

William Sorn

(612) 598-8999 | sornwilliam@gmail.com | linkedin.com/in/williamsorn

EXPERIENCES

Dyson | Various Locations, MN — *Dyson Expert*

May 2019 – Present

With Dyson, I worked with a team of other experts traveling to different partner stores such as, Best Buy and Bed Bath & Beyond. At those locations, I would perform demonstrations of Dyson's products in order to spread awareness of Dyson's name and improve sales within the stores that we travel to. I build partnership with the store's employees and help and teach them about Dyson Products.

Microcenter | St. Louis Park, MN — *Customer Service Rep.*

August 2018 – November 2019

Here at Microcenter, I must be always ready at my feet. I'm responsible for guaranteeing customer satisfaction at the check out lane, web pick up orders, returns, and service counters. Everyday there are several goals to meet and I ensure to do the best I can to reach them.

Prime 6 | Minneapolis, MN — *Barback*

January 2018 – April 2018

As a Barback, I am responsible for consistently stocking the liquor supplies keeping the bar area clean at all times. Assisting bartenders with various tasks. The customer service must be very polished and excellent.

Hearthside Foods | Lakeville, MN — *Blender*

October 2016 – December 2017

While working for Hearthside Foods, I operated machines to blend products such as Sweet N' Low and other mixes. I also operated standing and sit-down forklifts in order to move products to their locations for blending. Understanding SAP was a must in order to manage inventory of items we blended and keeping track of each finished product. I would work with a team of other Blenders to mix products into a bag that handles 2000 lbs. of product.

Walser Mazda | Burnsville, MN — *Lot Technician*

October 2015 - May 2016

As a lot technician for Walser Mazda, I maintained the business's floor aesthetics by ensuring that vehicles were in top detailed conditions and met company's guidelines to garner sales.

H&M | Burnsville, MN — *Sales Advisor*

December 2014 - October 2016

While working at H&M, I utilized skills such as customer service, visual merchandising, leadership, and teamwork to meet and exceed daily goals set by the company.

The Tea Garden MOA | Bloomington, MN — *Supervisor*

September 2013 - July 2014

Working as a supervisor at The Tea Garden taught me how to be a better leader. My job included not only basic barista duties, but also ensuring that my coworkers understood their job, were able to execute their duties, and maintain customers' satisfactions.

EDUCATION

University Of Minnesota- Coding Boot Camp | St. Paul, MN

*Full-Stack Web Development 2020
(In Progress)*

Normandale CC | Bloomington, MN

*Applied Computer Science 2018 – 2019
(In Progress)*

Liberal Arts 2013 – 2015

Apple Valley High School | Apple Valley, MN — *HS Diploma*

September 2008 - June 2012

OTHER SKILLS/EXPERIENCES

BREAKDANCING CLUB |

Normandale CC, 2013-2015 • Vice President

VOLUNTEER | Lao Student Association

Skills | Beginner Knowledge of C Organized

Years of Customer Service
Team Management
Critical Thinking