

# THINK AGAIN

## TECH AND MEDIA OUTLOOK 2016

### WSJD Live Conference

October 20, 2015

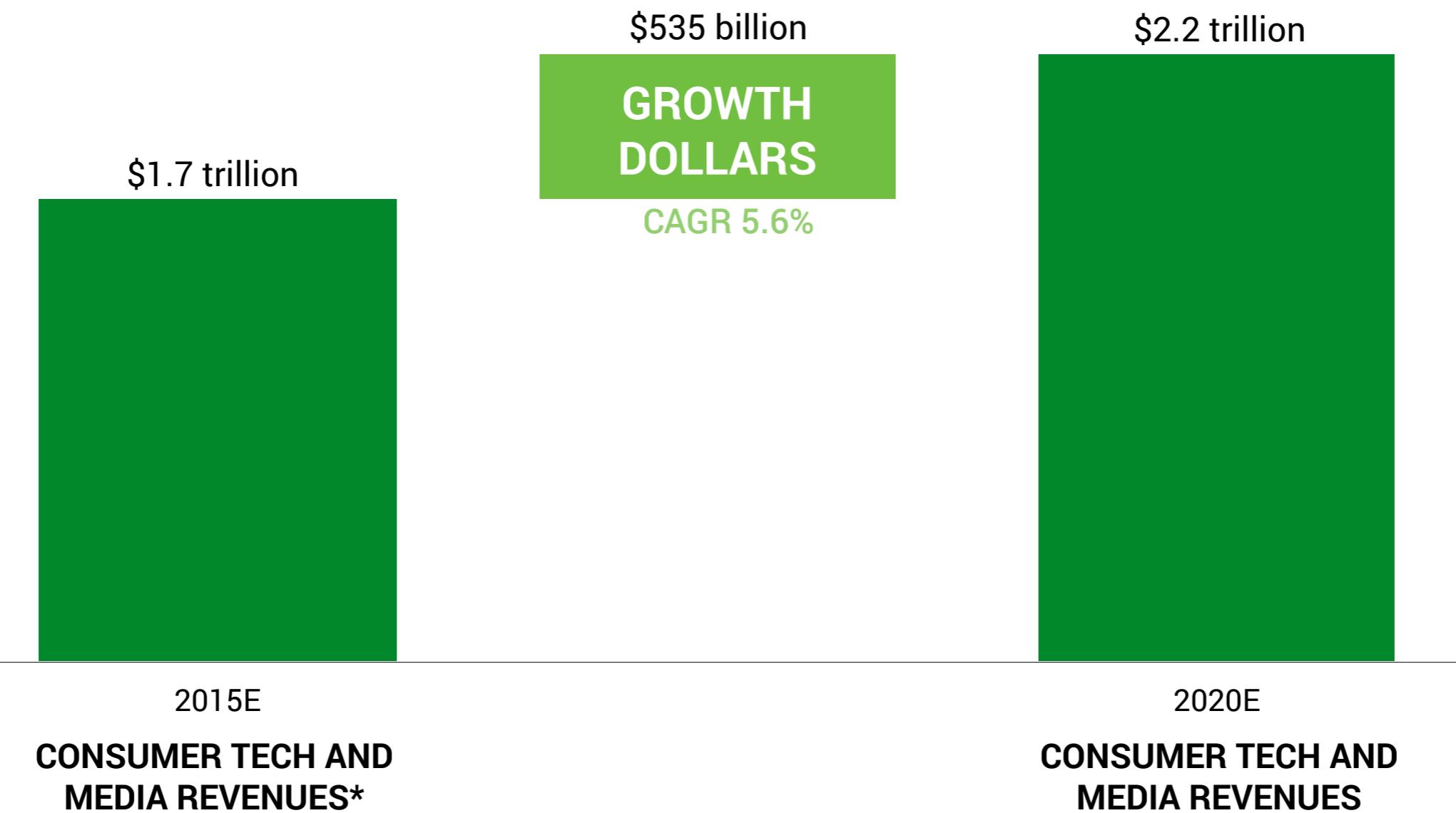
[www.activate.com](http://www.activate.com)

 activate

 WSJD  
LIVE

# Over the next five years, the consumer tech and media industry will grow by over \$500 Billion

Consumer Tech and Media Business Growth, 2015E-2020E



Sources: PwC, IFPI, eMarketer, IBIS, SuperData, NewZoo, IBIS, Activate analysis. CAGR based on values prior to rounding.

\*Consumer Tech and Media Revenues includes Radio, Recorded Music, Magazine Publishing, Newspaper Publishing, Video Games, Filmed Entertainment, Book Publishing, TV Subs and Licensee Fees, Internet Access, Digital advertising & Traditional advertising on these platforms

# The 9 most important insights for tech and media in 2016

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**THE AVERAGE AMERICAN SPENDS MORE TIME ON TECH & MEDIA THAN WORK OR SLEEP**

**MESSAGING WILL BLOW PAST SOCIAL NETWORKS AS THE DOMINANT MEDIA ACTIVITY**

**THE NEXT BIG WINNERS IN STREAMING AUDIO ARE ALREADY (QUIETLY) HERE**

**THE LONG-AWAITED CORD CUTTING MOMENT IS STILL FAR OFF**

**THERE IS A “CABLE KILLER” COMING, BUT IT WON’T LOOK LIKE YOU EXPECT**

**E-SPORTS & WAGERING WILL CHANGE THE GAME IN GAMING**

**GOOD LUCK GETTING RICH IN THE APP STORE!**

**THESE COMPANIES ARE GRABBING ALL THE MONEY IN CONSUMER TECH & MEDIA**

**ONE SIMPLE WAY TO PREDICT WHAT TECH & MEDIA PLAYERS WILL DO NEXT TO COMPETE**

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# CAPTURING ATTENTION IS NOT A ZERO SUM GAME

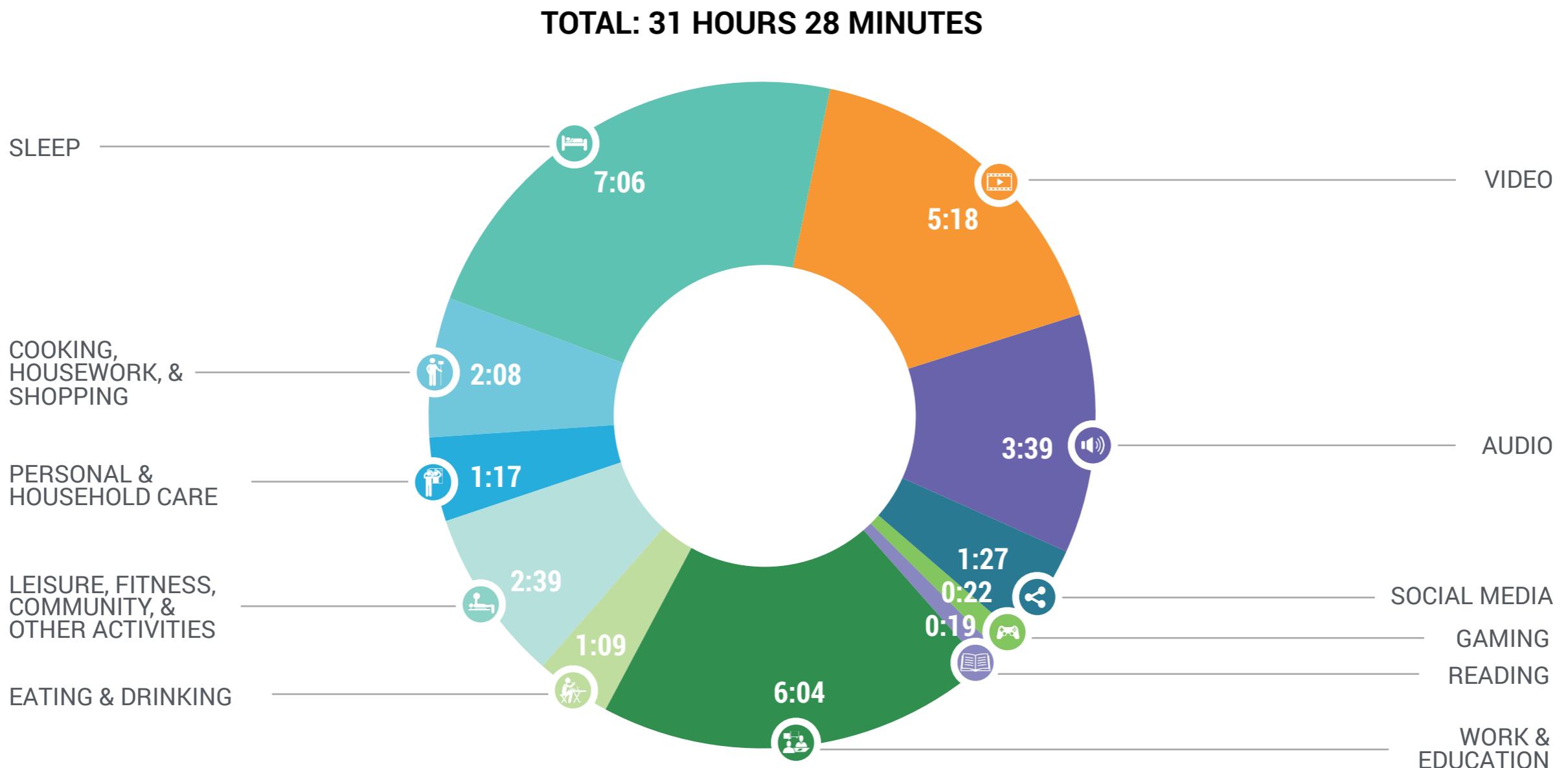
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**WE ANALYZED EVERY MINUTE IN AN AVERAGE  
AMERICAN ADULT'S DAY**

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# Because attention is highly multitasked, the average American has over 31 hours of activity in a day

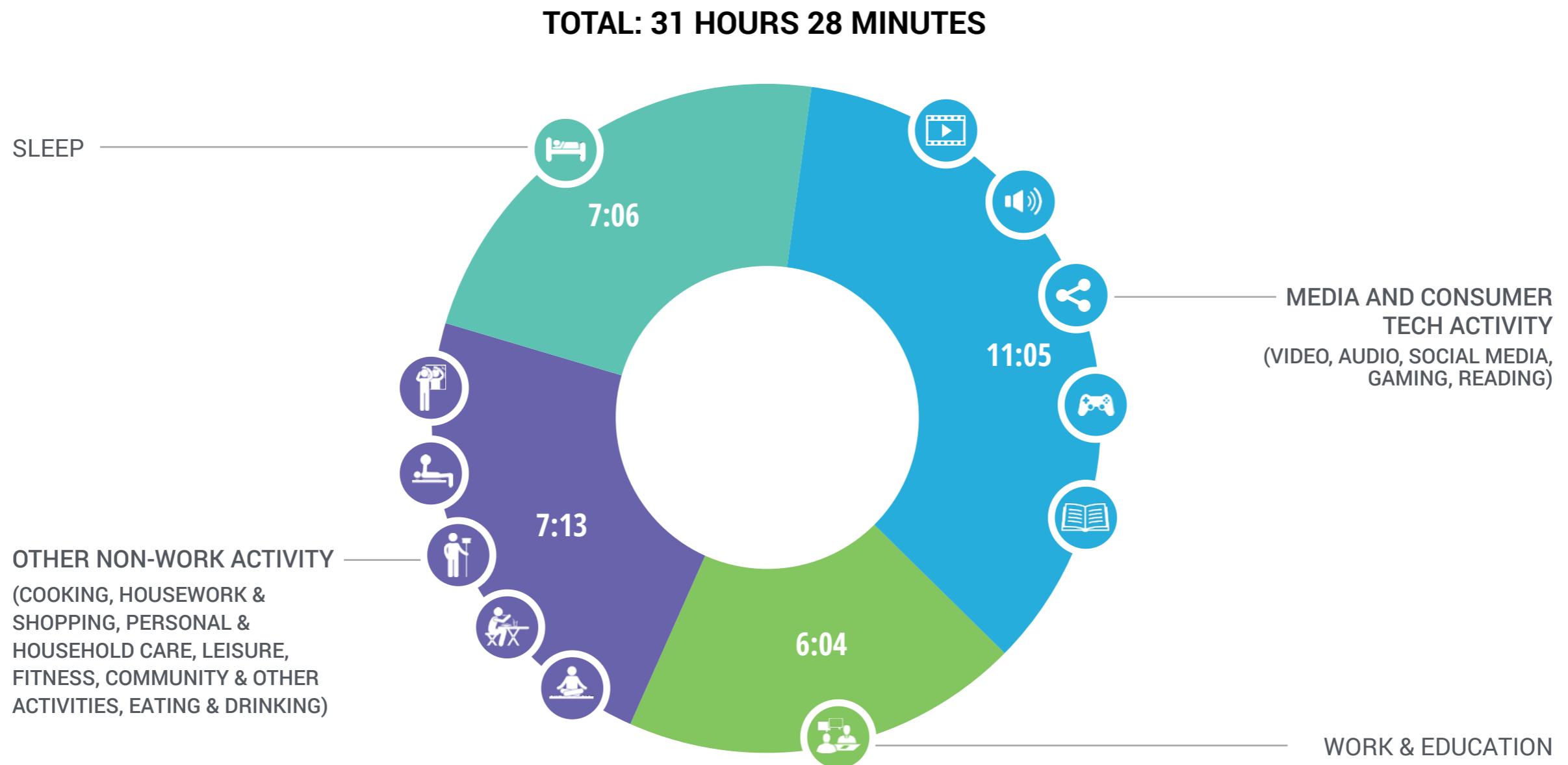
Average Employed Adult Daily Behavior, U.S., 2014, Hours : Minutes



Sources: Bureau of Labor Statistics, The Telegraph, Edison Research, We Are Social, eMarketer, Nielsen, National Sleep Foundation, Deloitte, SNL Kagan, Sandvine, Ipsos, comScore, Global Web Index, OECD, Activate analysis. Behaviors averaged over 7 days. Related travel time is included within timing reported for daily activities.

# The total tech and media attention up for grabs is enormous: more than half the waking day is spent on tech and media

Average Employed Adult Daily Behavior, U.S., 2014, Hours : Minutes



Sources: Bureau of Labor Statistics, The Telegraph, Edison Research, We Are Social, eMarketer, Nielsen, National Sleep Foundation, Deloitte, SNL Kagan, Sandvine, Ipsos, comScore, Global Web Index, OECD, Activate analysis. Behaviors averaged over 7 days. Related travel time is included within timing reported for daily activities.

# All of this attention is split up across relatively few apps, sites and channels

Actual Consumption for Apps, Websites, TV Channels, U.S., 2014

## APP SHARE OF TIME SPENT



## WEBSITE SHARE OF TIME SPENT

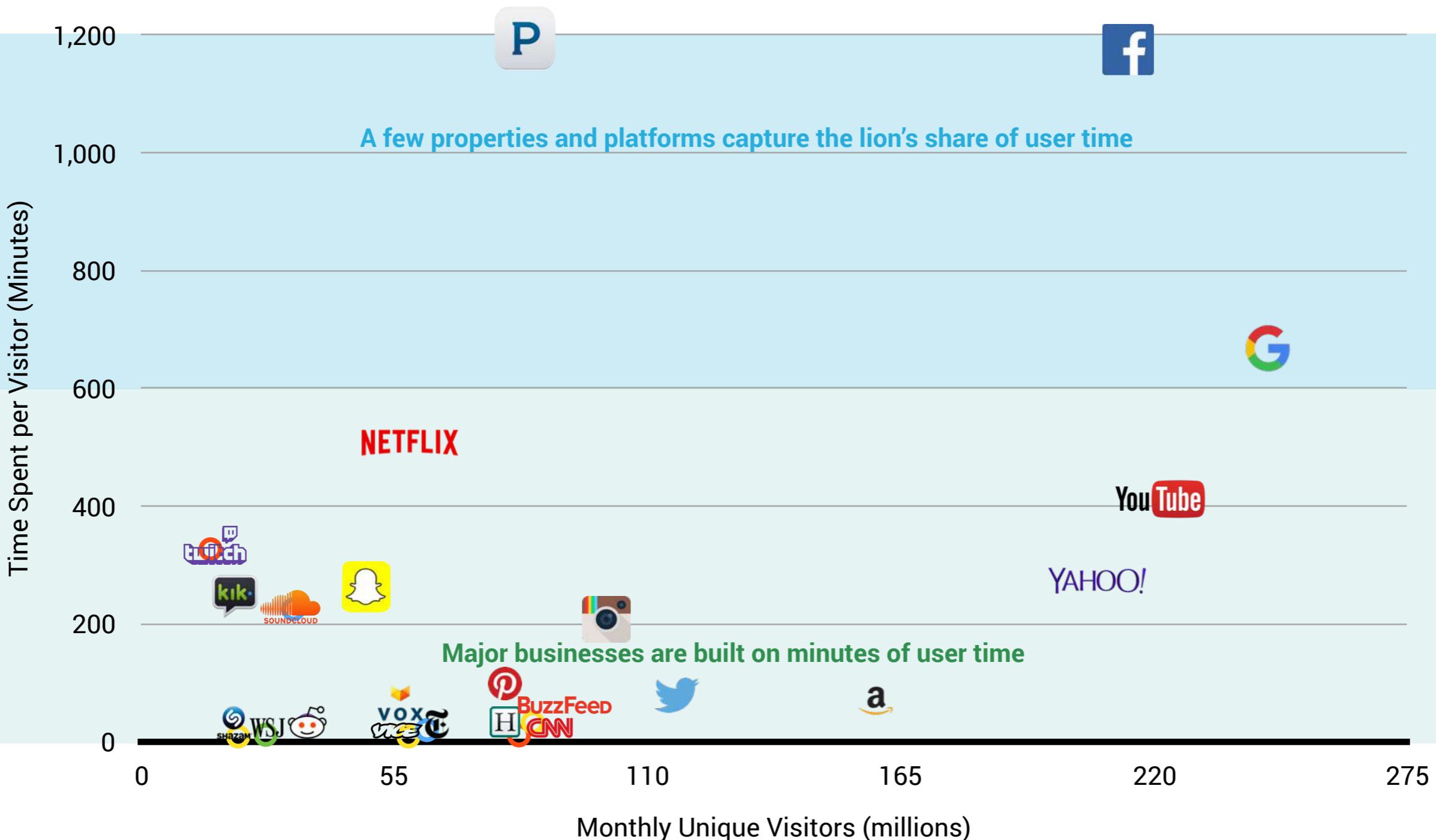


## TV CHANNEL CONSUMPTION



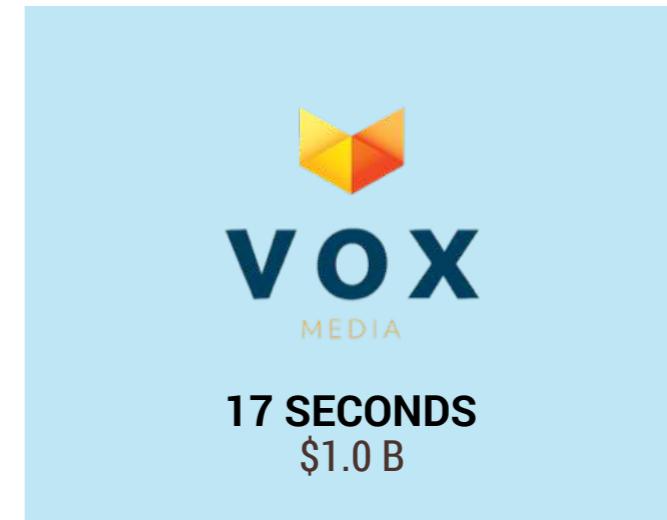
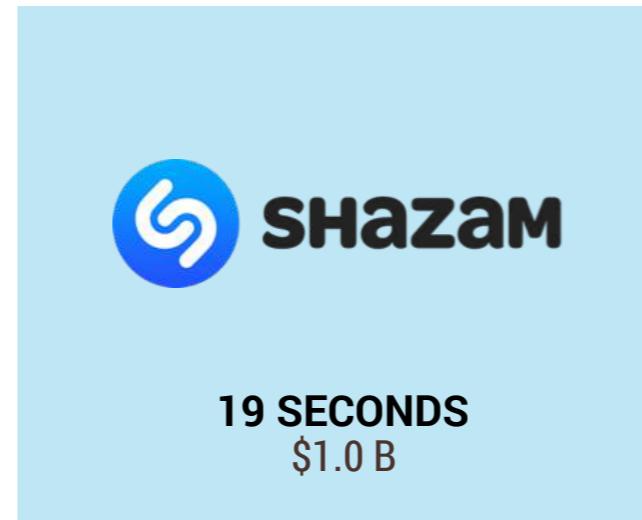
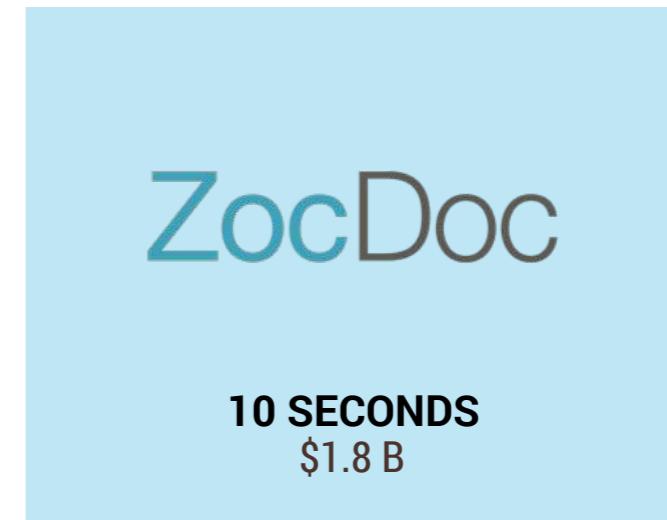
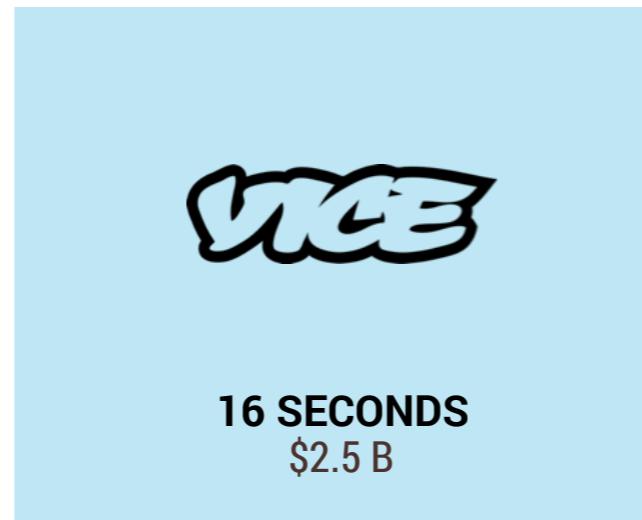
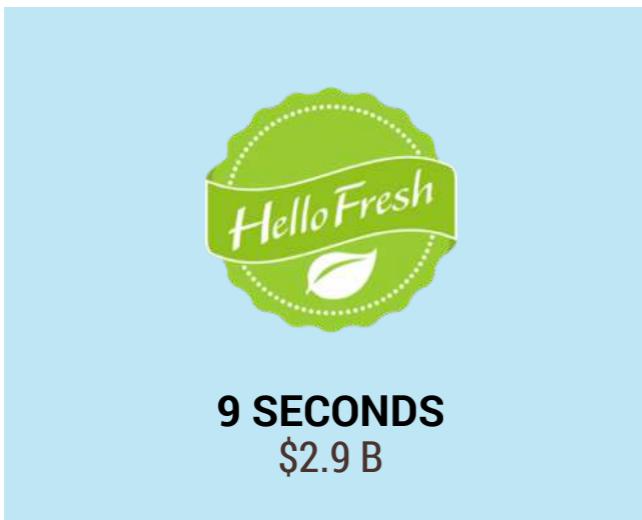
# We can find growth opportunities in people's online behavior: how many users visit the top websites and apps, and for how long?

MUVs vs. Minutes per Visitor per Month, U.S., January - September 2015



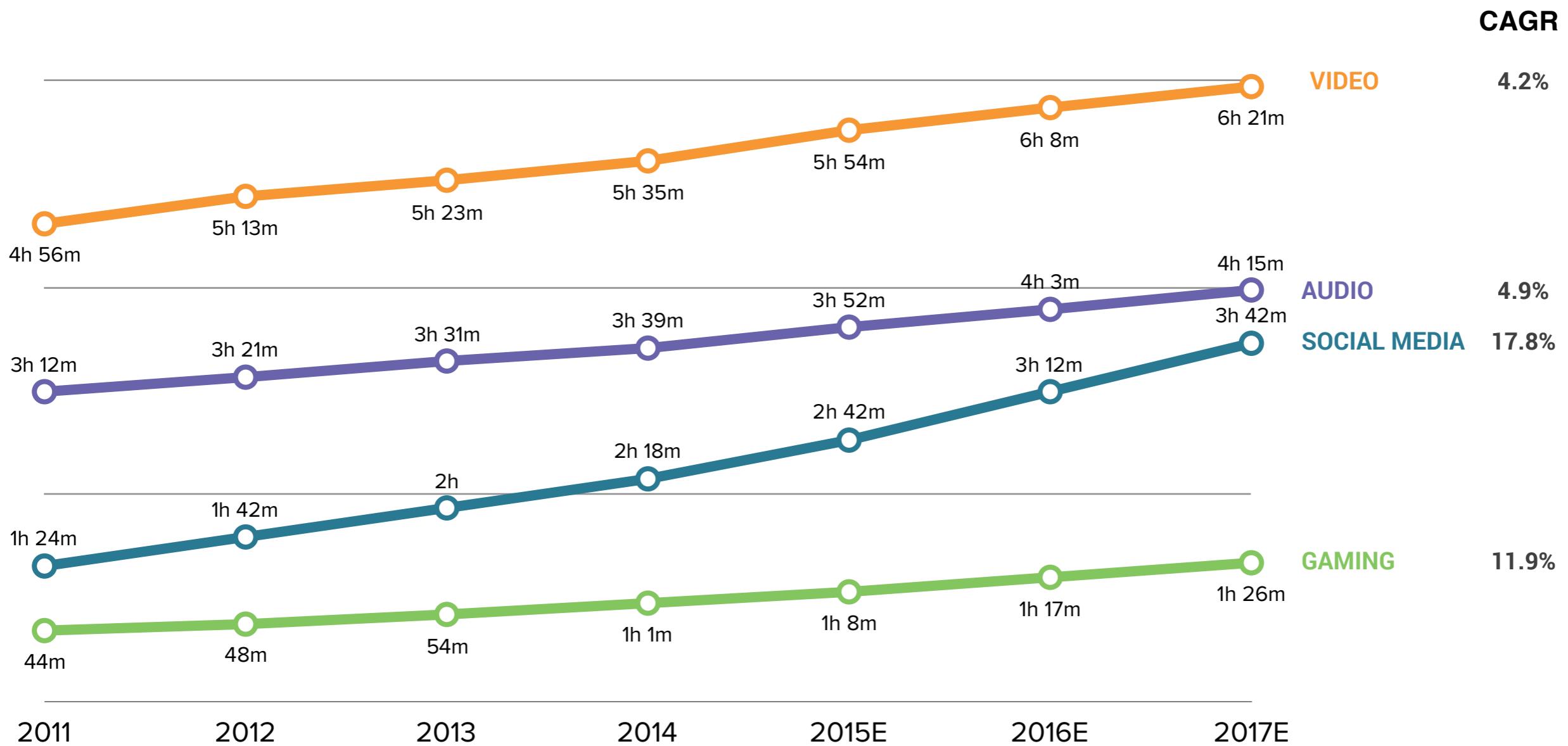
# A billion dollar business can be built by capturing less than a minute of an average user's daily attention

Average Time per User (MUV) per Day, U.S., Valuation (in billions)



# Time spent on major digital activities like video, audio, social media and gaming will continue to increase

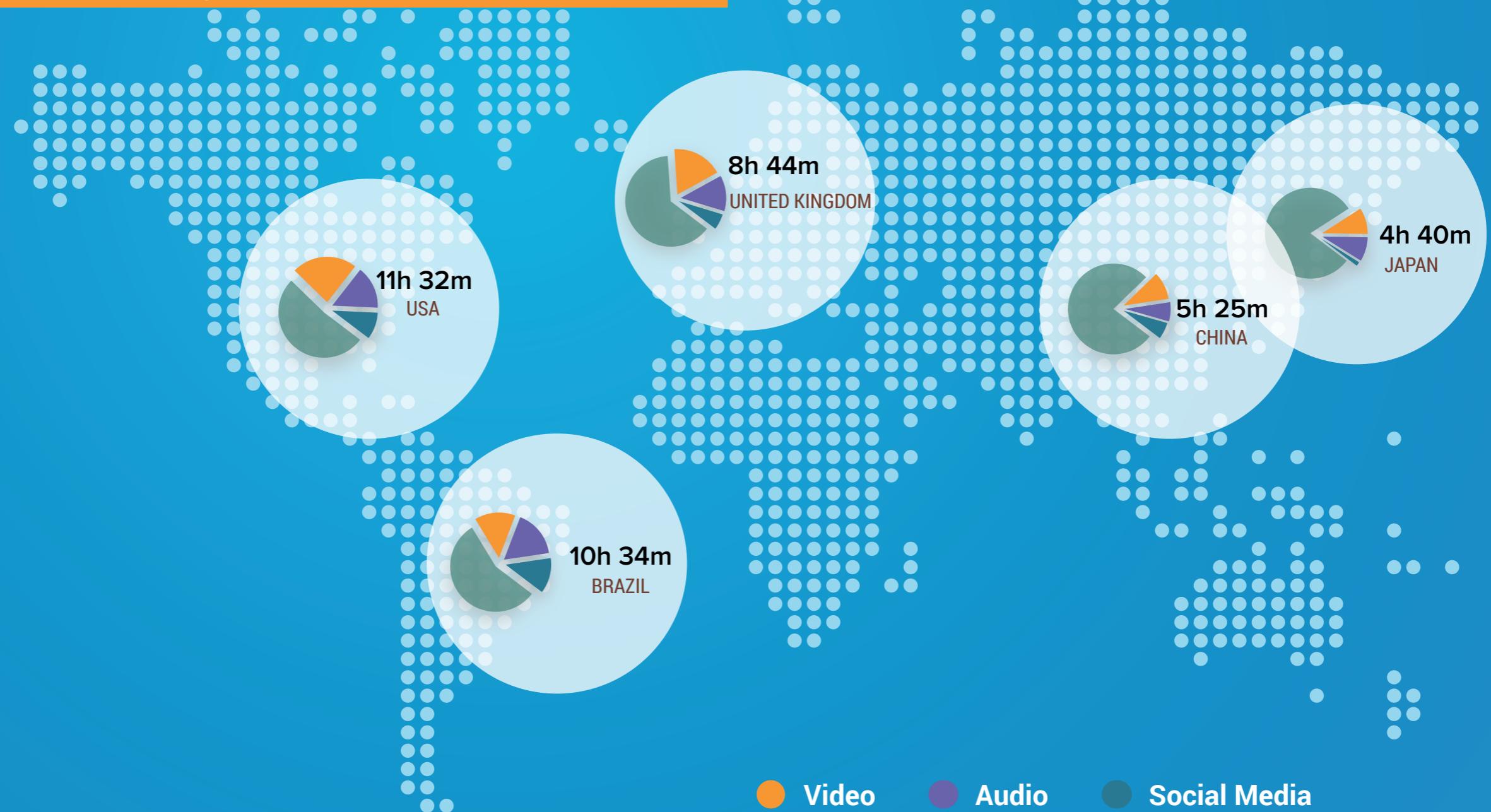
Time Spent Among 18+ Users, U.S., 2011 - 2017E, Hours : Minutes



Sources: Edison, We Are Social, eMarketer, Nielsen, Deloitte, SNL Kagan, Sandvine, Ipsos, comScore, Global Web Index, Pew Research Center, Flurry Insights, Informate, NetMarketShare, Statcounter, Activate analysis. Time spent may be double counted (e.g. YouTube for both video and audio).

# These behaviors dominate people's attention around the world

Time Spent Among 18+ Users, Global, 2014, Hours : Minutes



# Multitasking will continue to grow as new products and experiences expand the number of multitasking moments

Google Self-Driving Car



Amazon Echo



Microsoft HoloLens



Disney Playmation



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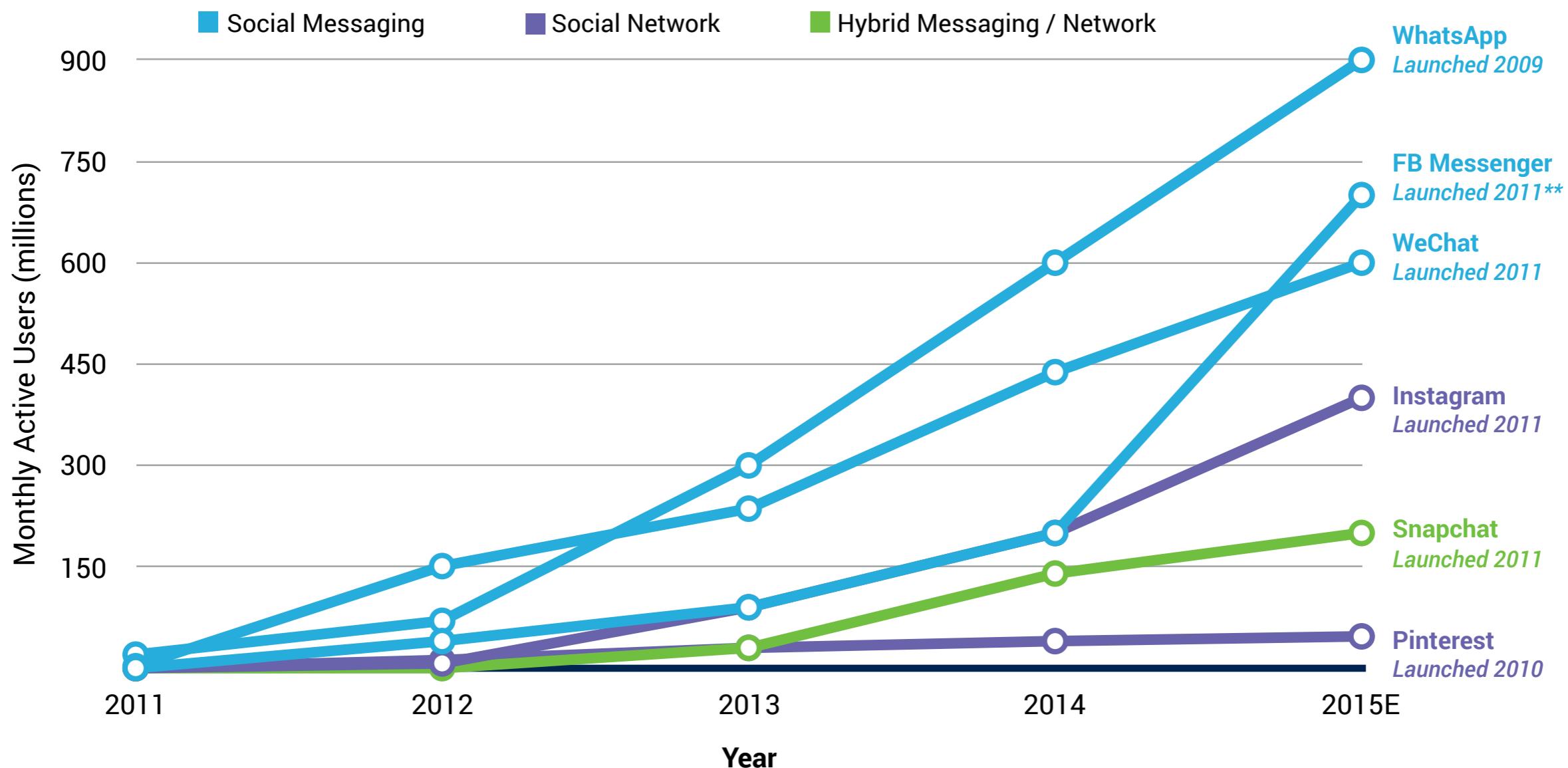
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# Messaging has been the fastest-growing online behavior within the social landscape over the past five years, passing social networks

Growth of Messaging Platforms vs. Network Platforms, Monthly Active Users (MAUs), 2011 - 2015E\*



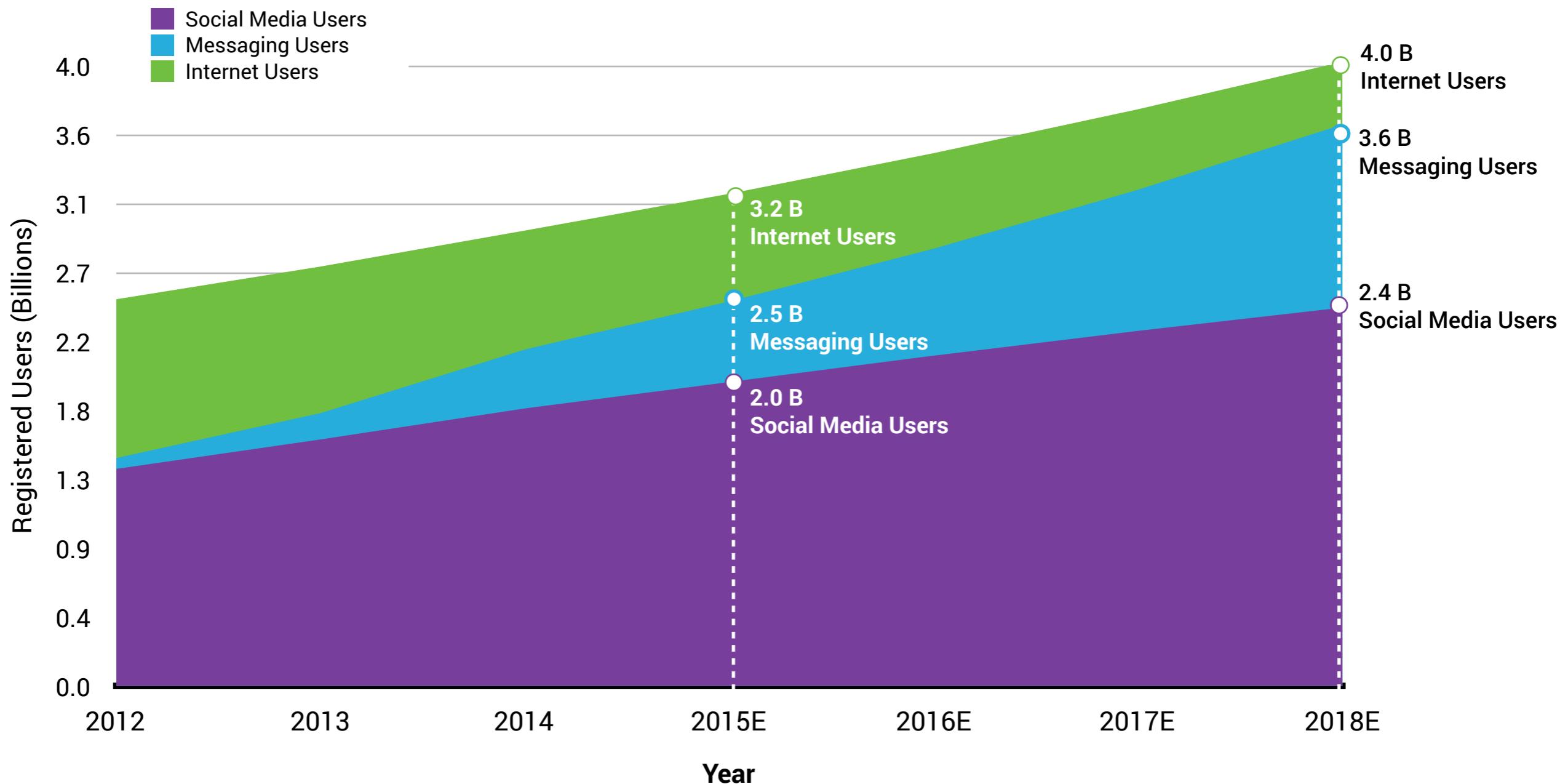
\*Messaging defined as communicating primarily in real time with other contacts; social defined as broadcast sharing of status updates, images, videos, or other content. All data measured from Q2/Q3 of each year.

\*\*Became standalone app in 2014

Sources: Business Insider, Fortune, Mashable, Instagram, AppAnnie, AdWeek, Quartz, Yahoo Finance, Experian, TechCrunch, Forbes, Tech in Asia, eMarketer, Compete, Activate analysis

# Messaging will add 1.1 Billion new users by 2018

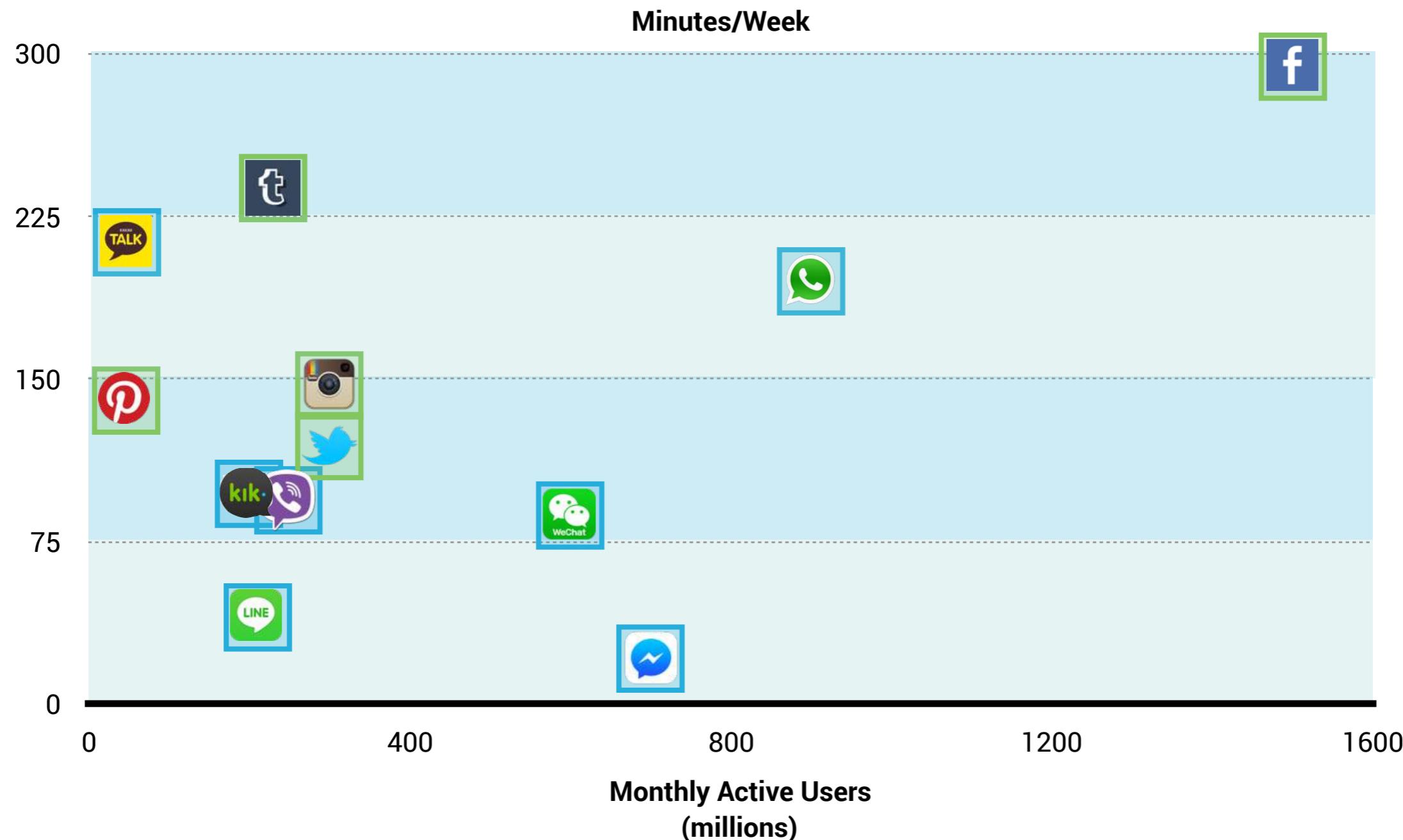
Users of Messaging, Social Media, and Internet, Global, 2012 - 2018E



# Some messaging platforms already rival social networks for time spent by users

Time Spent on Messaging vs. Social Platforms, Global

■ Social Network ■ Messaging



# Clear leaders are emerging in the messaging landscape; Facebook Messenger and WhatsApp are global, others dominate locally

Name	Monthly Active Users (in millions)	Geography of Dominant User Base
WhatsApp	900	Global
Facebook	700	Global
WeChat	600	China
QQ Mobile	~600 *	China
Gchat	>425 *	USA
iMessage	~400 **	USA
Viber	249	EMEA
LINE	211	Japan
Snapchat	200	USA & EMEA
Kik	200	EMEA
Telegram	85	EMEA
Tango	80	APAC
KakaoTalk	48	South Korea
Hike	35	India
Zalo	~18 *	Vietnam
Path Talk	10	USA
FireChat	< 5 *	EMEA & APAC
YikYak	4	USA
SOMA	< 2	Saudi Arabia
Jott	< 1	USA
Nimbuzz	N/A	India
Microsoft Send	N/A	USA
Vurb	N/A	USA

While founded in the U.S., both WhatsApp and Facebook Messenger have attracted global audiences

The third largest messaging platform is Chinese – WeChat (and its predecessor QQ Mobile) owned by Tencent

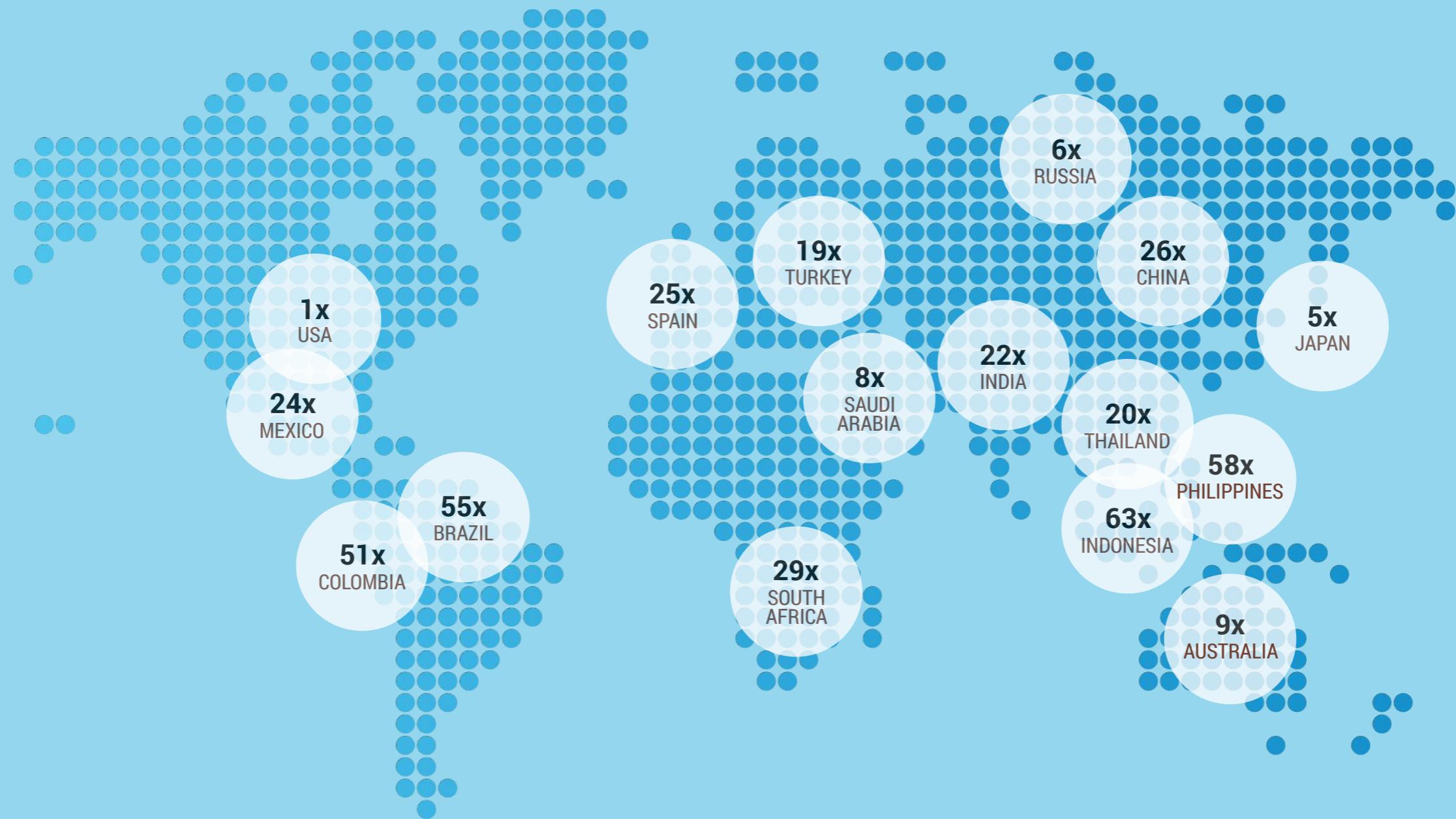
\*Indicates estimates; \*\* Estimate based on number of iPhones sold

Sources: AppAnnie, AdWeek, Quartz, Yahoo Finance, Experian, TechCrunch, Forbes, Tech in Asia, VentureBeat, Kakao, LINE, Viber, Activate analysis

# The messaging boom is about price—sending an SMS is up to 63x more expensive outside the U.S., while messaging apps are flat-fee or free

Comparative Cost of Sending SMS

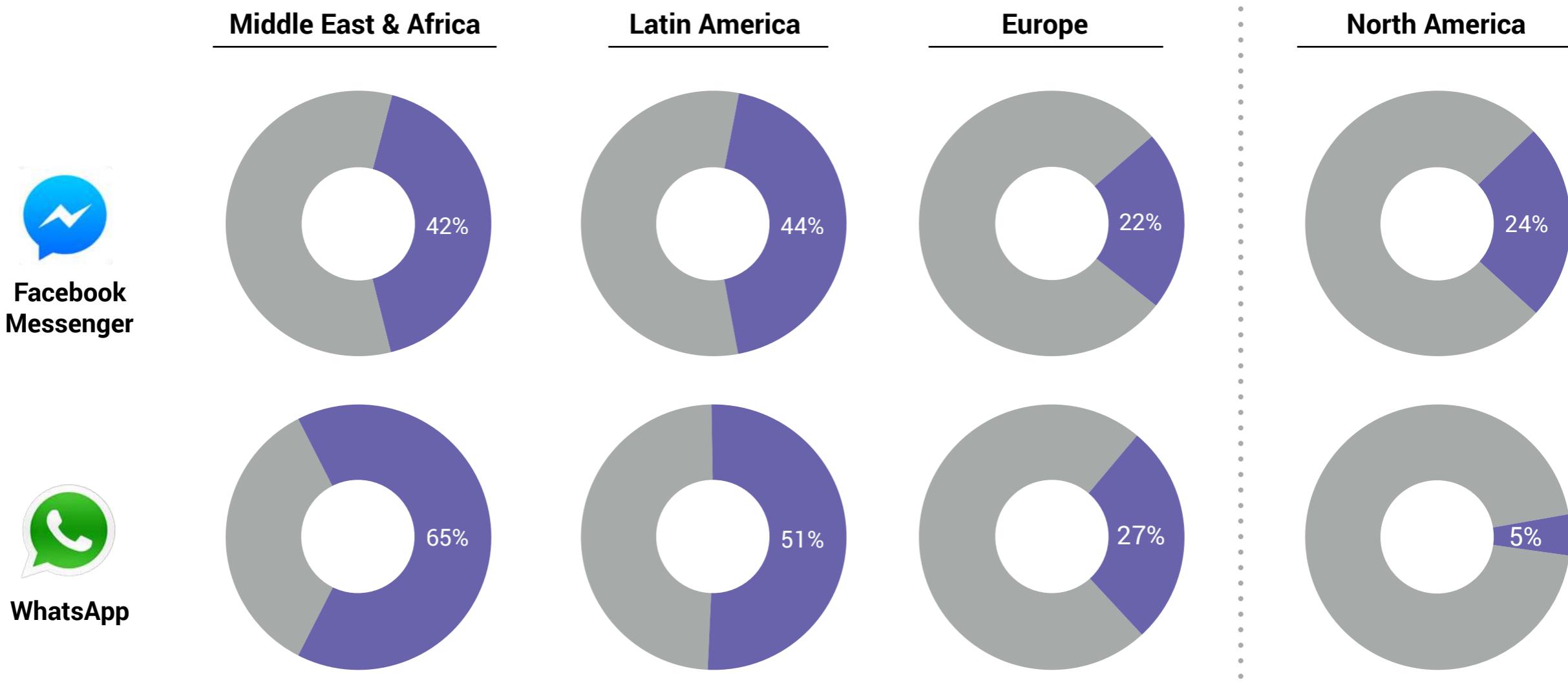
Indexed Against United States SMS Costs  
Normalized for Median Household Income & Purchasing Power Parity



# Facebook's WhatsApp and Messenger are the only global players, leaving them in the best position to capitalize on messaging

Messaging App Regional Share of Smartphone Owners

● Penetration Rate



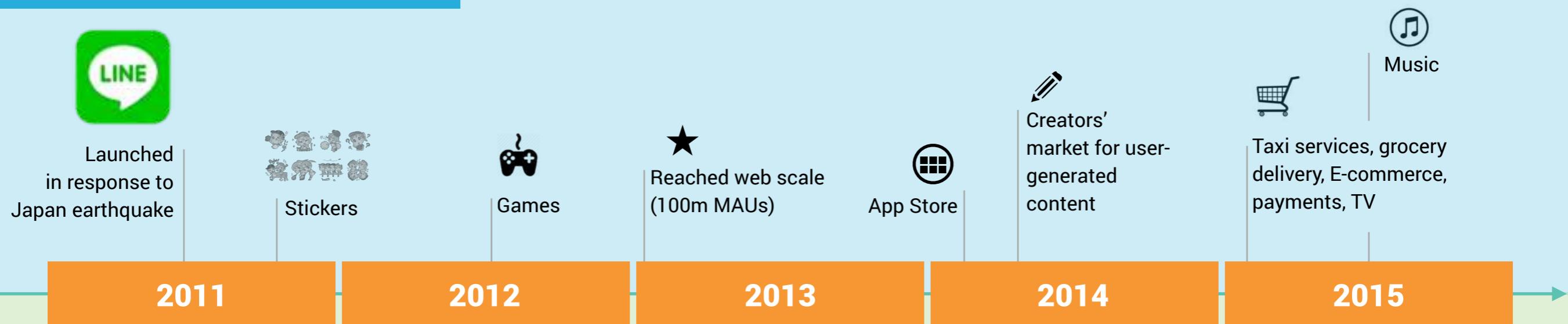
# In Asia-Pacific, local messaging apps dominate in the largest countries, but in Southeast Asia global players are competing

Penetration by Country, Local vs. Global Messengers

	Country	Dominant Local (APAC) App	Facebook Messenger 	WhatsApp 
<b>Major local players</b>	China	 0.65	0.04	0.03
	Japan	 0.6	0.02	0
	South Korea	 0.43	0.18	0.02
<b>Southeast Asia: Competition from global players</b>	Taiwan	 0.48	0.34	0.1
	Thailand	 0.54	0.46	0.12
	Vietnam	 0.4	0.5	0.07
	Philippines	 0.09	0.52	0.1
	Malaysia	 0.31	0.49	0.64
	Indonesia	 0.31	0.4	0.45

# As major Asian messaging platforms reach scale, they have launched new first-party and third-party services as apps on top of messaging, capturing significant messaging revenues

## LINE's Platform Timeline

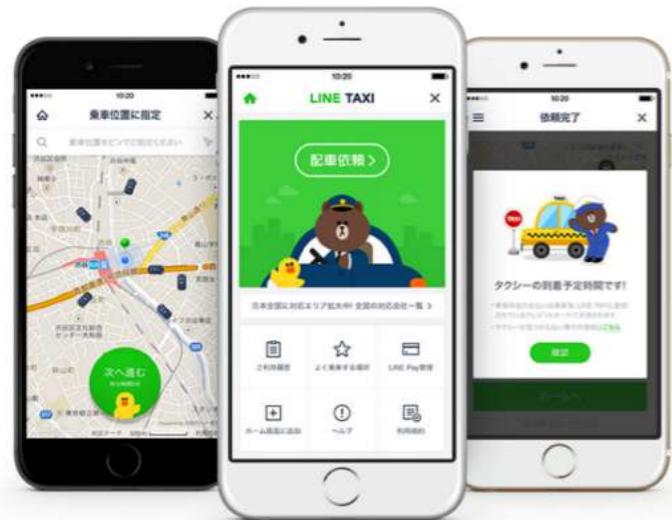


## WeChat's Platform Timeline

# Apps built on top of messaging enable users to solve broad problems; messaging becomes a hub for consuming content, playing games, and conducting transactions

## LINE Example

**LINE Taxi**



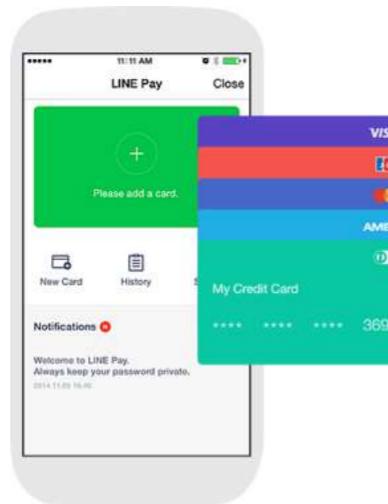
**LINE Music**



**LINE TV**



**LINE Payments**

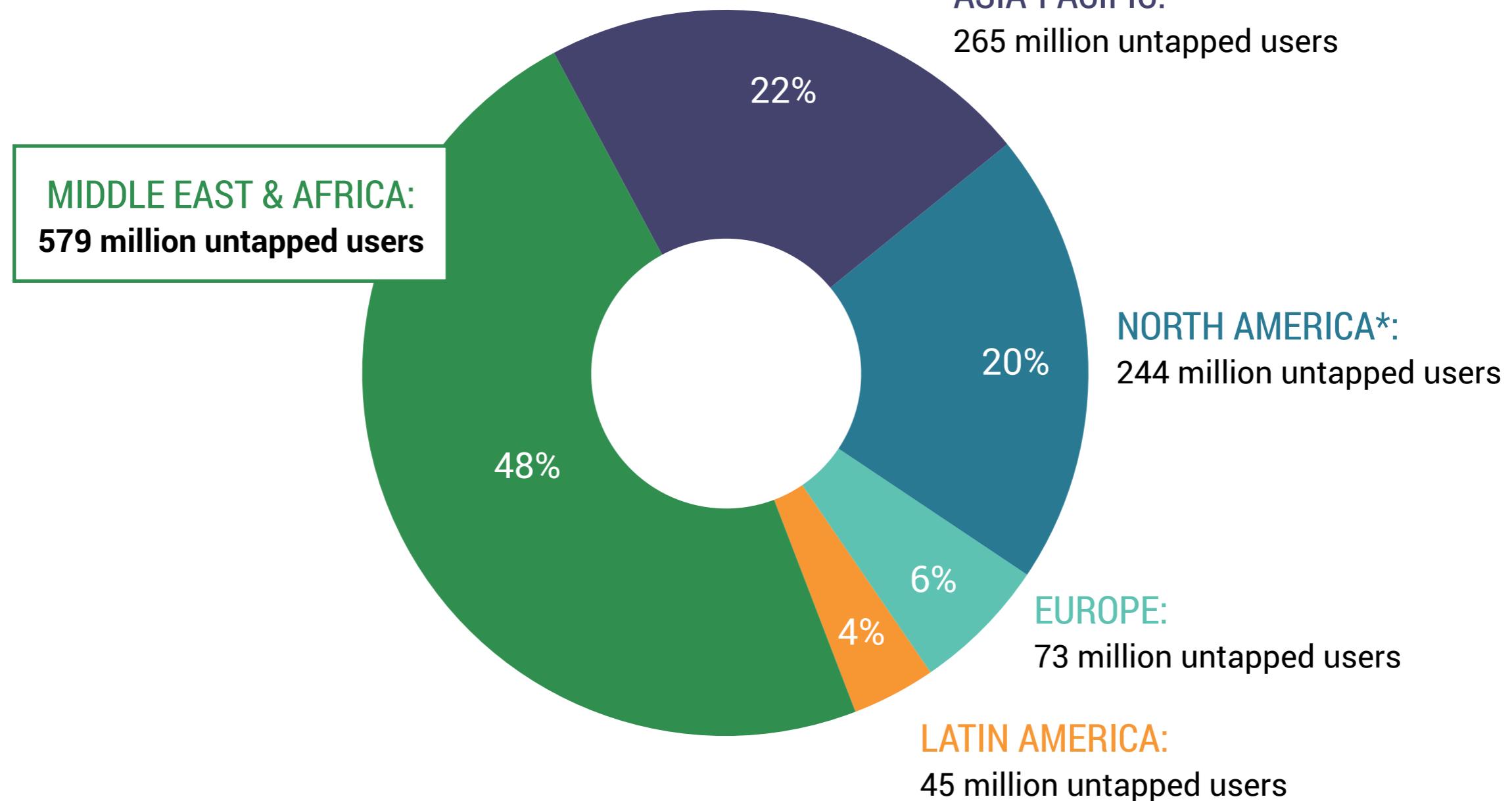


**LINE Games**



# Almost half the growth opportunity for messaging players is in the Middle East & Africa; North America presents a significant opportunity if messengers can displace SMS

Untapped Users in Global Regions



# Facebook messenger has been focusing on building scale and is now starting to add platform layers and its first app features



## WHATAPP ACQUISITION

Access to High Growth Markets  
February 2014

### Penetration Comparison in Key Growth Markets

South Africa

WhatsApp 68%

FB Messenger 44%

59%

India

45%

53%

UAE

48%

50%

Saudi Arabia

35%

## MESSENGER APP STORE

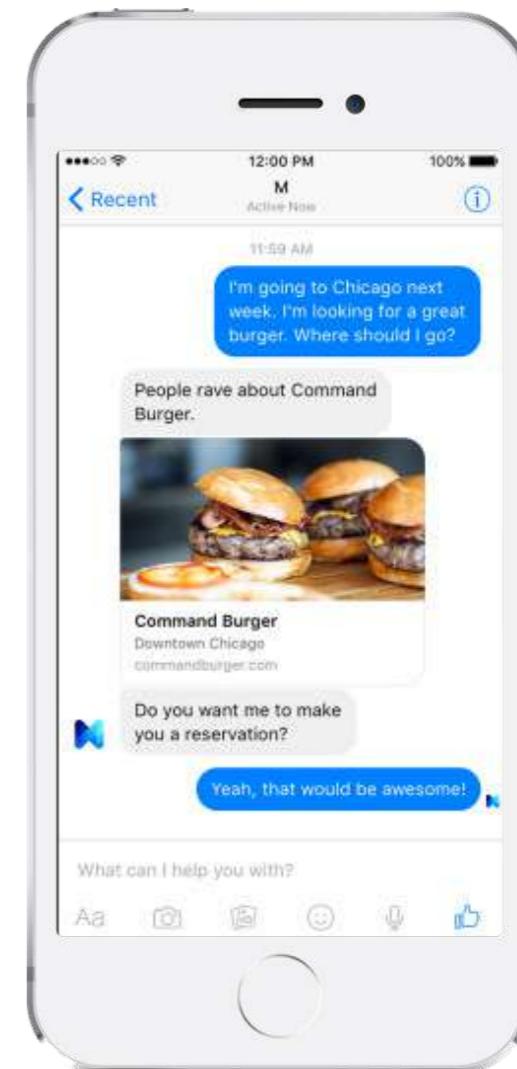
Apps for Audio, Photos, GIFs  
August 2015

### Get Apps for Messenger

- Sound Clips Express yourself with sound! [INSTALL](#)
- FlipLip Voice Changer Change your voice to make friends laugh [INSTALL](#)
- Ultratext Eye-popping GIF messages! [INSTALL](#)
- GIFs The perfect GIF for every moment. [INSTALL](#)
- Pic Stitch #1 Photo Collage Maker [INSTALL](#)
- PicCollage GIF CAM Send animated selfies & stickers? YES!!! [INSTALL](#)
- Cleo Look awesome with stunning filters [INSTALL](#)
- Kanvas 5 in 1! Gifs, fonts, pics, video & draw [INSTALL](#)

## VIRTUAL ASSISTANT "M"

Artificial Intelligence  
September 2015



# Apple's Messages has the potential to gain significant market share, and Apple's platform control could support smarter apps



## 2015 YTD MARKET SHARE

Pre-Installed User Base, High Penetration in USA

● Unpenetrated %

● Penetrated %

**U.S.**

54%

46%

*94 million*

**Non-U.S.**

85%

15%

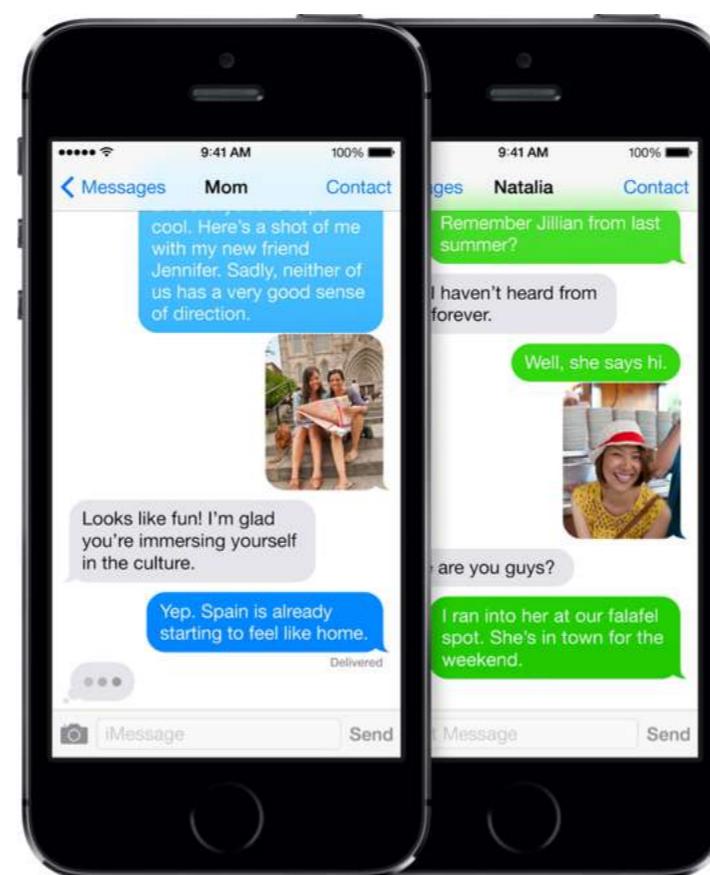
*261 million*

## SMS INTEGRATION

One Interface for Messages and SMS

**iMessage**

**SMS**



## iOS APP STORE

Apps Remain Separate from Messages

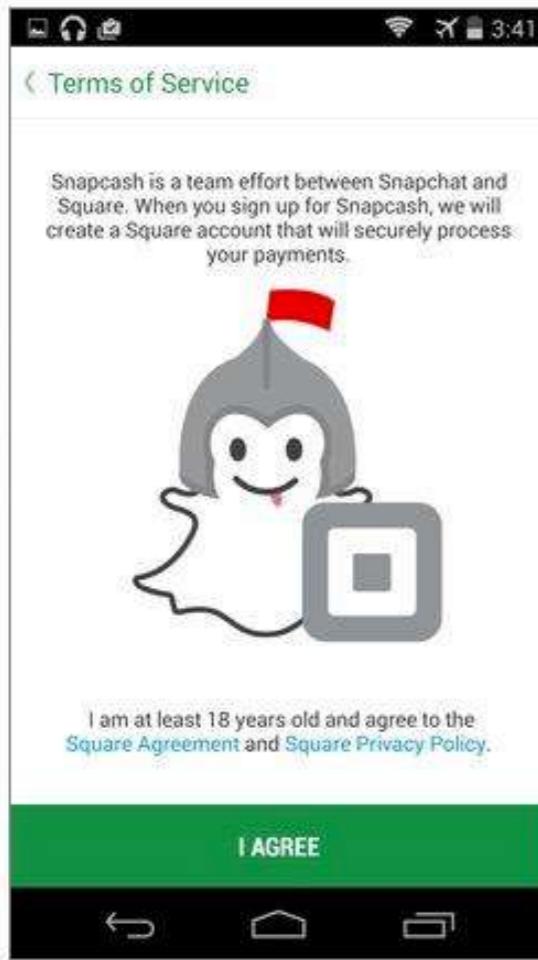


# While Snapchat is growing quickly, the company has not yet developed a consistent approach to expanding its platform while building a revenue model



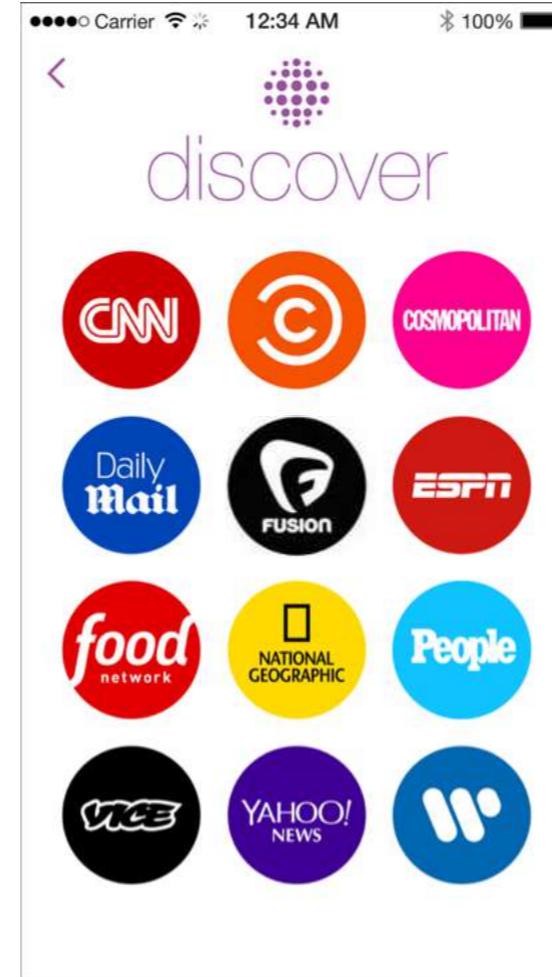
## SNAPCASH

Payments Service  
November 2014



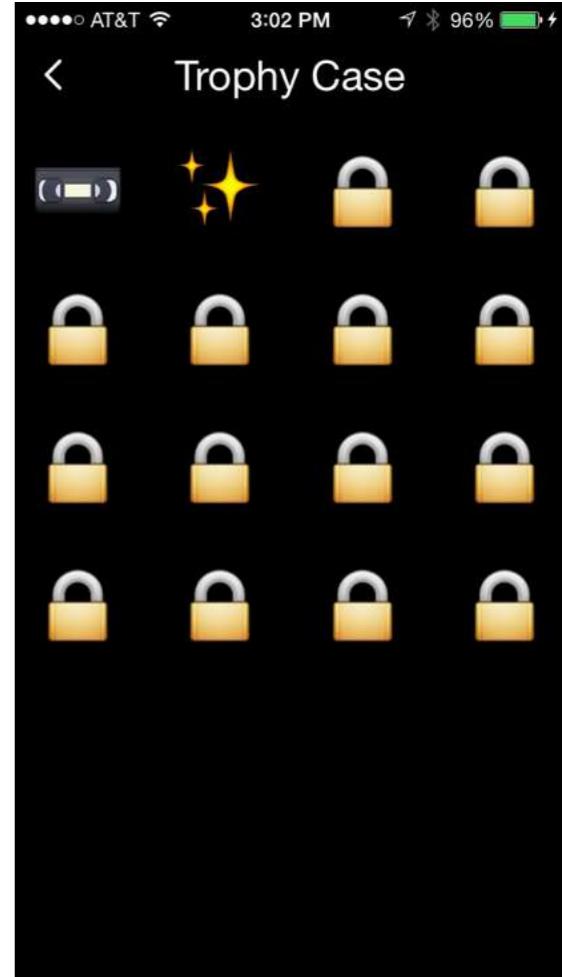
## DISCOVER

Paid Content Distribution  
January 2015



## TROPHY CASE

Gamification of User Activity  
September 2015

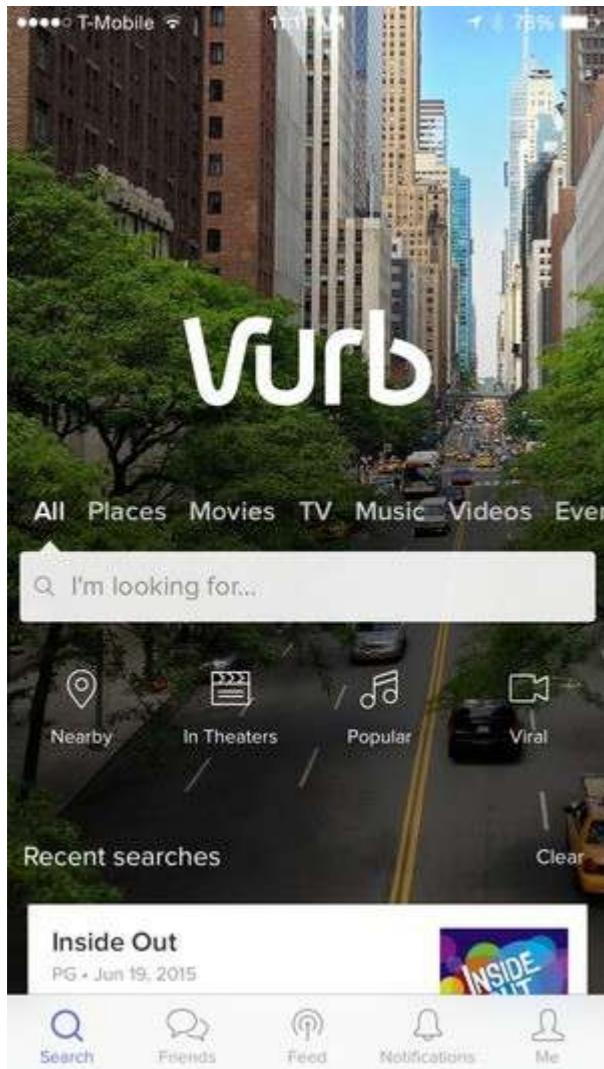


# New entrant Vurb pulls search results from across third-party apps and integrates with messaging, minimizing the need for app switching



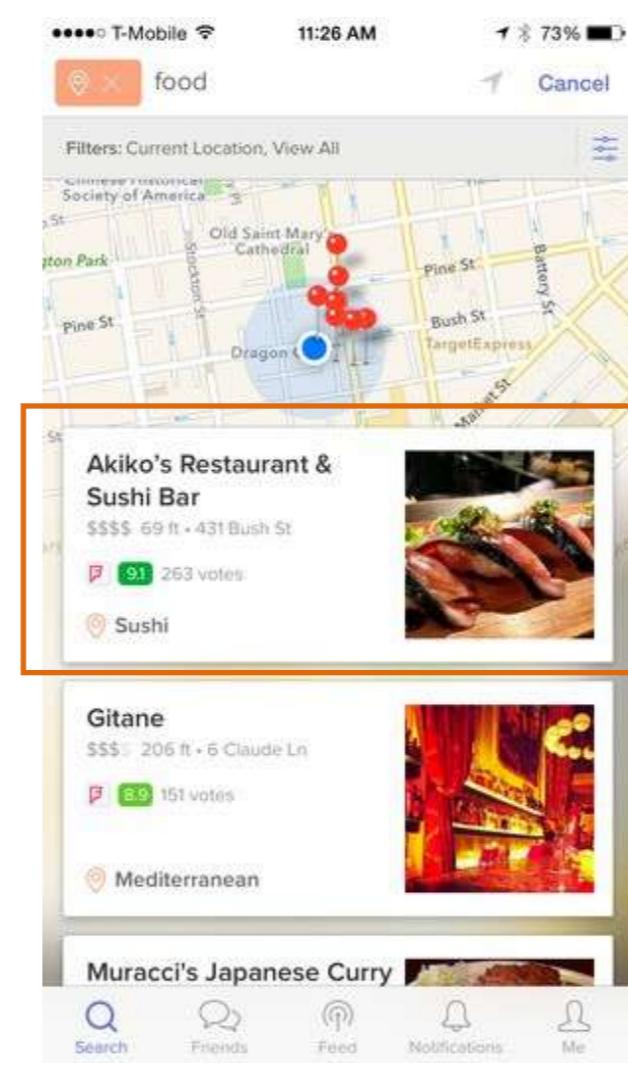
## SEARCH

Mobile-Friendly Search Categories



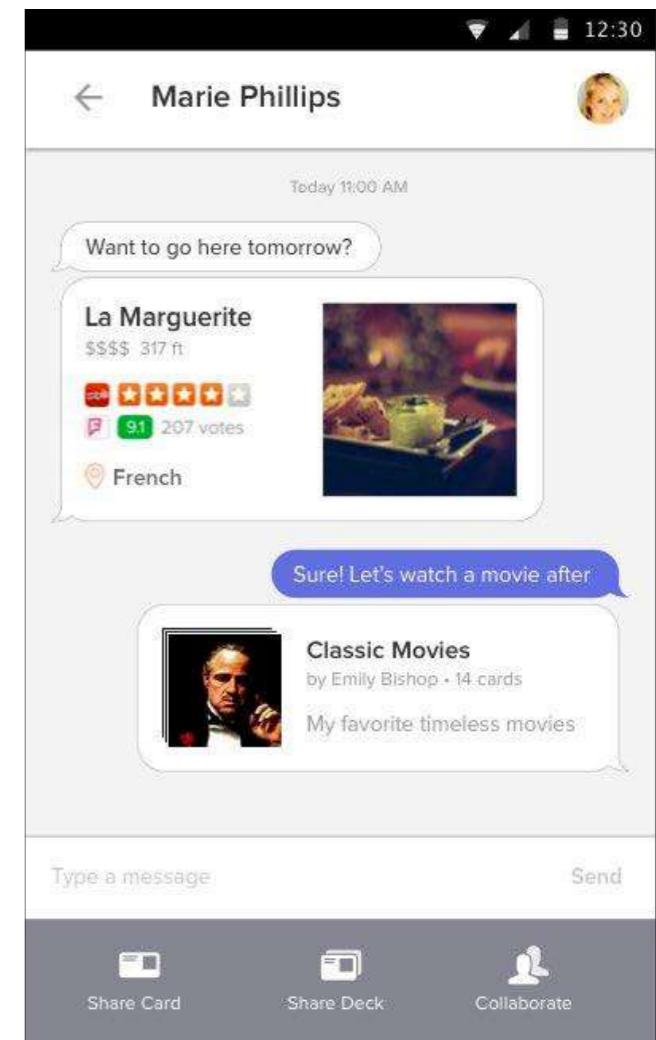
## CONTEXTUAL RESULTS

Context from Other Apps Aggregated into Search Results



## INTEGRATION WITH MESSAGING

Users Integrate Search Results into Chats  
August 2015



# New consumer businesses are being built on messaging platforms – this will expand as messaging bots become more ubiquitous

Platform-Specific Messaging Businesses (Operate through At-Scale Messaging Services)

## POCKETOUR

Third-Party Travel Agency on Viber



### TRAVEL

Travel agency built on top of Viber for easy booking and correspondence with agents

## WeBank

First-Party Bank Built by WeChat



### PERSONAL FINANCE

Online-only bank that operates outside the WeChat interface but uses WeChat login credentials for its accounts

## Jobot

Third-Party Bot on WeChat

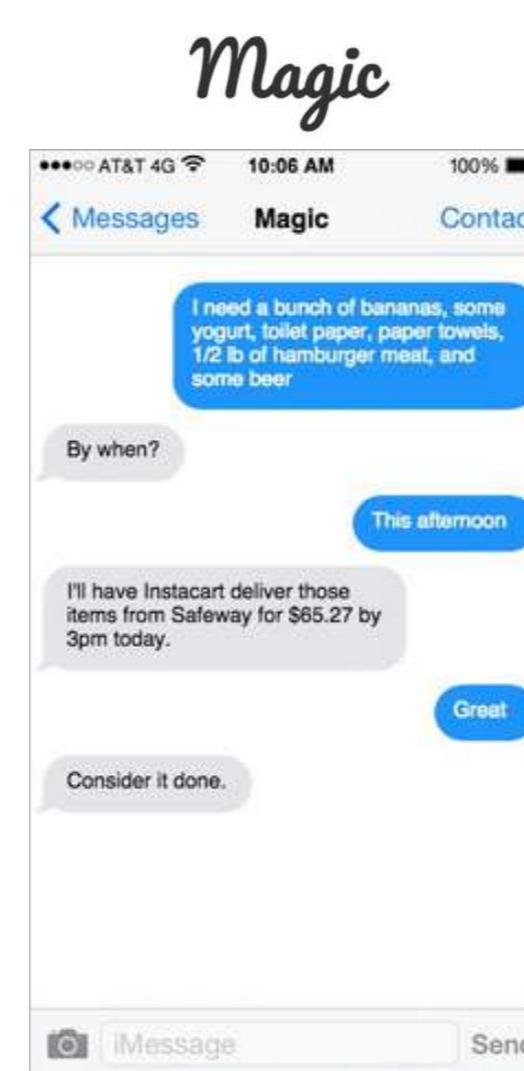
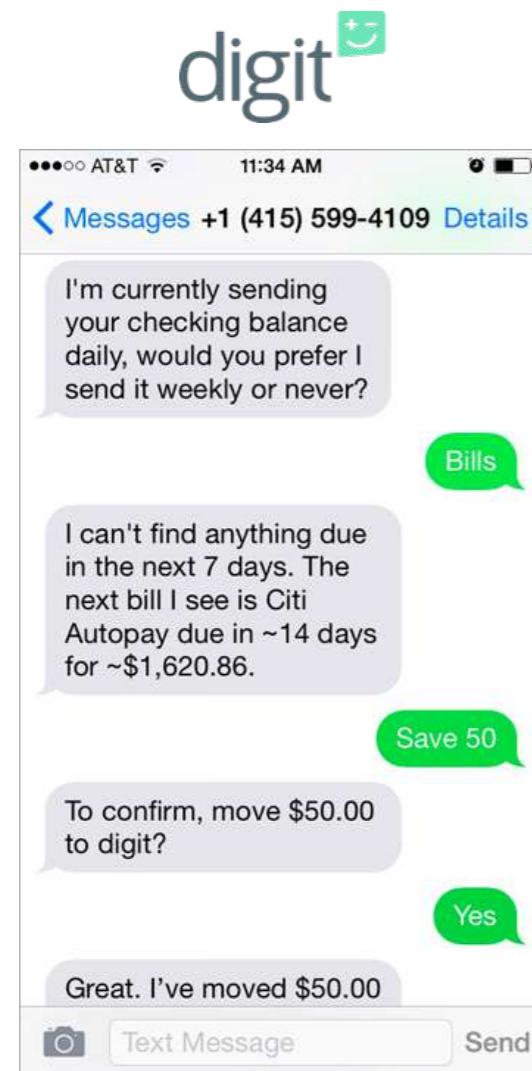


### CAREER

Bot that helps WeChat users search for jobs based on Q&A style conversations

# In the US, low cost means consumer businesses can leverage both SMS and proprietary messaging platforms like Apple iMessage

Platform-Agnostic Messaging Businesses (Operate Through SMS or iMessage)



## PERSONAL FINANCE

Automated savings and daily updates on checking account balance, upcoming bills, and savings progress

## PERSONAL ASSISTANCE

Message-based personal assistance for shopping, errands

## TRAVEL

Chat with locals while traveling for immediate, person-to-person recommendations

# Enterprise is also starting to move to app-enabled messaging with bot integrations



1.1m Daily Active Users  
300k Paying Users

## MESSAGING & SEARCH



### LAYER #1 - MESSAGING

Real-time messaging with co-workers; flexibility to chat in 'channels,' 'private groups,' or 'one-on-one'

### LAYER #2 - APPS & BOTS

Third-party integrations and automated bots function like an app store — this differentiates Slack from competition and is essential for adoption.

### LAYER #3 - SEARCH

Enables users to sift through messages and files, over specific date ranges or from specific people

## APPS & BOTS

Integrations		
All Services		
<input type="text"/> Filter by name		
	Airbrake	Error monitoring and han...
	appear.in	Video conferences in you...
	AppSignal	Detailed metrics for Rub...
	Asana	Communications and tas...
	Beanstalk	A complete workflow to ...
	Bitbucket	Free source code hosting...

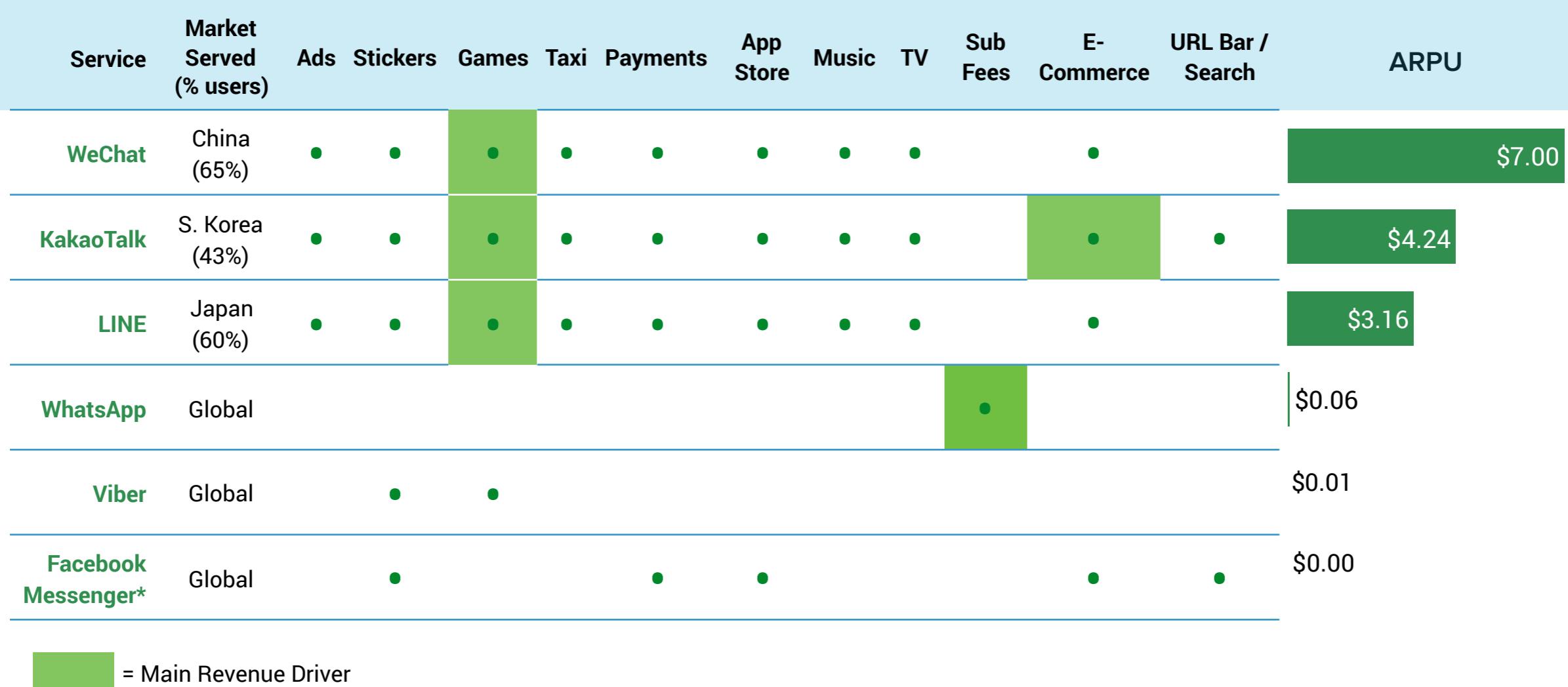
# What users do in native apps today, they will also do in messaging apps tomorrow, presenting an enormous revenue opportunity

## New & Potential Functions for Messaging

Function	Innovator	Feature	Launch Date	Revenue Opportunity
News	Snapchat	Discover	1/2015	Sponsored content Native ads
Shopping	LINE	LINE Shop	2/2015	Percentage of transaction
Mobile Web	Kik	Kik Browser	4/2015	Advertising
Productivity	Facebook Messenger	'M' Virtual Assistant	8/2015	Search ads
Games	XBOX Live	Live Social Gaming	9/2015	In-game purchases Advertising
Finance	WeChat	WeBank Loans	9/2015	Interest from loans
Education	TBD	TBD	TBD	Fees for courses
Sports	TBD	TBD	TBD	Fees for betting Paid fantasy leagues
Health & Fitness	TBD	TBD	TBD	Advertising
Business	TBD	TBD	TBD	Paid job posts

# Asia-Pacific platforms illustrate the revenue opportunity in messaging - and global players are just getting started

Platform Sophistication Compared to Annual ARPU, 2014



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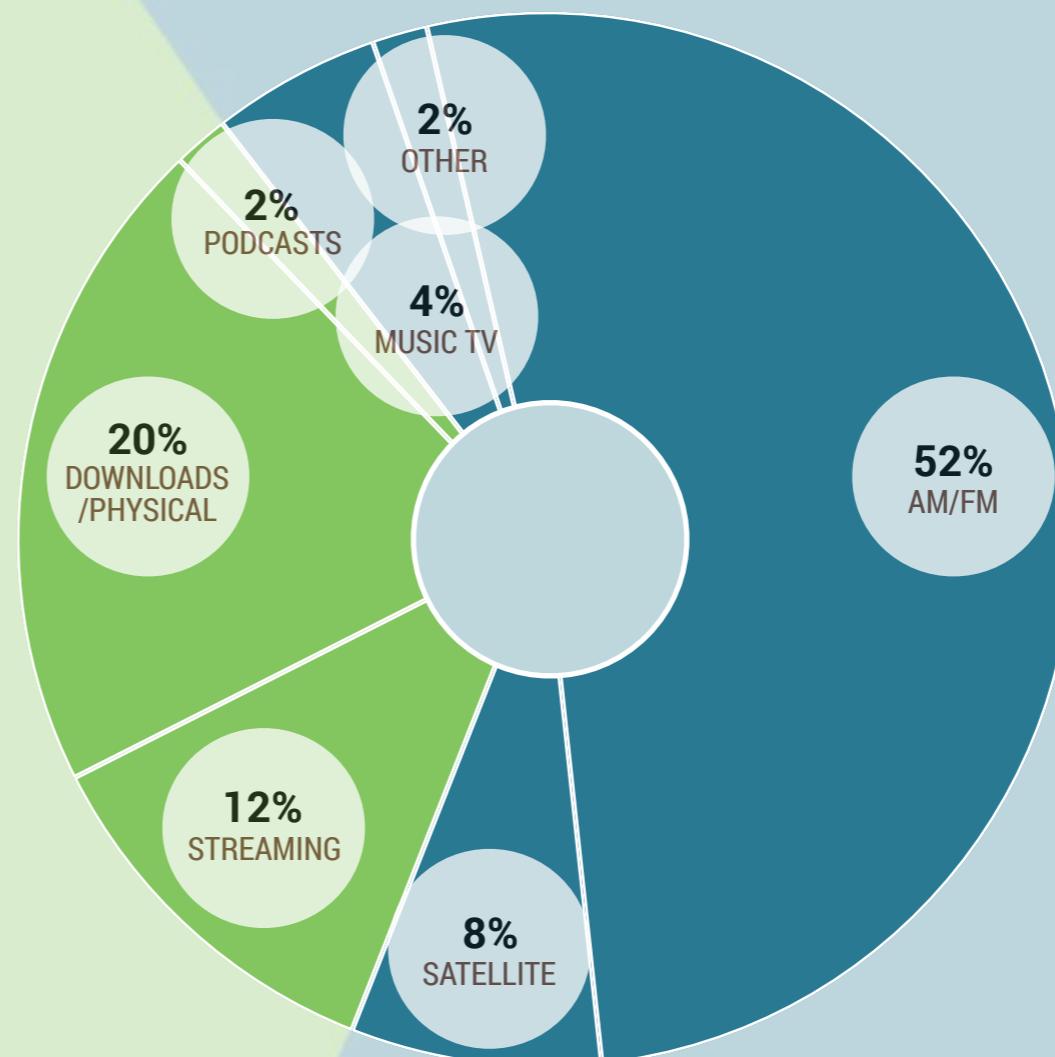
ONE SIMPLE WAY TO PREDICT WHAT TECH & MEDIA PLAYERS WILL DO NEXT TO COMPETE

# What's at stake in the audio market? Over four hours a day of listening time—and growing

Audio Consumption Time Among 13+ Users, U.S., 2014

Total = 4:05 hours

Digital Media  
Non-Digital Media

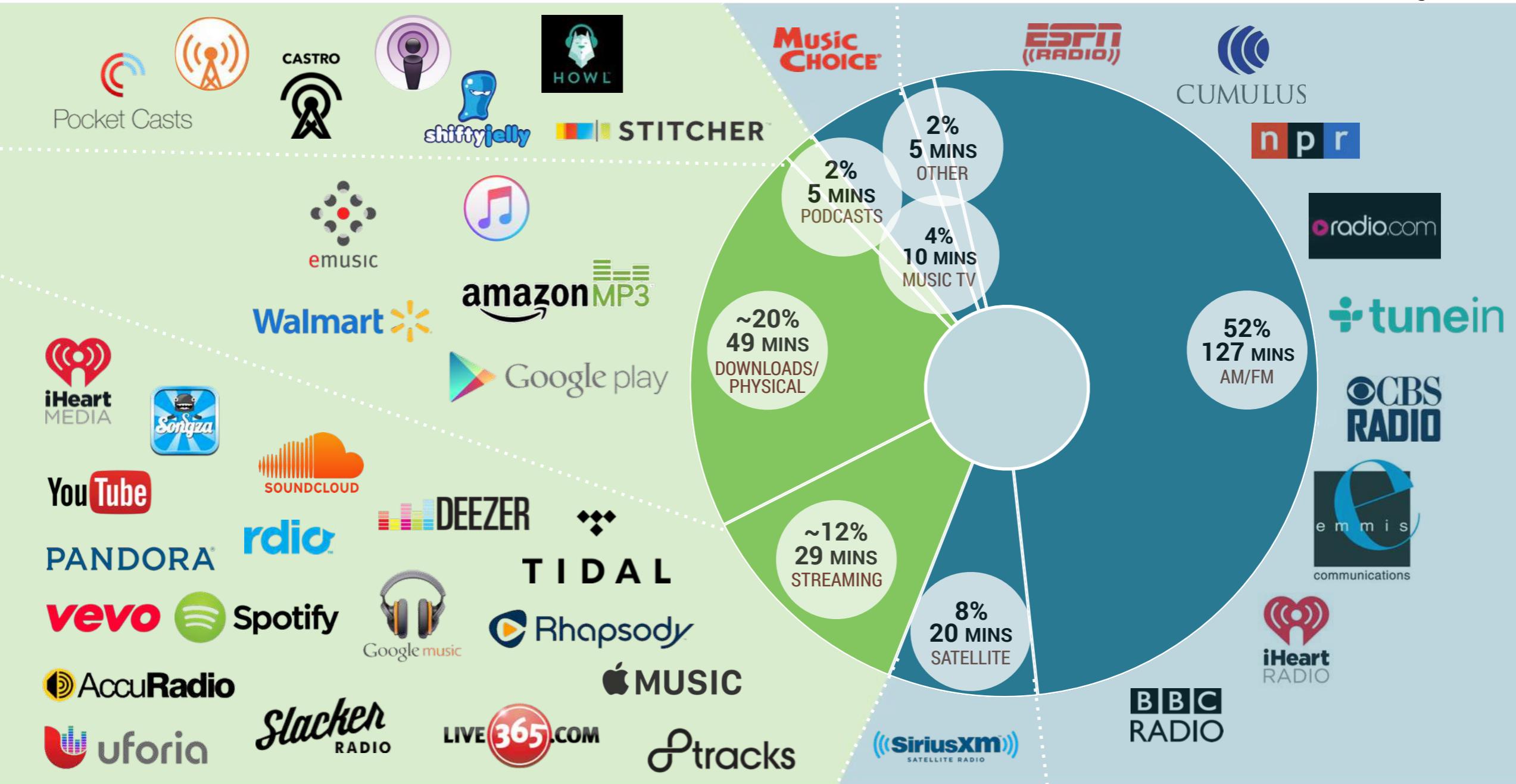


# There's a proliferation of new digital players, but many crowded categories only represent a small fraction of overall listening

Audio Consumption Time Among 13+ Users, U.S., 2014

Total = 4:05 hours

Digital Media  
Non-Digital Media



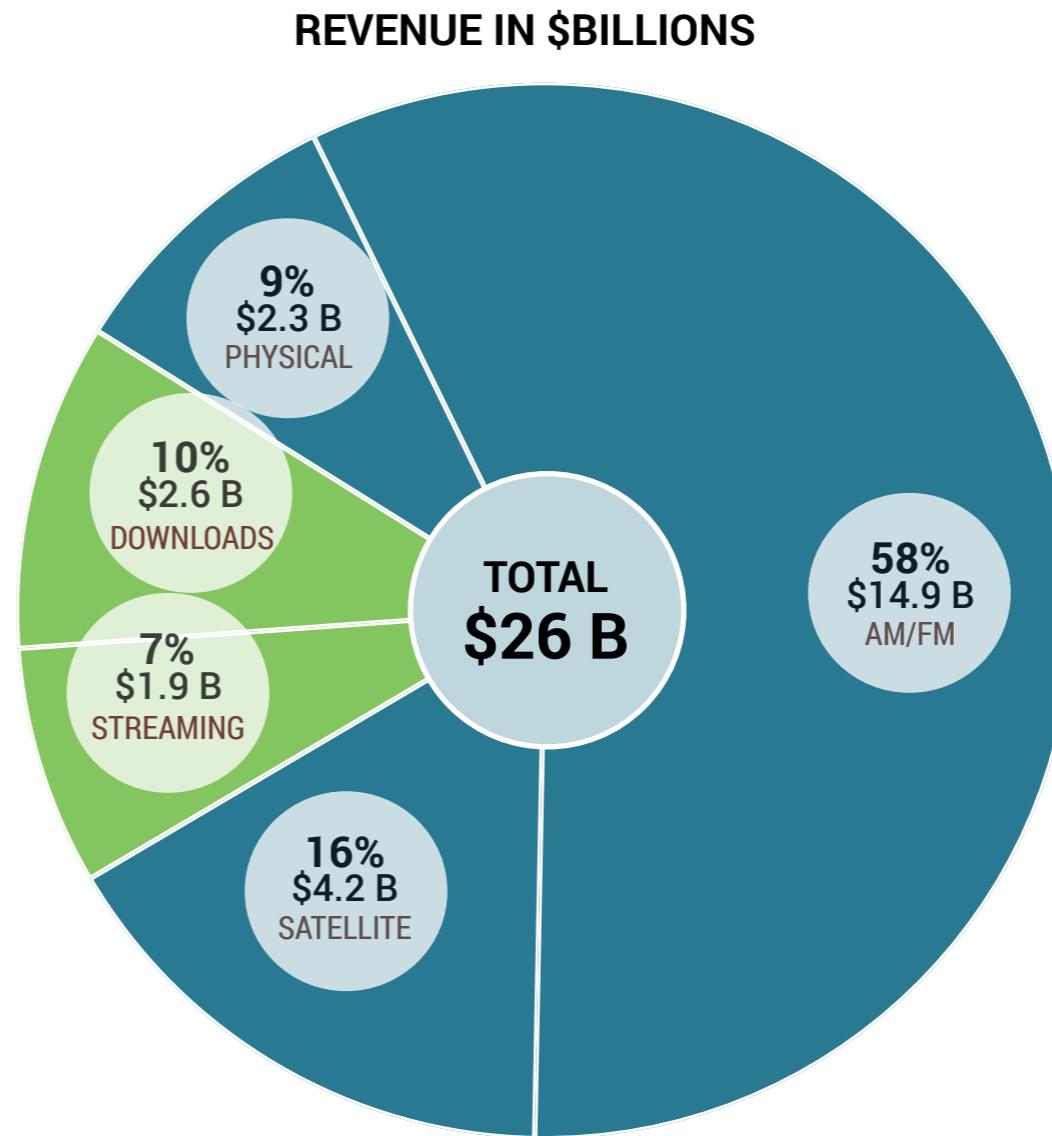
# Expect growth to come from digital players claiming their fair share of the pie

Consumer and Advertising Spend on Music Listening, U.S., 2014

Digital Media  
Non-Digital Media

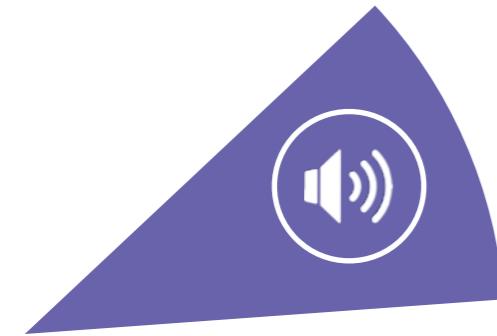
**DIGITAL** takes up over a third of listening time, but less than a fifth of total revenue

**TOTAL U.S. DIGITAL REVENUE**  
**\$4.5 B**



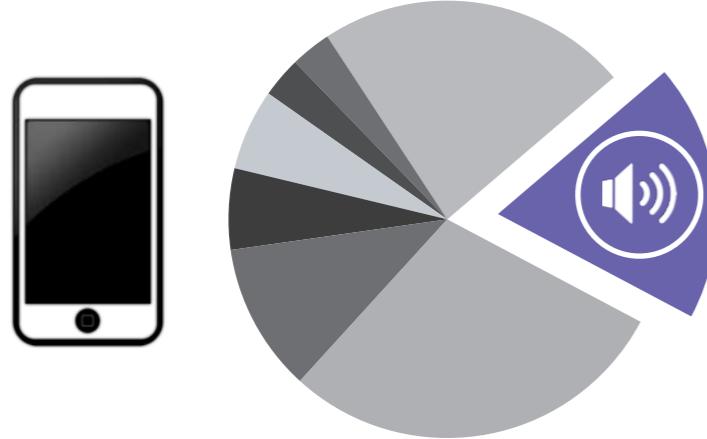
# Consumers will spend more time on digital audio, driven by multi-tasking opportunities

TYPICAL U.S. DAILY BEHAVIOR, AGES 13+ 2014



4:05 hours/day  
AUDIO

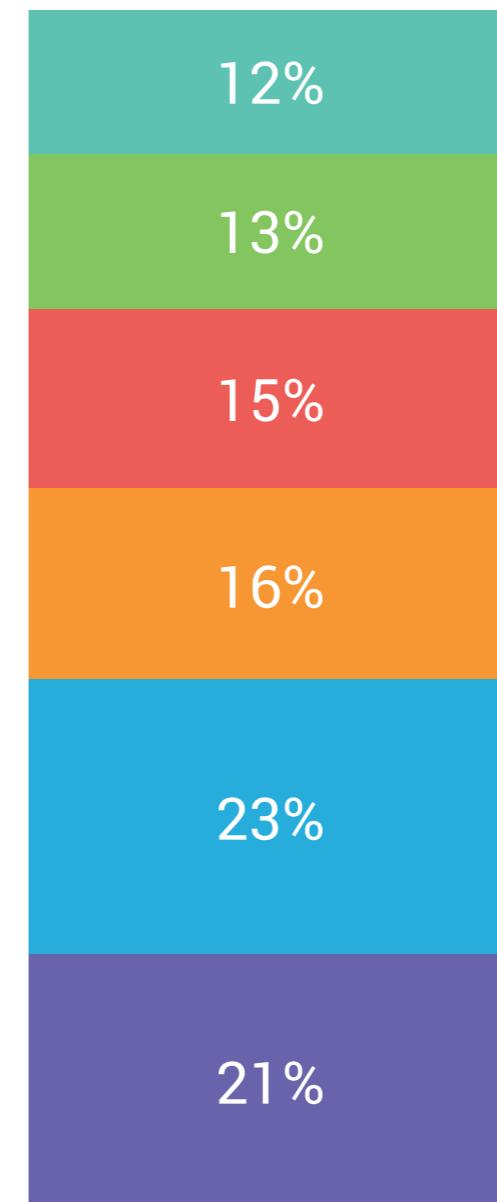
SHARE OF MOBILE APP TIME SPENT, June 2015



19%  
39 minutes/day  
AUDIO

Total mobile app time: 3:25 hours/day

WHILE LISTENING TO MUSIC,  
AMERICANS (13+) ARE ALSO:



-  **Exercising**
-  **Recreation**
-  **Chores**
-  **Working**
-  **Driving**
-  **Other (including only listening)**

# Today, young listeners spend more time listening through streaming, but AM/FM radio remains the largest overall

Daily Listening to Streaming Services vs. AM/FM by Age Group, U.S. 2014

Streaming Services  
AM/FM

## PERCENTAGE OF DAILY LISTENING TIME

AGE 13-17

55% 45%

AGE 17-34

35% 65%

AGE 34-55

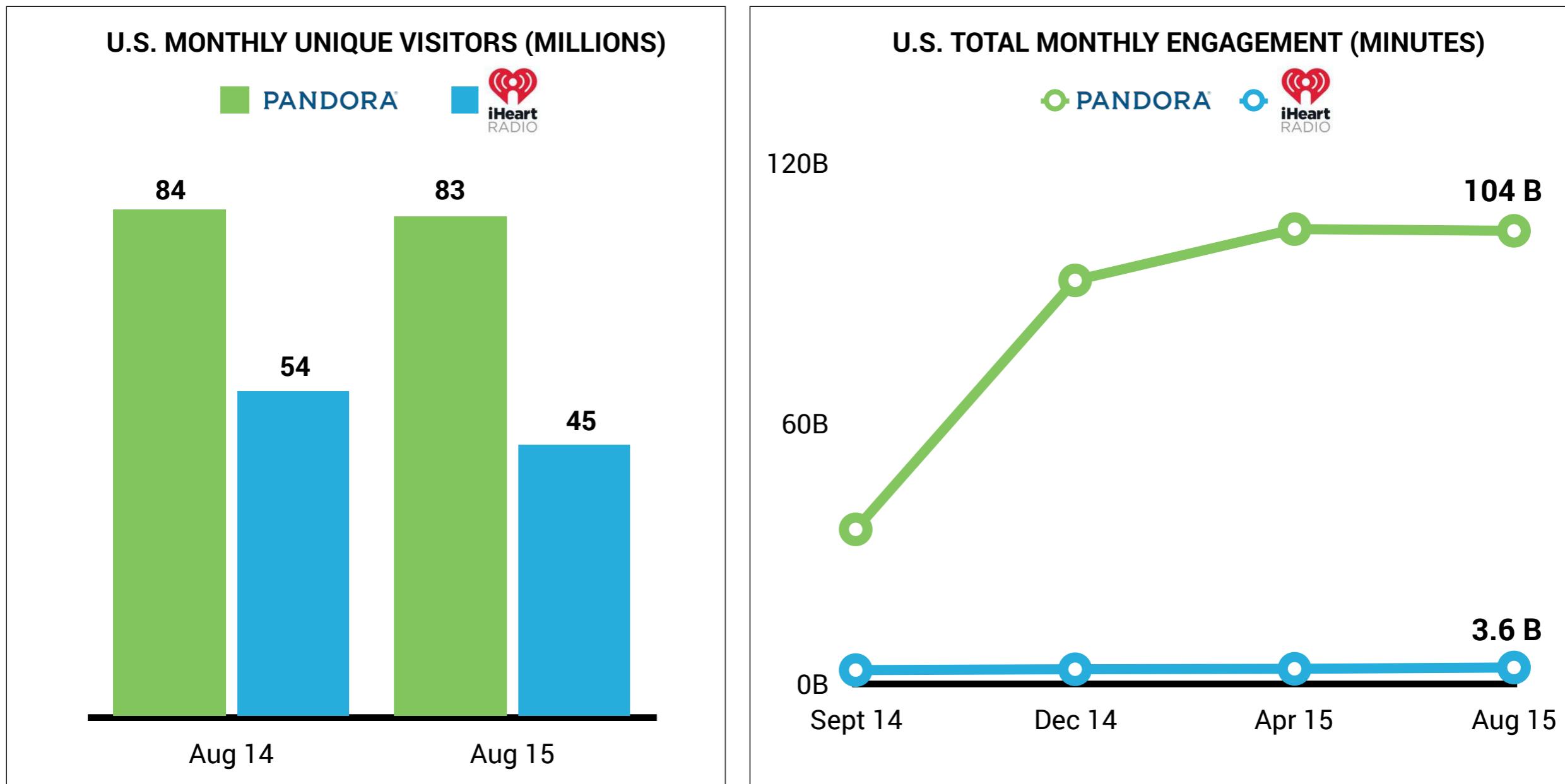
17% 83%

AGE 55+

6% 94%

# Legacy players have migrated audiences to digital streaming services, but inferior user experiences leave engagement lagging

Monthly Visitors vs. Total Digital Engagement, Pandora and iHeartRadio

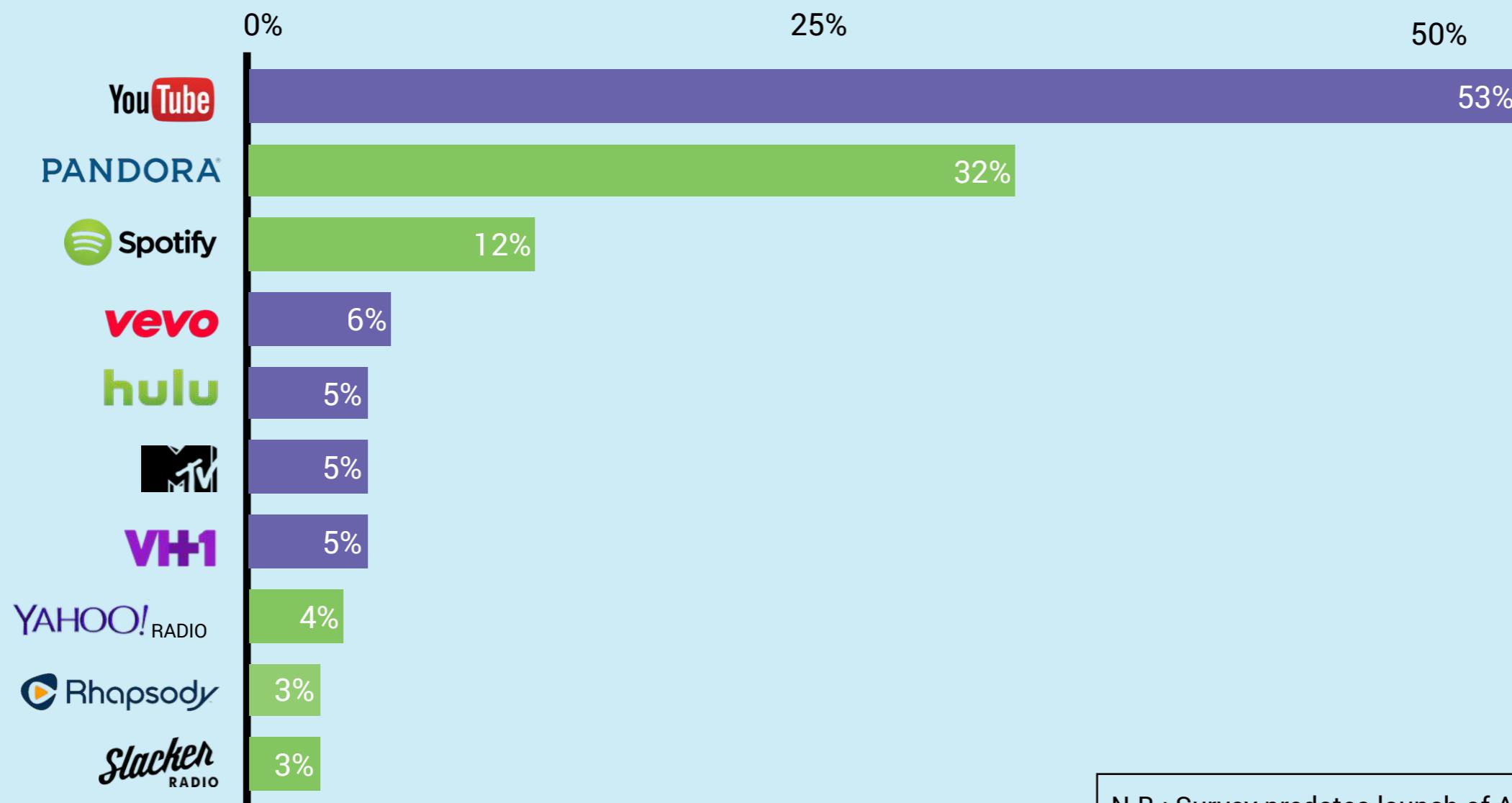


If we isolate YouTube's audio usage, online music was dominated by three services last year – with different user experiences and monetization models

Music Sources Used, U.S., 2014

Music Streaming Service  
Other Service

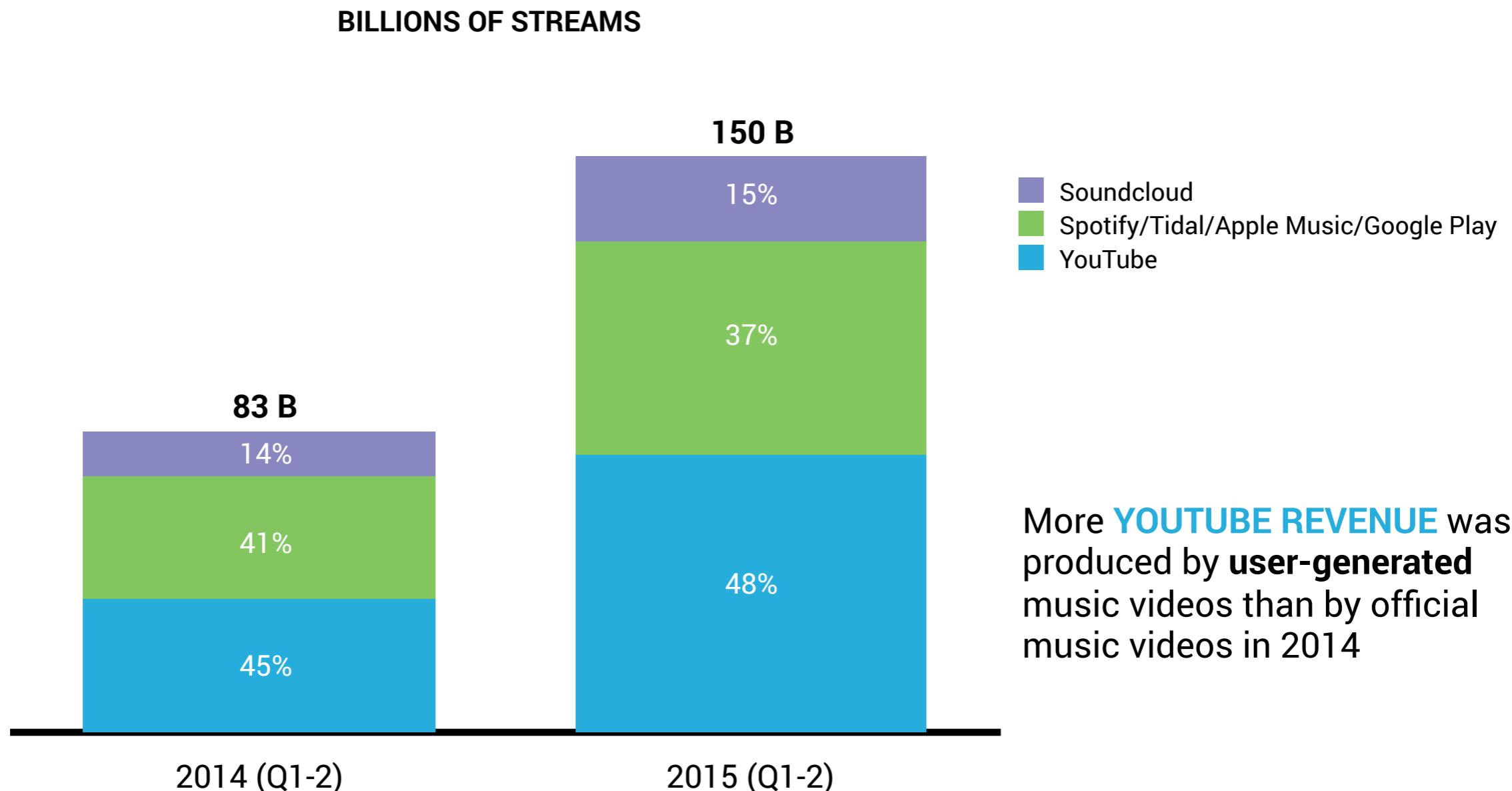
PERCENTAGE OF INTERNET ADULTS, PAST 3 MONTHS



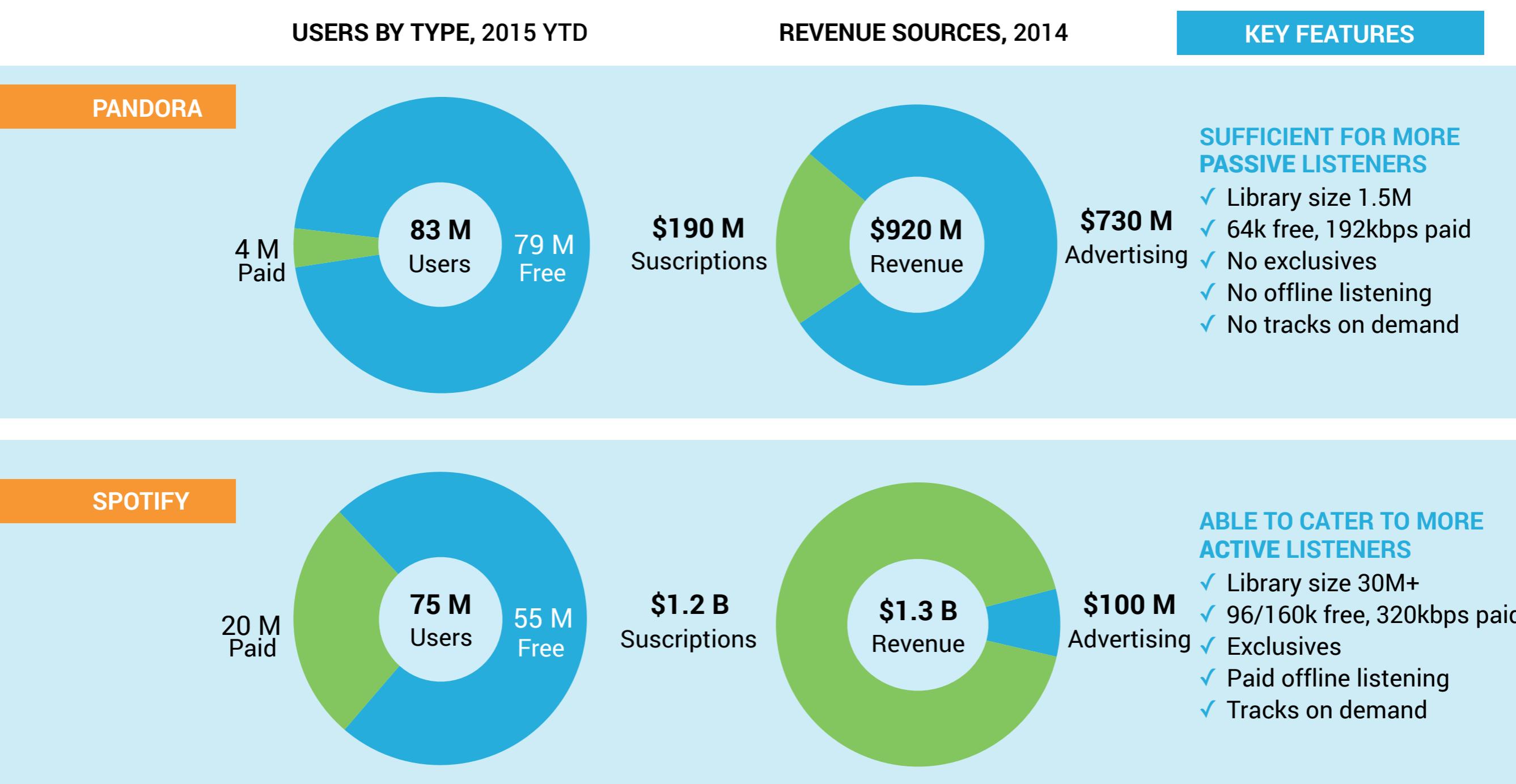
N.B.: Survey predates launch of Apple Music

# YouTube is even more dominant for on-demand streaming, representing over half of all on-demand streams

Total Streams by Service, Q1 - Q2, 2014 vs. 2015



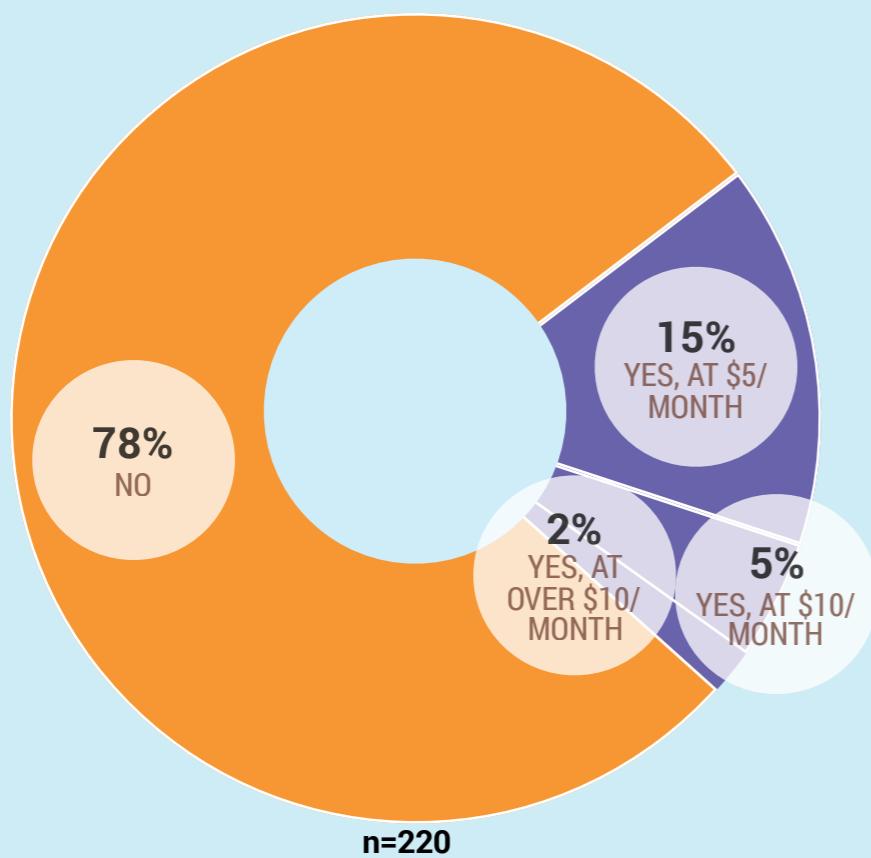
# Today, Spotify and Pandora are not in the same business: they cater to two different audiences, and have different monetization models



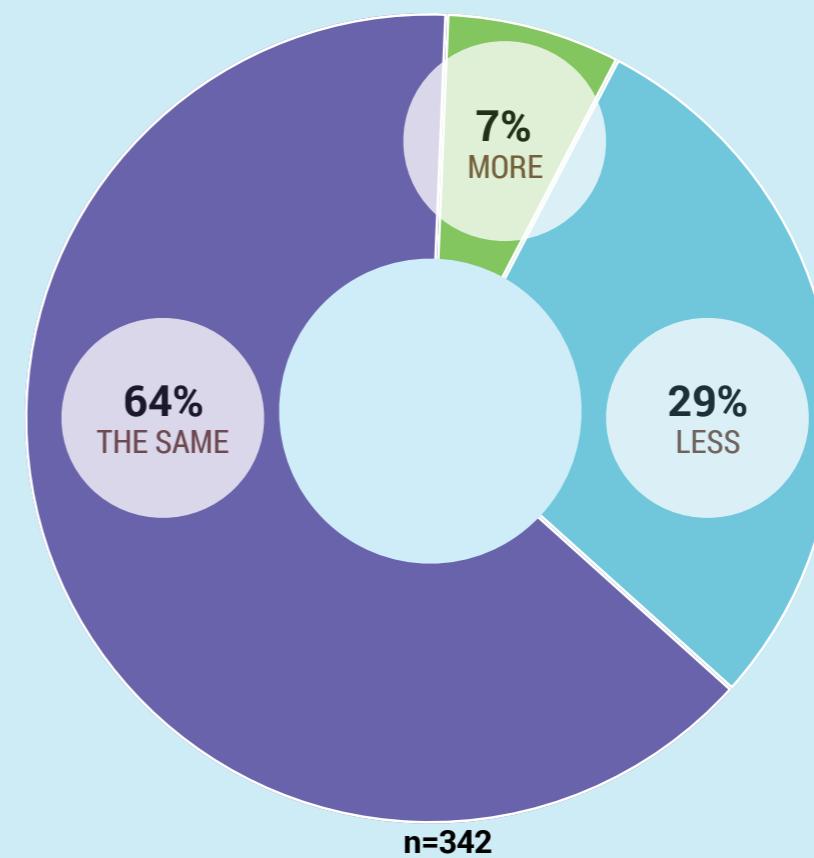
# Subscriber loyalty will present a challenge to new services, but YouTube has a shot because music listeners are willing to pay

## Consumer Preferences in the Digital Streaming Music Space

**EXISTING STREAMING SUBSCRIBERS:**  
WILLINGNESS TO SWITCH TO ANOTHER SERVICE

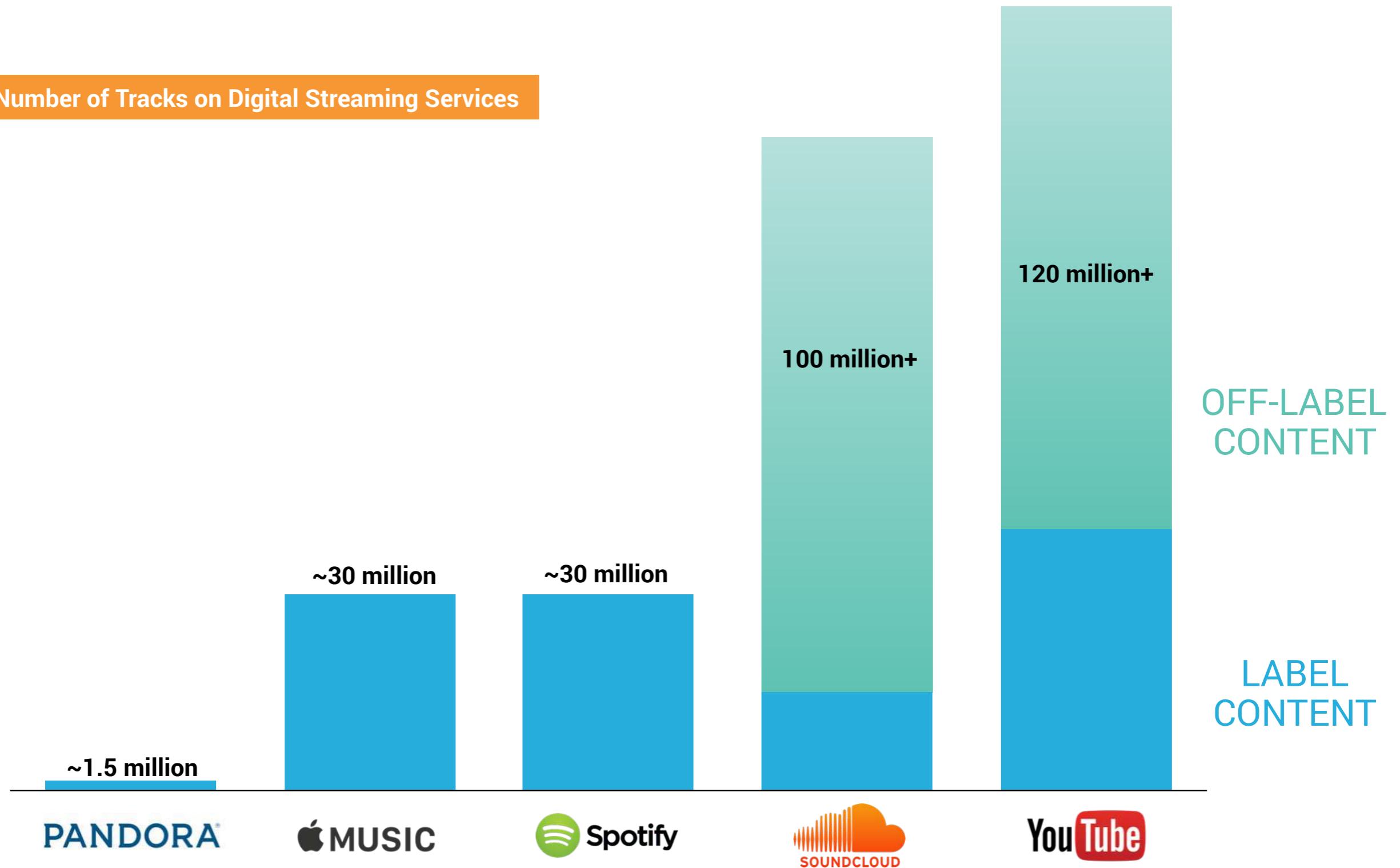


**POTENTIAL STREAMING SUBSCRIBERS:**  
PRICE TO JOIN A YOUTUBE STREAMING SERVICE, COMPARED TO EXISTING SERVICES



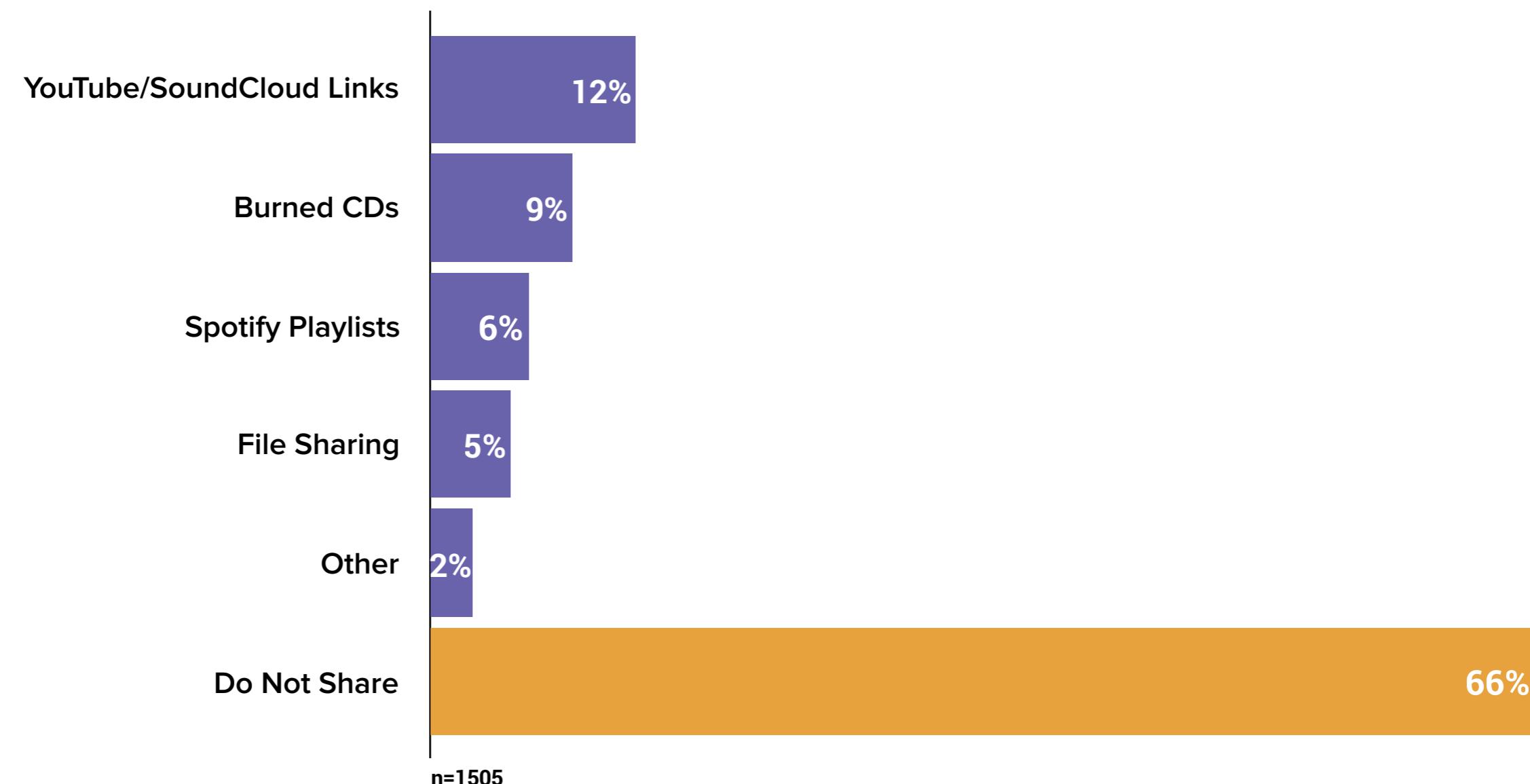
# What could make a major new entrant successful? Original, unique songs as found on SoundCloud and YouTube will be a critical factor

Number of Tracks on Digital Streaming Services

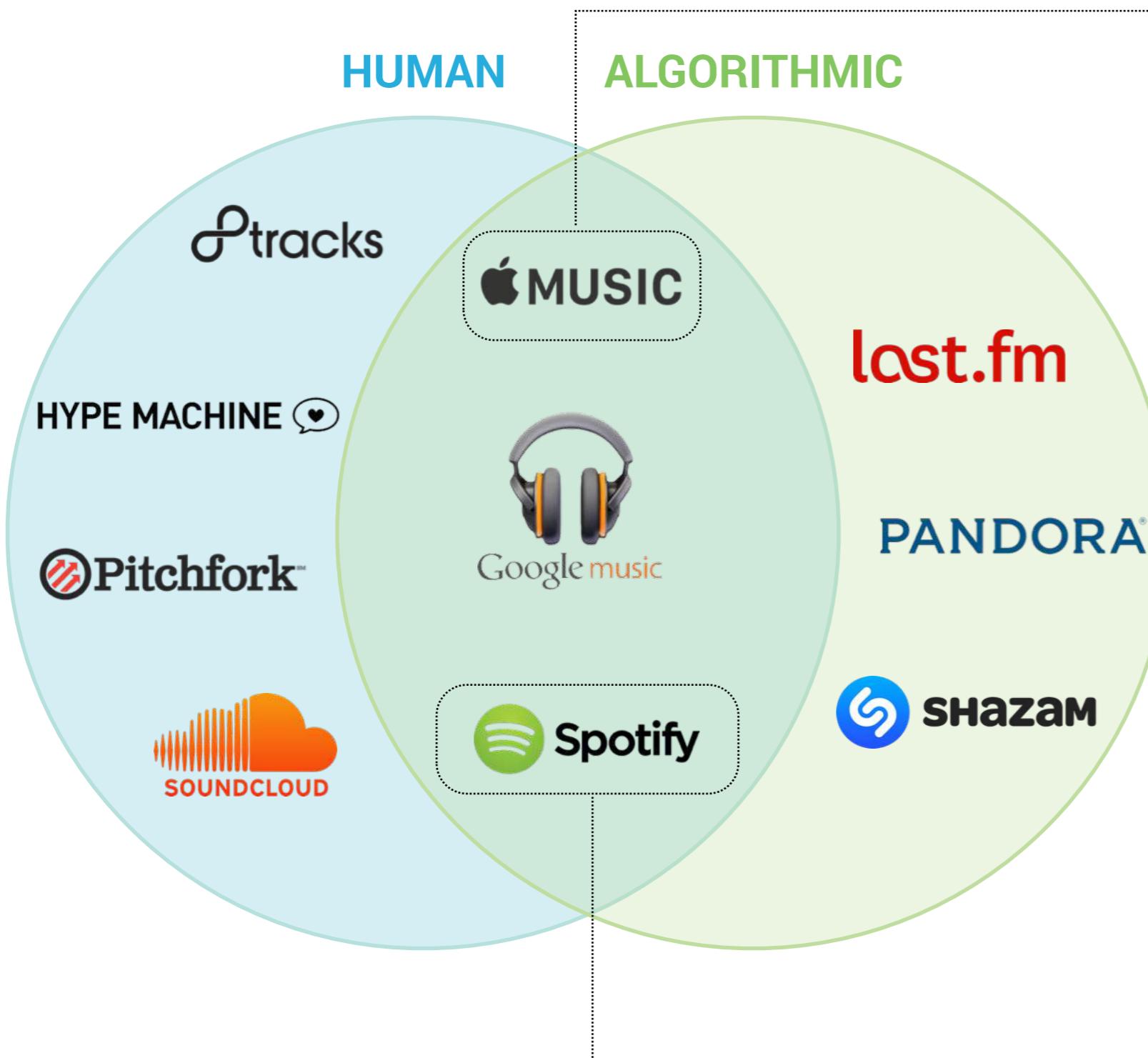


**Today, most listeners don't share their listening activity on social networks, creating an opportunity for any player that can improve the sharing experience**

**Audio Social Sharing Preferences**



# Another major area of differentiation will be smart curation that combines human and algorithmic methods

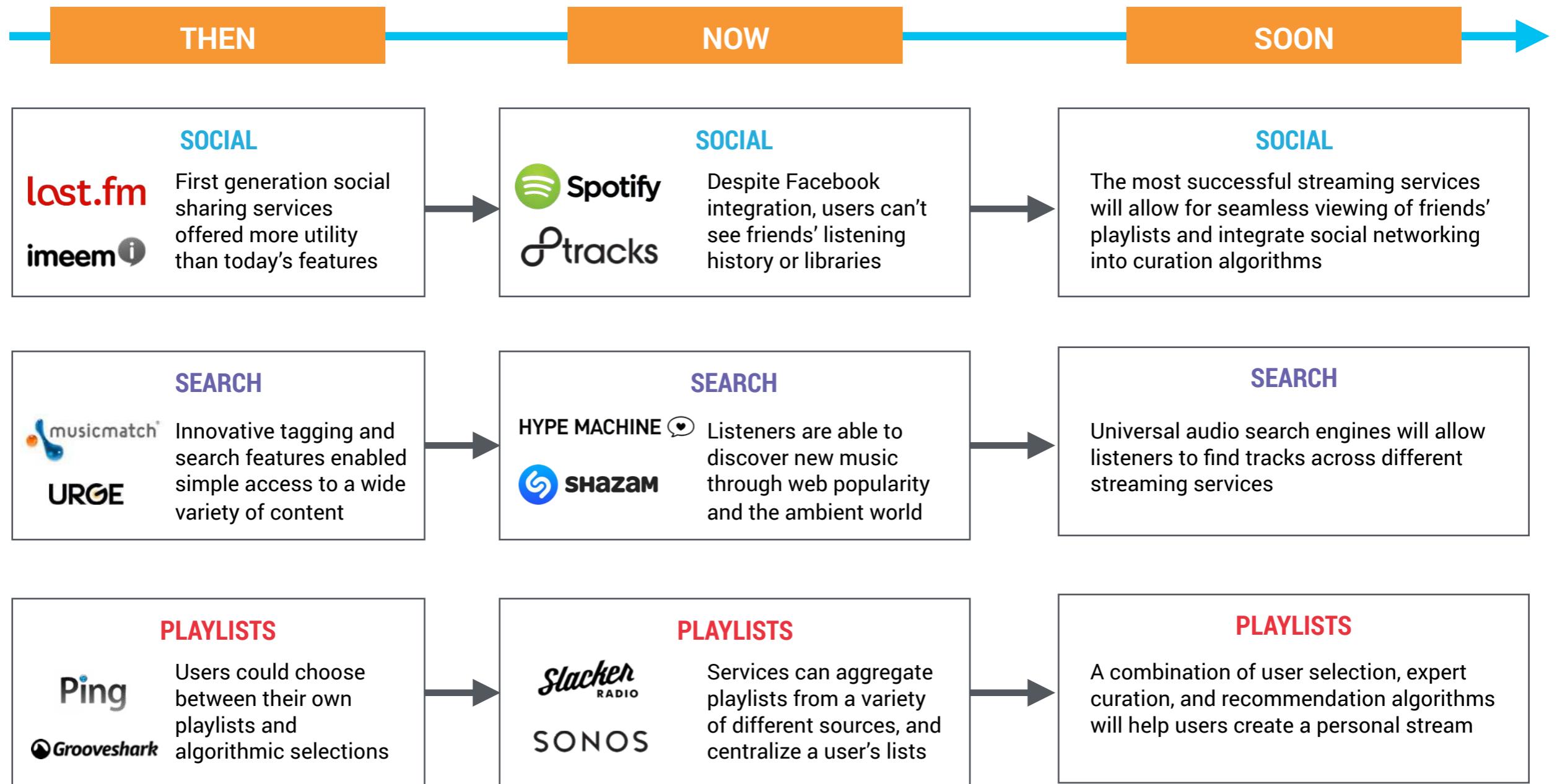


Emphasis on human curation with Beats1 radio station



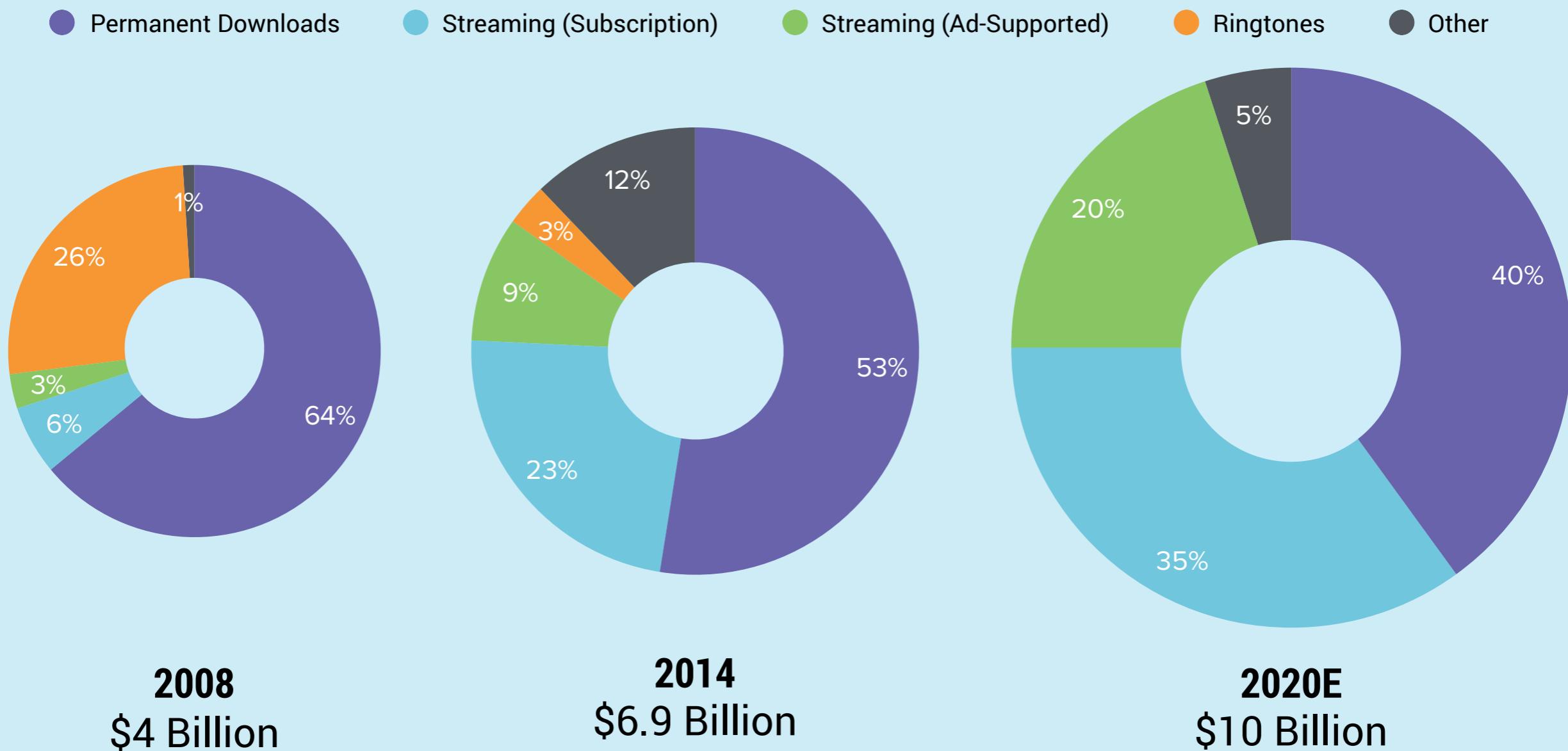
Emphasis on algorithmic recommendations with personalized "Discover Weekly" playlists

# Some of the features that enable new players to succeed may revisit features from past generations of digital music services



**By 2020, digital music revenues will be \$10 Billion globally, and streaming will be over half of that - growing at the expense of downloads**

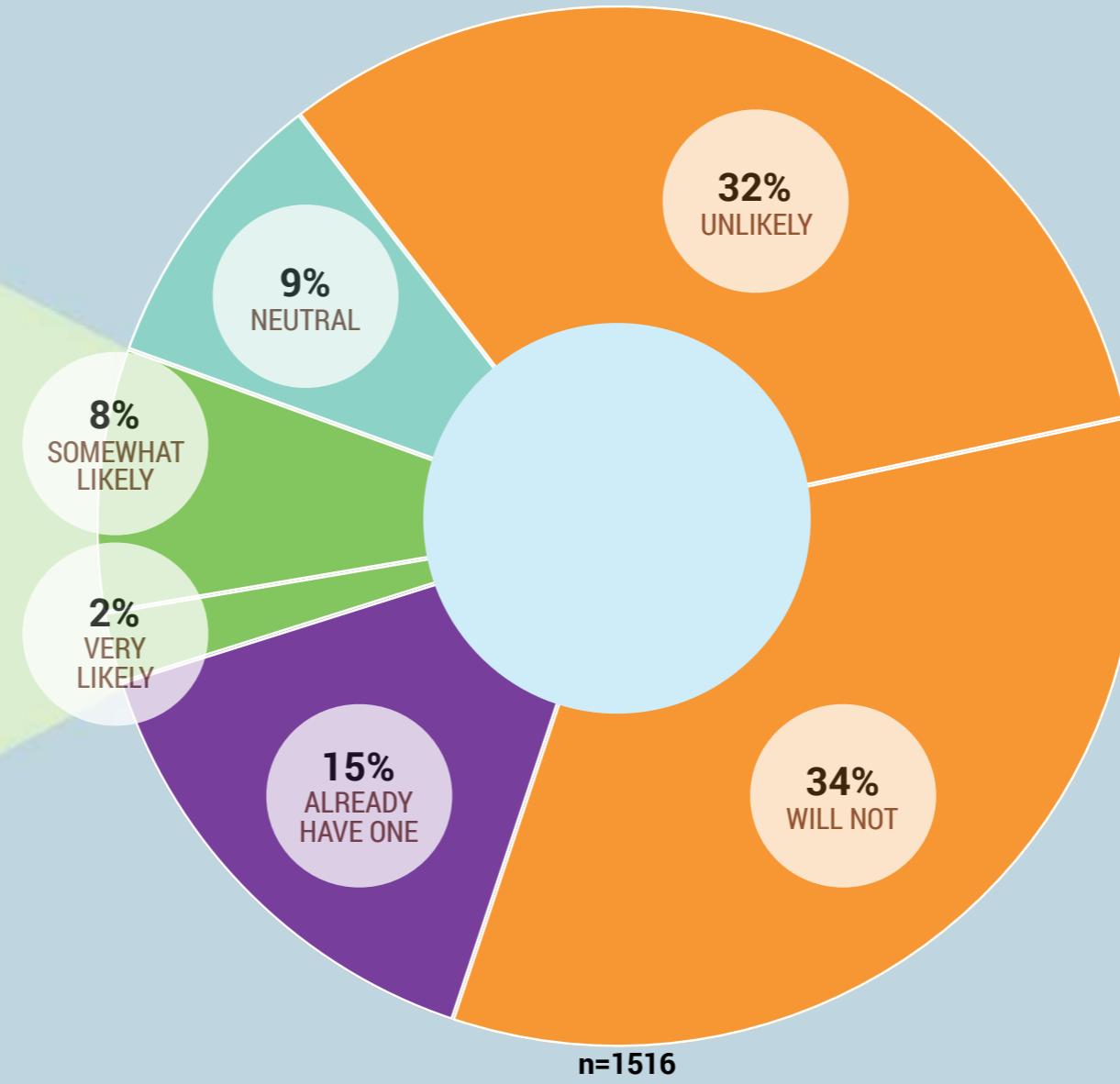
Activate Forecasts for Digital Music Revenue by Source, Global



# There may be an upper bound to the number of consumers that are willing to pay for a subscription music service

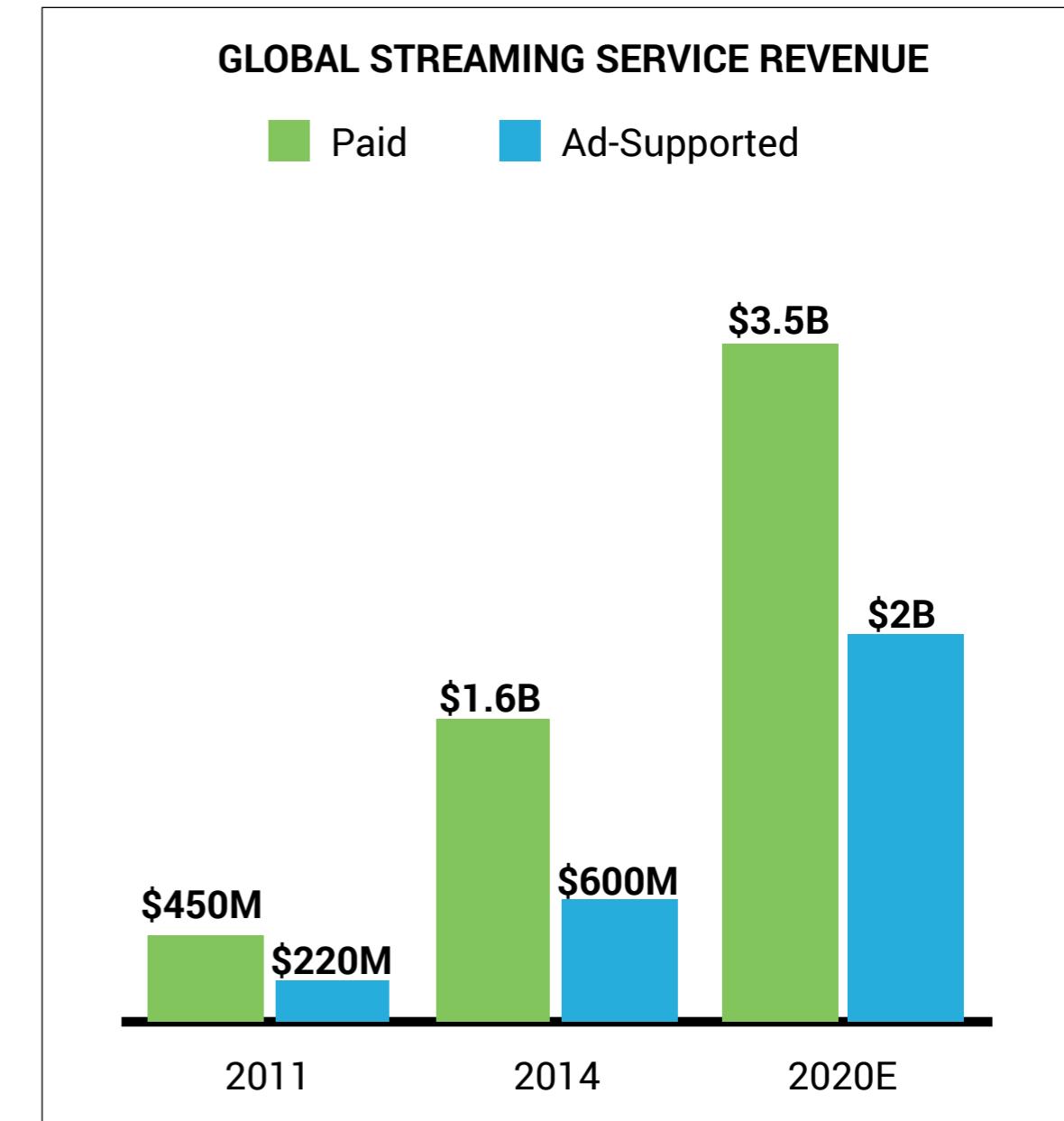
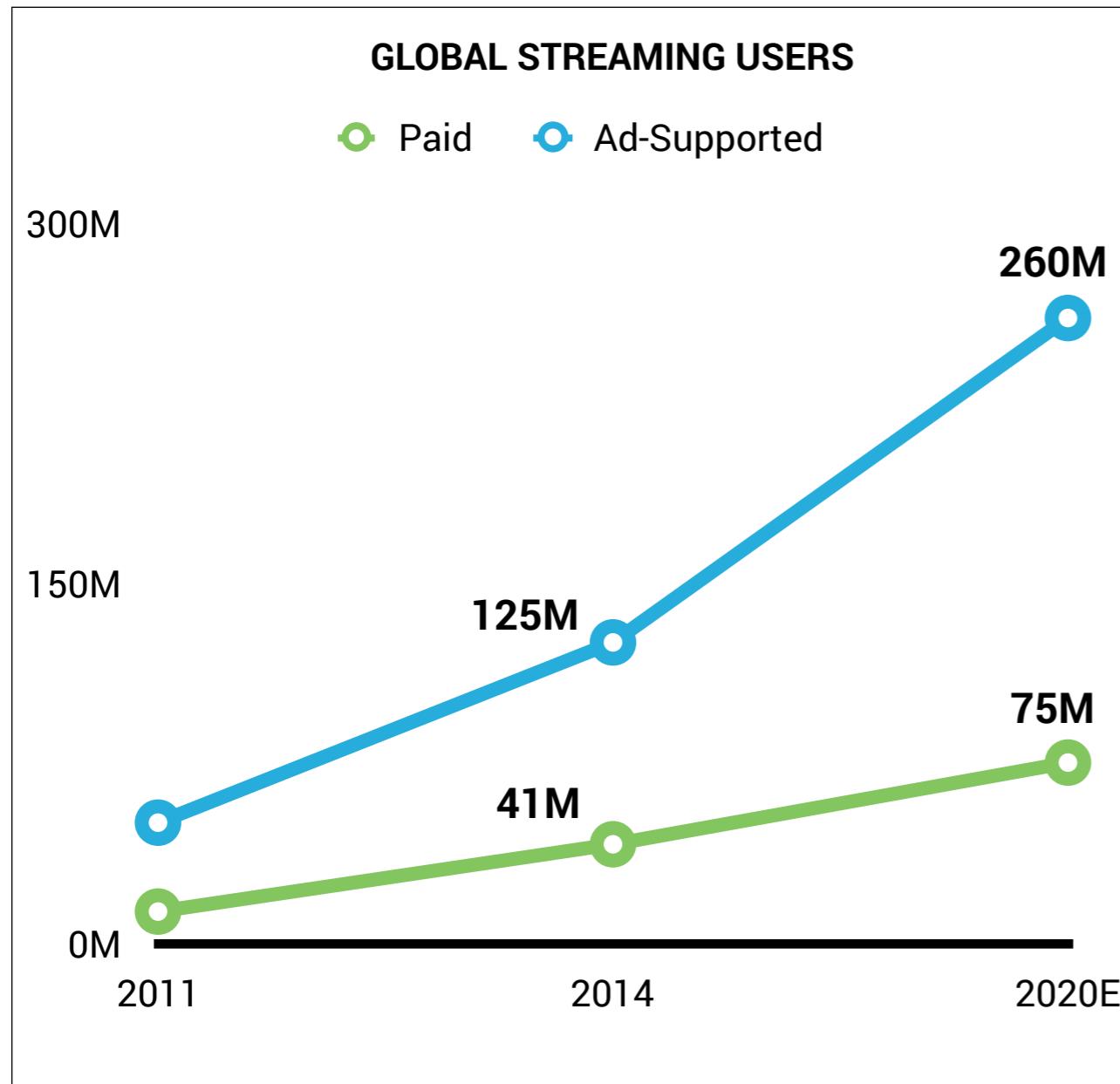
U.S. Consumer Likelihood of Purchasing Music Streaming Subscription in the Next 6 Months

Only an **additional 10%** of consumers are open to subscribing to a streaming service

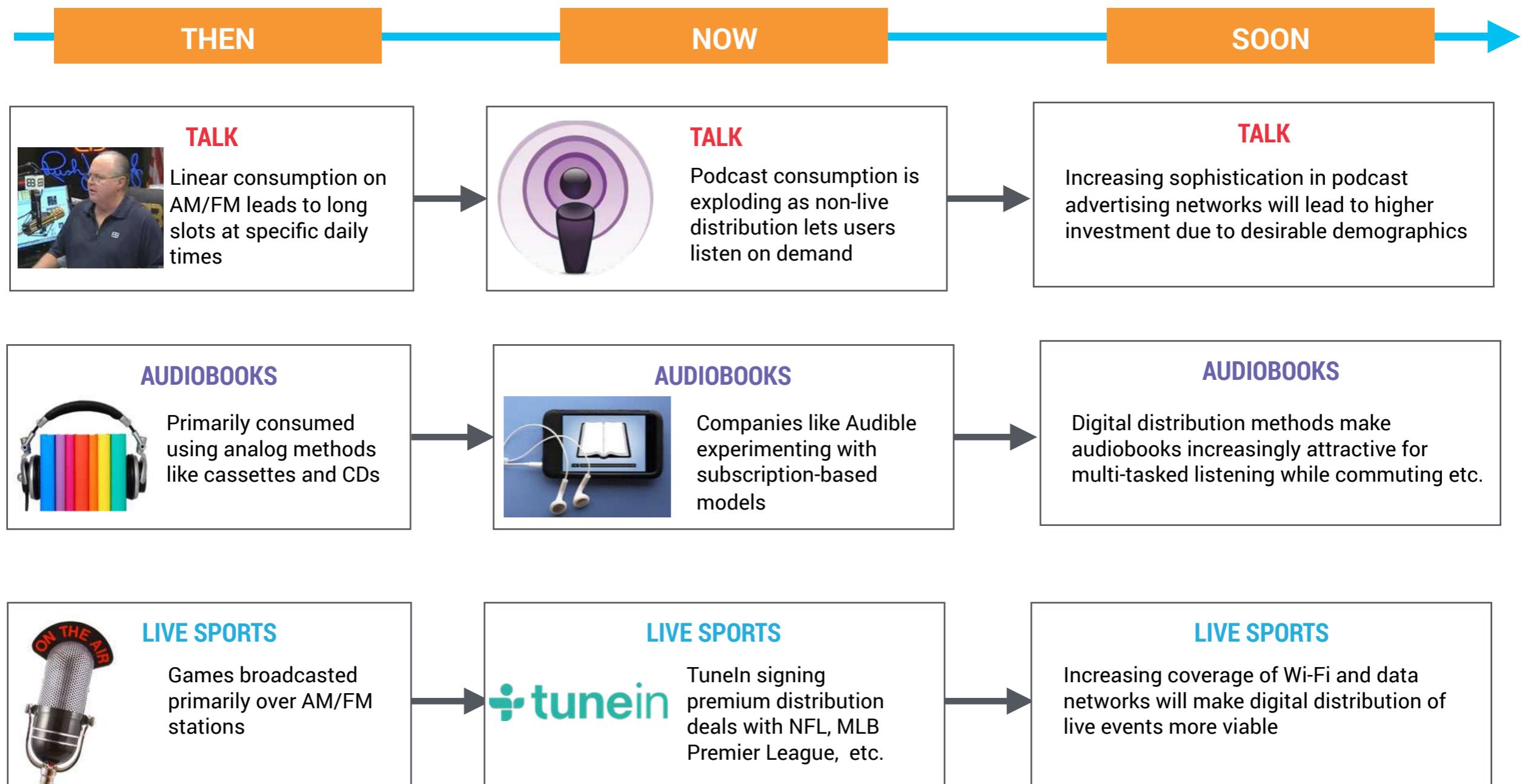


# Most of user growth in digital streaming will be ad-supported, but paid users will account for a far greater proportion of the revenue

Annual User and Revenue Growth in Digital Music Streaming, Global, 2011 - 2020E

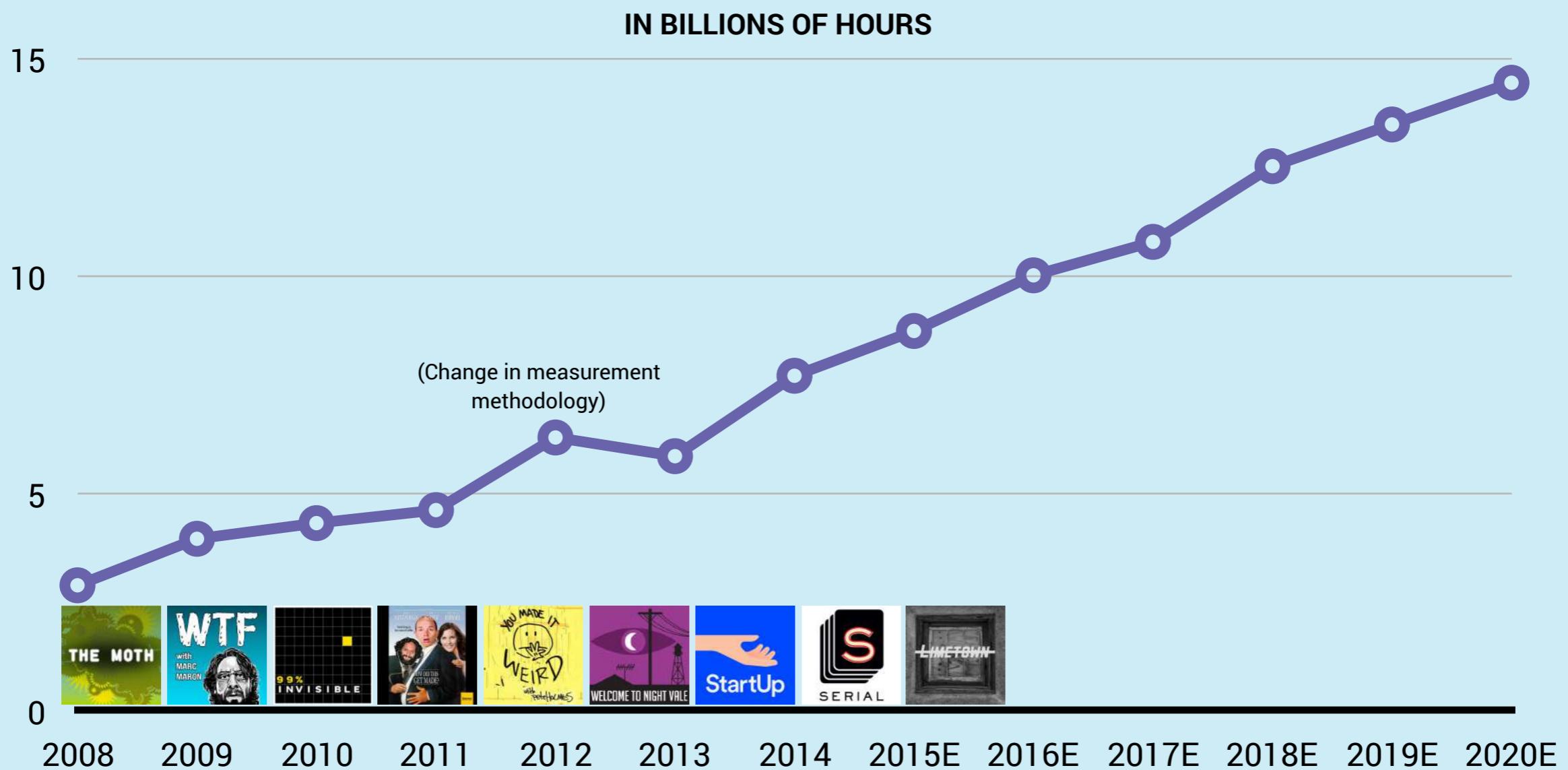


# Beyond music, opportunities abound in non-music formats as listeners move from analog to digital



# Podcast consumption has exploded in recent years and will keep growing steadily

Activate Projections: Total Podcast Listening Time, U.S., 2008 - 2020E



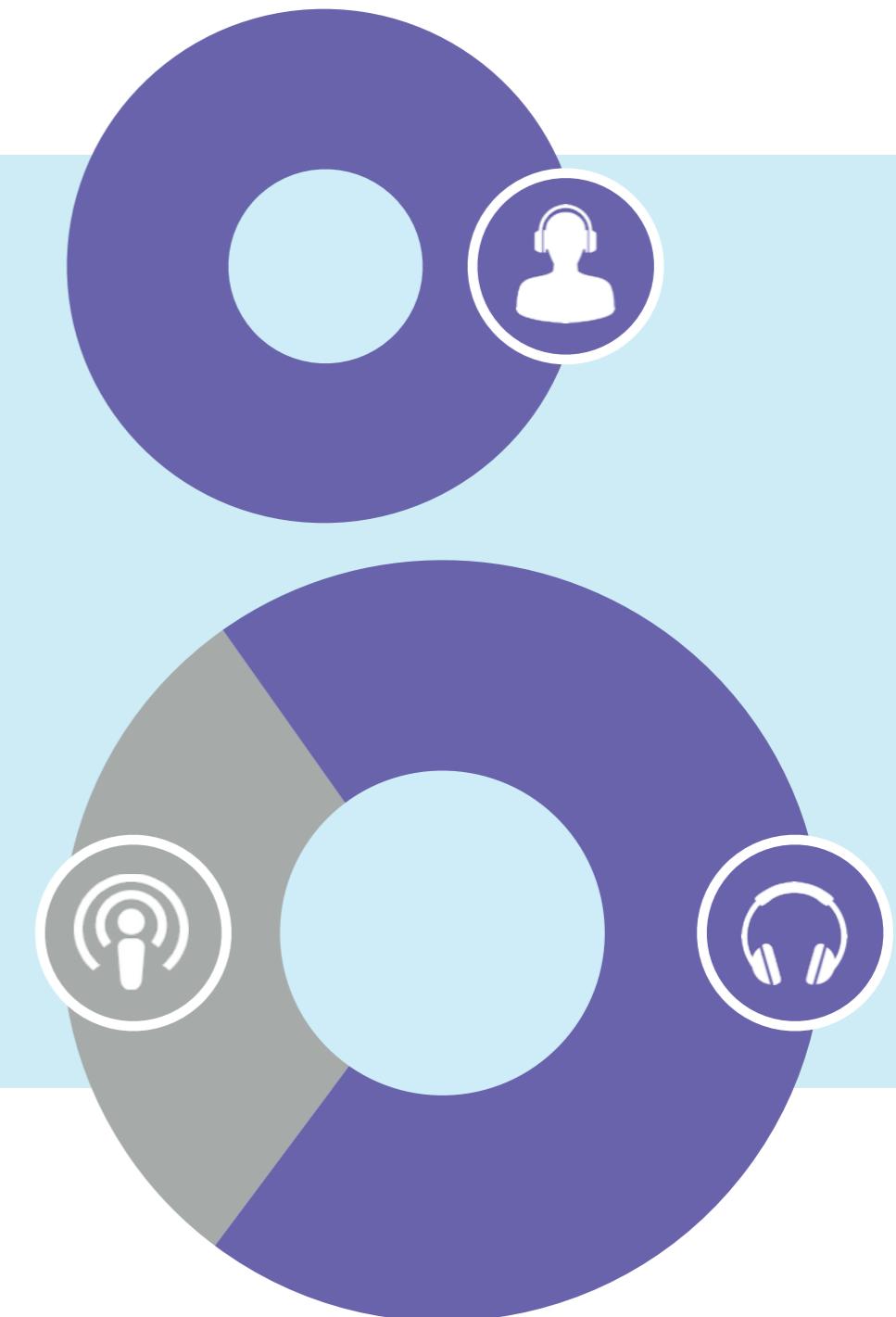
# Podcast listeners are the elite of audio: they listen to more non-podcast audio than average, and are an attractive demographic

## LISTENER DEMOGRAPHICS

	AVERAGE	PODCAST
Median Age	37	30
Age 18-34	0.3	0.67
Income Over \$50K	0.27	0.62
Bachelor's Degree?	0.3	0.58

AVERAGE  
LISTENERS  
4:05 hours/day

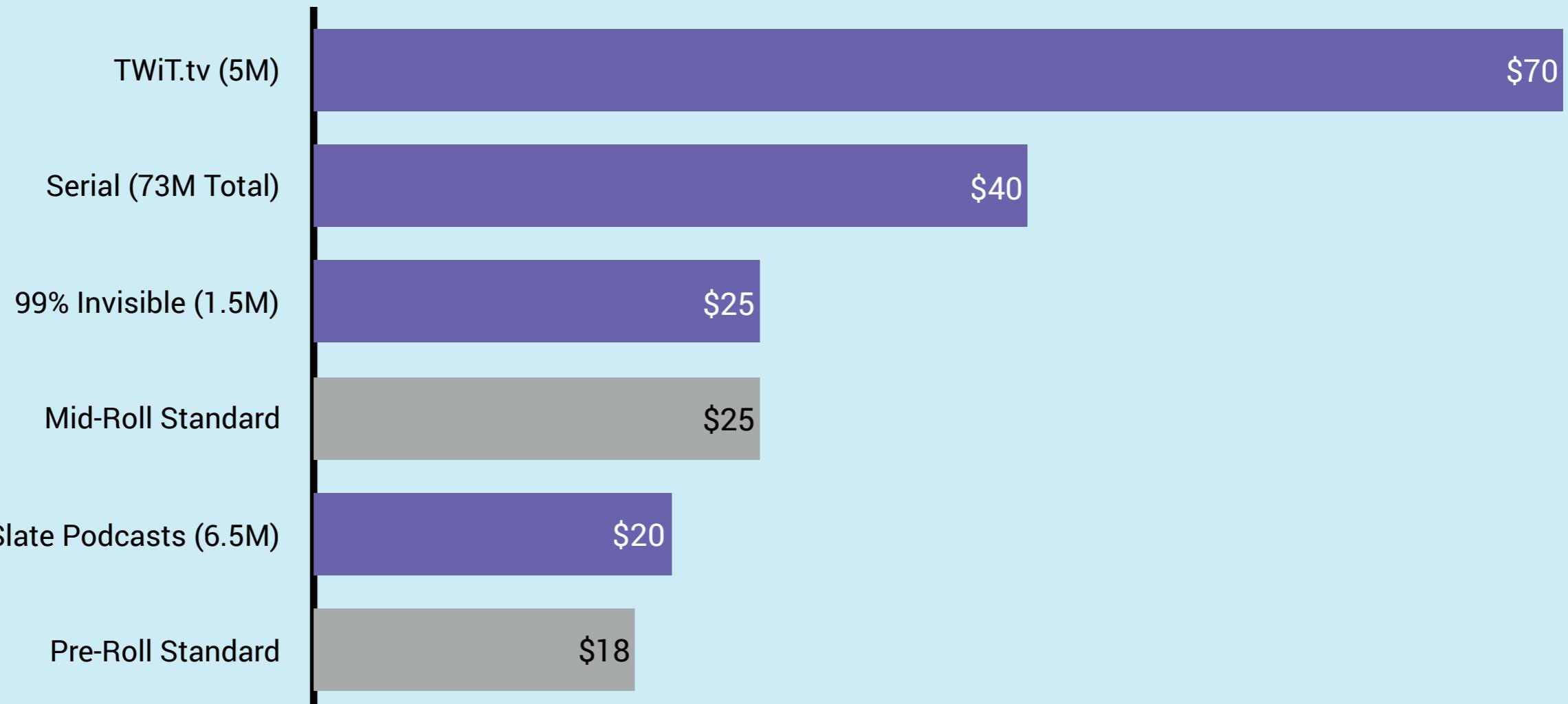
PODCAST  
LISTENERS  
5:50 hours/day  
(4:19 non-podcast)



# Early successes are showing podcast publishers can generate premium advertising rates

Podcasting Monthly Downloads and CPM Rates

Publisher data  
Industry average



# There are enormous new opportunities in digital audio for adjacent, terrestrial and niche players

Digital listening minutes will increase



Players in adjacent markets (e.g. YouTube) will attempt to shift into pure audio



Podcasting becomes a web-scale, ad-supported industry; expect investment in podcasting advertising infrastructure and networks



High-engagement listening experiences may drive higher CPMs



Terrestrial players can tap growing digital audio ad dollars by migrating existing audiences to higher quality digital experiences



THE AVERAGE AMERICAN SPENDS MORE TIME ON TECH & MEDIA THAN WORK OR SLEEP

MESSAGING WILL BLOW PAST SOCIAL NETWORKS AS THE DOMINANT MEDIA ACTIVITY

THE NEXT BIG WINNERS IN STREAMING AUDIO ARE ALREADY (QUIETLY) HERE

**THE LONG-AWAITED CORD CUTTING MOMENT IS STILL FAR OFF**

THERE IS A “CABLE KILLER” COMING, BUT IT WON’T LOOK LIKE YOU EXPECT

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GOOD LUCK GETTING RICH IN THE APP STORE!

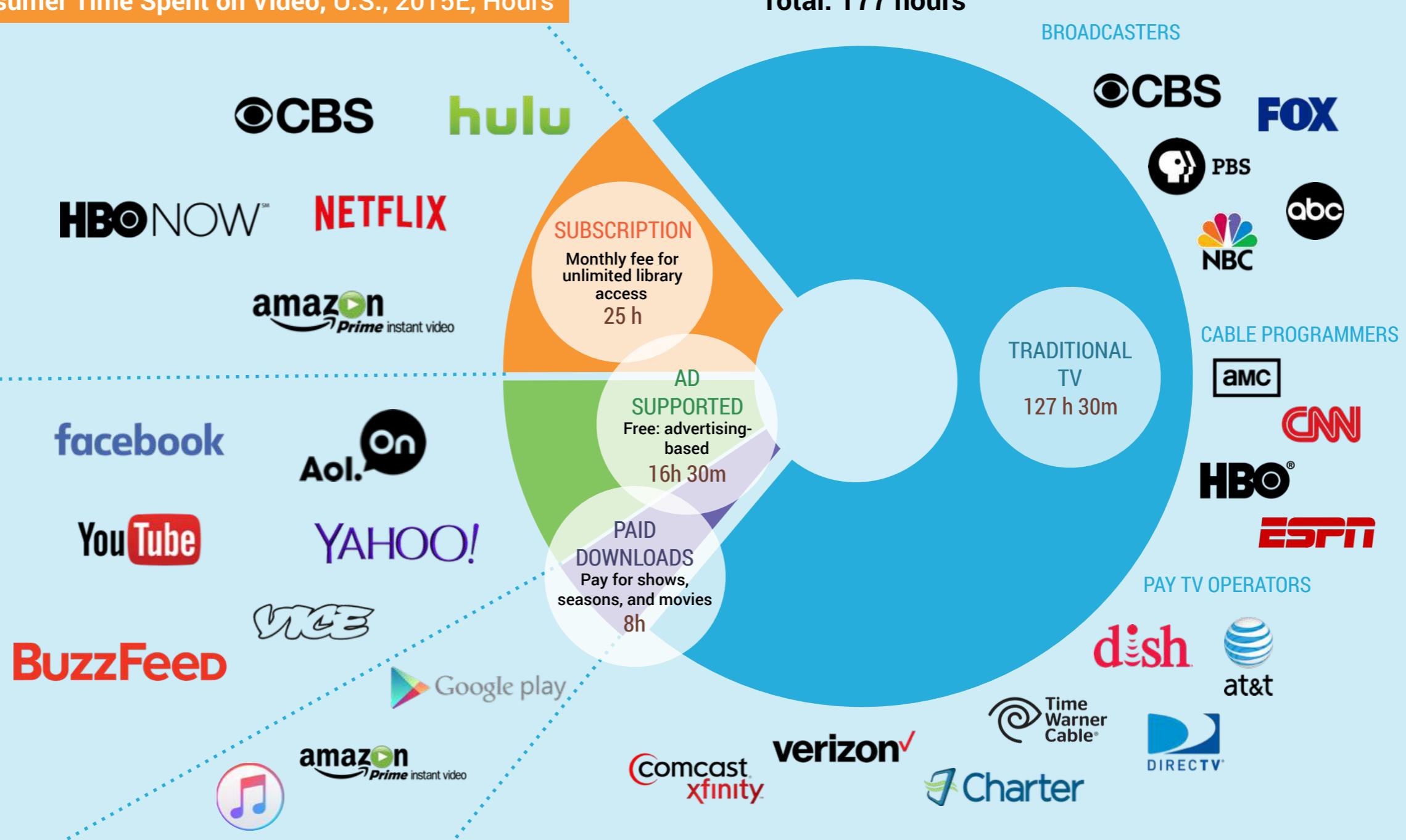
THESE COMPANIES ARE GRABBING ALL THE MONEY IN CONSUMER TECH & MEDIA

ONE SIMPLE WAY TO PREDICT WHAT TECH & MEDIA PLAYERS WILL DO NEXT TO COMPETE

# An increasingly large number of players are competing for consumers' video time and attention, with traditional TV still capturing 72% of all viewing

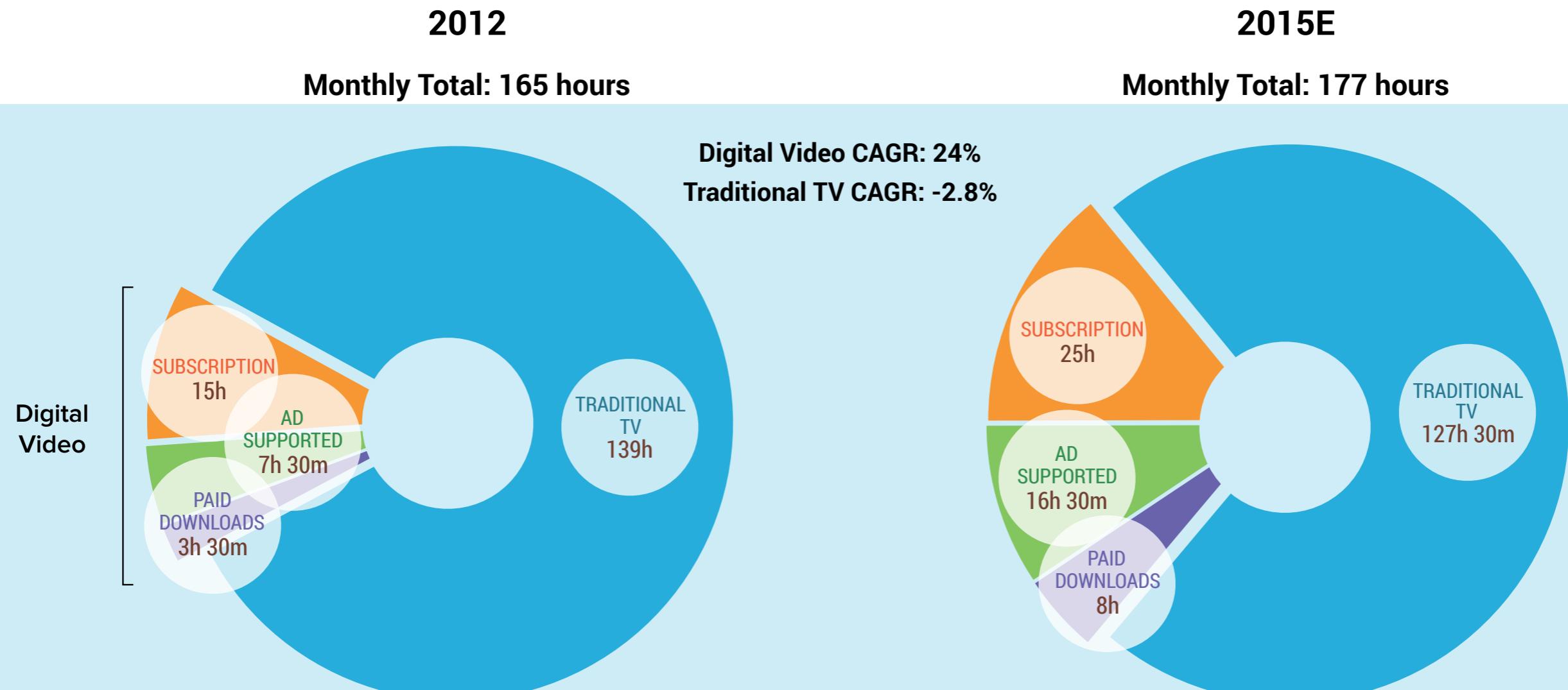
Monthly Consumer Time Spent on Video, U.S., 2015E, Hours

Total: 177 hours



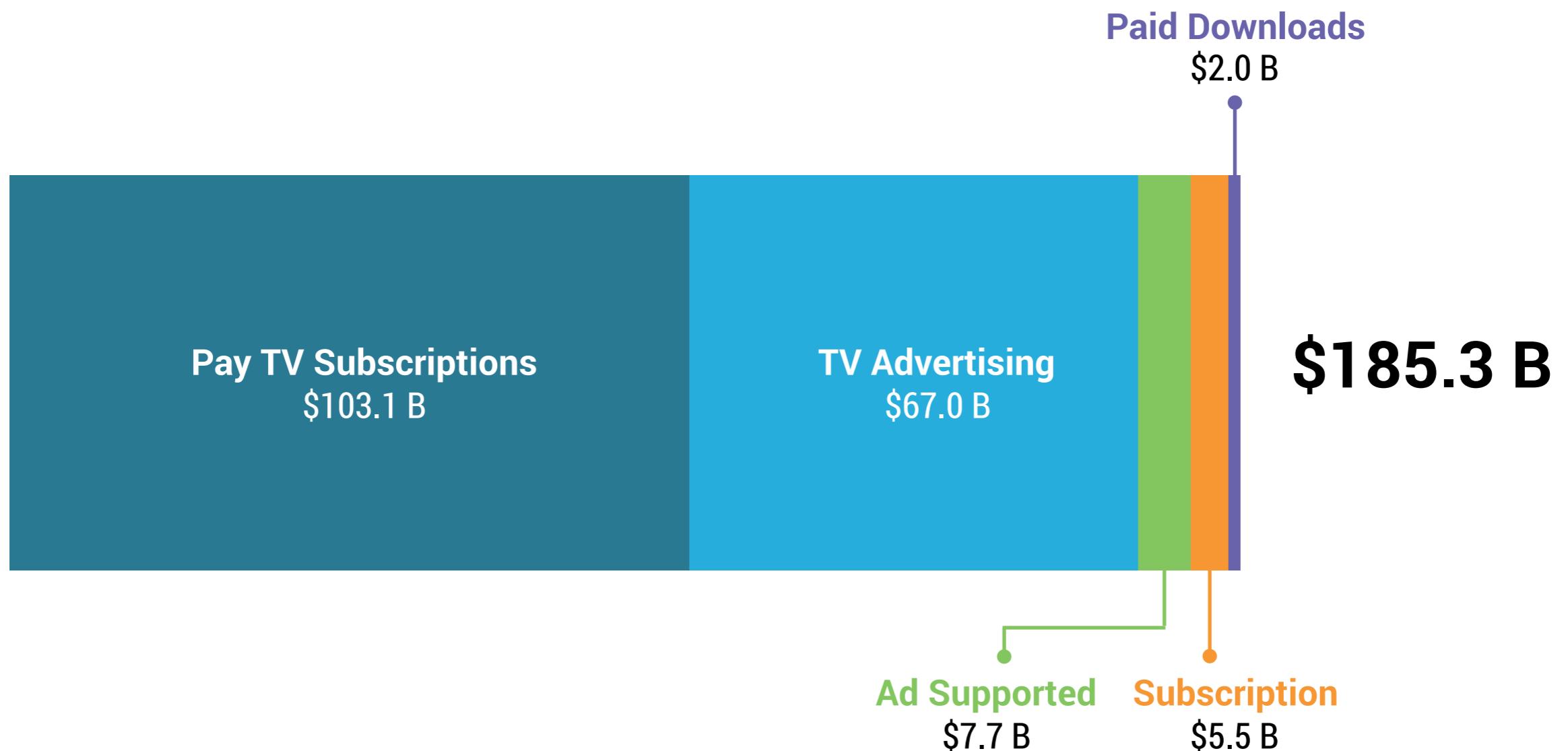
# What's at stake in video? Nearly six hours a day of viewing time, making video the single most popular media activity

Monthly Consumer Time Spent on Video, U.S., 2012-2015E, Hours



# U.S. video revenues are enormous—\$185 Billion, and the largest share is still pay TV subscriptions

Revenues, U.S., 2015E, USD billions



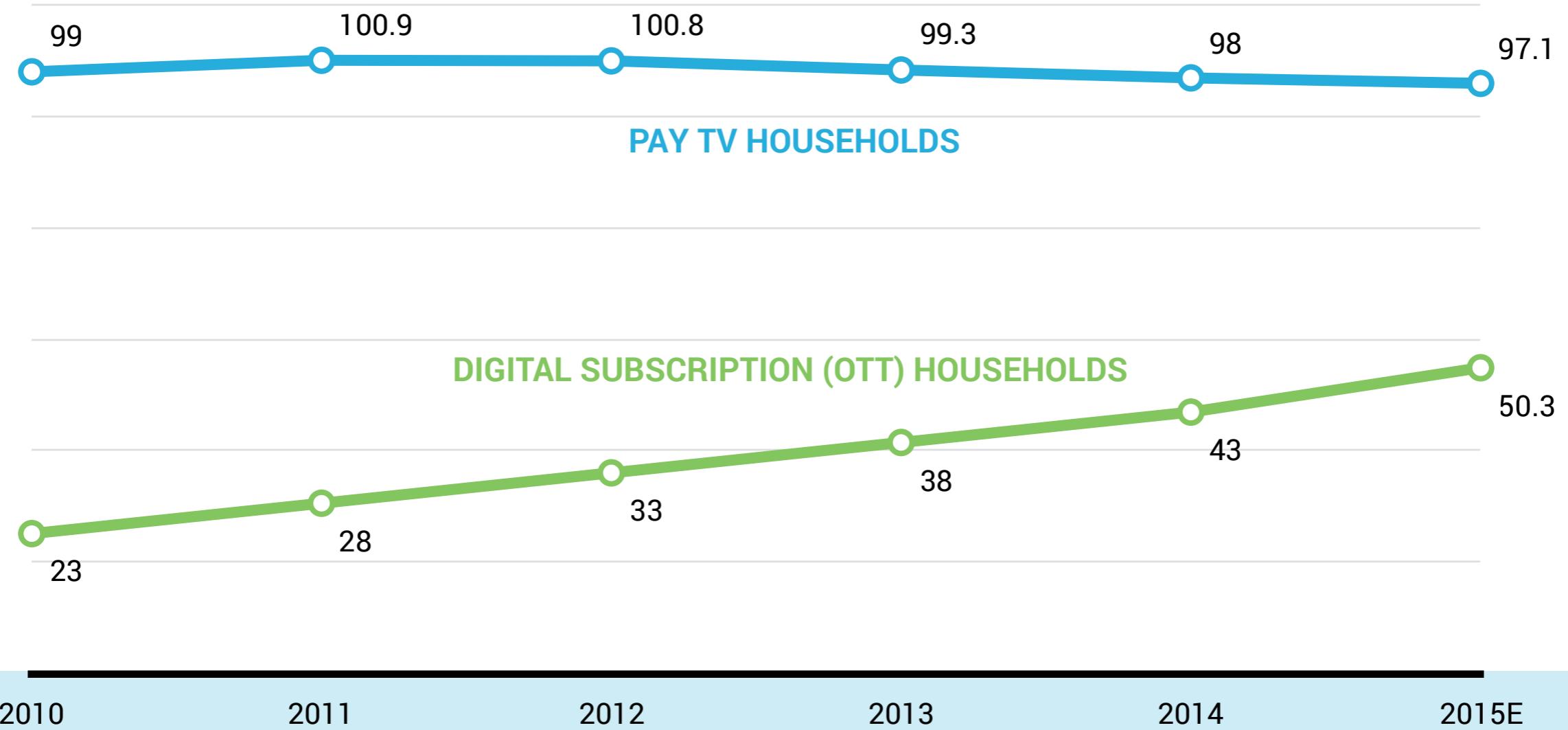
## **SO, IS IT TRUE THAT “THE FUTURE OF TV IS APPS”?**

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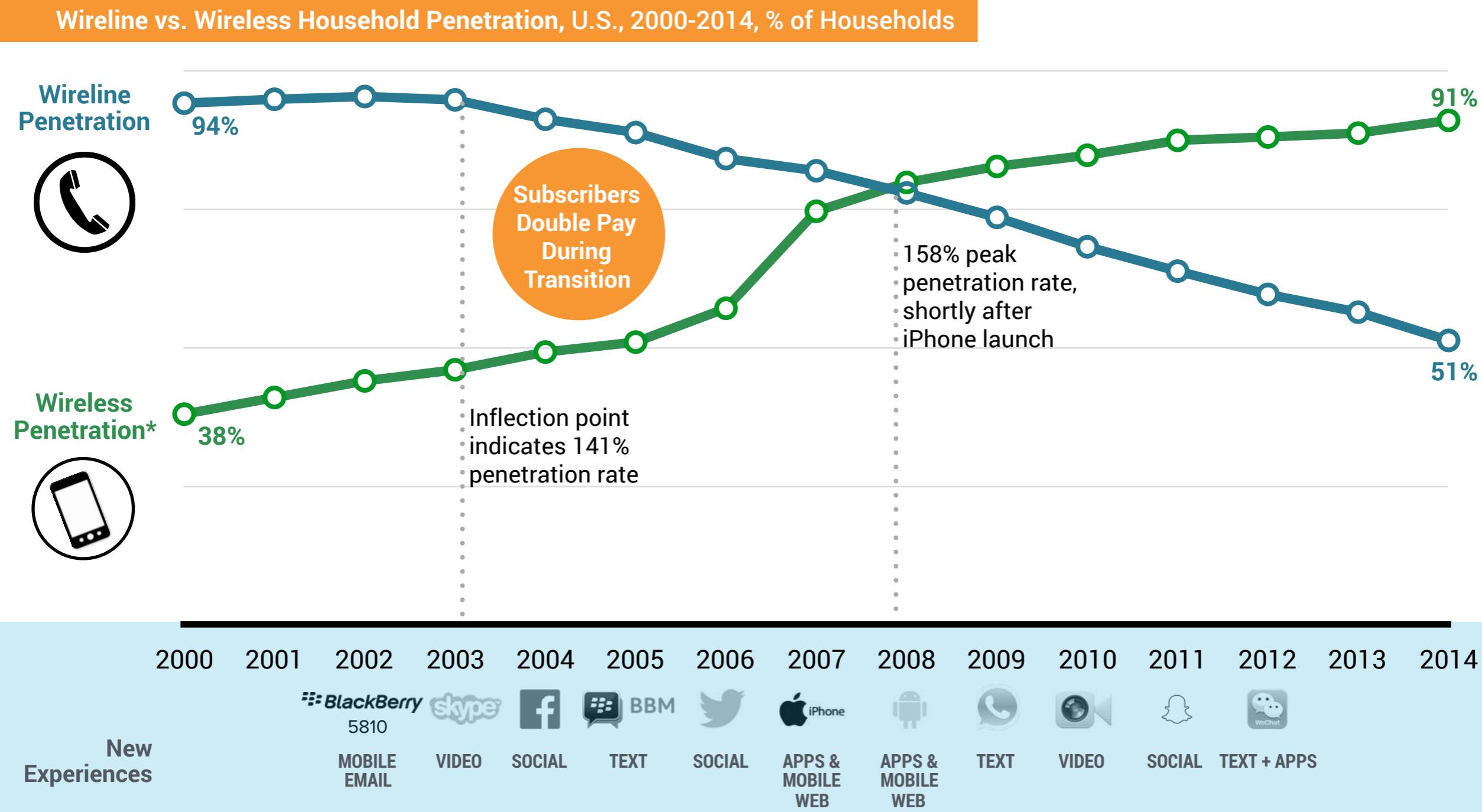
**YES, BUT THAT DOESN’T MEAN EVERYBODY WILL CUT THE CORD. IT MEANS THAT APPS WILL DEFINE THE EXPERIENCE, BUT WON’T DECIDE WHO GETS PAID FOR TV AND VIDEO.**

# We appear to have hit “peak cable,” with pay TV providers shedding subscribers while digital subscription (OTT) services gain ground

Households with Pay TV vs. Subscription OTT, U.S., 2010-2015E, Millions

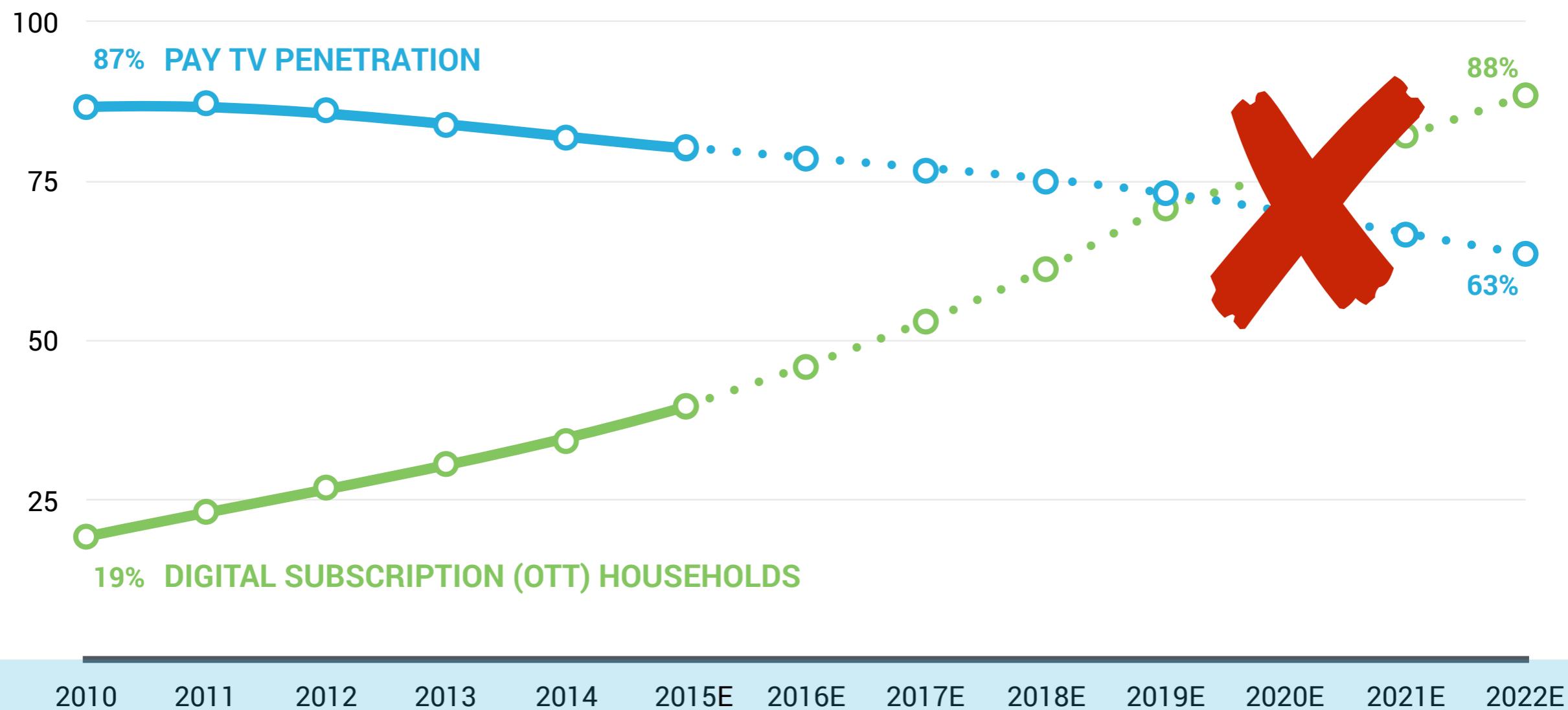


# A major platform transition, such as cutting the cord for telephones, can take more than a decade to play out



If television cable cutting followed the same pattern as telephones, the crossover would happen in 2019—but this isn't likely

Extrapolated Pay TV and Subscription OTT Household Penetration Rates, U.S., 2010-2022E, % of Households



# **THE PAY TV TRANSITION IS DIFFERENT**

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**CHANGES IN THE TV MARKET ARE NOT JUST A SIMPLE TECHNOLOGY TRANSITION. CORD CUTTING WON'T HAPPEN OVERNIGHT.**

# Four reasons why cord cutting on TV won't look like a typical tech transition



## USERS:

People are still hooked on traditional TV and are consuming more video overall (Pay TV + OTT)



## CONTENT:

A significant amount of popular content is still exclusive to pay TV (e.g. sports)



## PRICING:

People can't cobble together the content they want for a lower price than a pay TV package

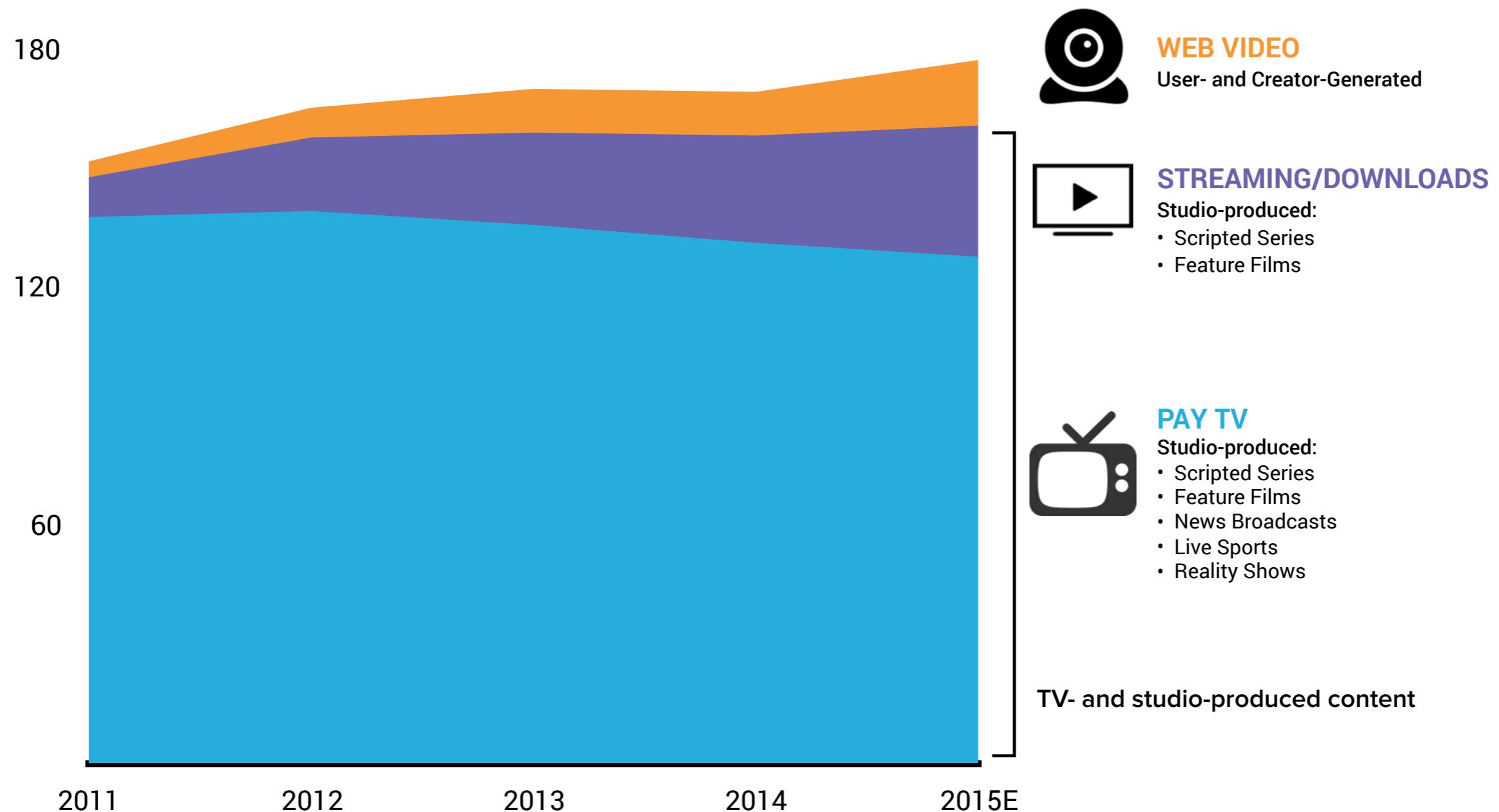


## EXPERIENCE:

Today, traditional pay TV still wins for simplicity and reliability. Digital offers more power, control and discoverability, but also more complexity

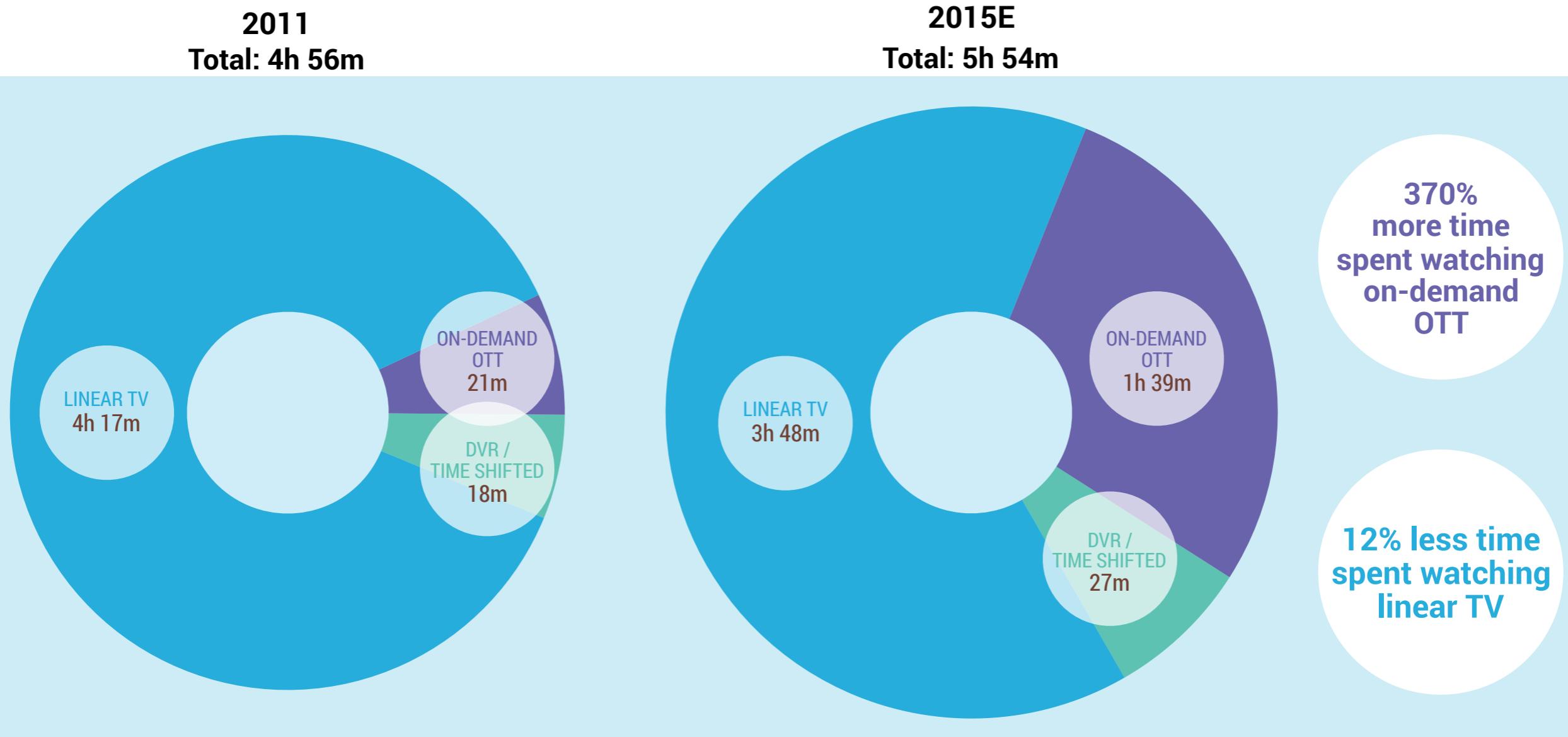
# People are still spending most of their time with TV- and studio-produced content

Monthly Video Consumption, U.S., 2011-2015E, Hours



# On-demand and time-shifted viewing is growing quickly, as viewers watch more and more TV on digital platforms

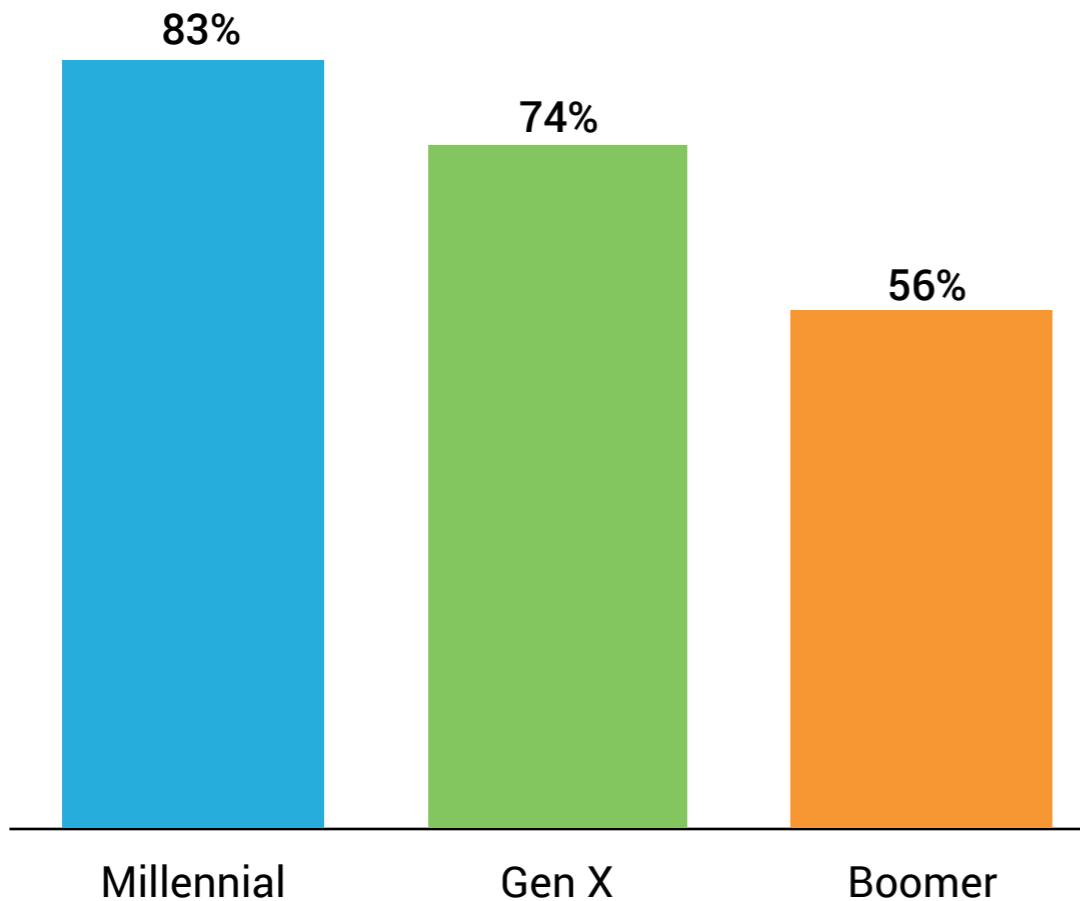
Daily Time Spent on Linear TV vs. Video On-Demand, U.S., 2011-2015E, Hours : Minutes



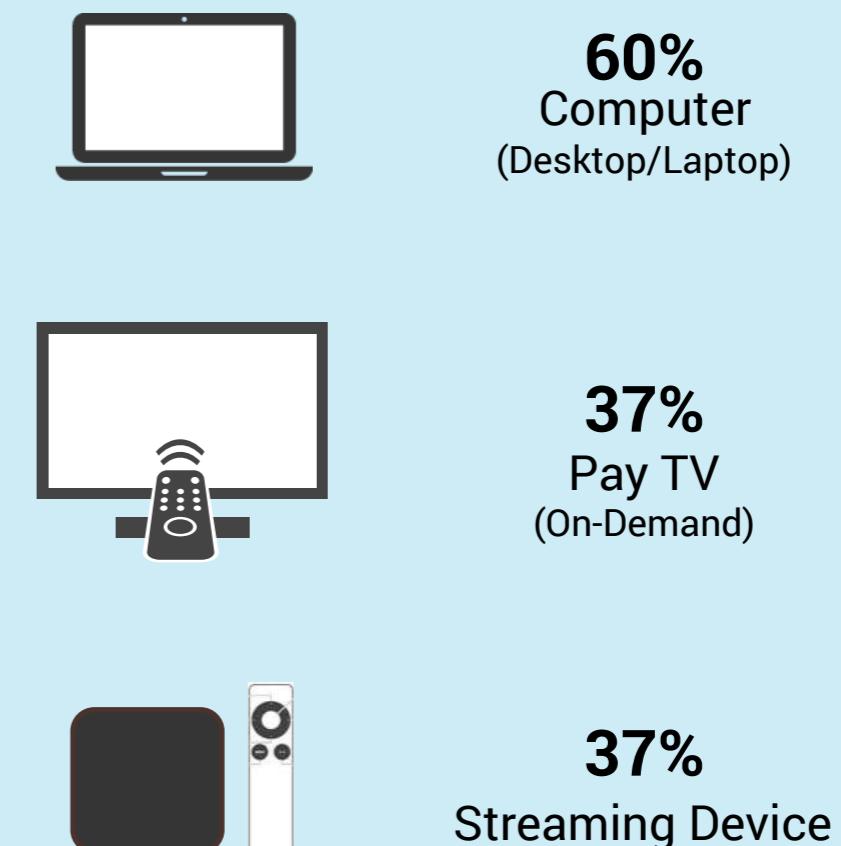
Sources: Nielsen's 2015 Total Audience Report and 2011 Cross-Platform Report, WSJ, Financial Times, The Guardian, Automated Insights, Activate analysis. Video on-demand includes multimedia devices, video watched on PC, video watched on mobile. Average of all age brackets 2+.

# Most Americans now binge watch TV, and this behavior is amplifying time-shifted viewing

PERCENTAGE OF PEOPLE WHO BINGE WATCH  
BY AGE GROUP



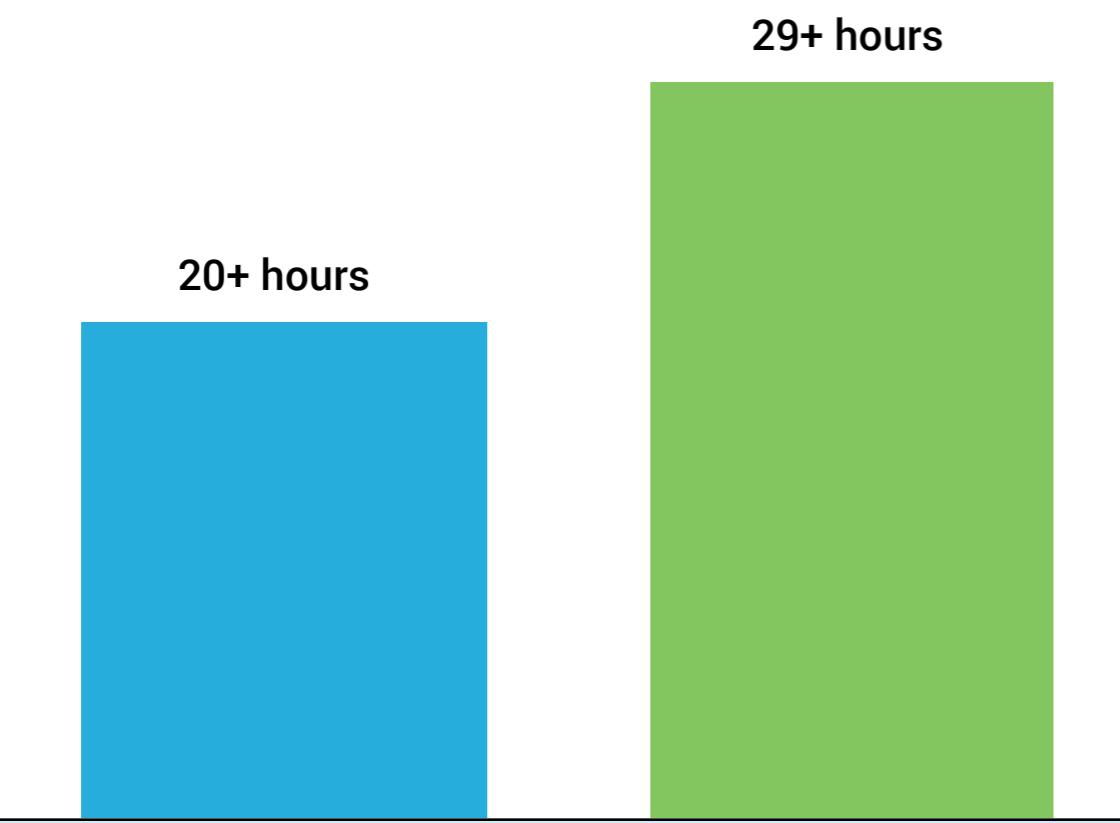
PREFERRED PLATFORM FOR  
BINGE WATCHING\*  
(ACROSS ALL AGE GROUPS)



# Millennials still watch more than 20 hours per week of television while consuming more video overall than any other group

Average Weekly Time, U.S., 2015E, Hours

## TV VIEWING



Population Size: 71 million

64 million

## ALL VIDEO VIEWING

Hours of video among Pay TV subscribers

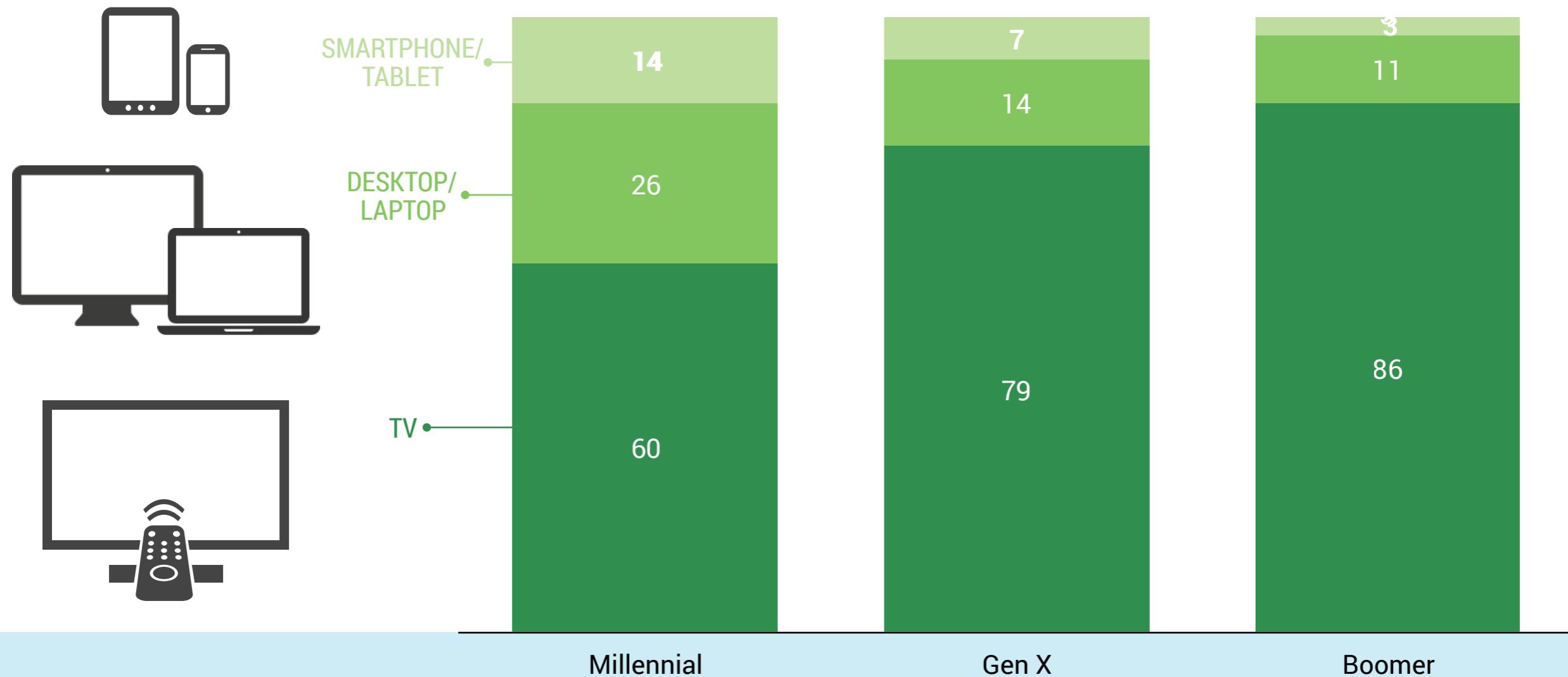


Hours of TV/video among cord cutters

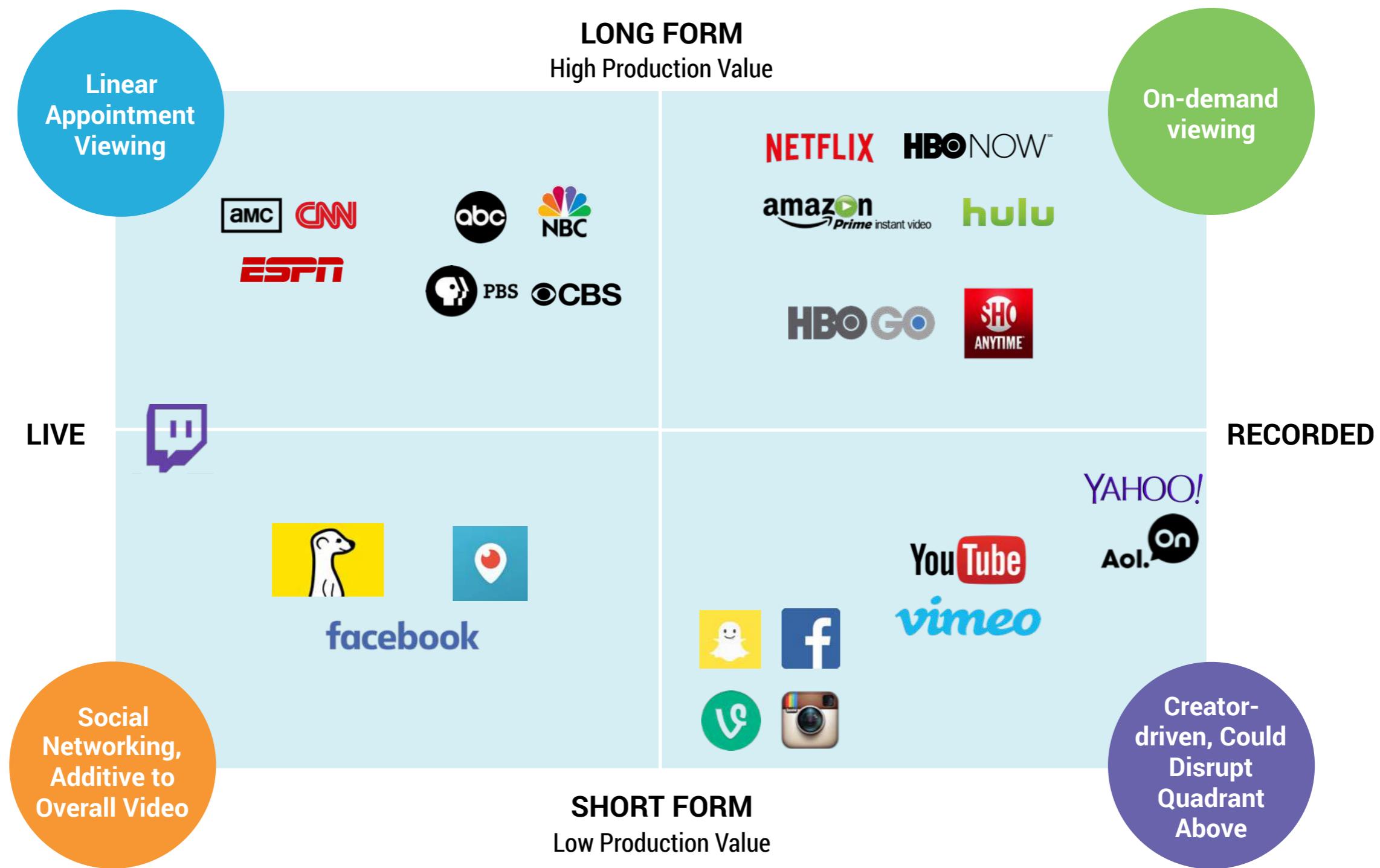


# All adult age groups, including Millennials, like to watch high-quality video on large screens

Device Preferences for Watching TV Series, U.S., 2015E, Percent



# Consumer behavior has moved beyond traditional appointment viewing and has created audiences for new kinds of content



# Pay TV still holds the reins on the ultimate appointment viewing: live sports, where synchronous viewership is the norm

PERCENTAGE OF LIVE GAMES\*

	National Broadcast	National Pay	Local Pay**	Pay Channels Required	Live OTT?
	0.95	0.05	-	4	Out of market
	3% + Finals	10% + Playoffs	0.87	5	Out of market
	.05% + Finals	5% + Playoffs	0.94	5	Out of market
	Stanley Cup Only	7% + Playoffs	0.93	2	Out of market
	16% + Bowls	84% + Bowls/Playoff	-	2-7	N/A

\*Percentages refer to regular season games only

\*\*Most markets; some smaller markets have select games on broadcast

Sources: Deadspin, NBA, NFL, MLB, NHL, ESPN, Activate analysis. NCAA refers to football only; live post season games not available OTT (authenticated only).

**While some premium channels offer over the top subscriptions, much of the most popular cable programming is still exclusive to pay TV**

	HBO	SHOWTIME	Cable Programming	Sports
Current Season OTT Availability	<b>HBO NOW™</b>	<b>SHO</b>	<b>Not Available</b>	<b>Not Available**</b>
	<b>GAME OF THRONES</b>  	<b>HOMELAND</b>  <b>RAY DONOVAN</b>	<b>THE WALKING DEAD</b>  <b>AMERICAN HORROR STORY</b>  <b>GOLD RUSH</b>  <b>MR. ROBOT</b>  <i>keeping up with the Kardashians</i>	<b>AMERICAN PICKERS</b>  <b>DUCK DYNASTY</b>  <b>PAWN Stars</b>  <i>Fargo</i>  <b>THE LIBRARIANS</b>
	<b>ballers</b>  <b>SILICON VALLEY</b>  <b>VEEP</b>	<b>PENNY DREADFUL</b>  <b>MASTERS OF SEX</b>  <b>NURSE JACKIE</b>		        

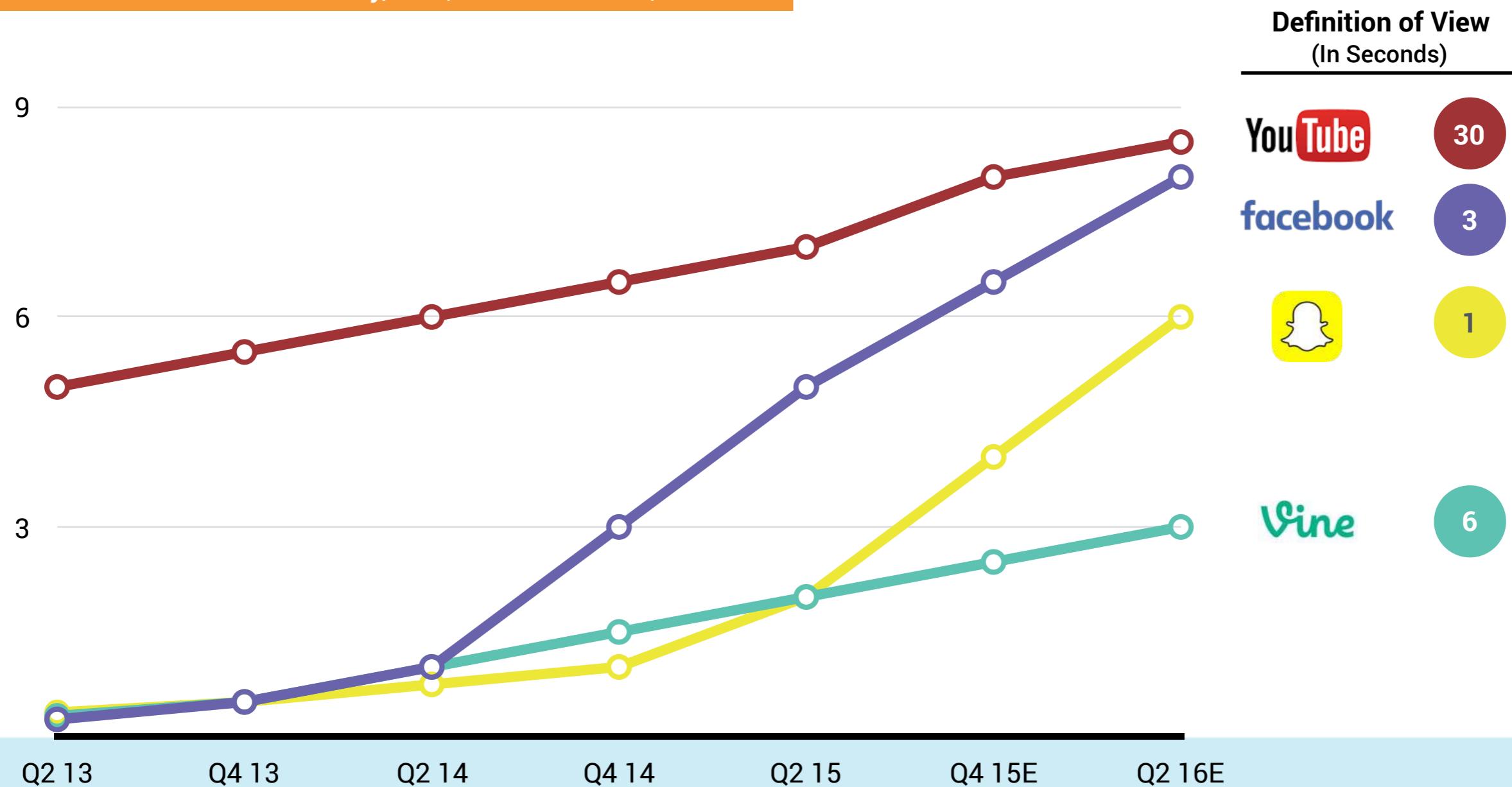
\*National broadcast and inclusion of select local affiliates

\*\*Availability on mobile through NFL Mobile on Verizon, and DirecTV Sunday Ticket where DirecTV is unavailable

Sources: HBO, Nielsen, Showtime

# Web video distribution is booming, with some new entrants rivaling YouTube in video views, even though not all “views” are the same

Number of Video Views Per Day, U.S., Q2 2013-2016E, Billions



# Web video is driven by native creators producing short content that reaches a massive audience and grows overall video consumption

	 PewDiePie	 Lele Pons	 King Bach	 KSI	 Evan Tube HD
GENRE	Gaming	Comedy	Comedy	Gaming	Reviews
TOTAL VIEWS (BILLIONS)	10 B	7 B	3 B	2.4 B	1.6 B
TOTAL FOLLOWERS (MILLIONS)	40 M	9.5 M	14 M	11 M	2 M
MCN		 FULLSCREEN	 FULLSCREEN	 POLARIS	

# Digital media companies are investing in originals but haven't had a hit yet - they lag behind web creators and studio shows

## Media Company      Content Distribution Strategies



- Free, ad-supported video blending original content with 3rd party partners**
- Available videos range from short news clips to full-length films
  - Offering includes 12 originally produced TV series



- On-demand streaming service for TV shows, movies, and webisodes**
- Screen has 26 channels, which includes original episodes of Community
  - Upcoming slate of original programming will bring total to 55 video series

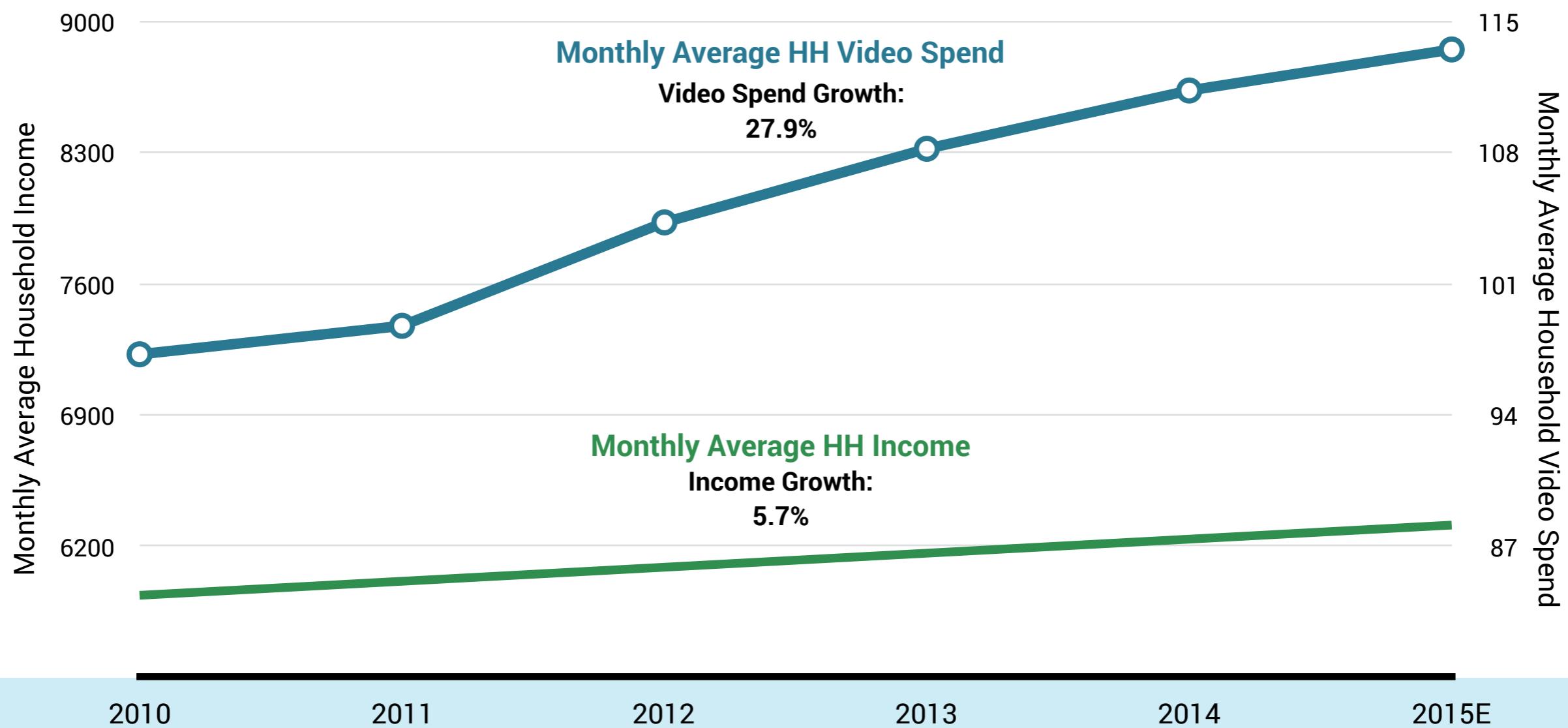


- Widely distributed short-form original videos targeted at millennials**
- Library includes 10 original series and over 700 original short videos
  - Distribution includes a YouTube Channel with 7.8M subscribers



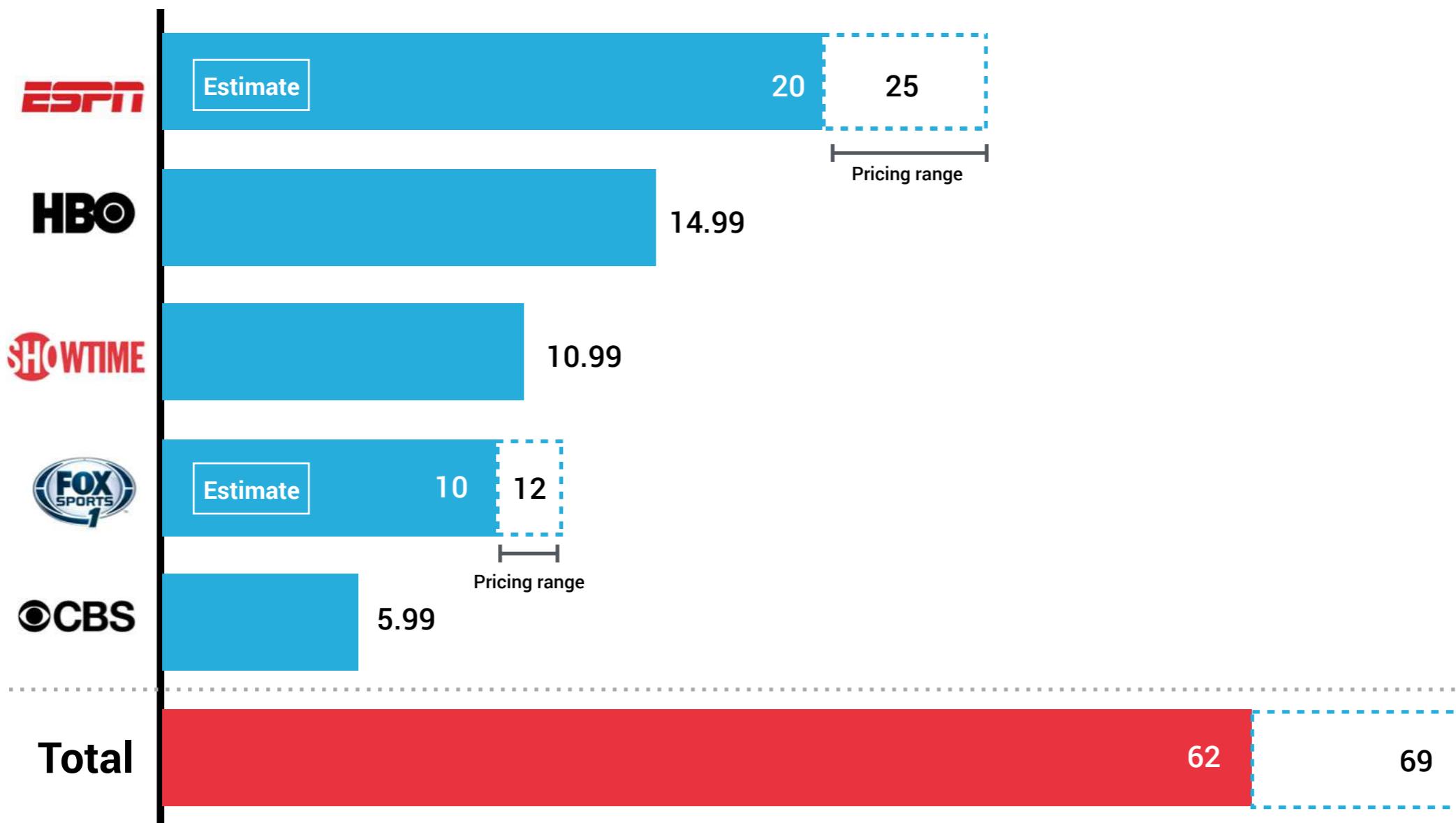
# Consumer spend on video is growing faster than income, which could put pressure on Pay TV pricing

Average Video Spend vs. Income, U.S., 2012-2015E, USD



# As more OTT services come online, the value of the bundle becomes more apparent

Monthly Prices of OTT Services, USD



# Even if an OTT offering can be competitively priced, Pay TV operators have flexibility to vary pricing and packaging

Video Pricing Examples from Select Providers, U.S., 2015E, USD

## TRADITIONAL PAY TV

**HIGH PRICE**



**LOW PRICE**

**Time Warner Cable®**



Compare		TV
Preferred TV 200+ Channels Whole House Service		\$79.99 per month for 12 months
Includes HBO® and choice of SHOWTIME® or STARZ®		
<a href="#">View Details</a>	<a href="#">Order Now &gt;</a>	

Compare		TV
Starter TV 20+ Channels		\$19.99 per month for 12 months
<a href="#">View Details</a>	<a href="#">Order Now &gt;</a>	

**dish**



EVERYTHING PAK		
\$86.99 per month		<small>FREE Hopper HD DVR UPGRADE</small>
regular price: \$131.99/mo		
<b>YOU SAVE: \$45.00/mo</b>		
<b>315+ CHANNELS</b>		
<b>REVIEWS:</b> 		

SMART PACK		
\$19.99 per month		
regular price: \$34.99/mo		
<b>YOU SAVE: \$15.00/mo</b>		
<b>55+ CHANNELS</b>		
<b>REVIEWS:</b> 		

**verizon**



Ultimate HD		Featured Channels	TV Plan Price
540+ Channels (175+ HD)		<small>CINEMAX HBO SHOWTIME starz MOVIE CHANNEL epxix2</small>	<b>\$89.99 MO.</b>
<a href="#">More Info</a>		<a href="#">Ultimate HD Channel Lineup</a>	<a href="#">Check availability</a>

Extreme HD		Featured Channels	TV Plan Price
440+ Channels (135+ HD)		<small>NFL NETWORK BBC AMERICA FX SHOWTIME HBO ciTV</small>	<b>\$79.99 MO.</b>
<a href="#">More Info</a>		<a href="#">Extreme HD Channel Lineup</a>	<a href="#">Check availability</a>

Preferred HD		Featured Channels	TV Plan Price
300+ Channels (85+ HD)		<small>C CONVERSATION FOX NEWS MTV TNT ESPN Syfy</small>	<b>\$74.99 MO.</b>
<a href="#">More Info</a>		<a href="#">Preferred HD Channel Lineup</a>	<a href="#">Check availability</a>

Fios TV Local		Featured Channels	TV Plan Price
70+ Channels (15+ HD)		<small>abc NBC CBS FOX CW PBS</small>	<b>\$10.00 MO.</b>
<a href="#">More Info</a>		<a href="#">Fios TV Local Channel Lineup</a>	<a href="#">Check availability</a>

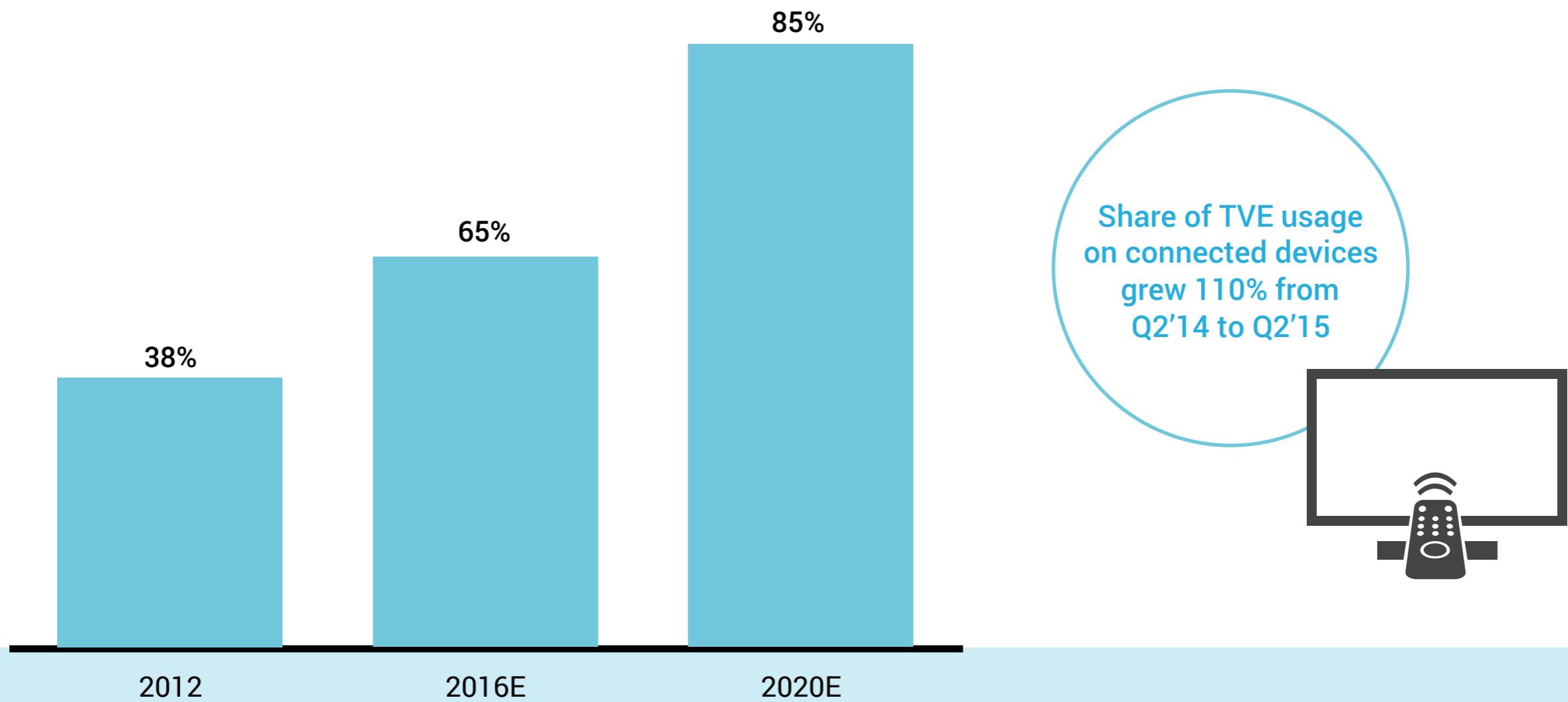
activate [www.activate.com](http://www.activate.com)

Sources: Provider Offers as of October 16, 2015 as presented on Company Websites

81

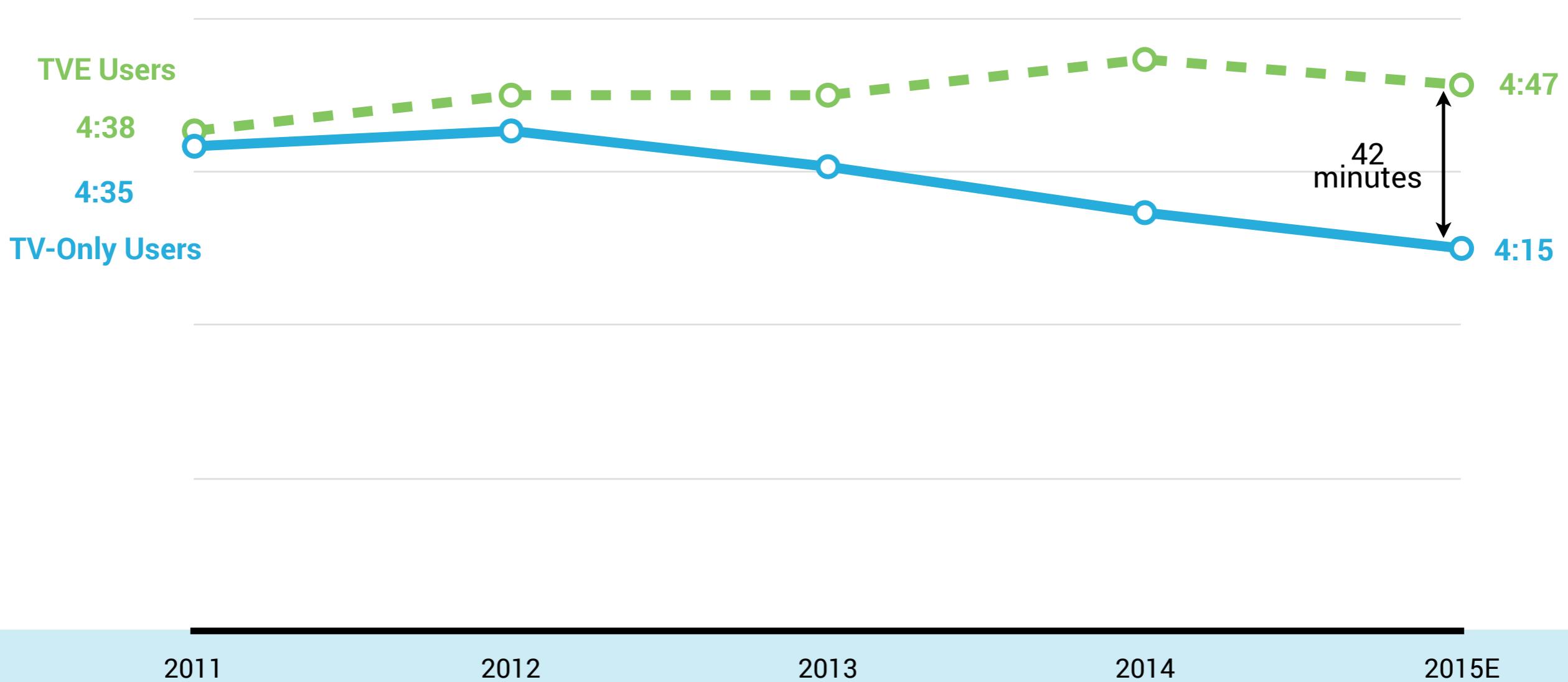
# More streaming devices are enabling homes to view digital streaming as well as TV Everywhere on large screens

Internet-connected TV Penetration, U.S., 2012-2020E, % of Households



**TV consumption holds steady, or even increases, in the 13% of households that use TV Everywhere, rather than seeing a decline**

Daily Television Consumption Among TVE Users vs. TV-Only Users, Hours : Minutes



## **THIS IS PAY TV'S GAME TO LOSE**

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**BECAUSE CREATING AN OVER THE TOP BUNDLE IS EXPENSIVE AND COMPLICATED, CABLE COMPANIES CAN MOUNT A STRONG DEFENSE. THEY'LL HAVE TO KEEP INNOVATING AND STAY NIMBLE, BUT THEY CAN SLOW DOWN THE THREAT OF CORD CUTTING.**

# What will it take for Pay TV to stay competitive against challengers?



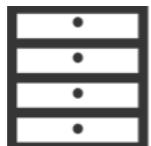
An intuitive and user-friendly experience across platforms



Integrated search capabilities across video providers, regardless of source



Smarter discovery capability, modernizing the set top experience



A deep content library



Enhanced tools for time-shifted and offline viewing

THE AVERAGE AMERICAN SPENDS MORE TIME ON TECH & MEDIA THAN WORK OR SLEEP

MESSAGING WILL BLOW PAST SOCIAL NETWORKS AS THE DOMINANT MEDIA ACTIVITY

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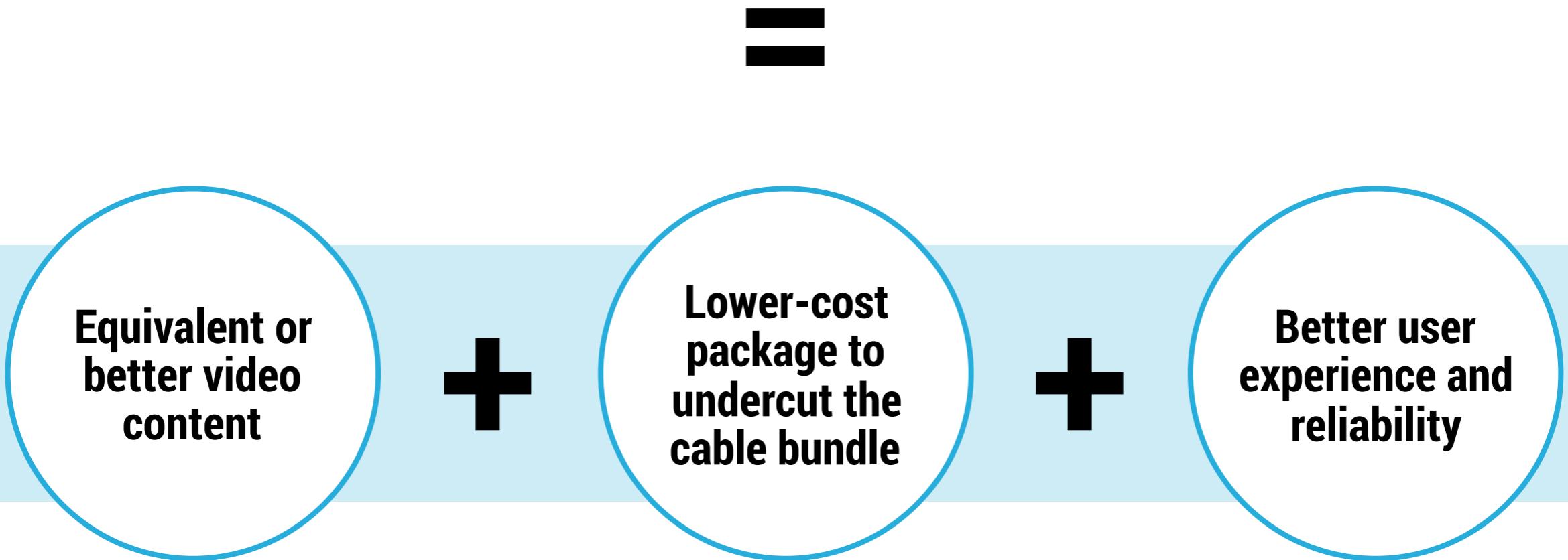
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THESE COMPANIES ARE GRABBING ALL THE MONEY IN CONSUMER TECH & MEDIA

ONE SIMPLE WAY TO PREDICT WHAT TECH & MEDIA PLAYERS WILL DO NEXT TO COMPETE

# Cable Killer

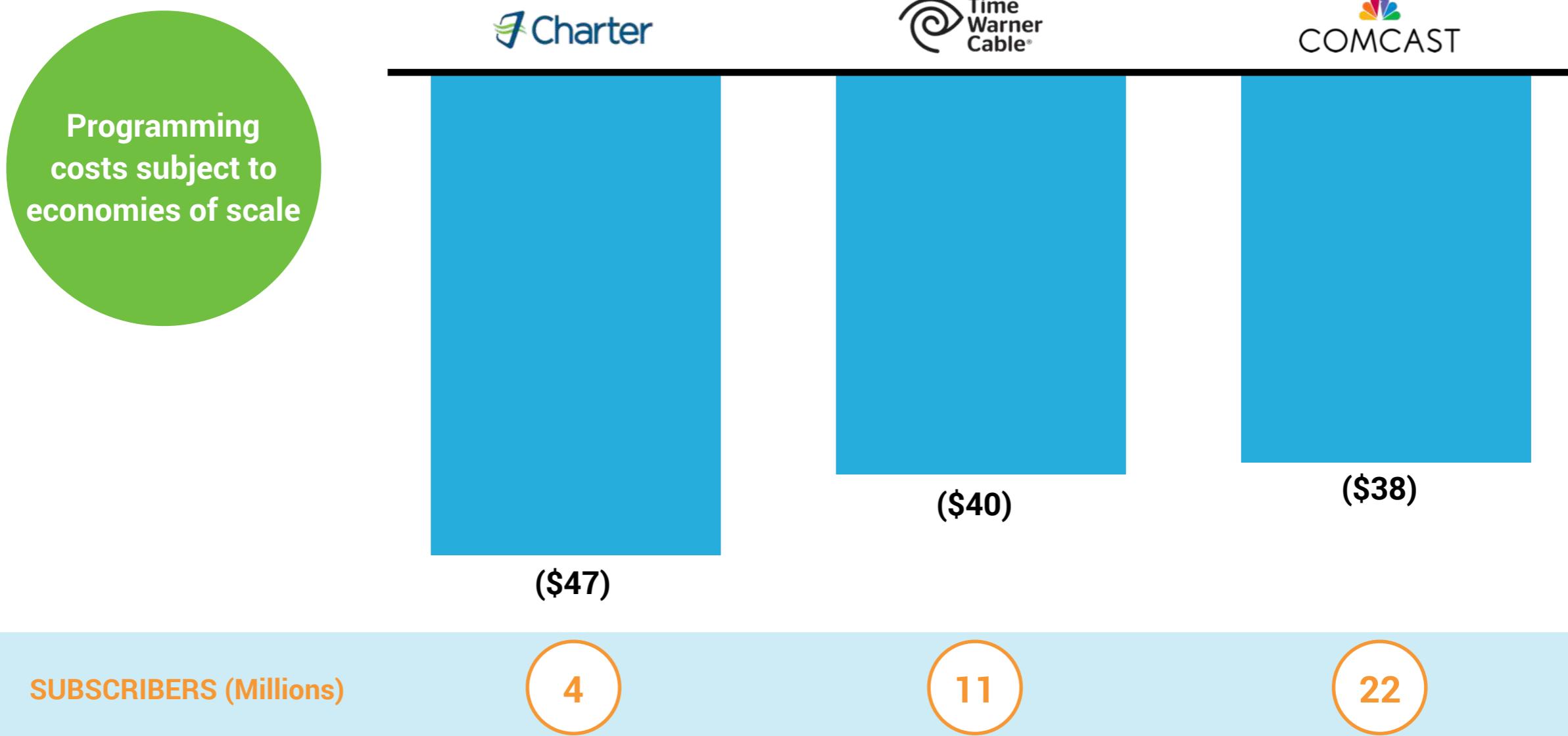


**FOR A NEW PLAYER TO CREATE A POTENTIAL  
'CABLE KILLER', THEY'LL HAVE TO START BY  
LICENSING ENOUGH TOP-TIER CONTENT**

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**Today's cable operators have a huge advantage: the biggest players pay the lowest cost per subscriber for content; far lower than a new entrant could pay**

Monthly Programming Costs per Subscriber for Cable Providers, U.S., 2014

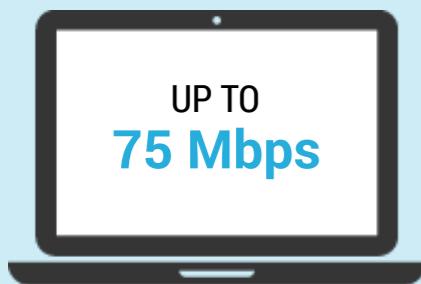


# A potential 'cable killer' cannot easily compete with cable's bundling advantage, as users would still have to pay for broadband

## Pay TV + Broadband Bundles



**\$50**



UP TO  
**75 Mbps**

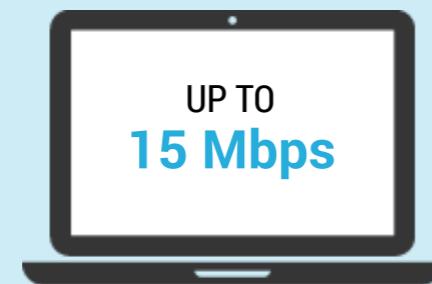
**45 Channels**  
+ HBO



*Does not include ESPN*



**\$50**



UP TO  
**15 Mbps**

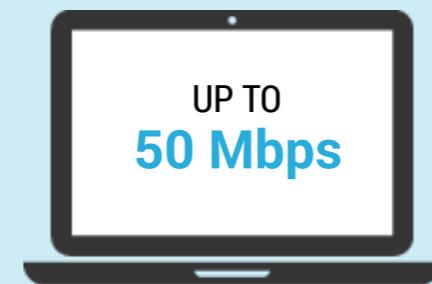
**24 Channels**  
+ HBO & Showtime



*Does not include ESPN*



**\$50**



UP TO  
**50 Mbps**

**70 Channels**  
+ HBO



*Does not include ESPN*



**\$60**

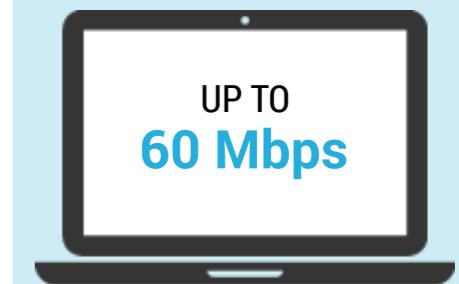


UP TO  
**6 Mbps**

**130 Channels**



**\$90**



UP TO  
**60 Mbps**

**125 Channels**



A new entrant could create a better user interface, but would most likely need to *increase* the monthly cost for consumers – similar to the introduction of smart phones



**Motorola RAZR**  
(2007)



**iPhone**  
(2007)



DEVICE/VOICE/TEXT  
PER MONTH

### UX Improvements

- Touchscreen capability
- App and multimedia integration
- Improved device sensors
- Faster data connections



DEVICE/DATA/VOICE/TEXT  
PER MONTH

## **THE “CABLE KILLER” WON’T BE A LOW-PRICED COMPETITOR, IT WILL BE “SMART CABLE”**

---

**JUST AS SMARTPHONES FIRST DISRUPTED THE WIRELESS MARKET (AND INCREASED MONTHLY BILLS) BY CREATING A SUPERIOR HIGH END EXPERIENCE, SMART CABLE COULD TARGET THE MOST LUCRATIVE AND PROFITABLE CUSTOMERS.**

# What would a “cable killer” have to do to compete with a cable company’s advantages?



**Bundle for distribution.** Players that have established a foothold with consumers by selling devices like smartphones or set-top boxes can offer content subscriptions on top



**Bring your own broadband.** Allow consumers to bring their own, or include with partner provider or new competitor



**Better search and discovery.** Search capabilities across video providers, regardless of source, uniting TV content and web videos



**Seamless access.** Integrated platform to access all types of video content - Digital Subscriptions, Web Video, TV Everywhere - across all devices



**Simplicity and customer service.** Easy choices with price transparency and customer-friendly policies to contrast with current cable frustrations



**Premium pricing (that's worth it).** Target the high end of the market, preserving margins while paying for higher content licensing costs - and integrating all other subscriptions for one monthly bill

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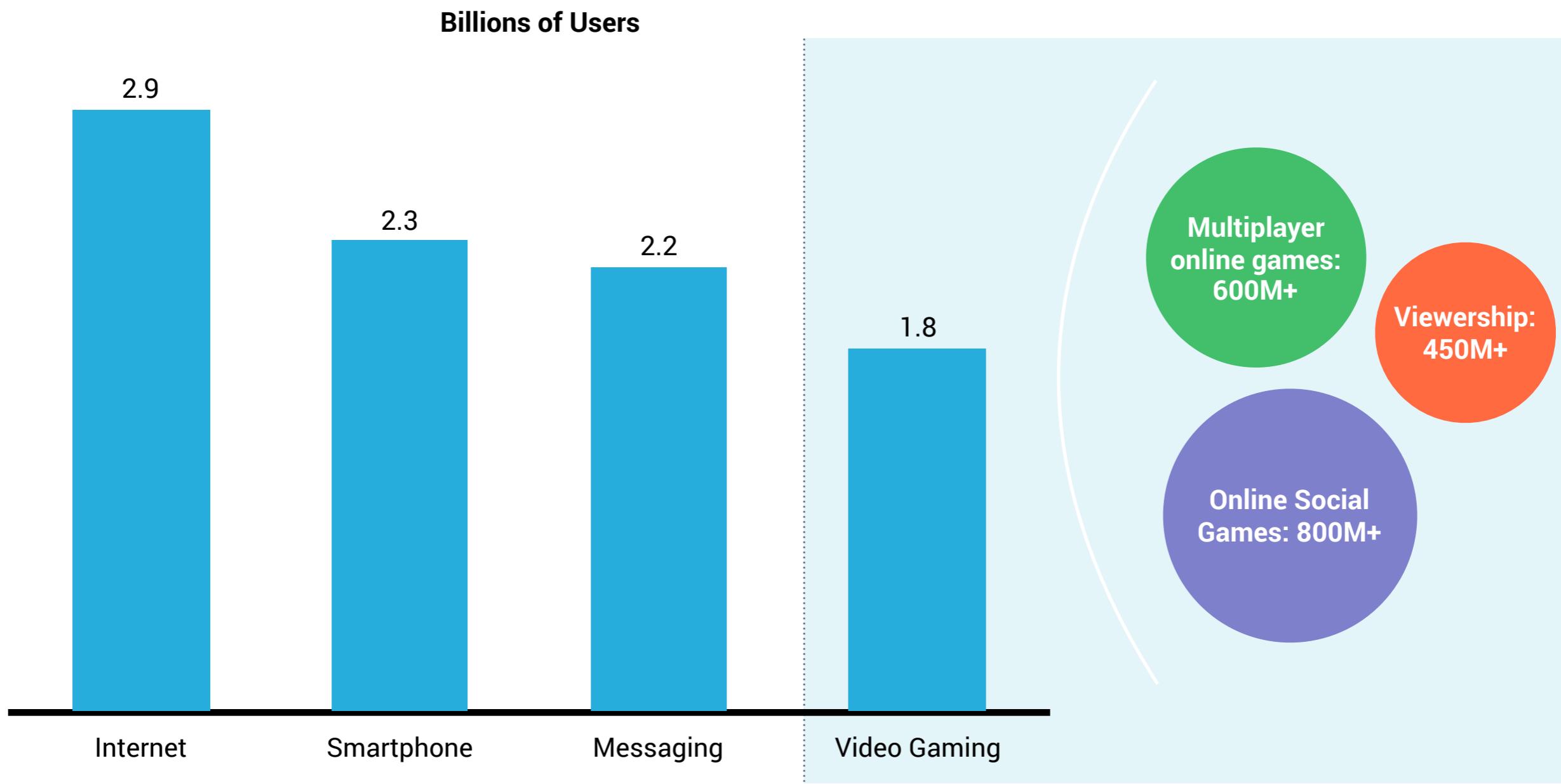
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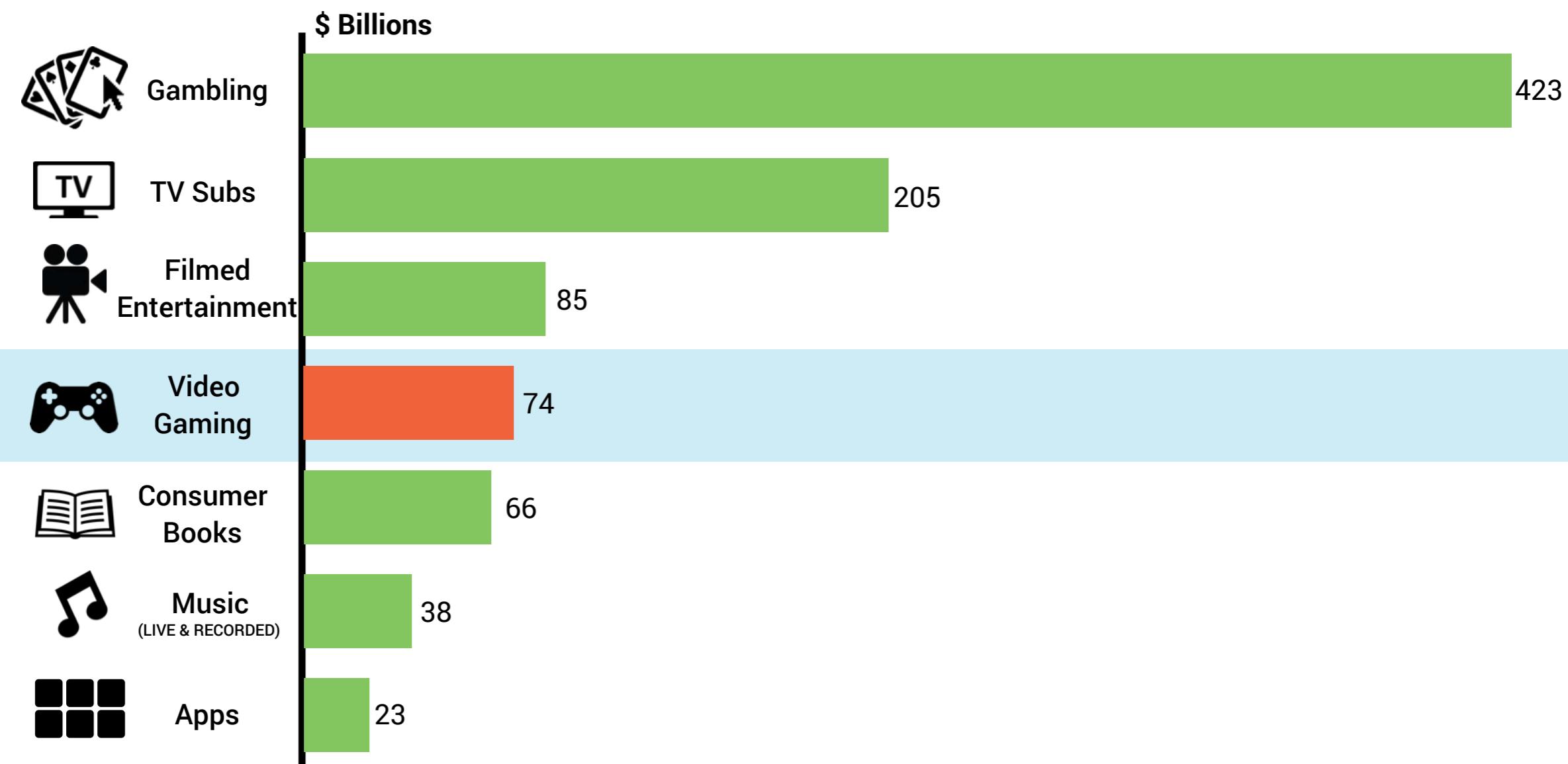
**Video gaming is one of the most widespread consumer behaviors with ~2 Billion highly networked and connected users worldwide – and growing**

Number of Users by Tech Platform, Global, 2014

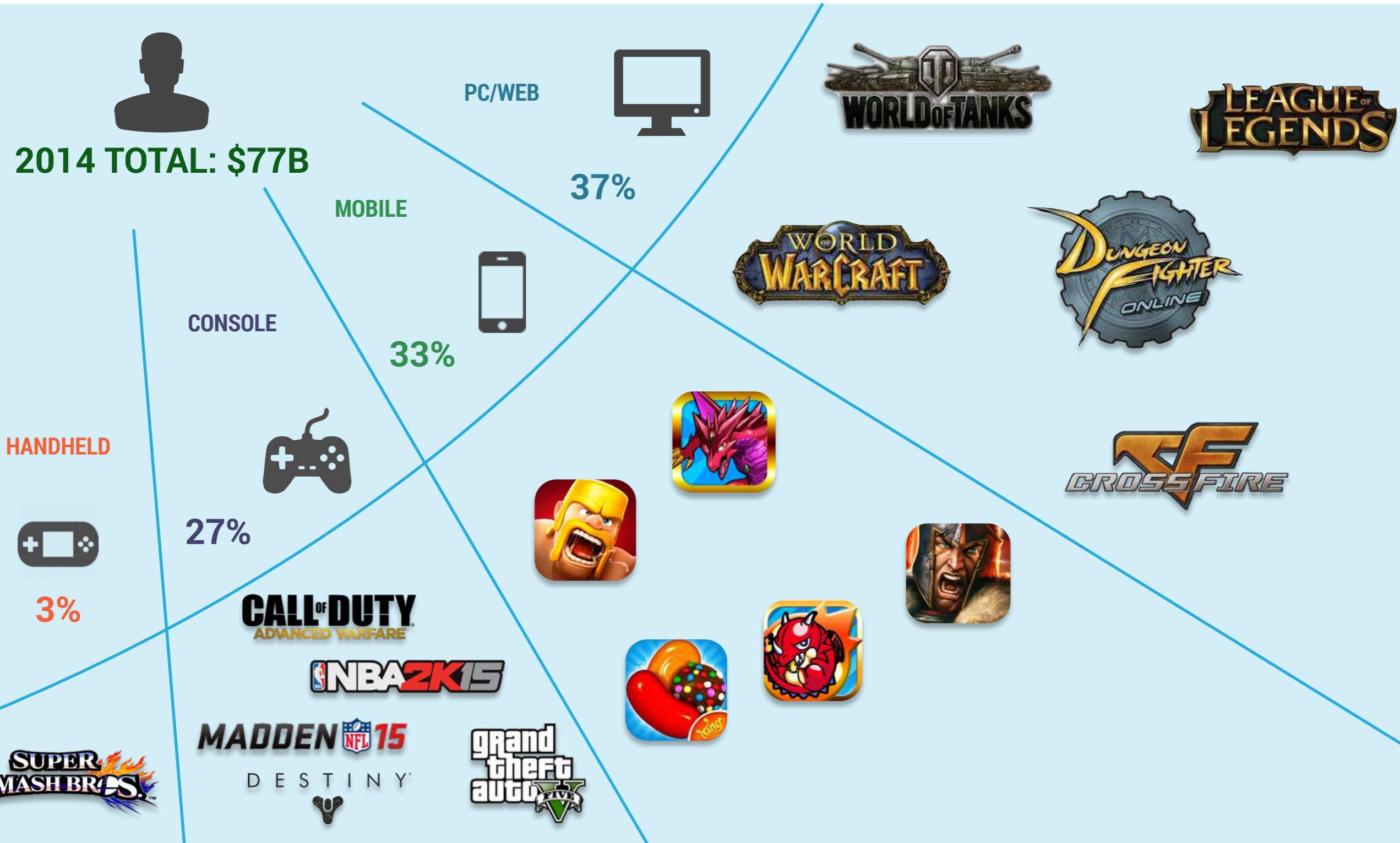


# Global spend of \$74 Billion is likely to expand as video gaming broadens to include advertising and gambling streams

Consumer Spend on Major Entertainment Segments, Global, 2014



# PC/Web is the leading video gaming platform by revenues, with mobile as a close second



# The top games across PC/Web, Console and Handheld are increasingly multiplayer – mobile is the exception

Most Popular Games by Platform

Online Multiplayer

PC/Web

Mobile

Console

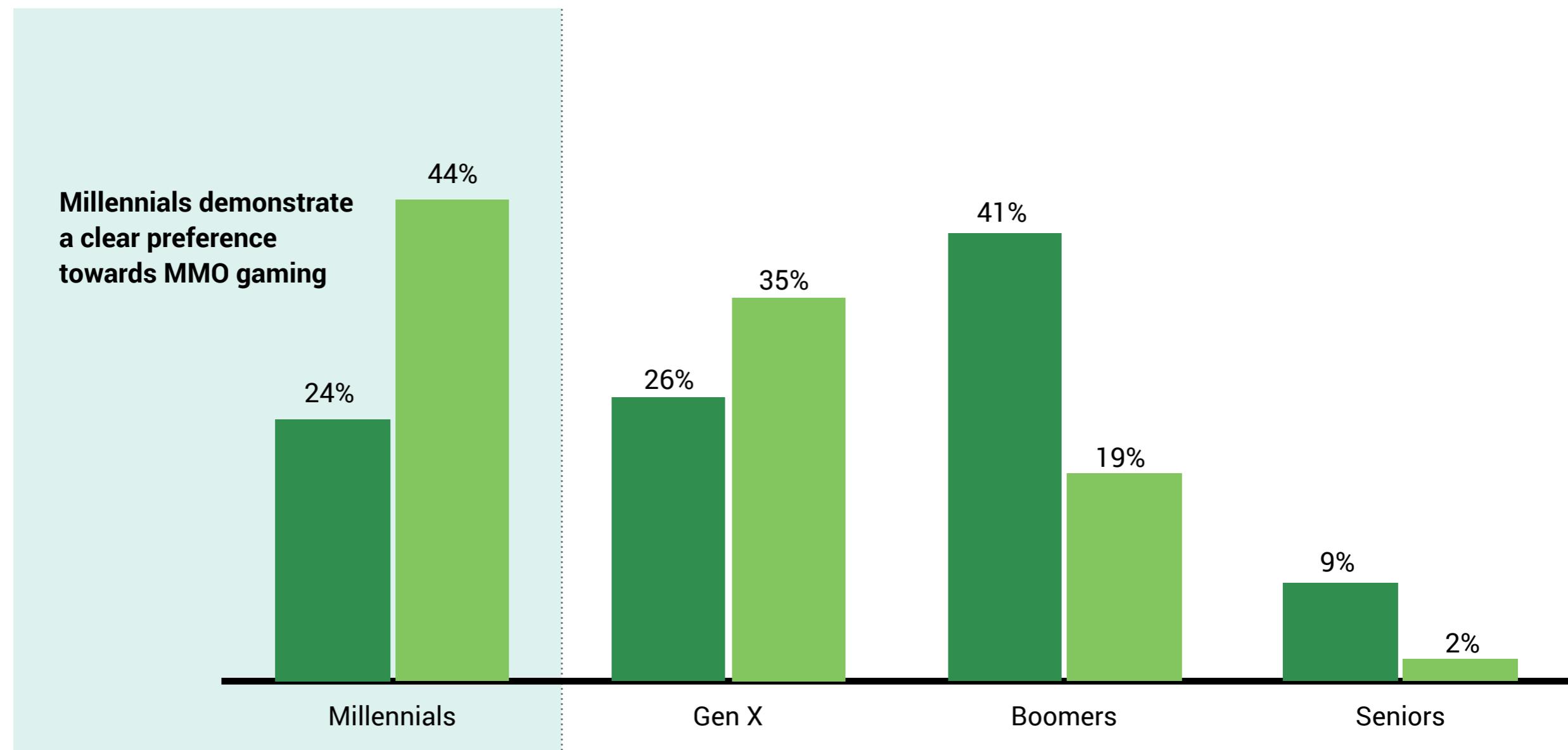
Handheld



# The growth of multiplayer gaming will be driven by Millennials

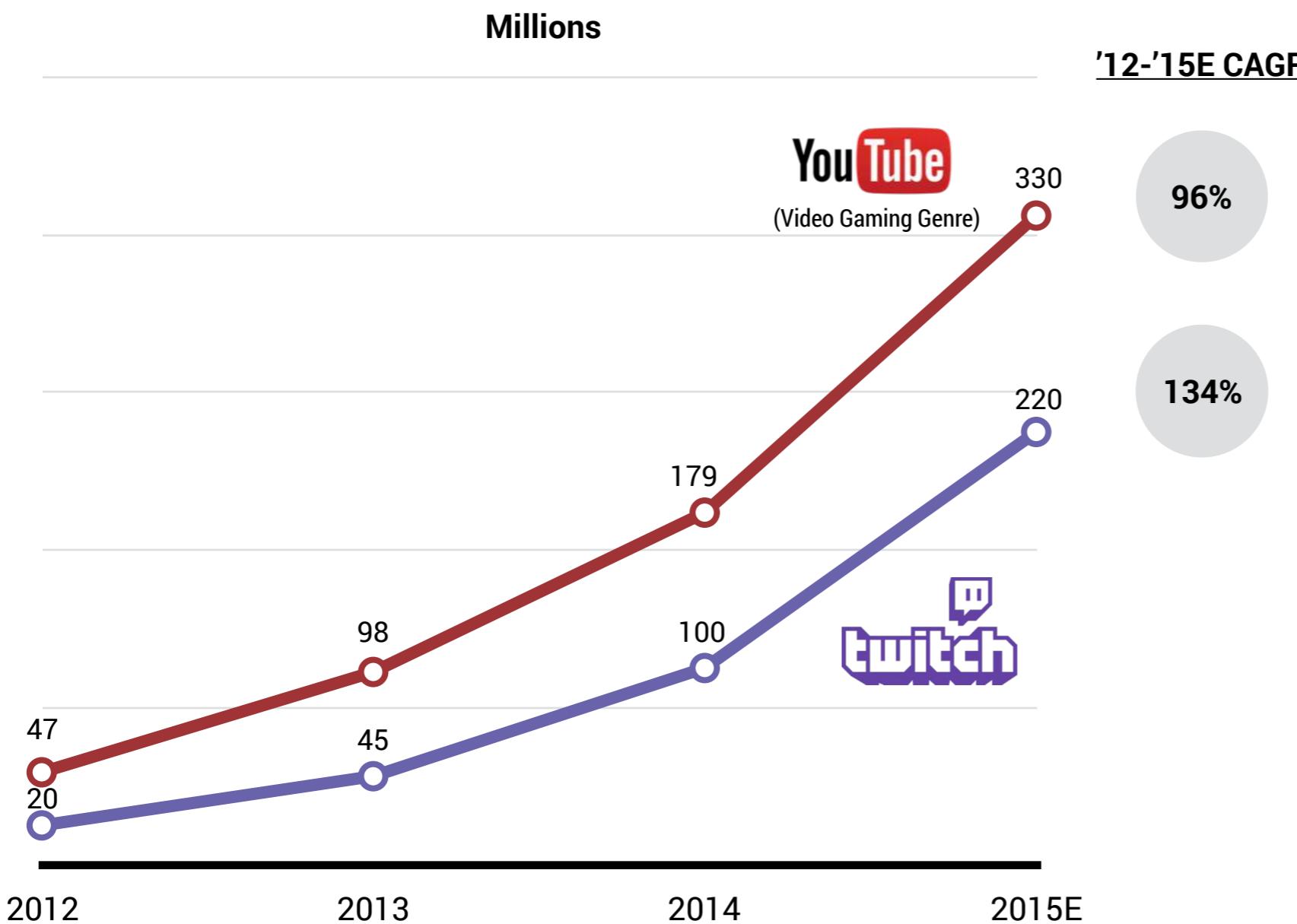
Consumer Spend on Major Entertainment Segments, Global, 2014

All Games Massively Multiplayer Online Games



# Video gaming has now broadened beyond individual players to include a wider spectator audience

YouTube Video Gaming and Twitch Monthly Unique Visitors, Global, 2012-2015E



Global viewership reached 450M+ in 2015

## Gaming as video content includes:

- Gameplay commentaries
- Professional gaming competitions
- Tutorials
- Video game trailers
- Walkthroughs

# YouTube viewership for gaming channels demonstrates the massive consumer interest in video gaming

## Metrics for the Top 15 YouTube Video Gaming Channels\*



Top 5  
Channels:



PewDiePie

VanossGaming

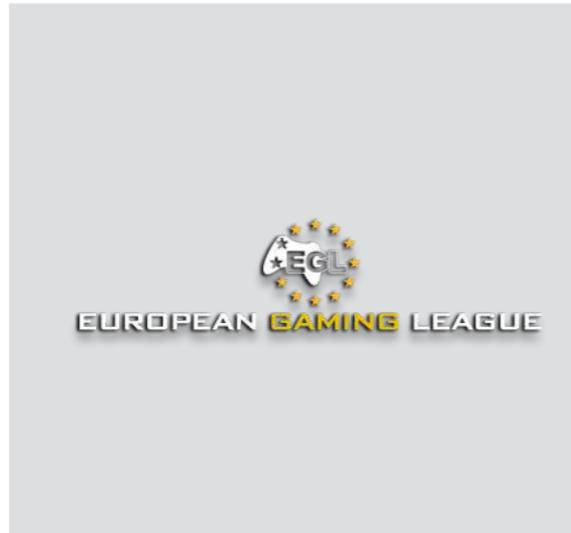
elrubiusOMG

SkyDoesMinecraft

JuegaGerman

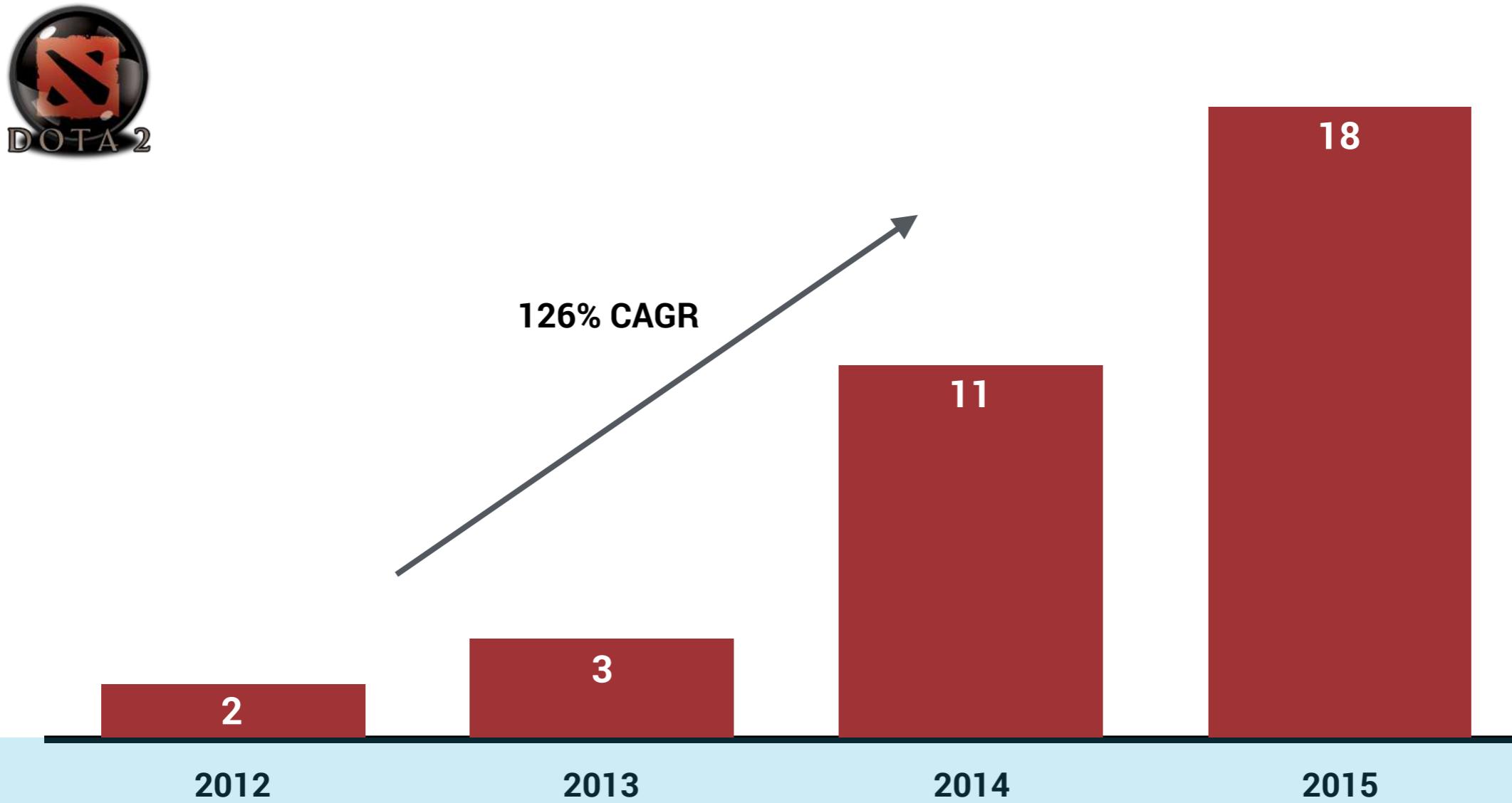
# Organized multiplayer video game competitions are emerging as a formidable spectator sport: eSports

## Examples of Major eSports Tournaments



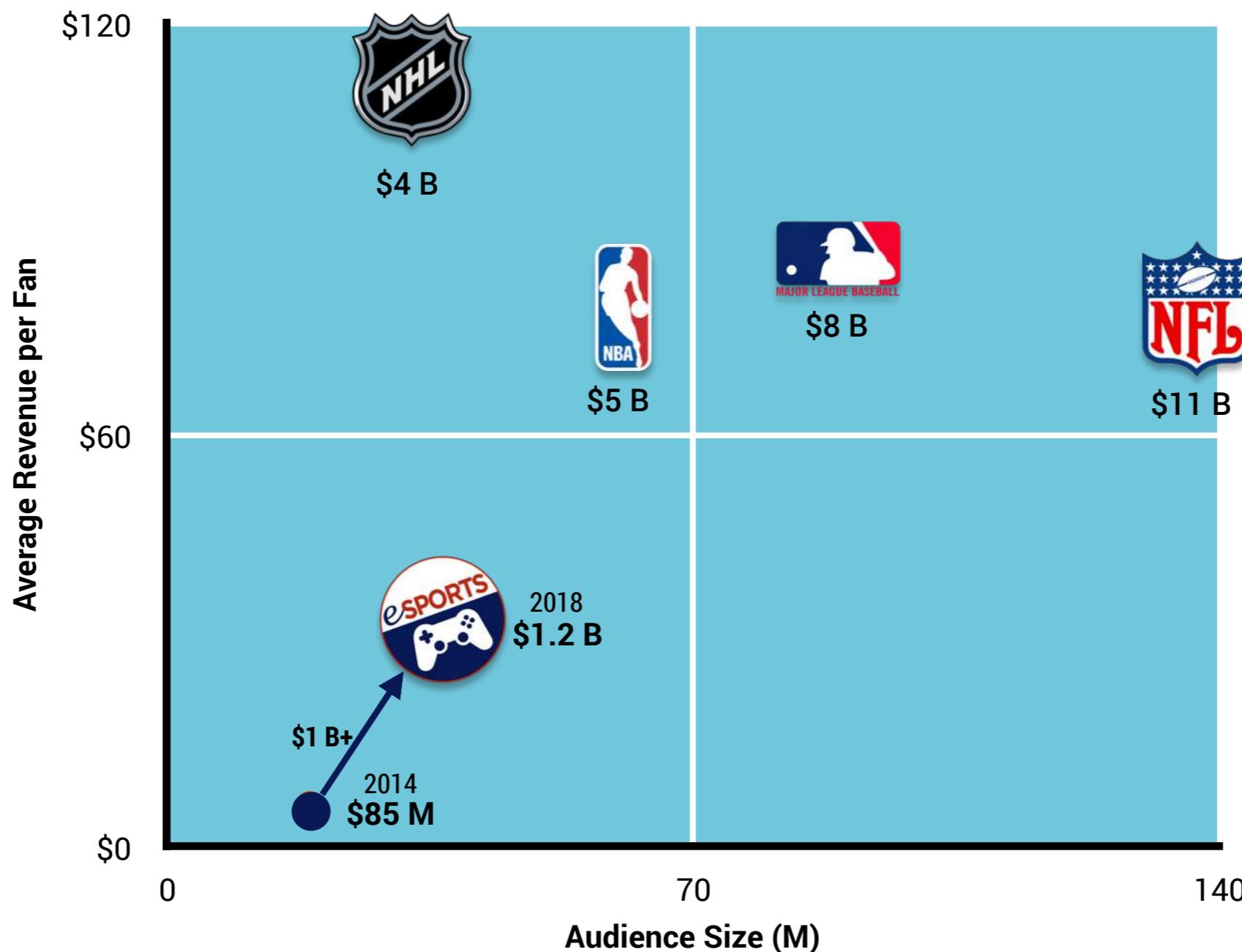
# Growth in tournament prize pools - which are largely crowdfunded by fans - illustrates potential of eSports

Dota 2 Example: Growth in Tournament Prize Pool, \$M



If eSports organized as a league, our forecast indicates that it would become a \$1 Billion + business in the U.S. by 2018

Activate Forecast for eSports, U.S., 2018E

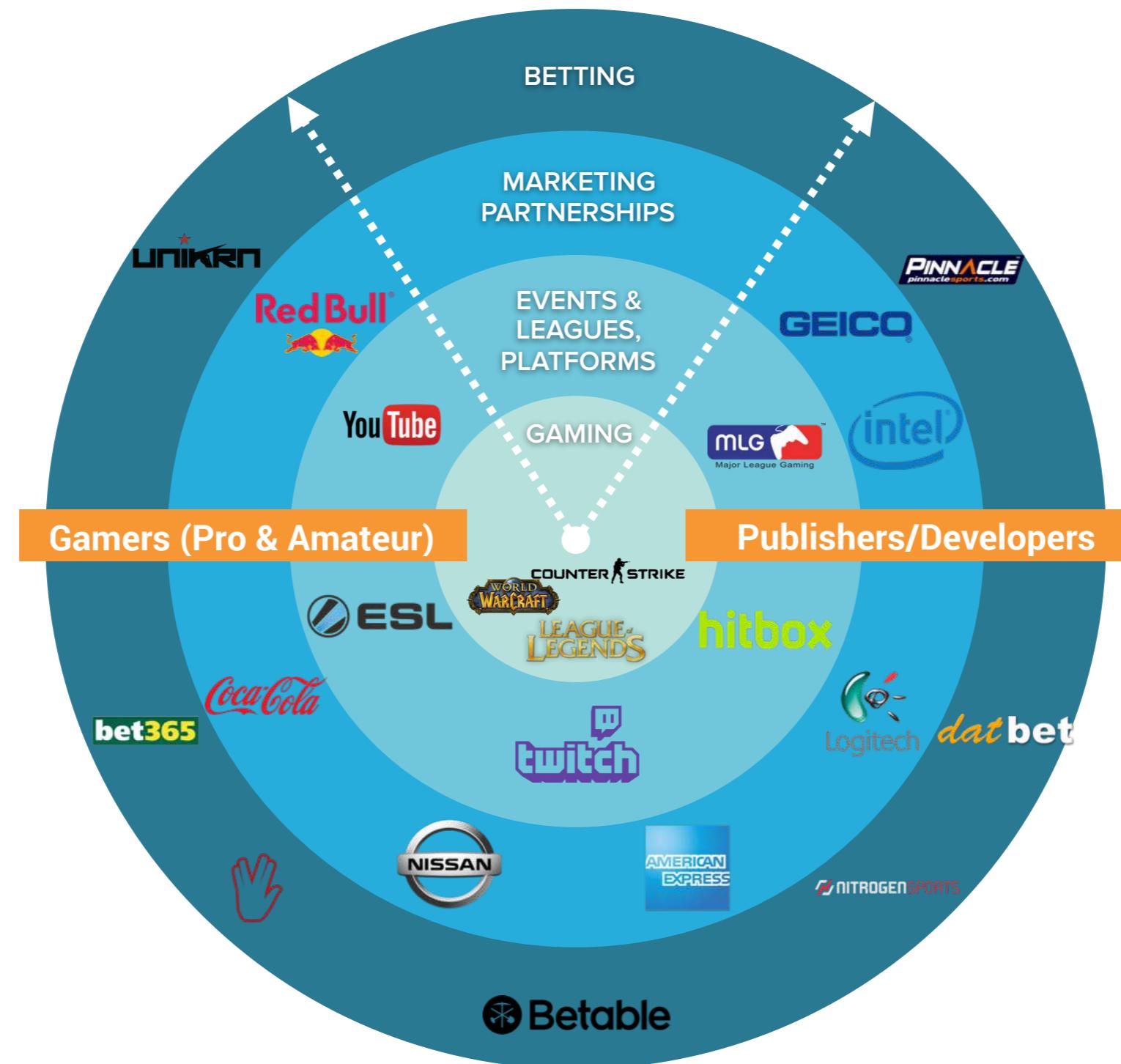


# eSports will be a \$4 Billion global business by 2018

Activate Forecast: eSports Revenue, Global, 2018E



**As it grows, eSports will develop its own economy, extending from multiplayer games to marketing partnerships, and eventually betting**



# Wagering defined

## WAGERING

Real-money betting layer into games and other digital entertainment experiences



New form of video game **MONETIZATION** (beyond ads, Freemium, Subscription)



**SKILL-BASED** - require players to make multiple decisions and use strategies (not games of chance)

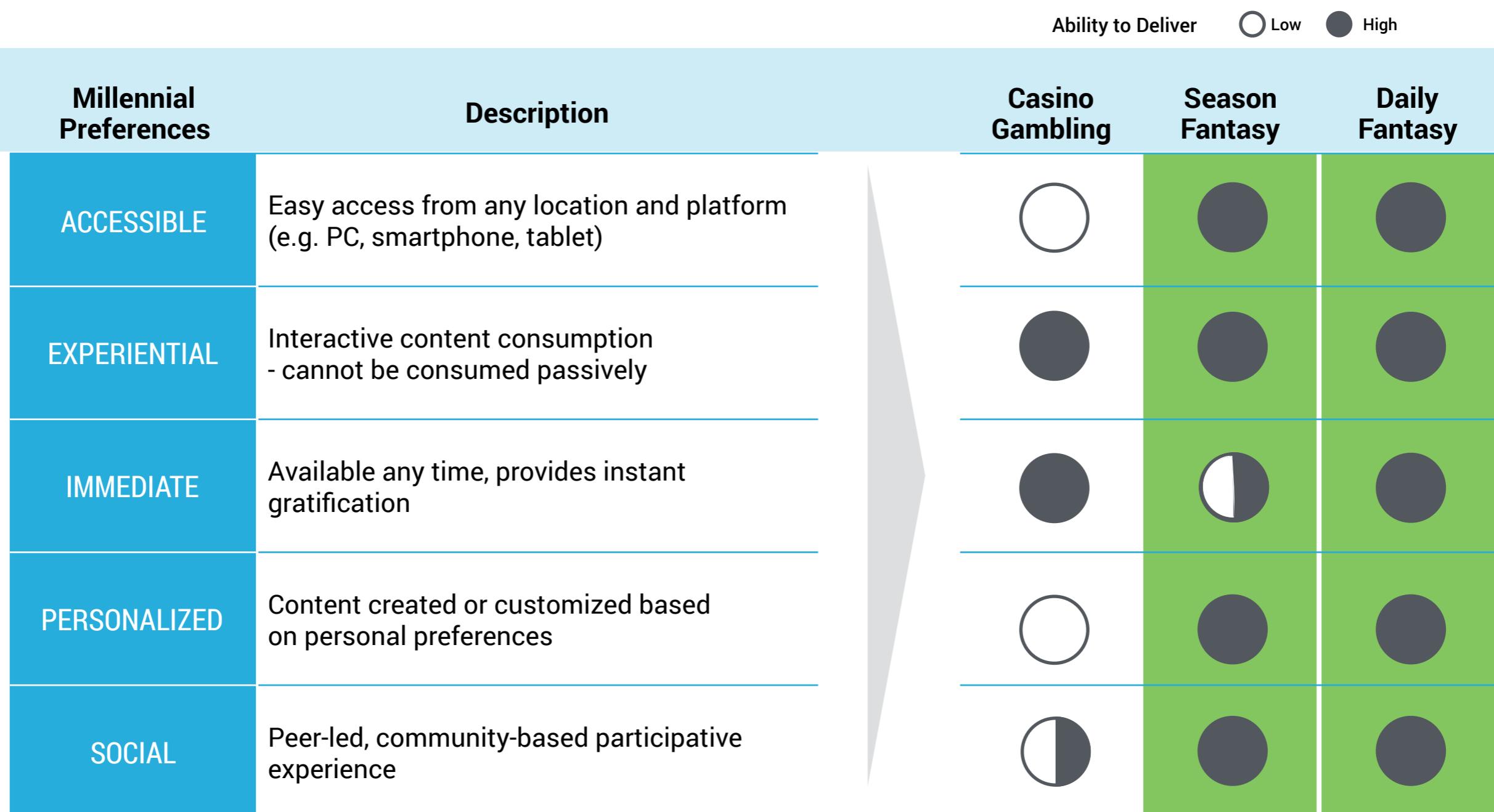


**SOCIAL** - creates an environment of community and competition



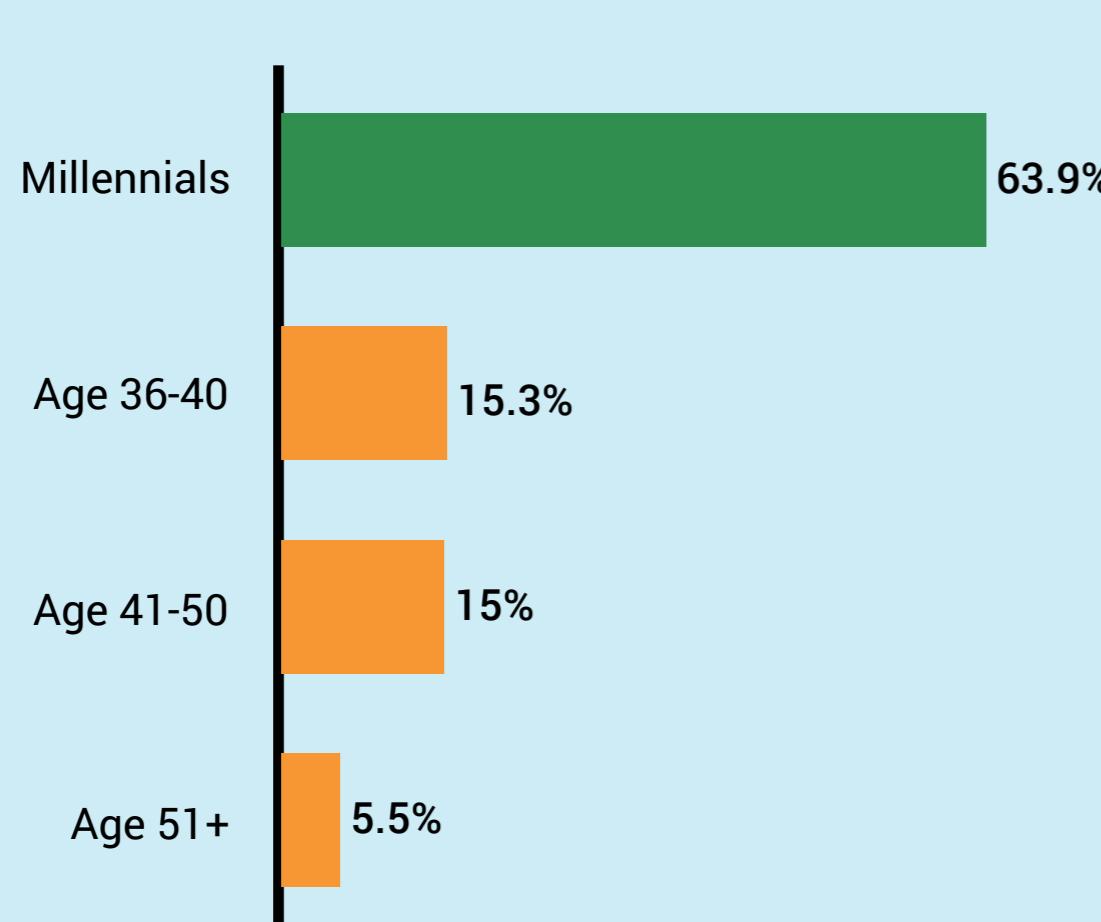
First person and spectator mainly on online multiplayer games, **eSPORTS EVENTS**

# Why? Millennials find skill-based wagering a compelling leisure activity - and are not interested in rudimentary gambling

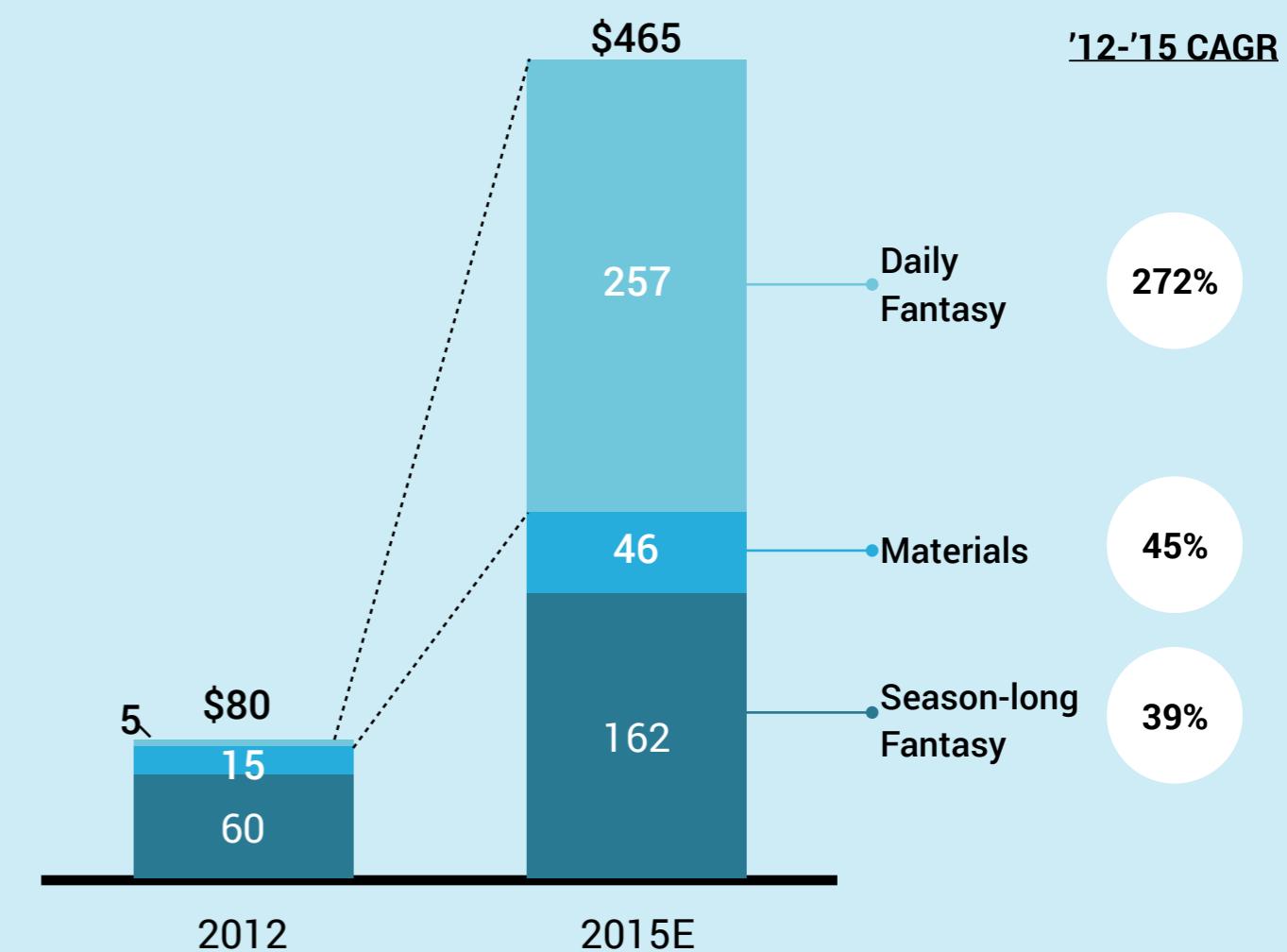


# Millennials preference in skill-based wagering as demonstrated by their interest in daily fantasy sports

DEMOGRAPHICS OF U.S. DAILY FANTASY PLAYERS, 2015  
n=1,243



AVERAGE SPEND BREAKDOWN PER PLAYER\*



# Today, players pay to participate and fund prize pools for eSports tournaments, but can only win virtual goods/currency themselves



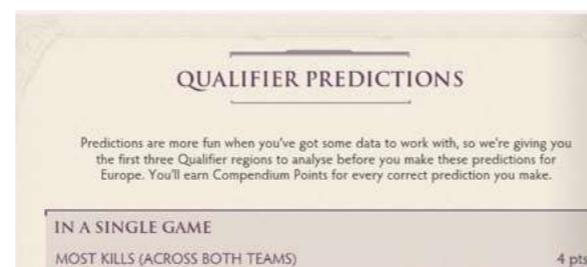
## AQUIRE & CONTRIBUTE



1 The Compendium is a one-time purchase for \$9.99:

- 25% of purchase price gets added to the International Prize Pool
- In 2015, total contributions amounted over \$17M of the prize pool for Dota 2 eSports tournament

## PREDICT & EARN



2

Purchase provides player stats and history, enabling purchasers to make predictions for Dota 2 tournament and qualifiers, e.g.:

- Player with most kills
- Largest critical hit
- Latest first blood

3

Correctly making predictions earns points

## BE REWARDED

### EXAMPLE: The Immortal Chest



4

Points can be redeemed for rewards, but points remain virtual and rewards do not always pertain to player preferences

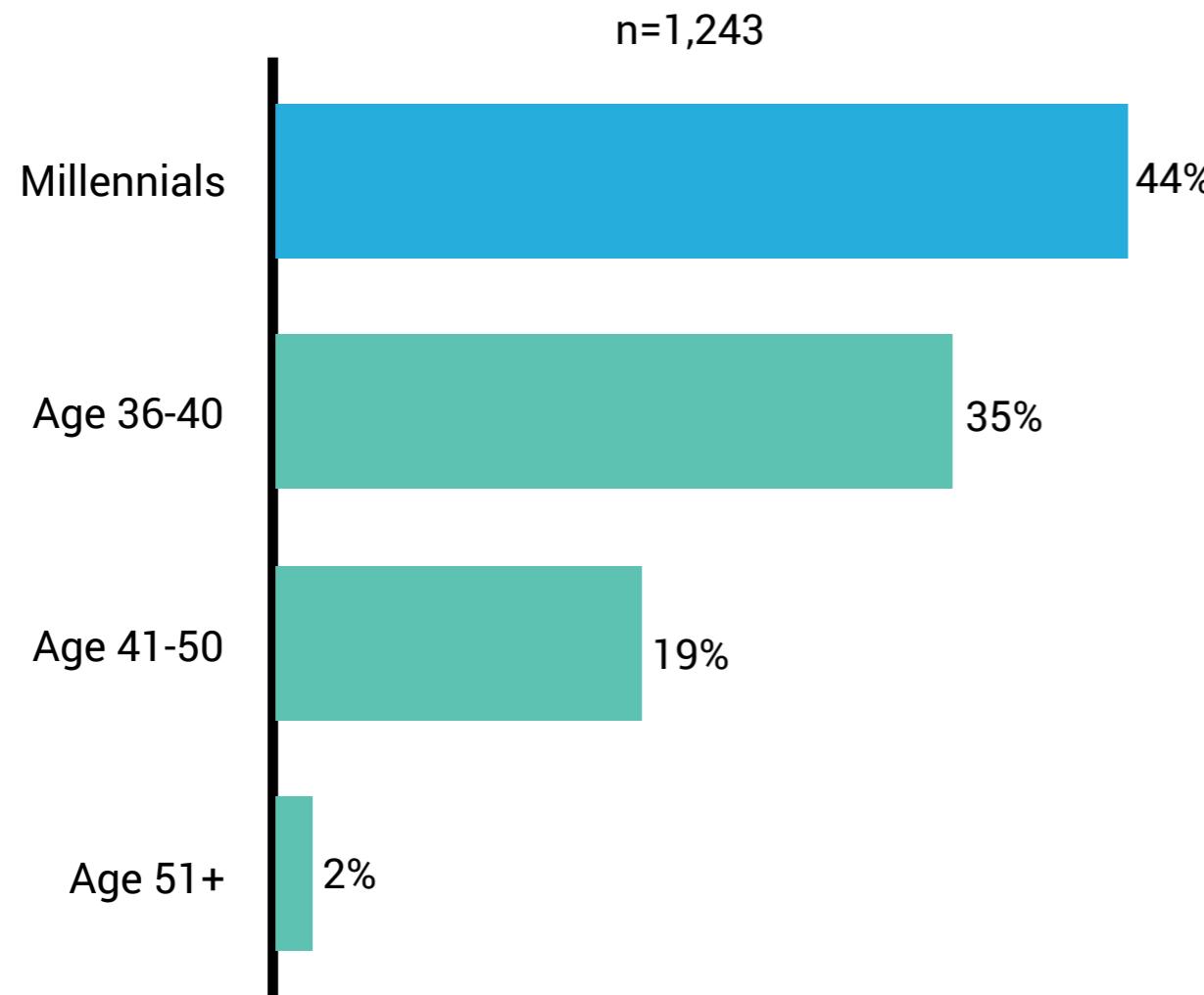
## WAGERING ALTERNATIVE

Use real money for increased transparency and engagement

Allows players to pick and purchase items of preference

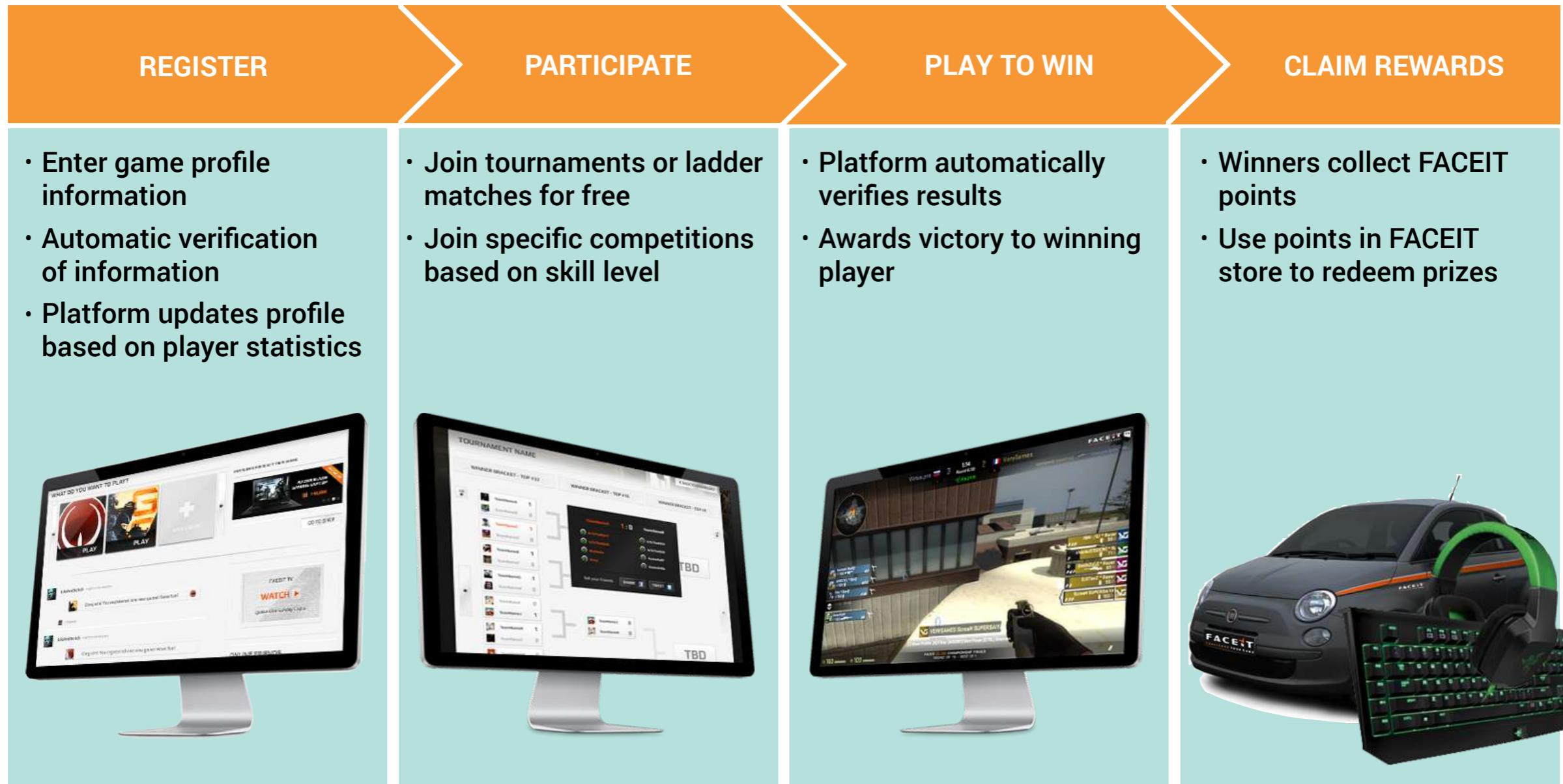
# Millennials favor real money rewards for in-game competitions

Players of Massively Multiplayer Online Games by Age Segment



# Early examples of real-money wagering are already taking place - but off platform

COUNTER STRIKE FIRST-PERSON EXAMPLE: HOW TO EARN REAL MONEY REWARDS USING FACEIT GAMING PLATFORM



# Top multiplayer online games with mass audiences will likely be the first to feature wagering

## Examples of Popular MMO Games by Type

### Massively Multiplayer Online Games

**Battle Arena  
(MOBA)**



**First Person Shooter  
(MMOFPS)**



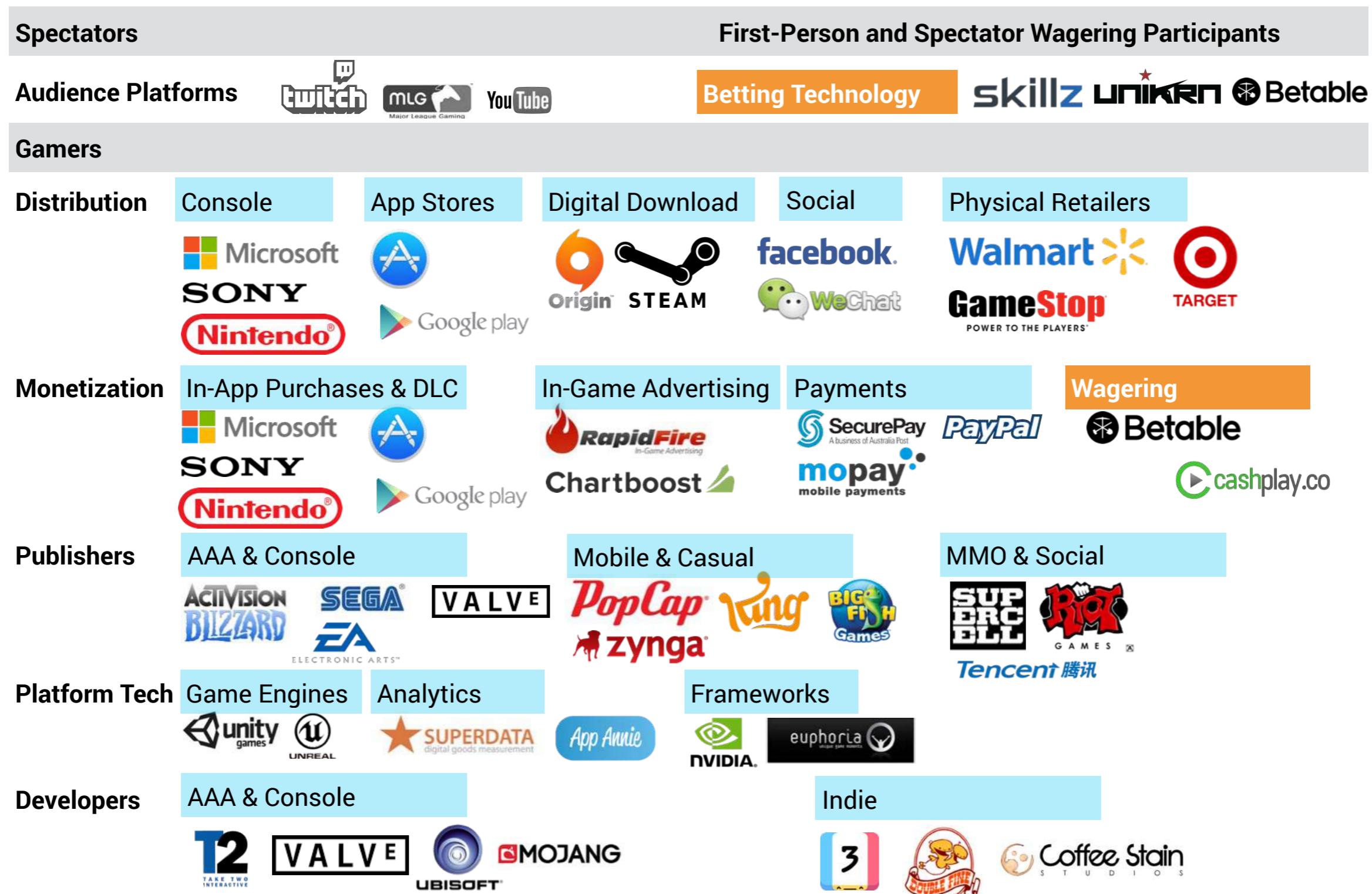
**Role-Playing Game  
(MMORPG)**



**Strategy Games**



# The \$80 Billion+ video gaming ecosystem will evolve to include tech that enables wagering as monetization of audiences



To capitalize on the growth potential, the industry will continue to integrate media, entertainment, and tech companies through...

### ...Mergers and Acquisitions

#### Completed Examples (2015 YTD)

##### TALENT



##### EVENTS, LEAGUES, PLATFORMS



##### WAGERING



##### ANALYTICS



### ...Strategic Partnerships

#### Announced Examples (2015 YTD)

##### WEB TV



##### TRADITIONAL MEDIA



##### WAGERING (INCL. BETTING TECH)



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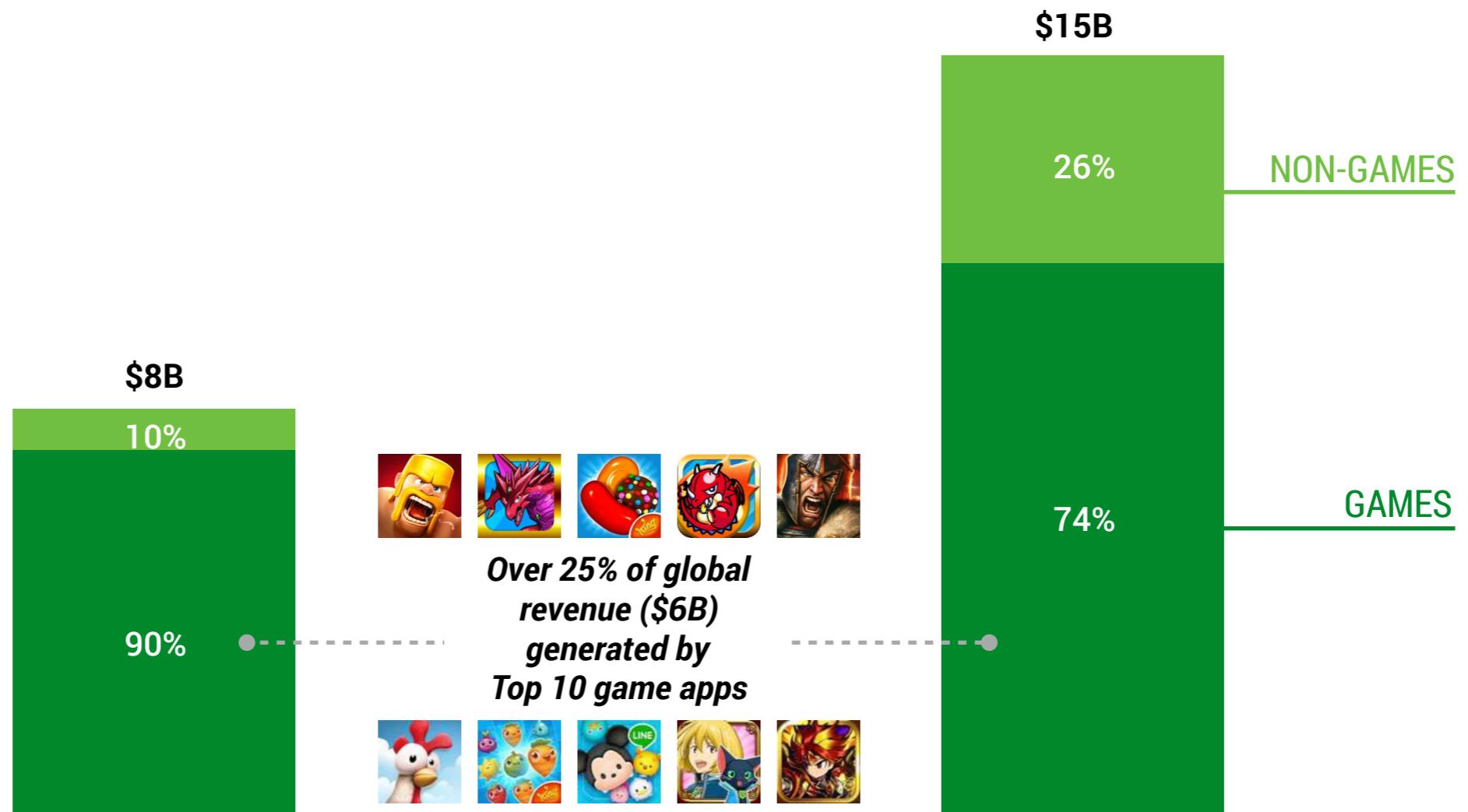
**THE DREAM OF THE INDEPENDENT DEVELOPER  
BUILDING A BUSINESS IN THE APP STORE IS OVER**

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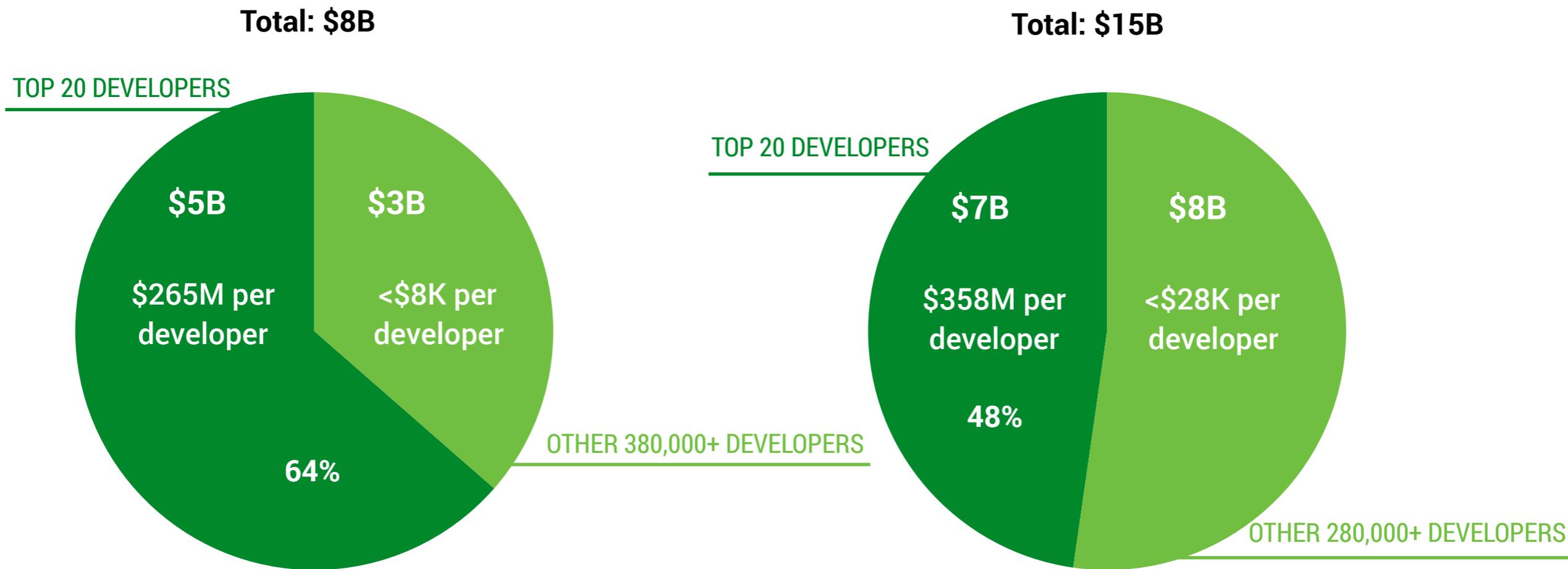
# The top 10 games take 25% of the \$23 Billion in global app revenue

Google Play & iTunes App Store Revenues, Global, 2014

Total: \$23B



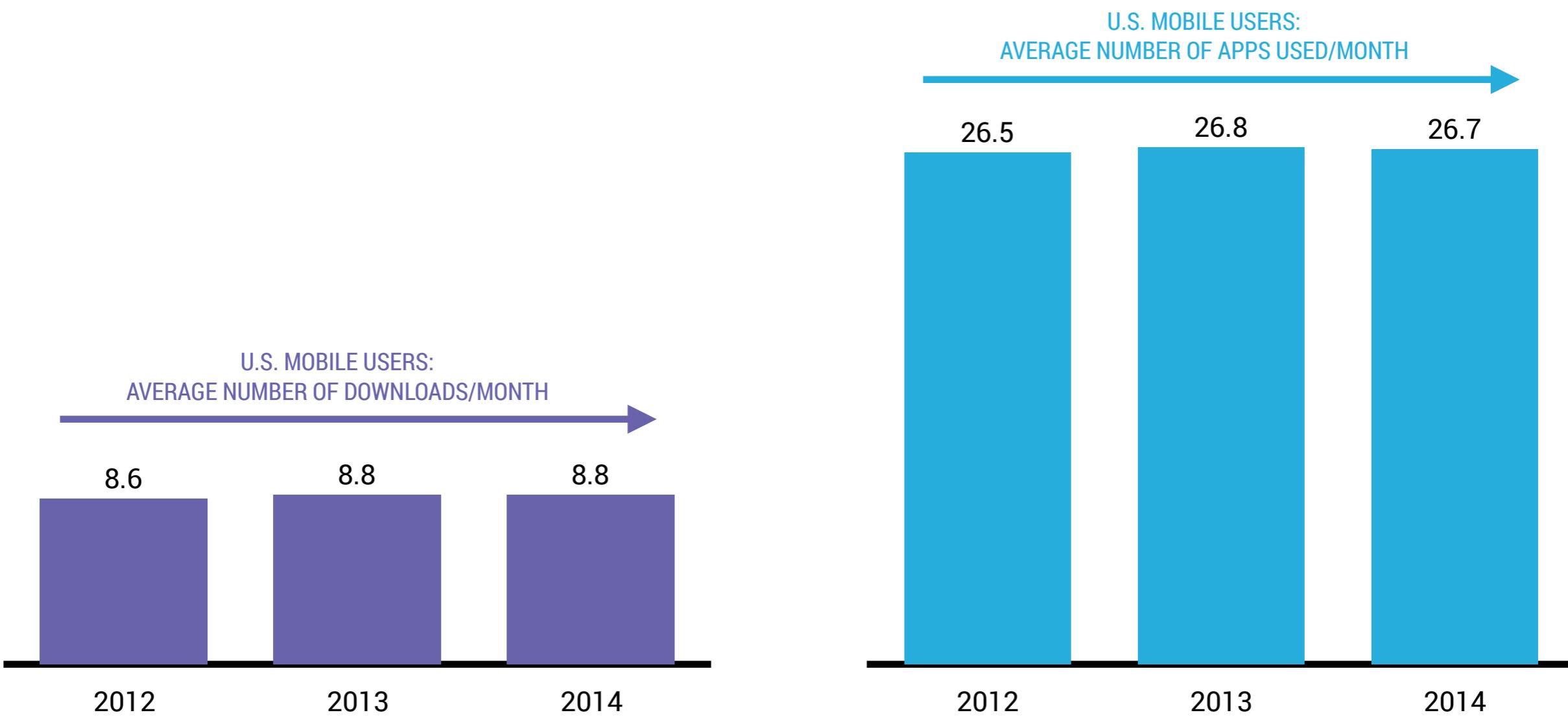
# The number of developers on a platform doesn't matter if the top 20 publishers take most of the money



# Despite massive number of available apps, users are downloading and using the same number of apps

Number of downloads remain unchanged...

...as do the number of apps used

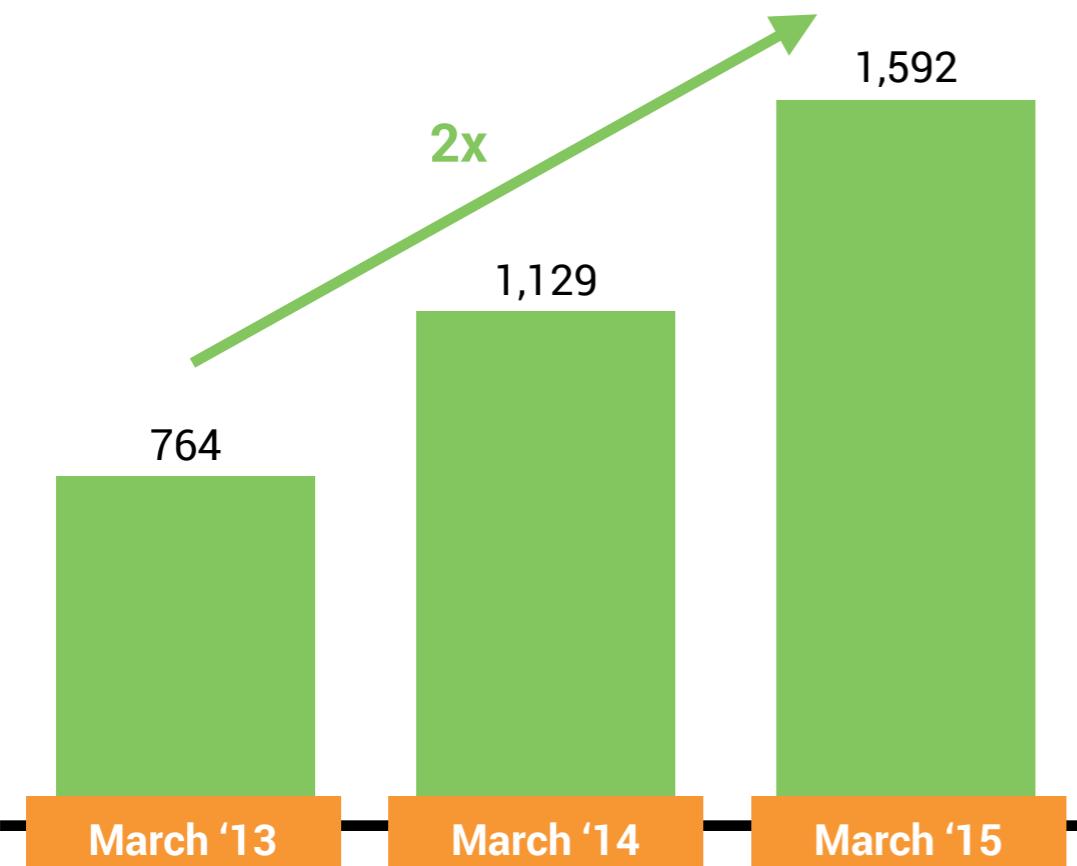


# Discoverability continues to be a barrier to the long-tail as app count and cost per install increase concurrently

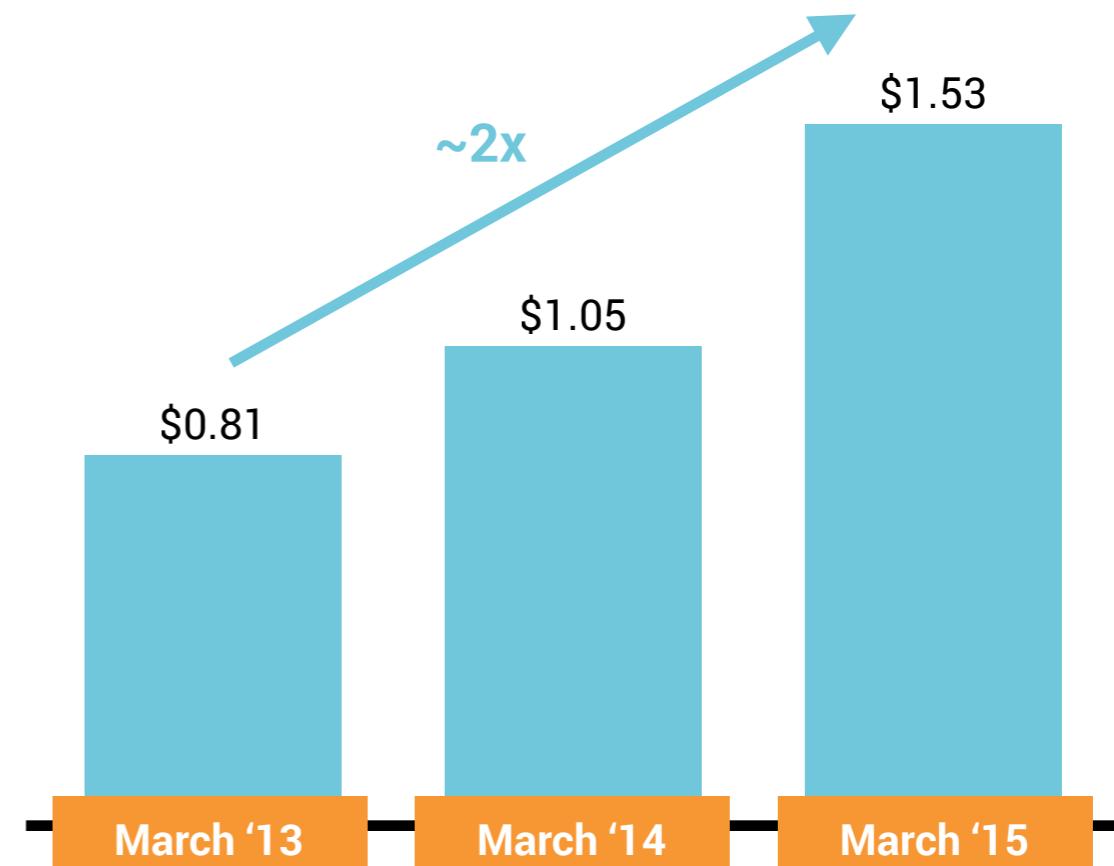
App count continues to grow exponentially...

...along with the cost to earn downloads

U.S. ITUNES APP STORE: ACTIVE APP COUNT  
THOUSANDS

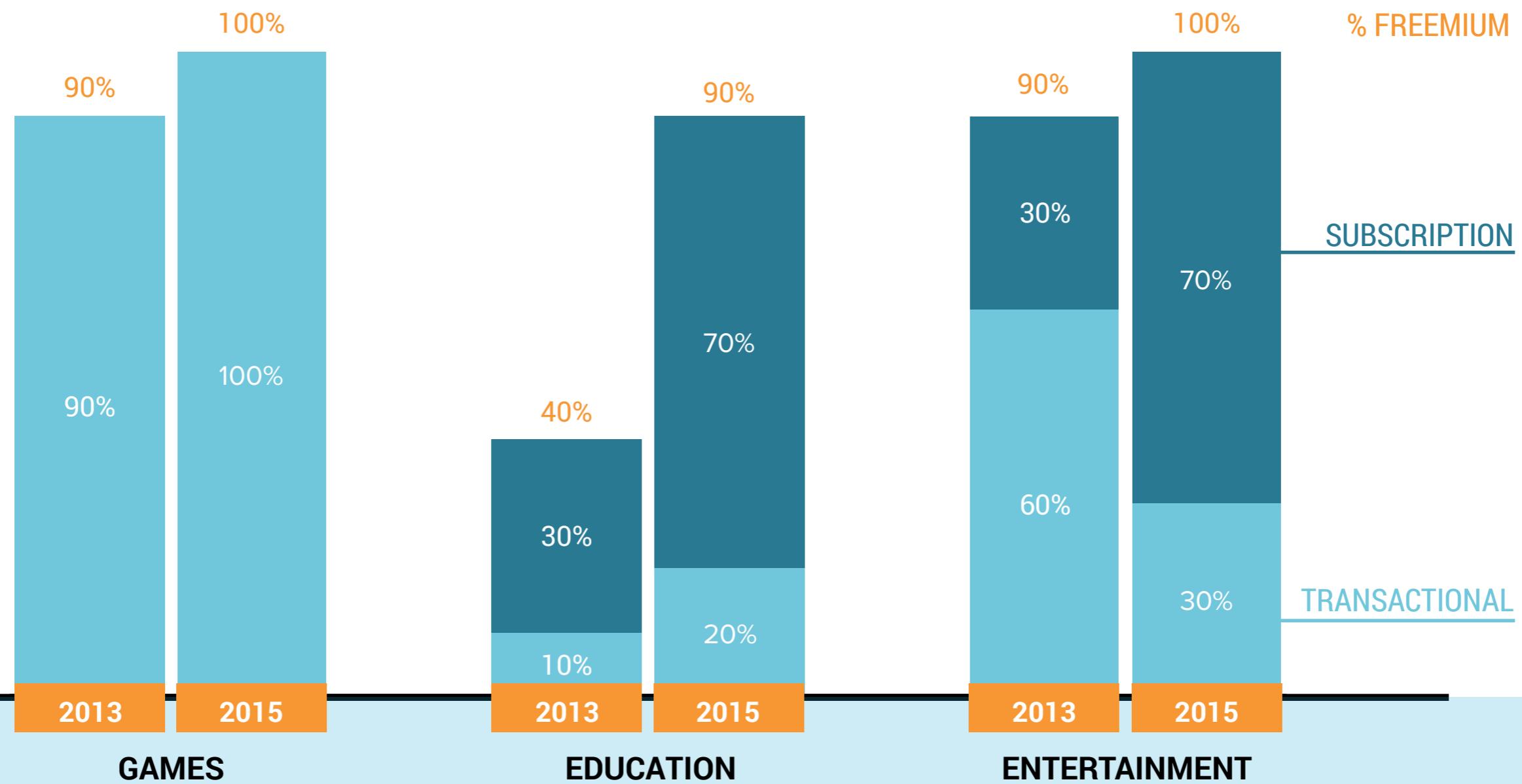


U.S. ITUNES APP STORE: COST PER INSTALL DIRECTLY ATTRIBUTED TO ADVERTISING



# Freemium has become the prevalent business model for top grossing app categories, with subscription dominating except for games

Freemium Apps as % of Top 10 Grossing Apps at iTunes App Store, Global



# The majority of top apps by unique visitors monetize outside of the app store

Top apps in iTunes App Store, U.S., June 2015

Rank	App Name	Unique Visitors (M)	Growth	Business Model	
				Generates App Store Revenue?	
				YES	NO
1	Facebook	125.7	0.09		●
2	YouTube	98.9	0.18		●
3	Facebook Messenger	95.7	1.44		●
4	Google Search	81.1	0.16		●
5	Google Play Music	77.4	0.07	●	
6	Google Maps	76.5	0.19		●
7	Pandora Radio	74.2	0.08	●	
8	Gmail	67.9	0.13		●
9	Instagram	63.1	0.35		●
10	Apple Music*	49.7	0.22	●	
11	Apple Maps	49.3	0.17		●
12	Yahoo Stocks	46.4	0.1		●
13	Amazon Mobile	43.7	0.65		●
14	Twitter	41.3	0.19		●
15	Pinterest	40.8	0.66		●
16	The Weather Channel	35.8	0.17		●
17	Snapchat	34.1	0.29	●	
18	Google+	33.1	0.15		●
19	Netflix	32.8	0.18	●	
20	Weather Channel Widget	32	N/A		●

15 OF THE TOP 20 APPS  
do not generate any  
app store revenue

A new wave of companies are building businesses by using the app store for distribution and engagement, but not monetization

The Instacart logo, featuring the word "Instacart" in a green, lowercase, sans-serif font.The OSCAR logo, featuring the word "OSCAR" in a blue, lowercase, sans-serif font.

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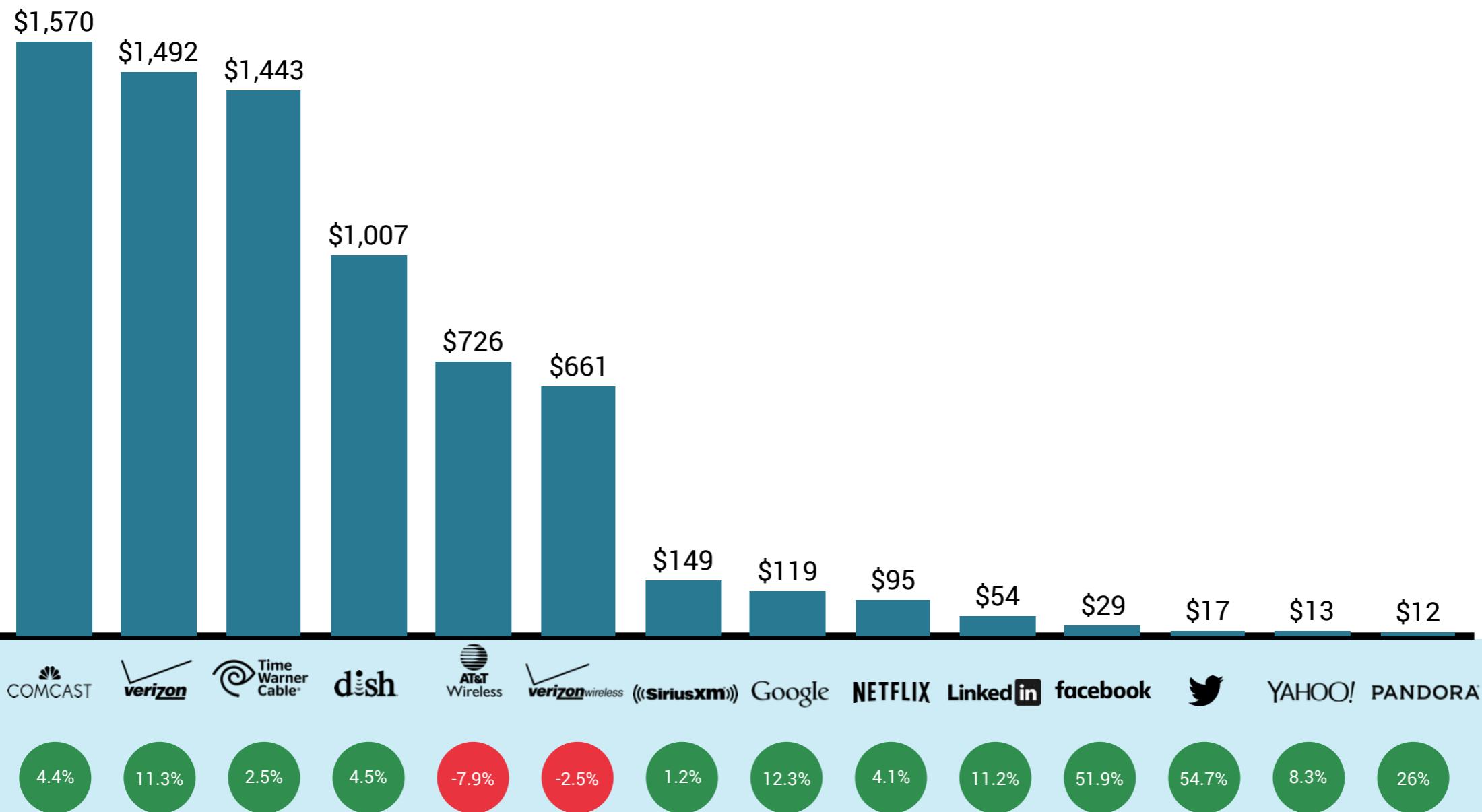
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# Not surprisingly, the Pay TV providers continue to capture the highest average revenue per user in the U.S.

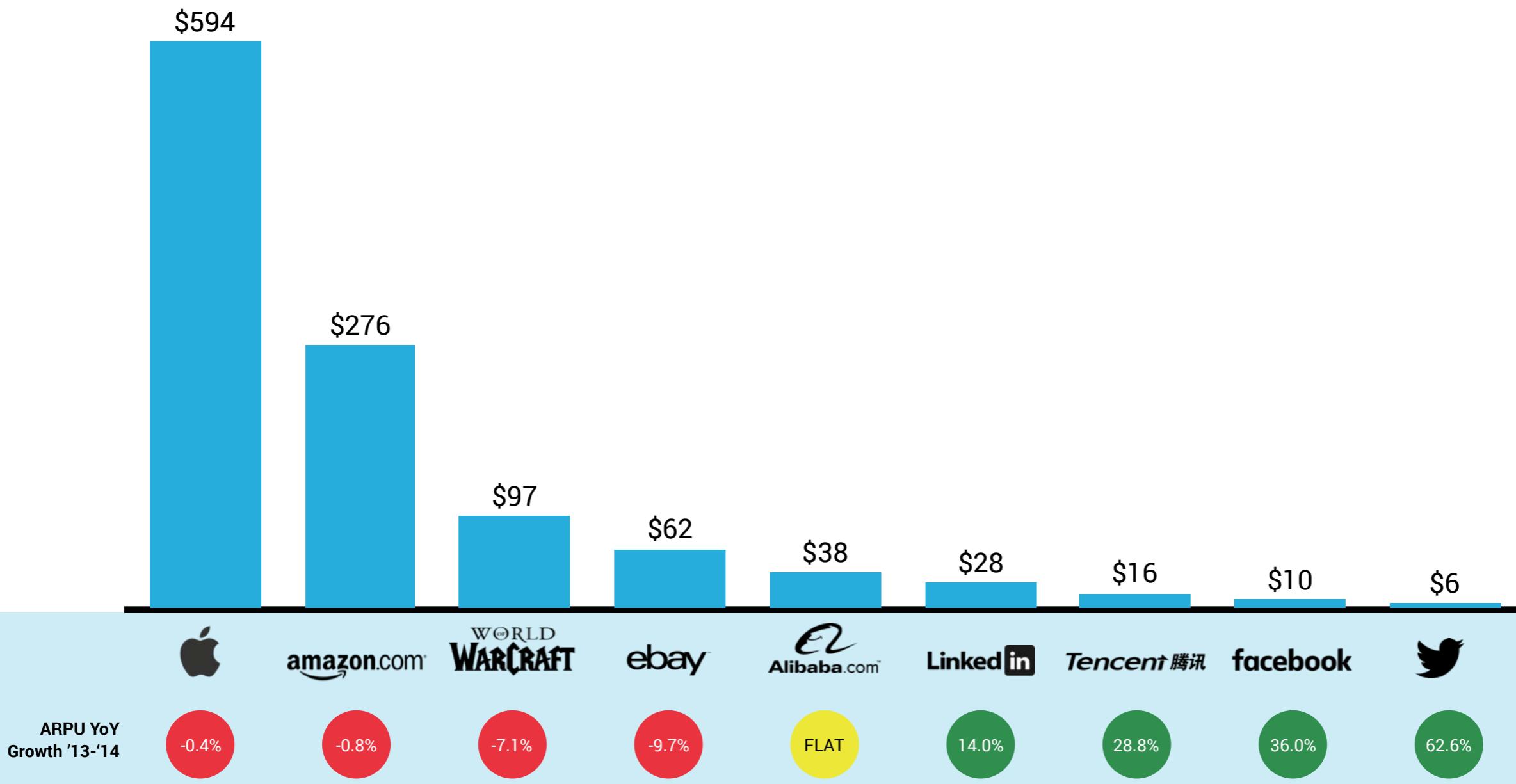
Annual ARPU: U.S., 2014



Sources: Company financials, comScore, eMarketer, and Activate analysis. ARPU based on consolidated US revenues except: Comcast ARPU is based on Residential & Business Services and advertising within the Cable Communications division. Verizon Wired based of Consumer ARPU, and Wireless based off retail post-paid ARPU. TWC includes Subscription Revenue for Residential & Businesses services along with advertising, AT&T Wireless based on post-paid services. Netflix is streaming revenues only.

# Globally, wide range of growth and average revenue per user across consumer tech and media companies

Annual ARPU: Global, 2014



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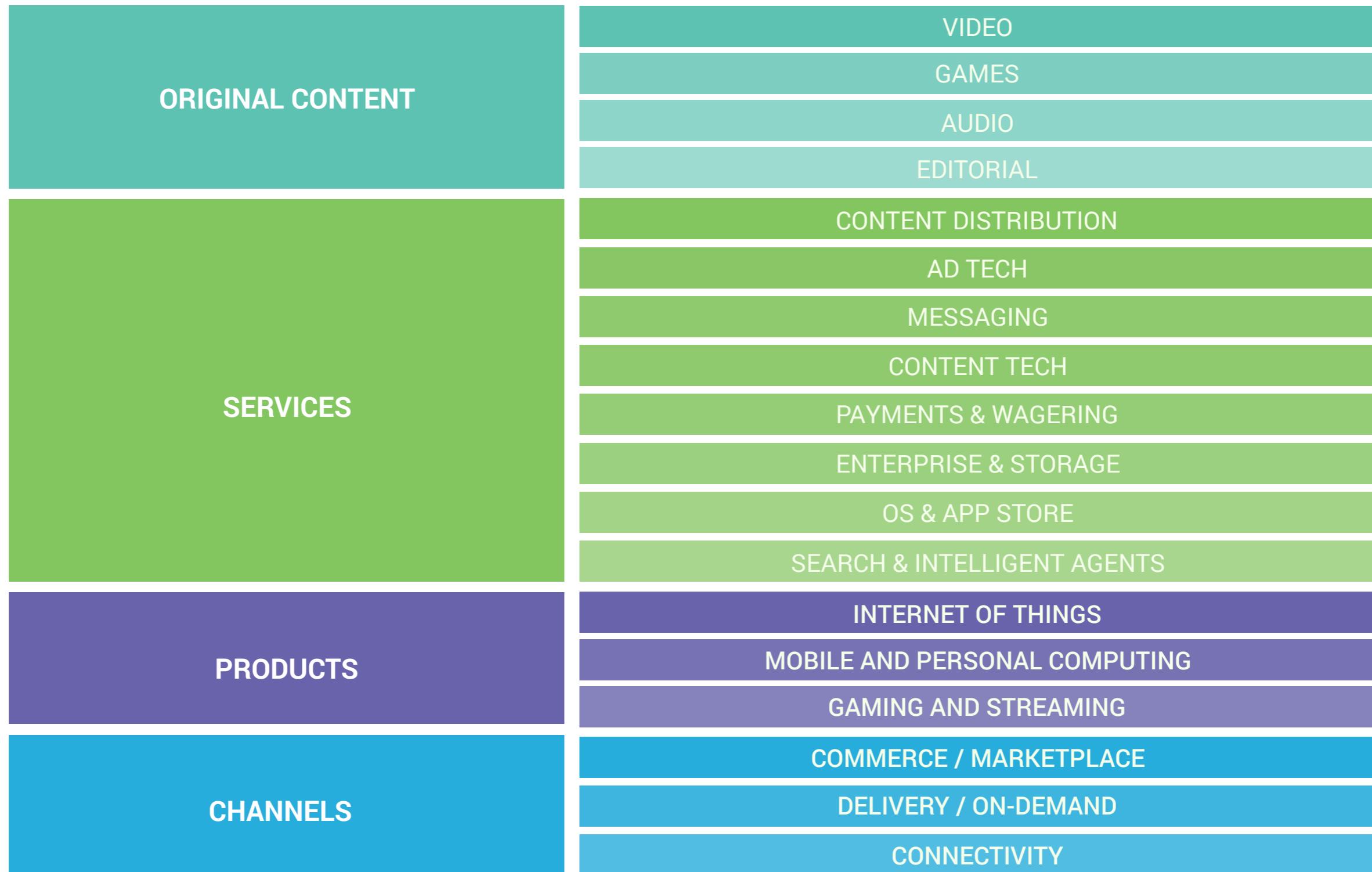
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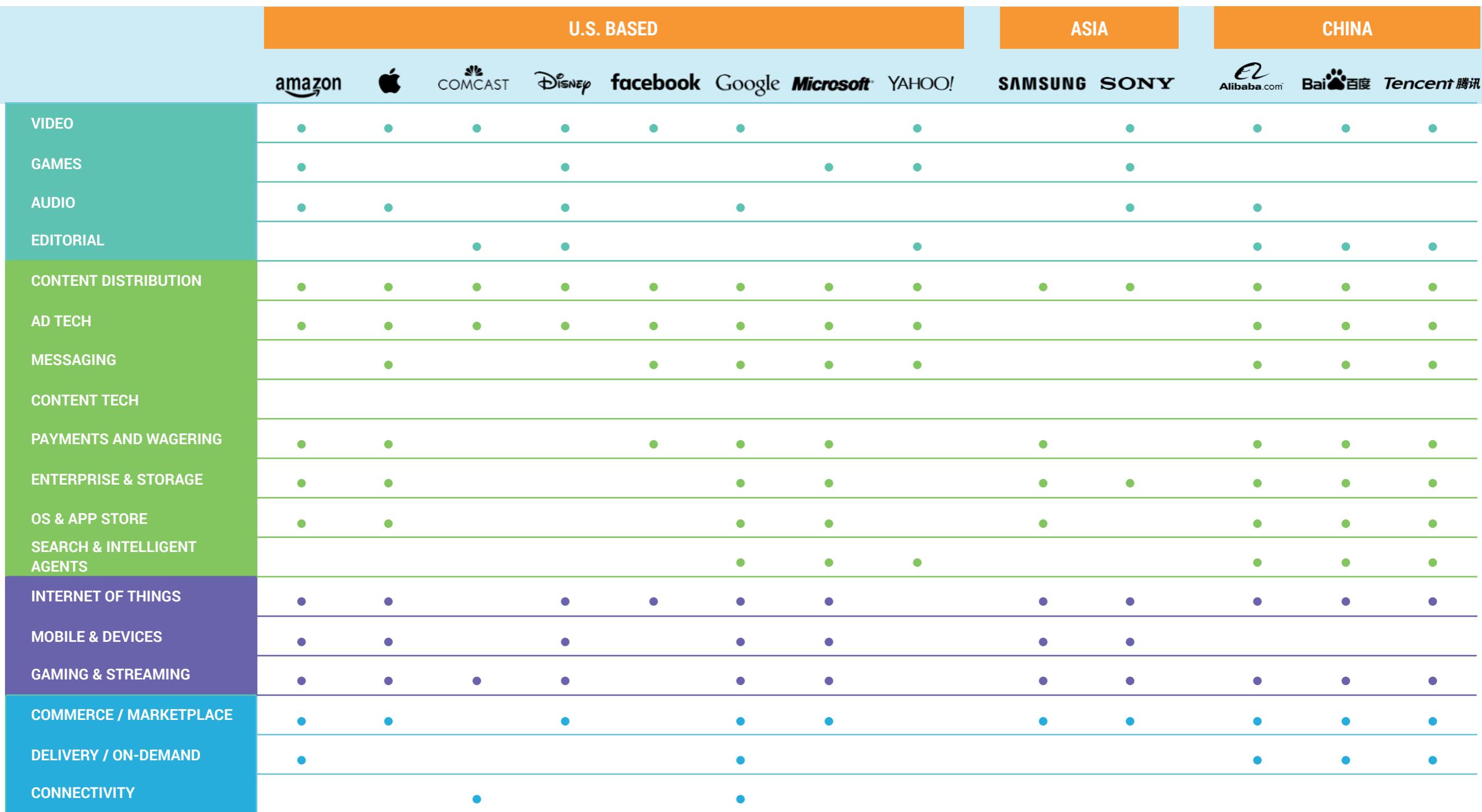
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# The Tech & Media world is evolving into an increasingly unified stack



# Not surprisingly, all of the major players are trying to solve many of the same problems and attempting to play in multiple layers



**WE CAN ANTICIPATE THE NEXT STRATEGIC MOVES  
OF MAJOR CONSUMER TECH AND MEDIA PLAYERS  
BY IDENTIFYING THE LAYERS THEY'RE MISSING**

---

# Expect the next wave of M&A activity to be driven by larger players looking to fill in the gaps with the independent players

## KEY INDEPENDENT PLAYERS IN EACH LAYER

VIDEO	
GAMES	
AUDIO	
EDITORIAL	
CONTENT DISTRIBUTION	
AD TECH	
MESSAGING	
CONTENT TECH	
PAYMENTS & WAGERING	
ENTERPRISE & STORAGE	
OS & APP STORE	Limited
SEARCH & INTELLIGENT AGENTS	Limited
INTERNET OF THINGS	
MOBILE & DEVICES	Limited
GAMING & STREAMING	
COMMERCE / MARKETPLACE	
DELIVERY / ON-DEMAND	
CONNECTIVITY	

**COMPANIES THAT CAN'T BUY THEIR WAY INTO A LAYER OF THE STACK WILL TRY TO "OVERLAY" IT**

---

**BIG PLAYERS MAY ATTEMPT TO ENTER NEW LAYERS BY USING THEIR MARKET STRENGTH IN ADJACENT LAYERS RATHER THAN THEIR DEEP POCKETS.**

# Major technology players and upstarts are already implementing an overlay strategy for fiercely competitive layers



Google Now, Apple Siri and Microsoft Cortana overlay other search and messaging layers by providing a user interface which bypasses competitors' services completely



Amazon Echo overlays Internet of Things products from other companies, forming an intermediary layer that lets Amazon retain control over the user experience of those devices



Slack's unified search doesn't just provide access to chat messages in Slack, but the contents of files in apps that are connected to Slack, overlaying productivity software in adjacent layers



Microsoft Office 365 is now available on every operating system, overlaying platforms like Android and iOS with an enterprise layer that Microsoft controls



Apple TV overlays the offerings of cable companies and over the top video providers by adding an interface which can search for content without regard for its source, putting control in Apple's hands

# THANK YOU



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