

Hospital Resilience Self-Assessment Tool

Based on: Resilient Hospitals - Inter-regional Guidance for Strengthening Resilience to Health Emergencies and Disasters

Instructions

Scoring System:

Status	Score	How to Mark
Not Started	0	No action taken, not implemented. Place ✓ in "Not Started" column
Partial	0.5	In progress, partially implemented, or needs improvement. Place ✓ in "Partial" column
Completed	1	Fully implemented and regularly maintained. Place ✓ in "Completed" column

How to use this tool:

- 1. Review each item with your hospital team
- 2. Place a checkmark (✓) in the appropriate status column
- 3. Use the "Evidence of Compliance" guidance to verify your assessment
- 4. Calculate section and total scores
- 5. Develop action plans for items not marked as "Completed"

Assessment Summary

Phase	Section	Max Score	Your Score	Percentage
BEFORE	1.1 Strategic Risk Assessment & Planning	6	___	___%
BEFORE	1.2 Risk Reduction - SPACE	8	___	___%
BEFORE	1.3 Risk Reduction - SYSTEMS	8	___	___%
BEFORE	1.4 Risk Reduction - STUFF	6	___	___%
BEFORE	1.5 Risk Reduction - STAFF	6	___	___%
BEFORE	1.6 Preparedness - SPACE	5	___	___%

Phase	Section	Max Score	Your Score	Percentage
BEFORE	1.7 Preparedness - STRATEGIES	12	___	___%
BEFORE	1.8 Preparedness - SYSTEMS	6	___	___%
BEFORE	1.9 Preparedness - STUFF	8	___	___%
BEFORE	1.10 Preparedness - STAFF	8	___	___%
DURING	2.1 Response - SPACE	4	___	___%
DURING	2.2 Response - STRATEGIES	8	___	___%
DURING	2.3 Response - SYSTEMS	8	___	___%
DURING	2.4 Response - STUFF	6	___	___%
DURING	2.5 Response - STAFF	6	___	___%
AFTER	3.1 Recovery - SPACE	4	___	___%
AFTER	3.2 Recovery - STRATEGIES	8	___	___%
AFTER	3.3 Recovery - SYSTEMS	6	___	___%
AFTER	3.4 Recovery - STUFF	4	___	___%
AFTER	3.5 Recovery - STAFF	6	___	___%
AFTER	3.6 After Action Review	8	___	___%
TOTAL		127	___	___%

PHASE 1: BEFORE (Routine Hospital Operations)

1.1 Strategic Risk Assessment and Planning

#	Component	Not Started	Partial	Completed	Evidence of Compliance
1.1.1	Hospital has conducted a comprehensive hazard identification and risk assessment (HIRA)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Documented HIRA report; risk register; hazard maps; vulnerability assessment dated within last 2 years
1.1.2	Risk assessment is based on historical data, community risks,	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Historical incident records; community risk profile; demographic

#	Component	Not Started	Partial	Completed	Evidence of Compliance
	and hospital vulnerability analysis				data analysis; local government hazard data
1.1.3	Hospital has a documented risk profile covering natural, technological, biological, and societal hazards	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Comprehensive risk profile document addressing all four hazard categories; risk matrix showing likelihood and impact
1.1.4	Risk assessment is updated at least annually or after significant events	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Dated revision history; annual review meeting minutes; post-incident update records
1.1.5	Risk assessment findings are communicated to hospital leadership and relevant departments	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Leadership briefing records; department head meeting minutes; risk communication memos; training attendance
1.1.6	Strategic plans incorporate risk-informed decision making	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Strategic plan with risk considerations; budget allocations for risk mitigation; risk-based prioritization documents
	Section Total (count Completed×1 + Partial×0.5)			___/6	

1.2 Risk Reduction - SPACE (Structural & Non-Structural Elements)

#	Component	Not Started	Partial	Completed	Evidence of Compliance
1.2.1	Hospital has completed the Hospital Safety Index (HSI) assessment	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Completed HSI evaluation form; HSI score report; action plan based on HSI findings

#	Component	Not Started	Partial	Completed	Evidence of Compliance
1.2.2	Structural mitigation measures are implemented based on building vulnerability assessment	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Structural engineering report; seismic/wind retrofitting records; building reinforcement documentation
1.2.3	Non-structural elements (equipment, utilities, architectural) are secured against hazards	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Equipment anchoring records; utility protection measures; ceiling/partition securing; furniture fastening logs
1.2.4	Hospital meets accessibility standards for persons with disabilities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Accessibility audit report; ramps and elevators functional; accessible signage; assistive devices available
1.2.5	Critical infrastructure (power, water, HVAC, medical gases) has redundancy/backup systems	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Backup generator test logs; water storage capacity records; UPS systems documentation; fuel reserves inventory
1.2.6	Hospital has implemented green/sustainable infrastructure measures	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Solar/renewable energy installations; water recycling systems; energy efficiency measures; SMART hospital assessment
1.2.7	Fire safety systems are installed, maintained, and regularly tested	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Fire alarm test records; sprinkler inspection logs; fire extinguisher maintenance; fire department inspection certificates
1.2.8	Evacuation routes are clearly marked and accessible	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Evacuation route maps posted; illuminated exit signs; unobstructed pathways; evacuation drill records

#	Component	Not Started	Partial	Completed	Evidence of Compliance
	Section Total			___/8	

1.3 Risk Reduction - SYSTEMS (Leadership, Coordination, Information)

#	Component	Not Started	Partial	Completed	Evidence of Compliance
1.3.1	Multi-disciplinary disaster management committee is established and functional	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Committee charter; membership list; meeting minutes (quarterly minimum); committee terms of reference
1.3.2	Hospital accreditation system includes emergency management standards	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Accreditation certificate; emergency management compliance checklist; accreditation body reports
1.3.3	Hospital Information Management System (HIMS) is operational and can support emergency operations	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	HIMS documentation; backup/recovery procedures; real-time data access capability; system uptime reports
1.3.4	Risk communication and community engagement (RCCE) is integrated into routine operations	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	RCCE strategy document; community outreach records; public awareness materials; feedback mechanisms
1.3.5	Hospital has linkages with local emergency management authorities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	MOUs with local authorities; joint meeting minutes; contact lists; participation in local emergency exercises
1.3.6	Business development plans include continuity and	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Business continuity section in development plan; resilience budget

#	Component	Not Started	Partial	Completed	Evidence of Compliance
	resilience considerations				allocation; risk mitigation project approvals
1.3.7	Routine emergency and support services are documented and standardized	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Standard operating procedures (SOPs); emergency service protocols; support service guidelines
1.3.8	Capacity development plans include HEDRM competencies	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Training curriculum with HEDRM modules; competency framework; capacity development budget
	Section Total			___/8	

1.4 Risk Reduction - STUFF (Finance, Logistics, Supply Chain)

#	Component	Not Started	Partial	Completed	Evidence of Compliance
1.4.1	Preventive maintenance program is established for all critical equipment and infrastructure	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Maintenance schedule; equipment inspection logs; preventive maintenance software/system; technician reports
1.4.2	Supply chain management system is robust and can track inventory in real-time	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Inventory management software; real-time tracking capability; stock level reports; reorder point alerts
1.4.3	Procurement logistics system supports emergency purchasing	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Emergency procurement policy; expedited purchase procedures; pre-approved vendor list for emergencies
1.4.4	Healthcare financial management includes	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Emergency fund allocation in budget;

#	Component	Not Started	Partial	Completed	Evidence of Compliance
	reserves for emergency response				reserve fund balance sheet; financial contingency policy
1.4.5	Centralized purchasing system is in place for inventory control	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Central procurement office; purchase order system; inventory control procedures; audit reports
1.4.6	Digital inventory management system with barcode/tracking is operational	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Barcode/Rfid system; digital tracking software; inventory accuracy reports; system training records
	Section Total			___/6	

1.5 Risk Reduction - STAFF (Human Resources)

#	Component	Not Started	Partial	Completed	Evidence of Compliance
1.5.1	HEDRM is integrated into routine HR development strategies and plans	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	HR strategic plan with HEDRM section; training budget for HEDRM; HR policy incorporating emergency roles
1.5.2	Staff competency assessment for HEDRM has been conducted	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Competency assessment results; skills gap analysis; individual training needs identified
1.5.3	HEDRM training programs are developed and implemented	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Training curriculum; training calendar; attendance records; course evaluation results
1.5.4	Job descriptions include HEDRM-related competencies	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Updated job descriptions; HEDRM responsibilities listed; performance evaluation criteria
1.5.5	Staff contacts directory is	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Current contact database; quarterly update records;

#	Component	Not Started	Partial	Completed	Evidence of Compliance
	maintained and regularly updated				emergency contact verification logs
1.5.6	New staff orientation includes HEDRM roles and responsibilities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Orientation checklist with HEDRM items; orientation presentation materials; new staff acknowledgment forms
	Section Total			____/6	

1.6 Preparedness - SPACE

#	Component	Not Started	Partial	Completed	Evidence of Compliance
1.6.1	Critical operational areas are pre-identified in hospital plans (triage, decon, EOC, evacuation areas)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Facility maps with marked areas; area designation documents; signage in place; floor plans in emergency plan
1.6.2	Signage and color markings identify operational areas for mass casualty response	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Color-coded signs installed; triage area markings; directional signs; patient flow indicators
1.6.3	Spaces that can be converted for surge capacity are identified (corridors, auditorium, gymnasium)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Surge space inventory list; conversion protocols; utility access points identified; equipment staging plans
1.6.4	Step-down facilities are identified with necessary provisions	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	List of step-down facilities; MOUs with facilities; equipment/supply lists; staffing plans for step-down sites
1.6.5	Patient cohorting areas are	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Isolation ward designation; negative pressure room

#	Component	Not Started	Partial	Completed	Evidence of Compliance
	designated for infectious disease outbreaks				availability; cohort area protocols; PPE stations identified
	Section Total			___/5	

1.7 Preparedness - STRATEGIES (Policies, Plans, Coordination)

#	Component	Not Started	Partial	Completed	Evidence of Compliance
1.7.1	Emergency Preparedness Program is established with workplan, budget, and dedicated personnel	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Program charter; annual workplan; dedicated budget line; emergency manager job description/appointment
1.7.2	Service Continuity Plan identifies critical services and alternative care sites	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Service continuity plan document; critical services list prioritized; alternative site agreements; activation criteria
1.7.3	All-Hazards Hospital Emergency Response Plan is developed and approved	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Approved ERP document; management sign-off; distribution list; plan accessible to all staff
1.7.4	Hospital Incident Management Team (HIMT) is established with defined roles	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	HIMT organizational chart; role assignments; Job Action Sheets; alternate personnel identified
1.7.5	Hospital Command Center/EOC is designated with	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	EOC location designated; equipment inventory; communication systems;

#	Component	Not Started	Partial	Completed	Evidence of Compliance
	required equipment and protocols				activation checklist; backup EOC identified
1.7.6	Mass Casualty Management Plan is developed	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	MCI plan document; triage protocols (START/JumpSTART); surge capacity calculations; resource lists
1.7.7	Mass Fatality Management Plan is developed	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Fatality management plan; temporary morgue procedures; body identification protocols; family notification procedures
1.7.8	Communicable Disease Outbreak Plan is developed	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Outbreak plan document; isolation protocols; PPE guidelines; surveillance procedures; staff protection measures
1.7.9	Evacuation Plan is developed and tested	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Evacuation plan document; evacuation routes; patient transport procedures; receiving facility agreements; drill records
1.7.10	Hospital plans are linked with local/national emergency management plans	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Coordination agreements; plan alignment documentation; joint planning meetings; local EOC contact information
1.7.11	Memoranda of Understanding (MOUs) with partner hospitals are established	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Signed MOUs; resource sharing agreements; mutual aid protocols; contact lists for partner facilities
1.7.12	Plans are reviewed and updated at least annually	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Plan revision history; annual review meeting minutes; update documentation; version control records
	Section Total			___/12	

1.8 Preparedness - SYSTEMS

#	Component	Not Started	Partial	Completed	Evidence of Compliance
1.8.1	Community engagement mechanisms are established for preparedness	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Community advisory board; public meetings records; community partner list; feedback collection system
1.8.2	Risk communication protocols are developed for various hazard scenarios	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Risk communication plan; message templates; spokesperson designation; media contact list
1.8.3	Early warning systems are linked to hospital operations	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Early warning subscription/registration; alert notification system; staff alert procedures; monitoring protocols
1.8.4	Emergency communication systems (internal/external) are established and tested	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Communication equipment inventory; backup systems (radio, satellite); test logs; communication tree
1.8.5	Drills and exercises are conducted regularly (at least annually)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Exercise schedule; drill reports; participation records; corrective action documentation
1.8.6	Tabletop, functional, and full-scale exercises are conducted	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Exercise variety documentation; scenario development; evaluation reports; improvement plans
	Section Total			___/6	

1.9 Preparedness - STUFF

#	Component	Not Started	Partial	Completed	Evidence of Compliance
1.9.1	Emergency stockpile of medicines and supplies is maintained	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Stockpile inventory list; expiration tracking; storage conditions monitoring; minimum stock levels defined
1.9.2	Stock and inventory management system for emergency supplies is operational	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Inventory management system; stock reports; reorder alerts; supply chain tracking
1.9.3	Procurement system for emergency medicines and supplies is established	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Emergency procurement SOP; pre-approved supplier list; expedited ordering process; budget authorization
1.9.4	Vendor and service agreements for emergency supplies are in place	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Signed vendor agreements; emergency supply contracts; service level agreements; vendor contact list
1.9.5	Emergency flexible and sustainable finance mechanisms are established	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Emergency fund policy; petty cash/imprest account; credit arrangements; financial authorization procedures
1.9.6	Personal Protective Equipment (PPE) stockpile is maintained	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	PPE inventory list; storage conditions; expiration dates tracked; usage protocols; burn rate calculations
1.9.7	Emergency communication equipment is available and tested	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Radio equipment inventory; satellite phones; backup phones; test logs; charging stations
1.9.8	Triage supplies (tags, ribbons, stretchers) are stocked	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Triage tag inventory; stretcher/gurney count; first aid supplies; equipment location maps
	Section Total			___/8	

1.10 Preparedness - STAFF

#	Component	Not Started	Partial	Completed	Evidence of Compliance
1.10.1	Staff competencies for emergency response protocols are developed	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Competency framework document; skill requirements by role; certification requirements
1.10.2	Training on response plans and roles is conducted regularly	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Training schedule; attendance records; training evaluations; refresher training documentation
1.10.3	Human resource mobilization system for emergencies is established	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Staff recall policy; notification system; transportation arrangements; reporting procedures
1.10.4	Staff recall/call-tree system is tested regularly	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Call-tree documentation; test records with response times; contact verification; alternate contacts
1.10.5	Volunteer management program is established	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Volunteer policy; registration system; training requirements; credential verification; liability coverage
1.10.6	Emergency Medical Teams (EMT) coordination mechanisms are in place	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	EMT coordination protocols; registration with EMT system; interoperability procedures; joint training
1.10.7	Just-in-time training resources are available	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Quick reference guides; video training modules; pocket cards; online training access

#	Component	Not Started	Partial	Completed	Evidence of Compliance
1.10.8	Psychological first aid training is provided to staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	PFA training curriculum; training attendance; trainer certification; resource materials
	Section Total			___/8	

PHASE 2: DURING (Response Phase)

2.1 Response - SPACE

#	Component	Not Started	Partial	Completed	Evidence of Compliance
2.1.1	Rapid structural damage assessment protocol is in place	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Damage assessment checklist; trained assessors; assessment form templates; reporting protocols
2.1.2	Protocol for repurposing hospital spaces during surge is established	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Space conversion SOPs; utility hookup procedures; equipment staging plans; signage kits ready
2.1.3	Infection prevention and control spatial arrangements are implementable	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	IPC zone maps; airflow management; isolation area setup guides; PPE donning/doffing stations
2.1.4	Alternative care site activation protocol is established	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Activation criteria; site setup checklists; staffing assignments; supply staging; patient transfer protocols
	Section Total			___/4	

2.2 Response - STRATEGIES

#	Component	Not Started	Partial	Completed	Evidence of Compliance
2.2.1	Protocol for activating All-Hazards Response Plan is established	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Activation criteria matrix; notification procedures; authority levels; activation checklist
2.2.2	Hospital Incident Management System activation criteria are defined	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	HIMS activation levels; trigger criteria; scalability procedures; de-escalation criteria
2.2.3	Incident Action Planning (IAP) process is established	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	IAP templates; planning cycle schedule; objective setting procedures; resource allocation process
2.2.4	Hospital Command Center activation protocol is in place	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	EOC activation checklist; staffing roster; equipment check; communication verification
2.2.5	Internal and external coordination mechanisms are established	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Coordination protocols; liaison assignments; meeting schedules; reporting formats
2.2.6	Patient surge protocols are established	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Surge capacity plan; trigger levels; bed expansion procedures; discharge protocols; diversion criteria
2.2.7	Crisis standards of care protocols are developed	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Crisis standards document; ethical framework; resource allocation criteria; documentation requirements
2.2.8	Patient transfer/referral protocols are established	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Transfer protocols; receiving facility agreements; transportation arrangements; medical record transfer
	Section Total			___/8	

2.3 Response - SYSTEMS

#	Component	Not Started	Partial	Completed	Evidence of Compliance
2.3.1	Early warning monitoring protocols are established	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Monitoring procedures; information sources identified; alert interpretation guides; escalation triggers
2.3.2	Rapid needs assessment protocol is in place	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Assessment forms; data collection procedures; analysis templates; reporting timelines
2.3.3	Internal communication protocols during response are established	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Communication SOPs; backup systems; message formats; update frequency; briefing schedules
2.3.4	External communication protocols (media, public, authorities) are established	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Media policy; spokesperson designation; press release templates; social media guidelines; authority reporting
2.3.5	Situational awareness and information management systems are operational	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Information display systems; status boards; data collection forms; reporting dashboards
2.3.6	Patient tracking system is operational	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Patient tracking software/forms; wristband system; family reunification process; missing persons protocol
2.3.7	Infection prevention and control protocols are implementable	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	IPC guidelines; PPE protocols; hand hygiene stations; isolation procedures; waste management

#	Component	Not Started	Partial	Completed	Evidence of Compliance
2.3.8	Needs-based and risk-adjusted standards are defined	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Standards documentation; adaptation criteria; resource allocation guidelines; ethical framework
	Section Total			___/8	

2.4 Response - STUFF

#	Component	Not Started	Partial	Completed	Evidence of Compliance
2.4.1	Timely and flexible resource mobilization protocols are established	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Resource request forms; authorization levels; expedited procedures; tracking system
2.4.2	Emergency procurement protocols are in place	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Emergency procurement policy; pre-approved vendors; spending limits; documentation requirements
2.4.3	Resource tracking and accountability systems are operational	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Tracking forms/software; check-in/out procedures; inventory counts; loss documentation
2.4.4	Pharmaceutical and medical supply surge protocols are established	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Surge supply plans; vendor agreements; substitution protocols; conservation measures
2.4.5	Blood bank surge capacity protocols are in place	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Blood bank surge plan; donor call procedures; blood center agreements; storage capacity
2.4.6	Equipment sharing agreements with partner facilities are established	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Sharing agreements; equipment lists; transfer procedures; maintenance responsibilities

#	Component	Not Started	Partial	Completed	Evidence of Compliance
	Section Total			____/6	

2.5 Response - STAFF

#	Component	Not Started	Partial	Completed	Evidence of Compliance
2.5.1	Staff safety and security protocols during response are established	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Safety protocols; security procedures; check-in system; buddy system; evacuation plans for staff
2.5.2	Staff health monitoring during response is established	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Health screening procedures; exposure tracking; symptom monitoring; reporting requirements
2.5.3	Staff welfare support (rest, meals, family support) protocols are in place	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Rest area designation; meal provision plans; family communication support; childcare options
2.5.4	Staff surge/augmentation protocols are established	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Surge staffing plans; overtime policies; cross-training; temporary staffing agreements
2.5.5	Volunteer integration protocols are in place	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Volunteer deployment SOPs; supervision arrangements; scope of practice; credentialing process
2.5.6	Psychological support for staff during response is available	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Mental health support resources; peer support program; counseling services; stress management

#	Component	Not Started	Partial	Completed	Evidence of Compliance
	Section Total			___/6	

PHASE 3: AFTER (Recovery Phase)

3.1 Recovery - SPACE

#	Component	Not Started	Partial	Completed	Evidence of Compliance
3.1.1	Damage and loss assessment protocol for facilities is established	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Assessment forms; damage categories; cost estimation procedures; documentation requirements
3.1.2	Step-down facility utilization protocol is in place	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Utilization criteria; patient selection; staffing plans; transition procedures; closure criteria
3.1.3	Facility rehabilitation and repair protocol is established	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Repair prioritization; contractor agreements; permit procedures; quality standards; timeline templates
3.1.4	Return to normal operations protocol for spaces is defined	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Normalization criteria; cleaning/decontamination; equipment return; space reconfiguration; signage removal
	Section Total			___/4	

3.2 Recovery - STRATEGIES

#	Component	Not Started	Partial	Completed	Evidence of Compliance
3.2.1	Short-term recovery strategies for service continuity are defined	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Recovery strategy document; priority services; temporary measures; timeline for restoration
3.2.2	Stand-down of response operations protocol is established	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Demobilization checklist; phase-down criteria; notification procedures; documentation requirements
3.2.3	Post-disaster recovery planning process is in place	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Recovery planning framework; stakeholder involvement; needs assessment; resource identification
3.2.4	Long-term reconstruction planning process is established	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Reconstruction plan; funding sources; "build back better" principles; timeline; project management
3.2.5	Security protocols for recovery phase are defined	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Security assessment; access control; asset protection; contractor oversight; incident reporting
3.2.6	Transition from emergency to routine operations is defined	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Transition criteria; communication plan; staff reassignment; equipment return; documentation closure
3.2.7	Build-back-better principles are integrated into recovery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	BBB assessment; resilience improvements identified; code compliance updates; hazard mitigation measures
3.2.8	Lessons learned are incorporated into plan updates	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Lesson learned documentation; plan revision records; improvement tracking; implementation monitoring
	Section Total			___/8	

3.3 Recovery - SYSTEMS

#	Component	Not Started	Partial	Completed	Evidence of Compliance
3.3.1	Information technology and medical records recovery protocols are established	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	IT recovery plan; data backup verification; system restoration procedures; record reconstruction
3.3.2	Rehabilitation services protocols are in place	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Rehabilitation service plan; patient needs assessment; referral pathways; community resources
3.3.3	Surveillance continuation during recovery is planned	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Surveillance protocols; reporting requirements; disease monitoring; trend analysis
3.3.4	IPC measures during recovery phase are defined	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Recovery IPC guidelines; decontamination procedures; ongoing monitoring; supply restoration
3.3.5	Communication protocols for recovery phase are established	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Recovery communication plan; stakeholder updates; public information; staff communication
3.3.6	Community engagement for recovery is planned	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Community recovery engagement plan; feedback mechanisms; partnership restoration; public health messaging
	Section Total			___/6	

3.4 Recovery - STUFF

#	Component	Not Started	Partial	Completed	Evidence of Compliance
3.4.1	Inventory update and supplies restocking protocol is established	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Inventory reconciliation procedures; restocking priorities; vendor notification; budget allocation
3.4.2	Equipment repair and replacement protocol is in place	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Equipment assessment; repair vs. replace criteria; procurement procedures; maintenance backlog
3.4.3	Cost mitigation strategies (direct and indirect) are defined	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Cost tracking; insurance claims; government reimbursement; donation management; budget adjustment
3.4.4	Financial recovery and insurance claim processes are established	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Insurance policy documentation; claims procedures; documentation requirements; reimbursement tracking
	Section Total			___/4	

3.5 Recovery - STAFF

#	Component	Not Started	Partial	Completed	Evidence of Compliance
3.5.1	Mental Health and Psychosocial Support (MHPSS) program for staff is established	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	MHPSS program document; counseling services; peer support; referral pathways; long-term follow-up
3.5.2	Financial and non-financial incentives for recovery phase are defined	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Incentive policy; overtime compensation; recognition programs; time-off provisions; bonus criteria

#	Component	Not Started	Partial	Completed	Evidence of Compliance
3.5.3	Demobilization protocols for staff and volunteers are established	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Demobilization procedures; checkout process; equipment return; documentation; exit briefing
3.5.4	Staff recognition and rewards program post-emergency is in place	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Recognition criteria; award categories; ceremony planning; documentation; publicity
3.5.5	Return to normal staffing levels protocol is defined	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Staffing restoration plan; schedule normalization; backlog management; leave restoration
3.5.6	Staff fatigue management during recovery is addressed	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Fatigue assessment; mandatory rest periods; workload monitoring; wellness programs
	Section Total			___/6	

3.6 After Action Review (AAR) and Lessons Learned

#	Component	Not Started	Partial	Completed	Evidence of Compliance
3.6.1	After Action Review (AAR) process is established	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	AAR SOP; facilitator training; template documents; timeline requirements; participation criteria
3.6.2	Background information collection protocol for AAR is in place	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Data collection forms; document retention; timeline construction; key informant list
3.6.3	Trigger questions development process is defined	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Question development methodology; customization by event type; participant input; objective alignment

#	Component	Not Started	Partial	Completed	Evidence of Compliance
3.6.4	Identification of strengths, challenges, and new capacities is conducted	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Analysis framework; categorization system; root cause analysis; capacity assessment
3.6.5	Consensus building among participants is facilitated	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Facilitation techniques; voting/ranking methods; conflict resolution; documentation of divergent views
3.6.6	AAR team debriefing process is established	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Debriefing schedule; participation requirements; documentation; immediate findings
3.6.7	AAR report writing and dissemination process is in place	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Report template; approval process; distribution list; confidentiality provisions; publication timeline
3.6.8	Lessons learned process with corrective action plan is established	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Lessons learned database; corrective action template; responsibility assignment; tracking system; follow-up
	Section Total			___/8	

Score Interpretation

Total Score Range	Overall Rating	Interpretation
0-31 (0-25%)	Critical	Hospital is highly vulnerable. Immediate action required on foundational elements.
32-63 (25-50%)	Developing	Basic elements in place. Focus on filling major gaps and strengthening systems.
64-95 (50-75%)	Progressing	Good foundation. Continue to build comprehensive capabilities.

Total Score Range	Overall Rating	Interpretation
96-114 (75-90%)	Advanced	Strong resilience framework. Focus on refinement and sustainability.
115-127 (90-100%)	Exemplary	Comprehensive resilience achieved. Maintain and share best practices.

Priority Action Plan

Based on assessment results, list top 5 priority areas for improvement:

Priority	Component #	Description	Target Completion	Responsible Person
1				
2				
3				
4				
5				

Assessment Date: _____

Assessed By: _____

Hospital Name: _____

Next Review Date: _____

Based on: Resilient Hospitals - Inter-regional Guidance for Strengthening Resilience to Health Emergencies and Disasters in Health Facilities (WHO)