Personal Data

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Date of Birth	24.02.1991

Professional Experience

12/2024 – Current	**Enterprise Systems Engineer – Customer Success**

Veeam Software Group, München

- Led Backup Configuration Review in Enterprise Environments (AHV, vSphere, Hyper-V, Proxmox, AWS, Azure)
- Security Hardening, Zoning (AD placement, Protocol Review)
- Solution Design large scale backup environments, hybrid cloud, storage technologies iSCSI, FC, NFS, S3 (PureStorage, Dell , NetApp, HPE) supporting evaluations and technical decision-making
- Solution Design SDS with immutability RHEL and XFS based
- Validation of cloud implementations, AWS and Azure
- Driving product adoption to increase customer retention (99%+ renewal rate)
- Identify Cross- and Upsell opportunities (+5M $ TCV, +1M $ ARR)
- Product Presentations & Workshops & Blogs, Customer Facing & Internal

10/2021 – 11/2024	**Team Lead Backup & Storage – Dedalus IT Group**

Dedalus HealthCare GmbH, Bonn

- Implementation, Operations Dedalus Private Cloud (170+ ESXi Hosts – Geo Redundant DataCenter)
- Design, Operations Backup Infrastructure 5000VMs +; 1PB + (VBR, Veeam Enterprise Manager, Veeam One)
- Design, Operations Storage Infrastructure (PureStorage, NetApp, Dell ECS)
- Performance Monitoring and Analysis (check_mk, vrops)
- Subject Matter Expert Linux: Configuration Management Linux Infrastructure (RHEL, Ubuntu, OEL, Rocky…) SaltStack 700+ VMs; L3 Linux support
- Implementation and Management Automation Script Repositories. Code Review and Review Pull Requests (Python, PS, Bash, Packer)
- Planning and Implementation further Automation solutions; VMware Aria, Saltstack Config, HashiCorp Packer, Bitwarden (Frontend), Vault (Backend)
- Team Coordination, Controlling MSP and Vendors

09/2018 – 10/2021	**Systems Engineer – Datacenter Solutions**
	WBS IT-Service GmbH, Leipzig
	• Infrastructure Operations: Virtualization, Backup, Storage
	• Pre-Sales, Planning, Architecture and Implementation of Backup Environments (Commvault and Veeam); Concept creation Disaster-Recovery
	• Automation: Powershell and Python
05/2016 – 08/2018	**Consultant**
	mobileBlox GmbH, Leipzig
	• Pre-Sales Product Presentations CRM
	• Conception for individual software solutions
	• On Site training for CRM client "pia-X"
	• Process Analysis and Optimization ERP/CRM (proAlpha)
	• 2nd Level Support
08/2015 – 04/2016	**Relationship Manager, Medical Studies**
	Clariness, Hamburg
02/2014 – 07/2014	**Jr. Sales and Account Manager; Internship**
	Wize Commerce, Guenstiger.de, Nextag.de, Hamburg
08/2010 – 07/2011	**Life Coach; Zivildienst /Community Service**
	Queen Elizabeth's Foundation, Leatherhead, England

Education

10/2018 – 09/2021	**Dual Study Program in Computer Science**
	Staatliche Studienakademie Leipzig
	Final Grade: 1.8
	Thesis Topic: Planung einer Bereitstellung eines Enterprise Container Clusters auf Basis von VMware Tanzu
	Degree: **Bachelor of Science**
08/2011 – 04/2016	**International Business and Languages**
	Stenden University, Van Schaikweg 94, Emmen, Niederlande
	Thesis Topic: Chemical Trade Facilitation; Vietnam and Germany
	Degree: **Bachelor of Commerce**
06/2007 – 06/2010	**Abitur**
	Gymnasium am Wall, Verden

Additional Skills

Tech-Stack	Storage & Data Protection: Pure Storage, NetApp (ONTAP), Dell (ECS) , iSCSI, NFS, S3, Veeam, Commvault, Wazuh, Splunk
	Virtualization & Cloud: vSphere, Proxmox, AWS, Azure, AHV
	Automation & IaC: Linux SME(RHEL/Ubuntu), Saltstack, Ansible, Terraform, Packer, Python, Bash
	Containers: Docker, Kubernetes
	Identity: SAML, OIDC, Azure AD, Authentik
	CSM Tools: Gainsight, Salesforce, ServiceNow
Certifications	VMCE & VMCA 2025
	AWS Certified Solutions Architect – Associate
	Commvault Certified Professional
	ITIL 4 Foundation
GitHub	https://github.com/sorglos123/
Language Skills	Englisch: Fluent
	Dutch: Basic
	French: Basic
Drivers License	Germany: Klasse B

Brohl-Lützing, 08.01.2026

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