SOSINA TOLOSSA

Software Engineer

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ABOUT

Prior to NSS, I have worked in many customer service roles. Although I loved helping people during those times, I wasn't using my critical thinking skills. NSS allow me to work independently and on teams while contributing enthusiasm and passion to all projects. Being a software developer allows me to use my problem solving skills through technology and fulfill my eager to continue learning. The wealth of knowledge and leadership experience I have gained throughout my collegiate career and NSS, allow me to be confident in my ability to maximize efficiency and effectiveness within the data based industry.

TECHNICAL SKILLS

JavaScript, Html5, Css3, React, C#, .Net, SQL, React Bootstrap, Visual Studio, Visual Studio Code, Terminal, Git, GitHub, db diagram, Figma, Chrome Dev Tools, npm Tools

TECHNICAL EXPERIENCE

SOFTWARE DEVELOPER, APPRENTICE | NASHVILLE SOFTWARE SCHOOL

Nov. 2020 - May 2021

Rigorous six-month full-stack development bootcamp

- Built browser-based, full stack applications using HTML, CSS/Bootstrap, JavaScript, React, SQL, and C#/.NET while learning principals of OOP in individual and teamwork settings
- Utilized GitHub for source code version control and collaboration

PROJECTS

Zurīng The World | Individual | *View Code*

A CRUD single web application built with React for traveling purposes.

- Individual project tasked to create an app where users can save journals of their traveling experience, view other users' journals of their traveling experience, and save future trips
- Used **db diagram** to build out ERD. Used **Figma** to build up wireframe. CRUD application using **React**, **HTML**, **CSS**, and **React Bootstrap** for task automation, **JSON server** for data storage, and **Cloudinary** for uploading images

Ye Migbe Keeper | Individual | *View Code*

A CRUD full stack web application built with SQL, C# and React for providing necessary information about habesha food.

- This project allow user see list of different habesha foods, share their own, mark habesha food as their favorite and see recipes
- Used **db diagram** to build out ERD, **Figma** to build wireframe and **Sketch** for my dependency graph. CRUD application using **Sql** and **C#** to build out api, **React**, **HTML**, **React Bootstrap** and **CSS** for task automation and **Cloudinary** image upload

PROFESSIONAL SKILLS

Agile, Quantitative Reasoning, Information Ordering, Deductive Reasoning, Number Facility, Active Learning, Complex Problem Solving, Data Entry, Event Planning

PHILANTHROPY SKILLS

Red Cross Blood Services - Disaster and Humanitarian Relief

Habitat Build Group, LLC - Social Services

Boys and Girls Club

Arts and Culture, Cook, Service, Assistant - Hands On Nashville

LANGUAGE PROFICIENCIES

Amharic and English

EDUCATION

Full Stack Web Developer, Certificate
Nashville software school
Mathematics, **Professional, BS**
Middle Tennessee State University

PROFESSIONAL EXPERIENCE

PACKAGE HANDLER | FEDEX
Nov. 2020 – Feb. 2021

- Handled and loaded over 1000 packages per shift
- Identified and corrected inaccuracies with truckloads
- Safely and swiftly secured hazardous and/or fragile material(s)
- Reported any and all discrepancies to supervisor and worked collaboratively with team to rectify any and all issues

CLIENT SERVICE ASSOCIATE | UBS
Jan. 2020 – July 2020

- Assisted UBS clients, Financial Advisors (FAs), and Client Service Associates (CSAs) with the UBS online services website after doing proper verification
- Provided clients with information about their account balance, cash availability, holdings, portfolio value or helped them find these information online
- Helped clients access their UBS documents on the UBS online service website and/or external websites/software's such as My Total Picture, TurboTax, Quicken and QuickBooks

CUSTOMER SERVICE REPRESENTATIVE | PUBLIX
Oct. 2018 – Jan. 2020

- Provided premier customer service, including greeting customers and presented problem solving alternatives to make their shopping experience more efficient
- Sold products by providing customers with information needed to make product-related decisions

WAREHOUSE TECHNICIAN & QUALITY ANLYST | MODUSLINK CO.
Dec. 2015 – Jan. 2018

- Troubleshooted the status of various devices (self-phones, smart watches, and iPads)
- Tested for quality issues which required restarting, debugging, and resetting the devices by clearing out all saved data
- Responsible for the recording and entry of the device status through the ModusLink specific software