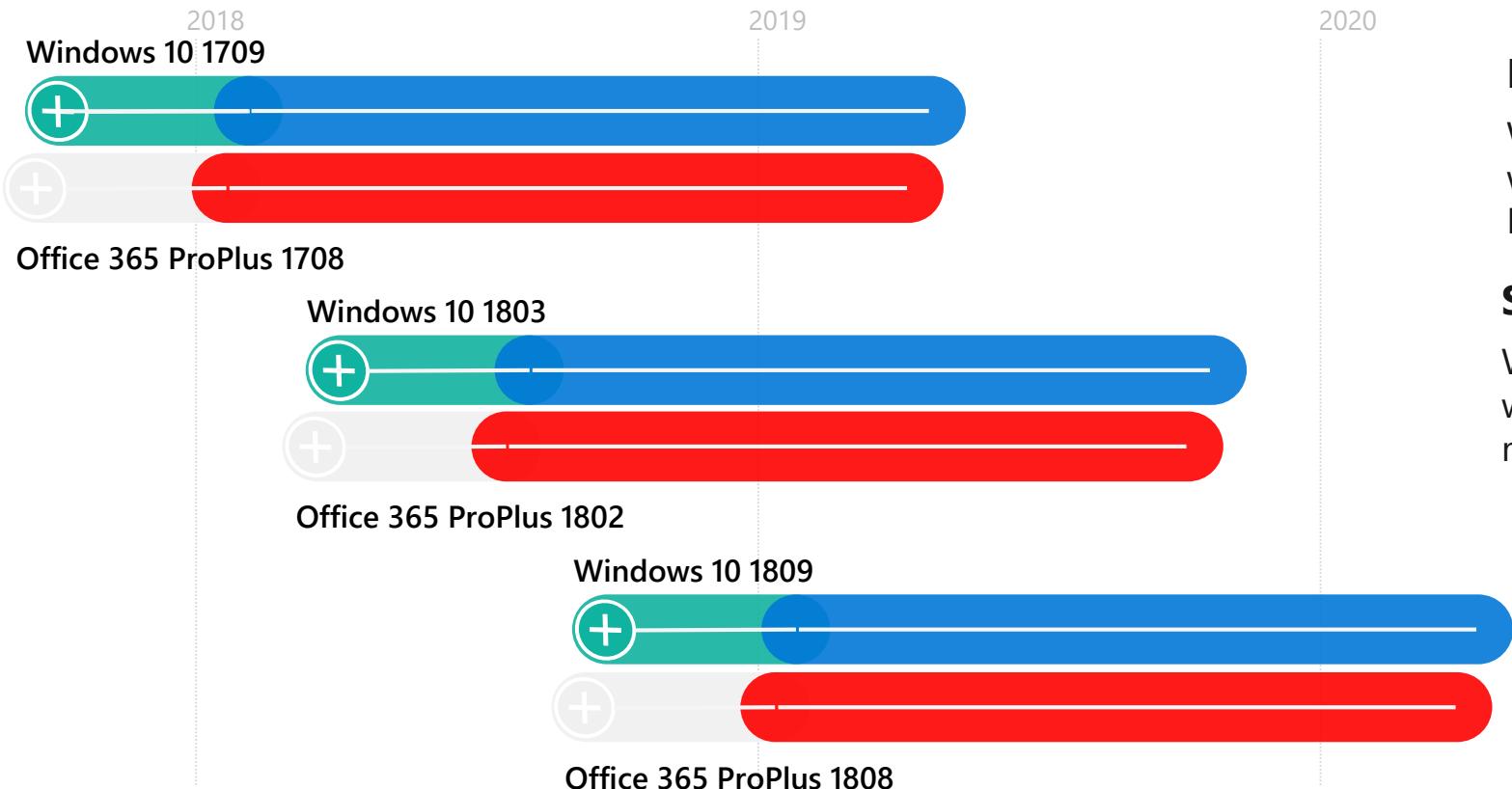
Phased deployment



Aligning Servicing of Windows 10 & Office 365 ProPlus

One servicing model for client updates means:

- New functionality and improvements (new features, non-security updates, & security updates) are released regularly
- Enterprise organizations can test and validate releases before adopting them



Release schedules are aligned

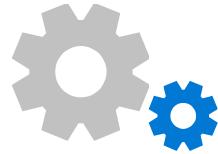
Windows 10 and Office 365 ProPlus will release twice per year, targeting March and September (read [blog](#))

Servicing timelines are identical

Windows 10 and Office 365 ProPlus will be serviced and supported for 18 months from the date of release

Deployment Step 4 | Management & Troubleshooting

Step 1



Configure users
& policies

Step 2



Deploy Office 365
Workloads & Clients

Step 3



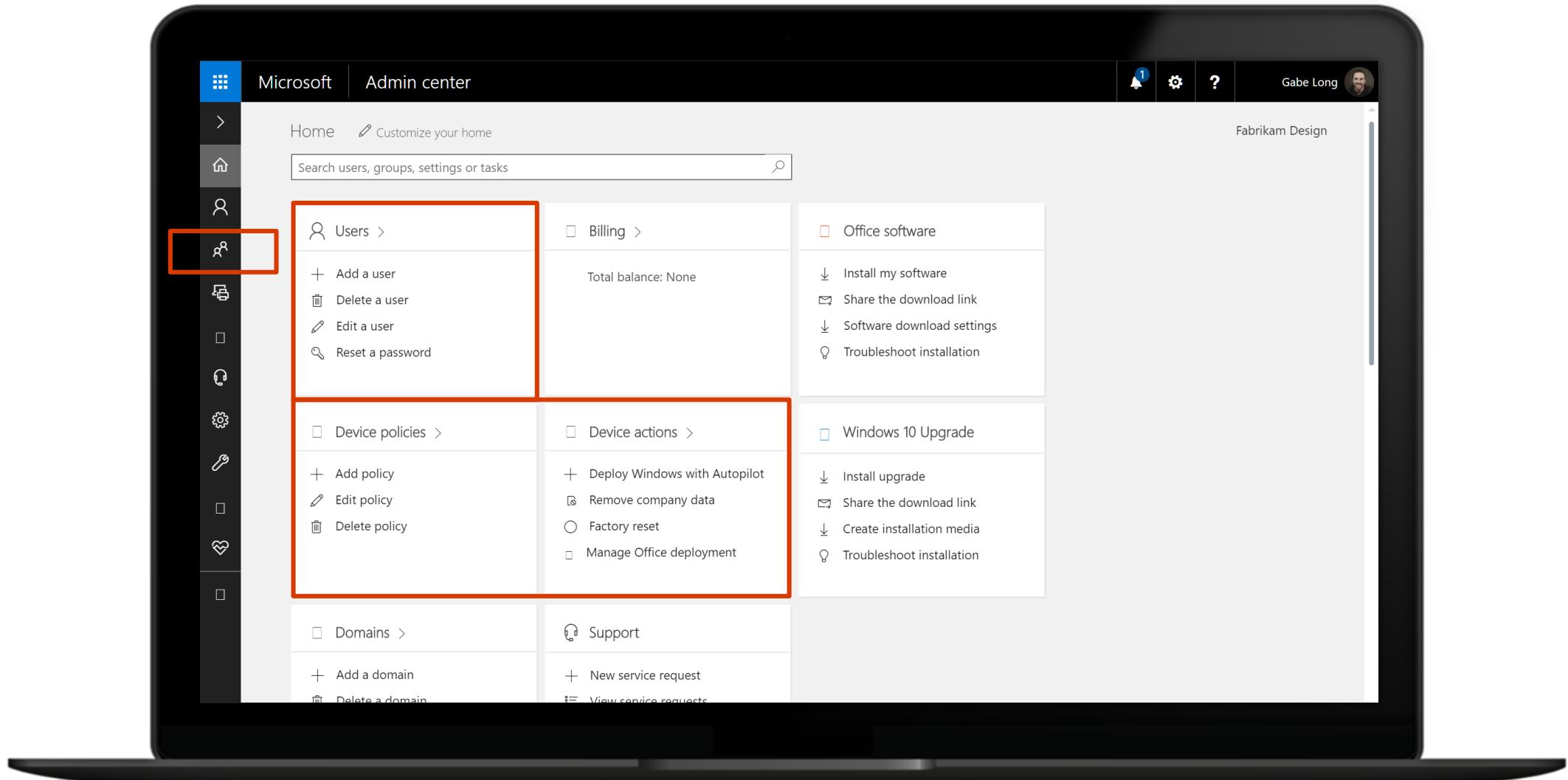
Deploy & manage
Windows 10

Step 4



Management &
Troubleshooting

Management in Microsoft 365 Business



Demo: M365 Admin Center

Resources

- [M365 Partner Resources](#)
- [Microsoft Training Center](#)
- [M365 Admin Center](#)
- [Microsoft 365 Business documentation and resources](#)
- [Microsoft 365 Enterprise documentation and resources](#)
- [Modern Desktop Deployment Center](#)
- [Microsoft Products & Services Documentation](#)



Thank you