

Sorin BIRIESCU



📍 Region Lyon

✉ sorin.biriescu@gmail.com
🌐 [/sorinbiriescu](https://sorinbiriescu)
🌐 sorinbiriescu.github.io
in [/sorinbiriescu](https://sorinbiriescu)

⚙️ Skills

Programming

Python

Javascript

SQL

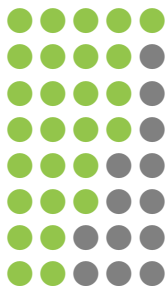
Powershell

Bash

HTML/CSS

LaTeX

Git



Data

Data munging

Data mining

Data analysis

Data visualization



Operating Systems

Windows

Linux



Software & Tools

Docker

Office 365



Soft skills

Team Mgt.

Operations Mgt.

Project Mgt.



🚩 Languages

English

French



🌐 Areas of interest

Data Analytics / Data Science

📊 Experience

Service Delivery Manager

July 2018 – Sep 2021

Econocom

Lyon

- Managed the technical support operations as per service contract
- Team management - shift planning, professional training, conflict management
- Analysis and reporting (Python / Pandas) to upper management
- Developed an analytical application (Python / JS) to support the team operations (see portfolio for further details)

Incident Manager

Feb 2018 – July 2018

Econocom

Lyon

- Support ticket analysis
- Generating solutions to fix the root cause of incidents
- Analysis and reporting (Python / Pandas) to Operations Manager

Other Experiences

- Technical Referent - ECONOCOM – 08/2015 - 02/2018
- HR Generalist - TCS – 01/2012 - 12/2012
- Junior Project Manager - HL – 05/2008 - 03/2011

🧪 Projects

Portfolio

- Please visit 🌐 sorinbiriescu.github.io to see all my projects

🎓 Education

Bachelors Degree (BAC+4) - Management

2003 – 2007

FEAA - UAIC

IBM Data Analyst Specialization

2021

Coursera

ITIL Foundation Certificate in IT Management

2016

EXIN