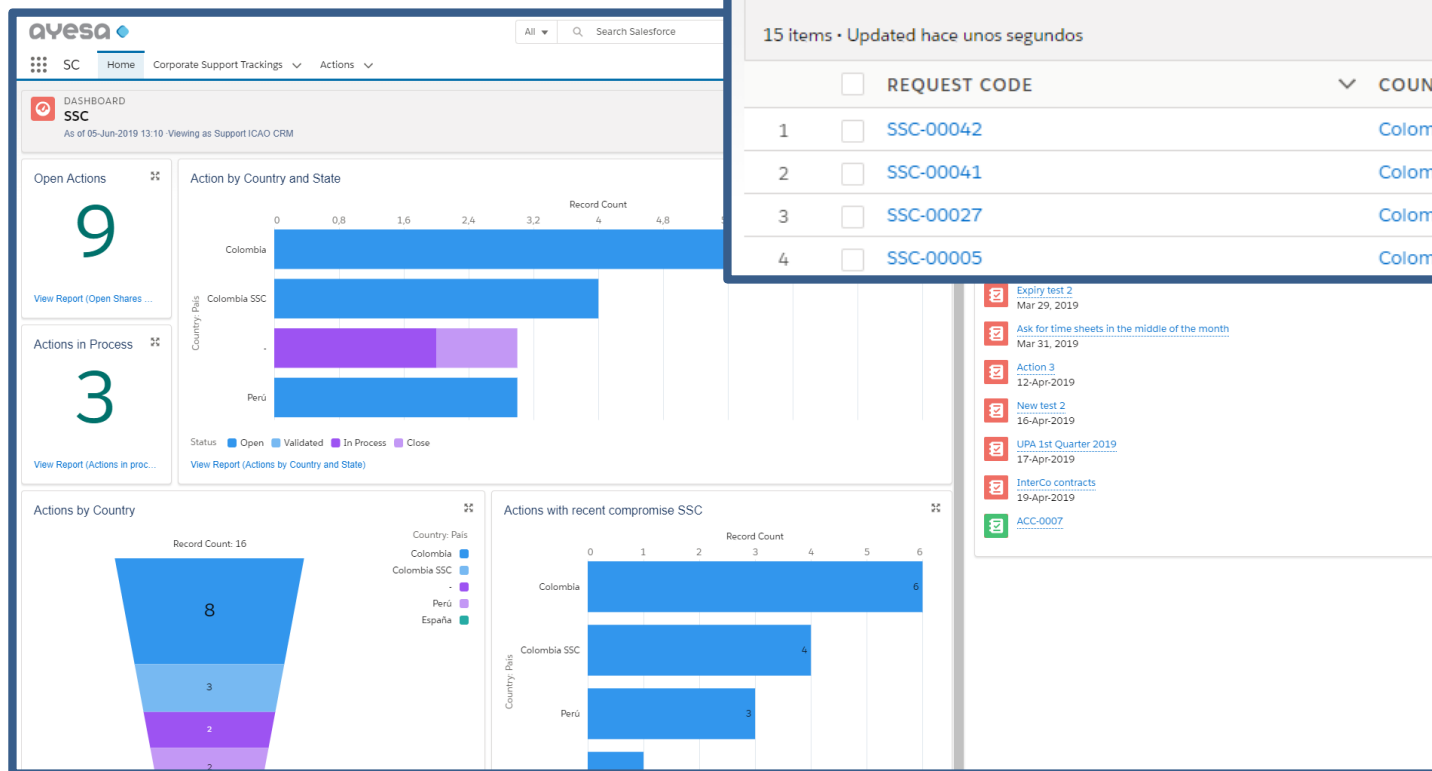




## How to create request?

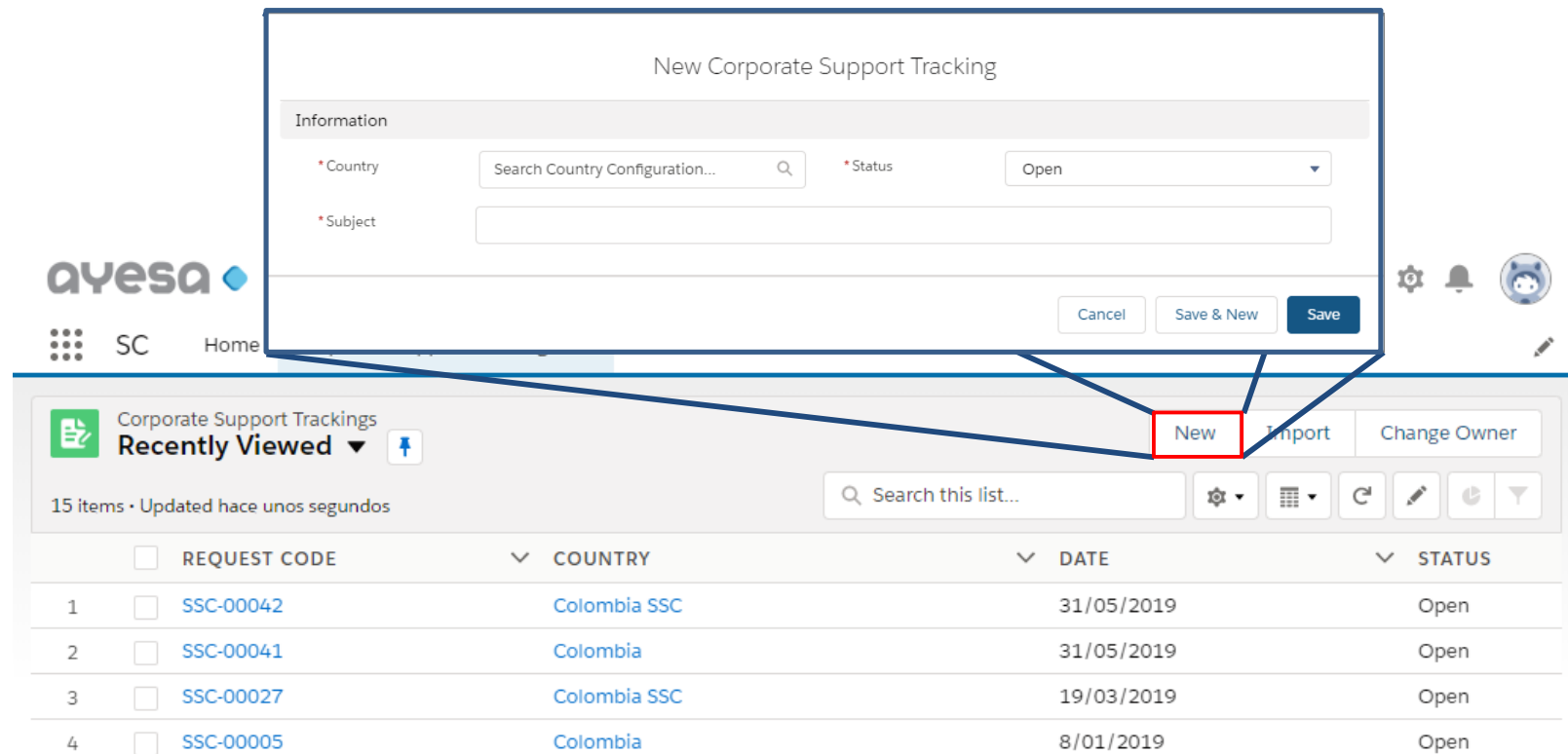
Corporate Tracking Support

## • Main screen



- Creating a Request:

The communication is established through requests.  
An application is a petition directly related to a country.



**New Corporate Support Tracking**

Information

\*Country  \*Status

\*Subject

Cancel Save & New Save

**Corporate Support Trackings**  
Recently Viewed

15 items • Updated hace unos segundos

Search this list...

	REQUEST CODE	COUNTRY	DATE	STATUS
1	<input type="checkbox"/> SSC-00042	Colombia SSC	31/05/2019	Open
2	<input type="checkbox"/> SSC-00041	Colombia	31/05/2019	Open
3	<input type="checkbox"/> SSC-00027	Colombia SSC	19/03/2019	Open
4	<input type="checkbox"/> SSC-00005	Colombia	8/01/2019	Open


- Creating a Request

1. **Country:** We introduce the country to which the application is addressed.
2. **Subject:** Brief description.
3. **Status:** The startup status of a request will be "open" by default.


### New Corporate Support Tracking

Information

1. \*Country

Search Configuración Países... 

3. \*Status

Open 

2. \*Subject

Cancel

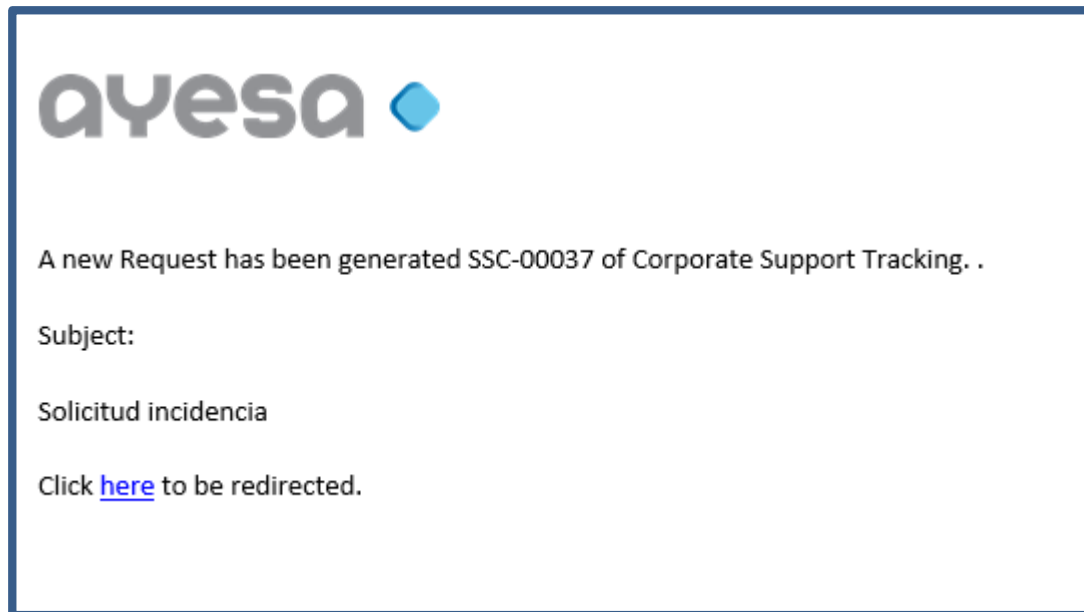
Save & New

Save

- Creating a Request

When you create a request, an email notification is automatically sent to the recipient of that request.

The same will happen with the closing of an application.



For more information, refer to the SSC user manual

[https://ayesaoci--c.eu8.visual.force.com/resource/1560180032000/Manual\\_de\\_Usuario\\_SSC\\_Ingles](https://ayesaoci--c.eu8.visual.force.com/resource/1560180032000/Manual_de_Usuario_SSC_Ingles)

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