Sorin BIRIESCU

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- /sorinbiriescu
- sorinbiriescu.github.io
- **in** /sorinbiriescu

⚙ Skills

Programming

Python	●●●●●
Javascript	●●●●○
SQL	●●●●○
Powershell	●●●●○
Bash	●●●○○
HTML/CSS	●●●○○
LaTeX	●●●○○
Git	●●○○○

Data

Data munging	●●●●○
Data mining	●●●○○
Data analysis	●●●○○
Data visualization	●●●○○

Operating Systems

Windows	●●●●○
Linux	●●●○○

Software & Tools

Docker	●●●○○
Office 365	●●●●○

Soft skills

Team Mgt.	●●●●○
Operations Mgt.	●●●●○
Project Mgt.	●●●○○

⚑ Languages

English	●●●●●
French	●●●●●

🌐 Areas of interest

Data Analytics / Data Science

◔ Experience

Service Delivery Manager
July 2018 – Sep 2021
Econocom
Lyon

> Managed the technical support operations as per service contract
> Team management - shift planning, professional training, conflict management
> Analysis and reporting (Python / Pandas) to upper management
> Developed an analytical application (Python / JS) to support the team operations (see portfolio for further details)

Incident Manager
Feb 2018 – July 2018
Econocom
Lyon

> Support ticket analysis
> Generating solutions to fix the root cause of incidents
> Analysis and reporting (Python / Pandas) to Operations Manager

Other Experiences

> Technical Referent - ECONOCOM – 08/2015 - 02/2018
> HR Generalist - TCS – 01/2012 - 12/2012
> Junior Project Manager - HL – 05/2008 - 03/2011

⚗ Projects

Portfolio
> Please visit 🌐 sorinbiriescu.github.io to see all my projects

🎓 Education

FEAA - UAIC
2003 – 2007
Bachelors Degree (BAC+4) - Management

ASMF
2021
Operations Manager Training

EXIN
2016
ITIL Foundation Certificate in IT Management