

Infotainment Privacy 101

Why syncing your phone to a rental car could put your data at risk

Security Awareness Training 2025

Real World Risk Example

Case Studies on Rental Car Data Security Risks



CBS News 2015

A security researcher demonstrated how infotainment systems in rental cars retained previous drivers' contacts, call logs, and GPS data, even after the car was returned. This exposed personal information to future renters.

Reddit Incident 2022

A Reddit user discovered that their synced contacts, text messages, and recent locations were still visible in the rental car's system a week later, creating both a privacy and physical safety risk.

Privacy International 2018

A study found that major rental car companies failed to reset vehicle infotainment systems between customers, making it possible to access previous renters' mobile device data and navigation history.

How to Protect Your Data

- Avoid syncing your phone to any rental car infotainment system.
- Use Bluetooth in "hands-free" mode without contact sharing.
- Follow the company's Data Deletion Checklist before returning the car.