Sophia Quesada [Student]

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EDUCATION

Lancaster University Lancaster, UK

BSc in Computer Science (Finished 2nd Year with a 1:1)

Graduation Date: July 2023

- Key Modules: Information Systems, Software Development, Computer Networks, Databases, Human-Computer Interaction, Software Design, Operating Systems, Advanced Programming
- Organisations: Feminist Society, Filipino Society, Badminton Society, LUAmnesty

WORK EXPERIENCE

Lancaster University School of Computing & CommunicationsStudent Ambassador

Lancaster, Lancashire

March 2022 - Present

- Engage with both students and carers, answering any questions they had professionally and with honesty, and solving any issues quickly and efficiently.
- Support the department in events such as open days, ensuring the itinerary is met and completed.
- Work in collaboration with around 10-20 members of staff employed by the university as well as my fellow student ambassadors.
- Organised and gave a 15-minute presentation virtually to around 30 people about one of my modules, detailing my experience and giving a live demonstration of my group's final project: a video game.

Greggs Surbiton, Surrey

Team Member June 2019 - July 2020

- Successfully worked with a team of 10-15 people, and our store was awarded Best Branch in our area after we managed to increase our revenue by 12%.
- Ensured that all my responsibilities such as sandwich-making, sweeping, cleaning surfaces, serving customers with effective use of the tills and in a fast-paced environment, were completed on time. During the pandemic, I maintained a strict cleaning schedule as announced and implemented by the company.
- Gave me opportunities to improve my social and time-management skills since I was balancing work with my studying for A-Levels.
- Dealt with unsatisfied customers, prompting me to think of ways to solve the problem in order to keep them satisfied and passed several mystery shopper tests, remembering food allergy and safety guidelines.

Emberbrook Care Home

Thames Ditton, Surrey

Activities Assistant

June 2017 – June 2017

- Led and participated in an activity group for the elderly residents, while consistently thinking of ways to keep them engaged.
- Taught the risks of interacting with residents with dementia, especially those with aggressive tendencies, and how to deal with them.
- Maintained and built relationships with 20+ residents during my 2hrs of time with them per week for 2 weeks, and which translated into a satisfaction rating of 100% by the end of it.

LEADERSHIP EXPERIENCE

Lancaster University Feminist Society

Lancaster, Lancashire

Media & Publicity Officer
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June 2022 – *Present* (October 2021 – *June* 2022)

- Tasked with managing the society's social media accounts on Instagram and Facebook, and to create graphics in the form of social media posts whether they are heavily informative and researched or less so.
- Collaborate with other executive members to manage the society's internal workings, and have so far coordinated 20+ weekly sessions, 1 partnered discussion, socials, along with more interesting events planned for the upcoming academic year.
- Spearheaded events for National Women's Week 2022, led an online fundraiser through Instagram where we raised £153 for abortion funds in the USA after the overturning of Roe v. Wade, participated in a 5km walk and fundraiser for Period Poverty UK in which we raised £243.
- Expanded our total social media followers by 16% so far after being appointed Media & Publicity Officer and our official society members from 98 to 111.

SKILLS & INTERESTS

Skills: Microsoft Office (Excel, PowerPoint, Word) | Programming (Java, C, Python) | GitHub | Graphic Design **Interests:** Machine Learning, AR and VR, UI/UX, Equality and Diversity, Reading, Heritage Preservation