

Sophie Charlwood

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Personal Profile

As a diligent and highly self-motivated individual I am eager to build and develop my skills as I progress through my career. Working at Microsoft has given me the opportunity to experience working with low code and the Power Platform, from my intern year through to where I am currently. Working as a Technical Specialist has allowed me to build technical skills across D365 and the Power Platform and to develop soft skills such as collaboration and demoing techniques. I enjoy helping customers solve their current technological problems by building tailored solutions to fit their business needs.

Experience

Microsoft. Reading

Technical Specialist | September 2021 — Present 2023

- Learnt about D365 Project Operations Lite, D365 Sales and D365 Marketing to a standard where I can deliver demonstrations of the product to customers and respond to technical RFPs and questions.
- Enhancing D365 Finance & Operations with the Power Platform by creating reusable assets for the team.
- Presenting the Power Platform to customers and running ideation sessions.
- Helping organise and run App in a Day sessions to excite customers about the platform.
- Taking part in customer Power Platform hackathons where I helped progress their ideas and solutions.
- Infusing and building Power Platform components into Dynamics 365 demonstrations to show the extensibility of the platform.

Kymira. Reading

Science Intern | July 2020 — September 2021

- Worked on projects involving 3D animation and ECG data analysis.
- Learnt about 3D animation so I could use data collected from IMU sensors to bring the animation to life. Used Blender software to render the animation.
- Used Python to denoise ECG signals collected from worn ECG sensors. Looked into methods to remove low frequency and high frequency noise.
- Worked projects using a fortnightly sprint methodology.

Microsoft. Reading

Technical Specialist Intern | July 2019 — July 2020

- Helped create and demonstrate individualised demonstrations for customers to create CRM pipeline.
- Assisted and lead technical workshops to help customers skill up and introduce them to Microsoft technology. Focussed on App in a Day workshops.
- Created a revision Power App and the resources for it which was used at multiple education events and was packaged up to be used in the future.

References available on request.

Skills

Technology & Certifications

- Microsoft Power Platform
- Dynamics 365 Sales, Marketing, Project Operations Lite
- PL-100, PL-200, PL-900, MB-230, MB-900, MB-220, MB-210, AZ-900
- edX Front End Web Development
- HTML, CSS, JavaScript, React, Node.js
- Python

Soft Skills

- Organisational and time management
- Presenting and demoing
- Problem solving
- Communication and collaboration
- Work well in fast paced environments

Education

The University of Reading, Reading

2017 — 2021

BEng Biomedical Engineering — **First**

The College of Richard Collyer, Horsham

2015 — 2017

A Level: Biology — **A**

A Level: Chemistry — **B**

A Level: Mathematics — **B**

As Level: Physics — **C**

The Priory CofE School, Dorking

2010 — 2015

GCSE: 10A*-B (2A*, 5A, 2B) including
Mathematics, English and Sciences