

# Michael Sorensen

Sioux City, IA | (320)291-4056

michael.sorensen2@outlook.com

linkedin.com/in/mike-sorensen | github.com/sorensen670

Utilizing my skills in IT, data sciences and analytics to help develop the future with excellent work ethics and integrity in a team environment

## Education

*St. Cloud State University* – St. Cloud, MN

MS Information Assurance: May 2021 – Dec 2022, GPA: 3.94

**Course Highlights:** Database Application Security, Cryptographic Protocols, Digital Forensics & Ethics, Wireless Networks, Cloud Networking, Intrusion Detection & Prevention, Security Policy & IT Risk Management

*St. Cloud State University* – St. Cloud, MN

BS Information Systems: 2018 – May 2021, GPA: 3.95

**Honors:** Summa Cum Laude | Dean's List Fall '18, Spring '19; Spring '20, Fall '20 Spring '21 | Beta Gamma Sigma International Business Honor Society | Tau Sigma National Transfer Student Honor Society

**Course Highlights:** Info Systems Strategy & Acquisition, Security Policy Design, Application Development, Database Administration, Discrete Mathematics, IT Infrastructure, Unix OS, Computer Networks, Enterprise Architecture, Systems Analysis & Design, Decision Support Systems

## Skills & Competencies

- Programming/Languages/IDE Tools: Java, Python, VS Code, SQL, PL/SQL, Oracle DB, CloudFormation, Terraform, Git
- Experience with: relational database design, Tableau, AWS Solutions Architecture, IPv4 networking, Wireshark, VMware, Azure,
- Systems: Windows, Windows Server, macOS, Linux, Cisco IOS, MikroTik RouterOS
- Soft skills: productive in team-oriented & project-based work, perceptive verbal & written communication, open-minded & self-motivated, able to learn quickly & independently
- Certifications: AWS Solutions Architect Associate, ISC2 Certified in Cybersecurity

## Experience

**University of South Dakota**, Vermillion, SD

Network Engineer: July 2023 - Present

- Wireless Networking
- System Administration

**T-Mobile**, St. Cloud, MN

Retail Consultant: August 2017 – July 2023

- Diagnosed issues with device hardware and software in a customer-service oriented manner to provide solutions to customer cellular device needs

- Developed relationships across business channels resulting in collectively owned, seamless customer experiences
- Effectively triaged customer device and service problems by empathizing and asking questions to find resolutions