Homelessness is a persistent problem in Chicago.

Although plenty of efforts are being made by Chicago's Department of Family and Support Services (DFSS) and several other non-profits, there are still thousands of individuals and families every year experience financial and other emergencies and lose their housing. So we want to design a solution which can predict and identify Chicago residents at risk of becoming homeless and target them for preventative interventions that connect them with available social services.

After doing more in-depth research, we found that post-homeless still has a comparatively high risk at going back to the homeless situation again. So in this project, we are trying to think about how might we help post-homeless who have already got supportive and permanent housing to stabilize and prevent them from bouncing back to homeless status again?

Right now it's hard for case managers to track people after they left shelters, and other services providers find it difficult to reach out to targeted audiences. for post-homeless, they may not stabilize immediately after they left the homeless status and lots of factors may cause them to become homeless again without knowing how to manage them appropriately. So we want to assist case managers to connect existing resources better with post-homeless in need to help them gain the capabilities to stabilize sooner and better.